

Community Pharmacy Update

Please share this update with the wider pharmacy team including reliefs and locum pharmacists

Children, Young People, & Families Affected by Alcohol or Drug Use

SUPPORT PATHWAY



Changing childhoods.
Changing lives.

Support for young people and families impacted by substance use, or

Kinship families where parental substance use was a factor

SouthWestScotlandServices@barnardos.org.uk

Tel: 01294 558811



Protecting
Scotland's
Children

Support for families impacted by alcohol or drugs with **complex** support needs related to **trauma**

northayrshire@childrenfirst.org.uk

Tel: 01294 214884

Prevention and **early intervention support** focusing on outreach work, education, and wellbeing for young people and families impacted by alcohol or drugs.

Children First and Barnardo's deliver this support in Partnership and cover 3 localities each:

Barnardo's

- 3 Towns
- Kilwinning
- Garnock Valley

Children First

- Irvine
- Arran
- North Coast & Cumbrae

Referrals should be made directly to the contact details above based on where the family lives.



Turning Point Scotland PEAR Service are also available for advice and support for individuals and family members over the age of 18 who has been affected by substance use.

NorthAyrshireInfo@turningpointscotland.com

Tel: 01294 447407

Patient Care Record (PCR) Access

The PCR provides registered community pharmacists and pharmacy technicians with the capability to record details of a patient's care. This functionality is a key part of the delivery of Medicines Care & Review (MCR) and allows users to record care provided at the patient's registered Community Pharmacy (CP).

Pharmacists have full access to all functions in the PCR, whilst pharmacy technicians have restricted access to smoking cessation and gluten-free support tool functions.

Please ensure all eligible members of the team have access to the PCR.

If anyone is experiencing difficulties accessing the PCR, useful information can be found on the National Services Scotland and NHS Ayrshire and Arran websites. The links are available here:

[Guidance on the Pharmacy Care Record \(PCR\) | National Services Scotland](#)

[Pharmacy Care Record \(PCR\) – NHS Ayrshire & Arran](#)

Information from Previous Communications

ACTION REQUIRED: Simulation - November 2026

As part of continuing education and development for our established community pharmacy independent prescribers, we host a series of simulation sessions. Simulation replicates 'real life' skills, drills, and experiences to realistically rehearse and train in an environment that is safe for both patients and learners. This concept has been used across a variety of healthcare settings for several years as part of clinical training to provide a safe and controlled learning environment where clinicians can make prescribing decisions and learn in real time without compromising patient safety. The aim of our sessions is to create a supportive learning opportunity in an entirely safe and confidential space to enhance our legacy community pharmacy prescribers' confidence and skills in delivering Pharmacy First Plus. The added bonus is a network opportunity to get to know other community pharmacy prescribers within A&A! If you are interested in attending, please email aa.cpteam@aapct.scot.nhs.uk Here's what our A&A IP Community Pharmacists said about our January Simulation Session:



The next simulation session is: **Tuesday 3RD November 9am – 1pm**

Changes to NHS Pharmacy First Scotland Approved List of Products

Following a change to NHS Ayrshire and Arran formulary the list of products available under pharmacy first, section 10, Skin, has been updated. The changes are as follows:

Update to Section 10.1 Skin – Eczema and Allergy:

Emollient, bath and shower additives

- Removal of Hydromol Bath and Shower emollient – 350 ml, 500 ml
- Removal of QV Gentle wash – 500 ml

Bath/shower preparations with antimicrobials

- Removal of Dermol 600 bath emollient – 600 ml
- Removal of Oilatum Plus bath additive – 500 ml

Information from Previous Communications

Medicines Returns Process and Checklist

Further to previous communications, we would like to advise all community pharmacy teams that the new Medicines Returns Process and Checklist for care homes will be implemented for care homes linked to East Ayrshire pharmacies from 5 October 2026. We are in the process of ensuring all relevant care homes are ready for this date.

Implementation in South Ayrshire and North Ayrshire will follow, with further communication being issued in advance of their rollout.

Thank you for your ongoing support with this initiative. If you have any questions, please do not hesitate to get in touch at aa.pharmacycarehomeenquiries@aapct.scot.nhs.uk

Flu season is upon us

Flu Service Special

As we approach winter, flu season is upon us! Let's ensure we keep our patients and communities safe by encouraging those eligible for the vaccine to attend the mass vaccination clinics or their local community pharmacy participating in the service. NHS flu vaccine clinics will be starting in community pharmacies signed up to this service from 14th September 2026.

Follow this link - [NHS Flu – NHS Ayrshire & Arran](#) to be taken to our dedicated NHS A+A Flu section of the community pharmacy website. This holds all relevant guidelines and resources that participating community pharmacy teams may need. The PGD for Flu 2026/2027 was sent out via e-mail to relevant pharmacies and this year includes pharmacy technicians as well as pharmacists.

The community pharmacy NHS flu service for 2026/27 is available to the following eligible patient groups.

- Health and social care workers (All NHS staff frontline and non-frontline and all frontline Social Care Workers)
- Those who experience homelessness
- Those who experience substance use
- Those aged 18-64yrs "at risk" from flu and not eligible for COVID-19 vaccination from 26th October only
- Those aged 65 and over from 26th October only

Below is a list of the community pharmacies participating in the NHS Influenza service

Pharmacy Name	Address 1	Address 2	Postcode	Phone Number
Well	18-20 Main Street	Beith	KA15 2AD	01505 504114
Dundonald Pharmacy	11 Main Street	Dundonald	KA2 9EF	01563 850760
Coylton Pharmacy	13a Main Street	Coylton	KA6 6JW	01292 570449
Drongan Pharmacy	64 Mill 'O' Shield Road	Drongan	KA6 7AY	01292 591219
Superdrug Pharmacy	68 Aitken Street	Largs	KA30 9AU	01475 674965
McConnell Pharmacy	27 Mauchline Road	Hurlford	KA1 5AB	01563 525393
McConnell Pharmacy	4 Wallace Street	Galston	KA4 8HP	01563 820308
Toll Pharmacy	Ayr Road	Frestwick	KA9 1TP	01292 478244
Rowlands Pharmacy	29 Mount Oliphant Crescent	Ayr	KA7 3EN	01292 261013
Crosshouse Pharmacy	4/8 Irvine Road	Crosshouse	KA2 0HQ	01563 525614
Kilmaurs Pharmacy	5 Main Street	Kilmaurs	KA3 2FQ	01563 559495
Well	14 Sandgate	Ayr	KA7 1BH	01292 263973
Morrisons Pharmacy	Castlehill Road	Ayr	KA7 2HT	01292 266555
Morrisons Pharmacy	West Langlands Street	Kilmarnock	KA1 2PY	01563 523030
Morrisons Pharmacy	4 Irvine Road	Largs	KA30 8BT	01475 672193
Tarbolton Pharmacy	14 Cunningham Street, The Cross	Tarbolton	KA5 5QF	01292 541207
Deans Pharmacy	53 MacPhail Drive	Kilmarnock	KA3 7E T	01563 520686
Well	15 Loudoun Street	Mauchline	KA5 5BA	01290 550387
Doon Valley Pharmacy	5 Cathcartson	Dalmellington	KA6 7QY	01292 551197
Cumrae Pharmacy	30 Stuart Street	Millport	KA28 0AJ	01475 530248
The Pharmacy (E. Templeton)	14 Dean Street	Kilmarnock	KA3 1EA	01563 525201
Seaford Pharmacy	4345 Blackburn Drive	Ayr	KA7 2KW	01292 281111
Stewart Pharmacy (Willis)	55 High Street	Stewarton	KA3 5BP	01560 483139
Stevenson Chemist	131 Deveron Road	Troon	KA10 7JH	01292 317878
Ogg & Co	44 Newmarket Street	Ayr	KA7 1LR	01292 262366
Townhead Pharmacy	Station Plaza	Kilwinning	KA13 6NT	01294 558988
Newfield Dregghorn	25 Main Street	Dregghorn	KA11 4AH	01294 212375
Care Pharmacy	55 Main Road	Springside	KA11 3A2	01294 537230
Willis Pharmacy	15 Templehill	Troon	KA10 6BQ	01292 317691
Alloway Pharmacy	21 Alloway, Ayr	Ayr	KA7 4PY	01292 445255
Ferwick Pharmacy	77 Main Road	Ferwick	KA3 6DU	01560 600639
Bellfield Pharmacy	69 Wharriggs Road	Kilmarnock	KA1 3RD	01563 550654
Carrick Pharmacy	71 High Street	Maybole	KA19 7AB	01655 882235
Penmans Pharmacy	2 Eglinton Street	Beith	KA15 1AQ	01505 502506
Houlihan Pharmacy	120 Glasgow Road	Kilmarnock	KA3 1UT	01563 525219
Rowlands Pharmacy	2 Tanyard	Cumnock	KA18 1BF	01290 420107
Rowlands Pharmacy	151 Main Street	Kilwinning	KA13 6EQ	01294 552569
Rowlands Pharmacy	28/30 New Street	Stevenston	KA20 3HF	01294 462498
Rowlands Pharmacy	24 The Castle	New Cumnock	KA18 4AH	01290 338265
Rowlands Pharmacy	110/112 Main Street	West Kilbride	KA23 9AR	01294 822234
Cumnock Pharmacy	96 Townhead Street	Cumnock	KA16 1LE	01290 421632
Wellington Square Pharmacy	26 Wellington Square	Ayr	KA7 1HH	01292 610070
Monkton Pharmacy	Old Primary School, Main Road	Monkton	KA9 2FH	01292 432212
Dalrymple Pharmacy	6 Main Street	Dalrymple	KA6 6DF	01292 560931

RECENT COMMUNICATIONS SUMMARY

Friday 4th September – ClinicalPCT - GPIT - NFL - Vision Clinical Safety Issue - Inactivated Repeat Prescriptions Incorrectly Displaying on Emergency Care Summary (ECS) as Active

Tuesday 8th September – ClinicalPCT – Convatec July 2026

Friday 11th September – PharmacyDirectorate - Risks Associated With The Long-Term Use Of Depo-Provera®

Monday 14th – aa.cpteam - Bath and Shower Preparations Prescribing Arrangements

Tuesday 15th September – ClinicalPCT – GHD/CMO/16 and GHD/CMO/17

Tuesday 15th September – ClinicalPCT – PCA2026- (P)14 and PCA2026 –(P)15

Friday 18th September – aa.cpteam - Class 4 Drug Alert No 38 2026 - Class 4 Medicines Defect Information – Caution In Use – Martindale Pharmaceuticals Ltd - Clobazam Martindale Pharma 5mg/ML And 10mg/5ml Oral Suspension 150ml

KEY COMMUNITY PHARMACY CONTACTS

CP Team	Community Pharmacy Administration and general enquiries	aa.cpteam@aapct.scot.nhs.uk	01292 513905/513833
Kirstie Williams	Principal Pharmacist, Community Pharmacy, Public Health & SA HSCP	Kirstie.williams@aapct.scot.nhs.uk	07970 439225
Shannon Ormsby	Senior Pharmacist, Primary Care & Community Pharmacy	Shannon.ormsby2@aapct.scot.nhs.uk	07385 391392
Alan McGeer	Senior Pharmacist, Primary Care & Community Pharmacy	Alan.mcgeer@aapct.scot.nhs.uk	07827 840326
Lorraine Tait	Pharmacy Technician Primary Care and Community Pharmacy	Lorraine.tait@aapct.scot.nhs.uk	07811 224231
Laura Mercer-Stewart	Pharmacy Technician Primary Care and Community Pharmacy	Laura.mercer-stewart@aapct.scot.nhs.uk	07816 096162
Fiona Knight	Palliative Care Pharmacist – Ayrshire Hospice	Fiona.knight@ayrshirehospice.org	01292 269200 Ext. 495
Sharleen Bell	Controlled Drug Inspection Officer	Sharleen.bell@aapct.scot.nhs.uk	01292 513822
Alex Adam	Specialist Pharmacist in Substance Misuse	Alexander.adam@aapct.scot.nhs.uk	07557 083093
ePharmacy Facilitator	Facilitator, Digital Services	aa.digitalservicescommunityfacilitators@aapct.scot.nhs.uk	

PRIMARY CARE CONTACTS

Primary Care Pharmacy Contracts Team	Primary Care Contracts general enquiries	ClinicalPCT@aapct.scot.nhs.uk	
Anne Shaw	Primary Care Manager, Pharmacy and Optometry	Anne.shaw2@aapct.scot.nhs.uk	07805 248789

GENERAL ENQUIRIES EMAIL: aa.cpteam@aapct.scot.nhs.uk

Information contained in this communication is issued on the understanding that it is the best available from the resources at our disposal and the opinions expressed are those of the authors and do not necessarily reflect Ayrshire & Arran Patient Services' policy.