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**IMPORTANT UPDATE – Antimicrobial Companion App**

The Antimicrobial companion app which many of you (especially IP's) will use is closing at the end of March.

On Tuesday 26<sup>th</sup> March Ayrshire and Arran empirical guidelines will move to new host locations.

Adult (16yr+) guidelines are moving to the NHS Ayrshire & Arran Therapeutics Handbook. This can be downloaded as an app for smartphone. Instructions are below and user name/password details will be **e-mailed separately** to pharmacy clinical mailboxes.

To download Adult Therapeutics Handbook: Search 'NHS Ayrshire & Arran' and select the app shown below:



**NHSAAA Medicines** (17+)  
NHS Ayrshire & Arran  
Designed for iPad  
Free

Paediatric guidelines will be uploaded to the A&A section of the community pharmacy website next week.

If anyone has any issues accessing the guidelines from their new host locations, please contact one of the community pharmacy team who will be happy to assist.

**COMMUNICATIONS SUMMARY**

**Tuesday 19<sup>th</sup> March:** **aa.CPteam** – Class 3 drug alert – Oestrogen Pump Pack Gel  
**ClinicalPCT:** - Reminder–Enzalutamide Audit (selected contracts only)  
**Wednesday 20<sup>th</sup> March:** **ClinicalPCT** – Monthly claim form March 2024  
**Thursday 21<sup>st</sup> March:** **aa.CPteam** – Class 4 drug alert – Sodium Chloride infusion  
**Friday 22<sup>nd</sup> March:** **ClinicalPCT** – Quarterly complaints and whistleblowing returns Q4

**CONGRATULATIONS**



The Community Pharmacy Network in Ayrshire & Arran have been shortlisted for the final of this year's Scottish Pharmacist Awards along with our Trauma & Orthopaedics colleagues in the "Working Together" category for the community pharmacy pathway in our hospital discharge service pilot!

**Carrick Pharmacy** has also been shortlisted for the final, again in the "Working Together" category for the test of change work that was done with AUCS over the Festive Period.

**Good luck to all the finalists at this year's awards which will be held in Edinburgh on 20<sup>th</sup> April!**

**\*\*For the attention of CP sites still to manually renew their verification certificate – please do so by the 24<sup>th</sup> March \*\***

A reminder regarding the verification certificate renewal for CPs which needs to be manually completed before 24th March. **If the new certificate has not been installed on the PC where the ePharmacy adapter is installed , your pharmacy will no longer be able to download AMS or MCR (SRx) prescriptions, the electronic prescription data will not be displayed within your PMR and all details will require to be keyed.**

**To avoid this happening, please download your pharmacy's replacement certificate as soon as possible.** The download should only take a few minutes to complete, following the installation instructions which can be found at the following location: <http://www.eps.nds.scot.nhs.uk/VertCert/install.html>. Please note that this certificate is common to all Community Pharmacies and the installation does not require any PIN or other pharmacy specific details to be entered.

If you encounter any problems running this tool please contact the ePharmacy Helpdesk by phone: 0131 275 6600 or email [nss.psdhelp@nhs.scot](mailto:nss.psdhelp@nhs.scot).

Exception List: If you are part of one of the multiples groups or use one of the PMRs listed below, the renewal of the verification certificate will be undertaken by either your own IT department or PMR supplier and you do not need to undertake this renewal action.

- Boots
- Rowlands
- Well
- Superdrug
- Asda
- RxWeb PMR
- Proscript Connect PMR

Any pharmacies that do not fit into any of the above categories must follow the process detailed in this communication to update their own verification certificate.

## This Weeks Key Messages

### **Hospital Discharge service pilot**

We are seeing many patients now coming through this pathway and benefitting from expedited discharge from our CAU and ED. This week we have e-mailed all pharmacies NOT currently signed up to the pilot service to encourage sign up.

If you are signed up already (you will not have received an e-mail) please ensure you are familiar with the service in anticipation of patients selecting your pharmacy to receive discharge medicines.

As a reminder, if a patient has selected your pharmacy, a member of the clinical pharmacy team from CAU/ED will make contact by phone before the IDL is sent to confirm you have stock and are able to participate in the service.

Following supply to the patient the MS Form (link below) should be completed to provide feedback and request payment.

[https://forms.office.com/Pages/ResponsePage.aspx?id=veDvEDCgykuAnLXmdF5Jmg6TBqWnGzIAtm\\_uwZnDTBNUNKVYRIA3RzVEREQ0NUU5STNJWDFGM0MyUSQIQCN0PWcu](https://forms.office.com/Pages/ResponsePage.aspx?id=veDvEDCgykuAnLXmdF5Jmg6TBqWnGzIAtm_uwZnDTBNUNKVYRIA3RzVEREQ0NUU5STNJWDFGM0MyUSQIQCN0PWcu)

The A&A section of the community pharmacy website has been updated this week and all information relevant to this service can be found here:

<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-ayrshire-arran/pharmacy-services/hospital-discharge-service/>

## Tips for recognising, diagnosing and treating Lyme Disease

CPS have published information on their website from Lyme Disease UK. We encourage you and your teams to review this and take advantage of the further resources available from LDUK.

[Tips For Recognising, Diagnosing and Treating Lyme Disease | Community Pharmacy Scotland \(cps.scot\)](#)

## A reminder from Quit Your Way (QYW)

If a client smokes **AND** vapes, as long as they wish to stop smoking, then pharmacy can sign them up for a quit.

PCR is for **smokers only** so if someone only vapes and wishes to stop, they should NOT be signed up and should be directed to QYW.

KEY COMMUNITY PHARMACY CONTACTS			
CP Team	Community Pharmacy Administration	<a href="mailto:aa.cpteam@aapct.scot.nhs.uk">aa.cpteam@aapct.scot.nhs.uk</a>	01292 513905/513833
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