



Pharmacy Services

NHS Ayrshire & Arran Community Pharmacy

Weekly Script

The final edition of 2023!

Friday 29th December 2023.

No: 51



CONTENTS

New Year Message

Communications
Summary:
3 Communications

Save the date:
Wednesday 6th March
2024

This Week's Key
Messages:

NHS 24 winter
message (repeat)

Enzalutamide Supply
through community
pharmacy

Message from Iain Fulton – Principal Pharmacist: Community Pharmacy

As we prepare to say goodbye to 2023 I wanted to take the opportunity to reflect on what we have achieved as a community pharmacy network over the past 12 months.



In March last year we got together for a face to face network event in Centrestage – the first in person event since the pandemic. That evening we launched our pharmacy services branding to bring together all of pharmacy in Ayrshire and Arran and to highlight that colleagues and contractors in all sectors are working together to achieve a common purpose- working together to achieve the healthiest life possible for everyone in Ayrshire & Arran.

In March we also launched our discharge project with the Trauma and Orthopaedic departments in our hospital sites – a revolutionary service that allows our patients home from hospital as soon as they are fit and allows community pharmacy teams to be part of this process!

The summer saw us with 2 entries in the final of the 'Ayrshire Achieves' Awards. Sam and the team at Ogg's pharmacy (Making a difference with digital) and the full A&A community pharmacy network (Caring for people) although no prizes were won, making the final was a great achievement and brilliant recognition for community pharmacy services!

In autumn, we had the launch of the NHS Pharmacy First Scotland hayfever service and also the national service for Naloxone holding in community pharmacies – 2 further services to enhance the role of the pharmacy network in Ayrshire & Arran.

In November, Susan and her team at Alloway pharmacy WON community pharmacy practice of the year at the Scottish Healthcare Awards!

Over 2023 our number of community pharmacist independent prescribers has significantly increased and we now have 72 pharmacists who have qualified as or are currently training to become IP's. Our simulation sessions are proving highly popular and this year we have held 4 sessions for newly qualified IP's all of which have received positive feedback. Thanks to Kirstie and Alyson from the community pharmacy team who have worked hard to prepare and deliver these sessions!

Following a request from Community Pharmacy A&A, this year we implemented a 7 day prescription turnaround policy across all of Ayrshire & Arran. The key objective of this was to ease pressure on community pharmacies and I hope you are benefitting from this.

All of the above developments were on top of the existing services, most of which continue to grow month by month and this year we have seen record volumes recorded for a number of community pharmacy services.

2023 has been a busy year for all of us and I would like to thank my team – Alyson, Kirstie and Alan for their support this year and also to thank each and every one of you in our 97 community pharmacies for everything you do to provide pharmacy services and pharmaceutical care to your patients and the citizens of Ayrshire & Arran.

Iain

With best wishes for a peaceful and prosperous New Year,

Iain Fulton MRPharmS, Independent Prescriber.
Principal Pharmacist Community Pharmacy,
Public Health & South Ayrshire HSCP

Save the Date!

Following the success of this year's community pharmacy network event, planning is underway to hold a similar event in 2024!

The evening event will be open to ALL members of community pharmacy teams as well as locum pharmacy staff working in Ayrshire & Arran.

The provisional date for the event is Wednesday 6th March 2024 and will be held in the evening with food provided.

Our venue for 2024 is Fullerton ConneXions in Irvine

Further details, agenda and booking forms will follow in the coming weeks.

COMMUNICATIONS SUMMARY

Wednesday 27th December: - Clinical PCT: 2 x SG Circulars

PCA 43 – Extension to SSP for Clarithromycin 125mg/5ml suspension

PCA 44 – Pharmaceutical Services guaranteed minimum income adjustment payment

Thursday 28th December: - Clinical PCT: SG Circular. PCA 46 - Pharmaceutical Services amendments to the drug tariff part 11 discount clawback scale

Friday 29th December: Joanne Leslie - National Patient Safety Alert. Potential contamination of some carbomer-containing lubricating eye products with *Burkholderia cenocepacia* – measures to reduce patient risk

This Weeks Key Messages

Enzalutamide supply through community pharmacy – (repeat message) & New Year prescription arrangements.

As part of our prostate cancer service you may be asked to support a cancer patient by obtaining the drug Enzalutamide after initiation within the acute setting.

In doing so, we would like to **remind you of your obligation to purchase the medicine through the formal UK supply chain from Astellas, via the wholesaler Alliance.**

You will be advised of this when a new patient commences; however, all details can be easily accessed at our website through the link below. This also applies to ALL ongoing supplies.

[NHS Community Pharmacy Website \(scot.nhs.uk\)](https://scot.nhs.uk)

Festive prescription arrangements:

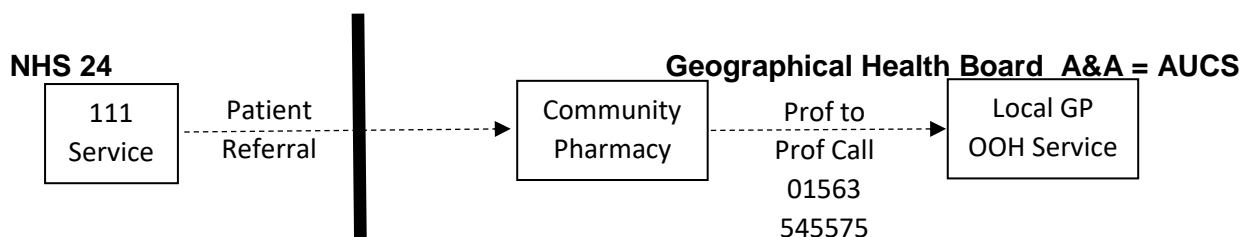
Enzalutamide prescriptions will be delivered to the primary care pharmacy team on Wednesday's 27th Dec and 3rd Jan. Copies will be e-mailed on these days. The hard copies will be delivered no later than the Fridays of each week. Please keep an eye on the pharmacy clinical mailbox for these prescriptions arriving out with 'normal' times.

Winter Message from NHS 24 – Repeat message

Providing Unscheduled Care through Community Pharmacy

Earlier this year the sharing of NHS 24 Contact Records with community pharmacies was introduced, and Contact Records are now routinely sent to the pharmacy selected by the caller whenever a 'Contact Pharmacy' outcome is reached. The Record is sent directly into the pharmacy NHS Clinical Mailbox and therefore it is important that whenever the pharmacy is open, the pharmacist in charge (including locum colleagues) can access the Mailbox and review the Contact Record information when assessing someone in the pharmacy, supporting continuity of care.

If you decide medical assessment is required for any individual referred to you, you should discuss this with your local GP Out of Hours (OOH) service within your board using the OOH Professional to Professional (Direct Referral) number. These numbers have been issued to all pharmacies in every health board, so please ensure the pharmacist on duty can access the numbers at all times.



There should be no requirement for an individual to be redirected back to NHS 24 if you decide medical assessment is required. This should be handled through your local board GP OOH service.

In preparation for the weekends and public holidays ahead of us, we ask that you ensure the pharmacist in charge (including locums) in every community pharmacy is able to:

- Access the NHS Clinical Mailbox and the Emergency Care Summary (ECS) portal
- Locate and use the local GP OOH service Professional to Professional numbers
- Avoid sending individuals back to NHS 24 within the same episode of care

This will ensure a better patient journey and patient experience, and help people get the care they need in a timely fashion. If you are unable to access the Clinical Mailbox, ECS or Professional to Professional numbers, please contact your health board Pharmacy Team for further assistance.

Once again we thank you for what you and your teams continue to do to meet the pharmaceutical care needs of the public.

NHS 24 Pharmacy Team

**** THE NHS AYRSHIRE & ARRAN PROF-PROF NUMBER (AUCS) IS 01563 545575 ****

ECS and clinical mailbox access can be arranged for pharmacists and registered technicians by completing a systems access request form <https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-ayrshire-arran/digital-pharmacy/digital-access-request-forms/>

If **urgent** access is required, this can be arranged with **48 hours notice** by completing the form and then contacting Iain or Kirstie from the community pharmacy team.

KEY COMMUNITY PHARMACY CONTACTS

CP Team	Community Pharmacy Administration	aa.cpteam@aapct.scot.nhs.uk	01292 513905/513833
Iain Fulton	Principal Pharmacist, Community Pharmacy, Public Health & SA HSCP	iain.fulton@aapct.scot.nhs.uk	01292 513831 / 07977 941048
Kirstie Church	Senior Pharmacist, Primary Care & Community Pharmacy (East)	Kirstie.church@aapct.scot.nhs.uk	07970439225
Alan McGeer	Senior Pharmacist, Primary Care & Community Pharmacy (South)	Alan.mcgeer@aapct.scot.nhs.uk	07827840326
Sharleen Bell	Controlled Drug Inspection Officer	Sharleen.bell@aapct.scot.nhs.uk	01292 513822
Alex Adam	Specialist Pharmacist in Substance Misuse	Alexander.adam@aacpt.scot.nhs.uk	07557 083093
Laura Gill	Facilitator, Digital Services	Laura.gill@aapct.scot.nhs.uk	01292 513742

PRIMARY CARE CONTACTS

Anne Shaw	Primary Care Manager, Pharmacy and Optometry	Anne.shaw2@aapct.scot.nhs.uk	
GENERAL ENQUIRIES EMAIL: aa.cpteam@aacpt.scot.nhs.uk			

Information contained in this communication is issued on the understanding that it is the best available from the resources at our disposal and the opinions expressed are those of the authors and do not necessarily reflect Ayrshire & Arran Patient Services' policy.