

## CONTENTS

Meet the Team  
Lorraine Tait

Good News Story  
MS form for good  
news

Communications  
Summary: 4  
communications

This Week's Key  
Messages:

Vision IT Upgrade

## Meet the Team – Lorraine Tait



What is your current role?

Pharmacy Technician Primary Care and  
Community Pharmacy

How long have you worked in  
Pharmacy and NHS A+A?

12 years in Pharmacy – 5 years in community  
pharmacy before joining NHSAA where I've  
worked 3.5 years full time in acute, 3.5 years  
part time in acute and part time in primary  
care. The start of November I began a  
secondment into my current role.

What is the best bit of your job?

I love working within such a supportive team. Everyone is so friendly and approachable and that has had a massive impact on my confidence and development since joining the Primary Care team in 2021. Within this new role I will be out visiting some of our community pharmacies and meeting the teams and I'm excited to build new connections with them and see where this new role can provide support to deliver services throughout NHS Ayrshire and Arran.

What do you do to relax outside of work?

Socialising with family and friends and spending time with my niece and nephew. Often find me out for dinner or a nice walk with a coffee along the way. Partial to a few holidays a year, city breaks are definitely a favourite as I love visiting and exploring new places.

Community Pharmacy Good News  
Stories!



## Good News Stories – Now even easier!

As you all know, we like to highlight Good News Stories in the Weekly Script to shine a spotlight on instances where one or more members of our Community Pharmacy teams have displayed high levels of patient care.

We appreciate that days are busy and such examples can come and go without particular focus. As a result, we've made the process of informing us of such occasions easier, by way of an MS form. Either scan the QR code, or follow the link [here](#) to provide some.

## THIS WEEK'S COMMUNICATIONS SUMMARY

**Monday 11<sup>th</sup> Nov – clinicalPCT:** Protected learning time for general practices

**Wednesday 12<sup>th</sup> Nov – aa.cpteam:** Class 4 drug alert OMEPRAZOLE 40MG POWDER FOR SOLUTION FOR INFUSION

**Thursday 14<sup>th</sup> Nov - aa.cpteam:** Company Led product recall – EXS Delay spray plus

**Friday 15<sup>th</sup> Nov – aa.pharmacy directorate:** PHS Health Protection Alert regarding Potential impact of a change in norovirus

## This Weeks Key Messages

### Vision IT Upgrade

There are 3 GP practices who use the Vision IT system (all based in South Ayrshire). In the coming weeks these 3 practices will be undergoing upgrades to a different version of their current system. Part of this upgrade includes GP IT re-provisioning functionality (Vision DLM830) which enables non-medical prescribers to issue barcoded prescriptions. With this in mind, you may start to see Nurse Prescriptions with electronic barcodes, similar to GP10 prescriptions.

The upgrades are happening as follows and you may start to see barcoded non-medical prescriber prescriptions from these dates:

Barns Medical Practice, Ayr - 9/11/24

Racecourse Road Medical Practice, Ayr - 23/11/24

Kirkhall Surgery, Prestwick - 23/11/24

### KEY COMMUNITY PHARMACY CONTACTS

<b>CP Team</b>	Community Pharmacy Administration	<a href="mailto:aa.cpteam@aapct.scot.nhs.uk">aa.cpteam@aapct.scot.nhs.uk</a>	01292 513905/513833
<b>Iain Fulton</b>	Principal Pharmacist, Community Pharmacy, Public Health & SA HSCP	<a href="mailto:iain.fulton@aapct.scot.nhs.uk">iain.fulton@aapct.scot.nhs.uk</a>	01292 513831 / 07977 941048
<b>Kirstie Church</b>	Senior Pharmacist, Primary Care & Community Pharmacy (East)	<a href="mailto:Kirstie.church@aapct.scot.nhs.uk">Kirstie.church@aapct.scot.nhs.uk</a>	07970439225
<b>Alan McGeer</b>	Senior Pharmacist, Primary Care & Community Pharmacy (South)	<a href="mailto:Alan.mcgeer@aapct.scot.nhs.uk">Alan.mcgeer@aapct.scot.nhs.uk</a>	07827840326
<b>Fiona Knight</b>	Palliative Care Pharmacist – Ayrshire Hospice	<a href="mailto:Fiona.knight@ayrshirehospice.org">Fiona.knight@ayrshirehospice.org</a>	01292 269200 Ext. 495
<b>Sharleen Bell</b>	Controlled Drug Inspection Officer	<a href="mailto:Sharleen.bell@aapct.scot.nhs.uk">Sharleen.bell@aapct.scot.nhs.uk</a>	01292 513822
<b>Alex Adam</b>	Specialist Pharmacist in Substance Misuse	<a href="mailto:Alexander.adam@aapct.scot.nhs.uk">Alexander.adam@aapct.scot.nhs.uk</a>	07557 083093
<b>Laura Gill</b>	Facilitator, Digital Services	<a href="mailto:Laura.gill@aapct.scot.nhs.uk">Laura.gill@aapct.scot.nhs.uk</a>	01292 513742

### PRIMARY CARE CONTACTS

<b>Anne Shaw</b>	Primary Care Manager, Pharmacy and Optometry	<a href="mailto:Anne.shaw2@aapct.scot.nhs.uk">Anne.shaw2@aapct.scot.nhs.uk</a>	
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GENERAL ENQUIRIES EMAIL: [aa.cpteam@aapct.scot.nhs.uk](mailto:aa.cpteam@aapct.scot.nhs.uk)

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