



Community Pharmacy Communication Update

Tuesday 4th August 2026

New Items in this edition –

- **Mobile Van Locations Week Beginning 03/08/2026**
- **NHS Pharmacy First (Scotland) Service Turns 6**

ACTION	Mobile Van Locations Week Beginning 03/08/2026
	Hello and welcome to the weekly roundup from the Mobile Harm Reduction Service. We've had a great week providing WAND and support to people out in the community and would like to give you a wee update on areas we'll be visiting next week. We now have 3 vans, meaning we can provide WAND interventions at several places at once, and respond more quickly to requests over the phone. Wednesday 5th August 2026 Van 1 09.45 - 16.00 - Trongate Pharmacy (City Centre) Van 2 09.45 - 12.30 - Castlemilk 13.00 - 16.00 - Portman Street & Kingston Halls Van 3 09.45 - 12.30 - Gorbals (A.D.R.S.) 13.00 - 16.00 - Aspire Belleisle (Govanhill) Thursday 6th August 2026 Van 1 09.45 - 16.00 - Trongate Pharmacy (City Centre) Van 2 09.45 - 12.30 - Chez Nous Hotel 13.00 - 16.00 - Maryhill Area Van 3 09.45 - 12.30 - Bob McTaggart (Cowcaddens) 13.00 - 16.00 - Chara (Possilpark) & Rodney Street Service Friday 7th August 2026 11.00 - 15.30 - Trongate Pharmacy (City Centre)

If you know anyone who would benefit from our service you can call the office on 0141 280 3834 to arrange a suitable day and time. For more service info or an electronic copy of our fliers please email: mhrsinfo@turningpointscotland.com

Turning Point Scotland
03/08/2026

ACTION

NHS Pharmacy First (Scotland) Service Turns 6

This week we celebrated the 6th anniversary of NHS Pharmacy First Scotland. [NHS Pharmacy First \(Scotland\) Service Turns 6 | Community Pharmacy Scotland](#)

Congratulations to everyone who contributes to providing this service across NHSGGC. We now have an amazing 267 Community Pharmacy Independent Prescribers (CIPs) covering 206 pharmacies, representing 72.5% of our 284 contractors.

Thank you to all our CIPs and pharmacy teams for the valuable service you provide and for the positive impact you continue to make on patient care across NHSGGC.

Rachel Bruce
04/08/2026

Items from previous editions –

IMPORTANT INFORMATION

CD Governance PPCD Memo July 2026



CD Governance
PPCD Memo July 2026

Attached

Please see attached memo from CD Governance

Mantej Chahal
28/07/2026

IMPORTANT INFORMATION

GGC Medicines Update

GGC Medicines Update is a series of blogs with important medicines related messages relevant to all healthcare professionals across GGC. Please see below for new blogs and relevant updates.

New blogs

Click on the following links to access the recently published Medicines Update blogs.

- [New NHSGGC Cranial Diabetes Insipidus, Inpatient Management Guideline Published](#)
- [Enoxaparin replacing dalteparin as LMWH of choice for treatment of VTE in adults in NHSGGC](#)
- [Switching SGLT2 inhibitors to generic dapagliflozin](#)
-

Updated blogs

Click on the following links to access the recently updated Medicines Update blogs.

- [IV Gentamicin for adults - 48 hourly prescribing and other alternative dosing schedules](#)
- [Formulary Update - Emollients](#)

Updates

- [Formulary Update - West of Scotland Formulary \(June '26\)](#)
- [MHRA Safety Roundup June 2026](#)
- [Guideline News June 2026](#)
- [Formulary Update May 2026](#)

Medicines Update blogs are correct at the time of publication. Click [here](#) for further information on Medicines Update.

If you would like to contribute to Medicines Update, please click [here](#) for a guide to blog writing.

Medicines Update blogs are hosted on the [GGC Medicines website](#) and app. The search function on the website can be used to find specific blogs.

Anyone can join our mailing list by contacting us at gqc.medicines.update@nhs.scot

If you find these blogs useful, please share them with your colleagues.

Sheila McKay
28/07/2026

IMPORTANT INFORMATION

PCA(P)(2026)11 - Extension To Serious Shortage Protocol For Ramipril 1.25mg Capsules

Please see link below NHS Circular PCA(P)(2026)11 - Extension To Serious Shortage Protocols For Ramipril 1.25mg Capsules

www.publications.scot.nhs.uk/files/pca2026-p-11.pdf

28/07/2026

IMPORTANT INFORMATION	Information – Updated Early Warning Systems
 EWS - All HSCPs - July 2026.pdf Attached	Please find attached an updated report which contains the Early Warning Systems (EWS) for each of the Board's HSCP's. A copy of this report can also be found on the Community Pharmacy Website: NHS Community Pharmacy Website (scot.nhs.uk) Please identify your pharmacy and print off the relevant cascade. I would like to reiterate the importance of all pharmacy staff, including Locums, knowing and understanding the cascade process and what they will need to do in response to a message. It may therefore be helpful to site this document close to your main telephone. As a reminder, this cascade system can be started by either a Board Officer or any Community Pharmacist. Anyone initiating the system should telephone the 'Master Station' clearly relaying the message that is required for circulation. The 'Master Station' will start the cascade of calls by telephoning the next pharmacy on the list, who will in turn, telephone the next pharmacy and so forth until the last pharmacy calls the 'Master Station'. When the 'Master Station' receives the call from the last pharmacy in the cascade, it should contact the person who initiated the cascade thus completing the cycle. It is essential that pharmacies follow this cascade in the specified order to ensure that all pharmacies receive the message and that the communication is successfully exchanged throughout each HSCP System. Closed pharmacies should be by-passed however; it would be helpful to telephone them with the message once they re-open. In these instances, please advise us that you have already passed on the message to the pharmacy they were expected to contact, which will stop unnecessary calls. If there is anything in this cascade process which is unclear or you would like to discuss further, please telephone Michelle Cooper on 0141-201-6041 Michelle Cooper 28/07/2026
IMPORTANT INFORMATION	PSD Scotland: Renew ePharmacy Certificates by 25th August 2026
	Please find link to information provided by CPS about PSDs recent message relating to the above.

[NSS: Renew ePharmacy Certificates by 25th August 2026 | Community Pharmacy Scotland](#)

Community Pharmacy Development Team
21/07/2026

**IMPORTANT
INFORMATION**

New Steroid Emergency Card

As you will be aware, Adrenal Crisis is a medical emergency and failure to recognise and treat promptly can be fatal. In 2021, Health Improvement Scotland (HIS) issued an alert to highlight a new [Steroid Emergency Card](#) which supports timely recognition and treatment of potential adrenal crisis.

Whilst these cards are issued in acute sector, we have arranged a small supply to be provided to all Community Pharmacies to utilise for replacements as required. Additional information is available in a recent [blog](#) highlighting the updated Emergency Steroid Card and clinical guidance.

If you require further supplies or have any queries, please contact ggc.cpdevteam@nhs.scot. (This card is not available directly from the Primary Care Distribution Centre).

Lorna Brown
21/07/2026

**IMPORTANT
INFORMATION**

Public Health Scotland Winter Vaccines Stakeholder Webinar

Public Health Scotland (PHS) would like to invite you to hear more about this year's winter vaccine programme and how we can support you to raise awareness and encourage uptake amongst those most at risk.

This webinar is aimed at professionals and organisations who work with and support those who are eligible for the flu and/or COVID-19 vaccines.

Tuesday 18th August 2026
11:35am -12:30pm
Online meeting

We will record the meeting for those who are unable to attend.

Rachel Bruce
21/07/2026

IMPORTANT INFORMATION	PCA(P)(2026)10 - Extension To Serious Shortage Protocol For Estradot® Patches And Creon® Gastroresistant Capsules
	Please see link below NHS Circular PCA(P)(2026)10 - Extension To Serious Shortage Protocols For Estradot® Patches And Creon® Gastroresistant Capsules www.publications.scot.nhs.uk/files/pca2026-p-10.pdf 21/07/2026

IMPORTANT INFORMATION	Electronic Claiming Workbook (ECW) - Version 4
 ECW V4.xlsx Attached	Please see attached the updated version of the Electronic Claiming Workbook (ECW) Version 4. This update includes formatting changes, additional input lines for the Inverclyde MAR Pilot and CPNSS services, and a new claim form for the upcoming Virtual Wards service. The start date for this service will be confirmed in due course. Please ensure that you are using the most up-to-date version before submitting your workbook. Claims submitted on previous versions may be returned unpaid. 21/07/2026 (CPDT)

IMPORTANT INFORMATION	ADRS Updated Service Level Agreements (SLAs) – Action Required
 SLA Disulfiram Final V2 April 2026 - Index  SLA OST Final V2 April 2026 - Independent Attached	If you are a Community Pharmacy who are part of a company listed below, that operates a central sign-up process, you do NOT need to respond to this communication as this will be co-ordinated from a central point within your company. If you are in any doubt, please contact us at ggc.CP-devteam@nhs.scot. (Abbey Chemists, Bannerman's, Asda, Bestway National Chemists, BNC Healthcare/GNA Healthcare/LG/Parkhead HC, Boots, Braidcraft/Robertson, CA Mackie, Central Pharmacies, Garscadden Pharma/OS Pharm, Gilbride's, Guidi's, Houlihan, Invercoast, J&JG Dickson & Son, J&P Innes, JP Mackie, Rowlands, M&D Green, Maryhill Pharmacies, Mearns Healthcare, NJC Healthcare, Salwan Pharmacies, Thistle Med/Kilbowie Healthcare, Walter Davidson & Sons, Willis, Wm Morrisons) Attached are the revised Service Level Agreements (SLAs) for the following services: • Supervised Disulfiram • Opiate Substitution Therapy (OST)

Action Required

Community pharmacies that do **not** participate in a central sign-up process are required to:

1. Read the attached SLA(s) in full.
2. Ensure they understand and accept their responsibilities under each SLA.
3. Complete and sign the **Declaration** on **Page 6** of each relevant SLA.
4. Return a copy of the signed declaration(s) by email to gqc.adrs.pharmacyteam@nhs.scot.

Signed declarations must be returned no later than Thursday 6 August 2026.

Please note that participation in these services will be considered to be under the terms of the attached SLA(s). Failure to return the signed declaration by the deadline may affect continued participation in the service.

Important – Superseding Agreements

This review has been undertaken to align all ADRS SLAs with consistent termination dates.

The attached SLAs take immediate precedence over, and supersede, all previous versions of these agreements. This applies regardless of the termination date stated in any earlier SLA.

Where a previous SLA was due to remain in force until 2027, the attached SLA will now replace that agreement and will be regarded as the current and governing version.

Changes to the SLAs

There have been **no changes to the clinical requirements** of the services. The principal amendments relate to:

- Fee arrangements
- Updated links and references
- Response and operational arrangements

Restricted Services

Updated SLAs for the following restricted services:

- Injecting Equipment Provision (IEP)
- Naloxone
- Buvidal

- Blood Borne Virus (BBV)

will be issued separately to current participating pharmacies by the end of this week.

Further Information

If you have any questions regarding this exercise, please contact ggc.adrs.pharmacyteam@nhs.scot.

Thank you for your continued commitment to delivering these important services and supporting patients across NHS Greater Glasgow and Clyde.

Janine Glen
14/07/2026

IMPORTANT INFORMATION

Flu Vaccination Service 2026-27 - Webinar: 25th August 2026

The Flu Webinar on **Tuesday 25th August** will provide staff with a comprehensive overview of the forthcoming Winter Flu Vaccination Programme. The session will outline key aspects of campaign delivery, including vaccine distribution arrangements, eligibility criteria, and important programme timelines.

In addition, the webinar will cover current flu vaccination guidance, training requirements for vaccinators, vaccine ordering processes, and the recording and reporting of vaccinations. Attendees will also have the opportunity to raise questions and seek clarification on any aspect of the programme, supporting effective local planning, preparation and delivery of the winter flu campaign.

Please join us on [Microsoft teams](#) from 7:00pm to 8:00pm.

Shona MacLeod
14/07/2026

IMPORTANT INFORMATION

Smoking Cessation Training – Parkhead Health Centre Hub – 20th August 2026



48. QYW Training -
Parkhead Health Cent

Attached

Smoking Cessation Training Thursday 20th August 2026 Parkhead Health Centre Hub

1251 Duke Street, Parkhead, Glasgow. G31 5NZ

In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff – 9am- 4:00pm (approx)

We presently have some places available for the event on the 20th August, 2026. The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff.

Please contact us ASAP by phone on 0141 201 4945, or by e-mail ggcpharmacyhit@nhs.scot

Places will be allocated on a first-come basis and will be confirmed in writing. Lunch will be provided. Please inform us if you do not require lunch. Parking is available on a first come basis.

Annette Robb
14/07/2026

IMPORTANT INFORMATION

FAST Education – New Dates



FAST Education
Poster.pdf

Attached

Please see attached offer of further training dates run by Chest Heart and Stroke Scotland on the FAST tool for identifying a stroke.

Thank you for your support with this, we have had 2,000+ attendees so far.

This training is funded by the Scottish Government, and it is strongly recommended that clinical and non-clinical staff working with stroke patients in **emergency departments, primary care, and the Scottish Ambulance Service** attend one of the sessions.

Each session will be no longer than 30 minutes, and will include a short presentation and time for discussion / questions via Microsoft Teams. This training is for **patient-facing** clinical and non-clinical staff working in **only emergency departments, primary care, and the Scottish Ambulance Service** (i.e. reception staff included), throughout Scotland.

A CPD certificate will be available for staff upon completion. Dates and times are as follows:

FAST Education Dates

Tuesday 11th August 09:00

Monday 24th August 10:00

Thursday 10th September 15:00

Wednesday 23rd September 12:00

Please can all attendees sign up via this Microsoft Forms link, and a Microsoft Teams invite will be sent out for the session nearer the date.

SIGN UP:

<https://forms.office.com/e/YiFrAbRwtv>

Please share this information with your clinical teams and encourage them to sign up. Please get in contact with me if you have any further questions.

Esther Pullen
30/06/2026

[INDEX - Community Pharmacy Communications Updates](#)

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot. We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: ggc.newpharmacy.applications@nhs.scot



Community Pharmacy Communication Update

Tuesday 11th August 2026

New Items in this edition –

- **Pre-Reg Pharmacy Technician Group**
- **Mobile Van Locations Week Beginning 10th August 2026**
- **PCA(P)(2026)12 - Extension to Serious Shortage Protocol for Creon® 10000 Gastro-Resistant Capsules**
- **Virtual Wards - Community Pharmacy and Interface Collaboration**

ACTION	Pre-Reg Pharmacy Technician Group
	Due to the increasing workforce pressures, particularly the impact of the emerging GP Practice Pharmacotherapy Services, NHS GGC has plans to increase the number of pharmacy technicians working in GP practices and in order to do this we plan to recruit and train pre-registration pharmacy technicians that will be employed on a two year fixed contract by the HSCPs. Community pharmacy has a very key role to play in the delivery of pharmacotherapy services and we would like to strengthen the already established links between community pharmacies and their local GP practices. Within GGC we will be recruiting pre-registration pharmacy technicians who we expect, following a 2 year pre-registration training course, to be GPhC registered by September 2028. We are keen that these pre-registration pharmacy technicians have experiential learning delivered in more than one sector of pharmacy, in-fact it is not possible to obtain the required competencies for GPhC registration wholly in primary care. Our model is that the pre-registration pharmacy technician works 2 days per week in a local community pharmacy and 2 days per week in a local GP practice/Hub setting. Day 5 is spent on undertaking college learning/assessments. We are also happy to discuss. At this stage we are aiming to establish any interest from community pharmacies who would be able to provide up to 24 months of experiential learning for a pre-registration pharmacy technician.

	In this September 2026 cohort we have posts within Glasgow North West HSCP, Glasgow North East HSCP and West Dunbartonshire HSCPs. If you feel that you would be able to support a pre-registration pharmacy student in this way could you please contact myself on 01389 828293 or by email to Lynne.meldrum2@nhs.scot by Monday 24th of August 2026. We anticipate the placements to commence in October 2026. Lynne Meldrum 11/08/2026
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ACTION	Mobile Van Locations Week Beginning 10th August 2026
	Hello and welcome to the weekly roundup from the Mobile Harm Reduction Service. We've had a great week providing WAND and support to people out in the community and would like to give you a wee update on areas we'll be visiting next week. We now have 3 vans, meaning we can provide WAND interventions at several places at once, and respond more quickly to requests over the phone. Wednesday 12th August 2026 Van 1 09.45 - 16.00 - Trongate Pharmacy (City Centre) Van 2 09.45 - 12.30 - Springburn 13.00 - 16.00 - Royston Thursday 13th August 2026 Van 1 09.45 - 16.00 - Trongate Pharmacy (City Centre) Van 2 09.45 - 12.30 - Queens Park Hotel 13.00 - 16.00 - Aspire P.R.W & Copland Hotel (Govan) Van 3 09.45 - 12.30 - Knightwood & Scotstoun 13.00 - 16.00 - Whiteinch & Yoker Friday 14th August 2026 11.00 - 15.30 - Trongate Pharmacy (City Centre)

	If you know anyone who would benefit from our service you can call the office on 0141 280 3834 to arrange a suitable day and time. For more service info or an electronic copy of our fliers please email: mhrsinfo@turningpointscotland.com Turning Point Scotland 11/08/2026
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ACTION	Virtual Wards - Community Pharmacy and Interface Collaboration Webinar
	Join us on Microsoft Teams at 7:00pm on Tuesday 1st September 2026 to find out more about this innovative new service, understand the community pharmacy role and have the opportunity to make connections and ask any questions you have about this service. Lorna Brown 11/08/2026

Items from previous editions –

IMPORTANT INFORMATION	NHS Pharmacy First (Scotland) Service Turns 6
	This week we celebrated the 6th anniversary of NHS Pharmacy First Scotland. NHS Pharmacy First (Scotland) Service Turns 6 Community Pharmacy Scotland Congratulations to everyone who contributes to providing this service across NHS GGC. We now have an amazing 267 Community Pharmacy Independent Prescribers (CIPs) covering 206 pharmacies, representing 72.5% of our 284 contractors. Thank you to all our CIPs and pharmacy teams for the valuable service you provide and for the positive impact you continue to make on patient care across NHS GGC. Rachel Bruce 04/08/2026

IMPORTANT INFORMATION	CD Governance PPCD Memo July 2026
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IMPORTANT INFORMATION	GGC Medicines Update
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If you find these blogs useful, please share them with your colleagues.

Sheila McKay
28/07/2026

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28/07/2026

**IMPORTANT
INFORMATION**

Information – Updated Early Warning Systems


EWS - All HSCPs -
July 2026.pdf
Attached

Please find attached an updated report which contains the Early Warning Systems (EWS) for each of the Board's HSCPs. A copy of this report can also be found on the Community Pharmacy Website: [NHS Community Pharmacy Website \(scot.nhs.uk\)](http://scot.nhs.uk)

Please identify your pharmacy and print off the relevant cascade.

I would like to reiterate the importance of all pharmacy staff, including Locums, knowing and understanding the cascade process and what they will need to do in response to a message. It may therefore be helpful to site this document close to your main telephone.

As a reminder, this cascade system can be started by either a Board Officer or any Community Pharmacist. Anyone initiating the system should telephone the 'Master Station' clearly relaying the message that is required for circulation. The 'Master Station' will start the cascade of calls by telephoning the next pharmacy on the list, who will in turn, telephone the next pharmacy and so forth until the last pharmacy calls the 'Master Station'. When the 'Master Station' receives the call from the last pharmacy in the cascade, it should contact the person who initiated the cascade thus completing the cycle.

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	these instances, please advise us that you have already passed on the message to the pharmacy they were expected to contact, which will stop unnecessary calls. If there is anything in this cascade process which is unclear or you would like to discuss further, please telephone Michelle Cooper on 0141-201-6041 Michelle Cooper 28/07/2026
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IMPORTANT INFORMATION	Smoking Cessation Training – Parkhead Health Centre Hub – 20th August 2026
 48. QYW Training - Parkhead Health Cent Attached	<u>Smoking Cessation Training</u> <u>Thursday 20th August 2026</u> <u>Parkhead Health Centre Hub</u> <u>1251 Duke Street, Parkhead, Glasgow. G31 5NZ</u> In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff – 9am- 4:00pm (approx) We presently have some places available for the event on the 20th August, 2026. The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff. Please contact us ASAP by phone on 0141 201 4945, or by e-mail ggcpharmacyhit@nhs.scot Places will be allocated on a first-come basis and will be confirmed in writing. Lunch will be provided. Please inform us if you do not require lunch. Parking is available on a first come basis. Annette Robb 14/07/2026

IMPORTANT INFORMATION	FAST Education – New Dates
 FAST Education Poster.pdf Attached	Please see attached offer of further training dates run by Chest Heart and Stroke Scotland on the FAST tool for identifying a stroke. Thank you for your support with this, we have had 2,000+ attendees so far. This training is funded by the Scottish Government, and it is strongly recommended that clinical and non-clinical staff working with stroke patients in emergency departments, primary care, and the Scottish Ambulance Service attend one of the sessions. Each session will be no longer than 30 minutes, and will include a short presentation and time for discussion / questions via Microsoft Teams. This training is for patient-facing clinical and non-clinical staff working in only emergency departments, primary care, and the Scottish Ambulance Service (i.e. reception staff included), throughout Scotland. A CPD certificate will be available for staff upon completion. Dates and times are as follows: <u>FAST Education Dates</u> Monday 24th August 10:00 Thursday 10th September 15:00 Wednesday 23rd September 12:00 Please can all attendees sign up via this Microsoft Forms link, and a Microsoft Teams invite will be sent out for the session nearer the date. SIGN UP: https://forms.office.com/e/YiFrAbRwtv Please share this information with your clinical teams and encourage them to sign up. Please get in contact with me if you have any further questions. Esther Pullen 30/06/2026

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Community Pharmacy Communication Update

Tuesday 18th August 2026

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- **Upcoming Webinar - The Thrush Myth: What Really Causes Breastfeeding Pain**
- **Mobile Van Locations Week Beginning 17th August 2026**
- **CD Governance PPCD Memo July 2026 – UPDATE**
- **Guide to Accessing Health Services**
- **COPD Service – Updated Service Level Agreement**

ACTION	Upcoming Webinar - The Thrush Myth: What Really Causes Breastfeeding Pain
<u>WCYPF Infant Feeding Lunch & Learn - The Thrush Myth What Really Causes Breastfeeding Pain</u> Attached	Please see the attached poster re a webinar which may be of interest to CP colleagues Kaye Greig 18/08/2026

ACTION	Mobile Van Locations Week Beginning 17th August 2026
	Hello and welcome to the weekly roundup from the Mobile Harm Reduction Service. We've had a great week providing WAND and support to people out in the community and would like to give you a wee update on areas we'll be visiting next week. We now have 3 vans, meaning we can provide WAND interventions at several places at once, and respond more quickly to requests over the phone. Wednesday 19th August 2026 Van 1 09.45 - 16.00 - Trongate Pharmacy (City Centre) Van 2 09.45 - 12.30 – Garscube Road 13.00 - 16.00 – Chez Nous (West End)

Thursday 20th August 2026

Van 1

09.45 - 16.00 - Trongate Pharmacy (City Centre)

Van 2

09.45 - 12.30 - Chara Centre/Rodney Street, Possilpark

13.00 - 16.00 - Milton

Friday 21st August 2026

11.00 - 15.30 - Trongate Pharmacy (City Centre)

If you know anyone who would benefit from our service you can call the office on 0141 280 3834 to arrange a suitable day and time. For more service info or an electronic copy of our fliers please email:

mhrsinfo@turningpointscotland.com

Turning Point Scotland

18/08/2026

ACTION

CD Governance PPCD Memo July 2026 - UPDATE



CD Governance
PPCD Memo July 2026

Attached

Please see attached memo from CD Governance.

Community pharmacy teams are reminded that there is a **legal requirement** to submit all private prescriptions for Schedule 2 and 3 CDs to Practitioner Services following completion of dispensing.

All original PPCD(1) forms must be accompanied by a CD34 submission form. CD 34 forms can be obtained from the Practitioner Services Business Support Team by emailing nss.pcfs-businesssupport@nhs.scot (Keep a copy of the PPCD(1) form in the pharmacy for your records). Further information is available in the memo.

Mantej Chahal

18/08/2026

ACTION

Guide to Accessing Health Services



Know Who To Turn
To poster.pdf

Attached

Glasgow City Community Pharmacies only:

Please find attached and below some useful resources for use to support patient journeys which may include self referrals/referrals to other Health Care Professionals including GPs.

When signposting patients to other services, it is important to manage patient expectations on how quickly they would be seen. In most

cases, stating that the profession being 'referred to' would assess the urgency of the presenting complaint and provide an appointment on that basis. If the referrer felt the situation was urgent a courtesy phone call to the other professional would be advisable.

Hopefully you will find the resources useful for your patients.

1. The attached '**Know Who To Turn To**' **signposting poster** which can be printed and displayed in public areas

2. **Links below to GCHSCP & NHSGGC public webpages:**

- **[Guide to accessing Health Services](#)**

This webpage is available on Glasgow City HSCP website. It provides information to help people find and access NHS services in Glasgow, all in one place. It is particularly people who are new to the city or unsure where to go for healthcare support.

- **[Primary Care - NHSGGC](#)**

If you scroll down, this webpage provides patient information about what Primary Care services can do for you and how to access them.

- **[Accident & Emergency - NHSGGC](#)**

This webpage provides information for patients on the Right Care, Right Place new model for emergency care to ensure patients access the most appropriate care quickly and safely.

Lorna Brown

18/08/2026

ACTION	COPD Service – Updated Service Level Agreement
	Following a successful pilot in 2021 the NHSGGC COPD service continues to allow easy access to ‘rescue medicines’ such as antibiotics & prednisolone, for vulnerable COPD patients via community pharmacies. The three PGDs that underpin the service have been recently updated in line with current guidance and are available to view here and the Respiratory MCN has recently resent information to all GP practices, along with a further supply of patient eligibility cards for use in practices. The purpose of this email is to formally re-launch the service with an updated SLA in the new national format. We ask all Community Pharmacies to either re-commit to the service, or sign up to participate for the first time.

Details will be sent to individual pharmacies for action and to our usual multiple distribution lists to complete the central sign up process.

Please Note:

- A Commencement Fee will only be paid to Contractors who are signing up to participate for the first time (either because they have not previously participated, or because they have recently taken ownership of a pharmacy).
- This SLA will be subject to all current and future uplifts from April 2024 as per the email dated 30/04/2026

You will find all you need to support your delivery of this important service here. I hope this is helpful, however if you require anything further please contact ggc.cpdevteam@nhs.scot. I look forward to your continued engagement and ongoing support in the development of patient care for those COPD patients who will utilise the service going forward.

Rachel Bruce
18/08/2026

Items from previous editions –

IMPORTANT INFORMATION	Pre-Reg Pharmacy Technician Group
	Due to the increasing workforce pressures, particularly the impact of the emerging GP Practice Pharmacotherapy Services, NHS GGC has plans to increase the number of pharmacy technicians working in GP practices and in order to do this we plan to recruit and train pre-registration pharmacy technicians that will be employed on a two year fixed contract by the HSCPs. Community pharmacy has a very key role to play in the delivery of pharmacotherapy services and we would like to strengthen the already established links between community pharmacies and their local GP practices. Within GGC we will be recruiting pre-registration pharmacy technicians who we expect, following a 2 year pre-registration training course, to be GPhC registered by September 2028. We are keen that these pre-registration pharmacy technicians have experiential learning delivered in more than one sector of pharmacy, in-fact it is not possible to obtain the required competencies for GPhC

	registration wholly in primary care. Our model is that the pre-registration pharmacy technician works 2 days per week in a local community pharmacy and 2 days per week in a local GP practice/Hub setting. Day 5 is spent on undertaking college learning/assessments. We are also happy to discuss. At this stage we are aiming to establish any interest from community pharmacies who would be able to provide up to 24 months of experiential learning for a pre-registration pharmacy technician. In this September 2026 cohort we have posts within Glasgow North West HSCP, Glasgow North East HSCP and West Dunbartonshire HSCPs. If you feel that you would be able to support a pre-registration pharmacy student in this way could you please contact myself on 01389 828293 or by email to Lynne.meldrum2@nhs.scot by Monday 24th of August 2026. We anticipate the placements to commence in October 2026. Lynne Meldrum 11/08/2026
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IMPORTANT INFORMATION	PCA(P)(2026)12 - Extension to Serious Shortage Protocol for Creon® 10000 Gastro-Resistant Capsules
	Please see link below NHS Circular PCA(P)(2026)12 - Extension To Serious Shortage Protocols For Ramipril 1.25mg Capsules www.publications.scot.nhs.uk/files/pca-p-2026-12.pdf 11/08/2026

IMPORTANT INFORMATION	Virtual Wards - Community Pharmacy and Interface Collaboration Webinar
	Join us on Microsoft Teams at 7:00pm on Tuesday 1st September 2026 to find out more about this innovative new service, understand the community pharmacy role and have the opportunity to make connections and ask any questions you have about this service. Lorna Brown 11/08/2026

IMPORTANT INFORMATION	NHS Pharmacy First (Scotland) Service Turns 6
	This week we celebrated the 6th anniversary of NHS Pharmacy First Scotland. NHS Pharmacy First (Scotland) Service Turns 6 Community Pharmacy Scotland

Congratulations to everyone who contributes to providing this service across NHS GGC. We now have an amazing 267 Community Pharmacy Independent Prescribers (CPIPs) covering 206 pharmacies, representing 72.5% of our 284 contractors.

Thank you to all our CPIPs and pharmacy teams for the valuable service you provide and for the positive impact you continue to make on patient care across NHS GGC.

Rachel Bruce
04/08/2026

IMPORTANT INFORMATION

PSD Scotland: Renew ePharmacy Certificates by 25th August 2026

Please find link to information provided by CPS about PSDs recent message relating to the above.

[NSS: Renew ePharmacy Certificates by 25th August 2026 | Community Pharmacy Scotland](#)

Community Pharmacy Development Team
21/07/2026

IMPORTANT INFORMATION

Flu Vaccination Service 2026-27 - Webinar: 25th August 2026

The Flu Webinar on **Tuesday 25th August** will provide staff with a comprehensive overview of the forthcoming Winter Flu Vaccination Programme. The session will outline key aspects of campaign delivery, including vaccine distribution arrangements, eligibility criteria, and important programme timelines.

In addition, the webinar will cover current flu vaccination guidance, training requirements for vaccinators, vaccine ordering processes, and the recording and reporting of vaccinations. Attendees will also have the opportunity to raise questions and seek clarification on any aspect of the programme, supporting effective local planning, preparation and delivery of the winter flu campaign.

Please join us on [Microsoft teams](#) from 7:00pm to 8:00pm.

Shona MacLeod
14/07/2026

IMPORTANT INFORMATION

Smoking Cessation Training – Parkhead Health Centre Hub – 20th August 2026



48. QYW Training -
Parkhead Health Cent

Attached

Smoking Cessation Training

Thursday 20th August 2026

Parkhead Health Centre Hub

1251 Duke Street, Parkhead, Glasgow. G31 5NZ

In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff – 9am- 4:00pm (approx)

We presently have some places available for the event on the 20th August, 2026. The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff.

Please contact us ASAP by phone on 0141 201 4945, or by e-mail gqcparmacyhit@nhs.scot

Places will be allocated on a first-come basis and will be confirmed in writing. Lunch will be provided. Please inform us if you do not require lunch. Parking is available on a first come basis.

Annette Robb
14/07/2026

IMPORTANT INFORMATION



FAST Education
Poster.pdf

Attached

FAST Education – New Dates

Please see attached offer of further training dates run by Chest Heart and Stroke Scotland on the FAST tool for identifying a stroke.

Thank you for your support with this, we have had 2,000+ attendees so far.

This training is funded by the Scottish Government, and it is strongly recommended that clinical and non-clinical staff working with stroke patients in **emergency departments, primary care, and the Scottish Ambulance Service** attend one of the sessions.

Each session will be no longer than 30 minutes, and will include a short presentation and time for discussion / questions via Microsoft Teams. This training is for **patient-facing** clinical and non-clinical staff working in **only emergency departments, primary care, and the Scottish Ambulance Service** (i.e. reception staff included), throughout Scotland.

A CPD certificate will be available for staff upon completion. Dates and times are as follows:

FAST Education Dates

Monday 24th August 10:00

Thursday 10th September 15:00

Wednesday 23rd September 12:00

Please can all attendees sign up via this Microsoft Forms link, and a Microsoft Teams invite will be sent out for the session nearer the date.

SIGN UP:

<https://forms.office.com/e/YiFrAbRwtv>

Please share this information with your clinical teams and encourage them to sign up. Please get in contact with me if you have any further questions.

Esther Pullen
30/06/2026

INDEX - Community Pharmacy Communications Updates

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot . We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: ggc.newpharmacy.applications@nhs.scot



Community Pharmacy Communication Update

Tuesday 25th August 2026

New Items in this edition –

- **Mobile Van Locations Week Beginning 24th August 2026**
- **Virtual Wards Service**

ACTION	Mobile Van Locations Week Beginning 24th August 2026
	Hello and welcome to the weekly roundup from the Mobile Harm Reduction Service. We've had a great week providing WAND and support to people out in the community and would like to give you a wee update on areas we'll be visiting this week. We now have 3 vans, meaning we can provide WAND interventions at several places at once, and respond more quickly to requests over the phone. Wednesday 26th August 2026 Van 1 09.45 - 16.00 - Trongate Pharmacy (City Centre) Van 2 09.45 - 12.30 - Cranhill 13.00 - 16.00 - Parkhead Hub Thursday 27th August 2026 Van 1 09.45 - 12.30 - Trongate Pharmacy (City Centre) 13.00 - 16.00 - Chez Nous/Queens Park Hotel Friday 28th August 2026 11.00 - 15.30 - Trongate Pharmacy (City Centre) If you know anyone who would benefit from our service you can call the office on 0141 280 3834 to arrange a suitable day and time. For more service info or an electronic copy of our fliers please email: mhrsinfo@turningpointscotland.com Turning Point Scotland 25/08/2026

ACTION	Virtual Wards Service
	NHSGGC is pleased to launch the Virtual Wards Service, which enables participating Community Pharmacies to supply medicines to patients being managed within a Virtual Ward setting. The service will commence on Monday 14th September 2026. Details will be sent to individual pharmacies for action and to our usual multiple distribution lists to complete the central sign-up process. We ask all Community Pharmacies wishing to participate in the service to complete the appropriate sign-up process and return the required documentation by Friday 11th September 2026. A Community Pharmacy and Interface Collaboration webinar will be held on Tuesday 1st September 2026 at 7.00pm to provide an overview of the service, discuss the launch arrangements and answer any questions. Microsoft Teams meeting - Join Here Please Note: - Supporting documentation, including the Virtual Wards PGD, Unscheduled Care PGD and Medicines A-Z Look-up List, is available on the CPDT website. - Claims should be submitted through the Electronic Claim Workbook (ECW). - This SLA will be subject to all current and future uplifts from April 2024, as per the email dated 30th April 2026. If you require any further information, please contact ggc.cpdevteam@nhs.scot. Thank you for your support in helping improve access to medicines for patients receiving care through Virtual Wards. Rachel Bruce 25/08/26

Items from previous editions –

IMPORTANT INFORMATION	Upcoming Webinar - The Thrush Myth: What Really Causes Breastfeeding Pain
 _WCYPF Infant Feeding Lunch & Lear Attached	Please see the attached poster re a webinar which may be of interest to CP colleagues Kaye Greig 18/08/2026

IMPORTANT INFORMATION	CD Governance PPCD Memo July 2026 - UPDATE
 CD Governance PPCD Memo July 2026 Attached	Please see attached memo from CD Governance. Community pharmacy teams are reminded that there is a legal requirement to submit all private prescriptions for Schedule 2 and 3 CDs to Practitioner Services following completion of dispensing. All original PPCD(1) forms must be accompanied by a CD34 submission form. CD 34 forms can be obtained from the Practitioner Services Business Support Team by emailing nss.pcfs-businesssupport@nhs.scot (Keep a copy of the PPCD(1) form in the pharmacy for your records). Further information is available in the memo. Mantej Chahal 18/08/2026

IMPORTANT INFORMATION	Guide to Accessing Health Services
 Know Who To Turn To poster.pdf Attached	Glasgow City Community Pharmacies only: Please find attached and below some useful resources for use to support patient journeys which may include self referrals/referrals to other Health Care Professionals including GPs. When signposting patients to other services, it is important to manage patient expectations on how quickly they would be seen. In most cases, stating that the profession being 'referred to' would assess the urgency of the presenting complaint and provide an appointment on that basis. If the referrer felt the situation was urgent a courtesy phone call to the other professional would be advisable. Hopefully you will find the resources useful for your patients. 1. The attached 'Know Who To Turn To' signposting poster which can be printed and displayed in public areas 2. Links below to GCHSCP & NHSGGC public webpages: • Guide to accessing Health Services This webpage is available on Glasgow City HSCP website. It provides information to help people find and access NHS services in Glasgow, all in one place. It is particularly for people who are new to the city or unsure where to go for healthcare support. • Primary Care - NHSGGC

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