




Community Pharmacy Communication Update

Tuesday 6th January 2026


New Items in this edition –

- **Smoking Cessation Training – Change of Date**
- **FAST Education – Further Dates**

ACTION	Smoking Cessation Training – Change of Date
	<p style="text-align: center;"><u>Smoking Cessation Training</u> <u>New Date - Wednesday 11th February 2026</u> <u>Clydebank Health Centre</u> <u>Queens Quay, Main Avenue, Clydebank. G81</u></p> <p>Unfortunately, we have cancelled Quit your Way training due to be held Wednesday 14th January.</p> <p>The next training date will be Wednesday 11th February. We presently have some places available for this.</p> <p>In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy, it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff – 9am - 4:00pm (approx).</p> <p>The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff.</p> <p>Please contact us ASAP by phone on <u>0141 201 4945</u>, or by e-mail ggcpharmacyhit@nhs.scot</p> <p>Places will be allocated on a first-come basis and will be confirmed in writing. Lunch will be provided.</p> <p>Please inform us if you do not require lunch. Parking is available on a first come basis.</p> <p>Annette Robb 06/01/2026</p>

ACTION	FAST Education – Further Dates
 <p>FAST Education Poster.pdf</p>	<p>Please see attached offer of further training dates run by Chest Heart and Stroke Scotland on the FAST tool for identifying a stroke.</p> <p>The dates and information are noted below and a poster is attached which can be displayed in staff areas.</p> <p>This training is funded by the Scottish Government, and it is strongly recommended that clinical and non-clinical staff working with patients in Emergency Departments, Primary Care (including community pharmacies), and the Scottish Ambulance Service attend one of the sessions.</p> <p>Each session will be no longer than 30 minutes, and will include a short presentation and time for discussion / questions via Microsoft Teams. This training is for patient-facing clinical and non-clinical staff working in only Emergency Departments, Primary Care, and the Scottish Ambulance Service (i.e. reception staff included), throughout Scotland.</p> <p>A CPD certificate will be available for staff upon completion. Dates and times are as follows:</p> <p><u>FAST Education Dates</u> Friday 9th January 11:00 Thursday 22nd January 14:00 Thursday 5th February 11:00 Wednesday 18th February 15:00 Friday 6th March 10:00 Wednesday 18th March 13:00</p> <p>Please can all attendees sign up via the following Microsoft Forms link. A Microsoft Teams invite will be sent out for the session nearer the date.</p> <p>SIGN UP: https://forms.office.com/e/YiFrAbRwtv</p> <p>Please share this information with your clinical teams and encourage them to sign up. Please get in contact with me if you have any further questions.</p> <p>Esther Pullen 06/01/2026</p>

Items from previous editions –

IMPORTANT INFORMATION	Rybelsus® (oral semaglutide): Introduction of New Formulation
 MEMO Rybelsus (oral semaglutide) New For Attached	<p>Just a reminder that practice based pharmacy teams will be working on this switch from January 2026 onwards.</p> <p>Please be aware of this and manage your stock levels accordingly.</p> <p>Lorna Brown 30/12/2025</p>

IMPORTANT INFORMATION	Advanced Notification – Q3 Customer Complaints / Whistleblowing
	<p>Please be advised that the Q3 Customer Complaints / Whistleblowing data collection survey, relating to the Patient Rights (Scotland) Act 2011, will be sent via Webropol week commencing Monday 5th January 2026. The survey will close on Friday 30th January 2026.</p> <p>Completion of this survey is a contractual requirement, and we kindly ask that you ensure submission within the specified timeframe. Full details and the survey link will be provided in the covering message.</p> <p>Thank you for your continued cooperation.</p> <p>Michelle Cooper 30/12/2025</p>

IMPORTANT INFORMATION	***MSAN*** TIER 3 *** DIAMORPHINE INJECTION 5MG, 10MG, 100MG
	<p>DHSC has advised of a <u>Tier 3</u> supply issue affecting <u>Diamorphine 5 mg, 10 mg and 100 mg powder for solution for injection ampoules</u>.</p> <p>Please see the attached MSN and summary below.</p> <p>Summary</p>

- Diamorphine 5 mg and 10 mg powder for solution for injection ampoules are currently out of stock, with no confirmed resupply date.
- Diamorphine 100 mg powder for solution for injection ampoules are expected to become unavailable from early January, with no confirmed resupply date.
- Diamorphine 30 mg powder for solution for injection ampoules are currently available, but are unable to support any increase in demand.
- Morphine sulfate injection has been identified by clinical experts as the first-line alternative opioid.
- Sufficient supplies of morphine sulfate 10 mg/ml injection are available from Ethypharm and Hameln to cover the supply gap.
- During previous shortages of diamorphine, both primary and secondary care organisations were advised to switch to morphine, where clinically appropriate. This should be expedited as a permanent change in practice given the continuing unpredictable supply of diamorphine.

PDC Current Stock Levels

- Diamorphine 5 mg injection: 0 packs
- Diamorphine 10 mg injection: 0 packs
- Diamorphine 100 mg injection: 6 packs
- Diamorphine 30 mg injection: 14 packs

Elayne Harris
23/12/2025

IMPORTANT INFORMATION

Breast Cancer Now - Train the Trainer Breast Awareness Programme



TtT flyer.pdf

Attached

Our Train the Trainer (TtT) programme is a free breast health promotion training course that trains local healthcare professionals and community workers to promote breast awareness, breast screening and risk reduction messages within their local communities. As a result, we're aiming for breast screening attendance in the area to increase and people will present earlier to their GP with any changes to their breast that they may have noticed.

We are delighted to be delivering this course via the following 3 options:

- 4-hour online live workshop via Microsoft Teams (timings typically 10am - 2.30pm)

- 1-day face-to-face workshop (lunch and refreshments provided; timings typically 10am - 4pm)
- Self-directed eLearning course (approx. 2 hours to complete in one sitting or can be completed in stages)

All the above options are free to access, and all trainees will receive a certificate of completion after their workshop or eLearning course is complete. Additionally, all trainees will have access to accompanying resources and regular ongoing support from the Train the Trainer delivery team, to assist them in developing and delivering their own targeted community focused initiatives.

The only requirements for participation are:

- Engagement with our external evaluation agency by completing four short surveys (pre-course, post-course, 3-month follow-up, and 12-month follow-up)
- A commitment to sharing the key messages from the training with the communities you support

We have availability and dates from January 2026 onwards for trainees to sign up and get involved in the pilot!

Simply contact trainthetrainer@breastcancernow.org for a place (or to set up a meeting for more info) and a member of the Scotland dedicated Train the Trainer team will be in touch!

Lindsey Valiente
23/12/2025

IMPORTANT INFORMATION

GGC Medicines Update

GGC Medicines Update is a series of blogs with important medicines related messages relevant to all healthcare professionals across GGC. Please see below for new blogs and relevant updates.

New blogs

Click on the following links to access the recently published Medicines Update blogs.

- [Oral Nutritional Supplements \(ONS\) Formulary Update November 2025 for adults and older children](#)
- [Updated NHS GGC Antiplatelet Guidelines Published](#)

Updates

- [Formulary Update November 2025](#)
- [Guideline News November 2025](#)
- [MHRA Safety Roundup November 2025](#)
- [Formulary Update December 2025](#)

23/12/2025

IMPORTANT INFORMATION

Let's Chat Vac – Newsletter



Let's Chat Vac.pdf

Attached

Please find attached the winter edition of 'Let's Chat Vac' Newsletter. This is our 4th Edition of the newsletter under the Vaccination Communication Framework Approach.

It is now approaching 1 year since the inception of the Vaccination Communication Framework; we would be most grateful of your feedback by completing the enclosed survey : [Vaccination - Let's Chat Vac Survey](#)

Nicola Cole
23/12/2025

IMPORTANT INFORMATION

Advance Awareness – New Primary Care Preferred Brand/Formulation (Progesterone Micronised 100mg)

This communication is to provide advance awareness that **Gepritix soft capsules** are the new preferred brand of Progesterone Micronised 100mg in NHS Greater Glasgow & Clyde primary care.

Prescribing for new initiations and existing prescriptions of progesterone micronised may change in future. At this stage, no widespread review of prescribing has been implemented and **any implementation would be no earlier than six weeks from now.**

The purpose of this message is for stock management only.

Rachel Bruce
23/12/2025

IMPORTANT INFORMATION

Winter Infection, Prevention & Control

Respiratory illness

Whilst the level of respiratory illness appears to be stabilising/reducing, this is just a reminder of the infection control guidance for community pharmacy. Community pharmacies should risk assess infection control measures that require to be put in place, including the use of personal protective equipment. A timely reminder too that the best protection against 'flu is to ensure you and your staff are vaccinated.

[PPH0113-pharmacy-infection-control-guidance-v7-May-2025.pdf](#)

Flu vaccination

On the above note regarding vaccination, we just wanted to say a massive thank you for your huge flu vaccination efforts this winter season. In October and November the VMT figures show you administered 8867 vaccines to NHS priority groups. Thank you!

Rachel Bruce
23/12/2025

IMPORTANT INFORMATION

Electronic Claiming Workbook v3.4



ECW V3.4.xlsx

Attached

We have made a minor update to the MCA tab within the electronic claiming workbook. The workbook is now available as **Version 3.4**.

Please note that there is a tab labelled “**For CPDT Use Only**”. This section is intended for our team to record any freight or carriage charges that require payment. There is no requirement for this section to be completed by the pharmacy.

If you have any questions or require further clarification, please do not hesitate to contact us.

Lianne Hatch
16/12/2025

IMPORTANT INFORMATION

Electronic Claiming Workbook – drop down options for MCA

We have received several queries from contractors experiencing issues with selecting drop-down options on the MCA tab within the

electronic claiming workbook. To ensure this feature functions correctly, please verify the following:

- You are using the latest version of Microsoft Excel (version 2013 or later is required for drop-down functionality).
- You have downloaded and saved a copy of the workbook to your computer before completing it.
- If prompted, you have enabled editing for the workbook to allow changes.

Failure to complete the workbook correctly will result in your claim being returned and not processed.

The CPDT will be happy to help with any issues, but only after the above steps have been completed.

Lianne Hatch

16/12/2025

[INDEX - Community Pharmacy Communications Updates](#)

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: ggc.newpharmacy.applications@nhs.scot


Community Pharmacy Communication Update




Tuesday 13th January 2026

New Items in this edition –

- **PHS Childhood Vaccination Incident Professional Briefing**
- **Let's Chat Vac – Newsletter**
- **PCA (P) 2025 - 27 Serious Shortage Protocol: Nifedipine (Adipine® XI) 30mg Modified-Release Tablet**
- **PCA (P) 2025 - 28 Serious Shortage Protocol: Nifedipine (Adipine® XI) 60mg Modified-Release Tablet**
- **PCA (P) 2025 - 29 Serious Shortage Protocol: Latanoprost 50micrograms/MI / Timolol 5mg/MI (Fixapost®) Eye Drops 0.2ml Dose Preservative Free**

ACTION	PHS Childhood Vaccination Incident Professional Briefing
 <p>Childhood vaccination incident Attached</p>	<p>Please see the attached communication regarding the issue with updating the Scottish Immunisation Recall System (SIRS) to support the changes to the routine childhood vaccination schedule from 1 January 2026.</p> <p>The issue has been resulting delays in issuing some appointments for children aged 12 months and for children aged 18 months, and in some letters for appointments at 12 months, 18 months and 3 years 4 months listing an incorrect vaccine being offered.</p> <p>Measures that are underway resolve the issue and to mitigate its effects are outlined in the information sheet. A web statement has been published on the NSS website today and will be updated on a regular basis as further information becomes available. Notices will also be placed on relevant pages on NHS inform, and NSS's National Contact Centre has set up a helpline to answer queries that parents or carers may have. Please refer to the information sheet for National lines for responding to queries from the public and for the phone number for the helpline.</p> <p>Please cascade to relevant individuals within your service areas</p> <p>Public Health 13/01/2026</p>

ACTION	Let's Chat Vac – Newsletter
 Let's Chat Vacs.pdf Attached	Please find enclosed the winter edition of 'Let's Chat Vac' Newsletter. This is our 4 th Edition of the newsletter under the Vaccination Communication Framework Approach. Please forward this to your colleagues and teams for their information. 13/01/2026 Primary Care Improvement Team


ACTION	PCA (P) 2025 - 27 Serious Shortage Protocol: Nifedipine (Adipine® XI) 30mg Modified-Release Tablet
	Please see link below for Serious Shortage Protocol: Nifedipine (Adipine® XI) 30mg Modified-Release Tablet www.publications.scot.nhs.uk/files/pca2025-p-27.pdf 13/01/2026

ACTION	PCA (P) 2025 - 28 Serious Shortage Protocol: Nifedipine (Adipine® XI) 60mg Modified-Release Tablet
	Please see link below for Serious Shortage Protocol: Nifedipine (Adipine® XI) 60mg Modified-Release Tablet www.publications.scot.nhs.uk/files/pca2025-p-28.pdf 13/01/2026


ACTION	PCA (P) 2025 - 29 Serious Shortage Protocol: Latanoprost 50micrograms/MI / Timolol 5mg/MI (Fixapost®) Eye Drops 0.2ml Dose Preservative Free
	Please see link below for Serious Shortage Protocol: Latanoprost 50micrograms/MI / Timolol 5mg/MI (Fixapost®) Eye Drops 0.2ml Dose Preservative Free www.publications.scot.nhs.uk/files/pca2025-p-29.pdf 13/01/2026

Items from previous editions –

IMPORTANT INFORMATION	Smoking Cessation Training – Change of Date
	<p style="text-align: center;"><u>Smoking Cessation Training</u> <u>New Date - Wednesday 11th February 2026</u> <u>Clydebank Health Centre</u> <u>Queens Quay, Main Avenue, Clydebank. G81</u></p> <p>Unfortunately, we have cancelled Quit your Way training due to be held Wednesday 14th January.</p> <p>The next training date will be Wednesday 11th February. We presently have some places available for this.</p> <p>In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy, it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff – 9am - 4:00pm (approx).</p> <p>The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff.</p> <p>Please contact us ASAP by phone on <u>0141 201 4945</u>, or by e-mail ggcpharmacyhit@nhs.scot</p> <p>Places will be allocated on a first-come basis and will be confirmed in writing. Lunch will be provided.</p> <p>Please inform us if you do not require lunch. Parking is available on a first come basis.</p> <p>Annette Robb 06/01/2026</p>

IMPORTANT INFORMATION	FAST Education – Further Dates
 FAST Education Poster.pdf	<p>Please see attached offer of further training dates run by Chest Heart and Stroke Scotland on the FAST tool for identifying a stroke.</p> <p>The dates and information are noted below and a poster is attached which can be displayed in staff areas.</p>

Attached	<p>This training is funded by the Scottish Government, and it is strongly recommended that clinical and non-clinical staff working with patients in Emergency Departments, Primary Care (including community pharmacies), and the Scottish Ambulance Service attend one of the sessions.</p> <p>Each session will be no longer than 30 minutes, and will include a short presentation and time for discussion / questions via Microsoft Teams. This training is for patient-facing clinical and non-clinical staff working in only Emergency Departments, Primary Care, and the Scottish Ambulance Service (i.e. reception staff included), throughout Scotland.</p> <p>A CPD certificate will be available for staff upon completion. Dates and times are as follows:</p> <p><u>FAST Education Dates</u> Thursday 22nd January 14:00 Thursday 5th February 11:00 Wednesday 18th February 15:00 Friday 6th March 10:00 Wednesday 18th March 13:00</p> <p>Please can all attendees sign up via the following Microsoft Forms link. A Microsoft Teams invite will be sent out for the session nearer the date.</p> <p>SIGN UP: https://forms.office.com/e/YiFrAbRwtv</p> <p>Please share this information with your clinical teams and encourage them to sign up. Please get in contact with me if you have any further questions.</p> <p>Esther Pullen 06/01/2026</p>
----------	--

IMPORTANT INFORMATION	Rybelsus® (oral semaglutide): Introduction of New Formulation
<div data-bbox="185 1899 248 1962"></div> <div data-bbox="118 1968 319 2022">MEMO Rybelsus (oral semaglutide) New For</div> <div data-bbox="118 2031 271 2069">Attached</div>	<p>Just a reminder that practice based pharmacy teams will be working on this switch from January 2026 onwards.</p> <p>Please be aware of this and manage your stock levels accordingly.</p> <p>Lorna Brown 30/12/2025</p>

IMPORTANT INFORMATION	Advanced Notification – Q3 Customer Complaints / Whistleblowing
	<p>Please be advised that the Q3 Customer Complaints / Whistleblowing data collection survey, relating to the Patient Rights (Scotland) Act 2011, will be sent via Webropol week commencing Monday 5th January 2026. The survey will close on Friday 30th January 2026.</p> <p>Completion of this survey is a contractual requirement, and we kindly ask that you ensure submission within the specified timeframe. Full details and the survey link will be provided in the covering message.</p> <p>Thank you for your continued cooperation.</p> <p>Michelle Cooper 30/12/2025</p>

[INDEX - Community Pharmacy Communications Updates](#)

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: ggc.newpharmacy.applications@nhs.scot



Community Pharmacy Communication Update

Tuesday 20th January 2026

New Items in this edition –

- Waste Materials Impact Review and Design Hopes Visit
- Invite to Participate in a Training Pilot for DPPs
- Research Participation Opportunity: "You Can Prescribe — Now What?"
- PCA (P) 2026 – 01 Extension to Serious Shortage Protocols for Creon® Gastro-Resistant Capsules

ACTION – resending due to poor response	Waste Materials Impact Review and Design Hopes Visit
	<p>This anonymous survey seeks to identify how your pharmacy used the NHSGGC medicines waste resources recently distributed. We also welcome your ideas on how else you think community pharmacy can help us reduce medicines waste.</p> <p>https://forms.office.com/e/ictC4yXqx4</p> <p>Anne Thomson 16/12/2025</p>

ACTION	Invite to Participate in a Training Pilot for DPPs
	<p>DPP Development Programme 2026:</p> <p>In 2025 NHS GGC developed an exciting pilot to help support potential CIPs undertake the DPP role. It consisted of one online session and one face to face session that had a focus on giving feedback and navigating the types of SLE available to use. Following positive feedback, we are looking to offer this to potential DPPs in 2026.</p> <p>If you are interested in being a DPP but are cautious or have been asked to undertake the DPP role in the next 12 months but would like to prepare? Why not participate in the second phase of our pilot. (you can also write them up as CPD for GPhC revalidation)</p> <p>Please complete the questionnaire below. We are looking to recruit approximately 10 participants from NHS GGC:</p>

<https://forms.office.com/Pages/DesignPageV2.aspx?subpage=design&FormId=veDvEDCgykuAnLXmdF5JmlyF8x3kEpEqwXaUODbCVVUREk3Tk1GMzFQVFg0SUIBMkRGWjVOWIA3WS4>

If you are unable to open/complete the online form, please contact Lorna.Brown8@nhs.scot.

If you have any questions, please do not hesitate to contact myself or Rachel Bruce.

Lorna Brown
20/01/2026

ACTION

Research Participation Opportunity: "You Can Prescribe — Now What?"

As you are a newly qualified pharmacist independent prescriber (PIP)? We want to hear about your journey.

This short questionnaire invites you to share your experiences, challenges, and ideas for future support and development in your prescribing role. Your insights will help shape how new PIPs can be supported. Please review the participant information sheet (attached). The questionnaire can be found [here](#)

🕒 Time commitment: ~10 minutes

✦ Purpose: Influence future support pathways and contribute to service development.

✓ Bonus: Participation can be used as evidence in your professional portfolio, including:


RPS Post-Registration Foundation Curriculum – Outcome 5.1

RPS Core Advanced Curriculum – Outcome 5.4


Your voice matters — help shape the future of prescribing practice.


If you need any more information please contact either me (Josh Miller (Josh.Miller@nhs.scot) or my MPhil supervisor Prof Anne Boyter (anne.boyter@stath.ac.uk). Thank You

Joshua Miller
20/01/2026

ACTION	PCA (P) 2026 – 01 Extension to Serious Shortage Protocols for Creon® Gastro-Resistant Capsules
 <p>PCA (P) 2026 01 Extension to Serious</p> <p>Attached</p>	<p>Please find attached NHS circular “PCA(P)(2026) 01 - Extension to Serious Shortage Protocols for Creon® gastro-resistant capsules” advising that the two UK-wide Serious Shortage Protocols (SSPs) for Creon® gastro-resistant capsules both due to expire on 16 January 2026 have been extended.</p> <p>20/10/2026</p>

Items from previous editions –

IMPORTANT INFORMATION	PHS Childhood Vaccination Incident Professional Briefing
 <p>Childhood vaccination incident</p> <p>Attached</p>	<p>Please see the attached communication regarding the issue with updating the Scottish Immunisation Recall System (SIRS) to support the changes to the routine childhood vaccination schedule from 1 January 2026.</p> <p>The issue has been resulting delays in issuing some appointments for children aged 12 months and for children aged 18 months, and in some letters for appointments at 12 months, 18 months and 3 years 4 months listing an incorrect vaccine being offered.</p> <p>Measures that are underway resolve the issue and to mitigate its effects are outlined in the information sheet. A web statement has been published on the NSS website today and will be updated on a regular basis as further information becomes available. Notices will also be placed on relevant pages on NHS inform, and NSS's National Contact Centre has set up a helpline to answer queries that parents or carers may have. Please refer to the information sheet for National lines for responding to queries from the public and for the phone number for the helpline.</p> <p>Please cascade to relevant individuals within your service areas</p> <p>Public Health 13/01/2026</p>


IMPORTANT INFORMATION	Let's Chat Vac – Newsletter
 Let's Chat Vacs.pdf Attached	Please find enclosed the winter edition of 'Let's Chat Vac' Newsletter. This is our 4 th Edition of the newsletter under the Vaccination Communication Framework Approach. Please forward this to your colleagues and teams for their information. 13/01/2026 Primary Care Improvement Team

IMPORTANT INFORMATION	PCA (P) 2025 - 27 Serious Shortage Protocol: Nifedipine (Adipine® XI) 30mg Modified-Release Tablet
	Please see link below for Serious Shortage Protocol: Nifedipine (Adipine® XI) 30mg Modified-Release Tablet www.publications.scot.nhs.uk/files/pca2025-p-27.pdf 13/01/2026

IMPORTANT INFORMATION	PCA (P) 2025 - 28 Serious Shortage Protocol: Nifedipine (Adipine® XI) 60mg Modified-Release Tablet
	Please see link below for Serious Shortage Protocol: Nifedipine (Adipine® XI) 60mg Modified-Release Tablet www.publications.scot.nhs.uk/files/pca2025-p-28.pdf 13/01/2026

IMPORTANT INFORMATION	PCA (P) 2025 - 29 Serious Shortage Protocol: Latanoprost 50micrograms/MI / Timolol 5mg/MI (Fixapost®) Eye Drops 0.2ml Dose Preservative Free
	Please see link below for Serious Shortage Protocol: Latanoprost 50micrograms/MI / Timolol 5mg/MI (Fixapost®) Eye Drops 0.2ml Dose Preservative Free www.publications.scot.nhs.uk/files/pca2025-p-29.pdf 13/01/2026

IMPORTANT INFORMATION	Smoking Cessation Training – Change of Date
	<p style="text-align: center;"><u>Smoking Cessation Training</u> <u>New Date - Wednesday 11th February 2026</u> <u>Clydebank Health Centre</u> <u>Queens Quay, Main Avenue, Clydebank. G81</u></p> <p>Unfortunately, we have cancelled Quit your Way training due to be held Wednesday 14th January.</p> <p>The next training date will be Wednesday 11th February. We presently have some places available for this.</p> <p>In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy, it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff – 9am - 4:00pm (approx).</p> <p>The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff.</p> <p>Please contact us ASAP by phone on <u>0141 201 4945</u>, or by e-mail ggcpharmacyhit@nhs.scot</p> <p>Places will be allocated on a first-come basis and will be confirmed in writing. Lunch will be provided.</p> <p>Please inform us if you do not require lunch. Parking is available on a first come basis.</p> <p>Annette Robb 06/01/2026</p>

IMPORTANT INFORMATION	FAST Education – Further Dates
 <p>FAST Education Poster.pdf Attached</p>	<p>Please see attached offer of further training dates run by Chest Heart and Stroke Scotland on the FAST tool for identifying a stroke.</p> <p>The dates and information are noted below and a poster is attached which can be displayed in staff areas.</p>

This training is funded by the Scottish Government, and it is strongly recommended that clinical and non-clinical staff working with patients in **Emergency Departments, Primary Care (including community pharmacies), and the Scottish Ambulance Service** attend one of the sessions.

Each session will be no longer than 30 minutes, and will include a short presentation and time for discussion / questions via Microsoft Teams. This training is for **patient-facing** clinical and non-clinical staff working in **only Emergency Departments, Primary Care, and the Scottish Ambulance Service** (i.e. reception staff included), throughout Scotland.

A CPD certificate will be available for staff upon completion. Dates and times are as follows:

FAST Education Dates

Thursday 22nd January 14:00

Thursday 5th February 11:00

Wednesday 18th February 15:00

Friday 6th March 10:00

Wednesday 18th March 13:00

Please can all attendees sign up via the following Microsoft Forms link. A Microsoft Teams invite will be sent out for the session nearer the date.

SIGN UP: <https://forms.office.com/e/YiFrAbRwtv>

Please share this information with your clinical teams and encourage them to sign up. Please get in contact with me if you have any further questions.

Esther Pullen
06/01/2026

**IMPORTANT
INFORMATION**

Advanced Notification – Q3 Customer Complaints / Whistleblowing

Please be advised that the Q3 Customer Complaints / Whistleblowing data collection survey, relating to the Patient Rights (Scotland) Act 2011, will be sent via Webropol week commencing **Monday 5th January 2026**. The survey will close on **Friday 30th January 2026**.

Completion of this survey is a contractual requirement, and we kindly ask that you ensure submission within the specified timeframe. Full details and the survey link will be provided in the covering message.

	<p>Thank you for your continued cooperation.</p> <p>Michelle Cooper 30/12/2025</p>
--	--

[INDEX - Community Pharmacy Communications Updates](#)

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: ggc.newpharmacy.applications@nhs.scot




Community Pharmacy Communication Update

Tuesday 27th January 2026

New Items in this edition –

- **ACTION REQUIRED – Pharmacy Pilot Study for Strep A**
- **MCR Registration Process**
- **GGC Medicines Update**
- **Public Holidays 2026/2027**
- **Lets Chat Vac- Vaccines for Young People in 2026**
- **FSS-PRIN-003-2026 Danone Recalls Aptamil First Infant Formula because Cereulide (Toxin) has Been Found in this Batch**
- **Pre-Reg Pharmacy Technician**
- **PCA(P) 2026 – 02 Withdrawal of The Serious Shortage Protocols for Adipine® XI Modified-Release Tablets And Fixapost® Eye Drops**

ACTION	ACTION REQUIRED – Pharmacy Pilot Study for Strep A
<div data-bbox="156 1176 210 1243"></div> <div data-bbox="79 1245 276 1299">S2T3 IP participant info FINAL.pdf</div> <div data-bbox="148 1310 202 1370"></div> <div data-bbox="75 1373 285 1429">Pharmacy_Pilot_Study_Checklist GGC Fe</div> <div data-bbox="103 1438 261 1478">Attached</div>	<p><u>Feasibility study for community pharmacies and independent pharmacist prescribers using point of care testing to aid the management of sore throat.</u></p> <p>We are recruiting for expressions of interest from Independent Prescribers (IP) working in community pharmacies in the Greater Glasgow and Clyde (GGC) area for paid participation in a 16 week feasibility study for Group A Streptococcal Point of Care Testing for sore throat management.</p> <p>Please find attached information regarding the pilot project.</p> <p>We require 6 pharmacies to participate. The participant criteria are detailed in the pdf. If you are interested please complete the eligibility checklist and return to Lorna Brown by <u>31st January 2026</u>.</p> <p>If we receive in excess of 6 notes of interest, we will apply criteria such as volume of antibiotic prescribing in sore throats and look for a range of pharmacies across the HSCP areas.</p> <p>Rachel Bruce 27/01/2026</p>

ACTION	MCR Registration Process
 <p>MCR_Registration_Training_Guid.docx</p> <p>Attached</p>	<p>I wanted to take a moment to thank everyone for your ongoing dedication and for reaching out with questions regarding the stage 1 medication reviews. Your commitment to delivering excellent service is greatly appreciated, and together we can ensure a smooth and consistent MCR registration process for our patients.</p> <p>To clarify the procedure and support you further, here are the essential steps for registering a patient for MCR and ensuring the review counts towards your payment from the MCR dispensing pool:</p> <ul style="list-style-type: none"> - Any patient is eligible for a stage 1 medication review, but to be included in the MCR dispensing pool, the patient must be registered for MCR. - Before registration, please always seek the patient's consent to participate in the service. - Where possible, obtain the patient's signature on the registration form, as this helps prevent any anomalies being flagged at NSS. - Register the patient in the PMR system following the attached guide, which outlines each step in detail. <p>For your reference, I have attached a guide that explains the MCR registration process, including helpful definitions for technical terms such as MCR (Medicines: Care and Review), SRx (Serial Prescription), and PMR (Patient Medication Record), which may be useful for newer team members.</p> <p>If you require a password reset to associate on to the Pharmacy Care Record, please call 0131 275 6600. If you require support using the reports or creating a patient record in PCR, please log a call in service now and we are happy to help.</p> <p>Catherine Scoular 27/01/2026</p>

ACTION	GGC Medicines Update
	<p>GGC Medicines Update is a series of blogs with important medicines related messages relevant to all healthcare professionals across GGC. Please see below for new blogs and relevant updates.</p> <p>New blogs</p> <p>Click on the following links to access the recently published Medicines Update blogs.</p>

- [Safe prescribing and supply of medicines in patients with a peanut or soya allergy](#)

Updates

- [MHRA Safety Roundup December 2025](#)
- [Guideline News December 2025](#)

Information for NHSGGC Staff - Subscribing to GGC Medicines Update

Due to the NHSGGC transition from @ggc.scot.nhs.uk to @nhs.scot email addresses, some people who were previously subscribed to these updates may have stopped receiving them. If this has happened to you and you would still like to receive updates directly, please get in touch with us at ggc.medicines.update@nhs.scot.

Medicines Update blogs are correct at the time of publication. Click [here](#) for further information on Medicines Update. If you would like to contribute to Medicines Update, please click [here](#) for a guide to blog writing.

Medicines Update blogs are hosted on the [GGC Medicines website](#) and app. The search function on the website can be used to find specific blogs.

Anyone can join our mailing list by contacting us at ggc.medicines.update@nhs.scot

If you find these blogs useful, please share them with your colleagues.

27/01/2026


ACTION


Public Holidays 2026/2027

Please find below a list of the public holidays which have been agreed between NHS GGC Pharmacy Services and CP GGC which will be observed by the community pharmacy network during 2026/2027.

<u>2026</u>	GREATER GLASGOW & CLYDE	INVERCLYDE	RENFREWSHIRE
Easter Monday	6th April	6th April	6th April
May Day Monday	4th May	4th May	4th May
May Monday	25th May	25th May	25th May
Fair Monday	20th July	6th July	3rd August
Autumn Monday	28th September	28th September	28th September

	Christmas Day	25th December	25th December	25th December
	Boxing Day	28th December	28th December	28th December
	<u>2027</u>			
	New Year	1st January	1st January	1st January
	New Year	4th January	4th January	4th January
	<p>We are aware that First Minister John Swinney has proposed Monday 15th June as an additional public holiday for Scotland in 2026. As this has not yet been confirmed, any updates will be communicated in due course.</p> <p>As in previous years, the Community Pharmacy Development Team will undertake a scoping exercise to gauge likely coverage across the community pharmacy network. This exercise will commence at the end of January 2026. Your co-operation will be appreciated.</p> <p>Lianne Hatch 27/01/2026</p>			

ACTION	Lets Chat Vac- Vaccines for Young People in 2026
<div>  <p>Vaccination Communication Res</p> <p>Attached</p> </div>	<p>On behalf of the GGC Vaccination Communication Group</p> <p><u>LET’S CHAT VAC</u></p> <p>Hi all, please find enclosed</p> <ul style="list-style-type: none"> • PHS Vaccines for Young People 2026 update. • Updated Vaccination communication document. <p><u>What can you do to support?</u></p> <ul style="list-style-type: none"> • If you could share these resources with your networks, HSCP/Council communication colleagues and workforce this would be appreciated. <p>Nicola Coe 27/01/2026</p>

ACTION	FSS-PRIN-003-2026 Danone Recalls Aptamil First Infant Formula because Cereulide (Toxin) has Been Found in this Batch
 <p>FSS-PRIN-003-2026 Danone recalls Apta Attached</p>	<p>Please see attached copy of a consumer product recall for Danone Aptamil First Infant Formula because cereulide (toxin) has been found in this batch.</p> <p>**Note this is a new alert concerning a Danone product and not an update on the previous Nestle infant formula recalls**.</p> <p>All sites should check stockholding and action in accordance with the instructions within the alert.</p> <p>Public Health 27/01/2026</p>

ACTION	Pre-Reg Pharmacy Technician
	<p>Due to the increasing workforce pressures, particularly the impact of the emerging GP Practice Pharmacotherapy Services, NHS GGC has plans to increase the number of pharmacy technicians working in GP practices and in order to do this we plan to recruit and train pre-registration pharmacy technicians that will be employed on a two year fixed contract by the HSCPs.</p> <p>Community pharmacy has a very key role to play in the delivery of pharmacotherapy services and we would like to strengthen the already established links between community pharmacies and their local GP practices.</p> <p>Within GGC we will be recruiting three pre-registration pharmacy technician who we expect, following a 2 year pre-registration training course, to be GPhC registered by 2028.</p> <p>We are keen that these pre-registration pharmacy technicians have experiential learning delivered in more than one sector of pharmacy, in-fact it is not possible to obtain the required competencies for GPhC registration wholly in primary care. Our model is that the pre-registration pharmacy technician works 2 days per week in a local community pharmacy and 2 days per week in a local GP practice/Hub setting. Day 5 is spent on undertaking college learning/assessments.</p> <p>At this stage we are aiming to establish any interest from community pharmacies who would be able to provide up to 24 months of experiential learning for a pre-registration pharmacy technician.</p>

	<p>In this April 2026 cohort we have a post within each of these HSCPs Glasgow North West HSCP, Glasgow North East HSCP and Renfrewshire HSCPs</p> <p>If you feel that you would be able to support a pre-registration pharmacy student in this way could you please contact myself on 01389 828293 or by email to Lynne.meldrum2@nhs.scot by Friday 27th of February 2026. We anticipate the placement to commence in May 2026.</p> <p>Lynne Meldrum 27/01/2026</p>
--	--

ACTION	<p>PCA(P) 2026 – 02 Withdrawal of The Serious Shortage Protocols for Adipine® XI Modified-Release Tablets And Fixapost® Eye Drops</p>
	<p>Please see link below PCA(P) 2026 – 02 Withdrawal of The Serious Shortage Protocols for Adipine® XI Modified-Release Tablets And Fixapost® Eye Drops</p> <p>www.publications.scot.nhs.uk/files/pca-p-2026-02.pdf</p> <p>27/01/2026</p>

Items from previous editions –

IMPORTANT INFORMATION	<p>Waste Materials Impact Review and Design Hopes Visit</p>
	<p>This anonymous survey seeks to identify how your pharmacy used the NHSGGC medicines waste resources recently distributed. We also welcome your ideas on how else you think community pharmacy can help us reduce medicines waste.</p> <p>https://forms.office.com/e/ictC4yXqx4</p> <p>Anne Thomson 16/12/2025</p>

IMPORTANT INFORMATION	<p>Invite to Participate in a Training Pilot for DPPs</p>
	<p>DPP Development Programme 2026:</p>

In 2025 NHS GGC developed an exciting pilot to help support potential CIPs undertake the DPP role. It consisted of one online session and one face to face session that had a focus on giving feedback and navigating the types of SLE available to use. Following positive feedback, we are looking to offer this to potential DPPs in 2026.

If you are interested in being a DPP but are cautious or have been asked to undertake the DPP role in the next 12 months but would like to prepare? Why not participate in the second phase of our pilot. (you can also write them up as CPD for GPhC revalidation)

Please complete the questionnaire below. We are looking to recruit approximately 10 participants from NHS GGC:

<https://forms.office.com/Pages/DesignPageV2.aspx?subpage=design&FormId=veDvEDCgykuAnLXmdF5JmlyF8x3kEpEqwXaUODbCVVUREk3Tk1GMzFQVFg0SUIBMkRGWjVOWIA3WS4>

If you are unable to open/complete the online form, please contact Lorna.Brown8@nhs.scot.

If you have any questions, please do not hesitate to contact myself or Rachel Bruce.

Lorna Brown
20/01/2026

IMPORTANT INFORMATION

Research Participation Opportunity: "You Can Prescribe — Now What?"

As you are a newly qualified pharmacist independent prescriber (PIP)? We want to hear about your journey.

This short questionnaire invites you to share your experiences, challenges, and ideas for future support and development in your prescribing role. Your insights will help shape how new PIPs can be supported. Please review the participant information sheet (attached). The questionnaire can be found [here](#)

🕒 Time commitment: ~10 minutes

🚀 Purpose: Influence future support pathways and contribute to service development.

✓ Bonus: Participation can be used as evidence in your professional portfolio, including:

RPS Post-Registration Foundation Curriculum – Outcome 5.1

RPS Core Advanced Curriculum – Outcome 5.4

	<p>Your voice matters — help shape the future of prescribing practice.</p> <p>If you need any more information please contact either me (Josh Miller (Josh.Miller@nhs.scot) or my MPhil supervisor Prof Anne Boyter (anne.boyter@stath.ac.uk). Thank You</p> <p>Joshua Miller 20/01/2026</p>
--	--

IMPORTANT INFORMATION	PCA (P) 2026 – 01 Extension to Serious Shortage Protocols for Creon® Gastro-Resistant Capsules
	<p>Please find attached NHS circular “PCA(P)(2026) 01 - Extension to Serious Shortage Protocols for Creon® gastro-resistant capsules” advising that the two UK-wide Serious Shortage Protocols (SSPs) for Creon® gastro-resistant capsules both due to expire on 16 January 2026 have been extended.</p> <p>20/01/2026</p>

IMPORTANT INFORMATION	Smoking Cessation Training – Change of Date
	<p style="text-align: center;"><u>Smoking Cessation Training</u> <u>New Date - Wednesday 11th February 2026</u> <u>Clydebank Health Centre</u> <u>Queens Quay, Main Avenue, Clydebank. G81</u></p> <p>Unfortunately, we have cancelled Quit your Way training due to be held Wednesday 14th January.</p> <p>The next training date will be Wednesday 11th February. We presently have some places available for this.</p> <p>In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy, it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff – 9am - 4:00pm (approx).</p> <p>The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff.</p> <p>Please contact us ASAP by phone on <u>0141 201 4945</u>, or by e-mail ggcpharmacyhit@nhs.scot</p>

Places will be allocated on a first-come basis and will be confirmed in writing. Lunch will be provided.

Please inform us if you do not require lunch. Parking is available on a first come basis.

Annette Robb
06/01/2026

IMPORTANT INFORMATION

FAST Education – Further Dates



FAST Education
Poster.pdf

Attached

Please see attached offer of further training dates run by Chest Heart and Stroke Scotland on the FAST tool for identifying a stroke.

The dates and information are noted below and a poster is attached which can be displayed in staff areas.

This training is funded by the Scottish Government, and it is strongly recommended that clinical and non-clinical staff working with patients in **Emergency Departments, Primary Care (including community pharmacies), and the Scottish Ambulance Service** attend one of the sessions.

Each session will be no longer than 30 minutes, and will include a short presentation and time for discussion / questions via Microsoft Teams. This training is for **patient-facing** clinical and non-clinical staff working in **only Emergency Departments, Primary Care, and the Scottish Ambulance Service** (i.e. reception staff included), throughout Scotland.

A CPD certificate will be available for staff upon completion. Dates and times are as follows:

FAST Education Dates

Thursday 5th February 11:00

Wednesday 18th February 15:00

Friday 6th March 10:00

Wednesday 18th March 13:00

Please can all attendees sign up via the following Microsoft Forms link. A Microsoft Teams invite will be sent out for the session nearer the date.

SIGN UP: <https://forms.office.com/e/YiFrAbRwtv>

Please share this information with your clinical teams and encourage them to sign up. Please get in contact with me if you have any further questions.

Esther Pullen
06/01/2026

**IMPORTANT
INFORMATION**

Advanced Notification – Q3 Customer Complaints / Whistleblowing

Please be advised that the Q3 Customer Complaints / Whistleblowing data collection survey, relating to the Patient Rights (Scotland) Act 2011, will be sent via Webropol week commencing **Monday 5th January 2026**. The survey will close on **Friday 30th January 2026**.

Completion of this survey is a contractual requirement, and we kindly ask that you ensure submission within the specified timeframe. Full details and the survey link will be provided in the covering message.

Thank you for your continued cooperation.

Michelle Cooper
30/12/2025

[INDEX - Community Pharmacy Communications Updates](#)

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: ggc.newpharmacy.applications@nhs.scot