



Weekly Script



Pharmacy Services

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MEET THE TEAM – Laura Scott



What is your current role?

I currently split my working week between primary care where I work in the South Ayrshire H&SCP and community pharmacy for an independent contractor in North Ayrshire.

How long have you worked in Primary care / community?

I have worked in primary care for almost 4 years now but only recently have begun splitting my week between the two sectors.

What's the best bit of your job?

I enjoy utilising my clinical and prescribing skills to the benefit of patients. I am also privileged to work with great colleagues in both primary care and community pharmacy.

What do you think about the future of pharmacy?

I think the future of pharmacy is exciting, there are so many learning and development opportunities available to the pharmacy team at the moment. These opportunities are allowing pharmacists to develop their clinical skills to the benefit of their patients and the multidisciplinary team.

What do you like to do to relax outside of work?

Outside of work, I enjoy spending time with my family and friends-most likely eating out!! I love my holidays so if I'm not away on one, I'm most definitely planning the next! I also enjoy going to the gym and I have been introduced to wild swimming by my boyfriend.

COMMUNICATIONS SUMMARY

Friday 8th December:

- Clinical PCT: Winter vaccines for staff
- aa.cpteam: NPSA – switching insulin Degludec products
- aa.cpteam: Guidance on vitamin D for care home residents

Tuesday 12th December: - aa.cpteam: DCMO letter regarding COVID testing (for info only)

Wednesday 13th December: - Clinical PCT: SG Circular 2023 (P)42 – Pharmacy Champions

Thursday 14th December: - aa.cpteam: NPSA – carbomer preparations

- aa.cpteam: Class 4 drug alert – Clobazam suspension

Friday 15th December: - aa.cpteam: Class 3 drug alert Posaconazole

- Clinical PCT: Weekly communication
- Clinical PCT: Christmas BH opening hours (updated)

Save the Date!

Following the success of this year's community pharmacy network event, planning is underway to hold a similar event in 2024!

The evening event will be open to ALL members of community pharmacy teams as well as locum pharmacy staff working in Ayrshire & Arran.

The provisional date for the event is Wednesday 6th March 2024 and will be held in the evening with food provided.

Our venue for 2024 is Fullerton ConneXions in Irvine

Further details, agenda and booking forms will follow in the coming weeks.

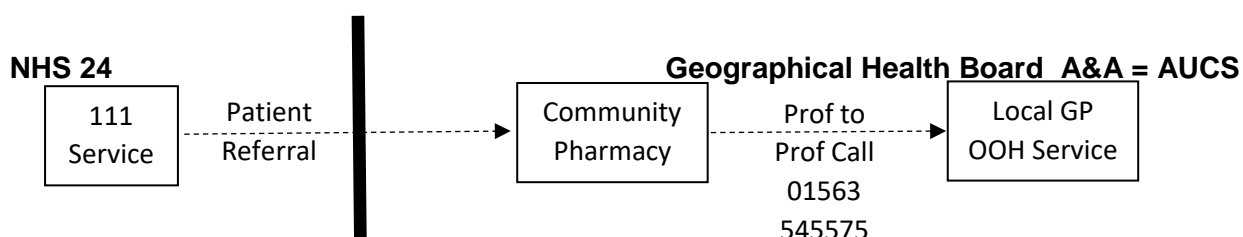


Winter Message from NHS 24 – Repeat message

Providing Unscheduled Care through Community Pharmacy

Earlier this year the sharing of NHS 24 Contact Records with community pharmacies was introduced, and Contact Records are now routinely sent to the pharmacy selected by the caller whenever a 'Contact Pharmacy' outcome is reached. The Record is sent directly into the pharmacy NHS Clinical Mailbox and therefore it is important that whenever the pharmacy is open, the pharmacist in charge (including locum colleagues) can access the Mailbox and review the Contact Record information when assessing someone in the pharmacy, supporting continuity of care.

If you decide medical assessment is required for any individual referred to you, you should discuss this with your local GP Out of Hours (OOH) service within your board using the OOH Professional to Professional (Direct Referral) number. These numbers have been issued to all pharmacies in every health board, so please ensure the pharmacist on duty can access the numbers at all times.



There should be no requirement for an individual to be redirected back to NHS 24 if you decide medical assessment is required. This should be handled through your local board GP OOH service.

In preparation for the weekends and public holidays ahead of us, we ask that you ensure the pharmacist in charge (including locums) in every community pharmacy is able to:

- Access the NHS Clinical Mailbox and the Emergency Care Summary (ECS) portal
- Locate and use the local GP OOH service Professional to Professional numbers
- Avoid sending individuals back to NHS 24 within the same episode of care

This will ensure a better patient journey and patient experience, and help people get the care they need in a timely fashion. If you are unable to access the Clinical Mailbox, ECS or Professional to Professional numbers, please contact your health board Pharmacy Team for further assistance.

Once again we thank you for what you and your teams continue to do to meet the pharmaceutical care needs of the public.

NHS 24 Pharmacy Team

**** THE NHS AYRSHIRE & ARRAN PROF-PROF NUMBER (AUCS) IS 01563 545575 ****

ECS and clinical mailbox access can be arranged for pharmacists and registered technicians by completing a systems access request form <https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-ayrshire-arran/digital-pharmacy/digital-access-request-forms/>

If **urgent** access is required, this can be arranged with **48 hours notice** by completing the form and then contacting Iain or Kirstie from the community pharmacy team.



This Weeks Key Messages

FAO Pharmacy Technicians – opportunity within NPTGS

Dear Colleagues,

Are you looking for a development opportunity?

Are you looking for a new challenge and would like to work at a national and strategic level?

Would you like to work alongside a forward thinking group who are leading and advising on Pharmacy Technician Practice and Pharmacy Support Staff within Scotland?

If you have answered yes to the above, then The National Pharmacy Technician Group Scotland (NPTGS) would like to hear from you. We are looking for a professional secretary for our group for a period of 2 years. This opportunity is open to any member of the pharmacy family and you must have discussed this with your line manager before applying. I have attached our Terms of Reference and the person spec for the role.

If you are interested, then please email hazel.jamieson@nhs.scot in the first instance.

FAO Pharmacy Technicians – (reminder of memo sent on 01/12/2023)

The National Pharmacy Technician Group Scotland invites you to participate in ground-breaking research that will reimagine the roles of Pharmacy Support Staff (including Community Pharmacy) and Pharmacy Technicians across all sectors and in all areas of pharmacy in Scotland.

Please review all the attached documents, including the frequently asked questions, before completing the survey.

The research is a survey that all Pharmacy Support Staff and Pharmacy Technicians in Scotland can complete in the time it takes to make a good cup of tea. It can be completed from the link provided or the QR code below.

https://forms.office.com/Pages/ResponsePage.aspx?id=veDvEDCgykuAnLXmdF5Jmq9nu_YetQ5Av3TaqJ2pB1FUOEQ1VlIEWVIPRTIEQU00SIBORTBOT1pDVC4u



Enzalutamide supply through community pharmacy

As part of our prostate cancer service you may be asked to support a cancer patient by obtaining the drug Enzalutamide after initiation within the acute setting.

In doing so, we would like to **remind you of your obligation to purchase the medicine through the formal UK supply chain from Astellas, via the wholesaler Alliance.**

You will be advised of this when a new patient commences; however, all details can be easily accessed at our website through the link below. This also applies to ALL ongoing supplies.

[NHS Community Pharmacy Website \(scot.nhs.uk\)](https://www.scot.nhs.uk)



KEY COMMUNITY PHARMACY CONTACTS

CP Team	Community Pharmacy Administration	aa.cpteam@aapct.scot.nhs.uk	01292 513905/513833
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Information contained in this communication is issued on the understanding that it is the best available from the resources at our disposal and the opinions expressed are those of the authors and do not necessarily reflect Ayrshire & Arran Patient Services' policy.