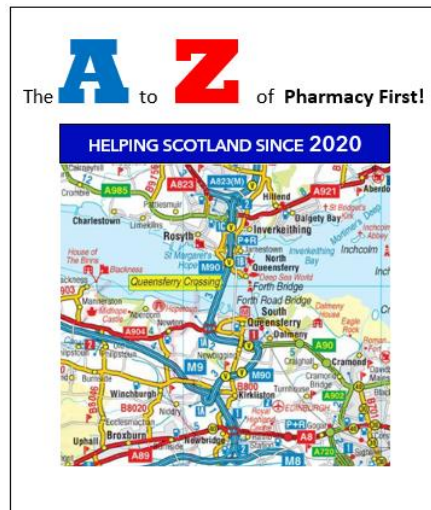




This is the SEVENTH in a series of FACTSHEETS covering....



M is for:

- **Minimum for a consultation** – what is the minimum interaction you need to have with a patient for it to qualify as a ‘consultation’?
*Answer: any conversation where you are **Responding To Symptoms!***
- Conversations which **don’t** qualify include direct requests to buy a product, questions about pharmacy services, dosettes, interactions etc. – anything which doesn’t involve a discussion about someone’s symptoms.

N is for:

- **NSS website** – you can find lots of useful Pharmacy First information here:
<https://www.nss.nhs.scot/pharmacy-services/pharmacy-services/nhs-pharmacy-first-scotland-pfs/>

This webpage includes the PGDs, Approved List, and Patient Consultation Forms.

FUN PHARMACY FACT:



Aspirin was one of the first drugs to be commonly used for management of pain and fever, and its origins can be traced back 3,500 years to the ancient Egyptians and Greeks. Salicin, the natural compound which led to the discovery of salicylic acid and then the development of aspirin, is actually found in the bark of the common willow tree, so chew on that!

This info is also attached as a PDF to make it easy to print off and keep handy in the pharmacy.

Kind regards,

The Community Pharmacy Development Team & NHS Lothian Community Pharmacy Champions

www.communitypharmacy.scot.nhs.uk

Twitter: @nhscommpharm