






Community Pharmacy Communication Update



Date: Thursday 1st February 2024



In this Edition:


- **UPDATE: Pre - Acceptance Waste Audit (PAA)**
- **Pharmacy Opening Hours for Public Holidays 2024**
- **WEBINAR – What's ADHD got to do with it?**
- **Information – Updated Early Warning Systems**
- **UPDATE: Accessing Rifampicin Stock**

ACTION	Last Day For Submissions: Pre - Acceptance Waste Audit (PAA)
 <p>Pre-Acceptance Waste Audit 2023.doc</p>  <p>Pre-Acceptance Waste Audit – Guide t</p>  <p>Question and Answers.doc</p> <p>Attached</p>	<p><u>LAST DAY FOR SUBMISSION</u></p> <p>To date 135 Audits have been submitted by Community Pharmacies in GGC. It is imperative that all Community Pharmacies complete and return the audit by close of business on: <u>Thursday 1st February 2024.</u> I have attached a short question and answers document we have collated from some queries received.</p> <p>Due to the Scottish Environmental Protection Agency (SEPA) recently updating their guidance for the storage and treatment of healthcare waste, a copy of which can be found here. Our Waste contractors TRADEBE will be carrying out a pre-Acceptance Waste Audit (PAA), this is for any premises that produces Healthcare waste, and has a requirement to ensure that the waste is stored, handled and disposed of correctly.</p> <p>The audit is intended to review the types of waste produced in your premises and the provisions in place for the segregation and management of these wastes. Every individual site producing healthcare waste must implement ongoing audit and review procedures to ensure the audits deliver the requirements of the SEPA guidance, in particular Sections 1.6 and 3.1.</p> <p>To help your premises meet these requirements, NHS Greater Glasgow & Clyde have developed the attached PAA and it is imperative that this be completed and returned to Paul.Allan2@ggc.scot.nhs.uk & Leila.loder@ggc.scot.nhs.uk by close of business: Thursday 1st February 2024</p> <p>If you have any questions or concerns around the PAA process, or the audit itself please contact NHS Greater Glasgow & Clyde Waste Management Team, paul.allan2@ggc.scot.nhs.uk & leila.loder@ggc.scot.nhs.uk</p> <p>Please note that any pharmacies that do not return a PAA will not have their waste uplifted. Any pharmacy submitting their audit after the deadline risks disruption to their service.</p> <p>Mani Narwan 04/01/2024</p>

ACTION	Pharmacy Opening Hours for Public Holidays 2024
 Public Holidays.pdf  Public Holidays 2.pdf Attached	<p>The public holidays for 2024/25 have now been agreed by the NHS GGC Area Partnership Forum and CP GGC. A list has previously been circulated in the Communications Update and can also be found on our website at: https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/public-holidays/</p> <p>This will now allow the Board to develop their scheme to ensure that pharmaceutical services are available within its area at all reasonable times. As you will be aware, part of this process involves the collation, and publication of pharmaceutical services available during public holidays.</p> <p>Over the last several years we have consolidated this exercise and sought information from contractors for all public holidays up to and including the September Weekend. This exercise has worked relatively well, given that the provision of services over public holidays is relatively static with the majority of contractors having a consistent approach to opening/closing.</p> <p><u>Due to the relatively consistent approach the CP network has to opening on Public Holidays, we will continue to set the default position for all community pharmacies as being closed on all public holidays (up to and including September weekend). As such, you will only need to complete the attached pro-forma if you intend to OPEN on any of the holidays. Please return by Tuesday 27th February 2024.</u></p> <p>Hopefully, this will reduce the workload for pharmacies.</p> <p>PLEASE DO NOT SUBMIT THE PRO-FORMA IF YOU ARE A BRANCH OF: BOOTS, WELL, ROWLANDS, M&D GREEN OR ANY OTHER CHAIN THAT OPERATES A CENTRAL NOTIFICATION PROCESS (IF YOU ARE IN ANY DOUBT PLEASE CONTACT ggc.cpdevteam@nhs.scot)</p> <p>As in previous years, we will provide a draft list for each holiday, prior to releasing the information for wider distribution. This will provide contractors with the opportunity to make any adjustments in the unlikely event of a change.</p> <p>For those pharmacies opening on any of the public holidays appearing on the pro-forma, please complete the attached and return to ggc.cpdevteam@nhs.scot by the timescale above.</p> <p>Thank you for your co-operation in this matter. Janine Glen 30/01/2024</p>

ACTION	WEBINAR – What's ADHD got to do with it?
	<p>Over the past ten years data from Public Health Scotland has shown that the number of people taking medication for ADD and ADHD has more than doubled.</p> <p>Understanding what ADD and ADHD is, how it presents, and what we can do to manage it is becoming increasingly important. As pharmacy staff, we don't just need to know about medication but also how to work with and support people with ADD and ADHD in our everyday work.</p> <p>Join us for this webinar on Thursday 8th February 2023 from 7pm, where we will talk through signs and symptoms of ADD and ADHD, important considerations for providing services for people with ADD and ADHD, and medication used in its management.</p>

	<p>Book through Turas Learn here: What's ADHD Got To Do With It? (Please sign in to Turas then click the link). The webinar will be recorded and made available on Turas in the coming weeks.</p> <p>Lynsey Boyle 01/02/2024</p>
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 <p>EWS - All HSCPS - February 2024.pdf Attached</p>	<p>Please find attached an updated report which contains the Early Warning Systems (EWS) for each of the Board's HSCP's. A copy of this report can also be found on the Community Pharmacy Website: NHS Community Pharmacy Website (scot.nhs.uk)</p> <p><u>Please note that pharmacies previously listed in the GS4 & GS6 cascades within Glasgow City South HSCP have been merged and now appear under GS4. The pharmacies previously listed under GS7 now appear under GS6.</u></p> <p><u>Please identify your pharmacy and print off the relevant cascade.</u></p> <p>I would like to reiterate the importance of all pharmacy staff, including Locums, knowing and understanding the cascade process and what they will need to do in response to a message. It may therefore be helpful to site this document close to your main telephone.</p> <p>As a reminder, this cascade system can be started by either a Board Officer or any Community Pharmacist. Anyone initiating the system should telephone the 'Master Station' clearly relaying the message that is required for circulation. The 'Master Station' will start the cascade of calls by telephoning the next pharmacy on the list, who will in turn, telephone the next pharmacy and so forth until the last pharmacy calls the 'Master Station'. When the 'Master Station' receives the call from the last pharmacy in the cascade, it should contact the person who initiated the cascade thus completing the cycle.</p> <p>It is essential that pharmacies follow this cascade in the specified order to ensure that all pharmacies receive the message and that the communication is successfully exchanged throughout each HSCP System. Closed pharmacies should be by-passed however; it would be helpful to telephone them with the message once they re-open. In these instances, please advise us that you have already passed on the message to the pharmacy they were expected to contact, which will stop unnecessary calls.</p> <p>If there is anything in this cascade process which is unclear or you would like to discuss further, please telephone Michelle Cooper on 0141-201-6041</p> <p>Michelle Cooper 01/02/2024</p>

ACTION	UPDATE: Accessing Rifampicin Stock
	<p>UPDATE to communication published on Tuesday 30th January 2024</p> <p>We have been made aware that there may be an issue being able to access rifampicin. Guidance issued earlier this year re contacting Sanofi directly to place an order using prescription verification is no longer valid as Sanofi do not expect to have stock of rifampicin 150mg available until 24th March 2024.</p>

Please note, at this time rifampicin 300mg and rifampicin liquid 100mg/5ml remain available from your usual wholesaler. Rifadin 300mg is also available, but subject to quotas.

The following specialist importers have confirmed they can source unlicensed rifampicin 150mg capsules (please note there may be other companies that can also source supplies):

- Alium Medical & Durbin

Contractors should follow the usual NHSGGC process for authorisation if an unlicensed medicine is required.

I hope this helps to ensure that ongoing supply can be maintained.

Carol Smart
01/02/2024

REMINDER

Oncology: Enzalutamide Electronic Prescriptions

During the past few months, we have received feedback from Community Pharmacists, in relation to the start date added to the electronic oncology prescriptions.

Please note, that the “**start date**” on the prescription is the date of consultation i.e. the date the patient attends the out-patient clinic.

Please be assured that the patient will still have a two week buffer supply available to them, thus allowing Community Pharmacy time to order and dispense the medication.

Mani Narwan
22/01/2024

REMINDER

Digital Version of Winter Poster



Getting the right care.pdf

Attached

A request has been received from colleagues who utilise video display boxes within their pharmacies for a digital copy of the winter poster which NHS GGC previously provided.

Please use this link: [231201 ABC Getting the right care this winter.mp4](#), to retrieve a digital copy of the poster. We hope that those who have this facility will support the winter message by including on their systems.

Alan Harrison
23/01/2024

REMINDER

PHS Alert 2024/02- Increasing measles cases in England and Europe and steps to minimise risk in Scotland



PHS Health Protection Alert.pdf


Attached

Please find attached a PHS Health Protection Alert relating to increasing measles cases in England and Europe and steps to minimise risk in Scotland.

Cases imported to Scotland, from the rest of the UK and elsewhere, could propagate local outbreaks within un- and under-vaccinated communities.

Though vaccination rates are generally better locally than many other parts of the UK, they are below the herd immunity threshold, and a measles outbreak in Scotland is increasingly likely.

	<p>The following text, highlights some key aspects of response to measles cases:</p> <ul style="list-style-type: none"> • All suspected measles cases should be notified to the Public Health Protection Team (PHPU) – there is a 24/7 service, accessible via switchboard, don't wait for office hours. It is the responsibility of doctor raising reasonable clinical suspicion to notify. PHPU are happy to discuss case and support risk assessment – this will include both clinical and epidemiological features (so consider travel history, contact with communities where measles is higher risk). • Take diagnostic sample at earliest opportunity – contact virology for advice if necessary. PHPU swab kits are for surveillance purposes only, not for diagnosis and can take several weeks to get a result • Infection control precautions - Refer to NIPCM and disease specific information on NHS GGC website. For isolation of those suspected of measles (or other highly infectious rash illnesses) – follow IPCT SOP. <p>Public Health Scotland 23/01/2024</p>
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REMINDER	Realistic Medicine - Important Survey
 Realistic Medicine - Staff Survey.docx Attached	<p>Please find attached a letter inviting you take part in an important survey. Please share widely within your teams in Health and Social Care.</p> <p>Scott Davidson – Deputy Medical Director, Acute services Kerri Neylon - Deputy Medical Director, Primary Care 16/01/2024</p>

REMINDER	Electronic Claiming Workbook – ODS documents
	<p>During a recent review of the Electronic Claiming Workbook Process, we have identified an issue with the format a minority of users are choosing to save the workbook.</p> <p>We have received some workbooks saved as an ODS file. We are unable to open these, which can then delay processing of any claims.</p> <p>Can we please ask when saving the Electronic Claiming Workbook, you choose option 1 “download a copy” and <u>NOT</u> option 2 “download as an ODS file”</p> <p>Thank you for your co-operation with this.</p> <p>Community Pharmacy Development Team 23/01/2024</p>

REMINDER	Smoking Cessation Training
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Smoking Cessation Training.pdf

Attached

In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff – 9am- 3:00pm (approx)

We presently have some places available for the event on the 20th February, 2024.

The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (as pre-reg students are paid through NES, no need to claim).

Please contact us ASAP by phone on 0141 201 4945, or by e-mail pharmacyhit@ggc.scot.nhs.uk

Places will be allocated on a first-come basis and will be confirmed in writing.

Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements.

Parking is available on a first come basis.

Tuesday 20 th February 2024	9:00	15:00	30	Campanile Hotel Tunnel St, Glasgow	0141 201 4945 pharmacyhit@ggc.scot.nhs.uk	QYW Training
Wednesday 20 th March 2024	9:00	15:00	30	Beresford Suite Leverndale Hospital	0141 201 4945 pharmacyhit@ggc.scot.nhs.uk	QYW Training

Annette Robb
30/01/2024

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We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk





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Tuesday 6th February 2024



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- Smoking Cessation Training
- WEBINAR – What's ADHD got to do with it?
- Information – Updated Early Warning Systems
- UPDATE: Accessing Rifampicin Stock
- Service Now – Request for Clinical Portal Password Reset
- Care Opinion - Positive Feedback - QYW Service

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Annette Robb
30/01/2024

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Understanding what ADD and ADHD is, how it presents, and what we can do to manage it is becoming increasingly important. As pharmacy staff, we don't just need to know about medication but also how to work with and support people with ADD and ADHD in our everyday work.

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01/02/2024

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ACTION	Service Now – Request for Clinical Portal Password Reset
	<p>Our IT colleagues have advised that community pharmacists are not providing all the information required when asking for a Clinical Portal Password Reset through Service Now.</p> <p>If you are accessing the system for this purpose, please ensure you include your name and your Clinical Portal username.</p> <p>Failure to include this information may cause unnecessary delays in resolving your issue.</p> <p>Janine Glen 06/02/2024</p>

ACTION	Care Opinion - Positive Feedback - QYW Service
	<p>Please find below the link to a Care Opinion submission which provides positive feedback for the community pharmacy involved in a patient's QYW attempt.</p> <p>Good to see appreciation for community pharmacy's contribution to this important service.</p> <p>I believe I have managed to stop and stay stopped due to the support that was on offer Care... (careopinion.org.uk)</p> <p>06/02/2024</p>

Communication Update Index link

[INDEX - Community Pharmacy Communications Updates](#)

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 Smoking Cessation Training.pdf Attached	<p>In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff – 9am- 3:00pm (approx)</p> <p>We presently have some places available for the event on the 20th February, 2024.</p> <p>The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (as pre-reg students are paid through NES, no need to claim).</p> <p>Please contact us ASAP by phone on <u>0141 201 4945</u>, or by e-mail pharmacyhit@ggc.scot.nhs.uk</p> <p>Places will be allocated on a first-come basis and will be confirmed in writing.</p> <p>Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements.</p> <p>Parking is available on a first come basis.</p>						
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	Annette Robb 30/01/2024						

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We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk

Community Pharmacy Communication Update



Tuesday 13th February 2024



PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot



In this edition –

- **ADRS Service Claims (OST, Disulfiram, IEP & Naloxone)**
- **Shortages Information**
- **Advance notice of two inhaler switches**
- **Quit Your Way Smoking Cessation Service Update**
- **PCA (P)(2024) 01 - Discontinuation Of Print Copies Of British National Formulary (BNF) and British National Formulary For Children (BNFC)**
- **Pre-Approved price list**

URGENT ACTION	ADRS Service Claims (OST, Disulfiram, IEP & Naloxone)
 <p>Naloxone and IEP claims update nov 22.</p>  <p>NEO 360 OPioid Substitution Therapy (</p> <p>Attached</p>	<p>All ADRS service claims must be submitted via NEO by close of business on the 6th of each month.</p> <p>All claims must be submitted by a named, GPhC registered Pharmacist or Technician, who declare on submission that they are compliant with the counter fraud statement.</p> <p>From the 1st March 2024, any claims submitted using the generic “Pharmacy Manager” or “IEP Member” login will be unsubmitted by the ADRS Central Pharmacy Team and payment will not be made. In these cases, a named, GPhC registered member of staff can use their own login to resubmit the claim, which will be paid the following month.</p> <p>Please find attached guidance on using the “Activity Claim” button for Naloxone and IEP claims which also provides detail on amending staff permissions where appropriate. The NEO OST user Guide also provides detail on how to register new members of staff and provide claims submission permission on p18.</p> <p>If you have any issues submitting claims please do not hesitate to contact a member of the ADRS Central Pharmacy Team adrs.pharmacyteam@ggc.scot.nhs.uk</p> <p>Jennifer Kelly 13/02/2024</p>

ACTION	Shortages Information
	<p>We have recently been made aware that community pharmacies are unable to access the GGC Medicines Supply Problems page Medicine Supply Problems (scot.nhs.uk).</p> <p>However due to staffing pressures and the current level of shortages - the GGC shortages page is no longer being updated as frequently as before.</p> <p>Therefore, in order to find the most up to date supply information, we suggest that community pharmacies now use the medicine supply tool provided by the Specialist Pharmacy Service.</p>


	<p>This can be found here (initial registration/log in required)."</p> <p>Pamela Macintyre</p> <p>13/02/2024</p>
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ACTION	Advance notice of two inhaler switches
 <p>Tiogiva Inhaler.pdf</p>  <p>Luforbec Inhaler.pdf</p> <p>Attachment</p>	<p>Advance notice of two inhaler switches that will be commencing on 26th March 2024:</p> <p>Tiotropium (Braltus, Spiriva, Acopair) will be switched to new preferred choice called Tiogiva inhaler, if appropriate</p> <p>Fostair MDI 100/6 & 200/6 will be switched to new preferred choice called Luforbec inhaler, if appropriate.</p> <p>Please see attached memos for further information.</p> <p>Kathryn Chisholm 13/02/2024</p>

ACTION	Quit Your Way Smoking Cessation Service Update
	<p>Updated Guidance for Nicotine Replacement Therapy (NRT) Dosing in Pregnant and Breastfeeding Women</p> <p>Ideally, refer pregnant and breastfeeding women to the Quit Your Way Pregnancy Service where specialist advisers are trained to support women through their quit attempt.</p> <p>QYW Pregnancy Service (Helpline available Mon-Fri) T: 0141 201 2335 E:Quityourway.pregnancy@ggc.scot.nhs.uk</p> <p>However, if a woman prefers to be supported in her quit through the QYW Pharmacy Service, the pharmacist should use their professional judgement to make a risk assessment and counsel the client accordingly:</p> <ul style="list-style-type: none"> • NRT can be prescribed only if pregnant/breastfeeding women cannot quit without it. If NRT is required, intermittent pharmacotherapy is preferable: Nicotinell® gum (except Liquorice gum), Nicotinell® lozenges or Niquitin® mini lozenges to minimise exposure to nicotine. Nicotinell® Liquorice gum is not licensed in pregnancy. • If gums or lozenges are not tolerated the 24 hour Nicotinell® patch should be prescribed with the advice to remove it during the night, in accordance with licensing. • Pregnant women's metabolism of nicotine is faster than that of non-pregnant women. Consideration may be given to the use of dual therapy (patch plus oral product) for women with failed quit attempts. In pregnancy, dual therapy is only licensed for <ul style="list-style-type: none"> ✓ Nicotinell® Mint 1mg Lozenge (but not 2mg) restricted to use with Nicotinell® Transdermal Patches and only in patients who have failed to quit using the lozenge alone.¹ <p>Updated Smoking Cessation Service Guidelines for Community Pharmacy V5</p>

	<p>Further details on all aspects of the service can be found at: NHS Community Pharmacy Website (scot.nhs.uk)²</p> <p>✓ Please ensure disposal of any dated versions.</p> <p>For any queries about smoking cessation please contact the QYW Pharmacy Team – we are here to help.</p> <p>E: pharmacyhit@ggc.scot.nhs.uk or T: 0141 201 4945.</p> <p><u>References</u></p> <ol style="list-style-type: none"> 1. www.medicines.org.uk/emc/product/2254/smpc 2. www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/pharmacy-services/smoking-cessation-public-health-service/ <p>Health Improvement Team 13/02/2024</p>
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ACTION	PCA (P)(2024) 01 - Discontinuation Of Print Copies Of British National Formulary (BNF) and British National Formulary For Children (BNFC)
	<p>Please find link below to the latest NHS Circular: PCA (P)(2024) 01 - Discontinuation Of Print Copies Of British National Formulary (BNF) And British National Formulary For Children (BNFC)</p> <p>PCA2024(P)01.pdf (scot.nhs.uk)</p> <p>Chief Medical Officer Directorate 12/02/2024</p>

ACTION	Pre-Approved price list
 Guide Prices for Commonly Requested Medicines Attached	<p>Please find attached the latest version of the pre-approved price list for Commonly Requested Unlicensed Medicines.</p> <p>Central Prescribing team 12/02/2024</p>

Communication Update Index link

[INDEX - Community Pharmacy Communications Updates](#)

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Community Pharmacy Communication Update



Thursday 15th February 2024





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REMINDER	Pharmacy Opening Hours for Public Holidays 2024
<p> Public Holidays.pdf</p> <p> Public Holidays 2.pdf</p> <p>Attached</p>	<p>The public holidays for 2024/25 have now been agreed by the NHS GGC Area Partnership Forum and CP GGC. A list has previously been circulated in the Communications Update and can also be found on our website at: https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/public-holidays/</p> <p>This will now allow the Board to develop their scheme to ensure that pharmaceutical services are available within its area at all reasonable times. As you will be aware, part of this process involves the collation, and publication of pharmaceutical services available during public holidays.</p> <p>Over the last several years we have consolidated this exercise and sought information from contractors for all public holidays up to and including the September Weekend. This exercise has worked relatively well, given that the provision of services over public holidays is relatively static with the majority of contractors having a consistent approach to opening/closing.</p> <p><u>Due to the relatively consistent approach the CP network has to opening on Public Holidays, we will continue to set the default position for all community pharmacies as being closed on all public holidays (up to and including September weekend). As such, you will only need to complete the attached pro-forma if you intend to OPEN on any of the holidays. Please return by Tuesday 27th February 2024.</u></p> <p>Hopefully, this will reduce the workload for pharmacies.</p> <p>PLEASE DO NOT SUBMIT THE PRO-FORMA IF YOU ARE A BRANCH OF: BOOTS, WELL, ROWLANDS, M&D GREEN OR ANY OTHER CHAIN THAT OPERATES A CENTRAL NOTIFICATION PROCESS (IF YOU ARE IN ANY DOUBT PLEASE CONTACT ggc.cpdevteam@nhs.scot)</p> <p>As in previous years, we will provide a draft list for each holiday, prior to releasing the information for wider distribution. This will provide contractors with the opportunity to make any adjustments in the unlikely event of a change.</p> <p>For those pharmacies opening on any of the public holidays appearing on the pro-forma, please complete the attached and return to ggc.cpdevteam@nhs.scot by the timescale above.</p> <p>Thank you for your co-operation in this matter. Janine Glen</p>

REMINDER	ADRS Service Claims (OST, Disulfiram, IEP & Naloxone)
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 <p>Naloxone and IEP claims update nov 22.</p>  <p>NEO 360 Opioid Substitution Therapy (</p> <p>Attached</p>	<p>All ADRS service claims must be submitted via NEO by close of business on the 6th of each month.</p> <p>All claims must be submitted by a named, GPhC registered Pharmacist or Technician, who declare on submission that they are compliant with the counter fraud statement.</p> <p>From the 1st March 2024, any claims submitted using the generic “Pharmacy Manager” or “IEP Member” login will be unsubmitted by the ADRS Central Pharmacy Team and payment will not be made. In these cases, a named, GPhC registered member of staff can use their own login to resubmit the claim, which will be paid the following month.</p> <p>Please find attached guidance on using the “Activity Claim” button for Naloxone and IEP claims which also provides detail on amending staff permissions where appropriate. The NEO OST user Guide also provides detail on how to register new members of staff and provide claims submission permission on p18.</p> <p>If you have any issues submitting claims please do not hesitate to contact a member of the ADRS Central Pharmacy Team adrs.pharmacyteam@ggc.scot.nhs.uk</p> <p>Jennifer Kelly 13/02/2024</p>
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	Chief Medical Officer Directorate 12/02/2024
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REMINDER	Pre-Approved price list
 Guide Prices for Commonly Requested Medicines Attached	Please find attached the latest version of the pre-approved price list for Commonly Requested Unlicensed Medicines. Central Prescribing team 12/02/2024

REMINDER	Service Now – Request for Clinical Portal Password Reset
	<p>Our IT colleagues have advised that community pharmacists are not providing all the information required when asking for a Clinical Portal Password Reset through Service Now.</p> <p>If you are accessing the system for this purpose, please ensure you include your name and your Clinical Portal username.</p> <p>Failure to include this information may cause unnecessary delays in resolving your issue.</p> <p>Janine Glen 06/02/2024</p>

REMINDER	Care Opinion - Positive Feedback - QYW Service
	<p>Please find below the link to a Care Opinion submission which provides positive feedback for the community pharmacy involved in a patient's QYW attempt.</p> <p>Good to see appreciation for community pharmacy's contribution to this important service.</p> <p>I believe I have managed to stop and stay stopped due to the support that was on offer Care... (careopinion.org.uk)</p> <p>06/02/2024</p>

REMINDER	Smoking Cessation Training
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Places will be allocated on a first-come basis and will be confirmed in writing.

Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements.

Parking is available on a first come basis.

Tuesday 20 th February 2024	9:00	15:00	30	Campanile Hotel Tunnel St, Glasgow	0141 201 4945 pharmacyhit@ggc.sco t.nhs.uk	QYW Training
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Annette Robb
30/01/2024

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In this edition –

- Isotretinoin MHRA update (info for community pharmacists)
- Smoking Cessation Training
- Electronic Claiming Workbook (ECW) version 1.7 introduced in November 2023

ACTION	Isotretinoin MHRA update (info for community pharmacists)															
	<p>The MHRA issued new guidance regarding isotretinoin prescribing and supply in October 2023. This guidance is available here.</p> <p>The main changes for Community Pharmacies relates to the pregnancy prevention programme (PPP), and quantities supplied to females of child bearing potential. Prescriptions should now state PPP-A, PPP-B, PPP-C or PPP N/A. Prescriptions should also state "HCG -ve" where appropriate.</p> <p>Please see table below for quantities which may be prescribed:</p> <table border="1" data-bbox="376 1025 1519 1245"> <thead> <tr> <th>PPP category</th> <th>Initial Prescription</th> <th>Follow up prescription</th> </tr> </thead> <tbody> <tr> <td>'Not applicable'</td> <td>30 days</td> <td>Up to 12 weeks (if clinically appropriate)</td> </tr> <tr> <td>PPP Group A</td> <td>30 days</td> <td>4-8 weeks</td> </tr> <tr> <td>PPP Group B</td> <td>30 days</td> <td>4-8 weeks</td> </tr> <tr> <td>PPP Group C</td> <td>30 days</td> <td>30 days</td> </tr> </tbody> </table> <p>PPP Group A: the patient and the prescriber agree that there is no expected risk of pregnancy during treatment and for 1 month after treatment and the patient is therefore not required to be on contraception.</p> <p>PPP Group B: the patient has been using a non-user dependant, highly effective method of contraception for at least 4 weeks.</p> <p>PPP Group C: all other patients of childbearing potential who are prescribed isotretinoin. These patients must be advised to use a hormonal contraceptive pill or contraceptive injection plus a barrier method.</p> <p>Please note there are new regulations regarding risk acknowledgement forms and agreement of two independent prescribers to agree on treatment for under 18's. This will all be managed within the clinic setting, you will not require two signatures on prescriptions for under 18's.</p> <p>Please contact ggc.dermatologypharmacists@ggc.scot.nhs.uk if you have any questions regarding this.</p> <p>Sophia Conner 20/02/2024</p>	PPP category	Initial Prescription	Follow up prescription	'Not applicable'	30 days	Up to 12 weeks (if clinically appropriate)	PPP Group A	30 days	4-8 weeks	PPP Group B	30 days	4-8 weeks	PPP Group C	30 days	30 days
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ACTION	Electronic Claiming Workbook (ECW) version 1.7 introduced in November 2023.
	<p>Please accept this as a gentle reminder that it is the Contractors responsibility to ensure that the latest version of the ECW is submitted to ggc.cpdevteam@nhs.scot no later than the 6th of each month. Forms submitted after the 6th of the month will not be processed until the following month.</p> <p>ECW's submitted with incomplete information or missing documentation will be returned to the contractor unprocessed. Please note that the Community Pharmacy Development Team (CPDT) are unable to monitor the resubmission of such claims.</p> <p>A copy of the most up to date ECW will always appear on the front page of the CPDT website: here.</p> <p>Michelle Cooper 20/02/2024</p>

Communication Update Index link



[INDEX - Community Pharmacy Communications Updates](#)

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<p> Public Holidays.pdf</p> <p> Public Holidays 2.pdf</p> <p>Attached</p>	<p>The public holidays for 2024/25 have now been agreed by the NHS GGC Area Partnership Forum and CP GGC. A list has previously been circulated in the Communications Update and can also be found on our website at: https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/public-holidays/</p> <p>This will now allow the Board to develop their scheme to ensure that pharmaceutical services are available within its area at all reasonable times. As you will be aware, part of this process involves the collation, and publication of pharmaceutical services available during public holidays.</p> <p>Over the last several years we have consolidated this exercise and sought information from contractors for all public holidays up to and including the September Weekend. This exercise has worked relatively well, given that the provision of services over public holidays is relatively static with the majority of contractors having a consistent approach to opening/closing.</p> <p><u>Due to the relatively consistent approach the CP network has to opening on Public Holidays, we will continue to set the default position for all community pharmacies as being closed on all public holidays (up to and including September weekend). As such, you will only need to complete the attached pro-forma if you intend to OPEN on any of the holidays. Please return by Tuesday 27th February 2024.</u></p> <p>Hopefully, this will reduce the workload for pharmacies.</p> <p>PLEASE DO NOT SUBMIT THE PRO-FORMA IF YOU ARE A BRANCH OF: BOOTS, WELL, ROWLANDS, M&D GREEN OR ANY OTHER CHAIN THAT OPERATES A CENTRAL NOTIFICATION PROCESS (IF YOU ARE IN ANY DOUBT PLEASE CONTACT ggc.cpdevteam@nhs.scot)</p> <p>As in previous years, we will provide a draft list for each holiday, prior to releasing the information for wider distribution. This will provide contractors with the opportunity to make any adjustments in the unlikely event of a change.</p> <p>For those pharmacies opening on any of the public holidays appearing on the pro-forma, please complete the attached and return to ggc.cpdevteam@nhs.scot by the timescale above.</p> <p>Thank you for your co-operation in this matter. Janine Glen</p>

REMINDER	Isotretinoin MHRA update (info for community pharmacists)															
	<p>The MHRA issued new guidance regarding isotretinoin prescribing and supply in October 2023. This guidance is available here.</p> <p>The main changes for Community Pharmacies relates to the pregnancy prevention programme (PPP), and quantities supplied to females of child bearing potential. Prescriptions should now state PPP-A, PPP-B, PPP-C or PPP N/A. Prescriptions should also state "HCG -ve" where appropriate.</p> <p>Please see table below for quantities which may be prescribed:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>PPP category</th> <th>Initial Prescription</th> <th>Follow up prescription</th> </tr> </thead> <tbody> <tr> <td>'Not applicable'</td> <td>30 days</td> <td>Up to 12 weeks (if clinically appropriate)</td> </tr> <tr> <td>PPP Group A</td> <td>30 days</td> <td>4-8 weeks</td> </tr> <tr> <td>PPP Group B</td> <td>30 days</td> <td>4-8 weeks</td> </tr> <tr> <td>PPP Group C</td> <td>30 days</td> <td>30 days</td> </tr> </tbody> </table> <p>PPP Group A: the patient and the prescriber agree that there is no expected risk of pregnancy during treatment and for 1 month after treatment and the patient is therefore not required to be on contraception.</p> <p>PPP Group B: the patient has been using a non-user dependant, highly effective method of contraception for at least 4 weeks.</p> <p>PPP Group C: all other patients of childbearing potential who are prescribed isotretinoin. These patients must be advised to use a hormonal contraceptive pill or contraceptive injection plus a barrier method.</p> <p>Please note there are new regulations regarding risk acknowledgement forms and agreement of two independent prescribers to agree on treatment for under 18's. This will all be managed within the clinic setting, you will not require two signatures on prescriptions for under 18's.</p> <p>Please contact ggc.dermatologypharmacists@ggc.scot.nhs.uk if you have any questions regarding this.</p> <p>Sophia Conner 20/02/2024</p>	PPP category	Initial Prescription	Follow up prescription	'Not applicable'	30 days	Up to 12 weeks (if clinically appropriate)	PPP Group A	30 days	4-8 weeks	PPP Group B	30 days	4-8 weeks	PPP Group C	30 days	30 days
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REMINDER	Smoking Cessation Training
	<p>In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff – 9am- 3:00pm (approx)</p> <p>We presently have some places available for the event on Wednesday 20th March, 2024.</p> <p>The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (as pre-reg students are paid through NES, no need to claim).</p> <p>Please contact us ASAP by phone on <u>0141 201 4945</u>, or by e-mail pharmacyhit@ggc.scot.nhs.uk</p> <p>Places will be allocated on a first-come basis and will be confirmed in writing.</p>

Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements.

Parking is available on a first come basis.

Wednesday 20 th March 2024	9:00	15:00	30	Beresford Suite Leverndal e Hospital	0141 201 4945 pharmacyhit@ ggc.scot.nhs.uk	QYW Training
Wednesday 22 nd May 2024	9:00	15:00	30	Eastbank Training Centre	0141 201 4945 pharmacyhit@ ggc.scot.nhs.uk	QYW Training

Annette Robb
20/02/2024

REMINDER

Electronic Claiming Workbook (ECW) version 1.7 introduced in November 2023

Please accept this as a gentle reminder that it is the Contractors responsibility to ensure that the latest version of the ECW is submitted to ggc.cpdevteam@nhs.scot no later than the 6th of each month. Forms submitted after the 6th of the month will not be processed until the following month.

ECW's submitted with incomplete information or missing documentation will be returned to the contractor unprocessed. Please note that the Community Pharmacy Development Team (CPDT) are unable to monitor the resubmission of such claims.

A copy of the most up to date ECW will always appear on the front page of the CPDT website: [here](#).

Michelle Cooper
20/02/2024

REMINDER

ADRS Service Claims (OST, Disulfiram, IEP & Naloxone)



Naloxone and IEP
claims update nov 22.



NEO 360 Opioid
Substitution Therapy (

Attached

All ADRS service claims must be submitted via NEO **by close of business on the 6th of each month.**

All claims must be submitted by a named, GPhC registered Pharmacist or Technician, who declare on submission that they are compliant with the counter fraud statement.



From the 1st March 2024, any claims submitted using the generic "Pharmacy Manager" or "IEP Member" login will be unsubmitted by the ADRS Central Pharmacy Team and **payment will not be made.** In these cases, a named, GPhC registered member of staff can use their own login to resubmit the claim, which will be paid the following month.

Please find attached guidance on using the "Activity Claim" button for Naloxone and IEP claims which also provides detail on amending staff permissions where appropriate. The NEO OST user Guide also provides detail on how to register new members of staff and provide claims submission permission on p18.

If you have any issues submitting claims please do not hesitate to contact a member of the ADRS Central Pharmacy Team adrs.pharmacyteam@ggc.scot.nhs.uk

Jennifer Kelly
13/02/2024


REMINDER	Shortages Information
	<p>We have recently been made aware that community pharmacies are unable to access the GGC Medicines Supply Problems page Medicine Supply Problems (scot.nhs.uk).</p> <p>However due to staffing pressures and the current level of shortages - the GGC shortages page is no longer being updated as frequently as before.</p> <p>Therefore, in order to find the most up to date supply information, we suggest that community pharmacies now use the medicine supply tool provided by the Specialist Pharmacy Service.</p> <p>This can be found here (initial registration/log in required)."</p> <p>Pamela Macintyre</p> <p>13/02/2024</p>

REMINDER	Advance notice of two inhaler switches
 <p>Tiogiva Inhaler.pdf</p>  <p>Luforbec Inhaler.pdf</p> <p>Attached</p>	<p>Advance notice of two inhaler switches that will be commencing on 26th March 2024:</p> <p>Tiotropium (Braltus, Spiriva, Acopair) will be switched to new preferred choice called Tiogiva inhaler, if appropriate</p> <p>Fostair MDI 100/6 & 200/6 will be switched to new preferred choice called Luforbec inhaler, if appropriate.</p> <p>Please see attached memos for further information.</p> <p>Kathryn Chisholm 13/02/2024</p>

REMINDER	Quit Your Way Smoking Cessation Service Update
	<p>Updated Guidance for Nicotine Replacement Therapy (NRT) Dosing in Pregnant and Breastfeeding Women</p> <p>Ideally, refer pregnant and breastfeeding women to the Quit Your Way Pregnancy Service where specialist advisers are trained to support women through their quit attempt.</p> <p>QYW Pregnancy Service (Helpline available Mon-Fri) T: 0141 201 2335 E:Quityourway.pregnancy@ggc.scot.nhs.uk</p> <p>However, if a woman prefers to be supported in her quit through the QYW Pharmacy Service, the pharmacist should use their professional judgement to make a risk assessment and counsel the client accordingly:</p> <ul style="list-style-type: none"> • NRT can be prescribed only if pregnant/breastfeeding women cannot quit without it. If NRT is required, intermittent pharmacotherapy is preferable: Nicotinell® gum (except Liquorice gum), Nicotinell® lozenges or Niquitin® mini lozenges to minimise exposure to nicotine. Nicotinell® Liquorice gum is not licensed in pregnancy.

	<ul style="list-style-type: none"> • If gums or lozenges are not tolerated the 24 hour Nicotinell® patch should be prescribed with the advice to remove it during the night, in accordance with licensing. • Pregnant women’s metabolism of nicotine is faster than that of non-pregnant women. Consideration may be given to the use of dual therapy (patch plus oral product) for women with failed quit attempts. In pregnancy, dual therapy is only licensed for <ul style="list-style-type: none"> ✓ Nicotinell® Mint 1mg Lozenge (but not 2mg) restricted to use with Nicotinell® Transdermal Patches and only in patients who have failed to quit using the lozenge alone.¹ <p>U Further details on all aspects of the service can be found at: NHS Community Pharmacy Website (scot.nhs.uk)²</p> <ul style="list-style-type: none"> ✓ Please ensure disposal of any dated versions. <p>For any queries about smoking cessation please contact the QYW Pharmacy Team – we are here to help.</p> <p>E: pharmacyhit@ggc.scot.nhs.uk or T: 0141 201 4945.</p> <p><u>References</u></p> <ol style="list-style-type: none"> 1. www.medicines.org.uk/emc/product/2254/smpc 2. www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/pharmacy-services/smoking-cessation-public-health-service/ <p>Health Improvement Team 13/02/2024</p>
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REMINDER	PCA (P)(2024) 01 - Discontinuation Of Print Copies Of British National Formulary (BNF) and British National Formulary For Children (BNFC)
	<p>Please find link below to the latest NHS Circular: PCA (P)(2024) 01 - Discontinuation Of Print Copies Of British National Formulary (BNF) And British National Formulary For Children (BNFC)</p> <p>PCA2024(P)01.pdf (scot.nhs.uk)</p> <p>Chief Medical Officer Directorate 12/02/2024</p>

REMINDER	Pre-Approved price list
 <p>Guide Prices for Commonly Requested Medicines Attached</p>	<p>Please find attached the latest version of the pre-approved price list for Commonly Requested Unlicensed Medicines.</p> <p>Central Prescribing team 12/02/2024</p>










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We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk



In this edition –

- **COPD SERVICE – RELAUNCH**
- **Hydrofilm Plus Dressing**
- **Tacrolimus Brand Switch**
- **Smoking Cessation Training**

ACTION	COPD SERVICE - RELAUNCH
 Attachment 3 - SBAR.docx  Attachment 2 - Patient Care record  Attachment 1 - COPD Pathway V4.xl  SLA 2024-2026 v5 Feb 24.docx  PGD Single Signature Sheet v6.p  PGD Single Signature Sheet v6.c  PGD Prednisolone v6 Exp Jan 26.pdf  PGD Doxycycline v6 Exp Jan 26.pdf  PGD Amoxicillin v6 Exp Jan 26.pdf	<p>You will remember that NHS GGC in collaboration with CPGGC launched a COPD service in mid-2021, after a successful pilot completed in Renfrewshire.</p> <p>The service allows for easy access of rescue medicines, antibiotics & prednisolone, for vulnerable COPD patients via community pharmacies.</p> <p>Since 2021, the number of patients going through the service has been relatively low and we are aware that emergency measures brought in during the COVID pandemic has led to some confusion amongst prescribers and the community pharmacy network.</p> <p>The Respiratory MCN has recently sent information to all GP practices, along with a further supply of the patient record card as a reminder of the service.</p> <p>The purpose of this email is to formally re-launch the service with a slightly revised SLA v5 <attached> (see Version Control at Section 12 of SLA for details of changes) and ask all Community Pharmacies to either re-commit to the service, or sign up to participate for the first time. The service is underpinned by three PGDs which have recently been reviewed and updated. <attached>.</p> <p>Please complete the Appendix 1 Pro-forma and return using the contact details provided by Thursday 7th March 2024. PGD authorisation sheets should be submitted within the same timescale.</p> <p>Please Note: <u>A Commencement Fee will only be paid to Contractors who are signing up to participate for the first time (either because they have not previously participated, or because they have recently taken ownership of a pharmacy).</u></p> <p>You will find all you need to support your delivery of this important service here. I hope this is helpful, however if you require anything further please contact ggc.cpdevteam@nhs.scot.</p> <p>I look forward to your continued engagement and ongoing support in the development of patient care for those COPD patients who will utilise the service going forward.</p> <p>Alan Harrison, Lead Pharmacist – Community Care 27/02/2024</p>

ACTION	Hydrofilm Plus Dressing
 <p>Hydrofilm Plus Dressing.pdf Attached</p>	<p>Hydrofilm® Plus has undergone a rebrand, and now known as Cosmopor® Transparent.</p> <p>From the 1st of February please be advised that you will need to order using the new PIP codes listed below.</p> <p>Cosmopor® Transparent maintains the same properties of Hydrofilm Plus. Please see attached new PIP codes for ordering purposes.</p> <p>Lynne Watret Non Medical Prescribing Lead 27/02/2024</p>

ACTION	Tacrolimus Brand Switch
	<p><u>Proactive switch from tacrolimus (Prograf) to tacrolimus (Adoport) in adult renal Transplant patients by the Glasgow Renal and Transplant Unit</u></p> <p>We are starting our switch from prograf to adoport over the next few weeks and we are already starting all de novo patients on Adoport. It will take up to 2 years to do this switch.</p> <p>We are planning on contacting each community pharmacy and every GP individually who has a patient registered with them. Key messages are:</p> <ul style="list-style-type: none"> • Tacrolimus must always be prescribed and dispensed by BRAND name • Adoport® brand of twice daily immediate release tacrolimus offers considerable financial savings for the NHS compared to Prograf® • All Glasgow renal transplant patients on Prograf® will be proactively reviewed by the transplant team in outpatient transplant clinics across NHSGGC with a view to switching to Adoport® • De novo prescribing of adoport commenced on 4c acute transplant ward December 2023 • All patients switched to Adoport® will be monitored by the transplant team as per protocol <p>Heather Black Lead Renal Pharmacist 27/02/2024</p>

ACTION	Smoking Cessation Training
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Annette Robb
20/02/2024

Communication Update Index link

[INDEX - Community Pharmacy Communications Updates](#)

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