

Community Pharmacy Communication Update

Tuesday 3rd December 2024





In this edition –

- **Pharmaceutical Waste**
- **Primary Care Distribution Newsletter**
- **Guide Prices for Commonly Requested Unlicensed Medicines**

IMPORTANT INFORMATION	Pharmaceutical Waste
	<p>The Board currently operates a single service for the collection and disposal of patients' returned medicines (pharmaceutical waste) from Community Pharmacies.</p> <p>Pharmaceutical Waste is collected from Community Pharmacies either every three months or every two months (for Health Centre pharmacies and individual community pharmacies who have been granted an increased uplift only). Where an AD HOC uplift (an additional uplift out with the agreed schedule) is required for any reason, the Pharmacist (or their representative) must contact the Community Pharmacy Development Team via email ggc.cpdevteam@nhs.scot to make arrangements.</p> <p>Our Team will agree a collection date with the Waste Contractor and inform the pharmacy of this date.</p> <p>Members of the general public are encouraged to return their unused medication to their local community pharmacy for safe disposal. As such we would like to take this opportunity to highlight to community pharmacies the importance of accepting patient returns and to offer a gentle reminder that the only acceptable reason for a community pharmacy refusing a patient return is if their bins are full (in which case the AD HOC process should be instigated).</p> <p>A list of what should and should not be put into the pharmaceutical waste bins can be found here. Please print and display as a reference document for all pharmacy staff. Any questions regarding collection schedules, AD HOC requests, or any other pharmaceutical waste queries, should be directed to the CPDEV</p>

	<p>Team mailbox (as above) please refer to our webpage, and the useful contacts sheet for further information.</p> <p>Community Pharmacy Development Team 03/12/2024</p>
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ACTION	Primary Care Distribution Newsletter
 PCDC News Letter.pdf Attached	<p>Please find attached the Primary Care Distribution Newsletter, which highlights Christmas Holiday arrangements for December 2024 and January 2025.</p> <p>Annette Round 03/12/2024</p>

ACTION	Guide Prices for Commonly Requested Unlicensed Medicines
 Guide Price List for Unlicensed Medicines Attached	<p>Please see attached the updated pre-approved price list for commonly requested unlicensed medicines.</p> <p>Michelle Macintyre 03/12/2024</p>

[INDEX - Community Pharmacy Communications Updates](#)

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We are keen for any feedback you have about this Update. Please submit your comments/suggestions to:
cpdt@ggc.scot.nhs.uk

Community Pharmacy Communication Update


Thursday 5th December 2024





In this edition –

- **Pharmaceutical Waste**

IMPORTANT INFORMATION	Pharmaceutical Waste
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REMINDER	Primary Care Distribution Newsletter
 PCDC News Letter.pdf Attached	Please find attached the Primary Care Distribution Newsletter, which highlights Christmas Holiday arrangements for December 2024 and January 2025. Annette Round 03/12/2024

REMINDER	Guide Prices for Commonly Requested Unlicensed Medicines
 Guide Price List for Unlicensed Medicines Attached	Please see attached the updated pre-approved price list for commonly requested unlicensed medicines. Michelle Macintyre 03/12/2024

REMINDER	Medicine Supply Alert Notice – MSAN(2024)63 – NovoRapid® (insulin aspart) FlexTouch® 100units/ml solution for injection 3ml pre-filled pens
 MSAN (2024)63.pdf Attached	Please find attached a level 2 MSAN advising that NovoRapid® (insulin aspart) FlexTouch® 100units/ml solution for injection 3ml pre-filled pens are being discontinued. Stock is anticipated to be exhausted by March 2025. The MSAN will be published on the NHS Scotland Publications website . CPD Team 25/11/2024

REMINDER	NHS Circular: PCA (P)(2024) 33 - Extension To Serious Shortage Protocols (SSP) For Ramipril 2.5mg Tablets And Creon® Gastro-Resistant Capsules
	Please find link below to NHS Circular PCA (P) (2024) 33 www.publications.scot.nhs.uk/files/pca2024-p-33.pdf 21/11/2024

[INDEX - Community Pharmacy Communications Updates](#)

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Community Pharmacy Communication Update

Tuesday 10th December 2024



In this edition –


- Seasonal Influenza: Use Of Antivirals 2024-25
- NHS Circular: PCA(P)(2024) 34 - Community Pharmacy Practitioner Champions
- Go Green Travel for better health
- NHS Pharmacy First Scotland Dispensing Labels - letter from CPO
- Palliative Care Learnings
- Importance of Checking References for Vacancies
- NES Pharmacy: Action Required - Physical Assessment Skills Training
- Invite to Participate in a Training Pilot for DPPs

ACTION	Seasonal Influenza: Use Of Antivirals 2024-25
 SGHD - CMO(2024)20 - Seso Attached	<p>Please find attached the Seasonal Influenza: Use of Antivirals circular.</p> <p>Maria-Anne McLean Senior Prescribing Advisor Central Prescribing Team 10/12/2024</p>

ACTION	NHS Circular: PCA(P)(2024) 34 - Community Pharmacy Practitioner Champions
	<p>Please see link below for NHS Circular PCA(P)(2024)</p> <p>www.publications.scot.nhs.uk/files/pca2024-p-34.pdf</p> <p>10/12/2024</p>

ACTION	Go Green Travel for better health...
	<p>Come and learn how your team can plan for greener and more active travel to improve health and wellbeing for staff and our impact on the planet.</p> <p>Please find below details of an upcoming webinar on sustainable, green travel for your diaries. This session follows on from the taster</p>

	<p>session held in March of this year and guest speakers will walk you through the topics, with time for a Q&A.</p> <p>Please note these events are registration only and, the link to register is provided below. If you can't attend the live session, feel free to register to receive a recording of the session.</p> <p><i>Go green travel for better health</i> <i>Date: Wednesday 29th January</i> <i>Time: 1-2pm</i> <i>MS Teams: Register here</i></p> <p>Gaynor Darling 10/12/2024</p>
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ACTION	NHS Pharmacy First Scotland Dispensing Labels - letter from CPO
 NHS Pharmacy First Labels.pdf Attached	<p>Please find attached a letter from Alison Strath, Chief Pharmaceutical Officer regarding NHS Pharmacy First Scotland Dispensing Labels.</p> <p>Elaine Muirhead 10/12/2024</p>

ACTION	Palliative Care Learnings
	<p>After a review of medicine incidents within the Palliative Care service we would like to share some common errors that have occurred and which you should be extra vigilant of, when dispensing controlled and high strength medicines.</p> <p>This should be for all controlled drugs and not just in the palliative care service.</p> <ol style="list-style-type: none"> 1. Oramorph comes in two different strengths - 20mg/ml concentrate and 10mg/5mls solution - please double check strengths and also the dosage that is to be given to the patient as errors could lead to a 10x overdose. 2. Alfentanil again comes in two different strengths - 500mcg/ml amps and 5mg/ml amps - although these are less rarely seen in community especially the higher strength (which tends to be hospital only) pay particular attention to the dosage and check that the total concentration is appropriate for the patient. 3. Pregabalin - if a patient is prescribed, for example, 100mg BD and a new prescription comes in for 150mg BD, double check that the 100mg has to be deleted and a new strength of

	<p>150mg is supplied - there have been cases where the 150mg has been added onto the 100mg causing an overdose.</p> <p>Alan Harrison 10/12/2024</p>
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ACTION	Importance of Checking References for Vacancies
	<p>The workforce that we rely upon is our greatest asset in ensuring that we provide a safe and efficient service, whether in the Community, GP practices or in Acute Services.</p> <p>With that in mind I would ask that when going through a recruitment process to employ a Pharmacy Support Worker, a Dispenser or potential Technician, it is essential that we check all relevant references to ensure that we are getting appropriately trained and trustworthy staff.</p> <p>I would draw your attention to the following news link to ensure that you are aware of a development within Glasgow around a particular individual who was a Dispensing Assistant in one of our community pharmacies.</p> <p>https://news.stv.tv/west-central/pharmacy-worker-caught-selling-stolen-valium-and-painkillers-facing-jail</p> <p>Alan Harrison 10/12/2024</p>

ACTION	NES Pharmacy: Action Required - Physical Assessment Skills Training
	<p>Over the last 12 months, NES have been supporting our network of Designated Supervisor's (DS) to increase their confidence in the use of physical assessment skills and their ability to assess Trainee Pharmacists utilising these skills in practice.</p> <p>We have a further 5 Physical Assessment Skills training sessions running between January – March 2025, with many current community pharmacist DS's registered to attend. We are able to extend an invite to these sessions to any community pharmacists who are looking to take on the role of a Designated Prescribing Practitioner (DPP) and feel this training would support them to do so.</p> <p>Can you please share the following MS form booking link with your networks. Spaces will be allocated on a first come first served basis. To support the planning process, we require a response no</p>

	<p>later than Wednesday 18th December. We will aim to confirm places by Friday 20th December.</p> <p>https://forms.office.com/Pages/ResponsePage.aspx?id=veDvEDCgykuAnLXmdF5JmsBLX_30qo5IplQsl6DXTXNUQ1FSM1pZUkhMTIRKSVZSNE44WVFXVU0zTy4u</p> <p>Maxine McCabe 10/12/2024</p>
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ACTION	Invite to Participate in a Training Pilot for DPPs
	<p>NHS GGC and NHS Lothian Pharmacy Teams have been working together to develop an exciting pilot to help support CIPs undertake the DPP role.</p> <p>If you are interested in undertaking the DPP role in the next 12 months and would like to participate in our pilot. Please complete the questionnaire below. We are looking to recruit 10 participants from NHS GGC and 10 participants in NHS Lothian.</p> <p>https://forms.office.com/Pages/DesignPageV2.aspx?subpage=design&FormId=veDvEDCgykuAnLXmdF5JmplyF8x3kEpEqwXaUODbCVVUREk3Tk1GMzFQVFg0SUIBMkRGWjVOWIA3WS4u</p> <p>*Dates for sessions (1 online and 1 face to face in your HB area) will be in the first quarter of 2025</p> <p>If you have any questions, please do not hesitate to contact myself (lorna.brown8@nhs.scot) or Seonaid (seonaid.mcintyre@nhs.scot).</p> <p>Lorna Brown 10/12/2024</p>

[INDEX - Community Pharmacy Communications Updates](#)

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Community Pharmacy Communication Update


Thursday 12th December 2024





In this edition –


- Prohealth Vitamin D tablets and Drops
- Medicine Supply Alert Notice – MSAN(2024)64, MSAN(2024)65 and MSAN(2024)66 – Various Products – 11 December 2024

ACTION	Prohealth Vitamin D tablets and Drops
	<p>Prohealth Vitamin D tablets and drops are now available to order through Edinpharm, as well as Alliance Healthcare.</p> <p>Additionally, there is an option to order online direct from ProHealth for pharmacies who do not use Alliance Healthcare or Edinpharm. The order portal can be found at the following link - https://prohealth.uk.com/pages/order-portal</p> <p>ProHealth Vitamin D can be supplied free of charge to breastfeeding women and children up to 3 years old (unless also having more than 500mls formula milk) on a UCF under "Health Board Local Service".</p> <p>For any queries or to order further supplies of resources to promote this service contact the Pharmacy Health Improvement Team Tel: 0141 201 4945 Email: ggc.pharmacyhit@nhs.scot</p> <p>Laura Davis 12/12/2024</p>

ACTION	Medicine Supply Alert Notice – MSAN(2024)64, MSAN(2024)65 and MSAN(2024)66 – Various Products – 11 December 2024
 <p>MSAN 2024 (64) Coal Tar Extract.pdf</p>	<p>Please find attached three level 2 MSANs advising of the discontinuation of Neutrogena® T/Gel® Therapeutic 2% shampoo, supply issues with Voltarol® Ophtha Multidose 0.1% eye drops, and supply issues with Aldara® 5% and Bascellex® 50mg/g cream 250mg sachets.</p> <ul style="list-style-type: none"> • MSAN(2024)64 - Coal tar extract (Neutrogena® T/Gel® Therapeutic) 2% shampoo


 <p>MSAN 2024 (65) Diclofenac.pdf</p>  <p>MSAN 2024 (66) Imiquimod.pdf</p> <p>Attached</p>	<ul style="list-style-type: none"> • MSAN(2024)65 - Diclofenac (Voltarol® Ophtha Multidose) 0.1% eye drops • MSAN(2024)66 - Imiquimod (Aldara® 5% and Bascellex® 50mg/g) cream 250mg sachets <p>Andreas Tzineris 12/12/2024</p>
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REMINDER	NHSGG&C Medicines Waste Campaign
	<p>Medicines waste costs NHSGGC £100,000 every day – we need <u>your</u> help to tackle the currently estimated 10% overprescribing.</p> <p>NHS GGC have launched a campaign to reduce medicines waste – for the good of people’s health, to support NHS services and to help the environment.</p> <p>A recent public survey of 1200+ residents indicated the importance of receiving messages directly from their Community Pharmacy.</p> <p>Please click here for further details/resources, and links to interactive quizzes for Staff and Patients to provide feedback:</p> <p>This campaign will continue to be developed, and we will share further materials as they become available. Please use the Feedback Form to indicate anything else of use to you in this campaign</p> <p>Anne Thomson Lead Pharmacist, Clinical Services 10/09/2024</p>

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Community Pharmacy Communication Update

Tuesday 17th December 2024



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- **Important: Tollcross Pharmacy - Telephone Call**
- **Ranitidine Recoveries**
- **Advanced Notification – Q3 Customer Complaints / Whistleblowing**
- **Flu Vaccination Programme 24/25**
- **Date for the Diary: Smoking Cessation Training – Leverndale Hospital – Thursday 23rd January 2025**
- **Prohealth Vitamin D tablets and Drops**
- **Medicine Supply Alert Notice – MSAN(2024)64, MSAN(2024)65 and MSAN(2024)66 – Various Products – 11 December 2024**

ACTION	Important: Tollcross Pharmacy - Telephone Call
	<p>In Tuesday's Communications Update (10th of December) there was an article regarding the importance of checking references when recruiting new staff and a link to a public media article regarding an individual who had pled guilty to the theft of Controlled drugs when she was working in a community pharmacy.</p> <p>I would like to make clear that it was down to the vigilance of the (then) new owners of the pharmacy that charges were able to be brought against the individual.</p> <p>I am confident that our community pharmacy contractors conduct thorough pre-employment checks, and apologise if the article inferred otherwise. The information was included specifically to draw attention to the individual involved, in the event she applied for another role within a community pharmacy.</p> <p>Alan Harrison 17/12/2024</p>

ACTION	Ranitidine Recoveries
	<p>Following further discussions with CPGGC, we have emailed those contractors who have had monies recovered or have the potential for monies to be recovered as part of the ongoing ranitidine work. If your pharmacy has been affected, an email has been sent to your clinical mailbox, and copied to Area Managers where applicable.</p> <p>If not already done so, please check your emails and respond accordingly to the Prescribing team by Wednesday 8th January. A failure to confirm stock holding may result in money being recovered.</p> <p>Please note that this does not affect everyone; if you do not have an email from 29th November and/or a follow up reminder on 12th December, then your pharmacy does not need to contact us.</p> <p>Elaine Paton 17/12/2024</p>




ACTION	Advanced Notification – Q3 Customer Complaints / Whistleblowing
	<p>Q3 Customer Complaints / Whistleblowing, for the collection of information relating to the Patient Rights (Scotland) Act 2011 will be sent week commencing Monday 23/12/2024.</p> <p>You should note that submission of this information is a contractual requirement and as such you should complete the Webropol survey within the timescale which will appear in the covering message.</p> <p>Thank you for your continued co-operation.</p> <p>Michelle Cooper – Contracts Supervisor 16/12/2024</p>

ACTION	Flu Vaccination Programme 24/25
	<p>We have been informed of an increase in admissions to hospitals as a result of Flu being up by nearly 70% on previous years. This could in some part be due to the decrease in uptake of this years flu vaccine.</p> <p>To help with this we are asking you to ensure that where your staff are happy to receive their vaccination, they do so. In addition, it would be helpful if you could promote the flu vaccination service to all listed cohorts of patients who can access a free NHS vaccination.</p> <p>A list of participating pharmacies in GGC can be found here. If you are unable to attend a vaccination clinic, please use your colleagues to access the service where required.</p> <p>Alan Harrison 12/12/2024</p>

ACTION	Date for the Diary: Smoking Cessation Training – Leverndale Hospital – Thursday 23rd January 2025
	<p>In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff.</p> <p>We presently have some places available for the event on:</p> <p>Date: Thursday 23rd January 2025 Time: 9:00am- 4:00pm (approx) Venue: Leverndale Hospital, Beresford Suite, 510 Crookston Road, Glasgow. G53 7TU</p> <p>Places will be allocated on a first-come basis and will be confirmed in writing. Please contact us <u>ASAP</u> by phone on 0141 201 4945, or by e-mail: ggc.pharmacyhit@nhs.scot</p> <p>The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (as pre-reg students are paid through NES, no need to claim).</p>

	<p>Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements.</p> <p>Parking is available on a first come basis.</p> <p>Annette Robb Public Health Pharmacy 12/12/2024</p>
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ACTION	Prohealth Vitamin D tablets and Drops
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Community Pharmacy Communication Update

Thursday 19th December 2024



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	<p>Following further discussions with CPGGC, we have emailed those contractors who have had monies recovered or have the potential for monies to be recovered as part of the ongoing ranitidine work. If your pharmacy has been affected, an email has been sent to your clinical mailbox, and copied to Area Managers where applicable.</p> <p>If not already done so, please check your emails and respond accordingly to the Prescribing team by Wednesday 8th January. A failure to confirm stock holding may result in money being recovered.</p> <p>Please note that this does not affect everyone; if you do not have an email from 29th November and/or a follow up reminder on 12th December, then your pharmacy does not need to contact us.</p> <p>Elaine Paton 17/12/2024</p>

REMINDER	Advanced Notification – Q3 Customer Complaints / Whistleblowing
	<p>Q3 Customer Complaints / Whistleblowing, for the collection of information relating to the Patient Rights (Scotland) Act 2011 will be sent week commencing Monday 23/12/2024.</p> <p>You should note that submission of this information is a contractual requirement and as such you should complete the Webropol survey within the timescale which will appear in the covering message.</p> <p>Thank you for your continued co-operation.</p> <p>Michelle Cooper – Contracts Supervisor 16/12/2024</p>




REMINDER	Flu Vaccination Programme 24/25
	<p>We have been informed of an increase in admissions to hospitals as a result of Flu being up by nearly 70% on previous years. This could in some part be due to the decrease in uptake of this years flu vaccine.</p>


	<p>To help with this we are asking you to ensure that where your staff are happy to receive their vaccination, they do so. In addition, it would be helpful if you could promote the flu vaccination service to all listed cohorts of patients who can access a free NHS vaccination.</p> <p>A list of participating pharmacies in GGC can be found here. If you are unable to attend a vaccination clinic, please use your colleagues to access the service where required.</p> <p>Alan Harrison 12/12/2024</p>
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REMINDER	Date for the Diary: Smoking Cessation Training – Leverndale Hospital – Thursday 23rd January 2025
	<p>In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff.</p> <p>We presently have some places available for the event on:</p> <p>Date: Thursday 23rd January 2025 Time: 9:00am- 4:00pm (approx) Venue: Leverndale Hospital, Beresford Suite, 510 Crookston Road, Glasgow. G53 7TU</p> <p>Places will be allocated on a first-come basis and will be confirmed in writing. Please contact us ASAP by phone on 0141 201 4945, or by e-mail: ggc.pharmacyhit@nhs.scot</p> <p>The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (as pre-reg students are paid through NES, no need to claim).</p> <p>Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements.</p> <p>Parking is available on a first come basis.</p> <p>Annette Robb Public Health Pharmacy 12/12/2024</p>

REMINDER	Prohealth Vitamin D tablets and Drops
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	<p>Prohealth Vitamin D tablets and drops are now available to order through Edinpharm, as well as Alliance Healthcare.</p> <p>Additionally, there is an option to order online direct from Prohealth for pharmacies who do not use Alliance Healthcare or Edinpharm. The order portal can be found at the following link - https://prohealth.uk.com/pages/order-portal</p> <p>Prohealth Vitamin D can be supplied free of charge to breastfeeding women and children up to 3 years old (unless also having more than 500mls formula milk) on a UCF under "Health Board Local Service".</p> <p>For any queries or to order further supplies of resources to promote this service contact the Pharmacy Health Improvement Team on Tel: 0141 201 4945 or Email: ggc.pharmacyhit@nhs.scot</p> <p>Laura Davis 12/12/2024</p>
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REMINDER	Medicine Supply Alert Notice – MSAN(2024)64, MSAN(2024)65 and MSAN(2024)66 – Various Products – 11 December 2024
 MSAN 2024 (64) Coal Tar Extract.pdf  MSAN 2024 (65) Didofenac.pdf  MSAN 2024 (66) Imiquimod.pdf Attached	<p>Please find attached three level 2 MSANs advising of the discontinuation of Neutrogena® T/Gel® Therapeutic 2% shampoo, supply issues with Voltarol® Ophtha Multidose 0.1% eye drops, and supply issues with Aldara® 5% and Bascellex® 50mg/g cream 250mg sachets.</p> <p>Andreas Tzineris 12/12/2024</p>

REMINDER	Seasonal Influenza: Use Of Antivirals 2024-25
 SGHD - CMO(2024)20 - Seso Attached	<p>Please find attached the Seasonal Influenza: Use of Antivirals circular.</p> <p>Maria-Anne McLean Senior Prescribing Advisor Central Prescribing Team 10/12/2024</p>

REMINDER	NHS Circular: PCA(P)(2024) 34 - Community Pharmacy Practitioner Champions
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	<p>Please see link below for NHS Circular PCA(P)(2024)</p> <p>www.publications.scot.nhs.uk/files/pca2024-p-34.pdf</p> <p>10/12/2024</p>
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REMINDER	Go Green Travel for better health
	<p>Come and learn how your team can plan for greener and more active travel to improve health and wellbeing for staff and our impact on the planet.</p> <p>Please find below details of an upcoming webinar on sustainable, green travel for your diaries. This session follows on from the taster session held in March of this year and guest speakers will walk you through the topics, with time for a Q&A.</p> <p>Please note these events are registration only and, the link to register is provided below. If you can't attend the live session, feel free to register to receive a recording of the session.</p> <p><i>Go green travel for better health</i> <i>Date: Wednesday 29th January</i> <i>Time: 1-2pm</i> <i>MS Teams: Register here</i></p> <p>Gaynor Darling 10/12/2024</p>

REMINDER	NHS Pharmacy First Scotland Dispensing Labels - letter from CPO
 <p>NHS Pharmacy First Labels.pdf Attached</p>	<p>Please find attached a letter from Alison Strath, Chief Pharmaceutical Officer regarding NHS Pharmacy First Scotland Dispensing Labels.</p> <p>Elaine Muirhead 10/12/2024</p>

REMINDER	Palliative Care Learnings
	<p>After a review of medicine incidents within the Palliative Care service we would like to share some common errors that have occurred and which you should be extra vigilant of, when dispensing controlled and high strength medicines.</p>

This should be for all controlled drugs and not just in the palliative care service.

1. Oramorph comes in two different strengths - 20mg/ml concentrate and 10mg/5mls solution - please double check strengths and also the dosage that is to be given to the patient as errors could lead to a 10x overdose.
2. Alfentanil again comes in two different strengths - 500mcg/ml amps and 5mg/ml amps - although these are less rarely seen in community especially the higher strength (which tends to be hospital only) pay particular attention to the dosage and check that the total concentration is appropriate for the patient.
3. Pregabalin - if a patient is prescribed, for example, 100mg BD and a new prescription comes in for 150mg BD, double check that the 100mg has to be deleted and a new strength of 150mg is supplied - there have been cases where the 150mg has been added onto the 100mg causing an overdose.

Alan Harrison
10/12/2024

REMINDER

NES Pharmacy: Action Required - Physical Assessment Skills Training

Over the last 12 months, NES have been supporting our network of Designated Supervisor's (DS) to increase their confidence in the use of physical assessment skills and their ability to assess Trainee Pharmacists utilising these skills in practice.

We have a further 5 Physical Assessment Skills training sessions running between January – March 2025, with many current community pharmacist DS's registered to attend. We are able to extend an invite to these sessions to any community pharmacists who are looking to take on the role of a Designated Prescribing Practitioner (DPP) and feel this training would support them to do so.

Can you please share the following MS form booking link with your networks. Spaces will be allocated on a first come first served basis. To support the planning process, we require a response no later than **Wednesday 18th December**. We will aim to confirm places by Friday 20th December.

https://forms.office.com/Pages/ResponsePage.aspx?id=veDvEDCgykuAnLXmdF5JmsBLX_30qo5lplQsI6DXTXNUQ1FSM1pZUkhMTIRKSVZSNE44WVFXVU0zTy4u

Maxine McCabe
10/12/2024

REMINDER	Invite to Participate in a Training Pilot for DPPs
	<p>NHS GGC and NHS Lothian Pharmacy Teams have been working together to develop an exciting pilot to help support CPIPs undertake the DPP role.</p> <p>If you are interested in undertaking the DPP role in the next 12 months and would like to participate in our pilot. Please complete the questionnaire below. We are looking to recruit 10 participants from NHS GGC and 10 participants in NHS Lothian.</p> <p>https://forms.office.com/e/JCcvzk3huE</p> <p>*Dates for sessions (1 online and 1 face to face in your HB area) will be in the first quarter of 2025</p> <p>If you have any questions, please do not hesitate to contact myself (lorna.brown8@nhs.scot) or Seonaid (seonaid.mcintyre@nhs.scot).</p> <p>Lorna Brown 10/12/2024</p>

[INDEX - Community Pharmacy Communications Updates](#)

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We are keen for any feedback you have about this Update. Please submit your comments/suggestions to:
cpdt@ggc.scot.nhs.uk


Community Pharmacy Communication Update


Monday 23rd December 2024



In this edition –

- **Public Protection Service Learning & Education Events - January – March 2025**
- **Guide Prices for Commonly Requested Unlicensed Medicines**
- **Scottish Referral Guidelines for Suspected Cancer 2024 Full Clinical Review**

ACTION	Public Protection Service Learning & Education Events - January – March 2025
 Learning & Education Events (for distributic Attached	Please find attached the Public Protection Service Learning & Education Flyer for January – March 2025 Linda Lamont 19/12/2024

ACTION	Guide Prices for Commonly Requested Unlicensed Medicines
 Price Guide for Unlicensed Medicines Attached	Please find attached the interim pre-approved price list for December 2024. The amendments to this edition are: <ul style="list-style-type: none"> • Addition of Creon 10,000iu capsules Michelle Macintyre 19/12/2024

ACTION	Scottish Referral Guidelines for Suspected Cancer 2024 Full Clinical Review
	We would like to invite you to participate in the wider stakeholder engagement phase of the Scottish Referral Guidelines (SRG) for Suspected Cancer full clinical review. Your input will play a pivotal role in finalising the review and update of these guidelines. Please share this email with your relevant networks and colleagues. Please note you may receive duplicate emails from other contacts cascading through their networks.

The content of the updated guidelines was developed and written following a series of Peer Review Sessions, attended by healthcare professionals from primary and secondary care, as well as the Scottish Cancer Coalition and public representatives. The content was written using current evidence and clinical consensus, and is specifically for healthcare professionals to aid recognition and referral of people in whom cancer is suspected.

Decision logs were produced for each Peer Review Session to provide an overview of what changes were made and why. These have been linked in this email for your consideration. Please note that there is no decision log for Non-Specific Symptoms of cancer as this is a new addition to the SRG. Additionally, there is no decision log for Cancer in Children and Young People as this guideline was completely overhauled to be in line with the Children's Cancer and Leukaemia Group (CCLG) guideline, which was developed to support the NICE guideline (NG-12) Suspected Cancer: Recognition and Referral.

What we are asking you to do:

1. Review the 2024 full clinical review of the Scottish Referral Guidelines for Suspected Cancer – [SRG Full Clinical Review 2024.pdf](#)
2. Review the decision logs for an overview of the changes made to each guideline – [Decision logs](#)
3. Provide feedback via the Microsoft Form: <https://forms.office.com/e/NbCnST4DaR>
4. We do not expect you to provide feedback on every aspect of the SRG (though you are welcome to), please feel free to focus on the sections relevant to your speciality or area of interest
5. Timescale: please submit your comments by **5pm Friday 31st January 2025**

How your contributions will be used:

- Contributions will be used to help finalise the Scottish Referral Guidelines for Suspected Cancer
- Any feedback you provide may be shared anonymously with other relevant Health and Social Care stakeholders in Scotland.
- Please be assured that your email address will only be used to communicate updates regarding the feedback survey and progress in finalising the SRGs. Contacts will be deleted as indicated on the Microsoft form.

Next steps:

Following the gathering of feedback through the wider stakeholder engagement the responses will be logged by the SRG Team and taken to the relevant subgroups and clinical leads for action. Once all of these items have been addressed the updated SRGs will go to NHS Golden Jubilee communication team for the final audit before going to the Steering Group who will confirm that the necessary governance steps have been followed before final publication and dissemination.

Thank you for considering this opportunity to contribute to such an important initiative. Your input is vital in ensuring the success of this project.

If you have any questions please email: srg2024review@nhs.scot

Best wishes,

Sarah

Dr. Sarah Wink (she/her)

Project Manager – Scottish Referral Guidelines for Suspected Cancer 2024 Review

National Centre for Sustainable Delivery (CfSD)

NHS Golden Jubilee

23/12/2024

[INDEX - Community Pharmacy Communications Updates](#)

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We are keen for any feedback you have about this Update. Please submit your comments/suggestions to:

cpdt@ggc.scot.nhs.uk

Community Pharmacy Communication Update

Friday 27th December 2024



REMINDER	NHSGG&C Medicines Waste Campaign
	<p>Medicines waste costs NHSGGC £100,000 every day – we need <u>your</u> help to tackle the currently estimated 10% overprescribing.</p> <p>NHS GGC have launched a campaign to reduce medicines waste – for the good of people’s health, to support NHS services and to help the environment. A recent public survey of 1200+ residents indicated the importance of receiving messages directly from their Community Pharmacy.</p> <p>Please click here for further details/resources, and links to interactive quizzes for Staff and Patients to provide feedback:</p> <p>This campaign will continue to be developed, and we will share further materials as they become available. Please use the Feedback Form to indicate anything else of use to you in this campaign</p> <p>Anne Thomson Lead Pharmacist, Clinical Services 10/09/2024</p>

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	<p>governance steps have been followed before final publication and dissemination.</p> <p>Thank you for considering this opportunity to contribute to such an important initiative. Your input is vital in ensuring the success of this project.</p> <p>If you have any questions please email: srg2024review@nhs.scot</p> <p>Best wishes, Sarah Dr. Sarah Wink (she/her) Project Manager – Scottish Referral Guidelines for Suspected Cancer 2024 Review National Centre for Sustainable Delivery (CfSD) NHS Golden Jubilee 23/12/2024</p>
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REMINDER	Important: Tollcross Pharmacy - Telephone Call
	<p>In Tuesday's Communications Update (10th of December) there was an article regarding the importance of checking references when recruiting new staff and a link to a public media article regarding an individual who had pled guilty to the theft of Controlled drugs when she was working in a community pharmacy.</p> <p>I would like to make clear that it was down to the vigilance of the (then) new owners of the pharmacy that charges were able to be brought against the individual.</p> <p>I am confident that our community pharmacy contractors conduct thorough pre-employment checks, and apologise if the article inferred otherwise. The information was included specifically to draw attention to the individual involved, in the event she applied for another role within a community pharmacy.</p> <p>Alan Harrison 17/12/2024</p>

REMINDER	Ranitidine Recoveries
	<p>Following further discussions with CPGGC, we have emailed those contractors who have had monies recovered or have the potential for monies to be recovered as part of the ongoing ranitidine work. If your pharmacy has been affected, an email has been sent to your clinical mailbox, and copied to Area Managers where applicable.</p> <p>If not already done so, please check your emails and respond accordingly to the Prescribing team by Wednesday 8th January. A failure to confirm stock holding may result in money being recovered.</p> <p>Please note that this does not affect everyone; if you do not have an email from 29th November and/or a follow up reminder on 12th December, then your pharmacy does not need to contact us.</p> <p>Elaine Paton 17/12/2024</p>

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	<p>You should note that submission of this information is a contractual requirement and as such you should complete the Webropol survey within the timescale which will appear in the covering message.</p> <p>Thank you for your continued co-operation.</p> <p>Michelle Cooper – Contracts Supervisor 16/12/2024</p>
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	<p>We have been informed of an increase in admissions to hospitals as a result of Flu being up by nearly 70% on previous years. This could in some part be due to the decrease in uptake of this years flu vaccine.</p> <p>To help with this we are asking you to ensure that where your staff are happy to receive their vaccination, they do so. In addition, it would be helpful if you could promote the flu vaccination service to all listed cohorts of patients who can access a free NHS vaccination.</p> <p>A list of participating pharmacies in GGC can be found here. If you are unable to attend a vaccination clinic, please use your colleagues to access the service where required.</p> <p>Alan Harrison 12/12/2024</p>

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	<p>The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (as pre-reg students are paid through NES, no need to claim).</p> <p>Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements.</p> <p>Parking is available on a first come basis.</p> <p>Annette Robb Public Health Pharmacy 12/12/2024</p>
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REMINDER	Prohealth Vitamin D tablets and Drops
	<p>Prohealth Vitamin D tablets and drops are now available to order through Edinpharm, as well as Alliance Healthcare.</p> <p>Additionally, there is an option to order online direct from Prohealth for pharmacies who do not use Alliance Healthcare or Edinpharm. The order portal can be found at the following link - https://prohealth.uk.com/pages/order-portal</p> <p>Prohealth Vitamin D can be supplied free of charge to breastfeeding women and children up to 3 years old (unless also having more than 500mls formula milk) on a UCF under "Health Board Local Service".</p> <p>For any queries or to order further supplies of resources to promote this service contact the Pharmacy Health Improvement Team on Tel: 0141 201 4945 or Email: ggc.pharmacyhit@nhs.scot</p> <p>Laura Davis 12/12/2024</p>

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MSAN 2024 (66)
Imiquimod.pdf

Attached

[INDEX - Community Pharmacy Communications Updates](#)

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cpdt@ggc.scot.nhs.uk

Community Pharmacy Communication Update

Tuesday 31st December 2024



In this edition –

- **URGENT PLEASE READ: PCA(P)(2024)35, PCA(P)(2024)36 and PCA(P)37 – Serious Shortage Protocols (SSPs) for Estradot (Estradiol) Transdermal Patches**
- **URGENT PLEASE READ: PCA(P)(2024)38 and PCA(P)(2024)39 – Serious Shortage Protocols (SSPs) for Cefalexin 125mg/5ml and 250mg/5ml Oral Suspension Sugar Free**

The Community Pharmacy Development Team wish everyone in the NHS GGC community pharmacy network a prosperous and peaceful New Year. Best wishes for 2025.

ACTION	URGENT PLEASE READ: PCA(P)(2024)35, PCA(P)(2024)36 and PCA(P)37 – Serious Shortage Protocols (SSPs) for Estradot (Estradiol) Transdermal Patches
	<p>Please see links below for three NHS PCA(P) circulars advising that Serious Shortage Protocols are in place for several Estradot® (Estradiol) products</p> <p>www.publications.scot.nhs.uk/files/dc20241219drugalert63.pdf</p> <p>www.publications.scot.nhs.uk/files/pca2024-p-36.pdf</p> <p>www.publications.scot.nhs.uk/files/pca2024-p-37.pdf</p> <p>27/12/2024</p>

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cpdt@ggc.scot.nhs.uk

Community Pharmacy – Christmas Newsletter

CONTENTS

Message from Alan Harrison, Lead Pharmacist Community Care

- Message from Lead Pharmacist, Community Care
- Palliative Care stock information
- Compliance Aid Dispensing from Hospitals
- ADRS Guidance (contains embedded documents)
- Shortages Guidance (attached as separate document)
- Emergency Dental Service
- Primary Care Distribution Centre (Glasgow Only)
- Pharmacies open over the Festive Season

Dear Colleagues,

As we head into another festive period and the busiest two weeks of the year, I just wanted to take a few moments to thank each and every one of our 283 contracts for the sterling work that they have delivered over the last 12 months. It certainly doesn't get any easier and with prescription numbers growing at 2.6% from 2023 and more patients seeking access to care through community pharmacies, it shows how valuable our network of pharmacies is to us all.

As I have done in previous years it is always good to reflect on achievements across the year and there are two in particular that I would like to draw your attention to. The ADRS team work tirelessly with our addiction patients and do so in a caring and compassionate manner to ensure that our obligations under MAT standards are being met and this year I was delighted to see two pilots between the ADRS service and community pharmacies coming to fruition. Currently we are piloting the supply and administration of Buvidal from community pharmacies and also carrying out BBV testing which has never been done before in the current format. Once again working hand in hand we can show the important part community pharmacies can play in looking after the most chaotic of our patients.

I would also like to give a huge shout out to our 172 qualified Independent prescribers who are working in 141 of our community pharmacies and really making a huge difference to access of care within our communities. This was never so evident than in the test of change we carried out at the start of the year where two of our IP pharmacies supported the GP OOH service and ensured that over 80% of the patients seen did not need to go on to access care elsewhere within the Health Board.

I would like to take this opportunity to thank our local Contractors Committee (CP GGC) who we meet with regularly to ensure that we can develop and grow services together and it is down to their ongoing support that we continue to be at the forefront of community pharmacy development. I would also like to thank the Community Pharmacy Development Team in their tireless support of the network and ensuring that the needs of the network are being supported.

2025 will produce new challenges however it will also present new opportunities and I look forward to working with you all in continuing to support our patients within their communities.

Wishing you all a Merry Christmas and a peaceful and prosperous New Year.

ALAN

PALLIATIVE CARE STOCK INFORMATION

Dear Colleagues,

With the Christmas holidays fast-approaching, I invite those pharmacies who are open for 2 or more of the 4 public holidays, to increase your minimum stock levels of the common injectables (see below).

Alfentanil 1mg/2ml amps	Alfentanil 5mg/1ml amps
Cyclizine 50mg/1ml amps	Dexamethasone 3.3mg/1ml amps
Haloperidol 5mg/1ml amps	Hyoscine butylbromide 20mg/1ml amps
Levomepromazine 25mg/1ml amps	Midazolam 10mg/2ml amps
Morphine sulfate 10mg/1ml amps	Morphine sulfate 30mg/1ml amps
Oxycodone 10mg/1ml amps	Oxycodone 20mg/2ml amps

The current stocklist is attached for your information with the usual minimum stock levels.

I would suggest that you double your usual stock levels of the above medicines, but if your pharmacy is expected to be busy, or is open for several of the public holidays, please feel free to increase by more if you are able to.

Please claim for any incurred costs in the usual manner by using the electronic claiming workbook.

Thank you for all your efforts in supporting palliative care patients and their families over the last year.

Best wishes

FI ΔVNF

Merry Christmas

COMPLIANCE AID DISPENSING FROM HOSPITALS

Pharmacy traditionally supply a minimum of 7 days of medicines on discharge where patients have no medicines at home or have been prescribed a new or changed medicine. During the festive period the quantity supplied is normally increased however, last year from the acute setting we supplied a **one** week compliance aid only where requested for existing compliance aid patients. As this initiative was successful, the same approach will be taken this year.

Acute Pharmacy Services Dispensaries will supply a minimum of 7 days of new medicines as normal including the supply of **one** compliance aid only for existing Pluspak patients. An information leaflet will be given to the patient (copy attached as a separate document) detailing when they require to contact their GP for a new prescription and collect their medicines. If for any reason the patient cannot contact the GP or Community Pharmacy we will supply two compliance aids to ensure continuity of medicine supply.

For further information please contact:

GRI:-0141-201-3241

Vale of Leven: - 01389-817-540

GGH: - 0141-211-3322

WoSCC: - 0141-301-7653

QEUH: 0141-452-2982 Option 6

RAH: - 0141-314-7070

IRH: - 01475-504620

JOANNE FALLON



ADRS Briefing

Appropriate / Start Date on Opioid Substitution Therapy (OST) Prescriptions

In general ADRS teams supply 2x28 day prescriptions for patients prescribed OST, which are delivered directly to the pharmacy in advance of the start date to allow preparation. Prescriptions will have been printed / signed prior to the treatment start date (the appropriate date). In some cases the date of printing / signing may be more than 28 days before the start date. These prescriptions are legal, as prescription validity is **28 days from the appropriate start date**. However, if you have any concerns regarding the clinical appropriateness of a patient's medication, please contact the team who issued the prescription to discuss.

Home Office Approved Wording for Instalment Prescribing

All ADRS instalment prescriptions for OST will contain the relevant Home Office wording which enables take home doses to be supplied on an appropriate day, in advance of pharmacy closures.

Medication intended for use on the days that the pharmacy is closed, can be supplied in advance providing that a legally valid prescription is in place and contains the Home Office approved wording ***"Please dispense instalments due on pharmacy closed days on a prior suitable day"***, or similar.

Medication may be supplied in advance of the prescription start date providing that the prescription has been signed and dated by the prescriber. No supply should be made before the date on which the prescription was signed. Please refer to the CD governance team briefing embedded for further guidance.

For example, an instalment from a prescription that is due to start on December 25th or 26th can be supplied on December 24th or earlier suitable day providing that the prescription has been signed on or before the identified suitable day and that the Home Office wording or equivalent is included. Similarly an instalment from a prescription that starts on January 1st or 2nd can be supplied before that date provided that the prescription has been signed on or prior to the suitable day identified for supply and includes the Home Office wording.

Please ensure that when deciding on the appropriate day to dispense instalment medication over the festive period / bank holiday / emergency closure that you consider each patient's individual circumstances and take these into account where possible e.g.

- Patients may struggle to attend on certain days (e.g. 26th December and 2nd January) if the pharmacy is only open for reduced hours and there is limited public transport.

Please refer to the Royal Pharmaceutical Society 'Medicines, Ethics and Practice', current edition, for further guidance on Home Office wording.



Supply of CDs by
instalment by Commu

Supervision of OST

The majority of ADRS prescriptions will direct that the OST dose should be supervised on the day of collection. The supervision direction is a request from the prescriber rather than a legal direction. A patient representative can collect an OST instalment if a patient is unable to do so e.g. if self-isolating or due to illness. A new prescription is **not required** and details of the representative does not have to be written on the prescription by the prescriber. It is good practice to discuss requests with prescribers / care managers and appropriate records should always be maintained.

Please see embedded guidance for further detail.



Collection of OST
Prescriptions by patie

Reporting Missed doses of OST

All pharmacies must have a robust system and Standard Operating Procedure (SOP) in place to identify when patients have missed OST doses. It is vital that the patients' ADRS / GP is notified at the earliest opportunity following 3 missed doses or sooner if pharmacists have concerns about a patient. More urgent contact may be required following risk assessment of vulnerable patients, for example, in the high risk initial titration period of OST, following recent discharge from hospital, prison liberation or prior to a weekend / public holiday.

The 'GGC ADRS NEO OST Pharmacy Module' reporting tool should be used to contact the ADRS teams about missed doses, prescription queries or to raise concerns about patients. Messages should be sent by 10am each weekday morning, Monday to Friday. The ADRS 'professional to professional' phone lines can also be utilised to facilitate contact if the issue is urgent. NEO **cannot** be used to contact prescribers within GP shared care practices, the GP surgery should be contacted directly by telephone.

Please see embedded guidance for further detail.



Missed dose
guidance Nov 24.docx







Neo OST User Guide-
Update Oct 22 V7.pdf

Community Pharmacy OST Self Audit

This is a helpful tool to review and develop existing processes within the pharmacy. The self-audit should be completed on an annual basis, following a dispensing incident/near miss or when significant changes have been made to the OST dispensing processes within the pharmacy. Pharmacists newly in post may additionally find it helpful to complete.

On completion the ADRS Pharmacy Team will be notified of responses and pharmacies can print and save their submission for future reference. The ADRS pharmacy team will also review the audit and send recommendations for consideration. Please see link embedded.

<https://forms.office.com/r/JxfyABfRL1>

<p><u>Supervision of Disulfiram</u></p> <p>Pharmacies who participate in the supervision of disulfiram are required to report any single missed dose of disulfiram within 24 hours via the GGC ADRS NEO Pharmacy Alcohol module. The ADRS team should respond within 24 hours to provide guidance, however, if a response is urgently required, the ADRS team should be contacted directly by phone / email in addition to logging the missed dose on NEO.</p> <p>The use of breathalysers is <u>currently on hold subject to review</u>, however, if supervision is requested on a disulfiram prescription, this should continue to be undertaken without the use of the breathalyser until further advice is issued. (If a pharmacy has already reinstated breathalysing please continue to do so).</p> <p>Please note: Disulfiram prescriptions do not require the home office wording (not a CD); the day of supply of a bank holiday dose is at the discretion of the pharmacist. Either provide the patient with the bank holiday dose(s) on the previous day of supervision or on the last day of opening prior to closure.</p> <p>Please see embedded guidance for further detail.</p>	 Community Pharmacy Disulfiram  NEO Alcohol module user guide.pdf
<p><u>Safe Transport and Storage of Medication</u></p> <p>It is important that all take home ADRS medication is transported and stored safely by patients. Steps which can be taken by pharmacy staff to promote this are:</p> <ul style="list-style-type: none"> • Provide the NHS GGC Safe Storage Leaflet • Use bottle / bag methadone warning labels for take home methadone doses. Contact 0141 303 8931 if you require labels. <p>Please undertake regular conversations with patients on the importance of safe transport and storage of take home medication, especially around children.</p>	 2020 05 01 NHS GG&C Safe Storage L
<p><u>NEO Troubleshooting</u></p> <p>Pharmacy staff frequently request support to assist with access to passwords or to register / remove members of staff from the GGC ADRS Neo 360 system. In the first instance they should refer to the NEO housekeeping manual (embedded) which will guide them through the process. The manual is also available by clicking the "Help" tab in NEO.</p>	 v2 NEO 360 Staff Log Ins and Housek
<p><u>Submission dates for ADRS Pharmacy Claims</u></p> <p>Claims for all GGC ADRS Pharmacy Services including, OST, IEP, Disulfiram, Naloxone, BBV Testing and Buvidal administration must be <u>submitted via NEO by the 6th of each calendar month.</u> Claims must be submitted by an individual with current GPhC registration, using their own unique NEO username and password. Claims must not be submitted using the generic IEP or pharmacy manager log on.</p>	

Emergency Closures

On the rare occasion when a pharmacy fails to open or has to close in an emergency, the 'Responsible Pharmacist' must inform the Board of the nature and likely duration of the closure by telephoning 0141-232-1726 or 0141-232-1727.

It is important that every effort is made to ensure that patients attending on a daily basis have access to their prescribed therapy; however, for OST patients in particular, pharmacists should also link in with their local ADRS team to co-ordinate arrangements for patients attending for instalment dispensing.



2022 11 28_NHS
GGC Pharmacy Closures

ADRS Teams contact details and opening times

Contact details for ADRS teams include a direct line for professionals and email contacts for each team.

Please see embedded document for further detail.



Alcohol and Drug
Recovery Services Coi

ADRS Guidelines

- NHS GGC OST Prescribing Guideline (Embedded)
- NHS GGC ADRS Guideline for the use of Alcohol Protective Medication (Embedded)



GGC ADRS OST
Prescribing Guideline



GGC ADRS
Guideline for the us

ADRS Pharmacy Team Contacts

Please use the ADRS pharmacy team mailbox if you require any assistance and a member of the team will respond to your email

ggc.adrs.pharmacyteam@nhs.scot

ADRS Glasgow City 1 st Floor, Festival Business Centre 150 Brand St G51 1DH		0141 303 8931	Admin Support: sharon.dolan3@nhs.scot margaret.bailey2@nhs.scot	
Name	Job Role	Tel. No.	Mobile	Email Address
Mary Clare Madden	Lead Pharmacist ADRS	As above	07557 012 877	maryclare.madden@nhs.scot
Amanda Laird	Senior Advanced Pharmacist	As above	07557 012 879	amanda.laird3@nhs.scot
Carron Grogan	Senior Advanced Pharmacist	As above	07970 733 609	Carron.Grogan2@nhs.scot
Lindsey Devlin	Advanced Pharmacist	As above	07974 588 151	lindsey.devlin@nhs.scot
Debbie Thomson	Advanced Pharmacist	As above	07929 092 947	debbie.thomson7@nhs.scot
Jennifer McDaid	Advanced Pharmacist	As above	07812 704 911	jennifer.mcdaid2@nhs.scot
Diane Watson	Advanced Pharmacist (Clinical)	As above	07966 280 629	diane.watson2@nhs.scot

John Campbell	IEP Improvement and Development Manager	As above	07557 012871	john.campbell14@nhs.scot
Liz Donaghy	Drug Deaths Support Manager	As above	07890 966964	liz.donaghy@nhs.scot

Emergency Dental Service

Over the festive period there will be Emergency and Out of Hours dental clinic opening hours on:

Location: Level 1 – Glasgow Dental Hospital

	GGCEDS Clinic Times
Christmas Day Wednesday 25 th December 2024	10am – 1.00pm
Boxing Day Thursday 26 th December 2024	10am – 1.00pm 1.30pm – 4.30pm
New Year's Day Wednesday 1 st January 2025	10am – 1.00pm
Thursday 2 nd January 2025	10am – 1.00pm 1.30pm – 4.30pm

Primary Care Distribution Centre (for Community Pharmacies in Glasgow)

There will be **no deliveries** from the Distribution Centre between **Monday 23 December 2024 and Friday 3 January 2025**.

The last delivery day will be Fri 20th December 2024.

Please ensure that you have adequate stocks of prescriptions/stationery to cover this period and orders must be placed **48 hrs** prior to your delivery day.

The Distribution Centre will be open on 23, 24, 27, 30 & 31 December 2024 and 3 January 2025 for **COLLECTION ONLY** from Dava Street.

Please ensure you call the Distribution Centre to advise if you require items for collection.

Normal delivery service will resume on **Tuesday 7th January 2025**.

Community Pharmacy opening hours over the Festive Season

A list of community pharmacies open over the Festive Season can be found at the following links:

[Public Holidays – NHS Greater Glasgow & Clyde](#)

[Pharmacy - NHSGGC](#)

