



# Weekly Script

## Pharmacy Services

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### MEET THE TEAM – Rebeckah McGrath



What is your current role?

I am a newly qualified Pharmacy Technician working in Rowlands Pharmacy, West Kilbride.

How long have you worked in community pharmacy?

I have worked in community pharmacy for 7 years. I started my career as a Trainee Healthcare Practitioner with Lloyds in West Kilbride (recently taken over by Rowlands) and have remained here ever since!

What's the best bit of your job?

I really enjoy helping people and delivering great patient care. My role as a "Safer Care Champion" within the pharmacy encompasses all aspects of this, where I support with reviewing near misses and educating the team further on refining and reducing potential patient safety issues. The team I work with also plays a big part in how much I enjoy my job.

What is next for me in pharmacy?

I recently completed and passed my Pharmacy Technician course which I am really proud of and will soon be moving on to undertaking the Accuracy Checking Technician course. After that, who knows where the world of pharmacy will take me!

What do you do to relax outside of work?

Outside of work you will normally find me at one of two places – the gym or watching my son play football! I love to shop... I think I might need a pay rise soon to support with my online shopping addiction!

### COMMUNICATIONS SUMMARY

#### Monday 23<sup>rd</sup>:

- Class 4 Drug alert – Zinacef 250mg powder
- ClinicalPCT – CP Claim form – October 2023

#### Tuesday 24<sup>th</sup>:

- Clinical PCT – PCA2023(P)38 Extension to SSP for Estradot & Jext preparations

#### Thursday 26<sup>th</sup>:

- Clinical PCT – PCA2023(P)39 Community pharmacy public health service poster campaigns

### Good News Story : Boots Largs

The pharmacy team at Boots in Largs were alerted to an emergency situation in the town this week after an elderly lady collapsed in the main street. Chrishna the pharmacist, and Pamela, the Healthcare Assistant, attended the scene to support, calling for an ambulance and staying with the lady until this arrived. Both Chrishna and Pamela stayed with the lady for over an hour and during this time they helped keep her in a stable position after identifying she had cracked her head open. Chrishna continued to chase the status of the ambulance up whilst Pamela kept the lady warm and comfortable by sourcing blankets from near by shops for her. The lady was eventually taken to hospital where she is now recovering from her ordeal.

Well done to both Chrishna and Pamela for delivering excellent patient care and going above and beyond to ensure this lady was kept comfortable during this life threatening situation.

## Key Messages

### **National Naloxone Service.... 3 days until service is live!!!**

The community pharmacy Scotland naloxone emergency supply service will go begin on the 30th of October. Please make sure that everything is ready and that all staff are informed and prepared.

This service will see community pharmacies doing their part to support safer communities and reduce drug related deaths in Scotland by increasing access to naloxone in an emergency.

Are you ready? If you need any help getting prepared or still have any unanswered questions contact Alex Adam.

### **Specials Authorisation Proforma**

The specials authorisation form used by community pharmacies in A&A has been updated. The updated form has been published on our website and should be used with immediate effect.

<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-ayrshire-arran/specials/>

### **FAO all pharmacist independent prescribers – information from NES**

A reminder that last year our process for collecting prescribing data changed with individuals now being responsible for updating their own data.

This data informs the annual Prescribing Report and influences education developments and workforce planning. We are communicating directly with pharmacist prescribers to remind them of this process, where they are required to update their own data by the end of November.

We would encourage all prescribers working in NHS Ayrshire & Arran to log onto TURAS and complete this activity before 30th November 2023. A copy of the communication sent directly from NES is below.

If you have any questions, please contact [pharmacy@nes.scot.nhs.uk](mailto:pharmacy@nes.scot.nhs.uk)

You may be aware that NES maintains a list of prescribers in Scotland to help with education development and workforce planning. This data is updated and maintained by the individual account holders through the TURAS Training Management application accessed from the TURAS Dashboard. Keeping your information up to date allows NES to make you aware of the latest opportunities to support your further development. Please follow the attached guidance and update your record by 30th November 2023. Please ensure the information is an accurate reflection of your prescribing practice in the past 12 months.

#### KEY COMMUNITY PHARMACY CONTACTS

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