

Serial Prescription Teach Back Counselling Tool

Please show the patient education video below and check the person knows:

- That they no longer order repeat medications from their surgery
- When to collect the next issue of medication
- How they request any PRNs
- That they will receive an annual review of their medication

https://www.youtube.com/watch?v=scqcO9_u2zM

This QR code can be scanned by the camera on most smart devices and mobile phones



Please ask the patient/patient representative to view the video and then use 'Teach Back' to confirm their understanding of the most important points above.

Patient Satisfaction Survey

Please ask the patient to
complete this survey when they
collect their second issue of a
serial prescription

<https://forms.office.com/r/ndzvsGVHpP>

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