

## PHARMACY PROCEDURE FOR URGENT DELIVERY OF ESSENTIAL MEDICATION REQUIRED DUE TO ADVERSE WEATHER CONDITIONS

When we have adverse weather conditions in Dumfries and Galloway and the weather affects roads, particularly in rural areas and you know of any patient who, due to adverse conditions, is unable to have **essential** medicines that will be required over a few days which are normally collected on their behalf or delivered by the pharmacy, please contact **Primary Care Development on 01387 244284** as soon as possible, providing details of:

- The medication required
- The extent of the urgency
- Actions already taken by the pharmacy to get the medication to the patient
- Location of the patient

**Remember:** If a pharmacy is unable to source any **urgently** required medication due to wholesaler delivery issues, please contact the pharmacy department at **Dumfries and Galloway Royal Infirmary by calling 01387 241557**.

Primary Care Development  
NHS Dumfries & Galloway  
Ground Floor North  
Mountainhall Treatment Centre  
Bankend Road  
Dumfries  
DG1 4AP