

Community Pharmacy Naloxone Supply Service

Service Specification

1. Service Aim

- 1.1. To contribute to a reduction in drug related deaths within Scotland by providing overdose awareness training and naloxone supply to:
- A drug user at risk of overdose, including patients receiving opioid replacement therapy and clients receiving injection equipment.
 - A carer, a friend or a family member of a drug user at risk of overdose.
 - Individuals working for other drug treatment agencies or in an environment where it is considered there is a risk of overdose

2. Service Outline & Standards

- 2.1. In 2015 regulations came into force which allow for the widening of the availability of naloxone. The regulations allow drug treatment services to order naloxone from a wholesaler so that people employed in their services can, as part of their role, make a supply of naloxone available to others without a prescription or under a Patient Group Direction.

<https://www.gov.uk/government/publications/widening-the-availability-of-naloxone/widening-the-availability-of-naloxone>

- 2.2. A standard operating procedure should be in place within the pharmacy which covers all aspects of service provision.
- 2.3. The community pharmacy contractor will ensure that the pharmacist and staff offer a friendly, non-judgemental, patient-centred and confidential service.
- 2.4. The community pharmacy contractor will ensure that each supply is recorded on Neo using the "Naloxone" module at the time of supply. This will ensure overdose awareness and naloxone training is provided to individuals receiving a supply of Take Home Naloxone.
- 2.5. Appropriate consent to record and share data with ISD should be sought from the individual receiving the supply and recorded on Neo.

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Author: Sarah Macfarlane		Review: June 2021
Approved by: Pharmacy Silver Command		

- 2.6. When possible a note recording date of supply should be made on patient's PMR. This is not required if the supply is made to a friend/family member or service worker.
- 2.7. Pharmacy staff should be able to provide information, advice and signposting when required including information on how to access the specialist harm reduction services, treatment services and supporting services.
- 2.8. Any temporary or protracted inability to provide the service must be notified to the Specialist Pharmacist in Substance Misuse or Lead Pharmacist for the Fife Health and Social Care Partnership.
- 2.9. In line with GPhC standard 2.1 the responsible pharmacist must ensure that there is enough staff, suitably qualified and skilled, for the safe and effective provision of the pharmacy services provided.

3. Training

- 3.1. All community pharmacists and pharmacy staff who issue supplies of naloxone must have completed the eLearning module produced by the Scottish Drugs Forum: <https://www.sdftraining.org.uk/online-learning/156-overdose-prevention-intervention-and-naloxone-3> (registration is free) OR have completed the Fife Alcohol and Drug Partnership (ADP) Naloxone Supply Framework Training.
- 3.2. All community pharmacists and pharmacy staff who issue supplies of naloxone should attend locally arranged Harm Reduction and Injecting Equipment Provision training.
- 3.3. The community pharmacy contractor should ensure that staff be provided with any updates or changes to the service.

4. Monitoring and evaluation

- 4.1. It is a requirement of the service that appropriate records are kept and maintained on Neo by the community pharmacy contractor to enable verification of service provision and provide information to the Health Board for internal and external audit, evaluation and monitoring purposes.

5. Payment

- 5.1. A fee of £15 will be paid for each supply of naloxone made in accordance with this service specification.
- 5.2. The fee and the cost of Prenoxad® (naloxone kit) will be reimbursed via NHS Fife Primary Care. Recording the supply on Neo will automatically trigger this payment on a monthly basis.

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