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## Meet the Team – Laura Mercer



What is your current role?

Pharmacy Technician Primary Care and  
Community Pharmacy

How long have you worked in  
Pharmacy and NHS A+A?

I have worked in pharmacy since 2012, I was  
in community until 2022, when I joined NHS  
as a pharmacy technician in general practice  
in North Ayrshire. I recently started my new  
post in primary care and community  
pharmacy, so hope to meet lots of you soon.

What is the best bit of your  
job?

I love the team I work with and  
the variety of tasks in the role. I feel I have learnt so much in primary care and I'm  
looking to further develop the role of the technician with my secondment. I am  
looking forward to meeting lots of new people in community pharmacy.

What do you do to relax outside of work?

I love spending time with family and friends, walking my dog and helping out with  
my doggy play group!!

Community Pharmacy Good News  
Stories!



## Good News Stories – Now even easier!

As you all know, we like to highlight Good News Stories in the Weekly Script to shine a  
spotlight on instances where one or more members of our Community Pharmacy teams  
have displayed high levels of patient care.

We appreciate that days are busy and such examples can come and go without particular  
focus. As a result, we've made the process of informing us of such occasions easier, by  
way of an MS form. Either scan the QR code, or follow the link [here](#) to provide some.

## THIS WEEK'S COMMUNICATIONS SUMMARY

**Friday 15<sup>th</sup> Nov – ClinicalPCT:** Weekly communication – Fair Warning System

**Monday 18<sup>th</sup> Nov – aa.cpteam:** Class 4 drug alert Entyvio 108mg solution for injection in pre-filled syringe

**Wednesday 20<sup>th</sup> Nov - ClinicalPCT:** Christmas/New Year opening times 2024

**Thursday 21<sup>st</sup> Nov - ClinicalPCT:** Circular PCA(P)(2024)33 Extension to SSP for Ramipril 2.5mg and Creon GR Capsules

## This Weeks Key Messages

### NES Funded Independent Prescribing Courses 2025

Are you thinking about doing your Independent Prescribing? NES have a number of courses running in 2025. Please get in touch with either Kirstie Church or Alan McGeer if you are interested and want to know more.

### Vision IT Upgrade

There are 3 GP practices who use the Vision IT system (all based in South Ayrshire). In the coming weeks these 3 practices will be undergoing upgrades to a different version of their current system. Part of this upgrade includes GP IT re-provisioning functionality (Vision DLM830) which enables non-medical prescribers to issue barcoded prescriptions. With this in mind, you may start to see Nurse Prescriptions with electronic barcodes, similar to GP10 prescriptions.

The upgrades are happening as follows and you may start to see barcoded non-medical prescriber prescriptions from these dates:

Barns Medical Practice, Ayr - 9/11/24

Racecourse Road Medical Practice, Ayr - 23/11/24

Kirkhall Surgery, Prestwick - 23/11/24

#### KEY COMMUNITY PHARMACY CONTACTS

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#### PRIMARY CARE CONTACTS

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