

CONTENTS

Meet the Team:
Nicola Gibson –
Morrisons Pharmacy,
Ayr

Communications
Summary: 4
communications

This Week's Key Messages:

DOAC changes

Eglinton house contact
details

Meet the Team – Nicola Gibson



What is your current role?

Pharmacy Technician, Morrisons Pharmacy, Ayr.

*How long have you worked in
community pharmacy?*

I have worked in Community Pharmacy for 6
years.

What's the best bit of your job?

I enjoy working within our small team in the
Pharmacy. I particularly enjoy helping and
supporting colleagues as well as new starts into
the team. I also enjoy the interaction with the
customers and being able to help them. I have
just completed my tech course which has
expanded my knowledge in Community
Pharmacy.

What do you think about the future of community pharmacy?

I feel it is getting a lot busier in the pharmacy, and we are expected to do a lot
more than when we first started. I'd imagine things will continue in this fashion
with more PGDs emerging for various ailments.

What do you do to relax outside of work?

I like to be creative, particularly when creating party decorations, especially when
it comes to different balloon creations. I also enjoy spending time with my family
and friends.

COMMUNICATIONS SUMMARY

Monday 17th June: clinicalPCT– Change of delivery address for submission of NHS Scotland
prescription forms for payment

Tuesday 18th June: clinicalPCT – Circular PCA-(P)-10 – Pharmacy public health poster campaigns
aa.cpteam – Class 4 drug alert – Oxycarbazepine tablets
aa.cpteam – Class 3 drug alert – GoResp DIGIHALER

This Weeks Key Messages

Prescribing Improvement Work – DOAC project

Dear Pharmacy teams, as part of the ongoing Prescribing Improvement work, and as communicated in the recent Prescribing Flash (no. 125), the Pharmacotherapy teams within surgeries will imminently undertake a review and switch of DOAC prescribing within NHS Ayrshire and Arran. This is being done with a view to potentially changing appropriate patients from non-formulary DOAC medicines to the preferred formulary choice – **Apixaban**. As a board, NHS A+A have adopted the approach to inform patients of a change via letter, however, where practice teams feel appropriate, a telephone call may also take place to communicate with patients.

Whilst this work is being undertaken within the Primary Care setting, it is possible that patients may direct queries to Community Pharmacy teams, particularly where a change in dosing instruction has occurred. (Apixaban has twice daily dosing, different from other DOACs). Where this is the case, we ask you to please reinforce the counselling as per directions on the prescriptions written in general practice.

We thank Community Pharmacy teams in advance for their support of Pharmacotherapy colleagues and helping to ensure patient safety.

Contacting Eglinton House Pharmacy Team

Please can all community pharmacy staff ensure that any general queries, PDG documents and other non-person specific communications are sent to the generic mailbox: aa.cpteam@aapct.scot.nhs.uk This will ensure your e-mail will be dealt with by the most appropriate person and also mitigate the risk of e-mails being missed due to absence of an individual member of the team.

KEY COMMUNITY PHARMACY CONTACTS			
CP Team	Community Pharmacy Administration	aa.cpteam@aapct.scot.nhs.uk	01292 513905/513833
Iain Fulton	Principal Pharmacist, Community Pharmacy, Public Health & SA HSCP	Iain.fulton@aapct.scot.nhs.uk	01292 513831 / 07977 941048
Kirstie Church	Senior Pharmacist, Primary Care & Community Pharmacy (East)	Kirstie.church@aapct.scot.nhs.uk	07970439225
Alan McGeer	Senior Pharmacist, Primary Care & Community Pharmacy (South)	Alan.mcgeer@aapct.scot.nhs.uk	07827840326
Adam Russell	Palliative Care Pharmacist – Ayrshire Hospice	Adam.russell@ayrshirehospice.org	
Sharleen Bell	Controlled Drug Inspection Officer	Sharleen.bell@aapct.scot.nhs.uk	01292 513822
Alex Adam	Specialist Pharmacist in Substance Misuse	Alexander.adam@aapct.scot.nhs.uk	07557 083093
Laura Gill	Facilitator, Digital Services	Laura.gill@aapct.scot.nhs.uk	01292 513742
PRIMARY CARE CONTACTS			
Anne Shaw	Primary Care Manager, Pharmacy and Optometry	Anne.shaw2@aapct.scot.nhs.uk	
GENERAL ENQUIRIES EMAIL: aa.cpteam@aapct.scot.nhs.uk			

Information contained in this communication is issued on the understanding that it is the best available from the resources at our disposal and the opinions expressed are those of the authors and do not necessarily reflect Ayrshire & Arran Patient Services' policy.