



Community Pharmacy Communication Update


Thursday 1st August 2024



REMINDER	PHPU Newsletter Summer Edition 2024
 PHPU Newsletter.pdf Attached	<p>Please find attached the summer edition of the PHPU newsletter</p> <p>Maureen McLean 30/07/2024</p>

REMINDER	Realistic Medicine SWAY newsletter
	<p>Please see link below to the Realistic Medicine Sway Newsletter.</p> <p>https://sway.cloud.microsoft/OlpWKsiictkyvK9v?ref=Link</p> <p>Olivia Lamont 30/07/2024</p>

REMINDER	Medicine Supply Alert Notice – MSAN(2024)42 - Ipratropium Bromide 250micrograms/1ml And 500micrograms/2ml Nebuliser Liquid Unit Dose Vials, MSAN(2024)43 and MSAN(2024)44 – Quetiapine tablets and carbamazepine oral suspension sugar free (Accord) – 24 July 2024
 MSAN (2024) 24 Ipratropium.pdf Attachment	<p>Please find links below to an updated MSAN for quetiapine 150mg, 200mg and 300mg tablets, and an MSAN advising that carbamazepine 100mg/5ml oral suspension sugar free from Accord is out of stock until mid-August 2024.</p> <p>MSAN(2024)42 - Ipratropium bromide 250micrograms/1ml and 500micrograms/2ml nebuliser liquid unit dose vials <attached></p> <p>MSAN(2024)43 - Quetiapine 150mg, 200mg, 300mg tablets – UPDATE: msan-2024-43.pdf (scot.nhs.uk)</p> <p>MSAN(2024)44 - Carbamazepine 100mg/5ml oral suspension sugar free (Accord): msan-2024-44.pdf (scot.nhs.uk)</p> <p>Andreas Tzineris 25/07/2024</p>

REMINDER	Electronic Claiming Workbook (ECW) Version 2.2
 ECW V2.2.xlsx Attachment	<p>All pharmacies are now using the Electronic Claiming Workbook (ECW) for claims relating to locally negotiated pharmacy services.</p> <p>Please see <attached> the updated version of the ECW. Version 2.2 contains an updated look up table which has been amended to reflect the most recent changes in ownership. Please ensure that you are using the most up-to-date version before submitting your workbook. Claims submitted on previous versions may be returned unpaid.</p> <p>A 'User Guide' can also be found here for your information. We hope this is helpful and as always, if you have any issues please do let us know.</p> <p>Janine Glen 25/07/2024</p>

REMINDER	Sexual and Reproductive Health at the Pharmacy - Survey
	<p>We have been approached by Dr John Reynolds Wright, who is looking to gather community pharmacist's views on the delivery and future of SRH care from community pharmacies.</p> <p>Please share your experiences, practice and views on delivery of sexual and reproductive healthcare (SRH) at the pharmacy to help shape future research and development in Scotland!</p> <p>The survey takes under 10 minutes to complete, but you need to be logged into Office365 using your NHS account to access it (it will not record your name/email, but will check you are eligible to respond). It can be completed on a phone or tablet as long as you have your login details. https://forms.office.com/e/zM9Z5vtaq3</p> <p>Please feel free to share with other pharmacists.</p> <p>Dr John Reynolds-Wright NES/CSO Clinical Lecturer in Sexual & Reproductive Health 26/07/2024</p>

REMINDER	Community Pharmacy Development Team – Contact Sheets
	<p>As you will be aware the Community Pharmacy Development Team (CPDT) developed, in response to the community pharmacy network's request, a useful contact sheet which brought together useful information which previously had been sited in several different places.</p> <p>This resource has been well received and we consistently receive positive feedback on how useful community pharmacies find it.</p> <p>We committed to review the Contact Sheet on an annual basis to ensure it remained up to date and are pleased to let you know that Version 2 is winging it's way to you via the Board Couriers. The resource is A3 size and is laminated to last longer.</p> <p>I hope you find the resource helpful and please if you have any feedback once you receive the resource, pass this to: ggc.cpdevteam@nhs.scot.</p> <p>Janine Glen 23/07/2024</p>

REMINDER**PCA(P)(2024)12 to PCA(P)(2024)20 – Serious Shortage Protocols (SSPs) for Quetiapine tablets**


Please see below nine NHS circulars advising of Serious Shortage Protocols (SSPs) that are in place in relation to supply issues with quetiapine 150mg, 200mg and 300mg tablets.

The SSPs allow pharmacists to substitute with alternative strengths of quetiapine and also restrict the amount of quetiapine that can be provided to patients to one-month's supply.

The table below lists the SSPs along with their relevant PCA(P) circulars.

PCA(P) Circular	SSP	Type	LINK TO WEB PAGE
PCA(P)(2024) 12	SSP062 - Quetiapine 150mg tablets	Substitution	Click Here
PCA(P)(2024) 13	SSP063 - Quetiapine 150mg tablets	Restriction to one month's supply	Click Here
PCA(P)(2024) 14	SSP064 - Quetiapine 150mg tablets	Substitution and restriction to one month's supply	Click Here
PCA(P)(2024) 15	SSP065 - Quetiapine 200mg tablets	Substitution	Click Here
PCA(P)(2024) 16	SSP066 - Quetiapine 200mg tablets	Restriction to one month's supply	Click Here
PCA(P)(2024) 17	SSP067 - Quetiapine 200mg tablets	Substitution and restriction to one month's supply	Click Here
PCA(P)(2024) 18	SSP068 - Quetiapine 300mg tablets	Substitution	Click Here
PCA(P)(2024) 19	SSP069 - Quetiapine 300mg tablets	Restriction to one month's supply	Click Here
PCA(P)(2024) 20	SSP070 - Quetiapine 300mg tablets	Substitution and restriction to one month's supply	Click Here

Andreas Tzineris
23/07/2024

REMINDER	CPNSS SLA
<div data-bbox="188 286 245 353"></div> <div data-bbox="140 360 285 389">CPNS SLA.pdf</div> <div data-bbox="140 470 290 508">Attached</div>	<p>The SLA underpinning the Community Pharmacy Nutrition Support Service (CPNSS) expired on 31st March 2024.</p> <p>Apologies that it has taken so long to organise an updated version.</p> <p>There is no need for you to sign up for the service again, if you have already done so for the original proposal. A copy of the updated SLA is attached for information. There has been no change to the service specification within the service and community pharmacies are not being asked to do anything additional or different.</p> <p>Please note: The reimbursement information at Section 9 has been carried over from the original SLA and no additional sign-up fee will be paid to existing participants. The set-up fee will only be paid to contractors opting to provide the service for the first time.</p> <p>All support materials/information relating to the provision of the service can be accessed from the CPDT website - here</p> <p>Janine Glen 23/07/2024</p>

REMINDER	ACTION REQUIRED: ADRS SLAs
	<p>The Community Pharmacy network are key partners in the monitoring and treatment of patients who are Service Users of the Alcohol and Drug Recovery Services (ADRS).</p> <p>They contribute to the care of these patients by participating in several locally negotiated pharmacy services. Most, but not all of which are provided under the framework of an SLA agreed by CP Greater Glasgow & Clyde.</p> <p>The ADRS Central Pharmacy Team has recently completed a piece of work to update existing SLAs and develop frameworks for those services which didn't already have an SLA in place.</p> <p>We are now in a position to invite the community pharmacy network to sign up to these services for a period of three years.</p> <p>The suite of SLAs can be found here: NHS Greater Glasgow & Clyde (scot.nhs.uk)</p> <p>Independent pharmacy contractors should sign the participation forms for each of the services they wish to opt into and return to the Community Pharmacy Development Team (CPDT) using the contact details provided. If you are a branch who are part of a company that operates a central sign-up process you do not need to respond to this communication as this will be co-ordinated from a central point within your company.</p> <p>PLEASE NOTE: The Naloxone and Injecting Equipment Provider (IEP) services are “limited” services and the only contractors that can only sign up to these SLAs are those who have previously been identified by the ADRS Team.</p> <p>Signed participation forms should be submitted by close of play Thursday 8th August 2024.</p> <p>Please contact: cpdt@ggc.scot.nhs.uk if you have any queries regarding any aspect of the above.</p> <p>Janine Glen 23/07/2024</p>

REMINDER

Pharmacy Poster Campaign - Detect Cancer Early



24-25 - DCE - Be the
Early Bird - Creative

Attached

Please note that the next pharmacy public health campaign will be a re-run of Detecting Cancer Early. Posters will be mailed out to all pharmacies in w/c 29th July and the campaign will run until 4th September.


The poster is below (front and back) and the covering letter is attached for your info.

A Stakeholder Toolkit is being finalised and will include 16:9 versions for anyone who wishes to use on plasma screens. This will be circulated in due course.



The following campaign will then be a new Dementia Anti Stigma campaign which launches on the 4th September, this will be circulated in due course.

Elaine Muirhead
23/07/2024

REMINDER	BHIVA information email: Ordering and delivery of Gilead products during July and August 2024
 <p>Gilead Products.pdf</p> <p>Attached</p>	<p>We have recently learned that there will be some disruption to Gilead's ordering processes whilst they transition between IT systems. We are emailing to provide you with an update and some clarification regarding this matter. Recent communications have raised concern about potential supply interruptions. Gilead has confirmed that there is no shortage of stock, and measures are in place to ensure continued availability.</p> <p>Key Points:</p> <p>For the Blackout Period from 17 July to 5 August 2024 the key dates are:</p> <ul style="list-style-type: none"> • If possible, place an order for the whole of the Blackout period by 16 July 2024, these orders will be fulfilled through the usual Gilead distribution route • The final date by which orders can be placed and be fulfilled by the usual distribution route is 22 July 2024 • Between 23 July and 5 August 2024, orders can still be placed by contacting Gilead Customer Services on 020 3681 4681, email: ukcustomer.services@gilead.com, please mark these orders as urgent and they will be fulfilled from via Gilead's UK wholesaler, Alcura. • Stock Availability: Gilead has provided reassurance that they have sufficient supplies to cover this period. • Order Placement: During the transition period, orders can still be placed through the usual Customer Services telephone and email routes. However, it is recommended to place orders in advance to avoid any delays.

[INDEX - Community Pharmacy Communications Updates](#)

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to:
cpdt@ggc.scot.nhs.uk

Community Pharmacy Communication Update



Tuesday 6th August 2024



In this edition –

- **Ranitidine Recovery**
- **Paracetamol PGD V7**

ACTION	Ranitidine Recovery
	<p>Contractors will recall an exercise that was completed in March 2023 to look at payments for ranitidine prescriptions after a product recall and subsequent shortage before being withdrawn from the market. Contractors worked with the Health Board to identify prescriptions that had been paid incorrectly and this information was passed to NHS Services Scotland Adjustment Team to action once the local exercise was complete.</p> <p>Due to circumstances outside of the Board's control, these reclaims are only being actioned by NSS now. From experience, it is likely to be completed in batches. NSS have been asked to use the reclaim/recovery code of HB RANIT to aid contractors in identifying the reasons for the adjustment on your payment information.</p> <p>We have worked with Community Pharmacy Scotland and CPGGC as part of this exercise and CPS are aware of the delay in the adjustments being actioned.</p> <p>Timescales for the recovery are unknown and may take several months to complete as each item must be manually adjusted for each contractor.</p> <p>Elaine Paton 06/08/2024</p>

ACTION	Paracetamol PGD V7
 Paracetamol PGD V7.pdf  Paracetamol PGD V7 (2).pdf Attached	<p>Please find attached Version 7 of PGD Paracetamol Suspension (for childhood immunisation programme) and Appendix 1 which has been updated for clarity.</p> <p>Please note this supersedes the previous version sent earlier in the year and must be signed.</p> <p>The new PGD is attached and is available from the Community Pharmacy Development Team website here. Please sign the authorisation sheet and complete the electronic recording form: https://forms.office.com/e/41mABYUe1X</p> <p>Lianne Hatch 06/08/2024</p>

[INDEX - Community Pharmacy Communications Updates](#)

Any queries should be directed to the contact provided. Where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot



We are keen for any feedback you have about this Comms Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk


Community Pharmacy Communication Update

Thursday 8th August 2024





REMINDER	Ranitidine Recovery
	<p>Contractors will recall an exercise that was completed in March 2023 to look at payments for ranitidine prescriptions after a product recall and subsequent shortage before being withdrawn from the market. Contractors worked with the Health Board to identify prescriptions that had been paid incorrectly and this information was passed to NHS Services Scotland Adjustment Team to action once the local exercise was complete.</p> <p>Due to circumstances outside of the Board's control, these reclaims are only being actioned by NSS now. From experience, it is likely to be completed in batches. NSS have been asked to use the reclaim/recovery code of HB RANIT to aid contractors in identifying the reasons for the adjustment on your payment information.</p> <p>We have worked with Community Pharmacy Scotland and CPGGC as part of this exercise and CPS are aware of the delay in the adjustments being actioned.</p> <p>Timescales for the recovery are unknown and may take several months to complete as each item must be manually adjusted for each contractor.</p> <p>Elaine Paton 06/08/2024</p>

REMINDER	Paracetamol PGD V7
 Paracetamol PGD V7.pdf  Paracetamol PGD V7 (2).pdf Attached	<p>Please find attached Version 7 of PGD Paracetamol Suspension (for childhood immunisation programme) and Appendix 1 which has been updated for clarity.</p> <p>Please note this supersedes the previous version sent earlier in the year and must be signed.</p> <p>The new PGD is attached and is available from the Community Pharmacy Development Team website here. Please sign the authorisation sheet and complete the electronic recording form: https://forms.office.com/e/41mABYUe1X</p> <p>Lianne Hatch 06/08/2024</p>

REMINDER	PHPU Newsletter Summer Edition 2024
 PHPU Newsletter.pdf Attached	<p>Please find attached the summer edition of the PHPU newsletter</p> <p>Maureen McLean 30/07/2024</p>

REMINDER	Realistic Medicine SWAY newsletter
	<p>Please see link below to the Realistic Medicine Sway Newsletter.</p> <p>https://sway.cloud.microsoft/OlpWKsiictkyvK9v?ref=Link</p> <p>Olivia Lamont 30/07/2024</p>

REMINDER	Medicine Supply Alert Notice – MSAN(2024)42 - Ipratropium Bromide 250micrograms/1ml And 500micrograms/2ml Nebuliser Liquid Unit Dose Vials, MSAN(2024)43 and MSAN(2024)44 – Quetiapine tablets and carbamazepine oral suspension sugar free (Accord) – 24 July 2024
<div data-bbox="172 293 225 344"></div> <div data-bbox="124 347 264 396">MSAN (2024) 24 Ipratropium.pdf</div> <div data-bbox="140 472 295 501">Attachment</div>	<p>Please find links below to an updated MSAN for quetiapine 150mg, 200mg and 300mg tablets, and an MSAN advising that carbamazepine 100mg/5ml oral suspension sugar free from Accord is out of stock until mid-August 2024.</p> <p>MSAN(2024)42 - Ipratropium bromide 250micrograms/1ml and 500micrograms/2ml nebuliser liquid unit dose vials <attached></p> <p>MSAN(2024)43 - Quetiapine 150mg, 200mg, 300mg tablets – UPDATE: msan-2024-43.pdf (scot.nhs.uk)</p> <p>MSAN(2024)44 - Carbamazepine 100mg/5ml oral suspension sugar free (Accord): msan-2024-44.pdf (scot.nhs.uk)</p> <p>Andreas Tzineris 25/07/2024</p>

REMINDER	Electronic Claiming Workbook (ECW) Version 2.2
<div data-bbox="183 1090 242 1155"></div> <div data-bbox="140 1160 292 1184">ECW V2.2.xlsx</div> <div data-bbox="148 1263 303 1292">Attachment</div>	<p>All pharmacies are now using the Electronic Claiming Workbook (ECW) for claims relating to locally negotiated pharmacy services.</p> <p>Please see <attached> the updated version of the ECW. Version 2.2 contains an updated look up table which has been amended to reflect the most recent changes in ownership. Please ensure that you are using the most up-to-date version before submitting your workbook. Claims submitted on previous versions may be returned unpaid.</p> <p>A 'User Guide' can also be found here for your information. We hope this is helpful and as always, if you have any issues please do let us know.</p> <p>Janine Glen 25/07/2024</p>

REMINDER	Sexual and Reproductive Health at the Pharmacy - Survey
	<p>We have been approached by Dr John Reynolds Wright, who is looking to gather community pharmacist's views on the delivery and future of SRH care from community pharmacies.</p> <p>Please share your experiences, practice and views on delivery of sexual and reproductive healthcare (SRH) at the pharmacy to help shape future research and development in Scotland!</p> <p>The survey takes under 10 minutes to complete, but you need to be logged into Office365 using your NHS account to access it (it will not record your name/email, but will check you are eligible to respond). It can be completed on a phone or tablet as long as you have your login details. https://forms.office.com/e/zM9Z5vtaq3</p> <p>Please feel free to share with other pharmacists.</p> <p>Dr John Reynolds-Wright NES/CSO Clinical Lecturer in Sexual & Reproductive Health 26/07/2024</p>

[INDEX - Community Pharmacy Communications Updates](#)

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to:
cpdt@ggc.scot.nhs.uk

Community Pharmacy Communication Update

Tuesday 13th August 2024



In this edition –

- **PCA(P)(2024)21 and PCA(P)(2024)22 – Serious Shortage Protocols (SSPs) for ramipril 2.5mg tablets, and cefalexin 500mg tablets**
- **Unscheduled Care PGD v31**
- **Common Skin Conditions Webinar**
- **Bridging Contraception PGD (Version 12)**

ACTION	PCA(P)(2024)21 and PCA(P)(2024)22 – Serious Shortage Protocols (SSPs) for ramipril 2.5mg tablets, and cefalexin 500mg tablets
	<p>Please find links below NHS circulars advising of Serious Shortage Protocols (SSPs) that are in place for ramipril 2.5mg tablets and cefalexin 500mg tablets.</p> <p>PCA(P)(2024)21 – Serious Shortage Protocol (SSP): ramipril 2.5mg tablets The SSP for ramipril 2.5mg tablets, allows pharmacists to substitute this product with ramipril 2.5mg capsules instead. pca2024-p-21.pdf (scot.nhs.uk)</p> <p>PCA(P)(2024)22 – Serious Shortage Protocol (SSP): cefalexin 500mg tablets pca2024-p-22.pdf (scot.nhs.uk)</p> <p>The SSP for cefalexin 500mg tablets, allows pharmacists to substitute this product with cefalexin 500mg capsules instead.</p> <p>Andreas Tzineris 13/08/2024</p>

ACTION	Unscheduled Care PGD v31
	<p>We have been asked by NHS 24 to advise you that the National PGD for Urgent Provision of Current Prescribed Medicines, Appliances and ACBS products has been updated to version 31. This is now ONLY available electronically via the NHS Scotland Community Pharmacy internet site:</p> <p>GGC's local page: Patient Group Directions (PGDs) – NHS Greater Glasgow & Clyde (scot.nhs.uk)</p> <p>https://www.communitypharmacy.scot.nhs.uk/unscheduled-care/</p> <p>This PGD must be read, agreed to, and signed by all pharmacists involved in its use. For an overview and explanation of the changes please review the “What’s New” section attached.</p> <p>Please note:</p> <ul style="list-style-type: none"> • Pharmacists no longer need to submit a paper copy of their signed PGD to NHSGGC; the signed PGD should be logged via our Electronic form: https://forms.office.com/e/41mABYUe1X • A copy of the individual signing sheet should be completed and kept for the pharmacists' own information. • All pharmacists, managers, relief managers and locum pharmacists must sign and submit/return this form for any supply they make on a UCF/CP4 form under the PGD to be legal. • Pharmacists who work across several health boards should complete their individual signing sheet, tick the boards they work for, and follow the submission/return process on P2 of the Authorisation Form V31. <p>Lianne Hatch 13/08/2024</p>

ACTION	Common Skin Conditions Webinar
	<p>The Common Clinical Conditions (CCC) Advisory group would like to invite you to an evening Webinar on Common Skin Conditions.</p> <p>This session will be presented by Dr Sarah McCusker, ST6 Dermatology, Queen Elizabeth University Hospital.</p> <p>The session will be recorded and uploaded to the Community Pharmacy website.</p>

	<p>To join this meeting on Thursday 22nd August 2024 @ 7:00pm, please click the link below:</p> <p>Microsoft Teams Join the meeting now</p> <p>Lorna Brown 13/08/2024</p>
--	--

ACTION	Bridging Contraception PGD (Version 12)
	<p>An updated version of the Bridging Contraception PGD (Version 12) was issued to the community pharmacy network in early June 2024. Pharmacists were asked to record their acceptance of the PGDs on the CPDT electronic form.</p> <p>It has now come to light that the updated PGD sent out was in fact a version relevant to staff working from the Sandyford Centre and should not have been sent to the community pharmacy network.</p> <p>Version 1 of the national PGD has been given a local extension for a further six months which should cover the network until a new national PGD is issued later this year. Version 1 therefore remains valid.</p> <p>Any pharmacist who has made a supply following the local Version 12 can be reassured that there is little clinical difference between the two Versions.</p> <p><u>What do you need to do?</u></p> <p>If you have completed the CPDT electronic form indicating that you have read, understood and accepted the professional responsibility <u>either</u> under the original National Version 1 or the updated Local Version 12 PGD <u>you need do nothing</u>.</p> <p>If you have not already completed the electronic form for Version 1 please do so now. PGDs - Greater Glasgow and Clyde (office.com)</p> <p>Thank you for your continued co-operation in this matter. If you have any queries regarding any aspect of the above please direct these to: ggc.cpdevteam@nhs.scot.</p> <p>Lianne Hatch 13/08/2024</p>

Community Pharmacy Communication Update

Thursday 15th August 2024



REMINDER	Ranitidine Recovery
	<p>Contractors will recall an exercise that was completed in March 2023 to look at payments for ranitidine prescriptions after a product recall and subsequent shortage before being withdrawn from the market. Contractors worked with the Health Board to identify prescriptions that had been paid incorrectly and this information was passed to NHS Services Scotland Adjustment Team to action once the local exercise was complete.</p> <p>Due to circumstances outside of the Board's control, these reclaims are only being actioned by NSS now. From experience, it is likely to be completed in batches. NSS have been asked to use the reclaim/recovery code of HB RANIT to aid contractors in identifying the reasons for the adjustment on your payment information.</p> <p>We have worked with Community Pharmacy Scotland and CPGGC as part of this exercise and CPS are aware of the delay in the adjustments being actioned.</p> <p>Timescales for the recovery are unknown and may take several months to complete as each item must be manually adjusted for each contractor.</p> <p>Elaine Paton 06/08/2024</p>

REMINDER	PCA(P)(2024)21 and PCA(P)(2024)22 – Serious Shortage Protocols (SSPs) for ramipril 2.5mg tablets, and cefalexin 500mg tablets
	<p>Please find links below to NHS circulars advising of Serious Shortage Protocols (SSPs) that are in place for ramipril 2.5mg tablets and cefalexin 500mg tablets.</p> <p>PCA(P)(2024)21 – Serious Shortage Protocol (SSP): ramipril 2.5mg tablets The SSP for ramipril 2.5mg tablets, allows pharmacists to substitute this product with ramipril 2.5mg capsules instead. pca2024-p-21.pdf (scot.nhs.uk)</p> <p>PCA(P)(2024)22 – Serious Shortage Protocol (SSP): cefalexin 500mg tablets pca2024-p-22.pdf (scot.nhs.uk)</p> <p>The SSP for cefalexin 500mg tablets, allows pharmacists to substitute this product with cefalexin 500mg capsules instead.</p> <p>Andreas Tzineris 13/08/2024</p>



REMINDER	Unscheduled Care PGD v31
	<p>We have been asked by NHS 24 to advise you that the National PGD for Urgent Provision of Current Prescribed Medicines, Appliances and ACBS products has been updated to version 31. This is now ONLY available electronically via the NHS Scotland Community Pharmacy internet site:</p> <p>GGC's local page: Patient Group Directions (PGDs) – NHS Greater Glasgow & Clyde (scot.nhs.uk)</p> <p>https://www.communitypharmacy.scot.nhs.uk/unscheduled-care/</p> <p>This PGD must be read, agreed to, and signed by all pharmacists involved in its use. For an overview and explanation of the changes please review the “What’s New” section attached.</p> <p>Please note:</p> <ul style="list-style-type: none"> Pharmacists no longer need to submit a paper copy of their signed PGD to NHSGGC; the signed PGD should be logged via our Electronic form: https://forms.office.com/e/41mAByUe1X A copy of the individual signing sheet should be completed and kept for the pharmacists' own information.

	<ul style="list-style-type: none"> • All pharmacists, managers, relief managers and locum pharmacists must sign and submit/return this form for any supply they make on a UCF/CP4 form under the PGD to be legal. • Pharmacists who work across several health boards should complete their individual signing sheet, tick the boards they work for, and follow the submission/return process on P2 of the Authorisation Form V31. <p>Lianne Hatch 13/08/2024</p>
--	---

REMINDER	Common Skin Conditions Webinar
	<p>The Common Clinical Conditions (CCC) Advisory group would like to invite you to an evening Webinar on Common Skin Conditions.</p> <p>This session will be presented by Dr Sarah McCusker, ST6 Dermatology, Queen Elizabeth University Hospital.</p> <p>The session will be recorded and uploaded to the Community Pharmacy website.</p> <p>To join this meeting on Thursday 22nd August 2024 @ 7:00pm, please click the link below:</p> <p>Microsoft Teams Join the meeting now</p> <p>Lorna Brown 13/08/2024</p>

REMINDER	Bridging Contraception PGD (Version 12)
	<p>An updated version of the Bridging Contraception PGD (Version 12) was issued to the community pharmacy network in early June 2024. Pharmacists were asked to record their acceptance of the PGDs on the CPDT electronic form.</p> <p>It has now come to light that the updated PGD sent out was in fact a version relevant to staff working from the Sandyford Centre and should not have been sent to the community pharmacy network.</p> <p>Version 1 of the national PGD has been given a local extension for a further six months which should cover the network until a new</p>

	<p>national PGD is issued later this year. Version 1 therefore remains valid.</p> <p>Any pharmacist who has made a supply following the local Version 12 can be reassured that there is little clinical difference between the two Versions.</p> <p><u>What do you need to do?</u></p> <p>If you have completed the CPDT electronic form indicating that you have read, understood and accepted the professional responsibility <i>either</i> under the original National Version 1 or the updated Local Version 12 PGD <i>you need do nothing</i>.</p> <p>If you have not already completed the electronic form for Version 1 please do so now. PGDs - Greater Glasgow and Clyde (office.com)</p> <p>Thank you for your continued co-operation in this matter. If you have any queries regarding any aspect of the above please direct these to: ggc.cpdevteam@nhs.scot.</p> <p>Lianne Hatch 13/08/2024</p>
--	---

REMINDER	Paracetamol PGD V7
 Paracetamol PGD V7.pdf  Paracetamol PGD V7 (2).pdf Attached	<p>Please find attached Version 7 of PGD Paracetamol Suspension (for childhood immunisation programme) and Appendix 1 which has been updated for clarity.</p> <p>Please note this supersedes the previous version sent earlier in the year and must be signed.</p> <p>The new PGD is attached and is available from the Community Pharmacy Development Team website here. Please sign the authorisation sheet and complete the electronic recording form: https://forms.office.com/e/41mABYUe1X</p> <p>Lianne Hatch 06/08/2024</p>

[INDEX - Community Pharmacy Communications Updates](#)

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to:
cpdt@ggc.scot.nhs.uk


Community Pharmacy Communication Update

Tuesday 20th August 2024



In this edition –

- **AstraZeneca partners with Phoenix and Alliance on UK Medicines Distribution**
- **Smoking Cessation Training - Tuesday 27th August**

ACTION	AstraZeneca partners with Phoenix and Alliance on UK Medicines Distribution
 New Distribution Model.pdf Attached	<p>Please find attached a letter from AstraZeneca outlining information about the changes made to their medicine distribution model. As you will see the wholesaler route has changed.</p> <p>Apologies if you have already received this information however we have just been made aware of it.</p> <p>Alan Harrison Lead Pharmacist, Community Pharmacy Development</p>

ACTION	Smoking Cessation Training - Tuesday 27th August
	<p style="text-align: center;"><u>Smoking Cessation Training</u> <u>Tuesday 27th August 2024</u> <u>Leverndale Hospital</u> <u>Beresford Suite, 510 Crookston Road, Glasgow. G53 7TU</u></p> <p>In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff – 9am- 4:00pm (approx)</p> <p>We presently have some places available for the event on the 27th August, 2024.</p> <p>The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (as FYT students are paid through NES, no need to claim).</p>

Please contact us ASAP by phone on 0141 201 4945, or by e-mail pharmacyhit@ggc.scot.nhs.uk

Places will be allocated on a first-come basis and will be confirmed in writing.

Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements.

Parking is available on a first come basis.

Date 2024	Time:	Nos	Meeting Place	Contact	Event
Tuesday 27th August 2024	09:00 – 16.00	30	Beresford Suite Leverndale Hospital	0141 201 4945 pharmacyhit@ggc.scot.nhs.uk	QYW training
Tuesday 24th September 2024	09:00 - 16:00	30	Campanile Hotel	0141 201 4945 pharmacyhit@ggc.scot.nhs.uk	QYW training

Annette Robb
20/08/2024

[INDEX - Community Pharmacy Communications Updates](#)

Any queries should be directed to the contact provided. Where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot


We are keen for any feedback you have about this Comms Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk

Community Pharmacy Communication Update

Thursday 22nd August 2024



REMINDER	Ranitidine Recovery
	<p>Contractors will recall an exercise that was completed in March 2023 to look at payments for ranitidine prescriptions after a product recall and subsequent shortage before being withdrawn from the market. Contractors worked with the Health Board to identify prescriptions that had been paid incorrectly and this information was passed to NHS Services Scotland Adjustment Team to action once the local exercise was complete.</p> <p>Due to circumstances outside of the Board's control, these reclaims are only being actioned by NSS now. From experience, it is likely to be completed in batches. NSS have been asked to use the reclaim/recovery code of HB RANIT to aid contractors in identifying the reasons for the adjustment on your payment information.</p> <p>We have worked with Community Pharmacy Scotland and CPGGC as part of this exercise and CPS are aware of the delay in the adjustments being actioned.</p> <p>Timescales for the recovery are unknown and may take several months to complete as each item must be manually adjusted for each contractor.</p> <p>Elaine Paton 06/08/2024</p>

REMINDER	AstraZeneca partners with Phoenix and Alliance on UK Medicines Distribution
 New Distribution Model.pdf Attached	<p>Please find attached a letter from AstraZeneca outlining information about the changes made to their medicine distribution model. As you will see the wholesaler route has changed.</p> <p>Apologies if you have already received this information however we have just been made aware of it.</p> <p>Alan Harrison Lead Pharmacist, Community Pharmacy Development</p>

REMINDER**Smoking Cessation Training - Tuesday 27th August****Smoking Cessation Training**
Tuesday 27th August 2024**Leverndale Hospital**
Beresford Suite, 510 Crookston Road, Glasgow. G53 7TU

In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff – 9am- 4:00pm (approx)

We presently have some places available for the event on the 27th August, 2024.

The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (as FYT students are paid through NES, no need to claim).

Please contact us ASAP by phone on 0141 201 4945, or by e-mail pharmacyhit@ggc.scot.nhs.uk

Places will be allocated on a first-come basis and will be confirmed in writing.

Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements.

Parking is available on a first come basis.

Date 2024	Time:	Nos	Meeting Place	Contact	Event
Tuesday 27th August 2024	09:00 – 16.00	30	Beresford Suite Leverndale Hospital	0141 201 4945 pharmacyhit@ggc.scot.nhs.uk	QYW training
Tuesday 24th September 2024	09:00 - 16:00	30	Campanile Hotel	0141 201 4945 pharmacyhit@ggc.scot.nhs.uk	QYW training

Annette Robb
20/08/2024

REMINDER	PCA(P)(2024)21 and PCA(P)(2024)22 – Serious Shortage Protocols (SSPs) for ramipril 2.5mg tablets, and cefalexin 500mg tablets
	<p>Please find links below to NHS circulars advising of Serious Shortage Protocols (SSPs) that are in place for ramipril 2.5mg tablets and cefalexin 500mg tablets.</p> <p>PCA(P)(2024)21 – Serious Shortage Protocol (SSP): ramipril 2.5mg tablets The SSP for ramipril 2.5mg tablets, allows pharmacists to substitute this product with ramipril 2.5mg capsules instead. pca2024-p-21.pdf (scot.nhs.uk)</p> <p>PCA(P)(2024)22 – Serious Shortage Protocol (SSP): cefalexin 500mg tablets pca2024-p-22.pdf (scot.nhs.uk)</p> <p>The SSP for cefalexin 500mg tablets, allows pharmacists to substitute this product with cefalexin 500mg capsules instead.</p> <p>Andreas Tzineris 13/08/2024</p>

REMINDER	Unscheduled Care PGD v31
	<p>We have been asked by NHS 24 to advise you that the National PGD for Urgent Provision of Current Prescribed Medicines, Appliances and ACBS products has been updated to version 31. This is now ONLY available electronically via the NHS Scotland Community Pharmacy internet site:</p> <p>GGC's local page: Patient Group Directions (PGDs) – NHS Greater Glasgow & Clyde (scot.nhs.uk)</p> <p>https://www.communitypharmacy.scot.nhs.uk/unscheduled-care/</p> <p>This PGD must be read, agreed to, and signed by all pharmacists involved in its use. For an overview and explanation of the changes please review the “What’s New” section attached.</p> <p>Please note:</p> <ul style="list-style-type: none"> Pharmacists no longer need to submit a paper copy of their signed PGD to NHSGGC; the signed PGD should be logged via our Electronic form: https://forms.office.com/e/41mAByUe1X

	<ul style="list-style-type: none"> • A copy of the individual signing sheet should be completed and kept for the pharmacists' own information. • All pharmacists, managers, relief managers and locum pharmacists must sign and submit/return this form for any supply they make on a UCF/CP4 form under the PGD to be legal. • Pharmacists who work across several health boards should complete their individual signing sheet, tick the boards they work for, and follow the submission/return process on P2 of the Authorisation Form V31. <p>Lianne Hatch 13/08/2024</p>
--	--

REMINDER	Common Skin Conditions Webinar
	<p>The Common Clinical Conditions (CCC) Advisory group would like to invite you to an evening Webinar on Common Skin Conditions.</p> <p>This session will be presented by Dr Sarah McCusker, ST6 Dermatology, Queen Elizabeth University Hospital.</p> <p>The session will be recorded and uploaded to the Community Pharmacy website.</p> <p>To join this meeting on Thursday 22nd August 2024 @ 7:00pm, please click the link below:</p> <p>Microsoft Teams Join the meeting now</p> <p>Lorna Brown 13/08/2024</p>

REMINDER	Bridging Contraception PGD (Version 12)
	<p>An updated version of the Bridging Contraception PGD (Version 12) was issued to the community pharmacy network in early June 2024. Pharmacists were asked to record their acceptance of the PGDs on the CPDT electronic form.</p> <p>It has now come to light that the updated PGD sent out was in fact a version relevant to staff working from the Sandyford Centre and should not have been sent to the community pharmacy network.</p>

Version 1 of the national PGD has been given a local extension for a further six months which should cover the network until a new national PGD is issued later this year. Version 1 therefore remains valid.

Any pharmacist who has made a supply following the local Version 12 can be reassured that there is little clinical difference between the two Versions.

What do you need to do?

If you have completed the CPDT electronic form indicating that you have read, understood and accepted the professional responsibility ***either*** under the original National Version 1 or the updated Local Version 12 PGD ***you need do nothing***.

If you have not already completed the electronic form for Version 1 please do so now. [PGDs - Greater Glasgow and Clyde \(office.com\)](#)

Thank you for your continued co-operation in this matter. If you have any queries regarding any aspect of the above please direct these to: ggc.cpdevteam@nhs.scot.

Lianne Hatch
13/08/2024

[INDEX - Community Pharmacy Communications Updates](#)

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to:
cpdt@ggc.scot.nhs.uk

Community Pharmacy Communication Update

Tuesday 27th August 2024



In this edition –

- **PGD Review Month Reminder (August 2024)**
- **OOH Information – Reminder**
- **PERT Shortages**
- **Fresubin 3.2Kcals (125ml)- stock issues**

ACTION	PGD Review Month Reminder (August 2024)
	<p>This is a gentle reminder that the following PGDs are due for review this month (August 2024):</p> <p>Fusidic Acid v 2% cream; Nitrofurantoin; Trimethoprim.</p> <p>Scottish Government will take forward this review and will, in time, issue updated PGDs.</p> <p><u>The current PGDs remain valid until 31st August 2025.</u></p> <p>Community Pharmacists are asked to make sure they have signed the authorisation sheet associated with these PGDs, and if not already done so, log their acceptance of the professional responsibilities associated with the PGDs on the e-form designed for this purpose: PGDs - Greater Glasgow and Clyde (office.com)</p> <p>Thank you for your continued co-operation in this matter.</p> <p>Lianne Hatch 27/08/2024</p>

ACTION	GP OOH Information - Reminder
	<p>As you are aware Community Pharmacies now have access to the GP OOH Professional to Professional line.</p> <p>As a reminder - this line should only be used in the following situations :</p> <ul style="list-style-type: none"> - Patient just falls out with PGD criteria but could possibly be treated after clinical conversation - Pharmacist would like to check clinical assessment with OOH doctor before treating under Pharmacy First or Pharmacy First Plus - Pharmacist would like to confirm/query details of a script already written by an OOH clinician. <p>AND</p> <p>The patient is willing to remain in the pharmacy until contact is made with OOH clinician (up to 30 mins)</p> <p>NB This line should NOT be used to ask GP OOH to see the patient. If you feel the patient needs further urgent assessment, then please ask them to contact NHS111.</p> <p>Also</p> <p><u>FNC</u> - The FNC will accept referrals for patients > 5 years old - see flow chart for detail</p> <p>NB - Medical conditions such as UTI's, sore throats, shingles, impetigo etc should NOT be referred to the FNC, and if appropriate referred to NHS111.</p> <p>Pamela Macintyre 27/08/2024</p>

ACTION	PERT Shortages
	<p>As you are all aware the shortages of Creon and other PERT medicines are ongoing.</p> <p>A position statement has now been released by NPPG (Neonatal and Paediatric Pharmacy Group) that may be of use when dealing with young patients.</p> <p>As per the Flow-Chart-Creon-Prescribing-v1.2.pdf (scot.nhs.uk), if you need to supply an unlicensed preparation you do not require a new prescription. The Pricing Bureau will accept an endorsement.</p> <p>Pamela Macintyre 27/08/2024</p>

ACTION	Fresubin 3.2Kcals (125ml)- stock issues
	<p>The stock levels are variable in the community at present and sometimes it is showing out of stock at the wholesalers.</p> <p>We are working on how to best deal with this situation and will keep you appraised.</p> <p>We are in the process of identifying the patients who have recently been prescribed this product. This will allow us to decide the best switch for each patient group as sometime the reason for using the product is different. Fresenius Kabi are estimating this should resolve by late November.</p> <p>Meantime if you come across an issue please contact the Dietitians team. If one is involved, it will be at the bottom of the CPNSS paperwork. Otherwise you can phone the prescribing support Dietitians on 0141-201-6012 or by email on presupdiet@ggc.scot.nhs.uk</p> <p>Wendy McGaugie 27/08/2024</p>

[INDEX - Community Pharmacy Communications Updates](#)

Any queries should be directed to the contact provided. Where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Comms Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk

Community Pharmacy Communication Update

Thursday 29th August 2024




REMINDER	Ranitidine Recovery
	<p>Contractors will recall an exercise that was completed in March 2023 to look at payments for ranitidine prescriptions after a product recall and subsequent shortage before being withdrawn from the market. Contractors worked with the Health Board to identify prescriptions that had been paid incorrectly and this information was passed to NHS Services Scotland Adjustment Team to action once the local exercise was complete.</p> <p>Due to circumstances outside of the Board's control, these reclaims are only being actioned by NSS now. From experience, it is likely to be completed in batches. NSS have been asked to use the reclaim/recovery code of HB RANIT to aid contractors in identifying the reasons for the adjustment on your payment information.</p> <p>We have worked with Community Pharmacy Scotland and CPGGC as part of this exercise and CPS are aware of the delay in the adjustments being actioned.</p> <p>Timescales for the recovery are unknown and may take several months to complete as each item must be manually adjusted for each contractor.</p> <p>Elaine Paton 06/08/2024</p>
REMINDER	PGD Review Month Reminder (August 2024)
	<p>This is a gentle reminder that the following PGDs are due for review this month (August 2024):</p> <p>Fusidic Acid v 2% cream; Nitrofurantoin; Trimethoprim.</p> <p>Scottish Government will take forward this review and will, in time, issue updated PGDs.</p> <p><u>The current PGDs remain valid until 31st August 2025.</u></p>

	<p>Community Pharmacists are asked to make sure they have signed the authorisation sheet associated with these PGDs, and if not already done so, log their acceptance of the professional responsibilities associated with the PGDs on the e-form designed for this purpose: PGDs - Greater Glasgow and Clyde (office.com)</p> <p>Thank you for your continued co-operation in this matter.</p> <p>Lianne Hatch 27/08/2024</p>
--	---

REMINDER	GP OOH Information - Reminder
	<p>As you are aware Community Pharmacies now have access to the GP OOH Professional to Professional line.</p> <p>As a reminder - this line should only be used in the following situations :</p> <ul style="list-style-type: none"> - Patient just falls out with PGD criteria but could possibly be treated after clinical conversation - Pharmacist would like to check clinical assessment with OOH doctor before treating under Pharmacy First or Pharmacy First Plus - Pharmacist would like to confirm/query details of a script already written by an OOH clinician. <p>AND</p> <p>The patient is willing to remain in the pharmacy until contact is made with OOH clinician (up to 30 mins)</p> <p>NB This line should NOT be used to ask GP OOH to see the patient. If you feel the patient needs further urgent assessment, then please ask them to contact NHS111.</p> <p>Also</p> <p><u>FNC</u> - The FNC will accept referrals for patients > 5 years old - see flow chart for detail</p> <p>NB - Medical conditions such as UTI's, sore throats, shingles, impetigo etc should NOT be referred to the FNC, and if appropriate referred to NHS111.</p> <p>Pamela Macintyre 27/08/2024</p>

REMINDER	PERT Shortages
	<p>As you are all aware the shortages of Creon and other PERT medicines are ongoing.</p> <p>A position statement has now been released by NPPG (Neonatal and Paediatric Pharmacy Group) that may be of use when dealing with young patients.</p> <p>As per the Flow-Chart-Creon-Prescribing-v1.2.pdf (scot.nhs.uk), if you need to supply an unlicensed preparation you do not require a new prescription. The Pricing Bureau will accept an endorsement.</p> <p>Pamela Macintyre 27/08/2024</p>

REMINDER	Fresubin 3.2Kcals (125ml)- stock issues
	<p>The stock levels are variable in the community at present and sometimes it is showing out of stock at the wholesalers.</p> <p>We are working on how to best deal with this situation and will keep you appraised.</p> <p>We are in the process of identifying the patients who have recently been prescribed this product. This will allow us to decide the best switch for each patient group as sometime the reason for using the product is different. Fresenius Kabi are estimating this should resolve by late November.</p> <p>Meantime if you come across an issue please contact the Dietitians team. If one is involved, it will be at the bottom of the CPNSS paperwork. Otherwise you can phone the prescribing support Dietitians on 0141-201-6012 or by email on presupdiet@ggc.scot.nhs.uk</p> <p>Wendy McGaugie 27/08/2024</p>

REMINDER	AstraZeneca partners with Phoenix and Alliance on UK Medicines Distribution
 New Distribution Model.pdf Attached	<p>Please find attached a letter from AstraZeneca outlining information about the changes made to their medicine distribution model. As you will see the wholesaler route has changed.</p> <p>Apologies if you have already received this information however we have just been made aware of it.</p> <p>Alan Harrison Lead Pharmacist, Community Pharmacy Development</p>

[INDEX - Community Pharmacy Communications Updates](#)

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to:
cpdt@ggc.scot.nhs.uk