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Meet the Team – Lisa Gribbon



What is your current role?

Principal Pharmacy Technician for the
East Ayrshire Primary Care team

*How long have you worked in
NHS A+A?*

I joined the NHS A&A Primary Care team
in February 2020 (a challenging move as
it happened to coincide with a global
pandemic!), before that I worked in
community pharmacy for around 19
years.

What is the best bit of your job?

I am currently three weeks into my new post, so I am enjoying a new challenge
within Primary Care, learning lots from my colleagues and understanding how to
ensure we continue to give the people of Ayrshire and Arran the best possible
care.

What do you do to relax outside of work?

I love spending time with my family and friends, going out for dinner and going to
the theatre. I also like to keep fit and try to walk as much as I can (Ayrshire
weather permitting!).

THIS WEEK'S COMMUNICATIONS SUMMARY

Tuesday 24th – Clinical PCT: Optometry Practice – Temporary Closure – Pamela Gray Optometry
Clinical PCT: Mouth Cancer Awareness Month 2024

Wednesday 25th - aa.cpteam: CP PLT next week

Thursday 26th - Clinical PCT: Serious Shortage Protocol: Isosorbide Mononitrate x4
aa.cpteam: Class 4 Drug Alert – Sandoz LTD Risperidone 1mg, 2mg and 3mg
Clinical PCT: CFS General Alert – missing prescription pads
Clinical PCT: Pharmacy Notice

Community Pharmacy Good News
Stories!



Good News Stories – Now even easier!

As you all know, we like to highlight Good News Stories in the Weekly Script to shine a
spotlight on instances where one or more members of our Community Pharmacy teams
have displayed high levels of patient care.

We appreciate that days are busy and such examples can come and go without particular
focus. As a result, we've made the process of informing us of such occasions easier, by
way of an MS form. Either scan the QR code, or follow the link [here](#) to provide some.

National Pharmacy Technician Group Scotland (NPTGS)

Attached this week is a flyer and terms of reference for the NPTGS. The NPTGS is the professional leadership body of pharmacy technicians in Scotland. The group ensures Pharmacy Technicians and Pharmacy Support Staff are represented on groups that influence pharmacy strategy and practice in Scotland. The West region is looking for members and would love to see community pharmacy represented. If you are a Pharmacy Technician or a Pharmacy Support Worker and would like to get involved then please email either aileen.begley@nhs.scot or annmarie.crowe@aa.nhs.scot for more information.

Levels of Care

Below is a useful grid reminder of the levels of care patients may have in place, and what they mean with regards to the administration of medicines. There appears to be some confusion occasionally as to what exactly each level of care corresponds to.

Levels of Care: Supporting Older People

Level 1	Level 2	Level 3	Level 4
Able to manage/take own medicines (may include help from family /friend/informal carer)	Basic assistance required from Care Workers for specific tasks but the person manages/takes own medicines <i>The Care Worker is acting as a set of hands for the person</i>	Care Workers administer medicines in accordance with a Medicine Administration Record chart Every medicine administered is recorded. <i>The Care Worker is acting as the head and hands for the person</i>	District Nurse/ Specialist Nurse input required. Beyond the skill of the Care Worker.

Education and Training: FTY Information Request

Trainee pharmacists starting their FTY from July 2025 will require both, a designated supervisor (DS) and a **designated prescribing practitioner (DPP)** during their PLP when the GPhC prescribing learning outcomes will be assessed. The DS may also be the DPP if appropriately qualified. We are keen to understand the current position of placements, supervisors and DPPs in Community Pharmacy. Please could contractors follow the [link](#) or scan the QR Code to fill in a 2 minute questionnaire to provide this information? Keen for responses from all contractors even if it's nil response.



National Unscheduled Care PGD

The updated (V31) unscheduled care PGD was distributed to community pharmacies this morning via e-mail.

As a reminder, NHS A&A based pharmacists should confirm signing of the PGD via following the [link](#) or by scanning QR code below. There is no need to send copies of signed documents to the health board but these should be stored in your pharmacy.



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Information contained in this communication is issued on the understanding that it is the best available from the resources at our disposal and the opinions expressed are those of the authors and do not necessarily reflect Ayrshire & Arran Patient Services' policy.