

COMMUNITY PHARMACY SERVICES

FOR A PATIENT REGISTERED WITH A GP IN SCOTLAND

- **Emergency Hormonal Contraception** via Public Health Service
- **Pharmacy First** treatments for
 - minor ailments
 - uncomplicated UTI in women
 - impetigo in adults and children
 - herpes zoster infection in adults
 - bacterial skin infections in adults
 - hayfever
 - inflammatory skin conditions
 - oral thrush
- **Pharmacy First Plus** treatments for other acute common clinical conditions
- **Urgent supply of Prescribed Medicines, Appliances and ACBS Products at the request of the patient** – fully funded if via Unscheduled Care PGD otherwise access to up to 30 days emergency supply of prescribed medicines (max 5 days for phenobarbital and any Sch 4 & 5 CDs; Sch 1,2,3 CDs excluded) - costs/fees can be applied



V2.0 June 2026

FOR A PATIENT REGISTERED WITH A GP IN THE REST OF THE UK

- **Emergency Hormonal Contraception** via Public Health Service
- **Urgent supply of Prescribed Medicines, Appliances and ACBS Products at the request of the patient** – up to 30 days emergency supply of prescribed medicines (max 5 days for phenobarbital and any Sch 4 & 5 CDs; Sch 1,2,3 CDs excluded) - costs/fees can be applied



FOR A PATIENT NOT REGISTERED WITH A GP IN THE UK

- **Emergency Hormonal Contraception** via Public Health Service
- **Urgent supply of prescribed medicines at the request of the patient**
 - Patients from the EEA/Switzerland can obtain up to 30 days' emergency supply of medication from community pharmacy (max 5 days for phenobarbital for epilepsy and Sch 4&5 CDs; Sch 1,2,3 CDs excluded) provided the pharmacist is comfortable to do so - costs/fees can be applied
 - Patients from outside of the EEA/Switzerland cannot obtain emergency supplies of medication via community pharmacy.



COMMUNITY PHARMACY SERVICES

Healthcare in Scotland for Holidaymakers from Overseas (Factsheet)

<https://www.nhsinform.scot/publications/healthcare-in-scotland-for-holidaymakers-from-overseas-factsheet>

Holidaymakers' eligibility to receive free healthcare while in Scotland will depend on their individual circumstances. However, access to emergency treatment is free until the overseas patient is stabilised.

Patients who run out of medicines are to see a GP who will decide if the patient can register as a temporary resident to allow an NHS prescription (if appropriate), otherwise a private prescription (if appropriate).

Unscheduled Care

Community pharmacy contractors may provide patients, registered (or temporarily) with a medical practice in Scotland, with NHS prescribed medicines, appliances and ACBS products when the patient's prescriber is unavailable and when it is clinically appropriate to make the supply. This is to ensure continuity of care for patients and easing the strain on our colleagues in primary care and Out of Hours services.

Pharmacy First

Overall Service - PCA(P) (2020) 13

Pharmacy First Plus Service - PCA(P) (2020) 16

The following persons are eligible for the service:

- a person registered with the Defence Medical services (even if they are a visitor to Scotland),

- a person registered on a permanent basis with a GP Practice in Scotland,
- a person registered on a temporary basis with a GP Practice in Scotland (unless they are a visitor to Scotland),
- a person who lives in Scotland,
- a person who is a gypsy or traveller in Scotland, or
- a person who is an asylum seeker in Scotland or a dependent of an asylum seeker in Scotland.

The following persons are not eligible:

- a visitor to Scotland

[A visitor is defined as someone who is away from their normal place of residence and who intends to stay in Scotland for less than 3 months. A person who is registered with a GP Practice in Scotland on a temporary basis is not eligible to receive the service.]

Minor Eye Conditions PCA(O)(2020)18 and PCA(P)(2020)24

Eligibility: Individuals who are registered with a GP practice in Scotland, or who live in Scotland, are eligible to use NHS Pharmacy First Service subject to certain exceptions for visitors to Scotland.

Visitors to Scotland are excluded from accessing the service, however pharmacists will still be able to provide general help and advice to these patients as well as providing medication by OTC sale (if appropriate).

Visitors presenting initially at the pharmacy with an emergency eye problem should be informed that they are entitled to free NHS eye care until they are stabilised: <https://www.nhsinform.scot/care-support-and-rights/health-rights/access/healthcare-for-overseas-visitors#tourists-and-holidaymakers>.

Alternatively, if the problem is not deemed an emergency, the patient can be signposted to an optometry practice for advice about their eye condition. The patient will be appropriately triaged and managed. If an eye examination is deemed appropriate by the optometrist and the patient resides outside of the UK, and is therefore not eligible for a free NHS funded General Ophthalmic Services examination, a private fee may be payable.

Emergency Hormonal Contraception

PCA (P) (2015) 20

Public Health Service

The free supply of emergency hormonal contraception (EHC) is available to any female client aged 13 years or over. The service must be provided by the pharmacist in person.

A pharmacist who chooses not to supply EHC on the grounds of religious, moral or ethical reasons must treat the matter sensitively and advise the client on an alternative local source of supply (another pharmacy, GP or sexual health service) available within the time frame for emergency hormonal contraception treatment to be effective (within 120 hours of unprotected sexual intercourse).