



Weekly Script

No: 4

Pharmacy Services

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Meet the Team – Laura Lang



What is your current role? I am currently an Advanced General Practice Pharmacy Technician based in 2 busy town centre GP practices in South Ayrshire.

How long have you worked in NHS AA? I have worked for NHS Ayrshire & Arran in Primary Care for the last 4 years.

What roles have you previously held? Before joining the NHS team, I worked in community pharmacy for almost 19 years.

What's the best bit of your job? The best part of my job is developing my clinical knowledge through the work that I do in my practices. I also feel very privileged to work as

What do you do to relax outside of work? Outside of work, I enjoy spending time with my family eating out and planning holidays. Most weekends are spent cheering my son on watching Ayr Storm play competitive basketball.



Signposting 2024

Ayrshire Urgent Care Service (AUCS)
Professional to professional line**01563 545575**

The AUCS professional line can be used out of hours to obtain clinician advice or to refer patients to the service. Please use this in place of referring patients to NHS 24 in the out of hours period.

NB This number is NOT for issue to patients!

STAT OF THE WEEK – AUCS PROFESSIONAL LINE CONTACTS

In December 2023 there were **87 contacts** made to the AUCS professional line from community pharmacy teams in NHS Ayrshire & Arran. This is potentially 87 patients who were successfully seen or treated by the right person in the right place at the right time. The AUCS professional line facilitates CP teams to support urgent care and improve the patient journey by NOT referring patients to NHS 24 after they have made contact with A&A primary care via a community pharmacy.

Well done and please continue to use this great resource / facility!

COMMUNICATIONS SUMMARY

Monday 22nd January: Clinical PCT – Monthly Claim form January 2024**Thursday 18th January: Clinical PCT – Easter and May public holiday proforma – deadline Friday 2nd February 2024**

This Weeks Key Messages



Congratulations to Alyson Stein, Senior Pharmacist Primary and Community Care, North who has had a baby girl named Olivia weighing in at 8lb11oz. Mum and baby are doing very well.

NHS Ayrshire and Arran Community Pharmacy Team

At this time, due to staffing, the CP team will be prioritising visits to our independent prescribing pharmacists to help support their ongoing development. We will still be able to provide support remotely to all contractors and if required we can arrange a visit if you wish to see a member of our team.

We hope these measures will be short term as there are plans to expand the team during the course of Alyson's maternity leave.

In the meantime, please contact **Iain Fulton** or **Kirstie Church** for support or to request a pharmacy visit. Contact details are at the bottom of every edition of ***Weekly Script***.

Pre Acceptance Waste Audit

This is a reminder that failure to complete and return the pre-acceptance waste audit will result in Tradebe ceasing to collect patient returns medicine bins from your pharmacy.

The audit and instructions on completing were have been e-mailed to your clinical mailbox several times over recent weeks. (The last reminder was sent from Clinical PCT on 11th January 2024)

Many thanks to those of you who have completed and returned the audit already. If you have not as yet, we would be grateful that you prioritise this to ensure that waste continues to be collected from your pharmacy.

If you have any queries/questions please do not hesitate to Anne or Carolyn from the primary care contracts team – details below.



Anne Shaw

Email - Anne.shaw2@aapct.scot.nhs.uk

Phone - 07805 248 789

Carolyn Dickson

Email – Carolyn.Dickson@aapct.scot.nhs.uk

Phone – 07557 114 209

Community Pharmacy Network Event 2024

Please see link below to register for the community pharmacy network event being held on Wednesday 6th March 2024 at Fullerton ConneXions in Irvine.

This event is open to ALL members of the pharmacy team and we hope to see as many of you there as possible.

It would be appreciated that if you can come along, you complete the registration as soon as possible to allow appropriate catering arrangements to be made. A buffet will be provided.

Link to register:

<https://forms.office.com/Pages/ResponsePage.aspx?id=veDvEDCgykuAnLXmdF5JmsfMUXAe5h9MsSfvDN3-3-hUN0YzMzEzNzI1TIVSOVc2WjZDTVBRRINBNS4u>

Or Scan:



KEY COMMUNITY PHARMACY CONTACTS			
CP Team	Community Pharmacy Administration	aa.cpteam@aapct.scot.nhs.uk	01292 513905/513833
Iain Fulton	Principal Pharmacist, Community Pharmacy, Public Health & SA HSCP	Iain.fulton@aapct.scot.nhs.uk	01292 513831 / 07977 941048
Kirstie Church	Senior Pharmacist, Primary Care & Community Pharmacy (East)	Kirstie.church@aapct.scot.nhs.uk	07970439225
Adam Russell	Palliative Care Pharmacist – Ayrshire Hospice	Adam.russell@ayrshirehospice.org	
Sharleen Bell	Controlled Drug Inspection Officer	Sharleen.bell@aapct.scot.nhs.uk	01292 513822
Alex Adam	Specialist Pharmacist in Substance Misuse	Alexander.adam@aacpt.scot.nhs.uk	07557 083093
Laura Gill	Facilitator, Digital Services	Laura.gill@aapct.scot.nhs.uk	01292 513742
PRIMARY CARE CONTACTS			
Anne Shaw	Primary Care Manager, Pharmacy and Optometry	Anne.shaw2@aapct.scot.nhs.uk	
GENERAL ENQUIRIES EMAIL: aa.cpteam@aacpt.scot.nhs.uk			

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