

CONFIDENTIAL**Procedure for the use of NHS GGC Transport to carriage prescriptions, medication or syringe pumps for Palliative Care patients in an emergency**

In exceptional circumstances it may be necessary to transport urgently required prescriptions, medications or syringe pumps to meet the pharmaceutical care requirements of a particular patient. The Board has a new protocol with NHS GGC Transport to ensure that palliative care patients are able to obtain necessary supplies when required. If transport is required for such an occasion, please call the following telephone number, quoting the Account Number, to authorise the transport requirement.

Please highlight the urgency of the request and provide postcodes.


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| Account Number: GGCT999 |
| 7am to 6pm (Monday-Sunday) – please call 0141 211 6560 <ul style="list-style-type: none"> • If the number is busy between 7am to 3pm – please call 07767 811 277 or email Paul.Cassidy@ggc.scot.nhs.uk (Assistant Transport Manager) • If the number is busy between 10am to 6pm – please call 07970 050 614 or email Joe.McLean@ggc.scot.nhs.uk (Transport Supervisor) |
| Inverclyde <u>Only</u> 7am to 3pm (Monday-Friday) – please call 01475 504 308 or 07814 939 809 3pm to 6pm (Monday-Friday) and 7am to 6pm (Saturday-Sunday) – please call 0141 211 6560 |
| ALL Areas: AFTER 6pm and before 7am – please call 0141 636 8412 and select Option 1 |

The Account Number is restricted to those pharmacies participating in the Palliative Care Network, the District Nursing Service and staff members of the Primary Care Palliative Care Team. It may not be used for any other purpose.

This information should be kept securely on your premises and only be used for the purpose intended.

If NHS GGC Transport are not able to meet the timeline of your request, then Eagle Couriers can be contacted as a second-line option:

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| Account Number: | MCAC8547 |
| Tel. No: | 0845 123 1230 |



Elayne Harris
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