

Pharmacy / Prescribing Department
NHS Lanarkshire Headquarters
Kirklands
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**TO: ALL COMMUNITY PHARMACISTS
IN NHS LANARKSHIRE PLEASE SHARE
WITH LOCUMS AS APPROPRIATE**

Date	02/10/2023
Our Ref	PharmacyChampions 2023
Enquiries to	Lauren Gibson
Direct Line	07583060367
Email:	lauren.gibson@lanarkshire.scot.nhs.uk

We are delighted to announce our new Community Pharmacy Champions for Lanarkshire 2023. Our Vision & Mission is for all community pharmacies in Lanarkshire to deliver the community pharmacy contract consistently, equitably, safely & effectively for the population of Lanarkshire.

We have 6 new Pharmacy Champions to support this as follows:

- **Rebecca Cowie** - *Previous Champion and experienced Community Pharmacist (Locum)*
- **Alexandra Thurlow** – *Previous Champion, Public Health Pharmacist & Smoking Cessation Champion*
- **Heather Donaldson**- *Previous Champion, experienced Community Pharmacist (Boots) & Smoking Cessation Champion*
- **Matthew Hayley**- *Experienced Community Pharmacist (Mint Pharmacy)*
- **Hayley Henderson**- *Experienced Community Pharmacist (M&D Green Pharmacy)*
- **Hammad Khalid**- *Experienced Community Pharmacist & Contractor (First Point Pharmacy)*

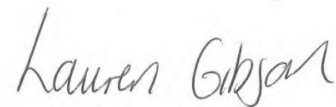
Each champion has been allocated a number of pharmacies across Lanarkshire in which to support, please read the following information to support your visits.

- Pharmacy Champions allocations are listed on CP Lanarkshire Website- please check this to see which champion will be visiting you- [NHS Community Pharmacy Website \(scot.nhs.uk\)](https://www.scot.nhs.uk/nhscommunitypharmacy/)
- Pharmacy Champions must carry photographic ID on visits, and show this when arriving at the pharmacy- please ask for this when they visit.
- Pharmacy Champions will be working from a quality improvement checklist, this can be accessed on CP Lanarkshire Website, if you wish to self-check before or after their visit. [NHS Community Pharmacy Website \(scot.nhs.uk\)](https://www.scot.nhs.uk/nhscommunitypharmacy/)
- Pharmacy Champions visits are staggered around the year, but if you need anything before then please feel free to contact them- we aim for at least one quality visit to each pharmacy per year.

- Pharmacy Champions are an ambassador for all community pharmacies in Lanarkshire, professional standards and respectful behaviour are expected, any concerns can be escalated to Lead Pharmacist of Community Pharmacy.
- Pharmacy Champions will be bound to the same confidentiality standards as any pharmacy role & expected to keep anything seen or heard in pharmacy visits confidential; not share information about one pharmacy to another; nor any patient information inadvertently heard in the course of your visits.
- Pharmacy Champions will not ask to see or seek any commercially sensitive information from your pharmacy visits, nor ask to see any specific patient sensitive information from your pharmacy visits.
- The Pharmacy Champions role is to provide support on general good practice, support access to generic resources, tools and procedures and board contacts that will support the community pharmacy to provide a high quality service.
- It is not the role of Pharmacy Champions to take responsibility for changes to your procedures, roles or responsibilities.

We hope you find your champions visit useful, and we are open to feedback on how this could be improved. If you have any questions on the above information, please do not hesitate to contact myself,

Many thanks

A handwritten signature in black ink that reads "Lauren Gibson". The signature is written in a cursive, flowing style.

**LAUREN GIBSON
LEAD PHARMACIST COMMUNITY PHARMACY SERVICES
NHS LANARKSHIRE**