



Pharmacy Services

Community Pharmacy

Weekly Script

Friday 1st
Septmeber 2023.

No: 35

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MEET THE TEAM – Ria Dickie



What is your current role? – I am one of the principal pharmacy technicians for Pharmacotherapy covering the South Ayrshire locality. I look after the team of pharmacy technicians, pre-registration pharmacy technicians and pharmacy support workers working in GP practices in this area. I am also responsible for the care at home pharmacy team in South Ayrshire.

How long have you worked in NHS A&A? - I have worked for NHS A&A for 17 years now. I joined the pharmacy team at University Hospital Ayr in 2006!

What roles have you previously held? I joined as a pharmacy support worker (or an assistant technical officer as it was known as back then!) at Ayr Hospital, I quickly started my pharmacy technician training and once qualified I had a variety of roles working in the dispensary, aseptic unit and as a clinical technician in A&E and the combined assessment unit. I joined primary care in 2018 as an advanced general practice pharmacy technician. I moved to my principal pharmacy technician role in November 2020.

What's the best bit of your job? I really enjoy working with a variety of people from different career backgrounds and specialties. As part of my role I get to develop people and support them with their learning and development. As the pharmacy technician and pharmacy support worker roles are quite new to primary care, it is exciting to be part of the development of these roles and people. I have a great team of peers around me which is important to me too. I still work in a GP practice one day a week and I am glad I still get to have that patient contact, it is nice to be able to make a difference to a patient's journey.

What do you to relax outside of work? I am happiest when my husband, 2 kids and myself are all together either on the couch with a movie or in the car going somewhere exciting. I enjoy exercise and along with attending a bootcamp twice a week, I am also training for my first half marathon. I do enjoy the odd glass of red as well 😊

COMMUNICATIONS SUMMARY

Tues 29th August:

- **3 x Government circulars**
PCA 29 – Withdrawl of
Progynova SSP
PCA30 – Estradot SSP
PCA31 – Jext SSP
- **Class 4 Drug alert: Loceryl**
5%

Thu 31st August:

- **Class 2 Drug Alert –**
Epistatus
- **Class 4 Drug Alert - Tostran**

GOOD NEWS STORY – Ogg's Pharmacy Ayr

This week's 'good news' story comes from a patient directly....

"Dear Sir/Madam, On Wednesday 16th August I was making my way to the pharmacy for a private consultation, I became so unwell that a member of the public sat me down on Newmarket Street & alerted Oggs Pharmacy. The Pharmacist came to assist me on the short walk & started the consultation without delay. During the consultation my condition worsened & I had to lay on the consultation room floor in the recovery position. The pharmacist evaluated my condition & a paramedic/ambulance was called. After being admitted to the Intensive care unit at Ayr hospital for three nights, it was confirmed that I had contracted Sepsis due to a severe evasive Strep A Infection with Disseminated Intravascular Coagulopathy, AKI grade 3. I required a platelet transfusion for thrombocytopenia & my condition was life-threatening, I spent a further five nights in the cardiac unit & was then stable enough to be discharged & complete treatment & recovery at home. My journey through this lifechanging experience began at Oggs Pharmacy & I would like to extend my sincere thanks & gratitude for your wonderful help, care & compassion on that day. The Pharmacist very quickly recognised my predicament & helped me to keep calm & reassured me. I will never forget Oggs Pharmacy & have already registered with you as my preferred Pharmacist looking towards my future care. Kindest Regards,"

Well done Sam and the Ogg's team!!!

Key Messages

Please be aware of a change to the current Form
PC70 - Instalment/Supervised Doses Dispensing Claim
Form.

As of 23rd August 2023, the PC70 form will change colour from lilac (purple) to white. This change is due to recent and ongoing challenges in procuring lilac-coloured paper. NHS National Services Scotland (NSS) and Community Pharmacy Scotland (CPS) have agreed that the best suitable option to avoid further delays in procuring lilac PC70 forms is to replace the forms with a white version of the PC70. **However, please exhaust any existing stocks of the lilac PC70 form.**

Please note:

The PC70 form template has been updated. If you have a barcoded prescription, please add the Barcode UPN number only or continue to add the prescription serial number for all non-barcoded prescriptions.

[illegible]

Use of the white PC70 form should follow the existing process and a reminder of this process has been noted below.

- The PC70 form must be completed for each instalment-controlled drug prescription as the pharmacist is legally obliged to sign and date the prescription form each time a CD is dispensed.
- The PC70 is linked and is counted as an extension to the original form and, in order to ensure correct payments, the pharmacist must endorse the prescription form with the details of the instalment dispensing.
- Completed PC70 forms can also help alert pharmacy staff to the fact that instalments have not been collected. Ideally the proposed dates of supply should be completed at the time the script is received to help ensure no instalments are supplied beyond the end date of the prescription.

For any further guidance or questions relating to the PC70 form change, please contact nss.psd-pscriber-statnry@nhs.scot

Open consultation

Proposal for the use of patient group directions by pharmacy technicians

Published 18 August 2023

[Proposal for the use of patient group directions by pharmacy technicians - GOV.UK \(www.gov.uk\)](https://www.gov.uk/proposals-for-comment/patient-group-directions-by-pharmacy-technicians)

The link above will take you to the current open public consultation on the proposal to enable pharmacy technicians to administer medicines under a PGD.

Should you wish to submit a response the deadline for doing so is 29th September 2023

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