



Pharmacy Services

Community Pharmacy

Weekly Script

Friday 25th August
2023.

No: 34

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MEET THE TEAM – Dawn Turpie



What is your current role? – My current role is Senior Pharmacist in Primary Care in North Ayrshire HSCP. I am based in the Irvine Kilwinning Dundonald cluster.

How long have you worked in NHS A&A? - I joined NHS A&A six and a half years ago in January 2017 as a prescribing support pharmacist moving to the role of General Practice Clinical Pharmacist and subsequently the Senior Pharmacist role in January 2020.

What roles have you previously held? I qualified as a pharmacist in 1998 and spent 11 years post-qualification working in England and North Wales in community pharmacy for Moss Pharmacy which became Alliance Pharmacy and then Boots Pharmacy as store manager and district manager. I also worked a short spell in an independent pharmacy and in primary care. I then returned to Scotland in 2009 and continued to work in community pharmacy returning to Boots for 8 years prior to joining the NHS in 2017.

What's the best bit of your job? The best part of my role is the variety of people that I have the opportunity to work with including colleagues, other healthcare professionals in the different sectors and also patients. I retain a day per week working in practice and enjoy the patient interaction which is one of the elements of community pharmacy that I miss. I am also really passionate about the developing future of pharmacy as a profession.

What do you do to relax outside of work? Out with work I enjoy going to the gym, spending time with my two boys and am also partial to a dip in the sea at the weekend.

Stat of the week – PGD completions

So far we have received only 33 signed PGD's for the new NHS Pharmacy First Scotland hay fever service. Please return signed copies via e-mail to aa.cpteam@aapct.scot.nhs.uk

COMMUNICATIONS SUMMARY

Mon 21st August;

- Clinical PCT – CP Claim form

Tues 22nd August:

- Class 2 Drug alert
(Sodiofolin)

Wed 23rd August:

- Class 4 Drug Alert
(Olmesartan)
- Class 4 Drug Alert
(Irinotecan)
- Clinical PCT – September
2023 Public Holiday
Opening Times

Thu 24th August:

- Clinical PCT - PCA2023(P)28
(SSP extension)

GOOD NEWS STORY – BOOTS STEWARTON

A patient presented at this pharmacy when the pharmacist was on lunch. The patient was concerned about a minor injury they had obtained and was considering attending A&E. The team at Boots felt that the pharmacist was the best person to make a decision regarding the patient's ongoing management options and so kindly asked the pharmacist if she wouldn't mind taking the time out of her lunch to attend to the patient. After examining the patient's injury the pharmacist decided self care was the most appropriate option at this time and gave worsening advice should anything change.

The patient was so grateful for the help and care she had received at Boots in Stewarton and to the pharmacist for taking time out of her lunch to help her, that she completed a customer satisfaction survey praising the team's actions. Her title for this feedback was "Saved Me From Going to A&E". This example really highlights the value that community pharmacy holds as a readily accessible healthcare professional within the community.

Well done to the team at Boots in Stewarton!

Key Messages

NHS Pharmacy First Scotland – Hay fever service

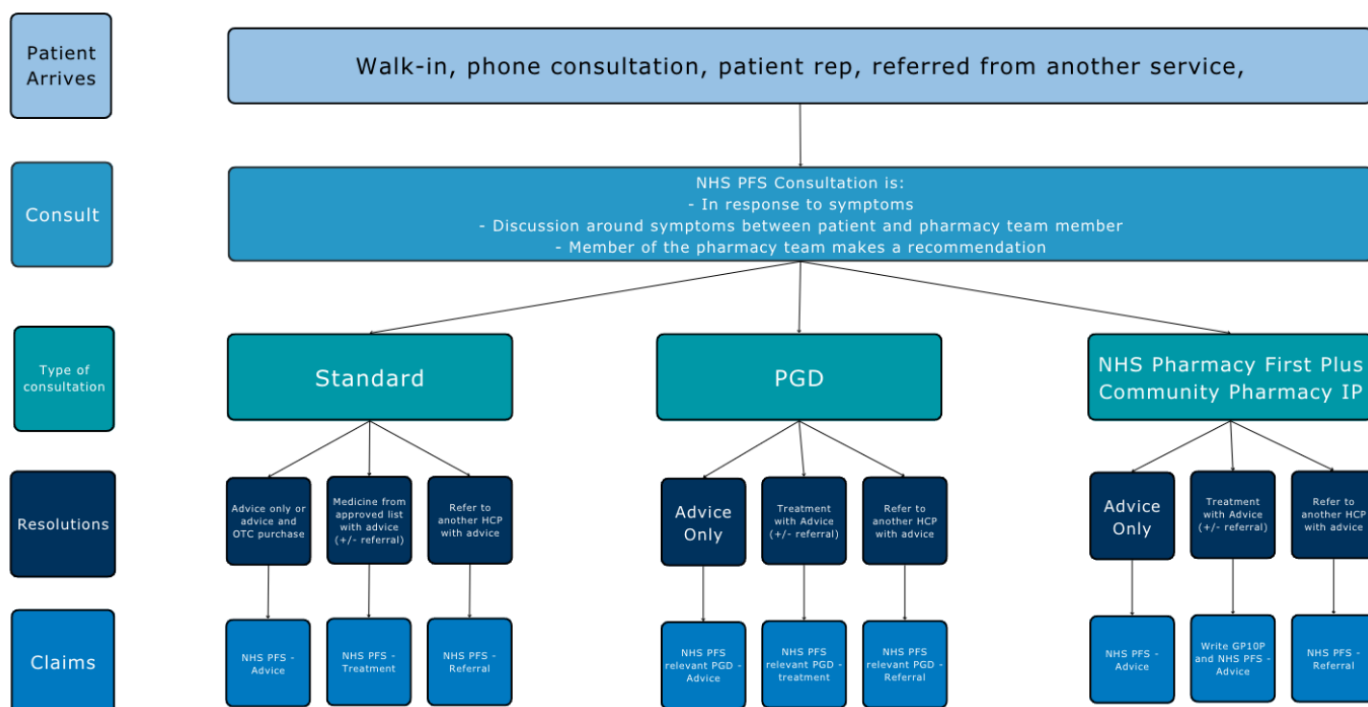
Following the release of the circular (PCA2023(P)27) this week and the subsequent MEMO with the required documentation relating to the new NHS pharmacy first Scotland hay fever service we would like to highlight the following:

- GP practices were included in the distribution list from the Scottish Government and therefore are aware of the service.
- The expectation is that all pharmacies should be 'ready' to deliver the service from 31st August, or as soon as practically possible. If you have completed the training and signed the PGD's before this date then you should inform your local surgeries that you are able to deliver the service and also have discussions with colleagues in general practice regarding appropriate referral routes.
- Not all PMR systems have been updated as yet to include the new modules – if there is a delay with your PMR supplier, please inform your GP surgeries in order that patients are not referred for a service you are unable to deliver.
- Please send the signed PGD authorisation form by e-mail to aa.cpteam@aapct.scot.nhs.uk

CPS – Pharmacy First Scotland Flow Chart

The handy chart below and attached has been circulated by Community Pharmacy Scotland this week. We have included in the weekly script in case you have missed it via other channels. (also attached)

The



Ayrshire Pulmonary Fibrosis Support Group

Please see attached 'poster' for a new PF support group being set up for patients in Ayrshire. Displaying this in your pharmacy or targeting patients who you know may benefit from this group would be appreciated by the group.

Ayrshire Pulmonary Fibrosis Support Group

- New Group
- Chat to others
- Share ideas
- Get information
- Feel supported



Are you living with Pulmonary Fibrosis, as a patient or carer?

Are you interested in a new support group starting in the Ayrshire area?

For more information or to register your interest, please email alison@actionpf.org or call 07508 857192

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KEY COMMUNITY PHARMACY CONTACTS

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