

Community Pharmacy Communication Update

Tuesday 1st April 2025





In this edition –

- **Electronic Claiming Workbook (ECW)**
- **Recirculation: Pharmacy Frailty Referral Pathway**
- **Foot CPIP Education Session Flyer**
- **NHS Circular: PCA(P)(2025) 03 - Extension To Serious Shortage Protocols (SSPs) for Estradot® (ESTRADIOL) Patches**
- **Updated Pre-approved Price List for CP**
- **Let's Chat Vac - COVID-19**
- **National Pharmacy Workforce Forum is looking for Professional Secretaries**
- **Older Adult Webinar Series - Managing Oral Health in Frailty – how to Approach Common Problems**

IMPORTANT INFORMATION	Electronic Claiming Workbook (ECW)
	<p>Thank you to those contractors who have submitted their monthly claims for local services using the updated version of the ECW (V3).</p> <p>From feedback received we would ask you to note the following: <u>MCA:</u> - We are aware that the rates appearing on the ECW are different from the current rates for Venalink and Omnicell products – Please do not change these rates on the spreadsheet – the rates that appear on the spreadsheet are the agreed rates for this service. These cannot be changed without negotiation between NHSGGC and CPGGC.</p> <p><u>Drop Down Lists:</u> We have been made aware that a few contractors are unable to see the drop down lists on the spreadsheet. While drop down lists have been a feature in Excel since Version 2 if you cannot see these you may need to consider upgrading your Microsoft package.</p> <p><u>Cover Sheet:</u> It is imperative that all fields coloured grey on the cover sheet are completed. The CPD Team will return claims unprocessed where a claim is submitted with key information missing i.e. date of submission, name of person submitting workbook. This information is a requirement under the Board's Standing Financial Instructions.</p>

	<p>The CPD Team are grateful for the network's co-operation with this major change to the claiming process for some services. Please get in touch if you have any questions.</p> <p>Janine Glen - 04/03/2025</p>
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UPDATE	Pharmacy Frailty Referral Pathway
 <p>Frailty Pathway Pharmacy Referral P</p> <p>Attached</p>	<p><i>This communication is a recirculation from the original which was circulated on the 12th November 2024</i></p> <p>Community Pharmacy now has the opportunity to directly refer frail patients for a polypharmacy review.</p> <p>Aim We have developed a pathway for those living with frailty for referral for polypharmacy review. This will help to reduce medicines related harm in those living with frailty.</p> <p>Pathway An MS form has been developed and teams in community and acute can use this to refer patients who fit the criteria. The MS form is automatically directed to the pharmacy hub in the HSCP linked to the patients GP practice.</p> <p>Polypharmacy Review A 7 step polypharmacy review is carried out by the practice pharmacist within 4 weeks. The referrer will receive feedback once the review has been completed</p> <p>How to refer Please consider referring patients you think would benefit from a polypharmacy review, the MS form only take a minute or two to complete (link in the attached poster) .It is important you enter the correct CHI number and GP practice code when making the referral.</p> <p>If you think that this is something that would benefit your patient, then please obtain their consent before making the referral using the MS Form (link/ in the attached poster).</p> <p>Leanne Black 12/11/2024</p>


ACTION	Foot CPIP Education Session Flyer
 <p>Foot CPIP Education Session F</p> <p>Attached</p>	<p>Please find attached Foot CPIP Education Session Flyer.</p> <p>Lorna Brown 28/03/2025</p>

ACTION	NHS Circular: PCA(P)(2025) 03 - Extension To Serious Shortage Protocols (SSPs) for Estradot® (ESTRADIOL) Patches
	<p>Please find link below for NHS Circular PCA(P)(2025) 03: www.publications.scot.nhs.uk/files/pca2025-p-03.pdf</p> <p>28/03/2025</p>

ACTION	Updated Pre-approved Price List for CP
 <p>Pre-approved Price List Unlicensed Medic</p> <p>Attached</p>	<p>Please find attached an updated pre-approved price list for April 2025.</p> <p>The amendments to this edition are:</p> <ul style="list-style-type: none"> • Epistatus 10mg/ml - cost expected price updated • Sucralfate 1g tablet - cost expected price updated • Terbinafine 250mg/5ml suspension - cost expected price updated <p>Michelle Macintyre 28/03/2025</p>

ACTION	Let's Chat Vac - COVID-19
	<p>COVID-19 hasn't gone away. Last summer, over 4,000 people were hospitalised due to COVID-19 in Scotland. The virus is more serious in older adults and in people with weakened immune systems. That's why a dose of the COVID-19 vaccine is being offered this spring to:</p> <ul style="list-style-type: none"> • residents in care homes for older adults • adults aged 75 years and over on 30 June 2025 (i.e. born on or before 30 June 1950) • people aged 6 months and over (by 31 March 2025) with a weakened immune system <p>The Spring Coronavirus (Covid-19) Vaccine Campaign will run from Monday 31st March to June 30th 2025.</p> <p>To help raise awareness, the GGC Vaccination Communication Group would appreciate if you could display, share, cascade the below information through your relevant websites, digital screens, social media and any other relevant communication routes</p> <p><u>What can you do to support?</u></p> <p>Using the enclosed toolkit promotion is key:</p>

	<ul style="list-style-type: none"> • Please regularly feed these social media assets into your planned activity using the hashtag #SpringTopUp • Display Social Media Captions on twitter using the enclosed link Campaign assets Public Health Scotland News • Display Video Assets on twitter, digital screens, websites/pages COVID-19 (Spring) Asset 1 - March 2025 Public Health Scotland News • Display static assets on digital billboards, facebook or any of social media platforms. Campaign assets Public Health Scotland News • Accessible materials in formats including BSL, audio, easy read and can be found by clicking each 'linked word'. • COVID-19 Leaflets are accessible here <p>Please find enclosed a link to the Social Media Toolkit for COVID19</p> <p>For more information, please visit:</p> <ul style="list-style-type: none"> • NHSGGC Spring Coronavirus(Covid-19)Vaccine 2025 - NHSGGC for invitation details and mobile vaccination clinics • nhsinform.scot/covid19vaccine for the online booking portal and information in other languages <p>Pauline Atkinson 01/04/2025</p>
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ACTION	National Pharmacy Workforce Forum is looking for Professional Secretaries
 National Pharmacy Workforce Forum.pdf Attached	<p>The attached flyer contains details of development opportunities which may be of interest to pharmacists and technicians.</p> <p>These are not full time posts, but rather sessional commitments to support ongoing work being undertaken by the Scottish Government's National Pharmacy Workforce Forum.</p> <p>Full details on how you can obtain further information are contained in the flyer.</p> <p>Aileen Begley 01/04/2025</p>

ACTION	Older Adult Webinar Series - Managing Oral Health in Frailty – how to Approach Common Problems.
	<p>We are pleased to share with you our recent webinar on Managing Oral Health in Frailty - 'how to approach common problems' with Dr Elizabeth Todd, a Specialty Registrar in Oral Medicine.</p>

Our previous events are available to watch here - [Older Adult Webinar Series - YouTube](#)

Be sure to add the link to your favourites for easy access! [Add a site to my favourites in Microsoft Edge - Microsoft Support](#)

We hope to see you at future events!

Ashely McLaren

01/04/2025

[INDEX - Community Pharmacy Communications Updates](#)

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk

Community Pharmacy Communication Update

Tuesday 8th April 2025



In this edition –

- Electronic Claiming Workbook (ECW)
- Care Homes Using eMAR Systems
- Smoking Cessation Training - Tuesday 20th May 2025

IMPORTANT INFORMATION	Electronic Claiming Workbook (ECW)
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ACTION	Care Homes Using eMAR Systems
	<p>We have been made aware that some eMAR providers are instructing Care Homes to return all unused medicines in order to zero all values when commencing a new eMAR system.</p> <p>This will result in medicines that are currently in use for patients being returned to community pharmacies to be destroyed and then immediately re-ordered.</p> <p>NHS GGC cannot support this practice for several reasons:</p> <ul style="list-style-type: none"> • Unnecessary waste of medicines; • Costs of supplying new medicines; • Unnecessary workload with requesting new prescriptions and dispensing new medicines; and • environmental impact <p>There is a current campaign to reduce the amount of medicine waste which costs NHS GGC in the region of £100,000 per day.</p> <p>We are looking for your support and would like to ask that any Community Pharmacy who supplies a Care Home that is moving to an eMAR system refuse to accept such practice and ensure the home enter the opening stock onto the system.</p> <p>Pamela Macintyre 08/04/2025</p>

ACTION	Smoking Cessation Training - Tuesday 20th May 2025
	<p>In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff.</p> <p>The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (as pre-reg students are paid through NES, no need to claim).</p> <p>We presently have some places available for the event on Tuesday 20th May 2025, places will be allocated on a first-come basis and will be confirmed in writing.</p>

<u>Date</u>	<u>Duration</u>	<u>Venue</u>
<u>Tuesday 20th May 2025</u>	<u>9:00 – 16:00</u>	<u>Beresford Suite Leverndale Hospital</u>

Please contact us ASAP by phone on 0141 201 4945, or by e-mail ggcpharmacyhit@nhs.scot

Parking is available on a first come basis.

Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements.

Future Dates:

<u>Date</u>	<u>Duration</u>	<u>Venue</u>
<u>Wednesday 4th June 2025</u>	<u>9:00 – 16:00</u>	<u>Easterhouse Health Centre</u>

Places will be allocated on a first-come basis and will be confirmed in writing. Please contact us ASAP by phone on 0141 201 4945, or by e-mail ggcpharmacyhit@nhs.scot to confirm a place.

Anette Robb
Public Health Pharmacy
08/04/2025

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Community Pharmacy Communication Update

Tuesday 15th April 2025



In this edition –

- Electronic Claiming Workbook (ECW)
- Smoking Cessation Training - Tuesday 20th May 2025
- Community Pharmacy Joiner/Leaver Form
- Compliance Aid/Mds – Freight/Carriage Costs
- Electronic Claiming Workbook (ECW) Update
- Controlled Drug Governance Team, NHSGGC
- NHS Circular: PCA(P)(2024) 32 - Additional Pharmaceutical Services Nhs Pharmacy First Scotland – New Module for Pharmacy First Plus
- NHS Circular: PCA(P)(2025) 04 – MSAN Apraclonidine (Lopidine®) 5mg/ml (0.5%) Eye Drops
- NHS Circular: PCA(P)(2025) 05 - Serious Shortage Protocol: Estradot® (Estradiol) 25 Micrograms / 24 Hours Transdermal Patch
- NHS Circular: PCA(P)(2025) 06 - Additional Pharmaceutical Services Public Health Service Smoking Cessation – Updated Patient Group Direction (PGD) for Varenicline
- Medicine Supply Alert Notice - Various Products - MSAN(2025)14, MSAN(2025)15 and MSAN(2025)16 - 11 April 2025

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Janine Glen
04/03/2025

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Anette Robb
Public Health Pharmacy
08/04/2025

ACTION	Community Pharmacy Joiner/Leaver Form
 Joiner & Leavers Form.pdf Attached	<p>You will be aware that some time ago, the Community Pharmacy Development Team (CPDT) developed a resource for community pharmacists which sets out actions that should be taken when a pharmacist begins employment within GGC, moves between pharmacies in GGC, or leaves employment in GGC.</p> <p>The aim of the resource is to reduce risk in areas such as information, financial and clinical governance.</p> <p>The resource serves as an aide memoire for managers setting out tasks that should be undertaken for an effective on-boarding/off-boarding process and can be found here.</p> <p><i>We have recently undertaken our annual review and now attach Version 6.</i></p> <p>If you have any questions about the Joiner/Leaver form in general please contact: ggc.cpdevteam@nhs.scot.</p> <p>Janine Glen 15/04/2025</p>

ACTION	Compliance Aid/Mds – Freight/Carriage Costs:
	<p>I am pleased to let the community pharmacy network know that NHS GGC will reimburse freight costs associated with the purchase of MDS trays from 1st April 2025.</p> <p>There is no need to make a formal claim for this. The CPD Team will make payment automatically where this charge appears on the supporting invoice.</p>

	<p>A payment of £9.95 will be available for contractors ordering from Omnicell and £10.00 for contractors ordering from Venalink, when a charge appears on the supporting invoice.</p> <p>N.B. Please do not amend the rates appearing in the ECW – these are the prevailing rates agreed for the MDS service and they cannot be changed without negotiation and agreement. Amending rates will not result in further reimbursement.</p> <p>Janine Glen 15/04/2025</p>
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ACTION	Electronic Claiming Workbook (ECW) Update
	<p>We have been informed of some minor errors related to the drop downs boxes within the updated ECW 3.0. These issues have now been resolved, and Version 3.1 has been uploaded to the website. Please ensure you are using version 3.1 when submitting your claim.</p> <p>Lianne Hatch 15/04/2025</p>

ACTION	Controlled Drug Governance Team, NHSGGC
	<p>Controlled Drug Destruction – Requesting Attendance of an Authorised Witness Schedule 2 Controlled Drug stock that has expired or is no longer required must only be destroyed in the presence of an Authorised Witness. Community Pharmacists requiring witnessed destruction of Schedule 2 Controlled Drug stock can now request a visit from an Authorised Witness using an electronic form. The new electronic form can be accessed via the link below:</p> <p>https://forms.office.com/e/tQLVSLnifL</p>  <p>In advance of the visit, Community Pharmacists should:</p> <ul style="list-style-type: none"> • Ensure that all items are recorded in an appropriate CD register • Check that balances are correct

	<ul style="list-style-type: none"> • Ensure there are no unresolved discrepancies • Ensure that there are sufficient kits for the volume of CDs requiring destruction • Have a member of staff available for the duration of the appointment • To save time during the visit, please complete the Controlled Drugs Destruction Form which will be required during the visit for signing off by the Authorised Witness <p>Note – There is no legal requirement for pharmacy stock of Schedule 3, 4 and 5 CDs or for patient-returned CDs to be destroyed in the presence of an Authorised Witness; the destruction of these must be recorded and signed for in the back of the private prescription book (agreed by the GPhC Inspector). The CD Governance Team will accept requests on the old Excel version of the form until mid-May, after which we would ask community pharmacy colleagues to only use the electronic form to request visits. If you have any questions, then please contact the Controlled Drug Governance Team via e-mail: ggc.cdgovernance@nhs.scot or telephone: 0141-201-6032/6034</p> <p>Mantej Chahal 15/04/2025</p>
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ACTION	NHS Circular: PCA(P)(2024) 32 - Additional Pharmaceutical Services Nhs Pharmacy First Scotland – New Module for Pharmacy First Plus
	<p>Please find link below for NHS Circular PCA(P)(2024) 32</p> <p>Originally in Communication 5/11/2024</p> <p>www.publications.scot.nhs.uk/files/pca2024-p-32.pdf</p> <p>15/04/2025</p>

ACTION	NHS Circular: PCA(P)(2025) 04 – MSAN Apraclonidine (Lopidine®) 5mg/ml (0.5%) Eye Drops
	<p>Please find link below for NHS Circular PCA(P)(2025) 04</p> <p>www.publications.scot.nhs.uk/files/msan-2025-13.pdf</p> <p>15/04/2025</p>


ACTION	NHS Circular: PCA(P)(2025) 05 - Serious Shortage Protocol: Estradot® (Estradiol) 25 Micrograms / 24 Hours Transdermal Patch
	Please find link below for NHS Circular PCA(P)(2025) 05


www.publications.scot.nhs.uk/files/pca-2025-p-05.pdf


15/04/2025

ACTION

NHS Circular: PCA(P)(2025) 06 - Additional Pharmaceutical Services Public Health Service Smoking Cessation – Updated Patient Group Direction (PGD) for Varenicline


PGD Varenicline
tablets Version 1.0 /


NHS Circular
PCA(P)(2025) 06 - 10


Assessment Form -
Version 1.0 April 2025

Attached

The new national PGD for Varenicline is now available <attached>.

Please read the PGD, complete the NES Pharmacy e-learning module in TURAS Learn (NHS Scotland Smoking Cessation) and sign the PGD.

Once the PGD is signed please complete the electronic submission form: [PGDs - Greater Glasgow and Clyde](#).

Once the PGD submission is complete it can be used to provide Varenicline to clients as part of the PHS Pharmacy Smoking Cessation Service. Please sign the PGD and complete the electronic submission by **7th July 2025**.

A CP PHS smoking cessation Varenicline assessment form should be completed by the pharmacist with all clients <attached>. A copy should be sent to the client's GP as detailed and a copy retained in the pharmacy.

Please put all quit attempts on PCR and record weekly to ensure payment for the service is received.

Also attached is the NHS Chief Pharmaceutical officer's circular detailing the use of the new PGD in the pharmacy smoking cessation service.




If you have any queries please contact the Pharmacy Health Improvement Team at ggc.pharmacyhit@nhs.scot or telephone 0141 201 4945

Hilary Millar
15/04/2025

ACTION

Medicine Supply Alert Notice - Various Products - MSAN(2025)14, MSAN(2025)15 and MSAN(2025)16 - 11 April 2025

Please find attached three level 2 MSANs advising of supply issues with several strengths of estradiol (Estradot®) patches; diltiazem (Angitil® SR) 90 mg modified-release capsules; and the discontinuation of triamcinolone

 Triamcinolone Acetonide.pdf  Estradoil 25 micrograms.pdf  Diltiazem 90mg.pdf Attached	<p>acetonide 10mg/ml (Adcortyl® ampoules) and 40mg/ml (Kenalog® vials) suspension for injection.</p> <ul style="list-style-type: none"> • MSAN(2025)14 - Estradiol (Estradot®) 25 micrograms/24 hours, 37.5 micrograms/24 hours, 50 micrograms/24 hours, 75 micrograms/24 hours, and 100 micrograms/24 hours transdermal patches – Update • MSAN(2025)15 - Diltiazem (Angitil® SR) 90 mg modified-release capsules • MSAN(2025)16 - Triamcinolone acetate 10mg/ml (Adcortyl® ampoules) and 40mg/ml (Kenalog® vials) suspension for injection <p>Andreas Tzineris 15/04/2025</p>
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Community Pharmacy Communication Update

Tuesday 22nd April 2025

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- Smoking Cessation Training - Tuesday 20th May 2025
- NHS Circular: PCA(P)(2025) 06 - Additional Pharmaceutical Services Public Health Service Smoking Cessation – Updated
- Claiming for the Provision of OST &/or Disulfiram Therapy Services – Good Practice and Housekeeping
- Asthma Management Guidelines

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Anette Robb
Public Health Pharmacy
08/04/2025

IMPORTANT INFORMATION	NHS Circular: PCA(P)(2025) 06 - Additional Pharmaceutical Services Public Health Service Smoking Cessation – Updated
<div data-bbox="181 181 239 250"></div> <div data-bbox="102 255 312 309">PGD Varenidine tablets Version 1.0 /</div> <div data-bbox="181 358 239 427"></div> <div data-bbox="102 432 312 486">NHS Circular PCA(P)(2025) 06 - 10</div> <div data-bbox="181 535 239 604"></div> <div data-bbox="102 609 312 663">Assessment Form - Version 1.0 April 202</div> <div data-bbox="134 712 280 757">Attached</div>	<p>The new national PGD for Varenicline is now available <attached>.</p> <p>Please read the PGD, complete the NES Pharmacy e-learning module in TURAS Learn (NHS Scotland Smoking Cessation) and sign the PGD.</p> <p>Once the PGD is signed please complete the electronic submission form: PGDs - Greater Glasgow and Clyde.</p> <p>Once the PGD submission is complete it can be used to provide Varenicline to clients as part of the PHS Pharmacy Smoking Cessation Service. Please sign the PGD and complete the electronic submission by 7th July 2025.</p> <p>A CP PHS smoking cessation Varenicline assessment form should be completed by the pharmacist with all clients <attached>. A copy should be sent to the client's GP as detailed and a copy retained in the pharmacy.</p> <p>Please put all quit attempts on PCR and record weekly to ensure payment for the service is received.</p> <p>Also attached is the NHS Chief Pharmaceutical officer's circular detailing the use of the new PGD in the pharmacy smoking cessation service.</p> <p>If you have any queries please contact the Pharmacy Health Improvement Team at ggc.pharmacyhit@nhs.scot or telephone 0141 201 4945</p> <p>Hilary Millar 15/04/2025</p>

ACTION	Claiming for the Provision of OST &/or Disulfiram Therapy Services – Good Practice and Housekeeping
<div data-bbox="169 1644 226 1713"></div> <div data-bbox="102 1718 312 1771">ADRS CP Claims Prep Guidance.docx</div> <div data-bbox="134 1776 280 1821">Attached</div>	<p>Please find attached ADRS CP Claims Prep Guidance</p> <p>Amanda Laird 17/04/2025</p>

ACTION	Asthma Management Guidelines
	<p>NHS GG&C have recently updated their Asthma Management Guidelines for Adults. The major change is the shift to using combination inhalers, either as a reliever alone (AIR Anti-Inflammatory Reliever), or as both a reliever and preventer (MART Maintenance</p>

and Reliever Therapy) and no longer starting patients on a separate reliever device.

Over the coming months community pharmacies will start seeing more prescriptions for budesonide / formoterol combination inhalers with Fobumix® Easyhaler®, Symbicort® Turbohaler® and DuoResp® Spiromax® being the preferred NHS GG&C brands. This will initially be with newly diagnosed asthma patients or existing asthma patients who are poorly controlled or presenting with symptoms. Existing asthma patients who are well controlled will likely stay on their current therapy.

The new Asthma Management Guideline is available here: [033-asthma-pc-for-adults-v4-pdf.pdf](#).

Andrew Christopherson
17/04/2025

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Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk




Community Pharmacy Communication Update






Tuesday 29th April 2025

New Items in this edition –

- **Error in Launch Date in Varenicline Briefing**
- **Let's Chat Vac - GGC Mobile Vaccination Unit Dates (COVID-19) APRIL – JUNE**
- **Care Home eMARS**
- **Utilisation of GP10a**

ACTION	Error in Launch Date in Varenicline Briefing
	<p>New Varenicline PGD – Error with proposed date for signing.</p> <p>Correction - In the launch information for the new PGD for varenicline, in this newsletter last week, the date for signing the PGD and the electronic submission was incorrect. It should have been the 7th May 2025 (not 7th July). Apologies!</p> <p>Please aim to have the new PGD signed and submitted to enable prescribing of varenicline within the PHS Pharmacy smoking cessation service by 7th May.</p> <p>The new national varenicline PGD, client assessment form and NHS circular are in the article below (15/4/25) and on the GGC pages on the community pharmacy website www.communitypharmacy.scot.nhs.uk/nhs-ggc under Patient Group Directions.</p> <p>If you have any queries please contact the Pharmacy Health Improvement Team at ggc.pharmacyhit@nhs.scot or telephone 0141 201 4945</p> <p>Hilary Millar 24/04/2025</p>


ACTION	Let's Chat Vac - GGC Mobile Vaccination Unit Dates (COVID-19) APRIL - JUNE
 Mobile Service West Dunbartonshire	<p>On behalf of the GGC Vaccination Communication Group</p> <p>Our partners at the Scottish Ambulance Service are 'touring' Greater Glasgow and Clyde in the mobile vaccination units. This service</p>

 Mobile Service East Renfrewshire.pdf  Mobile Service Renfrewshire.pdf  Mobile Services Glasgow.pdf  Mobile Services Inverclyde.pdf  Mobile Service East Dunbartonshire.pdf	<p>increases the number of access points for patients in our communities to access their winter vaccinations.</p> <p>It is with thanks to our partners across Greater Glasgow and Clyde in securing suitable car parks across a wide range of locations.</p> <p>Sites in addition to NHS premises include Councils, Leisure Facilities, Third Sector Partners, Retail establishments and more! This vital partnership working, enables our continued delivery of the mobile vaccination service.</p> <p>The Mobile Units are offering – Covid -19</p> <p>Please find enclosed Mobile Vaccination Unit dates for April, May and June across GGC, please cascade/display posters relevant to your geographical area.</p> <p>Please also note that Translated resources can be accessed as follows Campaign assets Public Health Scotland News. Translated videos are hosted on YouTube.</p> <p>Pauline Atkinson 29/04/2025</p>
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ACTION	Care Home eMARS
	<p>We have been made aware of a care home within NHS Greater Glasgow and Clyde that has recently adopted an eMARS system. Prior to the system going live, they requested new prescriptions for all medicines out with the usual ordering cycle. They were under the impression they should return all residents' medication to the pharmacy and then reorder the same medication before moving to eMARS.</p> <p>The eMARS supplier confirmed that they do not advise to send any medications which are still in use by the resident back to the pharmacy, as the system has the capability to add stock.</p> <p>They advised that as part of the implementation process, they provide a list of tasks that the home can complete, and one task mentioned is to audit their medication not in use. The aim of this is to prompt a medication review on unnecessary medications and reduce the need to order medicines not being used, causing less waste in the long run.</p> <p>We would recommend that if any similar requests are made to order prescriptions or receive returns, care homes are directed to the eMARS provider for further support and guidance.</p> <p>Jennifer Allardyce</p>


ACTION	Utilisation of GP10a
	<p>We have been made aware of inappropriate use of Stock Order Forms (GP10a) within Community Pharmacies. We are currently unsure of how big the problem may be, however wanted to flag this to everyone as early as possible to ensure that Pharmacy teams were not inadvertently supplying in an inappropriate manner.</p> <p>Only items that are actually supplied to the GP Practice should be annotated on a GP10a form. If any non-listed items are supplied but recorded as an allowed product, to ensure that a payment is realised, then this would be considered fraudulent activity and, as such could be investigated by Counter Fraud Services (CFS). Items should only be added to a GP10a form by a member of the GP practice team.</p> <p>Pamela Macintyre 29/04/2025</p>

Items from previous editions -

IMPORTANT INFORMATION	Claiming for the Provision of OST &/or Disulfiram Therapy Services – Good Practice and Housekeeping
 ADRS CP Claims Prep Guidance.docx Attached	<p>Please find attached ADRS CP Claims Prep Guidance</p> <p>Amanda Laird 17/04/2025</p>

IMPORTANT INFORMATION	Asthma Management Guidelines
	<p>NHS GG&C have recently updated their Asthma Management Guidelines for Adults. The major change is the shift to using combination inhalers, either as a reliever alone (AIR Anti-Inflammatory Reliever), or as both a reliever and preventer (MART Maintenance and Reliever Therapy) and no longer starting patients on a separate reliever device.</p> <p>Over the coming months community pharmacies will start seeing more prescriptions for budesonide / formoterol combination inhalers with Fobumix® Easyhaler®, Symbicort® Turbohaler® and DuoResp® Spiromax® being the preferred NHS GG&C brands. This will initially be with newly diagnosed asthma patients or existing asthma patients who are poorly controlled or presenting with symptoms. Existing asthma patients who are well controlled will likely stay on their current therapy.</p>

	<p>The new Asthma Management Guideline is available here: 033-asthma-pc-for-adults-v4-pdf.pdf.</p> <p>Andrew Christopherson 17/04/2025</p>
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IMPORTANT INFORMATION	Community Pharmacy Joiner/Leaver Form
 <p>Joiner & Leavers Form.pdf</p> <p>Attached</p>	<p>You will be aware that some time ago, the Community Pharmacy Development Team (CPDT) developed a resource for community pharmacists which sets out actions that should be taken when a pharmacist begins employment within GGC, moves between pharmacies in GGC, or leaves employment in GGC.</p> <p>The aim of the resource is to reduce risk in areas such as information, financial and clinical governance.</p> <p>The resource serves as an aide memoire for managers setting out tasks that should be undertaken for an effective on-boarding/off-boarding process and can be found here.</p> <p><i>We have recently undertaken our annual review and now attach Version 6.</i></p> <p>If you have any questions about the Joiner/Leaver form in general please contact: ggc.cpdevteam@nhs.scot.</p> <p>Janine Glen 15/04/2025</p>

IMPORTANT INFORMATION	Compliance Aid/Mds – Freight/Carriage Costs:
	<p>I am pleased to let the community pharmacy network know that NHS GGC will reimburse freight costs associated with the purchase of MDS trays from 1st April 2025.</p> <p>There is no need to make a formal claim for this. The CPD Team will make payment automatically where this charge appears on the supporting invoice.</p> <p>A payment of £9.95 will be available for contractors ordering from Omnicell and £10.00 for contractors ordering from Venalink, when a charge appears on the supporting invoice.</p> <p>N.B. Please do not amend the rates appearing in the ECW – these are the prevailing rates agreed for the MDS service and they cannot be changed without negotiation and</p>

agreement. Amending rates will not result in further reimbursement.

Janine Glen
15/04/2025

**IMPORTANT
INFORMATION**

Controlled Drug Governance Team, NHSGGC

Controlled Drug Destruction – Requesting Attendance of an Authorised Witness Schedule 2 Controlled Drug stock that has expired or is no longer required must only be destroyed in the presence of an Authorised Witness. Community Pharmacists requiring witnessed destruction of Schedule 2 Controlled Drug stock can now request a visit from an Authorised Witness using an electronic form. The new electronic form can be accessed via the link below:

<https://forms.office.com/e/tQLVSLnifL>



In advance of the visit, Community Pharmacists should:

- Ensure that all items are recorded in an appropriate CD register
- Check that balances are correct
- Ensure there are no unresolved discrepancies
- Ensure that there are sufficient kits for the volume of CDs requiring destruction
- Have a member of staff available for the duration of the appointment
- To save time during the visit, please complete the Controlled Drugs Destruction Form which will be required during the visit for signing off by the Authorised Witness




Note – There is no legal requirement for pharmacy stock of Schedule 3, 4 and 5 CDs or for patient-returned CDs to be destroyed in the presence of an Authorised Witness; the destruction of these must be recorded and signed for in the back of the private prescription book (agreed by the GPhC Inspector). The CD Governance Team will accept requests on the old Excel version of the form until mid-May, after which we would ask community pharmacy colleagues to only use the electronic form to request visits. If you have any questions,

	<p>then please contact the Controlled Drug Governance Team via e-mail: ggc.cdgovernance@nhs.scot or telephone: 0141-201-6032/6034</p> <p>Mantej Chahal 15/04/2025</p>
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IMPORTANT INFORMATION	<p>NHS Circular: PCA(P)(2024) 32 - Additional Pharmaceutical Services Nhs Pharmacy First Scotland – New Module for Pharmacy First Plus</p>
	<p>Please find link below for NHS Circular PCA(P)(2024) 32</p> <p>Originally in Communication 5/11/2024</p> <p>www.publications.scot.nhs.uk/files/pca2024-p-32.pdf</p> <p>15/04/2025</p>

IMPORTANT INFORMATION	<p>NHS Circular: PCA(P)(2025) 04 – MSAN Apraclonidine (Lopidine®) 5mg/ml (0.5%) Eye Drops</p>
	<p>Please find link below for NHS Circular PCA(P)(2025) 04</p> <p>www.publications.scot.nhs.uk/files/msan-2025-13.pdf</p> <p>15/04/2025</p>

IMPORTANT INFORMATION	<p>NHS Circular: PCA(P)(2025) 05 - Serious Shortage Protocol: Estradot® (Estradiol) 25 Micrograms / 24 Hours Transdermal</p>
	<p>Please find link below for NHS Circular PCA(P)(2025) 05</p> <p>www.publications.scot.nhs.uk/files/pca-2025-p-05.pdf</p> <p>15/04/2025</p>

IMPORTANT INFORMATION	<p>NHS Circular: PCA(P)(2025) 06 - Additional Pharmaceutical Services Public Health Service Smoking Cessation – Updated</p>
 <p>PGD Varenicline tablets Version 1.0 /</p>  <p>NHS Circular PCA(P)(2025) 06 - 10</p>  <p>Assessment Form - Version 1.0 April 2025</p> <p>Attached</p>	<p>The new national PGD for Varenicline is now available <attached>.</p> <p>Please read the PGD, complete the NES Pharmacy e-learning module in TURAS Learn (NHS Scotland Smoking Cessation) and sign the PGD.</p> <p>Once the PGD is signed please complete the electronic submission form: PGDs - Greater Glasgow and Clyde.</p> <p>Once the PGD submission is complete it can be used to provide Varenicline to clients as part of the PHS Pharmacy Smoking Cessation Service. Please sign the PGD and complete the electronic submission by 7th May 2025.</p>

	<p>A CP PHS smoking cessation Varenicline assessment form should be completed by the pharmacist with all clients <attached>. A copy should be sent to the client's GP as detailed and a copy retained in the pharmacy.</p> <p>Please put all quit attempts on PCR and record weekly to ensure payment for the service is received.</p> <p>Also attached is the NHS Chief Pharmaceutical officer's circular detailing the use of the new PGD in the pharmacy smoking cessation service.</p> <p>If you have any queries please contact the Pharmacy Health Improvement Team at ggc.pharmacyhit@nhs.scot or telephone 0141 201 4945</p> <p>Hilary Millar 15/04/2025</p>
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IMPORTANT INFORMATION	Medicine Supply Alert Notice - Various Products - MSAN(2025)14, MSAN(2025)15 and MSAN(2025)16 - 11 April 2025
 Triamcinolone Acetonide.pdf  Estradoil 25 micrograms.pdf  Diltiazem 90mg.pdf Attached	<p>Please find attached three level 2 MSANs advising of supply issues with several strengths of estradiol (Estradot®) patches; diltiazem (Angitil® SR) 90 mg modified-release capsules; and the discontinuation of triamcinolone acetonide 10mg/ml (Adcortyl® ampoules) and 40mg/ml (Kenalog® vials) suspension for injection.</p> <ul style="list-style-type: none"> • MSAN(2025)14 - Estradiol (Estradot®) 25 micrograms/24 hours, 37.5 micrograms/24 hours, 50 micrograms/24 hours, 75 micrograms/24 hours, and 100 micrograms/24 hours transdermal patches – Update • MSAN(2025)15 - Diltiazem (Angitil® SR) 90 mg modified-release capsules • MSAN(2025)16 - Triamcinolone acetonide 10mg/ml (Adcortyl® ampoules) and 40mg/ml (Kenalog® vials) suspension for injection <p>Andreas Tzineris 15/04/2025</p>

IMPORTANT INFORMATION	Smoking Cessation Training - Tuesday 20th May 2025
	<p>In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff.</p> <p>The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (as pre-reg students are paid through NES, no need to claim).</p>

We presently have some places available for the event on Tuesday 20th May 2025, places will be allocated on a first-come basis and will be confirmed in writing.

<u>Date</u>	<u>Duration</u>	<u>Venue</u>
<u>Tuesday 20th May 2025</u>	<u>9:00 – 16:00</u>	<u>Beresford Suite Leverndale Hospital</u>

Please contact us ASAP by phone on 0141 201 4945, or by e-mail ggcpharmacyhit@nhs.scot

Parking is available on a first come basis.

Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements.

Future Dates:

<u>Date</u>	<u>Duration</u>	<u>Venue</u>
<u>Wednesday 4th June 2025</u>	<u>9:00 – 16:00</u>	<u>Easterhouse Health Centre</u>

Places will be allocated on a first-come basis and will be confirmed in writing. Please contact us ASAP by phone on 0141 201 4945, or by e-mail ggcpharmacyhit@nhs.scot to confirm a place.

Anette Robb
Public Health Pharmacy
08/04/2025

**IMPORTANT
INFORMATION**

Electronic Claiming Workbook (ECW) Update

We have been informed of some minor errors related to the drop downs boxes within the updated ECW 3.0. These issues have now been resolved, and Version 3.1 has been uploaded to the website. Please ensure you are using version 3.1 when submitting your claim.

Lianne Hatch
15/04/2025

**IMPORTANT
INFORMATION**

Electronic Claiming Workbook (ECW)

Thank you to those contractors who have submitted their monthly claims for local services using the updated version of the ECW (V3.1).

From feedback received we would ask you to note the following:

MCA: - We are aware that the rates appearing on the ECW are different from the current rates for Venalink and Omnicell products – **Please do not change these rates on the spreadsheet** – the rates that appear on the spreadsheet are the agreed rates for this service. These cannot be changed without negotiation between NHSGGC and CPGGC.

Drop Down Lists: We have been made aware that a few contractors are unable to see the drop down lists on the spreadsheet. While drop down lists have been a feature in Excel since Version 2 if you cannot see these you may need to consider upgrading your Microsoft package.

Cover Sheet: It is imperative that all fields coloured grey on the cover sheet are completed. The CPD Team will return claims unprocessed where a claim is submitted with key information missing i.e. date of submission, name of person submitting workbook. This information is a requirement under the Board's Standing Financial Instructions.

The CPD Team are grateful for the network's co-operation with this major change to the claiming process for some services. Please get in touch if you have any questions.

Janine Glen
04/03/2025

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