

Community Pharmacy Communication Update

Date: Tuesday 4th April 2023



PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot

In this edition –



- **Electronic Claiming Process**
- **PHS: Uplifting Patient Returned Medication Bins**
- **FOR FLU PARTICIPATING PHARMACIES ONLY: End Of Flu Service 22/23- Bin Collection**
- **Time Limited Offer for Support to Purchase Class III Medical Scales**
- **Changes in How To Access Telephone Interpreting**
- **Smoking Cessation Training - Campanile Hotel, 10 Tunnel Street - 18th April 2023**
- **Investigating the Acceptability of Blue-Green Prescribing in Scotland's Primary Care Settings**
- **MSNs**

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Janine Glen 04/04/2023

ACTION	F.A.O BOOTS BRANCHES ONLY: PHS: Uplifting Patient Returned Medication Bins
	<p>We understand that Boots are in contract with PHS to uplift their sharps bins and orange clinical waste bags. However, over the past few weeks we have been informed that a number of Boots pharmacies have handed their patient returned medication bins (pharmaceutical waste) (belonging to our Board contracted supplier Tradebe) to a PHS driver.</p> <p>This is a gentle reminder for all Boots Pharmacies, to ensure that all pharmaceutical waste bins are only returned for disposal to the Board contracted supplier "Tradebe".</p> <p>Details of this service can be found here: NHS Community Pharmacy Website (scot.nhs.uk)</p> <p>Thank you in advance for your co-operation and attention to this matter.</p> <p>Mani Narwan 31/03/2023</p>

ACTION	FOR FLU PARTICIPATING PHARMACIES ONLY: End Of Flu Service 22/23- Bin Collection
	<p>In a previous communication sent on: Monday 13th March 2023, we informed that further information would be provided in due course, in relation to the uplift of clinical waste bins that were provided for depositing administered vaccines.</p> <p>Our waste contractors "TRADEBE" have now informed that this uplift exercise will commence as of Wednesday 5th April 2023.</p> <p>Please note that the driver will collect 1 x flu sharps container ONLY, under no circumstances will driver be authorised to collect any additional waste at this visit.</p> <p>We are looking to determine the number of unused vaccines within the Community as part of our review period. If you have not already, could please complete the Electronic Form: https://forms.office.com/e/wJzPujReeu, this will allow us to forecast for the 23/24 programme.</p> <p>Thank you for your understanding and cooperation</p> <p>Mani Narwan 31/03/2023</p>

ACTION	Time Limited Offer for Support to Purchase Class III Medical Scales
 <p>Guide to Completing Annual</p>  <p>Class 3 Scales Claim Form.docx</p> <p>Attached</p>	<p>You will be aware from previous newsletters that there is a time limited offer of support to purchase Class III weighing scales to help in delivering both the CP Nutritional supplements service as well as the Gluten Free service. We would encourage you to consider this offer as there will be an expectation from May onwards that assessments, which includes the weighing of patients, within each of the service specifications, will resume after a hiatus due to Covid.</p> <p>A guide to completing annual assessments can found in the attachment to this message</p> <p>We are in the process of arranging training associated with the Gluten Free service and details of this will follow at a later date.</p>

Guidance on where to source the scales and claim forms are accessible through previous emails however can also be found attached to this message.
Alan Harrsion
04/04/2023

ACTION

Changes in How To Access Telephone Interpreting



Info for
pharmacies.doc



How to access
interpreting support A

Attached

From 1st April the contact details and access codes for the telephone interpreting service are changing.

You will still be able to access the service via a mobile app as well as by telephone.

New details are available from the attachments provided.

30/03/2023

ACTION

Smoking Cessation Training - Campanile Hotel, 10 Tunnel Street - 18th April 2023

Tuesday 18th April 2023
Campanile Hotel
10 Tunnel Street, Glasgow. G3 8HL

In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it is mandatory for a one-day training programme to be completed by pharmacists, locums and support staff – 9am- 3:00pm (approx)

We presently have some places available for the event on the 18th April, 2023.

The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (as pre-reg students are paid through NES, no need to claim).

Please contact us ASAP by phone on 0141 201 4945, by e-mail pharmacyhit@ggc.scot.nhs.uk

Places will be allocated on a first-come basis and will be confirmed in writing.

Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements.

Parking is available at the hotel on a first come basis. Please park at the appropriate bays at the hotel and register your car details at the front desk.

Date 2023	Start time	Finish time	Nos	Meeting Place	Contact	Event
Tues 18 th April 2023	9:00	15:00	30	Campanile Hotel Tunnel St, Glasgow	0141 201 4945	QYW Training
Wed 21st June 2023	9:00	15:00	30	Eastbank Training Centre, Shettleston	0141 201 4945	QYW Training

Annette Robb
28/03/2023

IMPORTANT INFORMATION	Investigating the Acceptability of Blue-Green Prescribing in Scotland's Primary Care Settings
	<p>Scotland is abundant in natural water environments or 'blue spaces' which help promote mental health and wellbeing. However, these blue spaces are at risk to pharmaceutical pollution such as the existence of antidepressants in our lochs and rivers. This has negative impacts on public health and the health of our water ecosystems. To help with the delivery of the Scottish Government and NHS Scotland's Climate Emergency and Sustainability Strategy, the Blue-Green Prescribing Research, funded by the Scottish Government Hydro Nation Scholars Programme and the Scottish Funding Council, is conducting a survey to inform the design of an acceptable Blue-Green Prescribing Programme in primary care settings. The Blue-Green Prescribing Programme would help protect our blue spaces from pharmaceutical pollution (i.e antidepressants) by using nature-based and nature-sensitive health interventions, so that these natural resources could be enjoyed by everyone for their own health and wellbeing.</p> <p>The survey is intended for primary care staff working in GP practices and community pharmacies in Scotland (e.g. GPs, nurses, community pharmacists, technicians, link workers, healthcare assistants, administrative staff, etc). It aims to get the views of healthcare workers in primary care settings about the acceptable model of Blue-Green Prescribing in Scotland that works for them and their patients. The survey could be accessed by scanning the QR code in the poster below or through this link: Survey on Blue-Green Prescribing in Scotland. The survey could be accomplished within 5-7 minutes and will be live until 15 April 2023, or until there is adequate number of responses.</p> <p>If you have questions and/or clarifications, please feel free to contact the main researcher: Julze Alejandre at julze.alejandre@gcu.ac.uk or the primary investigator: Karin Helwig at karin.helwig@gcu.ac.uk. We hope that you could help us design one of the first Blue-Green Prescribing Programme globally and in the UK by answering the survey.</p> <div data-bbox="375 1220 1540 1870"> <p>How can you prevent pharmaceutical pollution in Scotland's blue spaces or water environments?</p> <p>If you are a healthcare professional working in primary care (GP practice, community pharmacy) in Scotland, we would like to know your answer! Please follow the link or scan the QR code!</p> </div> <p>Julze Alejandre 04/04/2023</p>

UPDATE	MSNs
	There is 1 new MSN's issued this week

- Progynova 100mcg patch

Please see memo page for details
[Medicine Supply Problems \(scot.nhs.uk\)](https://www.scot.nhs.uk/medicinesupplyproblems/)

29/03/2023

Communication Update Index link

[INDEX - Community Pharmacy Communications Updates](#)

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We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk

Community Pharmacy Communication Update




Date: Thursday 6th April 2023



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REMINDER	Electronic Claiming Process
	<p>It has been the plan of the Community Pharmacy Development Team (CPDT) for some time to move away from paper claim forms for locally negotiated services, and move to an electronic process.</p> <p>I am pleased to say that the infrastructure is now in place to accommodate this, and as such we will commence a planned transition from May 2023 (April claims).</p>

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Janine Glen
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The survey is intended for primary care staff working in GP practices and community pharmacies in Scotland (e.g. GPs, nurses, community pharmacists, technicians, link workers, healthcare assistants, administrative staff, etc). It aims to get the views of healthcare workers in primary care settings about the acceptable model of Blue-Green Prescribing in Scotland that works for them and their patients. The survey could be accessed by scanning the QR code in the poster below or through this link: [Survey on Blue-Green Prescribing in Scotland](#). The survey could be accomplished within 5-7 minutes and will be live until 15 April 2023, or until there is adequate number of responses.

If you have questions and/or clarifications, please feel free to contact the main researcher: Julze Alejandre at julze.alejandre@gcu.ac.uk or the primary investigator: Karin Helwig at karin.helwig@gcu.ac.uk. We hope that you could help us design one of the first Blue-Green Prescribing Programme globally and in the UK by answering the survey.



How can you prevent pharmaceutical pollution in Scotland's blue spaces or water environments?

If you are a healthcare professional working in primary care (GP practice, community pharmacy) in Scotland, we would like to know your answer! Please follow the link or scan the QR code!




Julze Alejandre
 04/04/2023


REMINDER	MSNs
	<p>There is 1 new MSN's issued this week</p> <ul style="list-style-type: none"> • Progynova 100mcg patch <p>Please see memo page for details Medicine Supply Problems (scot.nhs.uk)</p> <p>29/03/2023</p>

REMINDER	FOR ACTION: Time Limited Offer for Support to Purchase Class III Medical Scales
<p>  Class 3 Scales Claim Form.docx  Flyer.pdf </p>	<p>Branches of Boots, Gilbrides, Lloyds, M&D Green, Rowlands and Well are not required to order scales at this point as a separate email will be sent to your Area Managers to co-ordinate centrally.</p> <p>Many pharmacies have enquired about support to purchase Class III medical scales to support patient weight monitoring as part of the delivery of CPNSS and GFFS. We are delighted to be able to offer a 25% discounted rate for this equipment from Marsden for the M-430 model and in addition if you send a copy of the invoice to the Community Pharmacy Development Team before the 28th April 2023, we will reimburse you with £100 towards the cost of the scales. The discounted cost for one set of scales is £157.50 + £14 delivery excl VAT.</p> <p>To access this payment, please complete all sections of the attached proforma and submit this along with a supporting invoice to ggg.cpdevteam@ggc.scot.nhs.uk.</p> <p>Please note any claims submitted after 28th April 2023 will not be processed.</p> <p>Una Cuthbert 14/03/2022</p>

REMINDER	GENTLE REMINDER - CPNSS Prescriptions
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	<p>Can we ask that you check your clinical mailbox at least once a day as our Dieticians will email all CPNSS prescriptions to that mailbox (we will NOT send to any other mailbox)</p> <p>The Dieticians are holding more face to face consultations with patients, and, as a result of this activity you may have an increased number of patients bringing in prescriptions to be supplied.</p> <p>Wendy McGaugie 21/03/2023</p>
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REMINDER	Community Pain Education Classes
 Pain Education.pdf	<p>The Pain Education Session is for anyone who has had persistent pain for 12 weeks or more. The session will give you a better understanding of your pain to help you manage your condition more effectively in the long term.</p> <p>For more information or if you would like to attend a Pain Education Session, call 0141 277 7649</p> <p>Pamela McIntyre 27/03/2023</p>

REMINDER	Accrete D3 Memo
 Accrete D3 One a Day 1000 mg 880 IU	<p>Please find attached memo.</p> <p>Carol Smart 28/03/2023</p>

REMINDER	MSNs
	<p>There are a 2 new MSN's has been issued this week</p> <ul style="list-style-type: none"> • Lidocaine 2% injection • Isoniazide 50mg tablets <p>Please see the memo page for full details Medicine Supply Problems (scot.nhs.uk)</p> <p>28/03/2023</p>

REMINDER	Advanced Practice Interprofessional Learning Opportunities
	<p>NES Pharmacy would like to invite pharmacists working towards the RPS core advanced pharmacist curriculum to join our advanced practice colleagues in nursing and allied health professions in a series of continuing professional development webinars.</p> <p>The sessions are coordinated by Lizanne Hamilton-Smith, senior nurse for advanced practice at NHS 24 and senior lecturer for advanced practice at University Highlands and Islands. Sessions of interest may vary depending on your current context.</p> <ul style="list-style-type: none"> • Thursday 23rd March: 13:30-14:30 Lizanne Hamilton-Smith Video consultation: Click here to join the meeting • Tuesday 25th April: 13:00-14:30 Dr Gordon Cowell Radiology interpretation: Click here to join the meeting • May (tbc) Renal workshop

- Tuesday 6th June: 10:00-12:00 Nicola Braid **Learning Disabilities workshop**: [Click here to join the meeting](#)
- Tuesday 4th July: 12:30-14:00 Lizanne Hamilton-Smith **Clinical Diagnostics**: [Click here to join the meeting](#)

Ailsa Macdonald - Senior Educator - General Practice Clinical Pharmacist (GPCP)
20/03/2023

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- **Circulars PCA(P)(2023)11 and PCA(P)(2023)12 - Serious Shortage Protocols (SSPs) for Paracetamol suppositories 240mg, and Progynova (estradiol) TS 100mcg patches**
- **Discontinued Products**
- **Time Limited Offer for Support to Purchase Class III Medical Scales**
- **World Health Day 2023: Can 'blue-green prescriptions' help achieve Health For All?**
- **APOLOGIES: CPNSS PAYMENTS AND REMITTANCE EMAILS**
- **Medicine Supply Notification - Ciclosporin**

URGENT ACTION	Communication for all CIPs in GGC who are delivering CCC
	<p>As part of the Board's prescribing governance process as described within the Scottish Government's circular pertaining to the Common Clinical Conditions Service[1] the CPDT will shortly be commencing regular prescribing reviews with all CIPs providing this service.</p> <p>The review will take the form of a face-to-face discussion, lasting around 1 hour, in your pharmacy between a member of the CPDT and yourself at a mutually agreed time. The intention is to start with those CIPs prescribing larger volumes and/or prescribing items that seem less in keeping with the ethos of a Common Clinical Conditions service, although all prescribers should be reviewed over the next 12 months.</p> <p>If you have any questions then please contact Pamela Macintyre at pamela.macintyre@ggc.scot.nhs.uk</p> <p>Pamela Macintyre 11/04/2023</p>


ACTION	Circulars PCA(P)(2023)11 and PCA(P)(2023)12 - Serious Shortage Protocols (SSPs) for Paracetamol suppositories 240mg, and Progynova (estradiol) TS 100mcg patches
 Circular PCA(P)(2023) 11 - Ser  Circular PCA(P)(2023) 12 - Ser	<p>Please find attached circulars.</p> <p>11/04/2023</p>

ACTION	Discontinued Products
 Rationalisation Communication FOF  Rationalisation Communication RES	<p>Nutricia are rationalising their oral nutritional supplement range to support improving supplies. Fortisip Yoghurt Style and Respifor products will be discontinued from May 2023.</p> <p>At present there are only small number of individual's prescribed Fortisip Yoghurt Style and none prescribed Respifor. We are working with dietitians to ensure that suitable alternative products are available for these patients prior to 29/5/23. However if you become aware that one of your clients are receiving this product regularly and they have not been advised on an alternative please contact us on 0141 201 6012/ presupdiet@ggc.scot.nhs.uk for support.</p> <p>Una Cuthbert 11/04/2023</p>

ACTION	Time Limited Offer for Support to Purchase Class III Medical Scales
 Class 3 Scales Claim Form.docx  Flyer.pdf  Guide to Completing Annual	<p>You will be aware from previous newsletters that there is a time limited offer of support to purchase Class III weighing scales to help in delivering both the CP Nutritional supplements service as well as the Gluten Free service. We would encourage you to consider this offer as there will be an expectation from May onwards that assessments, which includes the weighing of patients, within each of the service specifications, will resume after a hiatus due to Covid.</p> <p>A guide to completing annual assessments can found in the attachment to this message</p> <p>We are in the process of arranging training associated with the Gluten Free service and details of this will follow at a later date.</p> <p>Branches of Boots, Gilbrides, Lloyds, M&D Green, Rowlands and Well are not required to order scales at this point as a separate email will be sent to your Area Managers to co-ordinate centrally.</p> <p>We are delighted to be able to offer a 25% discounted rate for this equipment from Marsden for the M-430 model and in addition if you send a copy of the invoice to the Community Pharmacy Development Team before the 28th April 2023, we will reimburse you with £100 towards the cost of the scales. The discounted cost for one set of scales is £157.50 + £14 delivery excl VAT. If order less than 10 sets of scales this can be done through the Marsden website using the discount code GRE14. For larger orders contact company directly. Further details on ordering are included in flyer attached. To access this payment, please complete all sections of the attached proforma and submit this along with a supporting invoice to ggc.cpdevteam@ggc.scot.nhs.uk. Please note any claims submitted after 28th April 2023 will not be processed.</p> <p>Alan Harrison 11/04/2023</p>

IMPORTANT INFORMATION	World Health Day 2023: Can 'blue-green prescriptions' help achieve Health For All?
 World Health Day 2023.pdf	<p>Please find attached letter for World Health Day 2023.</p> <p>Julius Cesar Alejandro - Doctoral Researcher Julze.Alejandro@gcu.ac.uk 11/04/2023</p>

IMPORTANT INFORMATION	APOLOGIES: CPNSS PAYMENTS AND REMITTANCE EMAILS
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UPDATE	Medicine Supply Notification - Ciclosporin
 <p>MSN_2023_036 Ciclosporin Vanquore</p> <p>Attached</p>	<p>Please find attached MSN that was issued last week for Ciclosporin, Vanquorel. It seems there are patients in each HSCP area getting this brand.</p> <p>Please contact me at PRESCRIBING@ggc.scot.nhs.uk to obtain the patient's information.</p> <p>Alison McAuley - Senior Pharmacy Technician, Central Prescribing Team 05/04/2022</p>

Communication Update Index link

[INDEX - Community Pharmacy Communications Updates](#)

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Community Pharmacy Communication Update




Date: Thursday 13th April 2023



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REMINDER	Communication for all CIPs in GGC who are delivering CCC
	<p>As part of the Board's prescribing governance process as described within the Scottish Government's circular pertaining to the Common Clinical Conditions Service[1] the CPDT will shortly be commencing regular prescribing reviews with all CIPs providing this service.</p> <p>The review will take the form of a face-to-face discussion, lasting around 1 hour, in your pharmacy between a member of the CPDT and yourself at a mutually agreed time. The intention is to start with those CIPs prescribing larger volumes and/or prescribing items that seem less in keeping with the ethos of a Common Clinical Conditions service, although all prescribers should be reviewed over the next 12 months.</p> <p>If you have any questions then please contact Pamela Macintyre at pamela.macintyre@ggc.scot.nhs.uk</p> <p>Pamela Macintyre 11/04/2023</p>

REMINDER	Circulars PCA(P)(2023)11 and PCA(P)(2023)12 - Serious Shortage Protocols (SSPs) for Paracetamol suppositories 240mg, and Progynova (estradiol) TS 100mcg patches
 Circular PCA(P)(2023) 11 - Ser  Circular PCA(P)(2023) 12 - Ser	<p>Please find attached circulars.</p> <p>11/04/2023</p>

REMINDER	Discontinued Products
 Rationalisation Communication FOF  Rationalisation Communication RES	<p>Nutricia are rationalising their oral nutritional supplement range to support improving supplies. Fortisip Yoghurt Style and Respifor products will be discontinued from May 2023.</p> <p>At present there are only small number of individual's prescribed Fortisip Yoghurt Style and none prescribed Respifor. We are working with dietitians to ensure that suitable alternative products are available for these patients prior to 29/5/23. However if you become aware that one of your clients are receiving this product regularly and they have not been advised on an alternative please contact us on 0141 201 6012/ presupdiet@ggc.scot.nhs.uk for support.</p> <p>Una Cuthbert 11/04/2023</p>

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Julze.Alejandre@gcu.ac.uk
11/04/2023

REMINDER

Medicine Supply Notification - Ciclosporin



MSN_2023_036
Ciclosporin Vanquore

Please find attached MSN that was issued last week for Ciclosporin, Vanquorel. It seems there are patients in each HSCP area getting this brand.

Please contact me at PRESCRIBING@ggc.scot.nhs.uk to obtain the patient's information.

Alison McAuley - Senior Pharmacy Technician, Central Prescribing Team
05/04/2022

REMINDER

Electronic Claiming Process

It has been the plan of the Community Pharmacy Development Team (CPDT) for some time to move away from paper claim forms for locally negotiated services, and move to an electronic process.

I am pleased to say that the infrastructure is now in place to accommodate this, and as such we will commence a planned transition from May 2023 (April claims).

We intend to do this on an HSCP basis, so that CPDT can evaluate the workload associated with the move and also to take on board any comments from contractors as the process moves forward.

A transition timetable is provided below:

<u>HSCP</u>	<u>Commence Use of Electronic Workbook</u>	<u>For claiming month</u>
Glasgow City – North West	May 2023	April 2023
East Dunbartonshire	May 2023	April 2023
Glasgow City – North East	July 2023	June 2023
West Dunbartonshire	July 2023	June 2023
Glasgow City – South	September 2023	August 2023
Inverclyde	September 2023	August 2023
Renfrewshire	November 2023	October 2023
East Renfrewshire	November 2023	October 2023

A copy of the Workbook will be sent out to all contractors on 11th April 2023. This will be sent as a separate communication. A copy of the notification will then appear in the Communication Update until the end of May 2023. Reminders will be sent to individual HSCPs in advance of them moving to the new system.

I hope this move results in a reduction in admin time for community pharmacies in what continues to be a challenging environment for all. Your co-operation is appreciated.

If you have any queries regarding any aspect of this move, please submit to: cpdt@ggc.scot.nhs.uk

Janine Glen
04/04/2023

REMINDER

F.A.O BOOTS BRANCHES ONLY: PHS: Uplifting Patient Returned Medication Bins

We understand that Boots are in contract with PHS to uplift their sharps bins and orange clinical waste bags. However, over the past few weeks we have been informed that a number of Boots pharmacies have handed their patient returned medication bins

	<p>(pharmaceutical waste) (belonging to our Board contracted supplier Tradebe) to a PHS driver.</p> <p>This is a gentle reminder for all Boots Pharmacies, to ensure that all pharmaceutical waste bins are only returned for disposal to the Board contracted supplier "Tradebe".</p> <p>Details of this service can be found here: NHS Community Pharmacy Website (scot.nhs.uk)</p> <p>Thank you in advance for your co-operation and attention to this matter.</p> <p>Mani Narwan 31/03/2023</p>
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REMINDER	FOR FLU PARTICIPATING PHARMACIES ONLY: End Of Flu Service 22/23- Bin Collection
	<p>In a previous communication sent on: Monday 13th March 2023, we informed that further information would be provided in due course, in relation to the uplift of clinical waste bins that were provided for depositing administered vaccines.</p> <p>Our waste contractors "TRADEBE" have now informed that this uplift exercise will commence as of Wednesday 5th April 2023.</p> <p>Please note that the driver will collect 1 x flu sharps container ONLY, under no circumstances will driver be authorised to collect any additional waste at this visit.</p> <p>We are looking to determine the number of unused vaccines within the Community as part of our review period. If you have not already, could please complete the Electronic Form: https://forms.office.com/e/wJzPujReeu, this will allow us to forecast for the 23/24 programme.</p> <p>Thank you for your understanding and cooperation</p> <p>Mani Narwan 31/03/2023</p>

REMINDER	Smoking Cessation Training - Campanile Hotel, 10 Tunnel Street - 18th April 2023
	<p><u>Tuesday 18th April 2023</u> <u>Campanile Hotel</u> <u>10 Tunnel Street, Glasgow. G3 8HL</u></p> <p>In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it is mandatory for a one-day training programme to be completed by pharmacists, locums and support staff – 9am- 3:00pm (approx)</p> <p>We presently have some places available for the event on the 18th April, 2023.</p> <p>The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (as pre-reg students are paid through NES, no need to claim).</p> <p>Please contact us ASAP by phone on <u>0141 201 4945</u>, by e-mail pharmacyhit@ggc.scot.nhs.uk</p> <p>Places will be allocated on a first-come basis and will be confirmed in writing.</p>

Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements.

Parking is available at the hotel on a first come basis. Please park at the appropriate bays at the hotel and register your car details at the front desk.

Date 2023	Start time	Finish time	Nos	Meeting Place	Contact	Event
Tues 18 th April 2023	9:00	15:00	30	Campanile Hotel Tunnel St, Glasgow	0141 201 4945	QYW Training
Wed 21st June 2023	9:00	15:00	30	Eastbank Training Centre, Shettleston	0141 201 4945	QYW Training

Annette Robb
28/03/2023

REMINDER

Investigating the Acceptability of Blue-Green Prescribing in Scotland's Primary Care Settings

Scotland is abundant in natural water environments or 'blue spaces' which help promote mental health and wellbeing. However, these blue spaces are at risk to pharmaceutical pollution such as the existence of antidepressants in our lochs and rivers. This has negative impacts on public health and the health of our water ecosystems. To help with the delivery of the Scottish Government and NHS Scotland's Climate Emergency and Sustainability Strategy, the Blue-Green Prescribing Research, funded by the Scottish Government Hydro Nation Scholars Programme and the Scottish Funding Council, is conducting a survey to inform the design of an acceptable Blue-Green Prescribing Programme in primary care settings. The Blue-Green Prescribing Programme would help protect our blue spaces from pharmaceutical pollution (i.e antidepressants) by using nature-based and nature-sensitive health interventions, so that these natural resources could be enjoyed by everyone for their own health and wellbeing.

The survey is intended for primary care staff working in GP practices and community pharmacies in Scotland (e.g. GPs, nurses, community pharmacists, technicians, link workers, healthcare assistants, administrative staff, etc). It aims to get the views of healthcare workers in primary care settings about the acceptable model of Blue-Green Prescribing in Scotland that works for them and their patients. The survey could be accessed by scanning the QR code in the poster below or through this link: [Survey on Blue-Green Prescribing in Scotland](#). The survey could be accomplished within 5-7 minutes and will be live until 15 April 2023, or until there is adequate number of responses.

If you have questions and/or clarifications, please feel free to contact the main researcher: Julze Alejandre at julze.alejandre@gcu.ac.uk or the primary investigator: Karin Helwig at karin.helwig@gcu.ac.uk. We hope that you could help us design one of the first Blue-Green Prescribing Programme globally and in the UK by answering the survey.

How can you prevent pharmaceutical pollution in Scotland's blue spaces or water environments?

If you are a healthcare professional working in primary care (GP practice, community pharmacy) in Scotland, we would like to know your answer! Please follow the link or scan the QR code!



Julze Alejandre
 04/04/2023

REMINDER	Advanced Practice Interprofessional Learning Opportunities
	<p>NES Pharmacy would like to invite pharmacists working towards the RPS core advanced pharmacist curriculum to join our advanced practice colleagues in nursing and allied health professions in a series of continuing professional development webinars.</p> <p>The sessions are coordinated by Lizanne Hamilton-Smith, senior nurse for advanced practice at NHS 24 and senior lecturer for advanced practice at University Highlands and Islands. Sessions of interest may vary depending on your current context.</p> <ul style="list-style-type: none"> • Tuesday 25th April: 13:00-14:30 Dr Gordon Cowell Radiology interpretation: Click here to join the meeting • May (tbc) Renal workshop • Tuesday 6th June: 10:00-12:00 Nicola Braid Learning Disabilities workshop: Click here to join the meeting • Tuesday 4th July: 12:30-14:00 Lizanne Hamilton-Smith Clinical Diagnostics: Click here to join the meeting <p>Ailsa Macdonald - Senior Educator - General Practice Clinical Pharmacist (GPCP) 20/03/2023</p>

Communication Update Index link

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Community Pharmacy Communication Update




Date: Tuesday 18th April 2023



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- **PCA (P)(2023) 14: Serious Shortage Protocol: Estradot® (Estradiol Hemihydrate) 75 Micrograms / 24 Hours Patch**
- **Community Pain Education Classes**
- **Medicine Supply Notification**
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	<p>www.sehd.scot.nhs.uk/pca/PCA2023(P)13.pdf</p> <p>17/04/2023</p>

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 Rationalisation Communication RES	

REMINDER	World Health Day 2023: Can 'blue-green prescriptions' help achieve Health For All?
 World Health Day 2023.pdf	Please find attached letter for World Health Day 2023. Julius Cesar Alejandro - Doctoral Researcher Julze.Alejandro@gcu.ac.uk 11/04/2023

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Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk

Community Pharmacy Communication Update

Date: Tuesday 25th April 2023



PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot


In this edition –




- **ATTEMPTED FRAUD**
- **The Use of the Unscheduled Care PGD for Care Home Residents**
- **Gluten Free Food Service Refresher Training**
- **Time Limited Offer for Support to Purchase Class III Medical Scales**
- **PCA(P)(2023)16 Serious Shortage Protocol: Clarithromycin 250mg/5ml oral suspension**
- **PCA(P)(2023)15 Serious Shortage Protocol: Clarithromycin 125mg/5ml oral suspension**

URGENT ACTION	ATTEMPTED FRAUD
	<p>We are asking community pharmacy colleagues to be vigilant to approaches being made to patients, via phone call to elicit bank details. These attempts are made by an individual who claims to be contacting the patient on behalf of their community pharmacy, in relation to a delivery of medication. The individual has the patient's name and address, and asks the patient to provide their bank details.</p> <p>Community pharmacies might want to consider reassuring their patients, that they will never phone and ask for their bank details. If a patient is in any doubt as to the veracity of contact on behalf of their community pharmacy, that they hang up and phone the pharmacy to confirm.</p> <p>24/04/2023</p>

ACTION	The Use of the Unscheduled Care PGD for Care Home Residents
	<p>Questions have been raised recently about confusion over the use of the Unscheduled Care PGD specifically for medicines supply within Care Homes. As a result, advice was sought from Community Pharmacy Scotland and NHS24.</p> <p>They advised:</p> <p>The Unscheduled Care PGD allows Community Pharmacists to undertake the urgent provision of currently prescribed medicines (as listed) to NHS patients (including those who live in a care home).</p> <p>Therefore, as it is for urgent supply it could potentially be used when:</p> <ol style="list-style-type: none"> 1. Medicines have been refused and are spoiled 2. Medicines have been spilled, dropped or inadvertently destroyed <p>As there is an immediate need.</p> <p>In the case where a resident's medicines are no longer in sync (i.e. the current supply will not last until the end of the cycle e.g. due to a hospital admission, commencement mid-</p>

	<p>cycle) the criteria for the Unscheduled Care PGD are not met. NHS 24 (the authors of the PGD) have advised that it should not be used for this purpose.</p> <p>In this situation a prescription from their GP is required, this can either be:</p> <ol style="list-style-type: none"> 1. For the exact amount required to bring the resident's medicines back into sync 2. An additional prescription for a full 28-day supply that the pharmacy can dispense the required amount from – and electronically endorse for the amount supplied. <p>NB in this situation a script for a full 28-day supply will still be needed for the next cycle, refusal to provide a script (as it appears that it is being requested “early”) will perpetuate the problem.</p> <p>Alan Harrison – Lead Pharmacist Community Care 25/04/2023</p>
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ACTION	Gluten Free Food Service Refresher Training
 <p>Gluten Free Food Service Training Pos</p> <p>Attached</p>	<p>Please find attached poster for the Gluten Free Food Service refresher training.</p> <p>Link for the meeting can be found below: https://teams.microsoft.com/l/meetup-join/19%3ameeting_MGZIOGNIZDYtMzk1MS00NGM0LWJmYmUtYtZjN2VIZWQ5ZTVi%40thread.v2/0?context=%7b%22Tid%22%3a%2210efe0bd-a030-4bca-809c-b5e6745e499a%22%2c%22Oid%22%3a%22cff3c487-6adc-4565-82e2-25edc97f069b%22%7d</p> <p>25/04/2023</p>

ACTION	Time Limited Offer for Support to Purchase Class III Medical Scales
 <p>Class 3 Scales Claim Form.docx</p>  <p>Flyer.pdf</p>  <p>Guide to Completing Annual</p>	<p>You will be aware from previous newsletters that there is a time limited offer of support to purchase Class III weighing scales to help in delivering both the CP Nutritional supplements service as well as the Gluten Free service. We would encourage you to consider this offer as there will be an expectation from May onwards that assessments, which includes the weighing of patients, within each of the service specifications, will resume after a hiatus due to Covid.</p> <p>A guide to completing annual assessments can found in the attachment to this message</p> <p>We are in the process of arranging training associated with the Gluten Free service and details of this will follow at a later date.</p> <p>Branches of Boots, Gilbrides, Lloyds, M&D Green, Rowlands and Well are not required to order scales at this point as a separate email will be sent to your Area Managers to co-ordinate centrally.</p> <p>We are delighted to be able to offer a 25% discounted rate for this equipment from Marsden for the M-430 model and in addition if you send a copy of the invoice to the Community Pharmacy Development Team before the 31st May 2023, we will reimburse you with £100 towards the cost of the scales. The discounted cost for one set of scales is £157.50 + £14 delivery excl VAT. If order less than 10 sets of scales this can be done through the Marsden website using the discount code GRE14. For larger orders contact company directly. Further details on ordering are included in flyer attached.</p> <p>To access this payment, please complete all sections of the attached proforma and submit this along with a supporting invoice to ggc.cpdevteam@ggc.scot.nhs.uk. Please note any claims submitted after 31st May 2023 will not be processed.</p>

	Alan Harrison 11/04/2023
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ACTION	PCA(P)(2023)16 Serious Shortage Protocol: Clarithromycin 250mg/5ml oral suspension
	https://www.sehd.scot.nhs.uk/pca/PCA2023(P)16.pdf

ACTION	PCA(P)(2023)15 Serious Shortage Protocol: Clarithromycin 125mg/5ml oral suspension
	https://www.sehd.scot.nhs.uk/pca/PCA2023(P)15.pdf

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Community Pharmacy Communication Update




Date: Thursday 27th April 2023



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In this edition –

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REMINDERS AND UPDATES:

REMINDER	ATTEMPTED FRAUD
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	<p>Community pharmacies might want to consider reassuring their patients, that they will never phone and ask for their bank details. If a patient is in any doubt as to the veracity of contact on behalf of their community pharmacy, that they hang up and phone the pharmacy to confirm.</p> <p>24/04/2023</p>
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REMINDER	Gluten Free Food Service Refresher Training
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REMINDER	NHSGGC Pharmaceutical List as at 6th April 2023
 Pharmacies Index April 2023.pdf  Pharmaceutical List April 2023.pdf  Pharmaceutical Amendments April 20	<p>The following are attached and can also be found on the Community Pharmacy Website: contractor lists</p> <ol style="list-style-type: none"> 1. Complete alphabetical index. 2. Complete Pharmaceutical List. 3. A list of amendments made since the previous notification. <p>Please ensure you remove your current index and replace with new version. Please remove old pages and replace with updated pages.</p> <p>Please check that the details for your pharmacy are complete and correct. If any amendment is required, please email ggc.cpdevteam@nhs.scot as soon as possible. This will allow our records and the Pharmaceutical List to be updated.</p> <p>I trust this is helpful.</p> <p>Next Update is due – 1st July 2023</p> <p>Lauren Keenan 18/04/2023</p>

REMINDER	Medicine Supply Notification
	<p>There has been a new MSN issued for the following items.</p> <ul style="list-style-type: none"> • Alfuzosin 10mg MR Tablets • Octreotide injection • Estradot 75mcg patch <p>This has been added to the medicine supply issues page: Medicine Supply Problems (scot.nhs.uk)</p> <p>No Scottish advice has been issued at this time, should this be issued then the supply issue page will be updated in due course.</p> <p>18/04/2023</p>

REMINDER	Community Pain Education Classes
 In Pain Don't Understand.PDF Attached	<p>NHS GGC Chronic pain service is re-launching their successful Community Pain Education Sessions. This will now be a virtual, 2 hour session, delivered by Graduate Volunteers of the Glasgow Pain Management Programme. These volunteers have unique lived experience not just of pain, but of developing the sorts of knowledge and skills they talk about in the Session.</p> <p>Your patients can self-refer using the number on the enclosed flyer.</p> <p>Dr Kirsty Proctor 18/04/2023</p>

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