

PHARMACY PROCEDURE FOR TEMPORARY SUSPENSION OF PHARMACEUTICAL SERVICES

Where community pharmacies are unable to provide pharmaceutical services during their contracted opening hours, please ensure that NHS Dumfries and Galloway is made aware of this situation ***immediately*** by contacting Primary Care Development team on:

Email: dumf-uhb.PCD@nhs.net

Tel: 01387 244284

Please provide details of:

- pharmacy name, address and contractor code
- why the service is unavailable
- the period that the service is likely to be unavailable
- actions taken to support all patients to be able to access their medication
- contact with local GP Practices and other local community pharmacies

If a pharmacy is unable to source any urgently required medication, please contact the pharmacy department at **[Dumfries and Galloway Royal Infirmary by calling 01387 241557](#)**.

Please notify Primary Care Development immediately when normal services are resumed.

Sent by:
Primary Care Development
NHS Dumfries & Galloway
Ground Floor North
Mountainhall Treatment Centre
Bankend Road
Dumfries
DG1 4AP