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## Meet the Team – Christine Jack (left) + Claire Struthers (right)



*What are your current roles?*

Pharmacy Dispensers, Carrick Pharmacy, Maybole.

*How long have you worked in community pharmacy?*

Christine – 20 years

Claire – 14.5 years

*What's the best bit of your job?*

The best bit of the job is the satisfaction of helping the local Community. People which we have gotten to know well over our years here. One of the best bits is also the closeness of our team within the Pharmacy. We have worked together for years and serve as a great support to one another, we also enjoy a wee laugh along the way! We have had a change of ownership in the past year or so, we now offer so many new services, which is great for our patients.

*What do you think about the future of community pharmacy?*

The future of Community Pharmacy is looking busier and brighter! By being able to offer the services I mention, we are able to help support our GP colleagues as well as our patients, which is a trend I only see increasing in the future.

*What do you do to relax outside of work?*

Christine – I love to spend time with my family as well as my 4 gorgeous dogs!

Claire – I love to help look after my beautiful wee grandson, as well as cooking for the wider appreciative family!

## COMMUNICATIONS SUMMARY

**Tuesday 11<sup>th</sup> June:** aa.cpteam – Class 4 drug alert – Paracetamol tablets

**Wednesday 12<sup>th</sup> June:** clinicalPCT– Message from John Freestone regarding Vikki Campbell

## This Weeks Key Messages

### **NHS Pharmacy First Scotland Approved List**

The current 1<sup>st</sup> June version is published at <https://www.publications.scot.nhs.uk/publication/8161>

### **New Look Community Pharmacy Website**

Some of you may have noticed that the [Community Pharmacy Website](#) for NHS A+A has moved to a new platform and subsequently has a different look. The new site comes with an updated appearance which is designed to give a better user experience and improved accessibility.

As always, please contact the team at [aa.cpteam@aapct.scot.nhs.uk](mailto:aa.cpteam@aapct.scot.nhs.uk) if there are any faults noted within the website, or if anyone has any ideas or suggestions of useful resources to host on the site.

### **Prescribing Improvement Work – DOAC project**

Dear Pharmacy teams, as part of the ongoing Prescribing Improvement work, and as communicated in the recent Prescribing Flash (no. 125), the Pharmacotherapy teams within surgeries will imminently undertake a review and switch of DOAC prescribing within NHS Ayrshire and Arran. This is being done with a view to potentially changing appropriate patients from non-formulary DOAC medicines to the preferred formulary choice – **Apixaban**. As a board, NHS A+A have adopted the approach to inform patients of a change via letter, however, where practice teams feel appropriate, a telephone call may also take place to communicate with patients.

Whilst this work is being undertaken within the Primary Care setting, it is possible that patients may direct queries to Community Pharmacy teams, particularly where a change in dosing instruction has occurred. (Apixaban has twice daily dosing, different from other DOACs). Where this is the case, we ask you to please reinforce the counselling as per directions on the prescriptions written in general practice.

We thank Community Pharmacy teams in advance for their support of Pharmacotherapy colleagues and helping to ensure patient safety.

### **Contacting Eglinton House Pharmacy Team**

Please can all community pharmacy staff ensure that any general queries, PDG documents and other non-person specific communications are sent to the generic mailbox: [aa.cpteam@aapct.scot.nhs.uk](mailto:aa.cpteam@aapct.scot.nhs.uk) This will ensure your e-mail will be dealt with by the most appropriate person and also mitigate the risk of e-mails being missed due to absence of an individual member of the team.

KEY COMMUNITY PHARMACY CONTACTS			
CP Team	Community Pharmacy Administration	<a href="mailto:aa.cpteam@aapct.scot.nhs.uk">aa.cpteam@aapct.scot.nhs.uk</a>	01292 513905/513833
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