



Community Pharmacy Communication Update

Tuesday 7th July 2026

New Items in this edition –

- Uplift of Flu Service 2025/26 Sharps Bins
- NHSGGC Telephone Interpreting Service - Community Pharmacy
- Mobile Van Locations Week Beginning 06/07/2026
- Vaccines Required for Students - Clinics Start Next Week in NHSGGC
- Electronic Claiming Workbook (ECW) - Version 3.7

ACTION	Uplift of Flu Service 2025/26 Sharps Bins
	Our waste contractors Tradebe are out and about collecting the sharps bins from last year's Flu Vaccination Service. These bins were provided solely for the disposal of administered vaccines. If you have already handed your flu sharps bin back to Tradebe, please ignore this reminder. There still appears to be some outstanding collections to be made. For those who still have not had theirs uplifted, please can you let us know by emailing us at ggc.cpdevteam@nhs.scot Any Contractors who do not return the bin to Tradebe will be liable to replacement charges via local monthly payments. As always, thank you for your co-operation. Bridie McCallum 07/07/2026

ACTION	NHSGGC Telephone Interpreting Service - Community Pharmacy
 Interpreting Services Update info Attached	Interpreting Services can be utilised by community pharmacies in NHSGGC for the past few years to facilitate conversations with patients. Each pharmacy has its own pin number to access and can access via telephone or mobile app (see attachment). If a pharmacy

doesn't know how to do this and/or doesn't have their codes, they can find more information here [Interpreting Services - NHSGGC](#).

[NHS Inform](#) also has [leaflets in other languages](#) that may also be useful in such consultations and take home messages.

Direct patient access to telephone interpreting is for patients to call any of our services from home - it shouldn't be used by services to talk to patients within community pharmacy.

Jacqueline Russell
07/07/2026

ACTION

Mobile Van Locations Week Beginning 06/07/2026

Hello and welcome to the weekly roundup from the Mobile Harm Reduction Service.

We've had a great week providing WAND and support to people out in the community and would like to give you a wee update on areas we'll be visiting next week.

We now have 3 vans, meaning we can provide WAND interventions at several places at once, and respond more quickly to requests over the phone.

Wednesday 8th July 2026

Van 1

09.45 -12.00 - Trongate Pharmacy (City Centre)

Van 2

09.45-12.30 – Chez Nous/Heritage Hotel

13.00-16.00 – Maryhill (incl. QMD) Summerston

Thursday 9th July 2026

Van 1

09.45-16.00 - Trongate Pharmacy (City Centre)

Van 2

9.45-12.30 – Queens Park Hotel

13.00-16.00 – Castlemilk/Gorbals

Van 3

09.45-12.30 Bob McTaggart/Rodney Street

13.00-16.00 Possilpark (incl. Chara Project)

Friday 10th July

11.00-15.00 – Trongate

If you know anyone who would benefit from our service you can call the office on 0141 280 3834 to arrange a suitable day and time. For more service info or an electronic copy of our fliers please email: mhrsinfo@turningpointscotland.com

Turning Point Scotland
07/07/2026

ACTION

Vaccines Required for Students - Clinics Start Next Week in NHSGGC


Media
release_Students ur
Attached

Students and school leavers across NHSGGC are being urged to take up the Meningococcal B (MenB) vaccine this summer as part of a time-limited programme to protect those most at risk.

The call comes ahead of the new academic year, with a particular focus on young people preparing to start university or college, when increased social mixing and shared student accommodation can raise the risk of infection.

NHSGGC has clinics running from next week.

Can you please publicise across your channels to ensure we're reaching as many people as possible?

Our drop-in clinic dates are here: <https://www.nhsggc.scot/your-health/general-vaccinations/>

The above page will be updated regularly as more clinics become live.

Our media release is attached and below. I've also attached social graphics.

[Students urged to get MenB vaccine ahead of university and college start - NHSGGC](#)

Suzanne Colville
07/07/2026

ACTION

Electronic Claiming Workbook (ECW) - Version 3.7

Please see attached the updated version of the ECW. **Version 3.7** contains an updated lookup table, which has been amended to reflect recent changes of ownership.



ECW V3.7.xlsx

Attached

Please ensure that you are using the most up-to-date version before submitting your workbook. Claims submitted on previous versions may be returned unpaid

Michelle Cooper
07/07/2026

Items from previous editions –

IMPORTANT INFORMATION	GGC Medicines Update
	GGC Medicines Update is a series of blogs with important medicines related messages relevant to all healthcare professionals across GGC. Please see below for new blogs and relevant updates. New blogs Click on the following links to access the recently published Medicines Update blogs. • Coronary Heart Disease and Stroke – Primary and Secondary Prevention (Cholesterol) Guideline • NHSGGC Supply of Medicines (in Primary Care) Following Specialist Service Review or Clinic Appointments • West of Scotland Regional Formulary - Progress Update June 2026 Updated blogs Click on the following links to access the recently updated Medicines Update blogs. • Apremilast - Changes to prescribing and dispensing arrangements within NHSGGC ○ Please note, this blog has been updated since its original publication in April 2026. • Yellow Card Reporting Updates • MHRA Safety Roundup May 2026 • Guideline News May 2026 • Formulary Update June 2026 Medicines Safety SharePoint site [NHSGGC network access required] A SharePoint site on medicines safety is available for NHSGGC staff. The site includes the Acute Division Safer Use of Medicines Bulletins

in addition to learning summaries, memos and the safe and secure handling of medicines policy.

Please see the latest bulletin:

- [Acute Division - Safer Use of Medicines Bulletin - Edition 7 \(Apr 26\)](#)

Topics covered in this edition include: New medicines stock locator dashboard; Paracetamol error from using out of date weight on HEPMA; Clinical deterioration due to missed doses of long-term steroids; and new LearnPro: Numeracy for medicines administration.

Medicines Update blogs are correct at the time of publication. Click [here](#) for further information on Medicines Update.

If you would like to contribute to Medicines Update, please click [here](#) for a guide to blog writing.

Medicines Update blogs are hosted on the [GGC Medicines website](#) and app. The search function on the website can be used to find specific blogs.

Anyone can join our mailing list by contacting us at ggc.medicines.update@nhs.scot

If you find these blogs useful, please share them with your colleagues.

30/06/2026

IMPORTANT INFORMATION

Let's Chat Vac - Newsletter - Edition 6



Let's Chat Vac
Newsletter - FINAL 2

Attached

Please find enclosed the summer edition of 'Let's Chat Vac' Newsletter. This is our 6th Edition of the newsletter under the Vaccination Communication Framework Approach.

It is now approaching 1 ½ years since the inception of the Vaccination Communication Framework; we would be most grateful of your feedback by completing the enclosed survey : [Vaccination - Let's Chat Vac Survey](#)

Pauline Atkinson
30/06/2026

IMPORTANT INFORMATION	FAST Education – New Dates
 FAST Education Poster.pdf Attached	Please see attached offer of further training dates run by Chest Heart and Stroke Scotland on the FAST tool for identifying a stroke. Thank you for your support with this, we have had 2,000+ attendees so far. This training is funded by the Scottish Government, and it is strongly recommended that clinical and non-clinical staff working with stroke patients in emergency departments, primary care, and the Scottish Ambulance Service attend one of the sessions. Each session will be no longer than 30 minutes, and will include a short presentation and time for discussion / questions via Microsoft Teams. This training is for patient-facing clinical and non-clinical staff working in only emergency departments, primary care, and the Scottish Ambulance Service (i.e. reception staff included), throughout Scotland. A CPD certificate will be available for staff upon completion. Dates and times are as follows: <u>FAST Education Dates</u> Tuesday 28th July 13:00 Tuesday 11th August 09:00 Monday 24th August 10:00 Thursday 10th September 15:00 Wednesday 23rd September 12:00 Please can all attendees sign up via this Microsoft Forms link, and a Microsoft Teams invite will be sent out for the session nearer the date. SIGN UP: https://forms.office.com/e/YiFrAbRwtv Please share this information with your clinical teams and encourage them to sign up. Please get in contact with me if you have any further questions. Esther Pullen 30/06/2026



Community Pharmacy Communication Update

Tuesday 14th July 2026

New Items in this edition –

- Community Pharmacy Development Team Enquiries
- ADRS Updated Service Level Agreements (SLAs) – Action Required
- Proposed Date for Flu Vaccination Service 2026-27 - Webinar: 25/08/2026
- Smoking Cessation Training – Parkhead Health Centre Hub – 20th August 2026
- Mobile Van Locations Week Beginning 06/07/2026
- PCA(P)(2026)09- Extension To Serious Shortage Protocol For Ramipril 1.25mg Capsules
- Improving safe use of Valproate across primary care.
- Commonwealth Games 2026 – Information and Resources for Community Pharmacies

ACTION	Community Pharmacy Development Team Enquiries
	Due to current staffing pressures and upcoming annual leave, we kindly ask that all Community Pharmacy Development Team (CPDT) enquiries are sent to ggc.cpdevteam@nhs.scot wherever possible, rather than by telephone. This will help ensure enquiries are directed to the appropriate team member, managed efficiently, and responded to promptly. Thank you for your understanding and cooperation. Rachel Bruce 14/07/2026

ACTION	ADRS Updated Service Level Agreements (SLAs) – Action Required
 SLA Disulfiram Final V2 April 2026 - Index Attached	If you are a Community Pharmacy who are part of a company listed below, that operates a central sign-up process, you do NOT need to respond to this communication as this will be co-ordinated from a central point within your company. If you are in any doubt, please contact us at ggc.CP-devteam@nhs.scot.



SLA OST Final V2
April 2026 - Indepen

Attached

(Abbey Chemists, Bannerman's, Asda, Bestway National Chemists, BNC Healthcare/GNA Healthcare/LG/Parkhead HC, Boots, Braidcraft/Robertson, CA Mackie, Central Pharmacies, Garscadden Pharma/OS Pharm, Gilbride's, Guidi's, Houlihan, Invercoast, J&JG Dickson & Son, J&P Innes, JP Mackie, Rowlands, M&D Green, Maryhill Pharmacies, Mearns Healthcare, NJC Healthcare, Salwan Pharmacies, Thistle Med/Kilbowie Healthcare, Walter Davidson & Sons, Willis, Wm Morrisons)

Attached are the revised Service Level Agreements (SLAs) for the following services:

- Supervised Disulfiram
- Opiate Substitution Therapy (OST)

Action Required

Community pharmacies that do **not** participate in a central sign-up process are required to:

1. Read the attached SLA(s) in full.
2. Ensure they understand and accept their responsibilities under each SLA.
3. Complete and sign the **Declaration** on **Page 6** of each relevant SLA.
4. Return a copy of the signed declaration(s) by email to ggc.adrs.pharmacyteam@nhs.scot.

Signed declarations must be returned no later than Thursday 6 August 2026.

Please note that participation in these services will be considered to be under the terms of the attached SLA(s). Failure to return the signed declaration by the deadline may affect continued participation in the service.

Important – Superseding Agreements

This review has been undertaken to align all ADRS SLAs with consistent termination dates.

The attached SLAs take immediate precedence over, and supersede, all previous versions of these agreements. This applies regardless of the termination date stated in any earlier SLA.

Where a previous SLA was due to remain in force until 2027, the attached SLA will now replace that agreement and will be regarded as the current and governing version.

Changes to the SLAs

There have been **no changes to the clinical requirements** of the services. The principal amendments relate to:

- Fee arrangements
- Updated links and references
- Response and operational arrangements

Restricted Services

Updated SLAs for the following restricted services:

- Injecting Equipment Provision (IEP)
- Naloxone
- Buvidal
- Blood Borne Virus (BBV)

will be issued separately to current participating pharmacies by the end of this week.

Expression of Interest

If your pharmacy does not currently participate in any of the restricted services and would be interested in doing so, please submit an expression of interest in writing to ggc.adrs.pharmacyteam@nhs.scot.

Please note that these services are commissioned on the basis of identified need, and participation is subject to approval by the Central ADRS Pharmacy Team.

Further Information

If you have any questions regarding this exercise, please contact ggc.adrs.pharmacyteam@nhs.scot.

Thank you for your continued commitment to delivering these important services and supporting patients across NHS Greater Glasgow and Clyde.

Janine Glen
14/07/2026

ACTION

Flu Vaccination Service 2026-27 - Webinar: 25th August 2026

The Flu Webinar on **Tuesday 25th August** will provide staff with a comprehensive overview of the forthcoming Winter Flu Vaccination Programme. The session will outline key aspects of campaign

delivery, including vaccine distribution arrangements, eligibility criteria, and important programme timelines.

In addition, the webinar will cover current flu vaccination guidance, training requirements for vaccinators, vaccine ordering processes, and the recording and reporting of vaccinations. Attendees will also have the opportunity to raise questions and seek clarification on any aspect of the programme, supporting effective local planning, preparation and delivery of the winter flu campaign.

Please join us on [Microsoft teams](#) from 7:00pm to 8:00pm.

Shona MacLeod
14/07/2026

ACTION

Smoking Cessation Training – Parkhead Health Centre Hub – 20th August 2026



48. QYW Training -
Parkhead Health Cent

Attached

Smoking Cessation Training

Thursday 20th August 2026

Parkhead Health Centre Hub

1251 Duke Street, Parkhead, Glasgow. G31 5NZ

In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff – 9am- 4:00pm (approx)

We presently have some places available for the event on the 20th August, 2026. The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff.

Please contact us ASAP by phone on 0141 201 4945, or by e-mail gqcparmacyhit@nhs.scot

Places will be allocated on a first-come basis and will be confirmed in writing. Lunch will be provided. Please inform us if you do not require lunch. Parking is available on a first come basis.

Annette Robb
14/07/2026

ACTION

Mobile Van Locations Week Beginning 06/07/2026

Hello and welcome to the weekly roundup from the Mobile Harm Reduction Service.

We've had a great week providing WAND and support to people out in the community and would like to give you a wee update on areas we'll be visiting next week.

We now have 3 vans, meaning we can provide WAND interventions at several places at once, and respond more quickly to requests over the phone.

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Van 2

09.45-12.30 – Bob McTaggart

13.00-16.00 – Chez Nous

Thursday 16th July 2026

Van 1

09.45-16.00 - Trongate Pharmacy (City Centre)

Van 2

9.45-12.30 – Queens Park Hotel

13.00-16.00 – Springburn/Hunterhill

Friday 17th July

11.00-15.00 – Trongate Pharmacy (City Centre)

If you know anyone who would benefit from our service you can call the office on 0141 280 3834 to arrange a suitable day and time. For more service info or an electronic copy of our fliers please email:

mhrsinfo@turningpointscotland.com

Turning Point Scotland

14/07/2026

ACTION

PCA(P)(2026)09- Extension To Serious Shortage Protocol For Ramipril 1.25mg Capsules

Please see link below NHS Circular PCA(P)(2026)09 - Extension to Serious Shortage Protocol for Ramipril 1.25mg Capsules

www.publications.scot.nhs.uk/files/pca2026-p-09.pdf

14/05/2026

ACTION	Improving Safe Use of Valproate Across Primary Care
	Dear Primary Care Healthcare Professional, This is an annual reminder that all healthcare professionals involved in the care of patients taking valproate should be familiar with the associated risks and regulatory requirements. Full guidance is available here: https://www.gov.uk/guidance/valproate-reproductive-risks As part of our commitment to supporting safe and consistent implementation across primary care, the NHSGGC Primary Care and Community Clinical Governance Forum (PCCCGF) is seeking feedback on any practical barriers that may affect your ability to fulfil these requirements in day-to-day practice. To support this, we have developed a short feedback form to capture any issues or challenges experienced in practice. The form contains a single free-text box and should take only a few minutes to complete. Your feedback will be reviewed at system level and used to identify areas where further support, clarification, or improvement may be required. Please access the form here. If no response is received, this will be taken as no significant barriers being identified. Thank you for your time and contribution to improving safe use of valproate across primary care. Mairi-Anne McLean on behalf of NHSGGC Primary Care and Community Clinical Governance Forum 14/07/2026

ACTION	Commonwealth Games 2026 – Information and Resources for Community Pharmacies
	As you are probably aware, the Commonwealth Games will be taking place in Glasgow from 23 July 2026 to 2 August 2026. To support Community Pharmacies during this period, Dr Sean MacBride-Stewart has developed a webinar and a range of useful resources. These are available on the NHS Community Pharmacy website under Pharmacy First+ (CCC) Webinars/Peer Review Sessions. Please click

[here](#) for further information.

Lorna Brown
14/07/2026

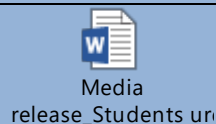
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07/07/2026

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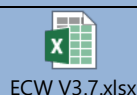
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07/07/2026

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Michelle Cooper

IMPORTANT INFORMATION**GGC Medicines Update**

GGC Medicines Update is a series of blogs with important medicines related messages relevant to all healthcare professionals across GGC. Please see below for new blogs and relevant updates.

New blogs

Click on the following links to access the recently published Medicines Update blogs.

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- [NHSGGC Supply of Medicines \(in Primary Care\) Following Specialist Service Review or Clinic Appointments](#)
- [West of Scotland Regional Formulary - Progress Update June 2026](#)

Updated blogs

Click on the following links to access the recently updated Medicines Update blogs.

- [Apremilast - Changes to prescribing and dispensing arrangements within NHSGGC](#)
 - Please note, this blog has been updated since its original publication in April 2026.
- [Yellow Card Reporting](#)

Updates

- [MHRA Safety Roundup May 2026](#)
- [Guideline News May 2026](#)
- [Formulary Update June 2026](#)

Medicines Safety SharePoint site [NHSGGC network access required]

A [SharePoint site on medicines safety](#) is available for NHSGGC staff. The site includes the [Acute Division Safer Use of Medicines Bulletins](#) in addition to learning summaries, memos and the safe and secure handling of medicines policy.

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Let's Chat Vac
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Pauline Atkinson
30/06/2026

IMPORTANT INFORMATION

FAST Education – New Dates



FAST Education
Poster.pdf

Attached

Please see attached offer of further training dates run by Chest Heart and Stroke Scotland on the FAST tool for identifying a stroke.

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This training is funded by the Scottish Government, and it is strongly recommended that clinical and non-clinical staff working with stroke patients in **emergency departments, primary care, and the Scottish Ambulance Service** attend one of the sessions.

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A CPD certificate will be available for staff upon completion. Dates and times are as follows:

FAST Education Dates

Tuesday 28th July 13:00

Tuesday 11th August 09:00

Monday 24th August 10:00

Thursday 10th September 15:00

Wednesday 23rd September 12:00

Please can all attendees sign up via this Microsoft Forms link, and a Microsoft Teams invite will be sent out for the session nearer the date.

SIGN UP:

<https://forms.office.com/e/YiFrAbRwtv>

Please share this information with your clinical teams and encourage them to sign up. Please get in contact with me if you have any further questions.

Esther Pullen
30/06/2026

[INDEX - Community Pharmacy Communications Updates](#)

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot . We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: ggc.newpharmacy.applications@nhs.scot



Community Pharmacy Communication Update

Tuesday 21st July 2026

New Items in this edition –

- **PSD Scotland: Renew ePharmacy Certificates by 25th August 2026**
- **New Steroid Emergency Card**
- **Mobile Van Locations Week Beginning 20/07/2026**
- **Public Health Scotland Winter Vaccines Stakeholder Webinar**
- **PCA(P)(2026)10 - Extension To Serious Shortage Protocol For Estradot® Patches And Creon® Gastroresistant Capsules**
- **Electronic Claiming Workbook (ECW) - Version 4**

ACTION	PSD Scotland: Renew ePharmacy Certificates by 25th August 2026
	Please find link to information provided by CPS about PSDs recent message relating to the above. NSS: Renew ePharmacy Certificates by 25th August 2026 Community Pharmacy Scotland Community Pharmacy Development Team 21/07/2026

ACTION	New Steroid Emergency Card
	As you will be aware, Adrenal Crisis is a medical emergency and failure to recognise and treat promptly can be fatal. In 2021, Health Improvement Scotland (HIS) issued an alert to highlight a new Steroid Emergency Card which supports timely recognition and treatment of potential adrenal crisis. Whilst these cards are issued in acute sector, we have arranged a small supply to be provided to all Community Pharmacies to utilise for replacements as required. Additional information is available in a recent blog highlighting the updated Emergency Steroid Card and clinical guidance.

	If you require further supplies or have any queries, please contact ggc.cpdevteam@nhs.scot. (This card is not available directly from the Primary Care Distribution Centre). Lorna Brown 21/07/2026
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ACTION	Mobile Van Locations Week Beginning 20/07/2026
	Hello and welcome to the weekly roundup from the Mobile Harm Reduction Service. We've had a great week providing WAND and support to people out in the community and would like to give you a wee update on areas we'll be visiting next week. We now have 3 vans, meaning we can provide WAND interventions at several places at once, and respond more quickly to requests over the phone. Wednesday 22nd July 2026 Van 1 09.45 -16.00 - Trongate Pharmacy (City Centre) Van 2 09.45-10.45 – Portman Street 11.00-14.00 – Paisley Road West (Aspire) 14.00-16.00 – Kingston Halls (Kinning Park) Van 3 09.45-12.30 – Pollok 13.00-16.00 – Arden & Darnley Thursday 23rd July 2026 Van 1 09.45-16.00 - Trongate Pharmacy (City Centre) Van 2 9.45-12.30 – Chez Nous 13.00-16.00 – Drumchapel Van 3 9.45-12.30 – Queens Park Hotel (Queens Park) 13.00-16.00 – Fordneuk (Bridgeton) & Kirkhaven (Dalmarnock) Friday 24th July 11.00-15.00 – Trongate Pharmacy (City Centre) If you know anyone who would benefit from our service you can call the office on 0141 280 3834 to arrange a suitable day and time. For

	more service info or an electronic copy of our fliers please email: mhrsinfo@turningpointscotland.com Turning Point Scotland 21/07/2026
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ACTION	Public Health Scotland Winter Vaccines Stakeholder Webinar
	Public Health Scotland (PHS) would like to invite you to hear more about this year's winter vaccine programme and how we can support you to raise awareness and encourage uptake amongst those most at risk. This webinar is aimed at professionals and organisations who work with and support those who are eligible for the flu and/or COVID-19 vaccines. Tuesday 18th August 2026 11:35am -12:30pm Online meeting We will record the meeting for those who are unable to attend. Rachel Bruce 21/07/2026

ACTION	PCA(P)(2026)10 - Extension To Serious Shortage Protocol For Estradot® Patches And Creon® Gastroresistant Capsules
	Please see link below NHS Circular PCA(P)(2026)10 - Extension To Serious Shortage Protocols For Estradot® Patches And Creon® Gastroresistant Capsules www.publications.scot.nhs.uk/files/pca2026-p-10.pdf 21/07/2026

ACTION	Electronic Claiming Workbook (ECW) - Version 4
 ECW V4.xlsx	Please see attached the updated version of the Electronic Claiming Workbook (ECW) Version 4. This update includes formatting changes, additional input lines for the Inverclyde MAR Pilot and CPNSS services, and a new claim form for

the upcoming Virtual Wards service. The start date for this service will be confirmed in due course.

Please ensure that you are using the most up-to-date version before submitting your workbook. Claims submitted on previous versions may be returned unpaid.

21/07/2026

CPDT

Items from previous editions –

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	Due to current staffing pressures and upcoming annual leave, we kindly ask that all Community Pharmacy Development Team (CPDT) enquiries are sent to ggc.cpdevteam@nhs.scot wherever possible, rather than by telephone. This will help ensure enquiries are directed to the appropriate team member, managed efficiently, and responded to promptly. Thank you for your understanding and cooperation. Rachel Bruce 14/07/2026

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 SLA Disulfiram Final V2 April 2026 - Inde  SLA OST Final V2 April 2026 - Indepen Attached	If you are a Community Pharmacy who are part of a company listed below, that operates a central sign-up process, you do NOT need to respond to this communication as this will be co-ordinated from a central point within your company. If you are in any doubt, please contact us at ggc.CP-devteam@nhs.scot. (Abbey Chemists, Bannerman's, Asda, Bestway National Chemists, BNC Healthcare/GNA Healthcare/LG/Parkhead HC, Boots, Braidcraft/Robertson, CA Mackie, Central Pharmacies, Garscadden Pharma/OS Pharm, Gilbride's, Guidi's, Houlihan, Invercoast, J&JG Dickson & Son, J&P Innes, JP Mackie, Rowlands, M&D Green, Maryhill Pharmacies, Mearns Healthcare, NJC Healthcare, Salwan Pharmacies, Thistle Med/Kilbowie Healthcare, Walter Davidson & Sons, Willis, Wm Morrisons)

Attached are the revised Service Level Agreements (SLAs) for the following services:

- Supervised Disulfiram
- Opiate Substitution Therapy (OST)

Action Required

Community pharmacies that do **not** participate in a central sign-up process are required to:

1. Read the attached SLA(s) in full.
2. Ensure they understand and accept their responsibilities under each SLA.
3. Complete and sign the **Declaration** on **Page 6** of each relevant SLA.
4. Return a copy of the signed declaration(s) by email to ggc.adrs.pharmacyteam@nhs.scot.

Signed declarations must be returned no later than Thursday 6 August 2026.

Please note that participation in these services will be considered to be under the terms of the attached SLA(s). Failure to return the signed declaration by the deadline may affect continued participation in the service.

Important – Superseding Agreements

This review has been undertaken to align all ADRS SLAs with consistent termination dates.

The attached SLAs take immediate precedence over, and supersede, all previous versions of these agreements. This applies regardless of the termination date stated in any earlier SLA.

Where a previous SLA was due to remain in force until 2027, the attached SLA will now replace that agreement and will be regarded as the current and governing version.

Changes to the SLAs

There have been **no changes to the clinical requirements** of the services. The principal amendments relate to:

- Fee arrangements
- Updated links and references
- Response and operational arrangements

	Restricted Services Updated SLAs for the following restricted services: • Injecting Equipment Provision (IEP) • Naloxone • Buvidal • Blood Borne Virus (BBV) will be issued separately to current participating pharmacies by the end of this week. Further Information If you have any questions regarding this exercise, please contact ggc.adrs.pharmacyteam@nhs.scot. Thank you for your continued commitment to delivering these important services and supporting patients across NHS Greater Glasgow and Clyde. Janine Glen 14/07/2026
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IMPORTANT INFORMATION	Flu Vaccination Service 2026-27 - Webinar: 25th August 2026
	The Flu Webinar on Tuesday 25th August will provide staff with a comprehensive overview of the forthcoming Winter Flu Vaccination Programme. The session will outline key aspects of campaign delivery, including vaccine distribution arrangements, eligibility criteria, and important programme timelines. In addition, the webinar will cover current flu vaccination guidance, training requirements for vaccinators, vaccine ordering processes, and the recording and reporting of vaccinations. Attendees will also have the opportunity to raise questions and seek clarification on any aspect of the programme, supporting effective local planning, preparation and delivery of the winter flu campaign. Please join us on Microsoft teams from 7:00pm to 8:00pm. Shona MacLeod 14/07/2026

IMPORTANT INFORMATION	Smoking Cessation Training – Parkhead Health Centre Hub – 20th August 2026
 48. QYW Training - Parkhead Health Cent Attached	<u>Smoking Cessation Training</u> <u>Thursday 20th August 2026</u> <u>Parkhead Health Centre Hub</u> <u>1251 Duke Street, Parkhead, Glasgow. G31 5NZ</u> In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff – 9am- 4:00pm (approx) We presently have some places available for the event on the 20th August, 2026. The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff. Please contact us ASAP by phone on 0141 201 4945, or by e-mail ggcpharmacyhit@nhs.scot Places will be allocated on a first-come basis and will be confirmed in writing. Lunch will be provided. Please inform us if you do not require lunch. Parking is available on a first come basis. Annette Robb 14/07/2026

IMPORTANT INFORMATION	PCA(P)(2026)09- Extension To Serious Shortage Protocol For Ramipril 1.25mg Capsules
	Please see link below NHS Circular PCA(P)(2026)09 - Extension to Serious Shortage Protocol for Ramipril 1.25mg Capsules www.publications.scot.nhs.uk/files/pca2026-p-09.pdf 14/05/2026

IMPORTANT INFORMATION	Improving Safe Use of Valproate Across Primary Care
	Dear Primary Care Healthcare Professional,

	This is an annual reminder that all healthcare professionals involved in the care of patients taking valproate should be familiar with the associated risks and regulatory requirements. Full guidance is available here: https://www.gov.uk/guidance/valproate-reproductive-risks As part of our commitment to supporting safe and consistent implementation across primary care, the NHSGGC Primary Care and Community Clinical Governance Forum (PCCCGF) is seeking feedback on any practical barriers that may affect your ability to fulfil these requirements in day-to-day practice. To support this, we have developed a short feedback form to capture any issues or challenges experienced in practice. The form contains a single free-text box and should take only a few minutes to complete. Your feedback will be reviewed at system level and used to identify areas where further support, clarification, or improvement may be required. Please access the form here. If no response is received, this will be taken as no significant barriers being identified. Thank you for your time and contribution to improving safe use of valproate across primary care. Mairi-Anne McLean on behalf of NHSGGC Primary Care and Community Clinical Governance Forum 14/07/2026
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IMPORTANT INFORMATION	Commonwealth Games 2026 – Information and Resources for Community Pharmacies
	As you are probably aware, the Commonwealth Games will be taking place in Glasgow from 23 July 2026 to 2 August 2026. To support Community Pharmacies during this period, Dr Sean MacBride-Stewart has developed a webinar and a range of useful resources. These are available on the NHS Community Pharmacy website under Pharmacy First+ (CCC) Webinars/Peer Review Sessions. Please click here for further information. Lorna Brown 14/07/2026

IMPORTANT INFORMATION	Uplift of Flu Service 2025/26 Sharps Bins
	Our waste contractors Tradebe are out and about collecting the sharps bins from last year's Flu Vaccination Service. These bins were provided solely for the disposal of administered vaccines. If you have already handed your flu sharps bin back to Tradebe, please ignore this reminder. There still appears to be some outstanding collections to be made. For those who still have not had theirs uplifted, please can you let us know by emailing us at ggc.cpdevteam@nhs.scot Any Contractors who do not return the bin to Tradebe will be liable to replacement charges via local monthly payments. As always, thank you for your co-operation. Bridie McCallum 07/07/2026

IMPORTANT INFORMATION	NHSGGC Telephone Interpreting Service - Community Pharmacy
 Interpreting Services Update info Attached	Interpreting Services can be utilised by community pharmacies in NHSGGC for the past few years to facilitate conversations with patients. Each pharmacy has its own pin number to access and can access via telephone or mobile app (see attachment). If a pharmacy doesn't know how to do this and/or doesn't have their codes, they can find more information here Interpreting Services - NHSGGC. NHS Inform also has leaflets in other languages that may also be useful in such consultations and take home messages. Direct patient access to telephone interpreting is for patients to call any of our services from home - it shouldn't be used by services to talk to patients within community pharmacy. Jacqueline Russell 07/07/2026

IMPORTANT INFORMATION	Vaccines Required for Students - Clinics Start Next Week in NHSGGC
 Media release_Students un Attached	Students and school leavers across NHSGGC are being urged to take up the Meningococcal B (MenB) vaccine this summer as part of a time-limited programme to protect those most at risk. The call comes ahead of the new academic year, with a particular focus on young people preparing to start university or college, when increased social mixing and shared student accommodation can raise the risk of infection. NHSGGC has clinics running from next week. Can you please publicise across your channels to ensure we're reaching as many people as possible? Our drop-in clinic dates are here: https://www.nhsggc.scot/your-health/general-vaccinations/ The above page will be updated regularly as more clinics become live. Our media release is attached and below. I've also attached social graphics. Students urged to get MenB vaccine ahead of university and college start - NHSGGC Suzanne Colville 07/07/2026

IMPORTANT INFORMATION	Electronic Claiming Workbook (ECW) - Version 3.7
 ECW V3.7.xlsx Attached	Please see attached the updated version of the ECW. Version 3.7 contains an updated lookup table, which has been amended to reflect recent changes of ownership. Please ensure that you are using the most up-to-date version before submitting your workbook. Claims submitted on previous versions may be returned unpaid Michelle Cooper 07/07/2026

IMPORTANT INFORMATION	FAST Education – New Dates
 FAST Education Poster.pdf Attached	Please see attached offer of further training dates run by Chest Heart and Stroke Scotland on the FAST tool for identifying a stroke. Thank you for your support with this, we have had 2,000+ attendees so far. This training is funded by the Scottish Government, and it is strongly recommended that clinical and non-clinical staff working with stroke patients in emergency departments, primary care, and the Scottish Ambulance Service attend one of the sessions. Each session will be no longer than 30 minutes, and will include a short presentation and time for discussion / questions via Microsoft Teams. This training is for patient-facing clinical and non-clinical staff working in only emergency departments, primary care, and the Scottish Ambulance Service (i.e. reception staff included), throughout Scotland. A CPD certificate will be available for staff upon completion. Dates and times are as follows: <u>FAST Education Dates</u> Tuesday 28th July 13:00 Tuesday 11th August 09:00 Monday 24th August 10:00 Thursday 10th September 15:00 Wednesday 23rd September 12:00 Please can all attendees sign up via this Microsoft Forms link, and a Microsoft Teams invite will be sent out for the session nearer the date. SIGN UP: https://forms.office.com/e/YiFrAbRwtv Please share this information with your clinical teams and encourage them to sign up. Please get in contact with me if you have any further questions. Esther Pullen 30/06/2026



Community Pharmacy Communication Update

Tuesday 28th July 2026

New Items in this edition –

- CD Governance PPCD Memo July 2026
- GGC Medicines Update
- Mobile Van Locations Week Beginning 27/07/2026
- PCA(P)(2026)11 - Extension To Serious Shortage Protocol For Ramipril 1.25mg Capsules
- Information – Updated Early Warning Systems

ACTION	CD Governance PPCD Memo July 2026
 CD Governance PPCD Memo July 2026 Attached	Please see attached memo from CD Governance Mantej Chahal 28/07/2026

ACTION	GGC Medicines Update
	GGC Medicines Update is a series of blogs with important medicines related messages relevant to all healthcare professionals across GGC. Please see below for new blogs and relevant updates. New blogs Click on the following links to access the recently published Medicines Update blogs. • New NHSGGC Cranial Diabetes Insipidus, Inpatient Management Guideline Published • Enoxaparin replacing dalteparin as LMWH of choice for treatment of VTE in adults in NHSGGC • Switching SGLT2 inhibitors to generic dapagliflozin • Updated blogs Click on the following links to access the recently updated Medicines Update blogs. • IV Gentamicin for adults - 48 hourly prescribing and other alternative dosing schedules • Formulary Update - Emollients Updates • Formulary Update - West of Scotland Formulary (June '26)

- [MHRA Safety Roundup June 2026](#)
- [Guideline News June 2026](#)
- [Formulary Update May 2026](#)

Medicines Update blogs are correct at the time of publication. Click [here](#) for further information on Medicines Update.

If you would like to contribute to Medicines Update, please click [here](#) for a guide to blog writing.

Medicines Update blogs are hosted on the [GGC Medicines website](#) and app. The search function on the website can be used to find specific blogs.

Anyone can join our mailing list by contacting us at ggc.medicines.update@nhs.scot

If you find these blogs useful, please share them with your colleagues.

Sheila McKay
28/07/2026

ACTION	Mobile Van Locations Week Beginning 27/07/2026
	Hello and welcome to the weekly roundup from the Mobile Harm Reduction Service. We've had a great week providing WAND and support to people out in the community and would like to give you a wee update on areas we'll be visiting next week. We now have 3 vans, meaning we can provide WAND interventions at several places at once, and respond more quickly to requests over the phone. Wednesday 29th July 2026 Van 1 09.45 -16.00 - Trongate Pharmacy (City Centre) Van 2 09.45-12.30 – East End (Parkhead Hub) Van 3 09.45-12.30 – Chez Nous 13.00-16.00 – Bob McTaggart Thursday 30th July 2026 Van 1 09.45-16.00 - Trongate Pharmacy (City Centre) Van 2 9.45-12.30 – Kirkhaven

	13.00-16.00 – Elder Street Friday 31st July 11.00-15.00 – Trongate Pharmacy (City Centre) If you know anyone who would benefit from our service you can call the office on 0141 280 3834 to arrange a suitable day and time. For more service info or an electronic copy of our fliers please email: mhrsinfo@turningpointscotland.com Turning Point Scotland 28/07/2026
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ACTION	PCA(P)(2026)11 - Extension To Serious Shortage Protocol For Ramipril 1.25mg Capsules
	Please see link below NHS Circular PCA(P)(2026)11 - Extension To Serious Shortage Protocols For Ramipril 1.25mg Capsules www.publications.scot.nhs.uk/files/pca2026-p-11.pdf 28/07/2026

ACTION	Information – Updated Early Warning Systems
 EWS - All HSCPs - July 2026.pdf Attached	Please find attached an updated report which contains the Early Warning Systems (EWS) for each of the Board's HSCP's. A copy of this report can also be found on the Community Pharmacy Website: NHS Community Pharmacy Website (scot.nhs.uk) Please identify your pharmacy and print off the relevant cascade. I would like to reiterate the importance of all pharmacy staff, including Locums, knowing and understanding the cascade process and what they will need to do in response to a message. It may therefore be helpful to site this document close to your main telephone. As a reminder, this cascade system can be started by either a Board Officer or any Community Pharmacist. Anyone initiating the system should telephone the 'Master Station' clearly relaying the message that is required for circulation. The 'Master Station' will start the cascade of calls by telephoning the next pharmacy on the list, who will in turn, telephone the next pharmacy and so forth until the last pharmacy calls the 'Master Station'. When the 'Master Station' receives the call from the last pharmacy in the cascade, it should contact the person who initiated the cascade thus completing the cycle.

It is essential that pharmacies follow this cascade in the specified order to ensure that all pharmacies receive the message and that the communication is successfully exchanged throughout each HSCP System. Closed pharmacies should be by-passed however; it would be helpful to telephone them with the message once they re-open. In these instances, please advise us that you have already passed on the message to the pharmacy they were expected to contact, which will stop unnecessary calls.

If there is anything in this cascade process which is unclear or you would like to discuss further, please telephone Michelle Cooper on 0141-201-6041

Michelle Cooper
28/07/2026

Items from previous editions –

IMPORTANT INFORMATION	PSD Scotland: Renew ePharmacy Certificates by 25th August 2026
	Please find link to information provided by CPS about PSDs recent message relating to the above. NSS: Renew ePharmacy Certificates by 25th August 2026 Community Pharmacy Scotland Community Pharmacy Development Team 21/07/2026

IMPORTANT INFORMATION	New Steroid Emergency Card
	As you will be aware, Adrenal Crisis is a medical emergency and failure to recognise and treat promptly can be fatal. In 2021, Health Improvement Scotland (HIS) issued an alert to highlight a new Steroid Emergency Card which supports timely recognition and treatment of potential adrenal crisis. Whilst these cards are issued in acute sector, we have arranged a small supply to be provided to all Community Pharmacies to utilise for replacements as required. Additional information is available in a recent blog highlighting the updated Emergency Steroid Card and clinical guidance. If you require further supplies or have any queries, please contact ggc.cpdevteam@nhs.scot. (This card is not available directly from the Primary Care Distribution Centre).

Lorna Brown
21/07/2026

**IMPORTANT
INFORMATION**

Public Health Scotland Winter Vaccines Stakeholder Webinar

Public Health Scotland (PHS) would like to invite you to hear more about this year's winter vaccine programme and how we can support you to raise awareness and encourage uptake amongst those most at risk.

This webinar is aimed at professionals and organisations who work with and support those who are eligible for the flu and/or COVID-19 vaccines.

Tuesday 18th August 2026
11:35am -12:30pm
Online meeting

We will record the meeting for those who are unable to attend.

Rachel Bruce
21/07/2026

**IMPORTANT
INFORMATION**

PCA(P)(2026)10 - Extension To Serious Shortage Protocol For Estradot® Patches And Creon® Gastroresistant Capsules

Please see link below NHS Circular PCA(P)(2026)10 - Extension To Serious Shortage Protocols For Estradot® Patches And Creon® Gastroresistant Capsules

www.publications.scot.nhs.uk/files/pca2026-p-10.pdf

21/07/2026

**IMPORTANT
INFORMATION**

Electronic Claiming Workbook (ECW) - Version 4



ECW V4.xlsx

Attached

Please see attached the updated version of the Electronic Claiming Workbook (ECW) **Version 4**.

This update includes formatting changes, additional input lines for the Inverclyde MAR Pilot and CPNSS services, and a new claim form for the upcoming Virtual Wards service. The start date for this service will be confirmed in due course.

Please ensure that you are using the most up-to-date version before submitting your workbook. Claims submitted on previous versions may be returned unpaid.

21/07/2026 (CPDT)

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- Blood Borne Virus (BBV)

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Further Information

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Please can all attendees sign up via this Microsoft Forms link, and a Microsoft Teams invite will be sent out for the session nearer the date.

SIGN UP:

<https://forms.office.com/e/YiFrAbRwtv>

Please share this information with your clinical teams and encourage them to sign up. Please get in contact with me if you have any further questions.

Esther Pullen
30/06/2026

[INDEX - Community Pharmacy Communications Updates](#)

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot . We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: ggc.newpharmacy.applications@nhs.scot