



Weekly Script

No: 3

Pharmacy Services

CONTENTS

Meet the Team -
David Noon

Good news story –
Seafield Pharmacy

Communications
Summary: 2
Communications

This Week's Key
Messages:
- Lost/stolen Rx pad –
NHS Lanarkshire

Signposting
Palliative care service
directory

Evening Event
Invitation and
registration link.

Meet the Team – David Noon



What is your current role? Superintendent pharmacist for Seafield Pharmacy in Ayr.

How long have you worked in NHS AA? 20 years now since I qualified and worked in community until 2017, then I switched to primary care and worked as a GPCP as well as a Senior Pharmacist in East Ayrshire but then came back to community 2 years ago when this role enticed me back!

What's the best bit of your job? Being able to utilise my IP qualification as part of the Pharmacy First Plus service and make the patient journey so much easier, rather than having to refer them on, which I would have had to do previously, despite knowing what the best course of action would be.

What do you think about the future of community pharmacy? It is very challenging at present as the number of services that we offer and number of patients that we see on a daily basis is increasing all the time. The fact we are the only healthcare professionals that don't need an appointment to see us out with A&E adds to this challenge, so it is important that we stick together and work together as a profession across all sectors to ensure that we are able to offer a sustainable, first class service to all patients which we are capable of doing with the right resources and proper integration with other healthcare professionals.

What do you do to relax outside of work? I regularly run 5-10km and on occasion step up to half marathons - a very good way to clear the cobwebs and destress! I also enjoy going to and playing football (not changed since I was 10), as well as counting down the days to my next holiday!

GOOD NEWS STORY

David from Seafield Pharmacy has shared the good news story for this week:

Our delivery driver Ian, went to deliver to one of our regular patients who is usually in all the time but got no response when he arrived. He listened carefully through the letterbox and thought he could hear some noise coming from upstairs. He chapped the neighbour's door as he knew they had a key and gained entry to the property. It turns out the lady in her 80's had fallen the previous night and had a severe head injury from the fall and was unable to move as well as going in and out of consciousness. He immediately called an ambulance and waited with the patient until they arrived and gave a full handover to the paramedics. The patient was admitted and discharged the following week. He potentially saved her life. This shows the importance of a delivery service to vulnerable patients as sometimes this is their only contact with others. Well done to Ian and he is an asset to the Seafield team!

Well done and thanks to Ian and to the team at Seafield for sharing this story!

Seafield 
PHARMACY

Please share your good news stories with the community pharmacy team for inclusion in future editions of *Weekly Script*!

COMMUNICATIONS SUMMARY

Wednesday 17th January: Kirstie Church – MEMO – Organisational Learning – Dual Antiplatelet Therapy

Thursday 18th January: aa.cpteam- Class 4 drug alert - SUGAMMEDEX 110mg/ml

This Weeks Key Messages

NHS Lanarkshire Information

Lost / Stolen Prescriptions Notification

NHS Lanarkshire board has been notified on 17/01/2024 that 3 prescription pads have been lost in a dental practice clinical relocation.

The details we have at present are as follows:

Serial Number Range:	Unfortunately we have no details of the serial range
Prescriber Details & Prescriber Code :	"my dentist" 499 Old Edinburgh Rd, Tannochside, Uddingston, Glasgow G71 6PL
Additional Information:	We have asked the practice to annotate all scripts coming from this dental practice over the next full calendar month, with 5514 written on the bottom right hand side. All authentic scripts will also have the practice details & prescriber details stamped on the prescription. The lost pads do NOT have pre stamped details.

If you receive a prescription from the above, which you have any reason to suspect is not authentic please contact the NHS Ayrshire & Arran pharmacy and prescribing team.

This week's signposting information is a QR code link to the public service directory for palliative care services in A&A. Small card versions of this will be distributed in JIC (just in case) bags in future. You may find this useful to help signpost patients and their families when providing palliative care services.



Signposting 2024

**Information directory
for supportive and
palliative services**

Scan here to
access the
directory


Scan me!

Digital Resource for Carers

- Comprehensive information and support for carers, service users and staff across Ayrshire and Arran.
- Key digital products and online resources in a single user-friendly platform.
- Supports recommendations from the Carers (Scotland) Act 2016.

To create an account go to www.carersdigital.org

Free Ayrshire and Arran access codes:

- East unique access code – DGTL4112
- North unique access code – DGTL4110
- South unique access code – DGTL4111

**Public information
directory for
supportive and
palliative services**



KEY COMMUNITY PHARMACY CONTACTS			
CP Team	Community Pharmacy Administration	aa.cpteam@aapct.scot.nhs.uk	01292 513905/513833
Iain Fulton	Principal Pharmacist, Community Pharmacy, Public Health & SA HSCP	Iain.fulton@aapct.scot.nhs.uk	01292 513831 / 07977 941048
Kirstie Church	Senior Pharmacist, Primary Care & Community Pharmacy (East)	Kirstie.church@aapct.scot.nhs.uk	07970439225
Alan McGeer	Senior Pharmacist, Primary Care & Community Pharmacy (South)	Alan.mcgeer@aapct.scot.nhs.uk	07827840326
Adam Russell	Palliative Care Pharmacist – Ayrshire Hospice	Adam.russell@ayrshirehospice.org	
Sharleen Bell	Controlled Drug Inspection Officer	Sharleen.bell@aapct.scot.nhs.uk	01292 513822
Alex Adam	Specialist Pharmacist in Substance Misuse	Alexander.adam@aapct.scot.nhs.uk	07557 083093
Laura Gill	Facilitator, Digital Services	Laura.gill@aapct.scot.nhs.uk	01292 513742
PRIMARY CARE CONTACTS			
Anne Shaw	Primary Care Manager, Pharmacy and Optometry	Anne.shaw2@aapct.scot.nhs.uk	
GENERAL ENQUIRIES EMAIL: aa.cpteam@aapct.scot.nhs.uk			

Information contained in this communication is issued on the understanding that it is the best available from the resources at our disposal and the opinions expressed are those of the authors and do not necessarily reflect Ayrshire & Arran Patient Services' policy.

****PLEASE SEE INVITATION TO EVENING EVENT ON PAGE FOUR BELOW****

INVITATION



Fullarton
conneXions

WEDNESDAY 6TH MARCH 2024 COMMUNITY PHARMACY NETWORK EVENT

Register now.....

We hope to see as many of you as possible at this year's network event. All members of the pharmacy team and regular locums are welcome. Please register for the event by completing the form available here: [2024 Event Registration](#) or scan the QR code above.



BUFFET
GUEST SPEAKERS
NETWORKING
OPPORTUNITIES
RECOGNICIAN AND
PRIZES
ALL PHARMACY TEAM
MEMBERS WELCOME

Fullarton ConneXions

Church Street, Irvine
KA12 8PE

Wednesday 6th March 2024

Buffet: 6.30pm.

Main Event: 7.15pm