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MS form for good news

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Meet the Team – Liz McClusky and Karen Smith



What are your current roles?

Care at Home Pharmacy
Technicians for East Ayrshire
HSCP

How long have you worked in NHS A+A?

Liz – I have worked in pharmacy for 37 years, 17 years in Community Pharmacy and the past 20 years in Primary Care

Karen – I have worked in pharmacy for 16 years starting off in the prison service before moving to hospital in 2012. I then moved to my current role 7 years ago.

What is the best bit of your job?

We enjoy visiting patients in their own home, finding a solution to their compliance issues and seeing the difference in that person when they are back in control and managing their medication.

We love to hear the stories they tell us and spend a bit of time chatting. By doing this we really get to know the person and build up trust allowing them to open up to us and provide that extra support where needed.

What do you think about the future of community pharmacy?

With all the changes in community pharmacy over the last few years it has empowered the staff to really look after patients and offer a much better service. Community pharmacies are the first port of call for patients with new health conditions and also existing long term management of conditions allowing much faster treatment options. Things can only get better.

What do you do to relax outside of work?

Liz - I love walking and I help with my local Cubs and Scouts so camping and being outdoors is amazing.

Karen – I enjoy going on holidays, cooking and going walking with my two dogs.

Community Pharmacy Good News Stories!



Good News Stories – Now even easier!

As you all know, we like to highlight Good News Stories in the Weekly Script to shine a spotlight on instances where one or more members of our Community Pharmacy teams have displayed high levels of patient care.

We appreciate that days are busy and such examples can come and go without particular focus. As a result, we've made the process of informing us of such occasions easier, by way of an MS form. Either scan the QR code, or follow the link [here](#) to provide some.

THIS WEEK'S COMMUNICATIONS SUMMARY

- Monday 7th October: **aa.cpteam** – Class 3 Drug Alert, Trandolapril
- Thursday 8th October: **aa.cpteam** – Class 4 Drug Alert, Linezolid

This Weeks Key Messages

Winter Vaccinations



The staff winter vaccination programme is now underway, offering seasonal flu vaccines to all staff and both seasonal flu **and** COVID-19 vaccines to frontline staff.

This includes community based staff and independent contractors (General Practice, Dentistry, Optometry, Community Pharmacy Workers).

You can view clinics taking place on NHS Ayrshire & Arran taking place in the community [here](#).

If you have any queries regarding the Health & Social Care Worker winter vaccination programme, you can contact the team by email staffwintervacc@aapct.scot.nhs.uk

Hospital Discharge Service

Many thanks for your continued support with the NHS Ayrshire and Arran hospital discharge service. You will remember that the service initially supported patients being discharged from our trauma and orthopaedic (T&O) departments and then earlier this year we 'moved' to ED / CAU.

We once again have clinical pharmacy support in T&O and therefore you may begin to see discharge prescription requests being issued from this clinical area. The pharmacy team will continue to make contact with community pharmacies via telephone to ensure stock is available before sending a prescription request and the patient. If you would like to refresh your knowledge of the T&O community pharmacy pathway, the link to the recording of the 'lunch and learn' session is below.

<https://vimeo.com/808739445>

Education and Training: FTY Information Request

Trainee pharmacists starting their FTY from July 2025 will require both, a designated supervisor (DS) and a **designated prescribing practitioner (DPP)** during their PLP when the GPhC prescribing learning outcomes will be assessed. The DS may also be the DPP if appropriately qualified. We are keen to understand the current position of placements, supervisors and DPPs in Community Pharmacy. Please could contractors follow the [link](#) or scan the QR Code to fill in a 2 minute questionnaire to provide this information? Keen for responses from all contractors even if it's nil response.



KEY COMMUNITY PHARMACY CONTACTS

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Information contained in this communication is issued on the understanding that it is the best available from the resources at our disposal and the opinions expressed are those of the authors and do not necessarily reflect Ayrshire & Arran Patient Services' policy.