




Community Pharmacy Communication Update

Tuesday 2nd July 2024




In this edition –

- **Medicine Supply Alert Notice - Supply Issues With Various Products, MSAN(2024)37 - MSAN(2024)39 – 21 June 2024**
- **CP Alternatives**
- **Medicine Supply Alert Notice - MSAN(2024)40 - Disopyramide (Rythmodan Retard) 250mg Modified-Release Tablets And Disopyramide (Rythmodan) 100mg Capsules – 28 June 2024**
- **Right Decisions Toolkit Evaluation**

ACTION	Medicine Supply Alert Notice - Supply Issues With Various Products, MSAN(2024)37 - MSAN(2024)39 – 21 June 2024
 Flixotide - Supply issue.pdf  Humalog - Supply issue.pdf  Triamcinolone - Supply issue.pdf Attached	<p>Please find attached three Level 2 MSANs advising of supply issues with various products.</p> <p>MSAN(2024)37 - Humalog® (insulin lispro) 100units/ml solution for injection 10ml vials</p> <p>MSAN(2024)38 - Flixotide® (fluticasone) 125micrograms/dose and 250micrograms/dose Evohaler®</p> <p>MSAN(2024)39 - Triamcinolone acetonide suspension for injection vials (Kenalog® 40mg/1ml and Adcortyl® 50mg/5ml)</p> <p>Andreas Tzineris</p>

ACTION	CP Alternatives
	<p>As the community experts in medication, where an alternative prescription is required for shortages, the Community Pharmacy team can utilise their expertise to suggest an alternative medication that is in stock to the patients GP. This will enable the GP to prescribe an alternative that the patient will be able to get from the pharmacy in a timely manner.</p> <p>Many thanks for your continued support with these ongoing issues.</p> <p>medicines-shortages-guidance.pdf (scot.nhs.uk)</p> <p>Derek Jamieson</p>

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 <p>MSAN (2024) 40 Disopyramide.pdf Attachment</p>	<p>Please find attached a Level 2 MSAN advising that disopyramide (Rythmodan Retard®) 250mg modified-release tablets are out of stock until mid-July 2024 and that disopyramide (Rythmodan®) 100mg capsules will be out of stock from mid-July 2024 until mid-January 2025.</p> <ul style="list-style-type: none"> • MSAN(2024)40 - Disopyramide (Rythmodan Retard®) 250mg modified-release tablets and disopyramide (Rythmodan®) 100mg capsules <p>Please distribute to your networks. This MSAN will be published on the new NHS Scotland Publications website.</p> <p>Andreas Tzineris</p>

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[INDEX - Community Pharmacy Communications Updates](#)

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Thursday 4th July 2024




In this edition –

- **Drug Alert Class 2 Drug Alert 26 2024 – Class 2 Medicines Recall – Action Within 48 Hours – Kent Pharma Uk – Itraconazole 10mg/ML Solution**

ACTION	DRUG ALERT CLASS 2 DRUG ALERT 26 2024 – CLASS 2 MEDICINES RECALL – ACTION WITHIN 48 HOURS – KENT PHARMA UK – ITRACONAZOLE 10MG/ML SOLUTION
 <p>Class 2 Drug Alert -Kent Pharm UK - Int Attached</p>	<p>Please find attached class 2 drug alert 26 2024 – Class 2 medicines recall – Action within 48 hours – Kent Pharma UK – Itraconazole 10mg/ml solution.</p> <p>All sites should check stock, quarantine and return as per advice in letter.</p> <p>Irene Fazakerley 04/07/2024</p>

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REMINDER	UPDATE: Electronic Claiming Workbook (ECW)						
	<p>Recently the Team have noticed that an unacceptable amount of Electronic Claiming Workbooks (ECW) are being submitted without the inclusion of a signature.</p> <p>Please note: the pharmacy details once entered into the grey area to the top right of the Cover Sheet will automatically populate all of the individual claim forms.</p> <table border="1" data-bbox="376 524 1538 640"> <tr> <td data-bbox="376 524 1070 562">Name of person submitting workbook</td><td data-bbox="1070 524 1538 562"></td></tr> <tr> <td data-bbox="376 562 1070 600">Designation of person submitting workbook</td><td data-bbox="1070 562 1538 600"></td></tr> <tr> <td data-bbox="376 600 1070 640">Contractor Code</td><td data-bbox="1070 600 1538 640"></td></tr> </table> <p>The Board can only make payments on receipt of an active claim. Including a signature ensures that the claim fulfils this criteria. It also provides confirmation that someone in the pharmacy has taken responsibility for the Counter Fraud Declaration.</p> <p>Further - all workbooks submitted without this information will be returned to the Contractor unprocessed.</p> <p>You can find a copy of the ECW user guide here.</p> <p>Carolanne Coll 27/06/2024</p>	Name of person submitting workbook		Designation of person submitting workbook		Contractor Code	
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REMINDER	Advanced Notification – Q1 Customer Complaints / Whistleblowing
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REMINDER	SARCSN Disclosure Guidance Document for Healthcare Professionals
	<p data-bbox="373 203 667 241">Dear Colleagues,</p> <p data-bbox="373 280 1485 454">The Sexual Assault Response Co-ordination Services (SARCS) Network (SARCSN) is delighted to share with you the updated and digitised <a data-bbox="523 367 1461 454" href="https://scot.nhs.uk/right-decisions"><u>Disclosure of rape or sexual assault (SARCS) Right Decisions (scot.nhs.uk)</u></p> <p data-bbox="373 492 1528 745">This guidance has been co-produced with a wide range of professionals working in many settings across the NHS. This guidance goes to the heart of the SARCS Network's vision to ensure that people have access to coordinated, holistic, person-centred, trauma-informed healthcare and forensic medical services following a rape or sexual assault regardless of where they disclose.</p> <p data-bbox="373 784 1493 869">We would be very grateful for your help in ensuring this guidance is disseminated as widely as possible.</p> <p data-bbox="373 907 834 947">Who is this guidance for?</p> <ul data-bbox="373 985 1528 1373" style="list-style-type: none"> • This guidance is for any healthcare professionals working across NHS Scotland who may receive a disclosure of sexual assault or rape. This may include, but is not exclusive to, GP's, sexual health healthcare professionals, pharmacists, emergency department healthcare professionals, gender based violence groups and other primary care settings. • This document supersedes the previous guidance hosted on the Scottish Government website – which will be archived with accompanying text to redirect people to the updated guidance. <p data-bbox="373 1411 951 1451">How can I access the guidance?</p> <p data-bbox="373 1489 687 1529">Via this QR code:</p> <div data-bbox="410 1592 582 1760">  </div> <p data-bbox="373 1839 1490 1924">Or via this link: <a data-bbox="659 1839 1490 1924" href="https://scot.nhs.uk/right-decisions"><u>Disclosure of rape or sexual assault (SARCS) Right Decisions (scot.nhs.uk)</u></p> <p data-bbox="373 1962 1538 2087">The Right Decisions site will serve as a “one stop shop” for this guidance to ensure that any subsequent changes can be made in real time and ensure that it is always up to date.</p>

- There is a pdf version of the guidance via the link above for people to use or print if they so wish. **NB.** If you decide to print, please ensure you check back regularly for any updates.
- You can also download the 'Right Decisions: Health & Care' app via your mobile app store. Once in the app, simply search 'SARCS' and the toolkit will appear.

What is included in the guidance?

- As you will see, there are three components to the toolkit:
 - **Pathway** - determining the steps that each healthcare professional should take following a disclosure of rape or sexual assault, and the referral options available. Each step in the pathway contains hyperlinks to their corresponding section in the main document, should the healthcare professional wish to find out more information
 - **Responding to disclosure** – further text and advice for each step of the pathway as well as links to further support
 - **Checklist** – a resource for healthcare professionals to check over and confirm that all necessary steps have been taken when discussing the disclosure with the person

Next Steps

- As a valued stakeholder, we would be extremely grateful if you could assist us in ensuring that this guidance reaches as far and wide as possible in your internal and external Networks. This may include:
 - Updating any webpages or documentation that currently direct to the Scottish Government webpage
 - Updating any internal comms or websites that your organisations use
 - Sharing the guidance with any colleagues or services that you liaise with
- We have a stock of leaflets, pens and business cards with the QR code and link to the guidance. If you wish for some of these to be sent to your organisation for distribution, please get in touch: nss.sarcsn@nhs.scot

We would like thank the SLWG volunteers for their time, effort and collaboration in producing this guidance.

	Kind Regards, SARCS Network Programme Team National Services Directorate (NSD) NHS National Services Scotland 25/06/2024
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REMINDER	Topiramate - MHRA Guidance
	<p>As you will be aware there has been a recent MHRA drug safety update outlining the introduction of new safety measures for women of child-bearing potential being prescribed topiramate.</p> <p>https://www.gov.uk/drug-safety-update/topiramate-topamax-introduction-of-new-safety-measures-including-a-pregnancy-prevention-programme#dispensers</p> <p>For ease, the information for dispensers has been reproduced below:</p> <ul style="list-style-type: none">• a visual warning symbol will be added to the pack of topiramate. This symbol will show a pregnant woman in a red circle with a line through it, with warning text about the risks and information about the new measures• until warning symbols are present on packs, stickers will be available to print locally on eMC• Pharmacists should dispense in whole packs whenever possible. This will ensure that patients always see the warning symbol and receive the statutory information• Pharmacists should give the patient card to female patients when dispensing topiramate• ask women or girls of childbearing potential if they are taking highly effective contraception, if they are not, pharmacists should advise them to contact their GP for a follow-up appointment <p>Pamela Macintyre 25/06/2024</p>

REMINDER	PCA (P) (2024) - EXTENSION TO SERIOUS SHORTAGE PROTOCOLS (SSPS) FOR CLARITHROMYCIN 125MG/5ML AND 250MG/5ML ORAL SUSPENSION
	<p>Please find link below to PCA (P) (2024) EXTENSION TO SERIOUS SHORTAGE PROTOCOLS (SSPS) FOR CLARITHROMYCIN 125MG/5ML AND 250MG/5ML ORAL SUSPENSION</p> <p>www.publications.scot.nhs.uk/files/pca2024-p-11.pdf</p> <p>25/06/2024</p>

REMINDER	Circular PCA(P)(2024)10 – Community Pharmacy Public Health Service Poster Campaigns
	<p>Please find link below to PCA (P) (2024) 10 Community Pharmacy Public Health Service Poster Campaigns</p> <p>pca2024-p-10.pdf (scot.nhs.uk)</p> <p>18/06/2024</p>

[INDEX - Community Pharmacy Communications Updates](#)

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Community Pharmacy Communication Update


Tuesday 9th July 2024




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- **Scottish Pharmacy Pain Network - call for Community Pharmacy Member**
- **Sustainability**
- **Stoma Service – Arrangements for claiming payment**
- **Medicine Supply Alert Notice - MSAN(2024)41 - Disopyramide (Rythmodan Retard) 250mg Modified-Release tablets and Disopyramide (Rythmodan) 100mg capsules - UPDATE – 5 July 2024**

ACTION	Scottish Pharmacy Pain Network - call for Community Pharmacy Member
 <p>Scottish Pharmacy Pain Network.pdf Attachment</p>	<p>The Scottish Pharmacy Pain Network is a national group that aims to provide clinical leadership to support the development, implementation and review of relevant pain management strategies consistently across Scotland.</p> <p>The group are looking for a GGC Community Pharmacy Champion to join them. This is an ideal opportunity to get the Community Pharmacy voice heard at a national level.</p> <p>The group meet virtually every 3 months with one meeting each year being face to face.</p> <p>Please find attached the group Terms of Reference</p> <p>Please contact Heather.Harrison@ggc.scot.nhs.uk by Thursday 18th July 2024 if you have any questions or if you want to note your interest in joining the group</p> <p>Heather Harrison 08/07/2024</p>

ACTION	Sustainability
 Sustainability.pdf Attached	<p>Please find attached details of an upcoming autumn webinar mini-series on clinical sustainability in primary care. These sessions follow on from the taster session held in March and guest speakers will walk you through the topics, with time for a Q&A.</p> <p>These events are registration only, the links to register are provided in the attached and below.</p> <p><i>Please note: If you can't attend the live sessions, feel free to register to receive a recording of the session.</i></p> <p><i>Better respiratory care: Better planet care - Wednesday 25th September, 1-2pm via MS Teams: Click here</i></p> <p><i>Go green travel for better health - Wednesday 30th October, 1-2pm via MS Teams: Click here</i></p> <p><i>Watch your waste! - Wednesday 27th November, 2024. 1-2pm MS Teams: Click here</i></p> <p>Gaynor Darling Primary Care Support & Development 09/07/2024</p>

ACTION	Stoma Service – Arrangements for claiming payment
	<p>Contractors should note that the claim form previously used for claiming payment for this service, has been replaced by an e-form (link below):</p> <p>Stoma Appliance Claim Form (office.com)</p> <p>PSD notified all contractors of this a while ago, however some are still trying to use the original claim form.</p> <p>This has now been changed on the CPDT website.</p> <p>Janine Glen 08/07/2024</p>

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[INDEX - Community Pharmacy Communications Updates](#)

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Community Pharmacy Communication Update


Thursday 11th July 2024




In this edition –


- **Creon Shortage - updated info**


ACTION	Creon Shortage - updated info
	<p>We are aware that an additional wholesaler (Ethigen) not included in our original information is now able to obtain unlicensed Creon®.</p> <p>Our table of suppliers is being updated accordingly.</p> <p>In order to make the process of sourcing unlicensed Creon® easier, the pre-approved price list (attached) has been amended to include;</p> <ul style="list-style-type: none">• Creon® 10000 - 100 pack (up to £55)• Creon® 25000 - 100 pack (up to £75) <p>Therefore, the usual authorisation process doesn't need to be followed.</p> <p>Provided the cost is within the guide price shown, approval will be granted automatically.</p> <p>As availability of ULM seems to be improving this should reduce/remove the need for patients to obtain supply from their hospital team.</p> <p>Supply from hospital should only be necessary when all other routes have been exhausted.</p> <p>Pamela Macintyre 11/07/2024</p>




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Tuesday 16th July 2024




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- **Reminder For All Foundation Year Trainees - Pcr Username And Passwords**
- **Valproate FAQ**
- **Smoking Cessation Training - Tuesday 27th August**
- **PGD V31 New Format For Schedules**
- **New Opportunity for Community Pharmacy - Technical Apprenticeships**

ACTION	REMINDER FOR ALL FOUNDATION YEAR TRAINEES - PCR USERNAME AND PASSWORDS
	<p>Please remind all Foundation Year trainees that they should apply for a username and password for the Patient Care Record (PCR) from their Health Board once they have successfully qualified and have been allocated their registration number by the GPhC.</p> <p>Application forms can be accessed by following the undernoted link:</p> <p>pcr-user-creation-ifom-pharmacists.pdf (scot.nhs.uk)</p> <p>Janine Glen 16/07/2024</p>

ACTION	Valproate FAQ
	<p>Please find below a link to a FAQ document that may be of help answering questions regarding treatment with sodium valproate in relation to the Pregnancy Prevention Programme and CP responsibilities when dispensing these medicines.</p> <p>ps-valproate-faq-final-2407.pdf (ggcmedicines.org.uk)</p> <p>Mairi-Anne McLean 16/07/2024</p>

ACTION	PGD v31 new format for Schedules
 <p>SCREENSHOT - New-look UC PGD s</p> <p>Attachment</p>	<p>As you know, NHS 24 is responsible for the review/update of the National PGD for Urgent Supply of Medicines, Appliances and ACBS Products (UC PGD).</p> <p>The next version (UC PGD v31) will have a new format and will be accompanied by a Medicines A-Z Look-up List. The Look-up List will mean you no longer have to refer to the BNF to identify whether a medicine can be supplied or not under the UC PGD. The UC PGD will be made up of two parts: the PGD (which still needs to be signed for legal purposes before use), and the Medicines A-Z Look-up List (which should be used alongside the PGD for reference). The attached screenshot shows what these will look like.</p> <p>The Medicines Look-up List clearly defines those medicines which can (green) and cannot (red) be supplied, making it easier and quicker for you to identify this in practice. Medicines marked as amber are those medicines where supply is conditional e.g. only certain formulations are allowed.</p> <p>Used together they should support you in helping anyone who has lost, run out of, or damaged a medicine, appliance or ACBS product and needs a further supply, providing them with the pharmaceutical care they need first time.</p> <p>Dr John McAnaw ARPharmS 16/07/2024</p>

ACTION**Smoking Cessation Training - Tuesday 27th August**Smoking Cessation TrainingTuesday 27th August 2024Leverndale HospitalBeresford Suite, 510 Crookston Road, Glasgow. G53 7TU

In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff – 9am-4:00pm (approx).

We presently have some places available for the event on the 27th August, 2024.

The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and and NRT products. This session is open to all pharmacy staff. Fees will be paid to the pharmacy contractors to cover the costs of staff attending, (as pre-reg students are paid through NES, no need to claim).


Please contact us ASAP by phone on 0141 201 4945, or by e-mail: pharmacyhit@ggc.scot.nhs.uk

Places will be allocated on a first-come basis and will be confirmed in writing.

Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements.

Parking is available on a first come basis.

Date 2024	Time:	Nos	Meeting Place	Contact	Event
Tuesday 27th August 2024	09:00 – 16.00	30	Beresford Suite Leverndale Hospital	0141 201 4945 pharmacyhit@ggc.scot.nhs.uk	QYW training
Tuesday 24th September 2024	09:00 - 16:00	30	Campanile Hotel	0141 201 4945 pharmacyhit@ggc.scot.nhs.uk	QYW training

ACTION	Early Warning System (EWS) Cascade
 <p>EWS - All HSCPS - July 2024.pdf</p>	<p>The Board initiated a test of the Early Warning System (EWS) on the 30th May 2024.</p> <p>Of the 28 cascade systems, 21 were successful. This represents a 75% success rate. Please note, this is a 27% increase in the EWS which took place in December 2023. I would like to thank those contractors who contributed to successfully completing the 21 cascades.</p> <p>On further scrutiny, we identified the following reasons for failure:-</p> <ul style="list-style-type: none"> • Pharmacy was not displaying the most up to date EWS Cascade • Message not passed on by previous Pharmacy • Unable to get through to the Master Station • Unable to get through to the next Pharmacy on the list <p>We appreciate that there are often competing priorities within the Pharmacy and that time is precious; however, the Early Warning System is specifically used in emergent situations and the transfer of information is imperative.</p> <p>I have attached a further copy of each of the Board's HSCP's systems. Please identify your pharmacy within that document and print off the relevant cascade. I would like to reiterate the importance of all pharmacy staff, including locums, knowing and understanding the cascade process and what they will need to do in response to a message. It might therefore be helpful to site this document close to your main telephone.</p> <p>If there is anything in this cascade process which is unclear, or you would like to discuss further, please do not hesitate to contact me on 0141 201 6041.</p> <p>Michelle Cooper 16/07/2024</p>

ACTION	New Opportunity for Community Pharmacy - Technical Apprenticeships
 <p>New Opportunity.pdf Attachment</p>	<p>Please find attached a New Opportunity for Community Pharmacy to Access Technical Apprenticeships.</p> <p>Pamela Macintyre 16/07/2024</p>


Community Pharmacy Communication Update

Thursday 18th July 2024




In this edition –

- **BHIVA information email: Ordering and delivery of Gilead products during July and August 2024**

ACTION	BHIVA information email: Ordering and delivery of Gilead products during July and August 2024
 Gilead Products.pdf Attached	<p>We have recently learned that there will be some disruption to Gilead's ordering processes whilst they transition between IT systems. We are emailing to provide you with an update and some clarification regarding this matter. Recent communications have raised concern about potential supply interruptions. Gilead has confirmed that there is no shortage of stock, and measures are in place to ensure continued availability.</p> <p>Key Points:</p> <p>For the Blackout Period from 17 July to 5 August 2024 the key dates are:</p> <ul style="list-style-type: none"> • If possible, place an order for the whole of the Blackout period by 16 July 2024, these orders will be fulfilled through the usual Gilead distribution route • The final date by which orders can be placed and be fulfilled by the usual distribution route is 22 July 2024 • Between 23 July and 5 August 2024, orders can still be placed by contacting Gilead Customer Services on 020 3681 4681, email: ukcustomer.services@gilead.com, please mark these orders as urgent and they will be fulfilled from via Gilead's UK wholesaler, Alcura. • Stock Availability: Gilead has provided reassurance that they have sufficient supplies to cover this period. • Order Placement: During the transition period, orders can still be placed through the usual Customer Services telephone and email routes. However, it is recommended to place orders in advance to avoid any delays.

REMINDER	REMINDER FOR ALL FOUNDATION YEAR TRAINEES - PCR USERNAME AND PASSWORDS
	<p>Please remind all Foundation Year trainees that they should apply for a username and password for the Patient Care Record (PCR) from their Health Board once they have successfully qualified and have been allocated their registration number by the GPhC.</p> <p>Application forms can be accessed by following the undernoted link:</p> <p>pcr-user-creation-ifom-pharmacists.pdf (scot.nhs.uk)</p> <p>Janine Glen 16/07/2024</p>

REMINDER	Valproate FAQ
	<p>Please find below a link to a FAQ document that may be of help answering questions regarding treatment with sodium valproate in relation to the Pregnancy Prevention Programme and CP responsibilities when dispensing these medicines.</p> <p>ps-valproate-faq-final-2407.pdf (ggcmedicines.org.uk)</p> <p>Mairi-Anne McLean 16/07/2024</p>

REMINDER	PGD v31 new format for Schedules
<div data-bbox="178 221 236 286"></div> <div data-bbox="108 291 314 342"><p>SCREENSHOT - New-look UC PGD s</p></div> <div data-bbox="142 392 260 421"><p>Attached</p></div>	<p>As you know, NHS 24 is responsible for the review/update of the National PGD for Urgent Supply of Medicines, Appliances and ACBS Products (UC PGD).</p> <p>The next version (UC PGD v31) will have a new format and will be accompanied by a Medicines A-Z Look-up List. The Look-up List will mean you no longer have to refer to the BNF to identify whether a medicine can be supplied or not under the UC PGD. The UC PGD will be made up of two parts: the PGD (which still needs to be signed for legal purposes before use), and the Medicines A-Z Look-up List (which should be used alongside the PGD for reference). The attached screenshot shows what these will look like.</p> <p>The Medicines Look-up List clearly defines those medicines which can (green) and cannot (red) be supplied, making it easier and quicker for you to identify this in practice. Medicines marked as amber are those medicines where supply is conditional e.g. only certain formulations are allowed.</p> <p>Used together they should support you in helping anyone who has lost, run out of, or damaged a medicine, appliance or ACBS product and needs a further supply, providing them with the pharmaceutical care they need first time.</p> <p>Dr John McAnaw ARPharmS 16/07/2024</p>

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REMINDER	Early Warning System (EWS) Cascade
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REMINDER	New Opportunity for Community Pharmacy - Technical Apprenticeships
<div data-bbox="188 1854 244 1921"></div> <div data-bbox="124 1921 300 1977">New Opportunity.pdf</div> <div data-bbox="169 1984 288 2018">Attached</div>	<p>Please find attached a New Opportunity for Community Pharmacy to Access Technical Apprenticeships.</p> <p>Pamela Macintyre 16/07/2024</p>


REMINDER	Creon Shortage - updated info
	<p>We are aware that an additional wholesaler (Ethigen) not included in our original information is now able to obtain unlicensed Creon®.</p> <p>Our table of suppliers is being updated accordingly.</p> <p>In order to make the process of sourcing unlicensed Creon® easier, the pre-approved price list (attached) has been amended to include;</p> <ul style="list-style-type: none"> • Creon® 10000 - 100 pack (up to £55) • Creon® 25000 - 100 pack (up to £75) <p>Therefore, the usual authorisation process doesn't need to be followed.</p> <p>Provided the cost is within the guide price shown, approval will be granted automatically.</p> <p>As availability of ULM seems to be improving this should reduce/remove the need for patients to obtain supply from their hospital team.</p> <p>Supply from hospital should only be necessary when all other routes have been exhausted.</p> <p>Pamela Macintyre 11/07/2024</p>

REMINDER	Scottish Pharmacy Pain Network - call for Community Pharmacy Member
 <p>Scottish Pharmacy Pain Network.pdf attached</p>	<p>The Scottish Pharmacy Pain Network is a national group that aims to provide clinical leadership to support the development, implementation and review of relevant pain management strategies consistently across Scotland.</p> <p>The group are looking for a GGC Community Pharmacy Champion to join them. This is an ideal opportunity to get the Community Pharmacy voice heard at a national level.</p> <p>The group meet virtually every 3 months with one meeting each year being face to face.</p> <p>Please find attached the group Terms of Reference</p> <p>Please contact Heather.Harrison@ggc.scot.nhs.uk by Thursday 18th July 2024 if you have any questions or if you want to note your interest in joining the group</p> <p>Heather Harrison 08/07/2024</p>

REMINDER	Sustainability
 <p>Sustainability.pdf Attached</p>	<p>Please find attached details of an upcoming autumn webinar mini-series on clinical sustainability in primary care. These sessions follow on from the taster session held in March and guest speakers will walk you through the topics, with time for a Q&A.</p> <p>These events are registration only, the links to register are provided in the attached and below.</p> <p><i>Please note: If you can't attend the live sessions, feel free to register to receive a recording of the session.</i></p> <p><i>Better respiratory care: Better planet care - Wednesday 25th September, 1-2pm via MS Teams: Click here</i></p> <p><i>Go green travel for better health - Wednesday 30th October, 1-2pm via MS Teams: Click here</i></p> <p><i>Watch your waste! - Wednesday 27th November, 2024. 1-2pm MS Teams: Click here</i></p> <p>Gaynor Darling Primary Care Support & Development 09/07/2024</p>

REMINDER	Stoma Service – Arrangements for claiming payment
	<p>Contractors should note that the claim form previously used for claiming payment for this service, has been replaced by an e-form (link below):</p> <p>Stoma Appliance Claim Form (office.com)</p> <p>PSD notified all contractors of this a while ago, however some are still trying to use the original claim form.</p> <p>This has now been changed on the CPDT website.</p> <p>Janine Glen 08/07/2024</p>

REMINDER	Medicine Supply Alert Notice - MSAN(2024)41 - Disopyramide (Rythmodan Retard) 250mg modified-release tablets and disopyramide (Rythmodan) 100mg capsules - UPDATE – 5 July 2024
 Disopyramide.pdf Attached	<p>Please find attached an updated MSAN for Disopyramide (Rythmodan Retard®) 250mg modified-release tablets and Disopyramide (Rythmodan®) 100mg capsules.</p> <p>This updated MSAN supersedes MSAN(2024)40 which was issued last week, on 28th of June.</p> <p>Please note, this MSAN will also be published on the new NHS Scotland Publications website</p> <p>AndreasTzineris 08/07/2024</p>

REMINDER	DRUG ALERT CLASS 2 DRUG ALERT 26 2024 – CLASS 2 MEDICINES RECALL – ACTION WITHIN 48 HOURS – KENT PHARMA UK – ITRACONAZOLE 10MG/ML SOLUTION
 <p>Class 2 Drug Alert -Kent Pharm UK - Int</p> <p>Attached</p>	<p>Please find attached class 2 drug alert 26 2024 – Class 2 medicines recall – Action within 48 hours – Kent Pharma UK – Itraconazole 10mg/ml solution.</p> <p>All sites should check stock, quarantine and return as per advice in letter.</p> <p>Irene Fazakerley 04/07/2024</p>

[INDEX - Community Pharmacy Communications Updates](#)

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We are keen for any feedback you have about this Update. Please submit your comments/suggestions to:
cpdt@ggc.scot.nhs.uk

Community Pharmacy Communication Update

Tuesday 23rd July 2024




In this edition –

- **Community Pharmacy Development Team – Contact Sheets**
- **PCA(P)(2024)12 to PCA(P)(2024)20 – Serious Shortage Protocols (SSPs) for Quetiapine tablets**
- **CPNSS SLA**
- **ACTION REQUIRED: ADRS SLAs**
- **Next Pharmacy Poster Campaign - Detect Cancer Early**

ACTION	Community Pharmacy Development Team – Contact Sheets
	<p>As you will be aware the Community Pharmacy Development Team (CPDT) developed, in response to the community pharmacy network's request, a useful contact sheet which brought together useful information which previously had been sited in several different places.</p> <p>This resource has been well received and we consistently receive positive feedback on how useful community pharmacies find it.</p> <p>We committed to review the Contact Sheet on an annual basis to ensure it remained up to date and are pleased to let you know that Version 2 is winging it's way to you via the Board Couriers. The resource is A3 size and is laminated to last longer.</p> <p>I hope you find the resource helpful and please if you have any feedback once you receive the resource, pass this to: ggc.cpdevteam@nhs.scot.</p> <p>Janine Glen 23/07/2024</p>

ACTION	PCA(P)(2024)12 to PCA(P)(2024)20 – Serious Shortage Protocols (SSPs) for Quetiapine tablets			
	Please find attached nine NHS circulars advising of Serious Shortage Protocols (SSPs) that are in place in relation to supply issues with quetiapine 150mg, 200mg and 300mg tablets.			
	The SSPs allow pharmacists to substitute with alternative strengths of quetiapine and also restrict the amount of quetiapine that can be provided to patients to one-month’s supply.			
	The table below lists the SSPs along with their relevant PCA(P) circulars.			
	PCA(P) Circular	SSP	Type	LINK TO WEB PAGE
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	PCA(P)(2024)13	SSP063 - Quetiapine 150mg tablets	Restriction to one month’s supply	Click Here
	PCA(P)(2024)14	SSP064 - Quetiapine 150mg tablets	Substitution and restriction to one month’s supply	Click Here
	PCA(P)(2024)15	SSP065 - Quetiapine 200mg tablets	Substitution	Click Here
	PCA(P)(2024)16	SSP066 - Quetiapine 200mg tablets	Restriction to one month’s supply	Click Here
	PCA(P)(2024)17	SSP067 - Quetiapine 200mg tablets	Substitution and restriction to one month’s supply	Click Here
	PCA(P)(2024)18	SSP068 - Quetiapine 300mg tablets	Substitution	Click Here
PCA(P)(2024)19	SSP069 - Quetiapine 300mg tablets	Restriction to one month’s supply	Click Here	
PCA(P)(2024)20	SSP070 - Quetiapine 300mg tablets	Substitution and restriction to one month’s supply	Click Here	
Andreas Tzineris 23/07/2024				

ACTION	CPNSS SLA
 <p>CPNS SLA.pdf</p> <p>Attached</p>	<p>The SLA underpinning the Community Pharmacy Nutrition Support Service (CPNSS) expired on 31st March 2024.</p> <p>Apologies that it has taken so long to organise an updated version.</p> <p>There is no need for you to sign up for the service again, if you have already done so for the original proposal. A copy of the updated SLA is attached for information. There has been no change to the service specification within the service and community pharmacies are not being asked to do anything additional or different.</p> <p>Please note: The reimbursement information at Section 9 has been carried over from the original SLA and no additional sign-up fee will be paid to existing participants. The set-up fee will only be paid to contractors opting to provide the service for the first time.</p> <p>All support materials/information relating to the provision of the service can be accessed from the CPDT website - here</p> <p>Janine Glen 23/07/2024</p>

ACTION	ACTION REQUIRED: ADRS SLAs
	<p>The Community Pharmacy network are key partners in the monitoring and treatment of patients who are Service Users of the Alcohol and Drug Recovery Services (ADRS).</p> <p>They contribute to the care of these patients by participating in several locally negotiated pharmacy services. Most, but not all of which are provided under the framework of an SLA agreed by CP Greater Glasgow & Clyde.</p> <p>The ADRS Central Pharmacy Team has recently completed a piece of work to update existing SLAs and develop frameworks for those services which didn't already have an SLA in place.</p> <p>We are now in a position to invite the community pharmacy network to sign up to these services for a period of three years.</p> <p>The suite of SLAs can be found here: NHS Greater Glasgow & Clyde (scot.nhs.uk)</p> <p>Independent pharmacy contractors should sign the participation forms for each of the services they wish to opt into and return to the</p>

Community Pharmacy Development Team (CPDT) using the contact details provided. **If you are a branch who are part of a company that operates a central sign-up process you do not need to respond to this communication as this will be co-ordinated from a central point within your company.**

PLEASE NOTE: The Naloxone and Injecting Equipment Provider (IEP) services are “limited” services and the only contractors that can only sign up to these SLAs are those who have previously been identified by the ADRS Team.

Signed participation forms should be submitted by close of play Thursday 8th August 2024.

Please contact: cpdt@ggc.scot.nhs.uk if you have any queries regarding any aspect of the above.

Janine Glen
23/07/2024

ACTION

Pharmacy Poster Campaign - Detect Cancer Early



24-25 - DCE - Be the Early Bird - Creative

Attached

Please note that the next pharmacy public health campaign will be a re-run of Detecting Cancer Early. Posters will be mailed out to all pharmacies in w/c 29th July and the campaign will run until 4th September.

The poster is below (front and back) and the covering letter is attached for your info.

A Stakeholder Toolkit is being finalised and will include 16:9 versions for anyone who wishes to use on plasma screens. This will be circulated in due course.



	<p>The following campaign will then be a new Dementia Anti Stigma campaign which launches on the 4th September, this will be circulated in due course.</p> <p>Elaine Muirhead 23/07/2024</p>
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Community Pharmacy Communication Update

Thursday 25th July 2024

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23/07/2024

REMINDER	BHIVA information email: Ordering and delivery of Gilead products during July and August 2024
 <p>Gilead Products.pdf</p> <p>Attached</p>	<p>We have recently learned that there will be some disruption to Gilead's ordering processes whilst they transition between IT systems. We are emailing to provide you with an update and some clarification regarding this matter. Recent communications have raised concern about potential supply interruptions. Gilead has confirmed that there is no shortage of stock, and measures are in place to ensure continued availability.</p> <p>Key Points:</p> <p>For the Blackout Period from 17 July to 5 August 2024 the key dates are:</p> <ol style="list-style-type: none"> 1. If possible, place an order for the whole of the Blackout period by 16 July 2024, these orders will be fulfilled through the usual Gilead distribution route 2. The final date by which orders can be placed and be fulfilled by the usual distribution route is 22 July 2024 3. Between 23 July and 5 August 2024, orders can still be placed by contacting Gilead Customer Services on 020 3681 4681, email: ukcustomer.services@gilead.com, please mark these orders as urgent and they will be fulfilled from via Gilead's UK wholesaler, Alcura.

	<ol style="list-style-type: none"> 1. Stock Availability: Gilead has provided reassurance that they have sufficient supplies to cover this period. 2. Order Placement: During the transition period, orders can still be placed through the usual Customer Services telephone and email routes. However, it is recommended to place orders in advance to avoid any delays.
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REMINDER	REMINDER FOR ALL FOUNDATION YEAR TRAINEES - PCR USERNAME AND PASSWORDS
	<p>Please remind all Foundation Year trainees that they should apply for a username and password for the Patient Care Record (PCR) from their Health Board once they have successfully qualified and have been allocated their registration number by the GPhC.</p> <p>Application forms can be accessed by following the undernoted link:</p> <p>pcr-user-creation-ifom-pharmacists.pdf (scot.nhs.uk)</p> <p>Janine Glen 16/07/2024</p>

REMINDER	Valproate FAQ
	<p>Please find below a link to a FAQ document that may be of help answering questions regarding treatment with sodium valproate in relation to the Pregnancy Prevention Programme and CP responsibilities when dispensing these medicines.</p> <p>ps-valproate-faq-final-2407.pdf (ggcmedicines.org.uk)</p> <p>Mairi-Anne McLean 16/07/2024</p>

REMINDER	PGD v31 new format for Schedules
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SCREENSHOT -
New-look UC PGD si

Attached

As you know, NHS 24 is responsible for the review/update of the National PGD for Urgent Supply of Medicines, Appliances and ACBS Products (UC PGD).

The next version (UC PGD v31) will have a new format and will be accompanied by a Medicines A-Z Look-up List. The Look-up List will mean you no longer have to refer to the BNF to identify whether a medicine can be supplied or not under the UC PGD. The UC PGD will be made up of two parts: the PGD (which still needs to be signed for legal purposes before use), and the Medicines A-Z Look-up List (which should be used alongside the PGD for reference). The attached screenshot shows what these will look like.

The Medicines Look-up List clearly defines those medicines which can (green) and cannot (red) be supplied, making it easier and quicker for you to identify this in practice. Medicines marked as amber are those medicines where supply is conditional e.g. only certain formulations are allowed.


Used together they should support you in helping anyone who has lost, run out of, or damaged a medicine, appliance or ACBS product and needs a further supply, providing them with the pharmaceutical care they need first time.

Dr John McAnaw ARPharmS

16/07/2024

REMINDER	Smoking Cessation Training - Tuesday 27th August
	<p><u>Smoking Cessation Training</u> <u>Tuesday 27th August 2024</u> <u>Leverndale Hospital</u> <u>Beresford Suite, 510 Crookston Road, Glasgow. G53 7TU</u></p> <p>In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff – 9am-4:00pm (approx).</p> <p>We presently have some places available for the event on the 27th August, 2024.</p> <p>The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and and NRT products. This session is open to all pharmacy staff. Fees will be paid to the pharmacy contractors to cover the costs of staff attending, (as pre-reg students are paid through NES, no need to claim).</p> <p>Please contact us ASAP by phone on 0141 201 4945, or by e-mail: pharmacyhit@ggc.scot.nhs.uk</p> <p>Places will be allocated on a first-come basis and will be confirmed in writing.</p> <p>Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements.</p> <p>Parking is available on a first come basis.</p> <p>Date 2024 Time: Nos Meeting Contact Event</p>

	Place				
	Tuesday 27th August 2024	09:00 – 16.00	30	Beresford Suite 0141 201 4945 pharmacyhit@ggc.scot.nhs.uk	QYW training
				Leverndale Hospital	
	Tuesday 24th September 2024	09:00 – 16:00	30	Campanile Hotel 0141 201 4945 pharmacyhit@ggc.scot.nhs.uk	QYW training

REMINDER	Early Warning System (EWS) Cascade
<div> EWS - All HSCPS - July 2024.pdf</div> <div>Attached</div>	<p>The Board initiated a test of the Early Warning System (EWS) on the 30th May 2024.</p> <p>Of the 28 cascade systems, 21 were successful. This represents a 75% success rate. Please note, this is a 27% increase in the EWS which took place in December 2023. I would like to thank those contractors who contributed to successfully completing the 21 cascades.</p> <p>On further scrutiny, we identified the following reasons for failure:-</p> <ol style="list-style-type: none">1. Pharmacy was not displaying the most up to date EWS Cascade2. Message not passed on by previous Pharmacy3. Unable to get through to the Master Station4. Unable to get through to the next Pharmacy on the list <p>We appreciate that there are often competing priorities within the Pharmacy and that time is precious; however, the Early Warning</p>

	<p>System is specifically used in emergent situations and the transfer of information is imperative.</p> <p>I have attached a further copy of each of the Board's HSCP's systems. Please identify your pharmacy within that document and print off the relevant cascade. I would like to reiterate the importance of all pharmacy staff, including locums, knowing and understanding the cascade process and what they will need to do in response to a message. It might therefore be helpful to site this document close to your main telephone.</p> <p>If there is anything in this cascade process which is unclear, or you would like to discuss further, please do not hesitate to contact me on 0141 201 6041.</p> <p>Michelle Cooper</p> <p>16/07/2024</p>
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REMINDER	New Opportunity for Community Pharmacy - Technical Apprenticeships
 <p>New Opportunity.pdf</p> <p>Attached</p>	<p>Please find attached a New Opportunity for Community Pharmacy to Access Technical Apprenticeships.</p> <p>Pamela Macintyre</p> <p>16/07/2024</p>

REMINDER	Creon Shortage - updated info
	<p>We are aware that an additional wholesaler (Ethigen) not included in our original information is now able to obtain unlicensed Creon®.</p> <p>Our table of suppliers is being updated accordingly.</p>

In order to make the process of sourcing unlicensed Creon® easier, the pre-approved price list (attached) has been amended to include;

1. Creon® 10000 - 100 pack (up to £55)
2. Creon® 25000 - 100 pack (up to £75)

Therefore, the usual authorisation process doesn't need to be followed.

Provided the cost is within the guide price shown, approval will be granted automatically.

As availability of ULM seems to be improving this should reduce/remove the need for patients to obtain supply from their hospital team.

Supply from hospital should only be necessary when all other routes have been exhausted.

Pamela Macintyre

11/07/2024

INDEX - Community Pharmacy Communications Updates

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to:

cpdt@ggc.scot.nhs.uk


Community Pharmacy Communication Update

Tuesday 30th July 2024





In this edition –

- **PHPU Newsletter Summer Edition 2024**
- **Realistic Medicine SWAY newsletter**
- **Medicine Supply Alert Notice – MSAN(2024)42 - Ipratropium Bromide 250micrograms/1ml And 500micrograms/2ml Nebuliser Liquid Unit Dose Vials, MSAN(2024)43 and MSAN(2024)44 – Quetiapine tablets and carbamazepine oral suspension sugar free (Accord) – 24 July 2024**
- **Electronic Claiming Workbook (ECW) Version 2.2**
- **Sexual and Reproductive Health at the Pharmacy - Survey**

ACTION	PHPU Newsletter Summer Edition 2024
 PHPU Newsletter.pdf Attached	Please find attached the summer edition of the PHPU newsletter Maureen McLean 30/07/2024

ACTION	Realistic Medicine SWAY newsletter
	Please see link below to the Realistic Medicine Sway Newsletter. https://sway.cloud.microsoft/OlpWKsiictkyvK9v?ref=Link Olivia Lamont 30/07/2024

ACTION	Medicine Supply Alert Notice – MSAN(2024)42 - Ipratropium Bromide 250micrograms/1ml And 500micrograms/2ml Nebuliser Liquid Unit Dose Vials, MSAN(2024)43 and MSAN(2024)44 – Quetiapine tablets and carbamazepine oral suspension sugar free (Accord) – 24 July 2024
 MSAN (2024) 24 Ipratropium.pdf Attachment	<p>Please find links below to an updated MSAN for quetiapine 150mg, 200mg and 300mg tablets, and an MSAN advising that carbamazepine 100mg/5ml oral suspension sugar free from Accord is out of stock until mid-August 2024.</p> <p>MSAN(2024)42 - Ipratropium bromide 250micrograms/1ml and 500micrograms/2ml nebuliser liquid unit dose vials <attached></p> <p>MSAN(2024)43 - Quetiapine 150mg, 200mg, 300mg tablets – UPDATE: msan-2024-43.pdf (scot.nhs.uk)</p> <p>MSAN(2024)44 - Carbamazepine 100mg/5ml oral suspension sugar free (Accord): msan-2024-44.pdf (scot.nhs.uk)</p> <p>Andreas Tzineris 25/07/2024</p>

ACTION	Electronic Claiming Workbook (ECW) Version 2.2
 ECW V2.2.xlsx Attached	<p>All pharmacies are now using the Electronic Claiming Workbook (ECW) for claims relating to locally negotiated pharmacy services.</p> <p>Please see <attached> the updated version of the ECW. Version 2.2 contains an updated look up table which has been amended to reflect the most recent changes in ownership. Please ensure that you are using the most up-to-date version before submitting your workbook. Claims submitted on previous versions may be returned unpaid.</p> <p>A 'User Guide' can also be found here for your information. We hope this is helpful and as always, if you have any issues please do let us know.</p> <p>Janine Glen 25/07/2024</p>

ACTION	Sexual and Reproductive Health at the Pharmacy - Survey
	<p>We have been approached by Dr John Reynolds Wright, who is looking to gather community pharmacist's views on the delivery and future of SRH care from community pharmacies.</p> <p>Please share your experiences, practice and views on delivery of sexual and reproductive healthcare (SRH) at the pharmacy to help shape future research and development in Scotland!</p> <p>The survey takes under 10 minutes to complete, but you need to be logged into Office365 using your NHS account to access it (it will not record your name/email, but will check you are eligible to respond). It can be completed on a phone or tablet as long as you have your login details. https://forms.office.com/e/zM9Z5vtaq3</p> <p>Please feel free to share with other pharmacists.</p> <p>Dr John Reynolds-Wright NES/CSO Clinical Lecturer in Sexual & Reproductive Health 26/07/2024</p>

[INDEX - Community Pharmacy Communications Updates](#)

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