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Congratulations!



Huge congratulations to the team at Alloway Pharmacy who were crowned Community Pharmacy Practice of the Year at the Scottish Healthcare Awards held in Glasgow on Wednesday evening.

A panel of experts decided the Alloway Team were deserved winners of this year's award. A summary of their nomination shared at the event is below:

"The independent community pharmacy provides a quick and efficient prescription turnaround, with excellent customer service from the fully-trained staff. The team offer patients an extensive range of services, including a Pharmacy First Plus clinic, flu clinic, free prescription collection and delivery service, as well as all the current PGD's. Within the last year a number of improvements have been made to the core pharmacy business, owing in large to the shop re-fit. At the heart of the business plan has always been passion to provide the best possible patient care, staff wellbeing and development, in addition to business longevity. The services, shop improvements and health promotions have been tailored to the community demographic and to support the future vision of community pharmacy."

COMMUNICATIONS SUMMARY

Mon 27th November:

- Clinical PCT – Joint communication from CPS and P&CFS
- Clinical PCT - MDSI2311 - Specific brands of carbomer eye gel recall

Thurs 30th November:

- Laura Sproat – DRUG ALERT CLASS 3 DRUG ALERT 37 DRUG ALERT CLASS 3 DRUG ALERT 39 2023

Friday 1st December:

- MEMO – for the attention of Pharmacy Technicians and support staff – NPTGS updates.

This Weeks Key Messages

Updated Palliative Care Guidelines

Please see the additional attachment of a CMO letter which has information regarding the new palliative care guidelines and information regarding the 'right decision' app where these are hosted.

Access via the web at: <https://www.palliativecareguidelines.scot.nhs.uk/> OR

Download the Right Decisions mobile app from the app stores

<https://apps.apple.com/app/right-decisions-health-care/id6443955210>

Android download - https://play.google.com/store/apps/details?id=com.tactuum.quris&hl=en_GB&gl=US

This initial version of the app provides a starting point for future development. HIS look forward to working with stakeholders to improve and expand it over the coming months.

Laura Sproat

This week the pharmacy services team were sad to say goodbye to Laura who has worked in the pharmacy team as an administration officer for the last 10 months. Laura has been a great support to the community pharmacy team including her pivotal role in planning and organising our face to face event in Centerstage earlier this year as well as maintaining our PGD register.

Laura will be replaced in due course however Kaz, Margaret and Cheryl will continue to support community pharmacies and can be contacted using the details below.

We wish Laura well in her new role in Health Protection at NHS Dumfries and Galloway.

KEY COMMUNITY PHARMACY CONTACTS

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