

Community Pharmacy Communication Update


Date: Tuesday 4th July 2023



PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot

In this edition –

- **[Service Now Password Reset Instructions](#)**
- **[Glasgow Recovery Communities Weekly Programs for July 2023](#)**
- **[Plan for Shortage of Tresiba FlexTouch® \(Insulin degludec\) 100units/ml](#)**
- **[Glasgow Alcohol and Drug Recovery Service – STARS Update](#)**
- **[Additional information for the World Cycling Championships](#)**
- **[Diabetes: GLP1 RA Shortages](#)**

ACTION	Service Now Password Reset Instructions
	<p>IT IS VERY IMPORTANT TO READ ALL OF THE BELOW INFORMATION AND WATCH THE VIDEO LINKS FOR FURTHER ASSISTANCE</p> <p>PLEASE BE ADVISED THAT EACH SITE HAS BEEN SET UP WITH 1 SERVICE NOW ACCOUNT.</p> <p>THE LOGIN DETAILS FOR THIS ACCOUNT SHOULD BE SHARED WITH ALL STAFF, THIS WILL ALLOW ALL MEMBERS OF STAFF TO LOG A CALL.</p> <p>THE USERNAME FOR THIS ACCOUNT WILL BE YOUR SITES SHARED/CLINICAL MAILBOX.</p> <p>Go to https://nhsscotland.service-now.com/ehealth</p> <p>Select forgot your password (please see below)</p> 

Enter your user name – **PLEASE BE ADVISED THIS IS YOUR SHARED/CLINICAL MAILBOX FOR YOUR SPECIFIC SITE. FOR EXAMPLE:**

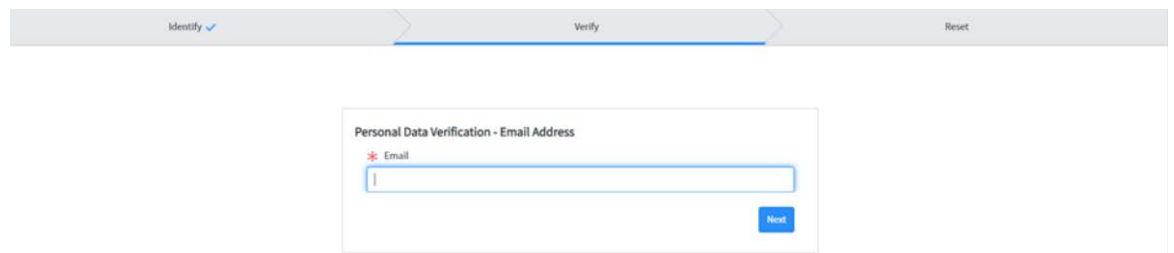
dental.gdgXXXXXd@nhs.scot
pharm.CPXXXXXXXXclinical@nhs.scot
ci.optom.opXXXXX@nhs.scot



Enter your username again **THIS WILL BE THE SAME AS THE USERNAME ENTERED IN PREVIOUS SCREEN – FOR EXAMPLE:**

dental.gdgXXXXXd@nhs.scot
pharm.CPXXXXXXXXclinical@nhs.scot
ci.optom.opXXXXX@nhs.scot

SELECT NEXT (SEE SCREENSHOT BELOW)



YOU WILL NOW SEE THE BELOW SCREEN. HIT DONE

You should receive an automated email into the SHARED/CLINICAL Mailbox. **THIS IS THE EMAIL ADDRESS YOU ENTERED AS THE USERNAME**

SELECT [CLICK HERE TO RESET YOUR PASSWORD](#)

Example of email below:



Hello Dental,

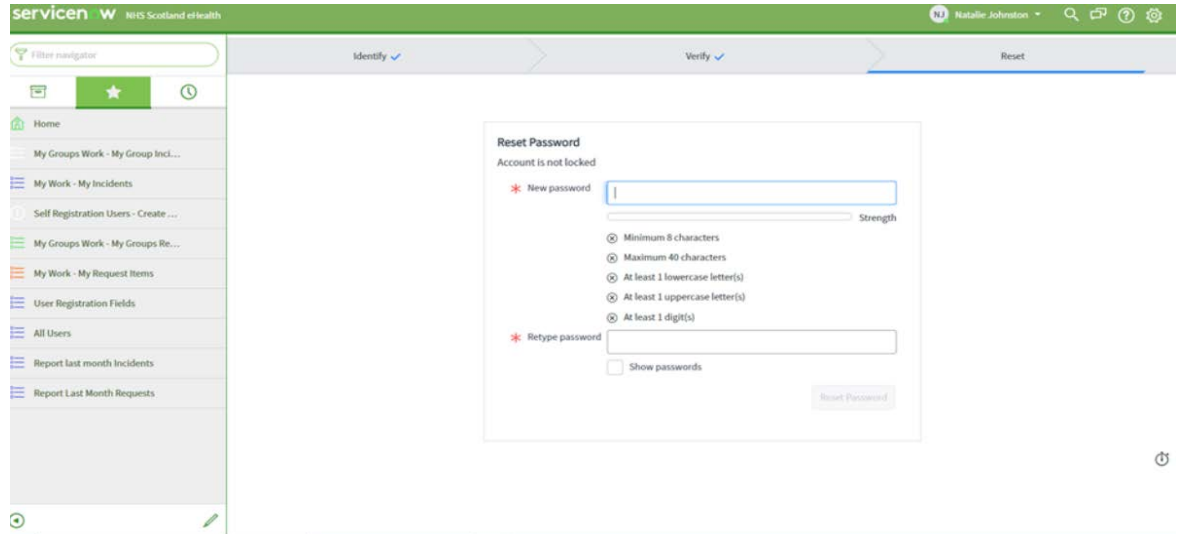
A password reset was requested for your user account on the ServiceNow instance <https://nhsscotland.service-now.com/>
[Click here to reset your password](#)

If you do not want to reset your password, please disregard this email.

The link will expire in 12 hours.

If you did not request this password reset, please click on [link](#)

The next screen you will see will look like the below, please reset your password from this screen.



PLEASE REMEMBER TO SHARE THE LOG IN DETAILS WITH COLLEAGUES WITHIN YOUR SITE, THEY CAN THEN USE THESE TO LOG A CALL IN THE FUTURE.

Below are links to videos on how to use the app.

[How to access your account](#)

[Logging on and updating your details](#)

[How to log a call](#)

[How to reset your password](#)

Sharon Hastie

04/07/2023

ACTION

Glasgow Recovery Communities Weekly Programs for July 2023



Ibrox Recovery Cafe.pdf



NERC Weekly Program July 2023.p



NW Weekly Program - July 2023.


Attached

A number of weekly recovery cafes and groups take place across Glasgow City, allowing individuals the opportunity to access a number of different activities and support.

Please consider displaying a poster(s) of the events in your area.


Amanda Laird - ADRS Central Pharmacy Team



04/07/2023

IMPORTANT INFORMATION	Plan for Shortage of Tresiba FlexTouch® (Insulin degludec) 100units/ml
 <p>MSN 2023 053 Tresiba FlexTouch (I Attached</p>	<p>Tresiba® FlexTouch® (Insulin degludec) 100units/ml prefilled pens will be out of stock from August 2023 until January 2024.</p> <p>Tresiba Penfill® (Insulin degludec) 100units/ml solution for injection 3ml cartridges remain available and can support increased demand.</p> <p>The shortage will only affect patients using the prefilled pens. Patients will be contacted over July by the pharmacy teams in practice & advised of the change. Most patients will be switched to Tresiba 100units/ml Penfill® cartridges. Patients will be issued with a prescription for the cartridges and 2 x Novopen6 reusable device. I have advised Novo to discuss with the local wholesalers the expected uplift through community pharmacies and the need to address any quotas in place.</p> <p>A few patients may be prescribed Toujeo (insulin glargine) 300units/ml Solostar pre-filled pen as an alternative where they are unable to manage the cartridge & pen. This change in insulin will require additional blood glucose monitoring.</p> <p>Some patients may need to be shown how to load and change an empty cartridge.</p> <p><u>FAQ</u></p> <p>How to use NovoPen 6® and NovoPen Echo Plus®? Please see www.novonordisk.com/content/dam/nncorp/global/en/our-products/pdf/novopen-echo-and-6/NP6E-quick-guide.pdf</p> <p>Information sheets will be provided for patient use and also come with the pen when dispensed.</p> <p>Is any dosage change required when switching patients to Tresiba® penfill® cartridges?</p> <p>The unit dose remains the same. No dosage change is required when switching patients from Tresiba® (insulin degludec) 100 units/ml prefilled FlexTouch® to Tresiba® (insulin glargine) penfill® 100unit/ml cartridges.</p> <p>Your help with this shortage and change is much appreciated</p> <p>Sheila Tennant - HSCP Lead Pharmacist 04/07/2023</p>

IMPORTANT INFORMATION	Glasgow Alcohol and Drug Recovery Service – STARS Update
	<p>In Glasgow Alcohol and Drug Recovery Service (GADRS) we are changing how people who we think have lower clinical risk are supported in their treatment and recovery. We have commissioned the third sector organisation “We Are With You” to carry out the support, recovery management and contact for this group. This will start on 31st July 2023.</p> <p>We also have a new sub team within GADRS titled Supported Treatment And Recovery Service (STARS). This team will be able to take any calls or questions regarding individuals open to STARS through the GADRS professional telephone line as happens now.</p> <p>Any prescribed treatment will remain with GADRS. Prescriptions will continue to be delivered to the pharmacy and any changes to treatment will continue to be undertaken by GADRS as it is at the moment. For some service users, their treatment will not involve</p>

	<p>a prescription and might include psychiatric or psychological treatment which will also continue within GADRS.</p> <p>Community pharmacy colleagues should continue to report missed medication doses via existing systems (usually NEO) to GADRS locality teams.</p> <p>Should the individual's clinical risk change, we have an internal pathway to smoothly return them to the core GADRS team for our own review and care planning. We will advise involved partners in care should this be required.</p> <p>The electronic patient record will be kept up to date via an information sharing process.</p> <p>If you have any questions relating to ADRS services please contact a member of the ADRS Central Pharmacy Team adrs.pharmacyteam@ggc.scot.nhs.uk</p> <p>Jennifer Kelly - Senior Advanced Pharmacist 04/07/2023</p>
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IMPORTANT INFORMATION	Additional information for the World Cycling Championships
 7. UCI World Championship GAM Attached	<p>As we get closer to the UCI World Cycling Championships in August, the Primary care team have created an information document that will help with the provision of service to competitors and their teams as well as any individual from out with Scotland and the UK.</p> <p>For those that are around the event sites, it would be beneficial to ensure that all staff are aware of the content of this document. For all other colleagues, it is a useful document to remind yourself of what provision can be offered when citizens from out with Scotland attend a community pharmacy.</p> <p>Alan Harrison 04/07/2023</p>

UPDATE	Diabetes: GLP1 RA Shortages
 MSN_2023_061 GLP1 Receptor Agor  GLP-1 RA Supply Issue June 2023 fina Attached	<p>Please find attached MSN from the Department of Health.</p> <p>It helpfully includes a flow chart for treatment choices during the GLP1RA shortage. It is in line with the existing NHS GGC T2 guidance and the planned updated National Guidance.</p> <p>04/07/2023</p>

Communication Update Index link

[INDEX - Community Pharmacy Communications Updates](#)

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We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk

Community Pharmacy Communication Update


Date: Thursday 6th July 2023



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REMINDERS AND UPDATES:

<u>REMINDER</u>	Glasgow Alcohol and Drug Recovery Service – STARS Update
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The shortage will only affect patients using the prefilled pens. Patients will be contacted over July by the pharmacy teams in practice & advised of the change. Most patients will be switched to Tresiba 100units/ml Penfill® cartridges. Patients will be issued with a prescription for the cartridges and 2 x Novopen6 reusable device. I have advised Novo to discuss with the local wholesalers the expected uplift through community pharmacies and the need to address any quotas in place.

A few patients may be prescribed Toujeo (insulin glargine) 300units/ml Solostar pre-filled pen as an alternative where they are unable to manage the cartridge & pen. This change in insulin will require additional blood glucose monitoring.

Some patients may need to be shown how to load and change an empty cartridge.

FAQ

How to use NovoPen 6® and NovoPen Echo Plus®?

Please see www.novonordisk.com/content/dam/nncorp/global/en/our-products/pdf/novopen-echo-and-6/NP6E-quick-guide.pdf

Information sheets will be provided for patient use and also come with the pen when dispensed.

Is any dosage change required when switching patients to Tresiba® penfill® cartridges?

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Your help with this shortage and change is much appreciated

Sheila Tennant - HSCP Lead Pharmacist
04/07/2023

REMINDER

Glasgow Recovery Communities Weekly Programs for July 2023



Ibrox Recovery
Cafe.pdf



NERC Weekly
Program July 2023.p



NW Weekly
Program - July 2023.

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Please consider displaying a poster(s) of the events in your area.

Amanda Laird - ADRS Central Pharmacy Team
04/07/2023

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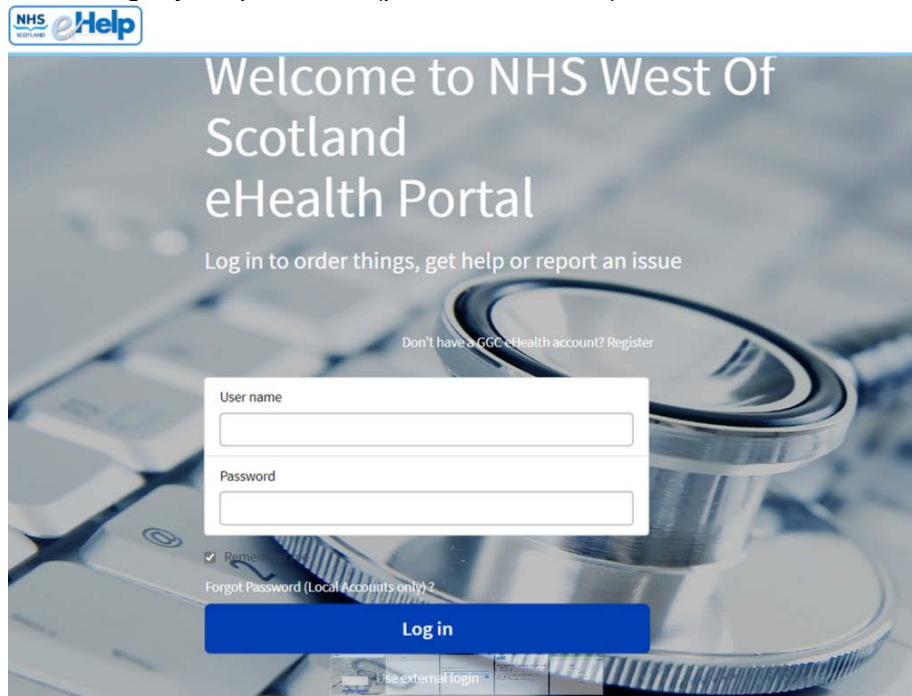
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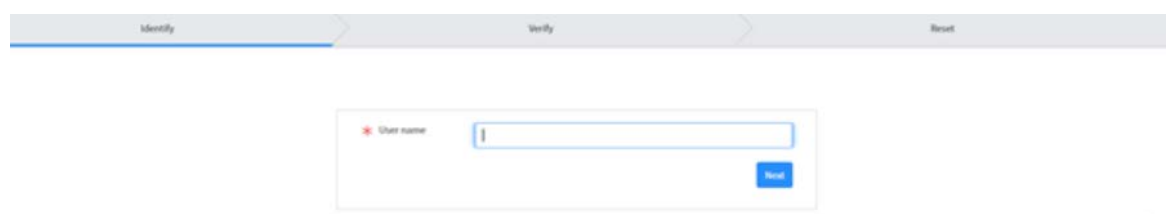


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Example of email below:



Hello Dental,

A password reset was requested for your user account on the ServiceNow instance

<https://nhsscotland.service-now.com/>

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[Logging on and updating your details](#)



	How to log a call How to reset your password Sharon Hastie 04/07/2023
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REMINDER	Diabetes: GLP1 RA Shortages
 MSN_2023_061 GLP1 Receptor Agonist  GLP-1 RA Supply Issue June 2023 final Attached	<p>Please find attached MSN from the Department of Health.</p> <p>It helpfully includes a flow chart for treatment choices during the GLP1RA shortage. It is in line with the existing NHS GGC T2 guidance and the planned updated National Guidance.</p> <p>29/06/2023</p>

REMINDER	UCI Cycling World Championships
 7. UCI World Championship GAM	<p><u>Additional information for the World Cycling Championships</u></p> <p>As we get closer to the UCI World Cycling Championships in August, the Primary care team have created an information document that will help with the provision of service to competitors and their teams as well as any individual from out with Scotland and the UK.</p> <p>For those that are around the event sites, it would be beneficial to ensure that all staff are aware of the content of this document. For all other colleagues, it is a useful document to remind yourself of what provision can be offered when citizens from out with Scotland attend a community pharmacy.</p> <p>You may have seen on TV or heard on local radio stations that the UCI Cycling World Championships are coming to Glasgow and surrounding areas in August 2023. This is the biggest cycling event the world has ever seen with all competitions relating to cycling in one place at the same time.</p> <p>2023 UCI Cycling World Championships Glasgow and across Scotland</p> <p>The various cycling events will be held from 3rd to 13th August 2023, and will mainly concentrate within the Glasgow City boundary, however some of the larger events will spread out to Highland, Dumfries and Galloway, Forth Valley, Fife and Lothian.</p> <p>With this in mind, I would like to draw your attention to a number of road/area closures. These closures will be due to high volume of competitors, spectators, support vehicles and general disruption and may have an impact for a number of days.</p> <p>The Get Ready Glasgow website contains all the necessary information you will require to identify which roads will be affected and when.</p> <p>Get Ready Glasgow</p> <p>This is a live website and is updated with new information regularly. Please ensure you utilise the website for any information you may require.</p> <p>I am raising this with you now for a number of reasons</p>

	<ol style="list-style-type: none"> 1. Staff transport to and from work (may be affected, such as lack of available parking / no parking near the pharmacy); 2. Access for wholesaler's delivery vans to the pharmacy (as above, may need to park further away); 3. Times when deliveries will be made from the wholesalers to the community pharmacy when roads are closed (may be delayed); 4. Access for community pharmacy delivery drivers (may need to park further away); 5. Access for delivery drivers to deliver patients medication when roads are closed (drivers may need to park further away); and 6. Access to GP practices for delivery drivers to pick up prescriptions (may need to park further away). <p>By raising this now it will hopefully allow you time to plan ahead and update your contingency plans to cover all eventualities for the possible disruption.</p> <p>Alan Harrison 23/06/2023</p>
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<u>REMINDER</u>	Obeticholic Acid Supply
 OCA Prescription Leaflet v2- NHS Scot	<p>Obeticholic acid is licensed for the treatment of primary biliary cholangitis (PBC) in combination with ursodeoxycholic acid (UDCA) in adults with an inadequate response to UDCA or as monotherapy in adults unable to tolerate UDCA.</p> <p>There has been some confusion about the prescribing and supply process for obeticholic acid, leading to delays in patients receiving treatment. The decision to initiate treatment should be made by a specialist, however treatment can then be prescribed and supplied in primary care, including the first supply.</p> <p>Community pharmacies can obtain stock from Alcura via the attached process. There is no requirement for approval before ordering, as long as pharmacies are in receipt of a prescription.</p> <p>Alan Harrison 22/06/2023</p>

<u>REMINDER</u>	My Mental Health - MyApp
 MyApp Blog.pdf  My App-digital flyer V2.pdf	<p>NHS GGC have recently launched a Mental Health App and website called MyApp under the NHS Scotland Right Decisions platform.</p> <p>Please find attached a copy of a blog from GGC Medicines as well as a digital flyer.</p> <p>Karen MacLeod - Digital Communications Officer 27/06/2023</p>

<u>REMINDER</u>	Pharmacy First Claims
	<p>At the National Pharmacy First Advisory Group meeting, it was highlighted that four PGD products for hay fever now appear on PMR systems in readiness for being added to Pharmacy First (the start date is still to be confirmed). Although community pharmacy teams will now be able to see these new UCF-PGD options, they should not use them for</p>

any claims until the hay fever PGDs are in force and the products are added to the Approved List.

Hay fever products being supplied through Pharmacy First from the current Approved List should continue to be claimed via the standard option of Pharmacy First – Treatment, rather than via the new PGD options.

The new hay fever PGD options should not be selected until the four new products have been added to Pharmacy First. It is important to ensure that all pharmacy services are claimed for under the correct UCF option to ensure correct payment. CPS will also help communicate this to community pharmacies.

Alan Harrison
27/06/2023

Communication Update Index link

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We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk

Community Pharmacy Communication Update





Date: Tuesday 11th July 2023



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In this edition –

- **Unscheduled Care - PGD Version 30 – May 2023**
- **NES Pharmacy: Designated Prescribing Practitioner Webinar**
- **Public Health Service delivered by Community Pharmacies**
- **MSN: Diabetes: GLP1 RA shortages**
- **Specials A-Z**
- **NHSGGC Pharmaceutical List as at 6th July 2023**

URGENT ACTION	Unscheduled Care - PGD Version 30 – May 2023
 PGD v30 (May 2023).pdf  What's New V30.pdf  Individual Signing Sheet v30.pdf  Direct Referral - Prof to Prof contact number <p>Attached</p>	<p>We have been asked by NHS 24 to advise you that the National PGD for Urgent Provision of Current Prescribed Medicines, Appliances and ACBS products has been updated to version 30. This is now ONLY available electronically via the NHS Scotland Community Pharmacy internet site:</p> <p>https://www.communitypharmacy.scot.nhs.uk/unscheduled-care/</p> <p>Please can you ensure that all pharmacy staff read the updates on the website. For an overview and explanation of the changes please review the “What’s New” section.</p> <p>Please ensure that all pharmacists read the new version of the PGD and complete the individual signing sheet. Once signed, the individual signing sheet should be returned for the attention of Lauren Keenan by post to Pharmacy Services, Clarkston Court, 56 Busby Road, Glasgow, G76 7AT or email ggc.cpdevteam@nhs.scot. Please note that all pharmacists, managers, relief managers and locum pharmacists must sign and return this form for any supply they make on a UCF/CP4 form under the PGD to be legal.</p> <p>NHS 24 would like to take this opportunity to thank contractors for their continued support in providing unscheduled care and to highlight the following points on the PGD and its use:</p> <ul style="list-style-type: none"> • Please complete the individual signing sheet and tick each board you work in. • It is also important to name the main pharmacy you work in for each board area and return to each health board you wish to use the PGD in. Contractors must ensure that at least <u>one pharmacist names their premises or payment cannot be issued if a supply is made via the PGD.</u> • Pharmacists have until Friday 1st September to sign version 30, after which payment for supply may be stopped if there are no pharmacists signed up to use the PGD in that pharmacy. • Individual pharmacists are reminded that they must sign the most recent version of the PGD. • <u>If you do not complete and sign an individual signing sheet</u> for each new version of the PGD, and continue to use the CPUS/CP4 forms, <u>you will be acting illegally.</u>


	<p>Please ensure that all locums have signed and returned the individual signing sheet as soon as possible and that they are aware of the direct referral process in your board area, particularly if working at the weekends, rota days and over the Public Holiday periods. Please also ensure all pharmacy staff are aware of the direct referral process and the PGD, as they are often the first point of contact for many patients.</p> <p>Thank you for giving this matter your attention.</p> <p>Lauren Keenan 11/07/2023</p>
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ACTION	NES Pharmacy: Designated Prescribing Practitioner Webinar
	<p>We will be hosting a webinar on Wednesday 23rd August at 7pm for pharmacists who are thinking about becoming a DPP or for anyone who is about to start the role. This is a great opportunity to have questions answered, familiarise yourself with role requirements and resources available to support. There will also be a chance to hear from those who have undertaken the role already. If you would like to register, please book via the DPP webinar course booking page. Any questions please get in touch.</p> <p>We look forward to seeing you there.</p> <p>Eleanor Paton - Senior Educator- Prescribing and Clinical Skills 11/07/2023</p>

IMPORTANT INFORMATION	Public Health Service delivered by Community Pharmacies
	<p>For information about the Public Health Service delivered by Community Pharmacies - including a smoking cessation support tool webcast, please go to - Public Health Service — Community Pharmacy Scotland (cps.scot)</p> <p>Pamela Macintyre 10/07/2023</p>

IMPORTANT INFORMATION	MSN: Diabetes: GLP1 RA shortages
	<p>We previously shared the MSN short supply notice for GLP1RA with you.</p> <p>If you are unable to source the required GLP1 RA, can you, please refer the patient to another pharmacy with supplies or back to the practice that they can be reviewed.</p> <p>There is no direct alternative, and each person will be reviewed individually for the management of their diabetes.</p> <p>If people are interested in weight management services, information noted below can be found on the NHSGGC.scot web pages which patients can access themselves & self refer.</p> <p>Weight Management People with Type 2 diabetes and BMI >25 can self refer or be referred for Control It Plus online structured education programme at any time after diagnosis by contacting the NHS GGC Type 2 Hub. Type 2 Diabetes Hub - NHSGGC</p> <p>Email: ggc.type2diabeteshub@ggc.scot.nhs.uk Phone: 0141 531 8901 (Opening Hours: Monday – Friday, 08:30-16:30)</p>

	<p>NHS GGC Weight Management Service Manage your weight - NHSGGC Self-referral & health care professional referrals are taken. Weight management service destination now include Slimming World or Weight Watchers offering greater coverage across Greater Glasgow & Clyde</p> <p>Sheila Tennant - HSCP Lead Pharmacist 11/07/2023</p>
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UPDATE	Specials A-Z
 Specials A-Z GGC June 2023 CP.PDF Attached	Please find attached the updated A-Z of unlicensed medicines resource. Alison McAuley 11/07/2023

UPDATE	NHSGGC Pharmaceutical List as at 6th July 2023
 Pharmacies Index July.pdf  Pharmaceutical List July.pdf  Pharmaceutical Amendments July 20 Attached	<p>The following are attached and can also be found on the Community Pharmacy Website: contractor lists</p> <ol style="list-style-type: none"> 1. Complete alphabetical index. 2. Complete Pharmaceutical List. 3. A list of amendments made since the previous notification. <p>Please ensure you remove your current index and replace with new version. Please remove old pages and replace with updated pages.</p> <p>Please check that the details for your pharmacy are complete and correct. If any amendment is required, please email ggc.cpdevteam@nhs.scot as soon as possible. This will allow our records and the Pharmaceutical List to be updated.</p> <p>Next Update is due – 1st October 2023</p> <p>Lauren Keenan 11/07/2023</p>

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- **Shortages**
- **Unscheduled Care - PGD Version 30 – May 2023**

ACTION	Glasgow Alcohol and Drug Recovery Service – STARS Update
	<p>In Glasgow Alcohol and Drug Recovery Service (GADRS) we are changing how people who we think have lower clinical risk are supported in their treatment and recovery. We have commissioned the third sector organisation We Are With You to carry out the support, recovery management and contact for this group. This will start on 31st July 2023.</p> <p>We also have a new sub team within GADRS titled Supported Treatment And Recovery Service (STARS). This team will be able to take any calls or questions regarding individuals open to STARS through the GADRS professional telephone line as happens now.</p> <p>Any prescribed treatment will remain with GADRS. Prescriptions will continue to be delivered to pharmacy and any changes to treatment will continue to be undertaken by GADRS as it is at the moment. For some service users their treatment will not involve a prescription and might include psychiatric or psychological treatment which will also continue within GADRS.</p> <p>Community pharmacy colleagues should continue to report missed medication doses via existing systems (usually NEO) to GADRS locality teams.</p> <p>Should the individual's clinical risk change, we have an internal pathway to smoothly return them to the core GADRS team for our own review and care planning. We will advise involved partners in care should this be required.</p> <p>The electronic patient record will be kept up to date via an information sharing process.</p> <p>In order to facilitate this process, the ADRS teams will deliver letters to community pharmacies for the attention of the affected patients and we would very much appreciate if the letter could be passed to the named patient when they next attend for OST. Your help with this would be greatly appreciated.</p> <p>If you have any questions relating to ADRS services please contact a member of the ADRS Central Pharmacy Team adrs.pharmacyteam@ggc.scot.nhs.uk</p> <p>Jennifer Kelly (Senior Advanced Pharmacist) 13/07/2023</p>

ACTION	Shortages
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The NHS GGC preferred brand of fentanyl patch, Matrifen, is currently unavailable in 2 strengths- 25micrograms/hr and 50micrograms/hr. The anticipated re-supply date is mid-July but this date may slip.

An alternative matrix-style patch should be supplied instead e.g., Durogesic DTrans, Mezolar and the patient/carer should be counselled about the necessary temporary change in brand to avoid any confusion.

If Matrifen has been prescribed by brand name, then it will be necessary to ask for a new prescription for the generic formulation.

General prescribing information on fentanyl patches can be accessed here, and includes information on the different types of patches:

<https://www.palliativecareguidelines.scot.nhs.uk/guidelines/medicine-information-sheets/fentanyl-patches.aspx>

Elayne Harris
13/07/2023

URGENT ACTION

Unscheduled Care - PGD Version 30 – May 2023



PGD v30 (May 2023).pdf



What's New V30.pdf



Individual Signing Sheet v30.pdf



Direct Referral - Prof to Prof contact number

Attached

We have been asked by NHS 24 to advise you that the National PGD for Urgent Provision of Current Prescribed Medicines, Appliances and ACBS products has been updated to version 30. This is now ONLY available electronically via the NHS Scotland Community Pharmacy internet site:

<https://www.communitypharmacy.scot.nhs.uk/unscheduled-care/>

Please can you ensure that all pharmacy staff read the updates on the website. For an overview and explanation of the changes please review the “**What’s New**” section.

Please ensure that all pharmacists read the new version of the PGD and complete **the individual signing sheet**. Once signed, the individual signing sheet should be returned for the attention of Lauren Keenan by post to Pharmacy Services, Clarkston Court, 56 Busby Road, Glasgow, G76 7AT or email ggc.cpdevteam@nhs.scot. Please note that all pharmacists, managers, relief managers and locum pharmacists must sign and return this form for any supply they make on a UCF/CP4 form under the PGD to be legal.

NHS 24 would like to take this opportunity to thank contractors for their continued support in providing unscheduled care and to highlight the following points on the PGD and its use:




- Please complete the individual signing sheet and tick each board you work in.
- It is also important to name the main pharmacy you work in for each board area and return to each health board you wish to use the PGD in. Contractors must ensure that at least one pharmacist names their premises or payment cannot be issued if a supply is made via the PGD.
- Pharmacists have until **Friday 1st September** to sign version 30, after which payment for supply may be stopped if there are no pharmacists signed up to use the PGD in that pharmacy.
- Individual pharmacists are reminded that they must sign the most recent version of the PGD.
- If you do not complete and sign an individual signing sheet for each new version of the PGD, and continue to use the CPUS/CP4 forms, you will be acting illegally.


Please ensure that all locums have signed and returned the individual signing sheet as soon as possible and that they are aware of the direct referral process in your board area, particularly if working at the weekends, rota days and over the Public Holiday periods. Please also ensure all pharmacy staff are aware of the direct referral process and the PGD, as they are often the first point of contact for many patients.

Thank you for giving this matter your attention.

Lauren Keenan
11/07/2023

REMINDERS AND UPDATES:

REMINDER	NHSGGC Pharmaceutical List as at 6th July 2023
 Pharmacies Index July.pdf  Pharmaceutical List July.pdf  Pharmaceutical Amendments July 20	<p>The following are attached and can also be found on the Community Pharmacy Website: contractor lists</p> <ol style="list-style-type: none"> 1. Complete alphabetical index. 2. Complete Pharmaceutical List. 3. A list of amendments made since the previous notification. <p>Please ensure you remove your current index and replace with new version. Please remove old pages and replace with updated pages.</p> <p>Please check that the details for your pharmacy are complete and correct. If any amendment is required, please email ggc.cpdevteam@nhs.scot as soon as possible. This will allow our records and the Pharmaceutical List to be updated.</p> <p>Next Update is due – 1st October 2023</p> <p>Lauren Keenan 11/07/2023</p>


REMINDER	Specials A-Z
 Specials A-Z GGC June 2023 CP.PDF	<p>Please find attached the updated A-Z of unlicensed medicines resource.</p> <p>Alison McAuley 11/07/2023</p>

REMINDER	MSN: Diabetes: GLP1 RA shortages
	<p>We previously shared the MSN short supply notice for GLP1RA with you.</p> <p>If you are unable to source the required GLP1 RA, can you, please refer the patient to another pharmacy with supplies or back to the practice that they can be reviewed.</p> <p>There is no direct alternative, and each person will be reviewed individually for the management of their diabetes.</p> <p>If people are interested in weight management services, information noted below can be found on the NHSGGC.scot web pages which patients can access themselves & self refer.</p> <p>Weight Management</p>

	<p>People with Type 2 diabetes and BMI >25 can self refer or be referred for Control It Plus online structured education programme at any time after diagnosis by contacting the NHS GGC Type 2 Hub. Type 2 Diabetes Hub - NHSGGC</p> <p>Email: ggc.type2diabeteshub@ggc.scot.nhs.uk Phone: 0141 531 8901 (Opening Hours: Monday – Friday, 08:30-16:30)</p> <p>NHS GGC Weight Management Service Manage your weight - NHSGGC Self-referral & health care professional referrals are taken. Weight management service destination now include Slimming World or Weight Watchers offering greater coverage across Greater Glasgow & Clyde</p> <p>Sheila Tennant - HSCP Lead Pharmacist 11/07/2023</p>
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<u>REMINDER</u>	Public Health Service delivered by Community Pharmacies
	<p>For information about the Public Health Service delivered by Community Pharmacies - including a smoking cessation support tool webcast, please go to - Public Health Service – Community Pharmacy Scotland (cps.scot)</p> <p>Pamela Macintyre 10/07/2023</p>

<u>REMINDER</u>	NES Pharmacy: Designated Prescribing Practitioner Webinar
	<p>We will be hosting a webinar on Wednesday 23rd August at 7pm for pharmacists who are thinking about becoming a DPP or for anyone who is about to start the role. This is a great opportunity to have questions answered, familiarise yourself with role requirements and resources available to support. There will also be a chance to hear from those who have undertaken the role already. If you would like to register, please book via the DPP webinar course booking page. Any questions please get in touch.</p> <p>We look forward to seeing you there.</p> <p>Eleanor Paton - Senior Educator- Prescribing and Clinical Skills 11/07/2023</p>

<u>REMINDER</u>	Plan for Shortage of Tresiba FlexTouch® (Insulin degludec) 100units/ml
 MSN 2023 053 Tresiba FlexTouch (I	<p>Tresiba® FlexTouch® (Insulin degludec) 100units/ml prefilled pens will be out of stock from August 2023 until January 2024.</p> <p>Tresiba Penfill® (Insulin degludec) 100units/ml solution for injection 3ml cartridges remain available and can support increased demand.</p> <p>The shortage will only affect patients using the prefilled pens. Patients will be contacted over July by the pharmacy teams in practice & advised of the change. Most patients will be switched to Tresiba 100units/ml Penfill® cartridges. Patients will be issued with a prescription for the cartridges and 2 x Novopen6 reusable device. I have advised Novo to discuss with the local wholesalers the expected uplift through community pharmacies and the need to address any quotas in place.</p> <p>A few patients may be prescribed Toujeo (insulin glargine) 300units/ml Solostar pre-filled pen as an alternative where they are unable to manage the cartridge & pen. This change in insulin will require additional blood glucose monitoring.</p>

Some patients may need to be shown how to load and change an empty cartridge.

FAQ

How to use NovoPen 6® and NovoPen Echo Plus®?

Please see www.novonordisk.com/content/dam/nncorp/global/en/our-products/pdf/novopen-echo-and-6/NP6E-quick-guide.pdf

Information sheets will be provided for patient use and also come with the pen when dispensed.

Is any dosage change required when switching patients to Tresiba® penfill® cartridges?

The unit dose remains the same. No dosage change is required when switching patients from Tresiba® (insulin degludec) 100 units/ml prefilled FlexTouch® to Tresiba® (insulin glargine) penfill® 100unit/ml cartridges.

Your help with this shortage and change is much appreciated

Sheila Tennant - HSCP Lead Pharmacist
04/07/2023

REMINDER

Glasgow Recovery Communities Weekly Programs for July 2023



Ibrox Recovery
Cafe.pdf



NERC Weekly
Program July 2023.p



NW Weekly
Program - July 2023.

A number of weekly recovery cafes and groups take place across Glasgow City, allowing individuals the opportunity to access a number of different activities and support.

Please consider displaying a poster(s) of the events in your area.

Amanda Laird - ADRS Central Pharmacy Team
04/07/2023

REMINDER

Service Now Password Reset Instructions

IT IS VERY IMPORTANT TO READ ALL OF THE BELOW INFORMATION AND WATCH THE VIDEO LINKS FOR FURTHER ASSISTANCE

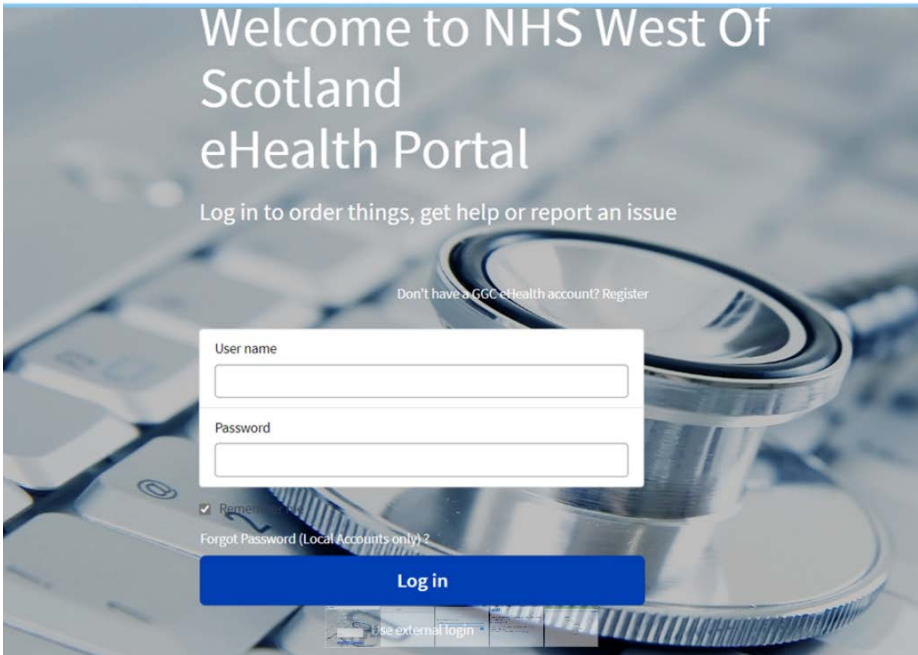
PLEASE BE ADVISED THAT EACH SITE HAS BEEN SET UP WITH 1 SERVICE NOW ACCOUNT.

THE LOGIN DETAILS FOR THIS ACCOUNT SHOULD BE SHARED WITH ALL STAFF, THIS WILL ALLOW ALL MEMBERS OF STAFF TO LOG A CALL.

THE USERNAME FOR THIS ACCOUNT WILL BE YOUR SITES SHARED/CLINICAL MAILBOX.

Go to <https://nhsscotland.service-now.com/ehealth>

Select forgot your password (please see below)



Enter your user name – **PLEASE BE ADVISED THIS IS YOUR SHARED/CLINICAL MAILBOX FOR YOUR SPECIFIC SITE. FOR EXAMPLE:**

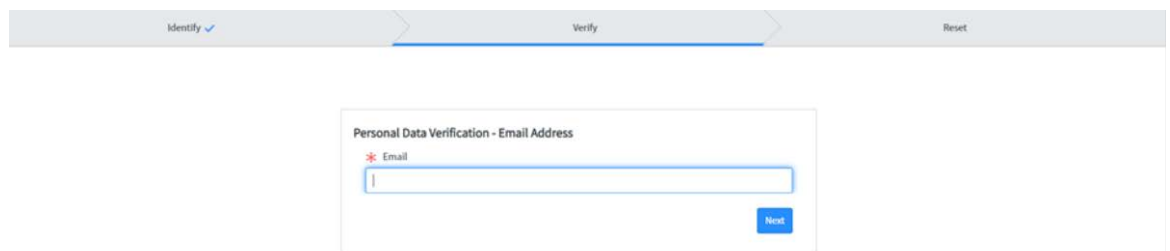
dental.gdgXXXXXd@nhs.scot
pharm.CPXXXXXXXXclinical@nhs.scot
ci.optom.opXXXXX@nhs.scot



Enter your username again **THIS WILL BE THE SAME AS THE USERNAME ENTERED IN PREVIOUS SCREEN – FOR EXAMPLE:**

dental.gdgXXXXXd@nhs.scot
pharm.CPXXXXXXXXclinical@nhs.scot
ci.optom.opXXXXX@nhs.scot

SELECT NEXT (SEE SCREENSHOT BELOW)



YOU WILL NOW SEE THE BELOW SCREEN. HIT DONE

You should receive an automated email into the SHARED/CLINICAL Mailbox. **THIS IS THE EMAIL ADDRESS YOU ENTERED AS THE USERNAME**

SELECT **CLICK HERE TO RESET YOUR PASSWORD**

Example of email below:



Hello Dental,

A password reset was requested for your user account on the ServiceNow instance

<https://nhsscotland.service-now.com/>

[Click here to reset your password](#)

If you do not want to reset your password, please disregard this email.

The link will expire in 12 hours.

If you did not request this password reset, please click on [link](#)

The next screen you will see will look like the below, please reset your password from this screen.

A screenshot of the ServiceNow 'Reset Password' screen. The page has a green header with 'servicenow' and 'NHS Scotland eHealth' logos. A navigation menu is on the left. The main content area shows a 'Reset Password' form with the following fields and options: 'New password' (required), 'Retype password' (required), and a 'Show passwords' checkbox. Password strength requirements are listed: Minimum 8 characters, Maximum 40 characters, At least 1 lowercase letter(s), At least 1 uppercase letter(s), and At least 1 digit(s). A 'Reset Password' button is at the bottom right of the form.

PLEASE REMEMBER TO SHARE THE LOG IN DETAILS WITH COLLEAGUES WITHIN YOUR SITE, THEY CAN THEN USE THESE TO LOG A CALL IN THE FUTURE.

Below are links to videos on how to use the app.

[How to access your account](#)

[Logging on and updating your details](#)

[How to log a call](#)

[How to reset your password](#)

Sharon Hastie

04/07/2023

Communication Update Index link

[INDEX - Community Pharmacy Communications Updates](#)

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to gqc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@gqc.scot.nhs.uk



Community Pharmacy Communication Update

Date: Tuesday 18th July 2023

PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot

In this edition –



- **USEFUL CONTACT INFORMATION FOR COMMUNITY PHARMACIES**
- **Glasgow Alcohol and Drug Recovery Service – STARS Update**
- **Shortages**
- **Unscheduled Care - PGD Version 30 – May 2023**
- **Disulfiram – Update Guidance During Shortage – 13th July 2023**
- **Update on Slo Milkshakes - Removal from drug tariff 12th July 2023**



ACTION	USEFUL CONTACT INFORMATION FOR COMMUNITY PHARMACIES
	<p>As many of you will be aware, Trish Cawley and I are currently undertaking pastoral visits to community pharmacies and to date, we have completed over 100 visits in Glasgow City HSCP - South and North-East, East Dunbartonshire HSCP and Renfrewshire HSCP.</p> <p>One of the consistent suggestions we get is that community pharmacies would find a resource which brings together all main contact details in one place extremely useful and would save having to access the CPDT website each time they were looking for a phone number, contact name etc.</p> <p>In response to this consistent request, Lauren Keenan, Contracts Officer has developed such a resource which will be delivered to each community pharmacy over the next two weeks. The resource is A3 size and is laminated to last longer.</p> <p>The resource will be updated in line with the Pharmacist Information Pack on an annual basis and will be reissued each year.</p> <p>Please look out for this coming into your pharmacy via the Board's courier service.</p> <p>I hope you find the resource helpful and please if you have any feedback once you receive the resource, pass this to: ggc.cpdevteam@nhs.scot.</p> <p>Janine Glen 13/07/2023</p>


ACTION	Glasgow Alcohol and Drug Recovery Service – STARS Update
	<p>In Glasgow Alcohol and Drug Recovery Service (GADRS) we are changing how people who we think have lower clinical risk are supported in their treatment and recovery. We have commissioned the third sector organisation We Are With You to carry out the support, recovery management and contact for this group. This will start on 31st July 2023.</p> <p>We also have a new sub team within GADRS titled Supported Treatment And Recovery Service (STARS). This team will be able to take any calls or questions regarding individuals open to STARS through the GADRS professional telephone line as happens</p>

	<p>now.</p> <p>Any prescribed treatment will remain with GADRS. Prescriptions will continue to be delivered to pharmacy and any changes to treatment will continue to be undertaken by GADRS as it is at the moment. For some service users their treatment will not involve a prescription and might include psychiatric or psychological treatment which will also continue within GADRS.</p> <p>Community pharmacy colleagues should continue to report missed medication doses via existing systems (usually NEO) to GADRS locality teams.</p> <p>Should the individual's clinical risk change, we have an internal pathway to smoothly return them to the core GADRS team for our own review and care planning. We will advise involved partners in care should this be required.</p> <p>The electronic patient record will be kept up to date via an information sharing process.</p> <p>In order to facilitate this process, the ADRS teams will deliver letters to community pharmacies for the attention of the affected patients and we would very much appreciate if the letter could be passed to the named patient when they next attend for OST. Your help with this would be greatly appreciated.</p> <p>If you have any questions relating to ADRS services please contact a member of the ADRS Central Pharmacy Team adrs.pharmacyteam@ggc.scot.nhs.uk</p> <p>Jennifer Kelly (Senior Advanced Pharmacist) 13/07/2023</p>
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ACTION	Shortages
	<p>The NHS GGC preferred brand of fentanyl patch, Matrifen, is currently unavailable in 2 strengths- 25micrograms/hr and 50micrograms/hr. The anticipated re-supply date is mid-July but this date may slip.</p> <p>An alternative matrix-style patch should be supplied instead e.g., Durogesic DTrans, Mezolar and the patient/carer should be counselled about the necessary temporary change in brand to avoid any confusion.</p> <p>If Matrifen has been prescribed by brand name, then it will be necessary to ask for a new prescription for the generic formulation.</p> <p>General prescribing information on fentanyl patches can be accessed here, and includes information on the different types of patches: https://www.palliativecareguidelines.scot.nhs.uk/guidelines/medicine-information-sheets/fentanyl-patches.aspx</p> <p>Elayne Harris 13/07/2023</p>

URGENT ACTION	Unscheduled Care - PGD Version 30 – May 2023
 PGD v30 (May 2023).pdf  What's New V30.pdf	<p>We have been asked by NHS 24 to advise you that the National PGD for Urgent Provision of Current Prescribed Medicines, Appliances and ACBS products has been updated to version 30. This is now ONLY available electronically via the NHS Scotland Community Pharmacy internet site:</p> <p>https://www.communitypharmacy.scot.nhs.uk/unscheduled-care/</p> <p>Please can you ensure that all pharmacy staff read the updates on the website. For an</p>

 <p>Individual Singing Sheet v30.pdf</p>  <p>Direct Referral - Prof to Prof contact number</p> <p>Attached</p>	<p>overview and explanation of the changes please review the “What’s New” section.</p> <p>Please ensure that all pharmacists read the new version of the PGD and complete the individual signing sheet. Once signed, the individual signing sheet should be returned for the attention of Lauren Keenan by post to Pharmacy Services, Clarkston Court, 56 Busby Road, Glasgow, G76 7AT or email ggc.cpdevteam@nhs.scot. Please note that all pharmacists, managers, relief managers and locum pharmacists must sign and return this form for any supply they make on a UCF/CP4 form under the PGD to be legal.</p> <p>NHS 24 would like to take this opportunity to thank contractors for their continued support in providing unscheduled care and to highlight the following points on the PGD and its use:</p> <ul style="list-style-type: none"> • Please complete the individual signing sheet and tick each board you work in. • It is also important to name the main pharmacy you work in for each board area and return to each health board you wish to use the PGD in. Contractors must ensure that at least <u>one pharmacist names their premises or payment cannot be issued if a supply is made via the PGD.</u> • Pharmacists have until Friday 1st September to sign version 30, after which payment for supply may be stopped if there are no pharmacists signed up to use the PGD in that pharmacy. • Individual pharmacists are reminded that they must sign the most recent version of the PGD. • <u>If you do not complete and sign an individual signing sheet</u> for each new version of the PGD, and continue to use the CPUS/CP4 forms, <u>you will be acting illegally.</u> <p>Please ensure that all locums have signed and returned the individual signing sheet as soon as possible and that they are aware of the direct referral process in your board area, particularly if working at the weekends, rota days and over the Public Holiday periods. Please also ensure all pharmacy staff are aware of the direct referral process and the PGD, as they are often the first point of contact for many patients.</p> <p>Thank you for giving this matter your attention.</p> <p>Lauren Keenan 11/07/2023</p>
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UPDATE	Disulfiram – Update Guidance During Shortage – 13th July 2023
 <p>Disulfiram Shortage Community Pharmaci</p> <p>Attached</p>	<p>Please find attached updated guidance.</p> <p>18/07/2023</p>

UPDATE	Update on Slo Milkshakes - Removal from drug tariff 12th July 2023
	<p>For attention of dietitians, GP’s, nursing staff, prescribers, Community Pharmacy staff, Primary Care Pharmacy teams.</p> <p>Slo Milkshakes are a powdered oral nutritional supplement that has been included in the NHS GGC formulary for a number of years to support the dietary management of malnutrition in those with dysphagia. This product has recently been removed from the drug tariff and at the same time, the price increased from £0.95 per sachet to £1.99. The</p>

products composition remains unchanged but as it is no longer ACBS listed it will not be recommended for patients within NHSGGC and removed from the formulary.

We have identified approximately 50 community patients that are currently prescribed this product and their managing dietitian will contact them to ensure the safe transfer to a suitable alternative.

We ask that dietitians and prescribers do not commence any new patients on these products. If you become aware of a patient who continues to use this product and has not been reviewed by a dietitian please highlight to their managing dietitian or if these details are unknown contact the prescribing support dietitians at presupdiet@ggc.scot.nhs.uk or 0141 201 6012 and they can support and organise a clinical review with the appropriate service as soon as possible.

The Oral and Enteral Nutrition Formulary - Adults and Older Children is being reviewed to ensure adequate Oral Nutritional Supplements are available for patients with dysphagia following the removal of the Slo Milkshake range.

Communication Update Index link

[INDEX - Community Pharmacy Communications Updates](#)

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REMINDERS AND UPDATES:

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REMINDER	Shortages
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<u>REMINDER</u>	Glasgow Alcohol and Drug Recovery Service – STARS Update
	<p>In Glasgow Alcohol and Drug Recovery Service (GADRS) we are changing how people who we think have lower clinical risk are supported in their treatment and recovery. We have commissioned the third sector organisation We Are With You to carry out the support, recovery management and contact for this group. This will start on 31st July 2023.</p> <p>We also have a new sub team within GADRS titled Supported Treatment And Recovery Service (STARS). This team will be able to take any calls or questions regarding individuals open to STARS through the GADRS professional telephone line as happens now.</p> <p>Any prescribed treatment will remain with GADRS. Prescriptions will continue to be delivered to pharmacy and any changes to treatment will continue to be undertaken by GADRS as it is at the moment. For some service users their treatment will not involve a prescription and might include psychiatric or psychological treatment which will also continue within GADRS.</p> <p>Community pharmacy colleagues should continue to report missed medication doses via existing systems (usually NEO) to GADRS locality teams.</p> <p>Should the individual's clinical risk change, we have an internal pathway to smoothly return them to the core GADRS team for our own review and care planning. We will advise involved partners in care should this be required.</p> <p>The electronic patient record will be kept up to date via an information sharing process.</p> <p>In order to facilitate this process, the ADRS teams will deliver letters to community pharmacies for the attention of the affected patients and we would very much appreciate if the letter could be passed to the named patient when they next attend for OST. Your help with this would be greatly appreciated.</p> <p>If you have any questions relating to ADRS services please contact a member of the ADRS Central Pharmacy Team ads.pharmacyteam@ggc.scot.nhs.uk</p> <p>Jennifer Kelly (Senior Advanced Pharmacist) 13/07/2023</p>

<u>REMINDER</u>	USEFUL CONTACT INFORMATION FOR COMMUNITY PHARMACIES
	<p>As many of you will be aware, Trish Cawley and I are currently undertaking pastoral visits to community pharmacies and to date, we have completed over 100 visits in Glasgow City HSCP - South and North-East, East Dunbartonshire HSCP and Renfrewshire HSCP.</p> <p>One of the consistent suggestions we get is that community pharmacies would find a resource which brings together all main contact details in one place extremely useful and would save having to access the CPDT website each time they were looking for a phone number, contact name etc.</p>

	<p>In response to this consistent request, Lauren Keenan, Contracts Officer has developed such a resource which will be delivered to each community pharmacy over the next two weeks. The resource is A3 size and is laminated to last longer.</p> <p>The resource will be updated in line with the Pharmacist Information Pack on an annual basis and will be reissued each year.</p> <p>Please look out for this coming into your pharmacy via the Board's courier service.</p> <p>I hope you find the resource helpful and please if you have any feedback once you receive the resource, pass this to: ggc.cpdevteam@nhs.scot.</p> <p>Janine Glen 13/07/2023</p>
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<u>REMINDER</u>	NHSGGC Pharmaceutical List as at 6th July 2023
 Pharmacies Index July.pdf  Pharmaceutical List July.pdf  Pharmaceutical Amendments July 20	<p>The following are attached and can also be found on the Community Pharmacy Website: contractor lists</p> <ol style="list-style-type: none"> 1. Complete alphabetical index. 2. Complete Pharmaceutical List. 3. A list of amendments made since the previous notification. <p>Please ensure you remove your current index and replace with new version. Please remove old pages and replace with updated pages.</p> <p>Please check that the details for your pharmacy are complete and correct. If any amendment is required, please email ggc.cpdevteam@nhs.scot as soon as possible. This will allow our records and the Pharmaceutical List to be updated.</p> <p>Next Update is due – 1st October 2023</p> <p>Lauren Keenan 11/07/2023</p>

<u>REMINDER</u>	Specials A-Z
 Specials A-Z GGC June 2023 CP.PDF	<p>Please find attached the updated A-Z of unlicensed medicines resource.</p> <p>Alison McAuley 11/07/2023</p>

<u>REMINDER</u>	MSN: Diabetes: GLP1 RA shortages
	<p>We previously shared the MSN short supply notice for GLP1RA with you.</p> <p>If you are unable to source the required GLP1 RA, can you, please refer the patient to another pharmacy with supplies or back to the practice that they can be reviewed.</p> <p>There is no direct alternative, and each person will be reviewed individually for the management of their diabetes.</p>

	<p>If people are interested in weight management services, information noted below can be found on the NHSGGC.scot web pages which patients can access themselves & self refer.</p> <p>Weight Management People with Type 2 diabetes and BMI >25 can self refer or be referred for Control It Plus online structured education programme at any time after diagnosis by contacting the NHS GGC Type 2 Hub. Type 2 Diabetes Hub - NHSGGC</p> <p>Email: ggc.type2diabeteshub@ggc.scot.nhs.uk Phone: 0141 531 8901 (Opening Hours: Monday – Friday, 08:30-16:30)</p> <p>NHS GGC Weight Management Service Manage your weight - NHSGGC Self-referral & health care professional referrals are taken. Weight management service destination now include Slimming World or Weight Watchers offering greater coverage across Greater Glasgow & Clyde</p> <p>Sheila Tennant - HSCP Lead Pharmacist 11/07/2023</p>
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<u>REMINDER</u>	Public Health Service delivered by Community Pharmacies
	<p>For information about the Public Health Service delivered by Community Pharmacies - including a smoking cessation support tool webcast, please go to - Public Health Service – Community Pharmacy Scotland (cps.scot)</p> <p>Pamela Macintyre 10/07/2023</p>

<u>REMINDER</u>	NES Pharmacy: Designated Prescribing Practitioner Webinar
	<p>We will be hosting a webinar on Wednesday 23rd August at 7pm for pharmacists who are thinking about becoming a DPP or for anyone who is about to start the role. This is a great opportunity to have questions answered, familiarise yourself with role requirements and resources available to support. There will also be a chance to hear from those who have undertaken the role already. If you would like to register, please book via the DPP webinar course booking page. Any questions please get in touch.</p> <p>We look forward to seeing you there.</p> <p>Eleanor Paton - Senior Educator- Prescribing and Clinical Skills 11/07/2023</p>

Communication Update Index link

[INDEX - Community Pharmacy Communications Updates](#)

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We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk

Community Pharmacy Communication Update





Date: Tuesday 25th July 2023



PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot





In this edition –


- **Unscheduled Care - PGD Version 30 – May 2023**
- **UPDATE - Sharps Bins Returns to Community Pharmacies**
- **UCI World Championship**
- **Revised UK Counter Terrorism Strategy (CONTEST) 2023**

URGENT ACTION	Unscheduled Care - PGD Version 30 – May 2023
 PGD v30 (May 2023).pdf  What's New V30.pdf  Individual Signing Sheet v30.pdf  Direct Referral - Prof to Prof contact number <p>Attached</p>	<p>We have been asked by NHS 24 to advise you that the National PGD for Urgent Provision of Current Prescribed Medicines, Appliances and ACBS products has been updated to version 30. This is now ONLY available electronically via the NHS Scotland Community Pharmacy internet site:</p> <p>https://www.communitypharmacy.scot.nhs.uk/unscheduled-care/</p> <p>Please can you ensure that all pharmacy staff read the updates on the website. For an overview and explanation of the changes please review the “What’s New” section.</p> <p>Please ensure that all pharmacists read the new version of the PGD and complete the individual signing sheet. Once signed, the individual signing sheet should be returned for the attention of Lauren Keenan by post to Pharmacy Services, Clarkston Court, 56 Busby Road, Glasgow, G76 7AT or email ggc.cpdevteam@nhs.scot. Please note that all pharmacists, managers, relief managers and locum pharmacists must sign and return this form for any supply they make on a UCF/CP4 form under the PGD to be legal.</p> <p>NHS 24 would like to take this opportunity to thank contractors for their continued support in providing unscheduled care and to highlight the following points on the PGD and its use:</p> <ul style="list-style-type: none"> • Please complete the individual signing sheet and tick each board you work in. • It is also important to name the main pharmacy you work in for each board area and return to each health board you wish to use the PGD in. Contractors must ensure that at least <u>one pharmacist names their premises or payment cannot be issued if a supply is made via the PGD.</u> • Pharmacists have until Friday 1st September to sign version 30, after which payment for supply may be stopped if there are no pharmacists signed up to use the PGD in that pharmacy. • Individual pharmacists are reminded that they must sign the most recent version of the PGD. • <u>If you do not complete and sign an individual signing sheet for each new version of the PGD, and continue to use the CPUS/CP4 forms, you will be acting illegally.</u> <p>Please ensure that all locums have signed and returned the individual signing sheet as soon as possible and that they are aware of the direct referral process in your board</p>

	<p>area, particularly if working at the weekends, rota days and over the Public Holiday periods. Please also ensure all pharmacy staff are aware of the direct referral process and the PGD, as they are often the first point of contact for many patients.</p> <p>Thank you for giving this matter your attention.</p> <p>Lauren Keenan 11/07/2023</p>
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ACTION	UPDATE - Sharps Bins Returns to Community Pharmacies
	<p>Following our initial communication on 13th June 2023, we would like to clarify the situation as below.</p> <p>Patients should be advised that their used sharps bins should be returned to the prescriber – whether this is a Hospital/Clinic, Health Centre, GP Surgery or the IEP/Needle Exchange pharmacy they are prescribed from.</p> <p>We would ask all Board Community Pharmacies to continue to advise CPDT when faced with patients attempting to incorrectly return used sharps bins via our mailto:gqc.cpdevteam@nhs.scot mailbox - providing some information on where the patient got the incorrect advice from i.e. which hospital/ward/clinic.</p> <p>We will then contact the aforementioned service and advise them on the correct procedures for patient disposal of the bins.</p> <p>Since our initial communication and following your feedback, we have/will be contacting the following areas to re-iterate the correct disposal information to them:</p> <ul style="list-style-type: none"> · GP Practice Managers Forum · Obstetrics Department at GRI · Midwifery · HSCP Health Visitors <p>Thank you for your continued co-operation</p> <p>Mani Narwan 25/07/2023</p>

IMPORTANT INFORMATION	UCI World Championship
 Managers Brief - UCI World Champio  Managers Self Assessment - UCI W  UCI World Championship GAM  UCI-community-pharmacy-services.pdf Attached	<p>The UCI world championships are near and George Square is taking shape.</p> <p>Attached are further resources that community pharmacies near the venues may find useful.</p> <p>Alan Harrison 24/07/2023</p>

IMPORTANT INFORMATION	Revised UK Counter Terrorism Strategy (CONTEST) 2023
 <p>CONTEST 2023 leaflet.pdf</p> <p>Attached</p>	<p>I want to highlight that the UK Government has published an update this week to the UK's counter-terrorism strategy, CONTEST.</p> <p>The updated strategy sets out several key developments, summarised in the attached leaflet:</p> <ul style="list-style-type: none">• a domestic terrorist threat across the UK which is dominated by individuals or small groups acting outside of organised terrorist networks.• a threat from Islamist terrorist groups based abroad that is persistent and has evolved.• the accelerating availability of new technologies and online platforms which provides both opportunity and risk to the UK's counter-terrorism efforts. <p>CONTEST 2023 details how the UK's counter-terrorism response will adapt to these enduring and evolving threats. The established CONTEST framework – Prevent, Pursue, Protect and Prepare – remains a strong foundation upon which to base counter-terrorism efforts, and the updated strategy highlights how we will continue to adapt and improve in an agile way across these pillars.</p> <p>Health EPRR will continue to lead on all matters related to CONTEST on my behalf and will support you and your Boards in this.</p> <p>Please circulate the link below and the attached leaflet widely to your partners and stakeholders.</p> <p>Link to CONTEST 2023 at gov.uk here.</p> <p>Kind regards, Calum</p> <p>Calum Ballantyne - Office of the Chief Operating Officer 25/07/2023</p>

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Community Pharmacy Communication Update





Date: Thursday 27th July 2023



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New in this edition –

- **Unscheduled Care - PGD Version 30 – May 2023**
- **PCA (P)(2023) 25 - EXTENSION TO SERIOUS SHORTAGE PROTOCOLS (SSPS) FOR CLARITHROMYCIN PRODUCTS**
- **National Patient Safety Alert /2023/009/ohid – Potent Synthetic Opioids Implicated in Heroin Overdoses and Death**





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ACTION	PCA (P)(2023) 25 - EXTENSION TO SERIOUS SHORTAGE PROTOCOLS (SSPS) FOR CLARITHROMYCIN PRODUCTS
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REMINDERS AND UPDATES:

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- a domestic terrorist threat across the UK which is dominated by individuals or small groups acting outside of organised terrorist networks.
- a threat from Islamist terrorist groups based abroad that is persistent and has evolved.
- the accelerating availability of new technologies and online platforms which provides both opportunity and risk to the UK's counter-terrorism efforts.

CONTEST 2023 details how the UK's counter-terrorism response will adapt to these enduring and evolving threats. The established CONTEST framework – Prevent, Pursue, Protect and Prepare – remains a strong foundation upon which to base counter-terrorism efforts, and the updated strategy highlights how we will continue to adapt and improve in an agile way across these pillars.

Health EPRR will continue to lead on all matters related to CONTEST on my behalf and will support you and your Boards in this.

Please circulate the link below and the attached leaflet widely to your partners and stakeholders.

Link to CONTEST 2023 at gov.uk [here](#).


Kind regards,
Calum

Calum Ballantyne - Office of the Chief Operating Officer
25/07/2023

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<u>REMINDER</u>	Update on Slo Milkshakes - Removal from drug tariff 12th July 2023
	<p>For attention of dietitians, GP's, nursing staff, prescribers, Community Pharmacy staff, Primary Care Pharmacy teams.</p>

	<p>Slo Milkshakes are a powdered oral nutritional supplement that has been included in the NHSGGC formulary for a number of years to support the dietary management of malnutrition in those with dysphagia. This product has recently been removed from the drug tariff and at the same time, the price increased from £0.95 per sachet to £1.99. The products composition remains unchanged but as it is no longer ACBS listed it will not be recommended for patients within NHSGGC and removed from the formulary.</p> <p>We have identified approximately 50 community patients that are currently prescribed this product and their managing dietitian will contact them to ensure the safe transfer to a suitable alternative.</p> <p>We ask that dietitians and prescribers do not commence any new patients on these products. If you become aware of a patient who continues to use this product and has not been reviewed by a dietitian please highlight to their managing dietitian or if these details are unknown contact the prescribing support dietitians at presupdiet@ggc.scot.nhs.uk or 0141 201 6012 and they can support and organise a clinical review with the appropriate service as soon as possible.</p> <p>The Oral and Enteral Nutrition Formulary - Adults and Older Children is being reviewed to ensure adequate Oral Nutritional Supplements are available for patients with dysphagia following the removal of the Slo Milkshake range.</p> <p>13/07/2023</p>
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<u>REMINDER</u>	Disulfiram – Update Guidance During Shortage – 13th July 2023
 Disulfiram Shortage Community Pharmaci	<p>Please find attached updated guidance.</p> <p>18/07/2023</p>

<u>REMINDER</u>	Shortages
	<p>The NHS GGC preferred brand of fentanyl patch, Matrifen, is currently unavailable in 2 strengths- 25micrograms/hr and 50micrograms/hr. The anticipated re-supply date is mid-July but this date may slip.</p> <p>An alternative matrix-style patch should be supplied instead e.g., Durogesic DTrans, Mezolar and the patient/carer should be counselled about the necessary temporary change in brand to avoid any confusion.</p> <p>If Matrifen has been prescribed by brand name, then it will be necessary to ask for a new prescription for the generic formulation.</p> <p>General prescribing information on fentanyl patches can be accessed here, and includes information on the different types of patches: https://www.palliativecareguidelines.scot.nhs.uk/guidelines/medicine-information-sheets/fentanyl-patches.aspx</p> <p>Elayne Harris 13/07/2023</p>

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If you have any questions relating to ADRS services please contact a member of the ADRS Central Pharmacy Team adrs.pharmacyteam@ggc.scot.nhs.uk

Jennifer Kelly (Senior Advanced Pharmacist)
13/07/2023

REMINDER

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We look forward to seeing you there.

Eleanor Paton - Senior Educator- Prescribing and Clinical Skills
11/07/2023

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