

CONTENTS

Meet the Team
Lorraine Tait

Good News Story
MS form for good
news

Communications
Summary: 4
communications

This Week's Key
Messages:

Vision IT Upgrade

Meet the Team – Lorraine Tait



What is your current role?

Pharmacy Technician Primary Care and
Community Pharmacy

How long have you worked in
Pharmacy and NHS A+A?

12 years in Pharmacy – 5 years in community
pharmacy before joining NHSAA where I've
worked 3.5 years full time in acute, 3.5 years
part time in acute and part time in primary
care. The start of November I began a
secondment into my current role.

What is the best bit of your job?

I love working within such a supportive team. Everyone is so friendly and
approachable and that has had a massive impact on my confidence and
development since joining the Primary Care team in 2021. Within this new role I
will be out visiting some of our community pharmacies and meeting the teams and
I'm excited to build new connections with them and see where this new role can
provide support to deliver services throughout NHS Ayrshire and Arran.

What do you do to relax outside of work?

Socialising with family and friends and spending time with my niece and
nephew. Often find me out for dinner or a nice walk with a coffee along the
way. Partial to a few holidays a year, city breaks are definitely a favourite as I
love visiting and exploring new places.

Community Pharmacy Good News Stories!



Good News Stories – Now even easier!

As you all know, we like to highlight Good News Stories in the Weekly Script to shine a
spotlight on instances where one or more members of our Community Pharmacy teams
have displayed high levels of patient care.

We appreciate that days are busy and such examples can come and go without particular
focus. As a result, we've made the process of informing us of such occasions easier, by
way of an MS form. Either scan the QR code, or follow the link [here](#) to provide some.

THIS WEEK'S COMMUNICATIONS SUMMARY

Monday 11th Nov – clinicalPCT: Protected learning time for general practices

Wednesday 12th Nov – aa.cpteam: Class 4 drug alert OMEPRAZOLE 40MG POWDER FOR SOLUTION FOR INFUSION

Thursday 14th Nov – aa.cpteam: Company Led product recall – EXS Delay spray plus

Friday 15th Nov – aa.pharmacy directorate: PHS Health Protection Alert regarding Potential impact of a change in norovirus

This Weeks Key Messages

Vision IT Upgrade

There are 3 GP practices who use the Vision IT system (all based in South Ayrshire). In the coming weeks these 3 practices will be undergoing upgrades to a different version of their current system. Part of this upgrade includes GP IT re-provisioning functionality (Vision DLM830) which enables non-medical prescribers to issue barcoded prescriptions. With this in mind, you may start to see Nurse Prescriptions with electronic barcodes, similar to GP10 prescriptions.

The upgrades are happening as follows and you may start to see barcoded non-medical prescriber prescriptions from these dates:

Barns Medical Practice, Ayr - 9/11/24

Racecourse Road Medical Practice, Ayr - 23/11/24

Kirkhall Surgery, Prestwick - 23/11/24

KEY COMMUNITY PHARMACY CONTACTS

CP Team	Community Pharmacy Administration	aa.cpteam@aapct.scot.nhs.uk	01292 513905/513833
Iain Fulton	Principal Pharmacist, Community Pharmacy, Public Health & SA HSCP	iain.fulton@aapct.scot.nhs.uk	01292 513831 / 07977 941048
Kirstie Church	Senior Pharmacist, Primary Care & Community Pharmacy (East)	Kirstie.church@aapct.scot.nhs.uk	07970439225
Alan McGeer	Senior Pharmacist, Primary Care & Community Pharmacy (South)	Alan.mcgeer@aapct.scot.nhs.uk	07827840326
Fiona Knight	Palliative Care Pharmacist – Ayrshire Hospice	Fiona.knight@ayrshirehospice.org	01292 269200 Ext. 495
Sharleen Bell	Controlled Drug Inspection Officer	Sharleen.bell@aapct.scot.nhs.uk	01292 513822
Alex Adam	Specialist Pharmacist in Substance Misuse	Alexander.adam@aapct.scot.nhs.uk	07557 083093
Laura Gill	Facilitator, Digital Services	Laura.gill@aapct.scot.nhs.uk	01292 513742

PRIMARY CARE CONTACTS

Anne Shaw	Primary Care Manager, Pharmacy and Optometry	Anne.shaw2@aapct.scot.nhs.uk	
GENERAL ENQUIRIES EMAIL: aa.cpteam@aapct.scot.nhs.uk			

Information contained in this communication is issued on the understanding that it is the best available from the resources at our disposal and the opinions expressed are those of the authors and do not necessarily reflect Ayrshire & Arran Patient Services' policy.
