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Meet the Team – Amy Nolan



What is your current role?

Senior General Practice Pharmacy Technician

How long have you worked in
Pharmacy?

I have worked in Pharmacy for 16 years - 13
years in Community Pharmacy where it all
began and then moved to NHS A&A 3 years
ago, where I hope to stay!

What is the best bit of your job?

The best part of my job is the opportunity to
develop and the support that comes with
that - I have never worked with such a
supportive workforce behind me and it has
really helped build my confidence in all
aspects of my career. I also love working in
Primary Care and building up relationships
with the multidisciplinary team. Pharmacy is
evolving so quickly and I am excited to see
what happens next!

What do you do to relax outside of work?

Outside of work I wish I could relax but that's just not me, in May this year I started
my own Mental Health Support Group called 'Community Hub of Hope' which has
been overwhelmingly successful so I spend my weekends planning our events and
supporting others - I also have two bulldogs who are my entire world Curtis &
Peggy and they most definitely keep me on my toes!

Good News Stories – Award Winners!

NHS Ayrshire and Arran Pharmacy Services had TWO award winners at the Scottish Healthcare Awards held in
Glasgow on 20th November.

Amy Nolan (pictured above with her award) won the Pharmacy Technician of the year category in recognition of the
great work she does within general practice and also of her voluntary work in her community!

Alex Adam, Becky Beaumont and the substance use team won the 'Management of substance dependency'
category. For their work with buprenorphine microdosing - congratulations to all involved in this innovative work for
the well-deserved award!

The lunch and learn session for community pharmacy teams on buprenorphine microdosing can be found via the
link. <https://vimeo.com/1011268454>

THIS WEEK'S COMMUNICATIONS SUMMARY

Tuesday 3rd December: aa.cpteam – Class 4 drug alert – MYCOPHENOLATE MOFETIL ORAL SOLUTION

: Alexander Adam – FESTIVE PRESCRIPTIONS FROM DRUG AND ALCOHOL SERVICES

Wednesday 4th December: aa.cpteam – Class 3 drug alert – KENT PHARMA, PHENOXYMETHYLPENICILLIN 250/5 ORAL SOLUTION

Thursday 5th December: aa.cpteam – Class 4 drug alert – OXYBUTYNIN ORAL SOLUTION

: ClinicalPCT – CIRCULAR PCA2024-(P)-34 PRACTITIONER CHAMPIONS

: ClinicalPCT – Letter from Chief Pharmaceutical Officer re NHS Pharmacy First Scotland (dispensing labels)

This Weeks Key Messages

Coming soon – Lunch and Learn

On 22/1/25 at 1pm a 30 minute bitesize session on Nitazenes and Xylazenes will be presented on Microsoft Teams which would be really interesting and beneficial for primary care and community pharmacists. **The link to the MS teams event will be shared nearer the time.**

We want YOUR ideas – Pharmacy Waste Action Project



Following the Chief Medical Officer's annual report for 2023/24 'Realistic Medicine: Doing the right thing', NHS Ayrshire & Arran Pharmacy Services have stood up a group to oversee our mission to reduce waste within all areas of our service. We are looking to capture ideas from anyone working in pharmacy as to how we can reduce waste. No idea is too small and all will be considered as we strive for a more environmentally friendly, sustainable and cost efficient service.

Please ask all of your team if they have any suggestions and share these with us via the MS form below! (Or scan the QR code)

We will keep you updated as we progress this work over the next 12 months.

<https://forms.office.com/Pages/ResponsePage.aspx?id=veDvEDCgykuAnLXmdF5JmsfMUXAe5h9MsSfvDN3-3-hUQ09KUVRNQ0pUVDdONUVIUfDdnkNCMFdWQy4u>

Prostate Cancer Service

A reminder to all pharmacies who participate in the prostate cancer service:

The SLA specifies that Enzalutamide stock should ONLY be purchased directly from the manufacturer, Astellas. While alliance healthcare are used to distribute the stock the orders from community pharmacies should be placed directly with Astellas. (Details in excerpt from the SLA below)

MEDICINE RESOURCING REQUIREMENTS

All orders must be placed with the manufacturer (Astellas) directly by telephone or email. Astellas Customer Service can be contacted on 0203 379 8721 or email ukcustomerservices@astellas.com.

If problems in accessing the medicine via this supply route cannot be resolved through direct dialogue with Astellas, contact the Health Board. **Do not purchase from any other supply route without the approval of the Health Board.**

Seasonal Vaccinations for Community Pharmacy Staff

Please remember that as front line patient facing staff, community pharmacy teams are eligible for FLU and COVID vaccinations.

We would encourage ALL staff to take up the offer of vaccination and all are welcome to attend any of the NHS A&A drop in vaccination clinics listed below. (Flu only can be given from any of the 28 participating community pharmacies across Ayrshire & Arran)

In addition, please promote uptake of vaccination to any carers that you interact with in your pharmacy and encourage them to be vaccinated through a community pharmacy (for flu) or via the mass vaccination centres. Uptake from care staff in A&A is low at the moment so your help in promoting the vaccination services during interactions with these colleagues is much appreciated.

Saturday 7th December	Wednesday 11th December
<ul style="list-style-type: none"> University Hospital Ayr, Suite F & G, 8.30am to 4.30pm Galston Community Centre, Galston, 8.30am to 6.30pm Stewarton Area Centre, Stewarton, 8.30am to 6.30pm University Hospital Ayr, Macdonald Education Centre, NHS Frontline Staff, 8.45am to 4.30pm <p>Sunday 8th December</p> <ul style="list-style-type: none"> University Hospital Ayr, Suite F & G, 8.30am to 4.30pm Largs Academy, Largs, 8.30am to 6.30pm Muirkirk Primary School, Cumnock, 8.30am to 4.30pm <p>Monday 9th December</p>	<ul style="list-style-type: none"> The Carrick Centre, Maybole, 8.30am to 4.30pm University Hospital Ayr, Macdonald Education Centre, NHS Frontline Staff, 8.45am to 4.30pm University Hospital Crosshouse, Alexander Fleming Education Centre, NHS Frontline Staff, 8.30am to 7.30pm <p>Thursday 12th December</p> <ul style="list-style-type: none"> The Playz, Kilwinning, 8.30am to 4.30pm New Cumnock Town Hall, New Cumnock, 8.30am to 5.30pm Beith Community Centre, Beith, 8.30am to 5.30pm Walker Hall, Troon, 8.30am to 4.30pm <p>Friday 13th December</p>
<ul style="list-style-type: none"> Ardrossan Civic Centre, Ardrossan, 8.30am to 4.30pm St Quivox R C Church, Prestwick, 8.45am to 5.00pm Ayrshire Central Hospital, NHS Frontline staff, 9.30am to 4.30pm <p>Tuesday 10th December</p>	<ul style="list-style-type: none"> Galleon Centre, Kilmarnock, 8.30am to 4.30pm Townlands Community Centre, Bourtreehill 9am to 4.30pm <p>Saturday 14th December</p>
<ul style="list-style-type: none"> Walker Hall, Troon, 8.30am to 4.30pm West Kilbride Village Hall, 8.30am to 5.30pm Galleon Centre, Kilmarnock, 1.15pm to 5.45pm 	<ul style="list-style-type: none"> Girvan Community Hospital, 9.00am to 4.00pm Galston Community Centre, Galston, 8.30am to 4.00pm Dalry Primary School, Dalry, 8.30am to 4.30pm <p>Sunday 15th December</p>
	<ul style="list-style-type: none"> University Hospital Ayr, suite F & G, 8.30am to 4.30pm Volunteer Rooms, Irvine, 9.30am to 6.30pm

KEY COMMUNITY PHARMACY CONTACTS

CP Team	Community Pharmacy Administration	aa.cpteam@aapct.scot.nhs.uk	01292 513905/513833
Iain Fulton	Principal Pharmacist, Community Pharmacy, Public Health & SA HSCP	iain.fulton@aapct.scot.nhs.uk	01292 513831 / 07977 941048
Kirstie Church	Senior Pharmacist, Primary Care & Community Pharmacy	kirstie.church@aapct.scot.nhs.uk	07970439225
Alan McGeer	Senior Pharmacist, Primary Care & Community Pharmacy	Alan.mcgeer@aapct.scot.nhs.uk	07827840326
Lorraine Tait	Pharmacy Technician Primary Care and Community Pharmacy	Lorraine.tait@aapct.scot.nhs.uk	TBC
Laura Mercer	Pharmacy Technician Primary Care and Community Pharmacy	Laura.mercer@aapct.scot.nhs.uk	TBC
Fiona Knight	Palliative Care Pharmacist – Ayrshire Hospice	Fiona.knight@ayrshirehospice.org	01292 269200 Ext. 495
Sharleen Bell	Controlled Drug Inspection Officer	Sharleen.bell@aapct.scot.nhs.uk	01292 513822

Alex Adam	Specialist Pharmacist in Substance Misuse	Alexander.adam@aacpt.scot.nhs.uk	07557 083093
Laura Gill	Facilitator, Digital Services	Laura.gill@aacpt.scot.nhs.uk	01292 513742

PRIMARY CARE CONTACTS

Anne Shaw	Primary Care Manager, Pharmacy and Optometry	Anne.shaw2@aacpt.scot.nhs.uk	
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GENERAL ENQUIRIES EMAIL: aa.cpteam@aacpt.scot.nhs.uk

Information contained in this communication is issued on the understanding that it is the best available from the resources at our disposal and the opinions expressed are those of the authors and do not necessarily reflect Ayrshire & Arran Patient Services' policy.