

COMMUNITY PHARMACY LOCALLY NEGOTIATED SERVICES 2024 – 25

Service Level Agreement

Treatment of Patients and Partners for Chlamydia or Non-specific Gonococcal Urethritis (NGU)

This agreement is between NHS Lothian and:

Pharmacy Name:

Contractor Code:

Developed by	Community Pharmacy Development Team Chalmers Partnership Primary Care Contracts Team
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Document Revision Control	
Version 1	+ SMS Details + Updated Contact details + Remuneration

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Service Aims

The aim of the scheme is to provide treatment to individuals with a diagnosis of chlamydia or non-gonococcal urethritis (NGU) and their partners via a community pharmacy, using a patient group direction.

Individuals are normally holders of NHS Lothian electronic text message vouchers but may on occasion hold a paper voucher.

Service description

This service will enable individuals and their sexual partners to be treated for chlamydia infection or NGU via community pharmacies using a voucher provided by the NHS Lothian Sexual Health Service, as above.

The service allows for individuals testing positive for chlamydia or identified as having NGU by the Sexual Health Service to choose to access their treatment via community pharmacy using an electronic SMS or paper voucher. It also allows them to choose to give their partner(s) an electronic SMS or paper voucher that they will take to a participating pharmacy. The voucher will state that either they or their partner have a diagnosis of chlamydia or NGU and should be treated (as per Lothian Joint Formulary guidelines) with doxycycline 100mg twice daily for 7 days, and offered the appropriate counselling.

The SMS voucher will appear as:

Chalmers chlamydia treatment voucher: AN..... Show this message to your pharmacist. For participating pharmacies and further advice visit: <https://bit.ly/3qHD4lq> To ask questions please call 01315362108. Voucher expires 14 days after date of message.

Or if contact will appear as:

Voucher CON.... valid until 16/08/23.

Ask your contact to take this to a pharmacist to get treatment for Chlamydia.

For participating pharmacies & leaflet:

<https://www.lothiansexualhealth.scot/stis-s>

Responsibilities of the Pharmacy Team

The pharmacist must check that there are no contraindications before giving the individual doxycycline (at no cost to patient i.e. free) via a patient group direction. The pharmacist will dispense the doxycycline by generating a label via the PMR. A prescription does **not** need to be generated by the pharmacist.

In order to participate in the service contractors must first complete the agreement form and return it to Primary Care Contracts Team.

For payment for delivering the service, the claim form (Appendix 1) should be submitted on a monthly basis to the health advisers at Chalmers Sexual Health Clinic. The name address and CP number must be added to the form along with voucher details. Any paper voucher(s) should be attached to the claim form and any text voucher number(s) should be entered onto

the claim form. This allows the team at Chalmers to determine the number of individuals opting for treatment in this way.

Both Parties agree that:

The service will be reviewed annually. Any alterations, revisions, or additions to this agreement, jointly agreed, will be recorded by way of a formal amendment of this SLA.

Either NHS Lothian or the contractor giving 12 weeks' notice may terminate this SLA.

This agreement may be terminated with 12 weeks' notice on either side if it can be established that either side is in default on substantive issues within the agreement and that such an issue cannot be remedied within an agreed period.

Remuneration

Pharmacies will receive a £12.50 fee for treating each sexual partner, plus the corresponding current Scottish Drug Tariff price for doxycycline.

This fee will be payable upon receipt of the completed claim form by the co-ordinating health adviser team.

Pharmacists should either e-mail the claim form to:
ChalmersHealthAdvisers@nhslothian.scot.nhs.uk

OR

Post to:
Health Advisers
Chalmers Sexual Health Clinic,
2a Chalmers Street,
Edinburgh
EH3 9ES.

Direct telephone for enquiries:
0131 536 2108

Chalmers Pharmacy Partnership -Treatment of patients and partners for chlamydia or NGU is an additional pharmaceutical care service and may only be provided by a pharmacy contractor approved by NHS Lothian to provide that service.

Service Outline and Standard

Service offered

The pharmacist must offer the service in a non-judgemental and sensitive manner. The pharmacy contractor has a duty to ensure that all pharmacists and staff involved in offering the service have relevant knowledge and are appropriately trained in operation of the service and use of locally agreed protocols.

Records must be maintained within the pharmacy in accordance with local NHS record retention policy. Pharmacists may occasionally have to share information with other health care professionals in line with locally agreed confidentiality protocols.

The pharmacist providing the service must have signed the current doxycycline PGD for the Administration of Doxycycline for Treatment of Chlamydia or Non-gonococcal Urethritis (NGU) or Contacts Presenting With Treatment Voucher to Community Pharmacists

Premises and equipment

The scheme must be operated from premises that can provide a sufficient level of confidentiality and safety as agreed on a local basis and include the availability of a consultation room or private area so as to respect client's right to privacy.

Training/ organisation

No additional training is required to provide this service.

Patient Information Leaflets and information for health professionals regarding chlamydia and NGU are provided to each community pharmacy providing the service. There is also information relating to the service, for both professionals and the public, on the Chalmers Sexual Health Website, available at <http://www.lothiansexualhealth.scot.nhs.uk/stis-sti-testing/types-of-sti/chlamydia/treatment-vouchers>

Useful references

<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-lothian/patient-group-directions-pgds/>

Appendix 1

COMMUNITY PHARMACY PAYMENT CLAIM FORM

Doxycycline Treatment of Uncomplicated Chlamydia Infection or NGU

Please complete this form on a monthly basis and either return by e-mail to: ChalmersHealthAdvisers@nhslothian.scot.nhs.uk

OR

Post along with any paper treatment vouchers to:
Health Advisers, Chalmers Centre, 2a Chalmers street, Edinburgh EH3 9ES

NB: NO PAYMENT CAN BE MADE WITHOUT THE TEXTED UNIQUE VOUCHER NUMBERS OR THE PAPER VOUCHERS

Please enter text voucher numbers below

Service provided	Fee applicable	No of times service provided month of claim	Total claimed (£)
Provision of treatment	£12.50		

Name of participating pharmacy:

Address:

Phone Number:

Contractor shared mailbox address:

Date:

Authorised signatory for participating pharmacy:

Print name:

Signature:

Payment authorised by:

Cost Centre/ account code:

Name:

Business manager, Chalmers Centre

Date: