

NHS Ayrshire & Arran Community Pharmacy

Weekly Script

Friday 3rd May 2024.

No: 18

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Meet the Team - Sharon Montgomery

Last week we shared the fantastic news that Logan Pharmacy were crowned Community Pharmacy of the Year at the Scottish Pharmacist Awards. This week we are delighted to have one of their team members feature in 'Meet the Team'

What is your current role?

My current role is Accuracy Checking Dispensing Assistant.

How long have you worked in community pharmacy?

I have worked in community pharmacy for 8 years. I have only ever worked at Logan Pharmacy, prior to this I was Customer Service

Manager in the Banking sector which was at a local branch and was also customer focused within the community.

What's the best bit of your job?

There are many parts of my role that I thoroughly enjoy, working and communicating as a strong team to ensure best possible outcomes for patients. Building relationships with our patients over the years I have worked here and gaining their trust in us. We have many patients that are 'characters' who like to nip in and enjoy some friendly banter with the team.

What do you think about the future of community pharmacy?

The future of community pharmacy is going to have a massive positive effect on our patients with many simple treatments being made more easily accessible to all, and our new manager has some great ideas for over the coming months:-)

What do you like to do to relax outside of work?

Outside of work I'm also kept busy being a Mum, step mum and a Gran of a 2 year old and 2 month old... so relaxing is rare... we do enjoy going for a meal together and I also love to read a good book in the hot tub (weather permitting!).



Have a great long weekend to those who are able to enjoy Monday off! Let's hope the sun shines ©

This Weeks Key Messages

Valproate Dispensing

In November 2023 the MHRA updated the guidance on the dispensing of Valproate products. If a patient is not receiving Valproate in original packaging then a risk assessment should be carried out signed and kept in the pharmacy. To help us understand what support is required please could you take the time to fill in the below questionnaire. https://forms.office.com/e/EMEZxxF4HN



Steroid Emergency Cards

It is important to check that relevant patients have a steroid warning card, further guidance can be found here <u>HIS-steroid-emergency-card-appendix-aw6458.pdf (healthcareimprovementscotland.scot)</u>
This is just a reminder of where you can order steroid warning cards in the event that a patient has not been given one or has lost one <u>stockorders.dppas@theapsgroup.com</u>

NHS Pharmacy First Scotland – PGD Updates

The updated PGD's for the Shingles and Bacterial Skin infection services were distributed before Easter. These should be signed up to by all community pharmacists by the end of this April. From this point NHS24 will refer to pharmacy with the new inclusion/exclusion criteria. **To date there are 68 pharmacists** who have signed up to the new versions of these and confirmed to NHS Ayrshire and Arran via the MS form link below. We encourage you all to sign up to the updated PGD's as soon as possible and before the end of the month.

The TURAS training required before signing the new PGD's can be found via the links below:

Shingles for NHS Pharmacy First Scotland | Turas | Learn

Skin infections for NHS Pharmacy First Scotland | Turas | Learn

Once you have signed the updated PGD's there is no requirement to send copies to the A&A pharmacy team. Instead, simply complete the declaration via the MS Form (link below). If you also work in other health board areas you should send copies to them as detailed in the PGD document.

https://forms.office.com/Pages/ResponsePage.aspx?id=veDvEDCgykuAnLXmdF5JmsfMUXAe5h9MsSfvDN3-3-hUNjNXVk85S041NUpERkdLNzdINkdCWFA2OS4u

All documentation including PGDs, patient assessment forms and the link to the MS form are on the A&A community pharmacy website now.

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