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Meet the Team – Gabrielle Black



What is your current role?

Trainee Pharmacy Technician, Willis Pharmacy, Templehill, Troon.

How long have you worked in community pharmacy?

4 years

What's the best bit of your job?

The best bit of my job is helping others and feeling like you have made a difference.

What do you think about the future of community pharmacy?

I think the future of Community Pharmacy is exciting! With the increasing numbers of Independent Prescribing Pharmacists in the Community Pharmacy setting, it means the role of the pharmacy technician is also evolving into a new and exciting place.

What do you do to relax outside of work? The thing I like to do outside of work the most is to swim.

COMMUNICATIONS SUMMARY

Friday 17th May:

ClinicalPCT – Unplanned pharmacy closures new template

Monday 20th May:

ClinicalPCT – CP claim form May 2024

Tuesday 21st May:

aa.cpteam – Class 4 Drug Alert – Trazodone Oral Solution

Thursday 23rd May:

aa.cpteam – Class 3 Drug Alert (Update from Class 4) – Keppra

aa.cpteam - Class 4 Drug Alert – Sodium Chloride Infusion

UCF / Ayrshire & Arran Local Services

A recent review of UCF activity has indicated that there are still items being processed via the COVID-19 service flag on UCF.

There is no longer any activity that should be processed via this option in Ayrshire & Arran.

AUCS prescription requests received by e-mail and hospital discharge service items should all be processed using the Health Board / Local Service option on UCF. This will ensure you are paid appropriately for dispensing activity from these local services. For further detail and links to the PGD etc see Weekly Script Edition 10 (Friday 8th March 2024) available on the CP A&A Website.

This Weeks Key Messages

Insulin switch – For community pharmacy information

The message below was sent to GP practice teams this week. This only effects 12 patients across all of Ayrshire and Arran so it will not effect all pharmacies.

Your support in helping to counsel patients if required is much appreciated.

Levemir® Innolet® (insulin detemir) 100units/ml solution for injection 3ml prefilled pen and **Insulatard® Innolet®** (as Insulin isophane human) 100units/ml solution for injection 3ml pre-filled pens have been discontinued. Current supplies are predicted to last until the end May.

The manufacturer has advised that **Levemir® Flexpen®** (insulin detemir) 100units/ml solution for injection 3ml prefilled pen and **Humulin® I KwikPen®** (insulin isophane human) 100units/ml suspension for injection 3ml prefilled pens remain available and can support increased demand.

All patients currently prescribed **Levemir® Innolet®** (insulin detemir) 100units/ml solution for injection 3ml pre-filled pens should be switched to **Levemir® Flexpen®** (insulin detemir) 100units/ml solution for injection 3ml prefilled pen.

All patients currently prescribed **Insulatard® Innolet®** (Insulin isophane human) 100units/ml solution for injection 3ml pre-filled pens should be switched to **Humulin® I KwikPen®** (insulin isophane human) 100units/ml suspension for injection 3ml prefilled pens.

A list of patients affected by this shortage has been collated and will be sent to corresponding practice pharmacotherapy teams who will support with this essential switch, with aim to complete by Friday 31st May.

Patients will be notified of this change and counselled appropriately on the new device, as well as the need for closer monitoring of blood glucose levels.

Community pharmacies have been notified and will be on hand to provide support and guidance where required. A Script switch message will also be added to practice systems.

During review if any concerns are noted with the patient's ability to use either the Kwickpen® or Flexpen® (e.g. dexterity issues), these patients should be highlighted to the Diabetes Specialist Nurses for review of their insulin regimen using the following e-mail address: AH_Diabetics@aapct.scot.nhs.uk

KEY COMMUNITY PHARMACY CONTACTS

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Information contained in this communication is issued on the understanding that it is the best available from the resources at our disposal and the opinions expressed are those of the authors and do not necessarily reflect Ayrshire & Arran Patient Services' policy.