Friday 13th November 2026

NHS Ayrshire & Arran

Community Pharmacy Update

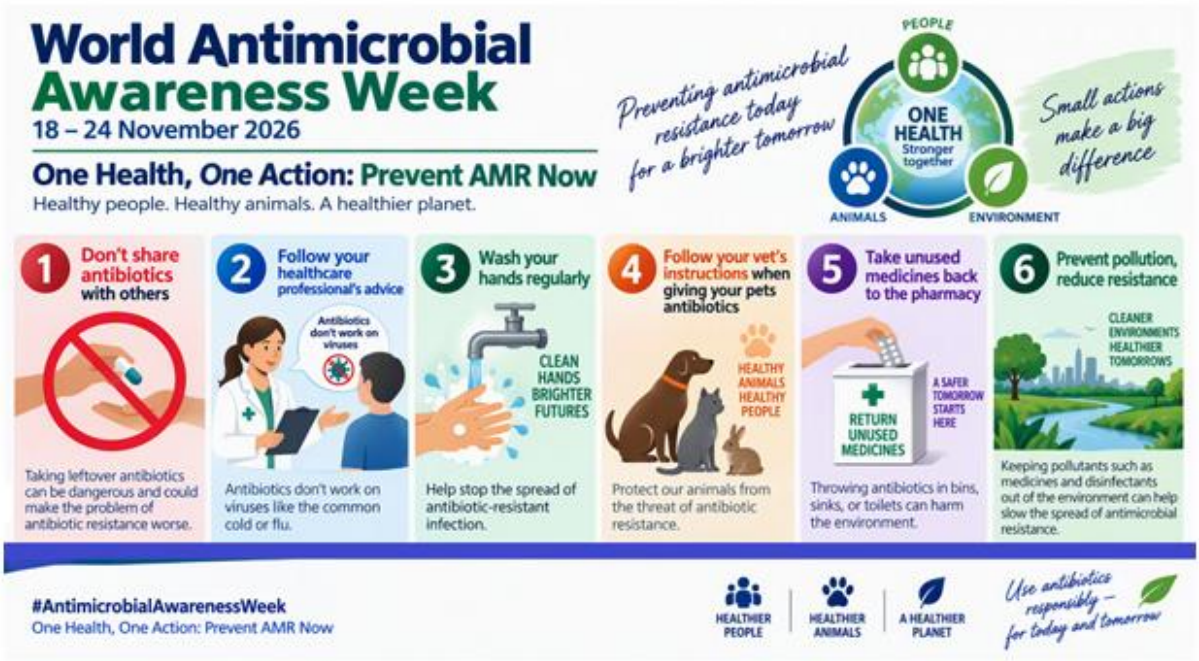
Please share this update with the wider pharmacy team including reliefs and locum pharmacists

World Antimicrobial Awareness Week 2026

World Antimicrobial Awareness Week
18-24 November 2026

What can you do this Antimicrobial Awareness Week?

The six messages below are a great starting point for conversations with patients throughout Antimicrobial Awareness Week. Rather than treating antimicrobial resistance as a separate conversation, look for opportunities to weave these messages into everyday practice whenever they are relevant. Even brief conversations can help reinforce responsible antibiotic use, infection prevention and the importance of protecting our environment.



Why not also become an **Antibiotic Guardian** and make your own pledge? The campaign allows pharmacy teams and other healthcare professionals to choose an action they can take to help protect antibiotics for the future. Make your Antibiotic Guardian pledge.

For further learning, revisit the Turas package on Antimicrobial Stewardship, and there is a range of Scottish Government materials available to display in the pharmacy or share through your social media channels.



ACTION REQUIRED: Request to update your prescriber details

PSD Scotland and health boards are working together to collate up-to-date data on pharmacist prescribers and supervisors working across Scotland. Individual pharmacists are responsible for updating their own data. Please ensure your information accurately reflects your current practice, including each Health Board you work for, and a list of all sectors if you are an active prescriber. You may wish to add successful completion of prescribing related courses such as PSD clinical skills training days.

Can all pharmacist prescribers log onto their TURAS dashboard. Check the 'Training Management' application is visible. Open the Training Management application to ensure you are marked as a prescriber and your details are correct **by 30 November** (see image below).

A 'how to' guide to update your information is available at Section 7: Prescriber Database | Turas | Learn (nhs.scot) and is attached. Information on action to take if you do not see the 'Training Management' application on your TURAS dashboard is also available on the TURAS page.

This data informs the annual Prescribing Report, influences education developments and workforce planning by both PSD Scotland and health boards. It also ensures PSD Scotland keep you up to date on training and events that may be of interest to you. To see how PSD Scotland uses your information, please see our privacy notice.

Thank you for your assistance in ensuring records reflect active prescribing in practice. We appreciate your cooperation and time to do so.

Common queries

If you do not see a 'Training Management' tab appear on your TURAS Applications home page, this may be for one of two reasons.

- Do you have more than one TURAS account? Could you have an older or personal e-mail address that was used to set up your TURAS Learn account when this transferred from the previous NES Portal booking system? You may also have a work email address that was used to set up TURAS Appraisal. If you have two TURAS accounts, then it is recommended to merge these, so all applications are visible. Contact the TURAS Helpdesk using the instructions attached.
- Once you have confirmed you only have one email linked to your TURAS account, if the 'Training Management' tab is still not displayed on the home page, then please email pharmacy@nes.scot.nhs.uk. Include the email address you are trying to log on with and your GPhC number.

Pharmacy administrators will then investigate and add you to the 'Training Management' application (example image below). It may be that you are a non-prescriber, qualified as a prescriber without PSD Scotland funding, or have not been a learner or supervisor on a PSD Scotland programme previously and therefore have not been added to this application yet.

PSD Scotland will confirm when you are added to TURAS 'Training Management'.

Check to see if your details record you as a prescriber. Select the green **Edit** button to update if needed.

WAAW Antimicrobial stewardship webinar
Antimicrobial stewardship in practice: Making safe and effective prescribing decisions



Antimicrobial resistance remains one of the most significant challenges facing healthcare. This national webinar will explore Scotland's current antimicrobial resistance and antimicrobial stewardship landscape, using practical case-based scenarios to demonstrate how stewardship principles can be applied to everyday prescribing decisions.

Ideal for **independent prescribers** the session will support clinicians to prescribe antimicrobials appropriately, promote antimicrobial stewardship and deliver safe, effective, person-centred care.

- Register Antimicrobial Stewardship Webinar

For further reading, revisit the Turas package on Antimicrobial Stewardship.

World AIDS Day 2026 – HIV Informed: Creating Stigma-Free Health and Social Care Services

To mark **World AIDS Day 2026**, I am pleased to invite you to attend one of the series of Online HIV Informed Sessions for the Health and Social Care Workforce to explore HIV today, the impact of stigma, and how everyday language, assumptions and interactions can affect people living with HIV. These sessions will also provide practical steps to help you deliver confident, inclusive and stigma-free care. The sessions will be facilitated by Emma McAnally, Senior Learning and Engagement Officer at Waverley Care.

Register for a session:

- **Tuesday 24 November 2026, 10–11am – Hosted by Waverley Care:** World AIDS Day 2026 – HIV Informed
- **Thursday 26 November 2026, 12–1pm – Hosted by Waverley Care:** World AIDS Day 2026 – HIV Informed
- **Tuesday 1 December 2026, 12–1pm – Hosted by PHS BBV Spotlight Session:** World AIDS Day 2026 – HIV Informed: Creating Stigma-Free Health and Social Care Services

World AIDS Day is an opportunity to reflect on progress and the work still needed to tackle HIV stigma. These sessions will help staff consider how they can make a difference in everyday practice.

ACTION REQUIRED: L3 MAR Charts

This is a reminder to all pharmacies to ensure the 'comments' form is printed on the reverse of all MAR charts. It is important that this form is included, as it allows carers to document variable doses of medication, such as paracetamol and warfarin.

A copy of a suitable form is attached to this email for pharmacies to save and print as required.

Information from Previous Communications

Mouth Cancer Action Month

November 1st – 30th is **Mouth Cancer Action Month**, we should encourage everyone to check their mouth and report any unusual or persistent changes to their GP or dentist. Everyone should be aware of the signs and symptoms of mouth cancer as early detection can make a significant difference to treatment outcomes and survival rates.

What is mouth cancer?

Mouth cancer (also called oral cancer) can affect any part of the mouth, including the gums, tongue, inside the cheeks or the lips. Although anyone can get mouth cancer, the risk increases with age and most people are diagnosed between the ages of 66 and 70. How serious it depends on the type of mouth cancer, how big it is, if it has spread and the patient's general health.

Symptoms of mouth cancer

- A mouth ulcer that lasts longer than 3 weeks
- A red or white patch inside your mouth
- A lump inside your mouth or on your lip
- Pain inside your mouth
- Difficulty swallowing
- Difficulty speaking or a hoarse voice
- A lump in your neck or throat
- Unintentional weight loss

These symptoms are common and can be caused by other conditions and any symptoms should be checked promptly by a GP or dentist.



White patches on the tongue or inside your mouth may be early symptoms of mouth cancer.



Early stage mouth cancer can look like a mouth ulcer.

Although it is not always clear what causes mouth cancer, there is more chance of getting mouth cancer by:

- Smoking or chewing tobacco, betel nut or paan
- Drinking lots of alcohol
- Having leukoplakia (white patch/es in the mouth)
- Overexposure to sunlight or sunbeds – this can cause skin cancer affecting the lips
- Having had cancer before
- Having a weakened immune system or taking immunosuppressant medications.

RECENT COMMUNICATIONS SUMMARY

Friday 30th October – ClinicalPCT – Abbott Ref ADC FA 1002-2026

Friday 30th October – ClinicalPCT – Look after you rights 2025

Monday 2nd November – ClinicalPCT – ISB2603

Thursday 5th November – aa.cpteam – Class 4 Drug Alert No 46 2026 – Sandoz ltd – Co-Amoxiclav powder for oral suspension 250//62.5mg/ml

Friday 6th November – aa.cpteam – Class 3 Drug Alert No 47 2026 – Aspire Pharma ltd – Tropicamide 1% eye drops solution SDU 20x0.5ml

Friday 6th November – ClinicalPCT – Clozapine missed collections and notification requirements

KEY COMMUNITY PHARMACY CONTACTS

CP Team	Community Pharmacy Administration and general enquiries	aa.cpteam@aapct.scot.nhs.uk	01292 513905/513833
Kirstie Williams	Principal Pharmacist, Community Pharmacy, Public Health & SA HSCP	Kirstie.williams@aapct.scot.nhs.uk	07970 439225
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Sharleen Bell	Controlled Drug Inspection Officer	Sharleen.bell@aapct.scot.nhs.uk	01292 513822
Alex Adam	Specialist Pharmacist in Substance Misuse	Alexander.adam@aacpt.scot.nhs.uk	07557 083093
ePharmacy Facilitator	Facilitator, Digital Services	aa.digitalservicescommunityfacilitators@aapct.scot.nhs.uk	

PRIMARY CARE CONTACTS

Primary Care Pharmacy Contracts Team	Primary Care Contracts general enquiries	ClinicalPCT@aapct.scot.nhs.uk	
Anne Shaw	Primary Care Manager, Pharmacy and Optometry	Anne.shaw2@aapct.scot.nhs.uk	07805 248789
Carolyn Dickson	Primary Care Manager, Pharmacy and Optometry	Carolyn.Dickson@aapct.scot.nhs.uk	07557114209

GENERAL ENQUIRIES EMAIL: aa.cpteam@aacpt.scot.nhs.uk

Information contained in this communication is issued on the understanding that it is the best available from the resources at our disposal and the opinions expressed are those of the authors and do not necessarily reflect Ayrshire & Arran Patient Services' policy.