



Pharmacy Services

Community Pharmacy

Weekly Script

Friday 11th August
2023.

No: 32

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MEET THE TEAM – Lorraine McCallum



What is your current role? - I work in a split post – half General Practice Clinical Pharmacist and half Senior Pharmacist Primary Care in South HSCP. I also enjoy the odd locum shift in an A&A community pharmacy!

How long have you worked in NHS A&A - I have worked with NHS Ayrshire and Arran for 5 years now. I also did my pre-reg at Ayr Hospital 20 years ago!

What roles have you previously held? - I started as a relief Pharmacist for Moss Alliance (showing my age!) and then

Manger for an independent, which then became a multiple and I stayed with them for 13 years in total before moving in to the NHS. I can't quite give up Community Pharmacy altogether, I don't think I ever will.

What's the best bit of your job? - I love helping patients! Both when working as a GPCP and a locum in community. I love that I can see things from both sides and try to make the patient journey better wherever possible. I love that Pharmacists are finally being recognised for their knowledge, skills and clinical expertise!

What do you to relax outside of work? - I have 2 children and a crazy cockapoo so 'relax' isn't really the best word... but I love spending time with them whether it's our daily beach walk or going on an adventure somewhere on holiday! I do love a holiday!

Good News Stories

We hope you agree that the sharing of good news stories from the A&A community pharmacy network are a great 'feel good' addition to our weekly communication? It's a great opportunity to showcase and celebrate the great work that you and your teams do every day! We are always on the lookout for more stories to share so if and when you have something worth celebrating please e-mail to aa.cpteam@aapct.scot.nhs.uk with "good news story" as the subject heading. Everyone who has a story shared in the weekly script will receive an A&A Pharmacy Services water bottle!



COMMUNICATIONS SUMMARY

Fri 4th August:

- Clinical PCT – Non Executive Board Vacancy

Mon 7th August:

- Clinical PCT - PCA2023(P)26 PCA2023(P)27

Tue 9th Aug:

- Memo NHS PFS Hay fever service

Thur 10th August:

- Clinical PCT – September Public Holiday Opening Times 2023

GOOD NEWS STORY – CARE PHARMACY SPRINGSIDE

We wanted to share the inspirational story of **Hannah Martin** who works as a **dispenser** at **Care Pharmacy in Springside**. We met Hannah whilst out on a visit back in June where she told us that she had recently finished her high school exams, she also mentioned that if she were to pass her 6th year exams she would hold the record for the most Advanced Highers achieved by a single candidate.

Results day on Tuesday confirmed that Hannah had indeed passed those Advanced Highers and is now a record holder in Scotland!

A truly remarkable person, Hannah, whilst studying and working part time also set up a non – for – profit tutoring business to allow other students get access to affordable tutoring and was crowned Inspiring Young Person of the Year at the East Ayrshire Youth Awards!

Hannah is now set to continue her studies at the University of St Andrews where she will be studying medicine.

Well done Hannah and good luck for the future!



Key Messages

FLU – Iain to add

NHS Pharmacy First Scotland – Hay fever service

Following the release of the circular (PCA2023(P)27) this week and the subsequent MEMO with the required documentation relating to the new NHS pharmacy first Scotland hay fever service we would like to highlight the following:

- GP practices were included in the distribution list from the Scottish Government and therefore are aware of the service.
- The expectation is that all pharmacies should be 'ready' to deliver the service from 31st August, or as soon as practically possible. If you have completed the training and signed the PGD's before this date then you should inform your local surgeries that you are able to deliver the service and also have discussions with colleagues in general practice regarding appropriate referral routes.
- Not all PMR systems have been updated as yet to include the new modules – if there is a delay with your PMR supplier, please inform your GP surgeries in order that patients are not referred for a service you are unable to deliver.
- Please send the signed PGD authorization form by e-mail to aa.cpteam@aapct.scot.nhs.uk

Tostran 2% Gel Pump Shortage – Safety Information regarding Alternatives

We have been made aware that shortages in Tostran 2% Gel Pump have resulted in 2 significant events where by inappropriate alternatives were issued for women who use this as part of their HRT.

Suitable alternatives which can be calculated to provide the appropriate dose are:

- Testim® (1% testosterone gel in 5g tubes containing 50mg testosterone)
- Testogel® (2% testosterone gel in 2.5g sachets containing 40.5mg testosterone)

PLEASE NOTE THAT TESTOGEL 16.2mg/g PUMP ACTION IS NOT A SUITABLE ALTERNATIVE AS THIS WILL DELIVER 4 TIMES THE DOSE OF TOSTRAN GEL PUMP ACTION. THE DOSE DELIVERED IS ALSO TOO HIGH FOR WOMEN.

Please ensure you discuss with the prescriber what suitable alternatives are available.

NHS A&A Community Pharmacy Flu Vaccination Service 23/24

Many thanks to those pharmacies who have signed up to deliver NHS Flu vaccinations this year.

The service specification and sign up forms were sent to all pharmacy clinical mailboxes on Tuesday 1st August and the deadline for submitting returned sign up's in next Friday 18th August.

We would encourage as many pharmacies as possible to sign up to deliver the service this year.

The PGD and further information regarding this year's service will follow in due course including details of a Lunch and Learn session that will be held for participating pharmacies before the service launch date of 18th September.

KEY COMMUNITY PHARMACY CONTACTS			
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