



Community Pharmacy Communication Update

Tuesday 1st July 2025

New Items in this edition –


- **Getting started with PF+ (CCC) in NHSGGC**
- **Advanced Notification – Q1 Customer Complaints / Whistleblowing**
- **PCA(P)(2025) 16 - Additional Pharmaceutical Services – Pharmacy First Service Requirements**
- **Ceptava® (Mycophenolic Acid) 360mg Tablets Shortage**
- **Reminder for all Foundation Year Trainees - PCR Username and Passwords**

ACTION	Getting started with PF+ (CCC) in NHSGGC
	<p>The Community Pharmacy Development Team would like to invite all CPIPs who have registered in the last 12 months to offer Pharmacy First Plus within GGC to attend an introductory webinar.</p> <p>The webinar will introduce the team and describe the supports and governance processes we have in place to support CPIP prescribing. There will be an opportunity to ask questions at the end of the session.</p> <p>The Introductory Session with the Community Pharmacy Development Team webinar will be held on:</p> <p>Date: Wednesday 2nd July 2025 Time: 7:00pm Link to Teams: Join the meeting now</p> <p>Lorna Brown 24/06/2025</p>

ACTION	Advanced Notification – Q1 Customer Complaints / Whistleblowing
	<p>Q1 Customer Complaints / Whistleblowing, for the collection of information relating to the Patient Rights (Scotland) Act 2011 will be sent week commencing Monday 7th July 2025.</p> <p>You should note that submission of this information is a contractual requirement and as such you should complete the Webropol survey within the timescale which will appear in the covering message.</p> <p>Thank you for your continued co-operation.</p>

	Michelle Cooper – Contracts Supervisor 30/06/25
--	----------------------------------------------------

ACTION	PCA(P)(2025) 16 - Additional Pharmaceutical Services – Pharmacy First Service Requirements
	Please find link to PCA(P)(2025) 16- Additional pharmaceutical services – pharmacy first service requirements: pca2025-p-16.pdf 27/06/2025

ACTION	Ceptava® (Mycophenolic Acid) 360mg Tablets Shortage
 Ceptava.pdf Attached	<p>Please be aware that Myfortic® (mycophenolic acid) 360mg gastro-resistant tablets is the advised temporary alternative to Ceptava® (mycophenolic acid), based on clinical advice from Renal Services.</p> <p>If a prescription for Ceptava® is received and supply is unavailable, please contact the relevant GP practice via your usual communication channels to request that the prescription be updated to Myfortic® . This will enable appropriate dispensing and endorsement of Myfortic®, which is currently the only available brand.</p> <p>This approach will help prevent delays in patient treatment during the current shortage.</p> <p>To allow clinical teams to prioritise patient care, please do not direct supply-related queries to Renal Services, as they are currently experiencing high demand.</p> <p>For further details, please refer to the attached memo.</p> <p>Kathryn Chishom 01/07/2025</p>

ACTION	Reminder for all Foundation Year Trainees - PCR Username and Passwords
	<p>Please remind all Foundation Year trainees that they should apply for a user name and password for the Patient Care Record (PCR) from their Health Board once they have successfully qualified and have been allocated their registration number by the GPhC.</p> <p>Application forms can be accessed by following the undernoted link: pcr-user-creation-ifom-pharmacists.pdf (scot.nhs.uk)</p> <p>Janine Glen 01/07/2025</p>

Items from previous editions –

IMPORTANT INFORMATION	Alan Harrison Retirement
	<p>I wanted to let you know that Alan Harrison has now officially retired from his Lead Pharmacist for Community Care post. I am sure you will all join me in wishing him all the best in his retirement.</p> <p>I wanted to take the opportunity to update you on our plans to support the network over the next few months.</p> <p>We have completed a robust recruitment and selection process, and Rachel Bruce is the preferred candidate to replace Alan. Rachel worked in NHS GGC previously and will bring a wealth of experience back (remove) to the team. We are aiming for a 1st September start date to get Rachel inducted and settled into the team.</p> <p>In the interim Pamela Macintyre has agreed to step in to cover the main groups and committees that Alan was involved in. Pamela and I will be your main contacts if you require any support in the meantime.</p> <p>Jane Hall 24/06/2025</p>

IMPORTANT INFORMATION	Obtaining Paxlovid
	<p>If you are having difficulties getting Paxlovid in from Alliance (if showing unavailable on Alliance ordering system) please contact Alliance Customer Service on 0330 102 8412 to place an order.</p> <p>Please ensure you are using the correct PIP code of 4352712 when you are placing an order.</p> <p>Pharmacies can also contact Pfizer on the number below if required: Sales Order Management & Customer Excellence Team Telephone 0345 608 8866 Freephone 0800 032 7907</p> <p>Pamela Macintyre 17/06/2025</p>

IMPORTANT INFORMATION	Delivery of Dosette boxes to Housebound Patients
	<p>We have recently been made aware of a situation where dosettes boxes were delivered through a patients letterbox across 6 weeks when the patient was in hospital.</p>

	<p>Where we appreciate there had been no contact to the community pharmacy by either the GP practice or the hospital regarding the patient's admission, this has highlighted the fact that the delivery of medication to the patient had no checks in place around the receipt of the medication.</p> <p>This has provided a timely opportunity to ask the community pharmacy network to ensure that they review their delivery SOPs for medication being supplied to households ensuring specifically that there are processes in place to confirm that the patient or representative is in receipt of the medication.</p> <p>Pamela Macintyre 17/06/2025</p>
--	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

IMPORTANT INFORMATION	Updated Safety Information - Valproate
	<p>As you will be aware there are actions that Community Pharmacy should undertake when dispensing medicines containing Valproate.</p> <p>See link below for updated safety materials that are now available to support implementation of the regulatory measures announced in the National Patient Safety Alert. New materials are to be integrated into clinical practice when referring patients and when prescribing or dispensing valproate.</p> <p>Valproate (Belvo, Convulex, Depakote, Dyzantil, Epilim, Epilim Chrono or Chronosphere, Episenta, Epival, and Syonell ▼): updated safety and educational materials to support patient discussion on reproductive risks - GOV.UK</p> <p>Pamela Macintyre 17/06/2025</p>

IMPORTANT INFORMATION	CPD Learning Opportunities for Community Pharmacy Staff
	<p>Do you phone care homes regarding patient on Oral Nutritional Supplements?</p> <p>Do they talk about MUST and MUST step 5. Do you want to understand more of what this means?</p> <p>Below are links to the next round of Food Fluid and Nutrition webinars to promote in care homes. We also welcome any staff looking for a refresher on these topics. These webinars are going to be running regularly so we will continue to promote as dates come out.</p>

	<p>Project milkshake and food fortification (14.7.7.25 at 2pm-3.15pm) link to book a place</p> <p>https://events.teams.microsoft.com/event/61ba423f-3baf-48f5-8394-c0b8947913fd@10efe0bd-a030-4bca-809c-b5e6745e499a</p> <p>Gillian Mackay Advanced Practice Care Home Dietitian 17/06/2025</p>
--	-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

IMPORTANT INFORMATION	Transfer of ONS request and monitoring form
	<p>We thought it would be useful to highlight to community pharmacies that when a patient moves to a different community pharmacy and requires to start on a dosette box, can you please remember to transfer the ONS request and monitoring form (if this is in place) to the next pharmacy to help deliver seamless care.</p> <p>Wendy McGaugie 17/06/2025</p>

IMPORTANT INFORMATION	Let's Chat Vac - SVIP1615 Changes Routine Childhood Vaccination Schedule and The Selective Neonatal Hepatitis B
	<p><u>Sent on behalf PHS.</u></p> <p>Following advice from the Joint Committee on Vaccination and Immunisation (JCVI) on the upcoming changes to the childhood schedule, Public Health Scotland (PHS) has revised the 'Protect your child against serious diseases' leaflet. This is to ensure that parents and carers have access to up-to-date information about the routine childhood vaccination programme.</p> <p>The changes will take place across 2 phases. Changes in Phase 1 will begin from 1 July 2025 with Phase 2 coming into effect from January 2026. PHS would be grateful for your support in replacing your existing stock of this leaflet to ensure health professionals access the correct version to support informed consent, prior to vaccination. Due to the phased approach, PHS will provide an updated version of this leaflet again later in the year so would encourage you to manage stock accordingly.</p> <p>This resource will be available to order online once stock is available.</p> <p>The front cover of the updated leaflet is displayed below for your convenience. This leaflet should be used from 1 July 2025:</p>



Please only order the stock you will require until the end of December 2025. An updated final version of this resource will be available to order before December 2025.

To order this leaflet in other formats (such as Easy Read and large print) or languages, please email phs.otherformats@phs.scot

If you would like to provide feedback, please email phs.svipconfidenceandequity@phs.scot

With effect from **9 June 2025** can you please recycle any existing stock you have of the following leaflet as it will not contain the correct information:



In addition, PHS has also revised the '**What to expect after vaccination: Babies and children up to 5 years**' information resource.

You can also order this resource online once stock is available.

With effect from **9 June 2025** can you please recycle any existing stock you have of the previous version as it will not contain the correct information.

Pauline Atkinson
20/05/2025

IMPORTANT INFORMATION	QYW Training – Tuesday 19th August 2025
	<p>In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff.</p> <p>The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff.</p>

We presently have some places available for the event on Tuesday 19th August 2025. Places will be allocated on a first-come basis and will be confirmed in writing.

<u>Date</u>	<u>Duration</u>	<u>Venue</u>
Tuesday 19th August 2025	9:00 – 16:00	Beresford Suite Levendale Hospital 510 Crookston Road Glasgow G53 7TU

Please contact us ASAP by phone on 0141 201 4945, or by e-mail ggc.pharmacyhit@nhs.scot

Parking is available on a first come basis.

Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements.

Annette Robb
20/05/2025

IMPORTANT INFORMATION

FAST Education Offer



FAST Training
Session.pdf

Attached

Please see attached offer of training run by Chest Heart and Stroke Scotland on the FAST tool for identifying a stroke.

The dates and information are noted below and a poster is attached which can be displayed in staff areas.

This training is funded by the Scottish Government, and it is strongly recommended that clinical and non-clinical staff working with patients in **Emergency Departments, Primary Care (including community pharmacies), and the Scottish Ambulance Service** attend one of the sessions.

Each session will be no longer than 30 minutes, and will include a short presentation and time for discussion / questions via Microsoft Teams. This training is for **patient-facing** clinical and non-clinical staff working in **only Emergency Departments, Primary Care, and the Scottish Ambulance Service** (i.e. reception staff included), throughout Scotland.

A CPD certificate will be available for staff upon completion. Dates and times are as follows:

FAST Education Dates
Tuesday 22nd July 15:00

Wednesday 6th August 19:00

Monday 25th August 13:00

Please can all attendees sign up via the following Microsoft Forms link. A Microsoft Teams invite will be sent out for the session nearer the date.

SIGN UP:

<https://forms.office.com/e/YiFrAbRwtv>

Please share this information with your clinical teams and encourage them to sign up. Please get in contact with me if you have any further questions.

Esther Pullen

esther.pullen@chss.org.uk

09/05/2025

[INDEX - Community Pharmacy Communications Updates](#)

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: ggc.newpharmacy.applications@nhs.scot





Community Pharmacy Communication Update

Tuesday 8th July 2025

New Items in this edition –

- **Narcotics Anonymous**
- **PCA (P)(2025) 17 - Extension to Serious Shortage Protocols for Estradot® (Estradiol) Patches**
- **Let's Chat Vac - RSV**
- **Medicines Update for Dissemination**

ACTION	Narcotics Anonymous
 1961 UKP DL 8pp Survey 2024.pdf  June 2025 WTF Doc.pdf Attached	<p>Please find attached the information pertaining to Narcotics Anonymous meetings.</p> <p>The details provided are dated for June; however, it has been confirmed that the days and times are recurring, therefore this information remains accurate going forward.</p> <p>Mary Clare Madden 08/07/2025</p>

ACTION	PCA (P)(2025) 17 - Extension to Serious Shortage Protocols for Estradot® (Estradiol) Patches
	<p>Please find link below for NHS Circular PCA(P)(2025) 17 - Extension to Serious Shortage Protocols for Estradot® (Estradiol) Patches</p> <p>www.publications.scot.nhs.uk/files/pca2025-p-17.pdf</p> <p>08/07/2025</p>

ACTION	Let's Chat Vac - RSV
	<p>The Vaccination Communication Planning Group would appreciate your support in promotion of the Respiratory Syncytial Virus (RSV) vaccination campaign. The RSV vaccination programme is being offered to eligible older adults across health boards from June - September. The vaccine is also offered to pregnant women from 28 weeks of pregnancy, all year round.</p> <p>The vaccine is being offered to:</p>

- people turning 75 years old on and between 1 August 2025 and 31 July 2026*
- pregnant women (from 28 weeks of pregnancy).

* Those aged 76-79 who have previously not received the RSV vaccine may still be eligible for vaccination. Individuals should contact their local NHS immunisation team for more information.

What can you do to support?

Using the enclosed toolkit to promote as follows:

- Use hashtag **#RSVvaccineScot** in any communication cascades/display
- Display Social Media Captions on twitter [Campaign assets | Public Health Scotland News](#)
- Display Video Assets on twitter, digital screens, websites/pages, [Social Media Assets](#)
- Display static assets on digital billboards, facebook or any of social media platforms.


Sharing Patient Information, which is available in a range of formats [accessible here](#).

**On behalf of the
NHSGGC Vaccination Communication Planning Group**
08/07/2025

ACTION	Medicines Update for Dissemination
	<p>GGC Medicines Update is a series of blogs with important medicines related messages relevant to all healthcare professionals across GGC.</p> <p>Please see below for relevant updates.</p> <p>Updated blogs Click on the following links to access the recently updated Medicines Update blogs.</p> <ul style="list-style-type: none"> • Formulary Update - Emollients • Drug Safety Update – Laxatives and the use of starch-based thickeners <p>Updates</p> <ul style="list-style-type: none"> • Guideline News May 2025 • Formulary Update May/June 2025 • MHRA Safety Roundup June 2025 <p>08/07/2025</p>

Items from previous editions –

IMPORTANT INFORMATION	Getting started with PF+ (CCC) in NHSGGC
	<p>The Community Pharmacy Development Team would like to invite all CPIPs who have registered in the last 12 months to offer Pharmacy First Plus within GGC to attend an introductory webinar.</p> <p>The webinar will introduce the team and describe the supports and governance processes we have in place to support CPIP prescribing. There will be an opportunity to ask questions at the end of the session.</p> <p>The Introductory Session with the Community Pharmacy Development Team webinar will be held on:</p> <p>Date: Wednesday 2nd July 2025 Time: 7:00pm Link to Teams: Join the meeting now</p> <p>Lorna Brown 24/06/2025</p>
IMPORTANT INFORMATION	Advanced Notification – Q1 Customer Complaints / Whistleblowing
	<p>Q1 Customer Complaints / Whistleblowing, for the collection of information relating to the Patient Rights (Scotland) Act 2011 will be sent week commencing Monday 7th July 2025.</p> <p>You should note that submission of this information is a contractual requirement and as such you should complete the Webropol survey within the timescale which will appear in the covering message.</p> <p>Thank you for your continued co-operation. Michelle Cooper – Contracts Supervisor 30/06/25</p>
IMPORTANT INFORMATION	PCA(P)(2025) 16 - Additional Pharmaceutical Services – Pharmacy First Service Requirements
	<p>Please find link to PCA(P)(2025) 16- Additional pharmaceutical services – pharmacy first service requirements: pca2025-p-16.pdf</p> <p>27/06/2025</p>

IMPORTANT INFORMATION	Ceptava® (Mycophenolic Acid) 360mg Tablets Shortage
<div data-bbox="183 197 239 264"></div> <div data-bbox="145 271 272 293">Ceptava.pdf</div> <div data-bbox="134 376 284 409">Attached</div>	<p>Please be aware that Myfortic® (mycophenolic acid) 360mg gastro-resistant tablets is the advised temporary alternative to Ceptava® (mycophenolic acid), based on clinical advice from Renal Services.</p> <p>If a prescription for Ceptava® is received and supply is unavailable, please contact the relevant GP practice via your usual communication channels to request that the prescription be updated to Myfortic® . This will enable appropriate dispensing and endorsement of Myfortic®, which is currently the only available brand.</p> <p>This approach will help prevent delays in patient treatment during the current shortage.</p> <p>To allow clinical teams to prioritise patient care, please do not direct supply-related queries to Renal Services, as they are currently experiencing high demand.</p> <p>For further details, please refer to the attached memo.</p> <p>Kathryn Chishom 01/07/2025</p>

IMPORTANT INFORMATION	Reminder for all Foundation Year Trainees - PCR Username and Passwords
	<p>Please remind all Foundation Year trainees that they should apply for a user name and password for the Patient Care Record (PCR) from their Health Board once they have successfully qualified and have been allocated their registration number by the GPhC.</p> <p>Application forms can be accessed by following the undernoted link:</p> <p>pcr-user-creation-iform-pharmacists.pdf (scot.nhs.uk)</p> <p>Janine Glen 01/07/2025</p>

IMPORTANT INFORMATION	Alan Harrison Retirement
	<p>I wanted to let you know that Alan Harrison has now officially retired from his Lead Pharmacist for Community Care post. I am sure you will all join me in wishing him all the best in his retirement.</p> <p>I wanted to take the opportunity to update you on our plans to support the network over the next few months.</p>

	<p>We have completed a robust recruitment and selection process, and Rachel Bruce is the preferred candidate to replace Alan. Rachel worked in NHS GGC previously and will bring a wealth of experience back (remove) to the team. We are aiming for a 1st September start date to get Rachel inducted and settled into the team.</p> <p>In the interim Pamela Macintyre has agreed to step in to cover the main groups and committees that Alan was involved in. Pamela and I will be your main contacts if you require any support in the meantime.</p> <p>Jane Hall 24/06/2025</p>
--	-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

IMPORTANT INFORMATION	CPD Learning Opportunities for Community Pharmacy Staff
	<p>Do you phone care homes regarding patient on Oral Nutritional Supplements?</p> <p>Do they talk about MUST and MUST step 5. Do you want to understand more of what this means?</p> <p>Below are links to the next round of Food Fluid and Nutrition webinars to promote in care homes. We also welcome any staff looking for a refresher on these topics. These webinars are going to be running regularly so we will continue to promote as dates come out.</p> <p>Project milkshake and food fortification (14.7.7.25 at 2pm-3.15pm) link to book a place https://events.teams.microsoft.com/event/61ba423f-3baf-48f5-8394-c0b8947913fd@10efe0bd-a030-4bca-809c-b5e6745e499a</p> <p>Gillian Mackay Advanced Practice Care Home Dietitian 17/06/2025</p>

IMPORTANT INFORMATION	QYW Training – Tuesday 19th August 2025
	<p>In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff.</p> <p>The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff.</p>

We presently have some places available for the event on Tuesday 19th August 2025. Places will be allocated on a first-come basis and will be confirmed in writing.

<u>Date</u>	<u>Duration</u>	<u>Venue</u>
Tuesday 19th August 2025	9:00 – 16:00	Beresford Suite Levensdale Hospital 510 Crookston Road Glasgow G53 7TU

Please contact us ASAP by phone on 0141 201 4945, or by e-mail ggc.pharmacyhit@nhs.scot

Parking is available on a first come basis.

Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements.

Annette Robb
20/05/2025

IMPORTANT INFORMATION



FAST Training
Session.pdf

Attached

FAST Education Offer

Please see attached offer of training run by Chest Heart and Stroke Scotland on the FAST tool for identifying a stroke.

The dates and information are noted below and a poster is attached which can be displayed in staff areas.

This training is funded by the Scottish Government, and it is strongly recommended that clinical and non-clinical staff working with patients in **Emergency Departments, Primary Care (including community pharmacies), and the Scottish Ambulance Service** attend one of the sessions.

Each session will be no longer than 30 minutes, and will include a short presentation and time for discussion / questions via Microsoft Teams. This training is for **patient-facing** clinical and non-clinical staff working in **only Emergency Departments, Primary Care, and the Scottish Ambulance Service** (i.e. reception staff included), throughout Scotland.

A CPD certificate will be available for staff upon completion. Dates and times are as follows:

FAST Education Dates
Tuesday 22nd July 15:00
Wednesday 6th August 19:00

Monday 25th August 13:00

Please can all attendees sign up via the following Microsoft Forms link. A Microsoft Teams invite will be sent out for the session nearer the date.

SIGN UP:

<https://forms.office.com/e/YiFrAbRwtv>

Please share this information with your clinical teams and encourage them to sign up. Please get in contact with me if you have any further questions.

Esther Pullen

esther.pullen@chss.org.uk

09/05/2025

[INDEX - Community Pharmacy Communications Updates](#)

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: ggc.newpharmacy.applications@nhs.scot



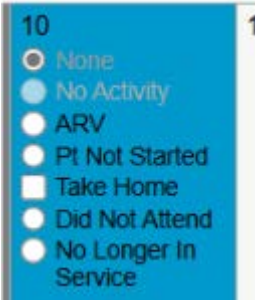
Community Pharmacy Communication Update

Tuesday 15th July 2025

New Items in this edition –

- **Prednisolone 5mg Tablets**
- **NEO ARV/HIV Module**
- **Updated Early Warning Systems**



ACTION	Prednisolone 5mg Tablets
	<p>In line with NHSGGC policy, all prescribers in NHSGGC are being asked to prescribe standard tablets rather than soluble tablets, due the significant cost differences.</p> <p>Prednisolone 5mg soluble tablets are almost 50 times more expensive than standard 5mg tablets.</p> <p>All patients, including children (with the exception of those patients using NJ tubes) should be prescribed standard prednisolone tablets.</p> <p>Studies show that all standard prednisolone tabs will disperse in water; some brands will disperse almost immediately, and others may take two to five minutes.</p> <p>Please reassure patients/parents that the use of standard tablets is appropriate.</p> <p>Carol Smart 15/07/2025</p>

ACTION	NEO ARV/HIV Module
	<p>To help manage cases where patients don't begin their treatment on the scheduled start date, we've added a new calendar status in the NEO ARV module: "Pt Not Started".</p> 

	<p>Please select this status if the patient has not yet started their treatment. This supports our "no payment until the calendar is completed" policy and helps us maintain accurate records.</p> <p>Thank you for your attention to this update and for your continued support.</p> <p>Michelle Cooper 15/07/2025</p>
--	-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

ACTION	Updated Early Warning Systems
	<p>Please find attached an updated report which contains the Early Warning Systems (EWS) for each of the Board's HSCP's. A copy of this report can also be found on the Community Pharmacy Website: NHS Community Pharmacy Website (scot.nhs.uk)</p> <p>Please identify your pharmacy and print off the relevant cascade.</p> <p>I would like to reiterate the importance of all pharmacy staff, including Locums, knowing and understanding the cascade process and what they will need to do in response to a message. It may therefore be helpful to site this document close to your main telephone.</p> <p>As a reminder, this cascade system can be started by either a Board Officer or any Community Pharmacist. Anyone initiating the system should telephone the 'Master Station' clearly relaying the message that is required for circulation. The 'Master Station' will start the cascade of calls by telephoning the next pharmacy on the list, who will in turn, telephone the next pharmacy and so forth until the last pharmacy calls the 'Master Station'. When the 'Master Station' receives the call from the last pharmacy in the cascade, it should contact the person who initiated the cascade thus completing the cycle.</p> <p>It is essential that pharmacies follow this cascade in the specified order to ensure that all pharmacies receive the message and that the communication is successfully exchanged throughout each HSCP System. Closed pharmacies should be by-passed; however, it would be helpful to telephone them with the message once they re-open. In these instances, please advise us that you have already passed on the message to the pharmacy they were expected to contact, which will stop unnecessary calls.</p> <p>If there is anything in this cascade process which is unclear or you would like to discuss further, please telephone Michelle Cooper on 0141-201-6041.</p> <p>Michelle Cooper 15/07/2025</p>

Items from previous editions –

IMPORTANT INFORMATION	Narcotics Anonymous
 1961 UKP DL 8pp Survey 2024.pdf  June 2025 WTF Doc.pdf Attached	<p>Please find attached the information pertaining to Narcotics Anonymous meetings.</p> <p>The details provided are dated for June; however, it has been confirmed that the days and times are recurring, therefore this information remains accurate going forward.</p> <p>Mary Clare Madden 08/07/205</p>
IMPORTANT INFORMATION	PCA (P)(2025) 17 - Extension to Serious Shortage Protocols for Estradot® (Estradiol) Patches
	<p>Please find link below for NHS Circular PCA(P)(2025) 17 - Extension to Serious Shortage Protocols for Estradot® (Estradiol) Patches</p> <p>www.publications.scot.nhs.uk/files/pca2025-p-17.pdf</p> <p>08/07/2025</p>
IMPORTANT INFORMATION	Let's Chat Vac - RSV
	<p>The Vaccination Communication Planning Group would appreciate your support in promotion of the Respiratory Syncytial Virus (RSV) vaccination campaign. The RSV vaccination programme is being offered to eligible older adults across health boards from June - September. The vaccine is also offered to pregnant women from 28 weeks of pregnancy, all year round.</p> <p>The vaccine is being offered to:</p> <ul style="list-style-type: none">• people turning 75 years old on and between 1 August 2025 and 31 July 2026*• pregnant women (from 28 weeks of pregnancy). <p>* Those aged 76-79 who have previously not received the RSV vaccine may still be eligible for vaccination. Individuals should contact their local NHS immunisation team for more information.</p> <p><u>What can you do to support?</u></p> <p>Using the enclosed toolkit to promote as follows:</p>

	<ul style="list-style-type: none"> • Use hashtag #RSVvaccineScot in any communication cascades/display • Display Social Media Captions on twitter Campaign assets Public Health Scotland News • Display Video Assets on twitter, digital screens, websites/pages, Social Media Assets • Display static assets on digital billboards, facebook or any of social media platforms. <p>Sharing Patient Information, which is available in a range of formats accessible here.</p> <p>On behalf of the NHSGGC Vaccination Communication Planning Group 08/07/2025</p>
--	-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

IMPORTANT INFORMATION	Medicines Update for Dissemination
	<p>GGC Medicines Update is a series of blogs with important medicines related messages relevant to all healthcare professionals across GGC.</p> <p>Please see below for relevant updates.</p> <p>Updated blogs Click on the following links to access the recently updated Medicines Update blogs.</p> <ul style="list-style-type: none"> • Formulary Update - Emollients • Drug Safety Update – Laxatives and the use of starch-based thickeners <p>Updates</p> <ul style="list-style-type: none"> • Guideline News May 2025 • Formulary Update May/June 2025 • MHRA Safety Roundup June 2025 <p>08/07/2025</p>

IMPORTANT INFORMATION	Ceptava® (Mycophenolic Acid) 360mg Tablets Shortage
	Please be aware that Myfortic® (mycophenolic acid) 360mg gastro-resistant tablets is the advised temporary alternative



Ceptava.pdf

Attached

to **Ceptava® (mycophenolic acid)**, based on clinical advice from **Renal Services**.

If a prescription for Ceptava® is received and supply is unavailable, please contact the relevant GP practice via your usual communication channels to request that the prescription be updated to **Myfortic®**. This will enable appropriate dispensing and endorsement of Myfortic®, which is currently the only available brand.

This approach will help prevent delays in patient treatment during the current shortage.

To allow clinical teams to prioritise patient care, please do not direct supply-related queries to Renal Services, as they are currently experiencing high demand.

For further details, please refer to the attached memo.

Kathryn Chishom
01/07/2025

IMPORTANT INFORMATION

QYW Training – Tuesday 19th August 2025

In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff.

The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff.


We presently have some places available for the event on Tuesday 19th August 2025. Places will be allocated on a first-come basis and will be confirmed in writing.

<u>Date</u>	<u>Duration</u>	<u>Venue</u>
Tuesday 19th August 2025	9:00 – 16:00	Beresford Suite Levensdale Hospital 510 Crookston Road Glasgow G53 7TU

Please contact us ASAP by phone on 0141 201 4945, or by e-mail ggc.pharmacyhit@nhs.scot

Parking is available on a first come basis.

	<p>Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements.</p> <p>Annette Robb 20/05/2025</p>
--	----------------------------------------------------------------------------------------------------------------------------------------------------------

IMPORTANT INFORMATION	FAST Education Offer
<div><p>FAST Training Session.pdf</p></div> <p>Attached</p>	<p>Please see attached offer of training run by Chest Heart and Stroke Scotland on the FAST tool for identifying a stroke.</p> <p>The dates and information are noted below and a poster is attached which can be displayed in staff areas.</p> <p>This training is funded by the Scottish Government, and it is strongly recommended that clinical and non-clinical staff working with patients in Emergency Departments, Primary Care (including community pharmacies), and the Scottish Ambulance Service attend one of the sessions.</p> <p>Each session will be no longer than 30 minutes, and will include a short presentation and time for discussion / questions via Microsoft Teams. This training is for patient-facing clinical and non-clinical staff working in only Emergency Departments, Primary Care, and the Scottish Ambulance Service (i.e. reception staff included), throughout Scotland.</p> <p>A CPD certificate will be available for staff upon completion. Dates and times are as follows:</p> <p><u>FAST Education Dates</u> Tuesday 22nd July 15:00 Wednesday 6th August 19:00 Monday 25th August 13:00</p> <p>Please can all attendees sign up via the following Microsoft Forms link. A Microsoft Teams invite will be sent out for the session nearer the date.</p> <p>SIGN UP: https://forms.office.com/e/YiFrAbRwtv</p> <p>Please share this information with your clinical teams and encourage them to sign up. Please get in contact with me if you have any further questions.</p> <p>Esther Pullen esther.pullen@chss.org.uk</p>

[INDEX - Community Pharmacy Communications Updates](#)

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: ggc.newpharmacy.applications@nhs.scot



Community Pharmacy Communication Update


Tuesday 22nd July 2025

New Items in this edition –


- Patient Information Leaflet – Keppra® to Generic Levetiracetam Switch
- PCA (P)(2025) 18 - Pharmaceutical Services: Amendments in Respect Of Community Pharmacy Remuneration Arrangements From 1 April 2025
- Travel Health Websites Letter 09.07.25

ACTION	Patient Information Leaflet – Keppra® to Generic Levetiracetam Switch
	<p>A patient information leaflet is now available to support the switch from Keppra® (levetiracetam) to generic levetiracetam in line with national guidance and NHSGGC cost efficiency work.</p> <p>While there is no requirement to routinely provide the leaflet, you may find it helpful when speaking with patients who have concerns or queries about receiving a different version of their epilepsy medicine. The leaflet explains:</p> <ul style="list-style-type: none"> • The MHRA's classification of levetiracetam as a Category 3 antiepileptic (low risk when switching versions). • Reasons why a different version may be dispensed (e.g. cost efficiency, supply). • What patients should expect regarding appearance, ingredients, and potential side effects. <p>The leaflet is available here: Switching from Keppra® to generic Levetiracetam - NHSGGC</p> <p>Please use your professional judgement to decide when it would be helpful to share this information with patients.</p> <p>If you have any questions, please contact the prescribing support team at ggc.prescribing2@nhs.scot</p> <p>Kathryn Chisholm 21/07/2025</p>

ACTION	PCA (P)(2025) 18 - Pharmaceutical Services: Amendments in Respect of Community Pharmacy Remuneration Arrangements From 1 April 2025
	<p>Please find link below for NHS Circular PCA(P)(2025) 18 - Pharmaceutical Services: Amendments In Respect Of Community Pharmacy Remuneration Arrangements From 1 April 2025</p> <p>www.publications.scot.nhs.uk/files/pca2025-p-18.pdf</p> <p>22/07/2025</p>

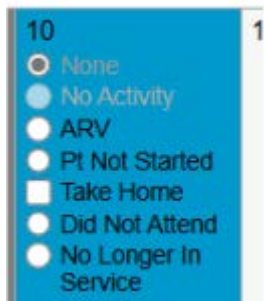
ACTION	Travel Health Websites Letter 09.07.25
 <p>Travel Health Website.pdf Attached</p>	<p>Please see attached information relating to immediate action regarding TRAVAX and Fit for Health websites. This is will be of importance for any community pharmacy who provides any travel advice or private travel service.</p> <p>These two websites will no longer be maintained and healthcare professionals are advised to access NaTHNaC website Travel Health Pro https://nathnac.net/ with immediate effect.</p> <p>Apologies for cross posting if you have been contacted directly on this matter.</p> <p>Elaine Paton 22/07/25</p>

Items from previous editions –

IMPORTANT INFORMATION	Research Assistance
 <p>Information Leaflet.docx Attached</p>	<p>I am looking to recruit pharmacists from all sectors to gain their thoughts on the barriers and enablers on credentialing as an RPS Core Advanced pharmacist through one to one online interviews that will last approximately 40 minutes.</p> <p>It is hoped that captured views will inform recommendations on if and how to increase RPS core advanced curriculum credentialling rates within Scotland.</p> <p>All information gathered will remain confidential and will be anonymised for publication.</p>

	<p>Please read the attached information leaflet and if you would like to participate or have any questions then please contact Gareth at g.mcconnell@rgu.ac.uk or gareth.mcconnell@nhs.scot</p> <p>Gareth McConnell (GPCP Advanced II) Senior Pharmacist (Primary Care) 18/07/2025</p>
--	------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

IMPORTANT INFORMATION	Prednisolone 5mg Tablets
	<p>In line with NHSGGC policy, all prescribers in NHSGGC are being asked to prescribe standard tablets rather than soluble tablets, due the significant cost differences.</p> <p>Prednisolone 5mg soluble tablets are almost 50 times more expensive than standard 5mg tablets.</p> <p>All patients, including children (with the exception of those patients using NJ tubes) should be prescribed standard prednisolone tablets.</p> <p>Studies show that all standard prednisolone tabs will disperse in water; some brands will disperse almost immediately, and others may take two to five minutes.</p> <p>Please reassure patients/parents that the use of standard tablets is appropriate.</p> <p>Carol Smart 15/07/2025</p>

IMPORTANT INFORMATION	NEO ARV/HIV Module
	<p>To help manage cases where patients don't begin their treatment on the scheduled start date, we've added a new calendar status in the NEO ARV module: "Pt Not Started".</p>  <p>Please select this status if the patient has not yet started their treatment. This supports our "no payment until the calendar is completed" policy and helps us maintain accurate records.</p>

Thank you for your attention to this update and for your continued support.

Michelle Cooper
15/07/2025

IMPORTANT INFORMATION

Updated Early Warning Systems

Please find attached an updated report which contains the Early Warning Systems (EWS) for each of the Board's HSCP's. A copy of this report can also be found on the Community Pharmacy Website: [NHS Community Pharmacy Website \(scot.nhs.uk\)](https://scot.nhs.uk)

Please identify your pharmacy and print off the relevant cascade.



I would like to reiterate the importance of all pharmacy staff, including Locums, knowing and understanding the cascade process and what they will need to do in response to a message. It may therefore be helpful to site this document close to your main telephone.

As a reminder, this cascade system can be started by either a Board Officer or any Community Pharmacist. Anyone initiating the system should telephone the 'Master Station' clearly relaying the message that is required for circulation. The 'Master Station' will start the cascade of calls by telephoning the next pharmacy on the list, who will in turn, telephone the next pharmacy and so forth until the last pharmacy calls the 'Master Station'. When the 'Master Station' receives the call from the last pharmacy in the cascade, it should contact the person who initiated the cascade thus completing the cycle.

It is essential that pharmacies follow this cascade in the specified order to ensure that all pharmacies receive the message and that the communication is successfully exchanged throughout each HSCP System. Closed pharmacies should be by-passed; however, it would be helpful to telephone them with the message once they re-open. In these instances, please advise us that you have already passed on the message to the pharmacy they were expected to contact, which will stop unnecessary calls.

If there is anything in this cascade process which is unclear or you would like to discuss further, please telephone Michelle Cooper on 0141-201-6041.

Michelle Cooper
15/07/2025

IMPORTANT INFORMATION	Narcotics Anonymous
 1961 UKP DL 8pp Survey 2024.pdf  June 2025 WTF Doc.pdf Attached	<p>Please find attached the information pertaining to Narcotics Anonymous meetings.</p> <p>The details provided are dated for June; however, it has been confirmed that the days and times are recurring, therefore this information remains accurate going forward.</p> <p>Mary Clare Madden 08/07/205</p>

IMPORTANT INFORMATION	PCA (P)(2025) 17 - Extension to Serious Shortage Protocols for Estradot® (Estradiol) Patches
	<p>Please find link below for NHS Circular PCA(P)(2025) 17 - Extension to Serious Shortage Protocols for Estradot® (Estradiol) Patches</p> <p>www.publications.scot.nhs.uk/files/pca2025-p-17.pdf</p> <p>08/07/2025</p>

IMPORTANT INFORMATION	Let's Chat Vac - RSV
	<p>The Vaccination Communication Planning Group would appreciate your support in promotion of the Respiratory Syncytial Virus (RSV) vaccination campaign. The RSV vaccination programme is being offered to eligible older adults across health boards from June - September. The vaccine is also offered to pregnant women from 28 weeks of pregnancy, all year round.</p> <p>The vaccine is being offered to:</p> <ul style="list-style-type: none"> • people turning 75 years old on and between 1 August 2025 and 31 July 2026* • pregnant women (from 28 weeks of pregnancy). <p>* Those aged 76-79 who have previously not received the RSV vaccine may still be eligible for vaccination. Individuals should contact their local NHS immunisation team for more information.</p> <p><u>What can you do to support?</u></p> <p>Using the enclosed toolkit to promote as follows:</p> <ul style="list-style-type: none"> • Use hashtag #RSVvaccineScot in any communication cascades/display • Display Social Media Captions on twitter Campaign assets Public Health Scotland News

- Display Video Assets on twitter, digital screens, websites/pages, [Social Media Assets](#)
- Display static assets on digital billboards, facebook or any of social media platforms.

Sharing Patient Information, which is available in a range of formats [accessible here](#).

**On behalf of the
NHSGGC Vaccination Communication Planning Group**
08/07/2025

IMPORTANT INFORMATION	Medicines Update for Dissemination
	<p>GGC Medicines Update is a series of blogs with important medicines related messages relevant to all healthcare professionals across GGC.</p> <p>Please see below for relevant updates.</p> <p>Updated blogs Click on the following links to access the recently updated Medicines Update blogs.</p> <ul style="list-style-type: none"> • Formulary Update - Emollients • Drug Safety Update – Laxatives and the use of starch-based thickeners <p>Updates</p> <ul style="list-style-type: none"> • Guideline News May 2025 • Formulary Update May/June 2025 • MHRA Safety Roundup June 2025 <p>08/07/2025</p>

IMPORTANT INFORMATION	QYW Training – Tuesday 19th August 2025
	<p>In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff.</p> <p>The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff.</p>

We presently have some places available for the event on Tuesday 19th August 2025. Places will be allocated on a first-come basis and will be confirmed in writing.

<u>Date</u>	<u>Duration</u>	<u>Venue</u>
Tuesday 19th August 2025	9:00 – 16:00	Beresford Suite Levensdale Hospital 510 Crookston Road Glasgow G53 7TU

Please contact us ASAP by phone on 0141 201 4945, or by e-mail ggc.pharmacyhit@nhs.scot

Parking is available on a first come basis.

Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements.

Annette Robb
20/05/2025

IMPORTANT INFORMATION



FAST Training
Session.pdf

Attached

FAST Education Offer

Please see attached offer of training run by Chest Heart and Stroke Scotland on the FAST tool for identifying a stroke.

The dates and information are noted below and a poster is attached which can be displayed in staff areas.

This training is funded by the Scottish Government, and it is strongly recommended that clinical and non-clinical staff working with patients in **Emergency Departments, Primary Care (including community pharmacies), and the Scottish Ambulance Service** attend one of the sessions.

Each session will be no longer than 30 minutes, and will include a short presentation and time for discussion / questions via Microsoft Teams. This training is for **patient-facing** clinical and non-clinical staff working in **only Emergency Departments, Primary Care, and the Scottish Ambulance Service** (i.e. reception staff included), throughout Scotland.

A CPD certificate will be available for staff upon completion. Dates and times are as follows:

FAST Education Dates
Wednesday 6th August 19:00
Monday 25th August 13:00

Please can all attendees sign up via the following Microsoft Forms link. A Microsoft Teams invite will be sent out for the session nearer the date.

SIGN UP:

<https://forms.office.com/e/YiFrAbRwtv>

Please share this information with your clinical teams and encourage them to sign up. Please get in contact with me if you have any further questions.

Esther Pullen

esther.pullen@chss.org.uk

09/05/2025

[INDEX - Community Pharmacy Communications Updates](#)

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: ggc.newpharmacy.applications@nhs.scot



Community Pharmacy Communication Update


Tuesday 29th July 2025


New Items in this edition –

- **Smoking Cessation Training – Tuesday 19th August 2025**
- **Pre-approved Price List for Commonly Requested Unlicensed Medicines**
- **Electronic Claiming Workbook (ECW) - V3.2**

ACTION	Smoking Cessation Training – Tuesday 19th August 2025												
	<p>In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy, it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff.</p> <p>The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff.</p> <p>We presently have some places available for the event on Tuesday 19th August 2025.</p> <p>Places will be allocated on a first-come basis and will be confirmed in writing.</p> <table><tr><th><u>Date</u></th><th><u>Duration</u></th><th><u>Venue</u></th></tr><tr><td>Tuesday 19th August 2025</td><td>9:00 – 16:00</td><td>Beresford Suite Levendale Hospital 510 Crookston Road Glasgow G53 7TU</td></tr></table> <p><u>Future Dates:</u></p> <table><tr><th><u>Date</u></th><th><u>Duration</u></th><th><u>Venue</u></th></tr><tr><td>Wednesday 17th September 2025</td><td>9:00 – 16:00</td><td>Clydebank Health Centre</td></tr></table> <p>Please contact us ASAP by phone on 0141 201 4945, or by e-mail ggc.pharmacyhit@nhs.scot</p> <p>Parking is available on a first come basis.</p>	<u>Date</u>	<u>Duration</u>	<u>Venue</u>	Tuesday 19th August 2025	9:00 – 16:00	Beresford Suite Levendale Hospital 510 Crookston Road Glasgow G53 7TU	<u>Date</u>	<u>Duration</u>	<u>Venue</u>	Wednesday 17th September 2025	9:00 – 16:00	Clydebank Health Centre
<u>Date</u>	<u>Duration</u>	<u>Venue</u>											
Tuesday 19th August 2025	9:00 – 16:00	Beresford Suite Levendale Hospital 510 Crookston Road Glasgow G53 7TU											
<u>Date</u>	<u>Duration</u>	<u>Venue</u>											
Wednesday 17th September 2025	9:00 – 16:00	Clydebank Health Centre											

	<p>Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements.</p> <p>Annette Robb 29/07/2025</p>
--	----------------------------------------------------------------------------------------------------------------------------------------------------------

ACTION	Pre-approved Price List for Commonly Requested Unlicensed Medicines
 Pre-approved Price List for Commonly Requested Unlicensed Medicines Attached	<p>Please see attached the updated pre-approved price list for August 2025.</p> <p>The amendments to this edition are:</p> <ul style="list-style-type: none"> • Terbinafine 250mg/5ml oral suspension - cost expected price updated; • Fleet Bisacodyl enema - cost expected price updated; • Bisoprolol 5mg/5ml oral solution/suspension - cost expected price updated; and • Removal of the vitamins and food supplement section" <p>Michelle Macintyre 29/07/2025</p>


ACTION	Electronic Claiming Workbook (ECW) - V3.2
 ECW V3.2.xlsx Attached	<p>Please see <attached> an updated version of the ECW.</p> <p>Version 3.2 contains an updated look up table which has been amended to reflect the most recent changes in ownership along with a new claim form for the pilot MAR Chart Service running in Inverclyde HSCP (only) from 1st July 2025.</p> <p>Please ensure that you are using the most up-to-date version before submitting your workbook. Claims submitted on previous versions may be returned unpaid. A 'User Guide' can also be found here for your information. We hope this is helpful and as always, if you have any issues please do let us know.</p> <p>Janine Glen 29/07/2025</p>


Items from previous editions –

IMPORTANT INFORMATION	Patient Information Leaflet – Keppra® to Generic Levetiracetam Switch
	<p>A patient information leaflet is now available to support the switch from Keppra® (levetiracetam) to generic levetiracetam in line with national guidance and NHSGGC cost efficiency work.</p>

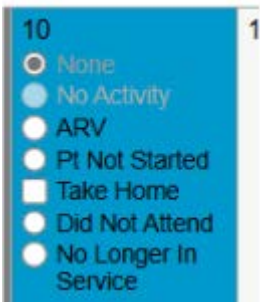
	<p>While there is no requirement to routinely provide the leaflet, you may find it helpful when speaking with patients who have concerns or queries about receiving a different version of their epilepsy medicine. The leaflet explains:</p> <ul style="list-style-type: none"> • The MHRA's classification of levetiracetam as a Category 3 antiepileptic (low risk when switching versions). • Reasons why a different version may be dispensed (e.g. cost efficiency, supply). • What patients should expect regarding appearance, ingredients, and potential side effects. <p>The leaflet is available here: Switching from Keppra® to generic Levetiracetam - NHSGGC</p> <p>Please use your professional judgement to decide when it would be helpful to share this information with patients.</p> <p>If you have any questions, please contact the prescribing support team at ggc.prescribing2@nhs.scot</p> <p>Kathryn Chisholm 21/07/2025</p>
--	---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

IMPORTANT INFORMATION	PCA (P)(2025) 18 - Pharmaceutical Services: Amendments in Respect of Community Pharmacy Remuneration Arrangements
	<p>Please find link below for NHS Circular PCA(P)(2025) 18 - Pharmaceutical Services: Amendments In Respect Of Community Pharmacy Remuneration Arrangements From 1 April 2025</p> <p>www.publications.scot.nhs.uk/files/pca2025-p-18.pdf</p> <p>22/07/2025</p>

IMPORTANT INFORMATION	Travel Health Websites Letter 09.07.25
 <p>Travel Health Website.pdf Attached</p>	<p>Please see attached information relating to immediate action regarding TRAVAX and Fit for Health websites. This is will be of importance for any community pharmacy who provides any travel advice or private travel service.</p> <p>These two websites will no longer be maintained and healthcare professionals are advised to access NaTHNaC website Travel Health Pro https://nathnac.net/ with immediate effect.</p> <p>Apologies for cross posting if you have been contacted directly on this matter.</p> <p>Elaine Paton</p>


IMPORTANT INFORMATION	Research Assistance
 Information Leaflet.docx Attached	<p>I am looking to recruit pharmacists from all sectors to gain their thoughts on the barriers and enablers on credentialing as an RPS Core Advanced pharmacist through one to one online interviews that will last approximately 40 minutes.</p> <p>It is hoped that captured views will inform recommendations on if and how to increase RPS core advanced curriculum credentialling rates within Scotland.</p> <p>All information gathered will remain confidential and will be anonymised for publication.</p> <p>Please read the attached information leaflet and if you would like to participate or have any questions then please contact Gareth at g.mcconnell@rgu.ac.uk or gareth.mcconnell@nhs.scot</p> <p>Gareth McConnell (GPCP Advanced II) Senior Pharmacist (Primary Care) 18/07/2025</p>

IMPORTANT INFORMATION	Prednisolone 5mg Tablets
	<p>In line with NHSGGC policy, all prescribers in NHSGGC are being asked to prescribe standard tablets rather than soluble tablets, due the significant cost differences.</p> <p>Prednisolone 5mg soluble tablets are almost 50 times more expensive than standard 5mg tablets.</p> <p>All patients, including children (with the exception of those patients using NJ tubes) should be prescribed standard prednisolone tablets.</p> <p>Studies show that all standard prednisolone tabs will disperse in water; some brands will disperse almost immediately, and others may take two to five minutes.</p> <p>Please reassure patients/parents that the use of standard tablets is appropriate.</p> <p>Carol Smart 15/07/2025</p>

IMPORTANT INFORMATION	NEO ARV/HIV Module
	<p>To help manage cases where patients don't begin their treatment on the scheduled start date, we've added a new calendar status in the NEO ARV module: "Pt Not Started".</p>  <p>Please select this status if the patient has not yet started their treatment. This supports our "no payment until the calendar is completed" policy and helps us maintain accurate records.</p> <p>Thank you for your attention to this update and for your continued support.</p> <p>Michelle Cooper 15/07/2025</p>

IMPORTANT INFORMATION	Updated Early Warning Systems
	<p>Please find attached an updated report which contains the Early Warning Systems (EWS) for each of the Board's HSCP's. A copy of this report can also be found on the Community Pharmacy Website: NHS Community Pharmacy Website (scot.nhs.uk)</p> <p>Please identify your pharmacy and print off the relevant cascade.</p> <p>I would like to reiterate the importance of all pharmacy staff, including Locums, knowing and understanding the cascade process and what they will need to do in response to a message. It may therefore be helpful to site this document close to your main telephone.</p> <p>As a reminder, this cascade system can be started by either a Board Officer or any Community Pharmacist. Anyone initiating the system should telephone the 'Master Station' clearly relaying the message that is required for circulation. The 'Master Station' will start the cascade of calls by telephoning the next pharmacy on the list, who will in turn, telephone the next pharmacy and so forth until the last pharmacy calls the 'Master Station'. When the 'Master Station' receives the call from the last pharmacy in the cascade, it should contact the person who initiated the cascade thus completing the cycle.</p>

	<p>It is essential that pharmacies follow this cascade in the specified order to ensure that all pharmacies receive the message and that the communication is successfully exchanged throughout each HSCP System. Closed pharmacies should be by-passed; however, it would be helpful to telephone them with the message once they re-open. In these instances, please advise us that you have already passed on the message to the pharmacy they were expected to contact, which will stop unnecessary calls.</p> <p>If there is anything in this cascade process which is unclear or you would like to discuss further, please telephone Michelle Cooper on 0141-201-6041.</p> <p>Michelle Cooper 15/07/2025</p>
--	------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

IMPORTANT INFORMATION	FAST Education Offer
 <p>FAST Training Session.pdf</p> <p>Attached</p>	<p>Please see attached offer of training run by Chest Heart and Stroke Scotland on the FAST tool for identifying a stroke.</p> <p>The dates and information are noted below and a poster is attached which can be displayed in staff areas.</p> <p>This training is funded by the Scottish Government, and it is strongly recommended that clinical and non-clinical staff working with patients in Emergency Departments, Primary Care (including community pharmacies), and the Scottish Ambulance Service attend one of the sessions.</p> <p>Each session will be no longer than 30 minutes, and will include a short presentation and time for discussion / questions via Microsoft Teams. This training is for patient-facing clinical and non-clinical staff working in only Emergency Departments, Primary Care, and the Scottish Ambulance Service (i.e. reception staff included), throughout Scotland.</p> <p>A CPD certificate will be available for staff upon completion. Dates and times are as follows:</p> <p><u>FAST Education Dates</u> Wednesday 6th August 19:00 Monday 25th August 13:00</p> <p>Please can all attendees sign up via the following Microsoft Forms link. A Microsoft Teams invite will be sent out for the session nearer the date.</p>

SIGN UP:

<https://forms.office.com/e/YiFrAbRwtv>

Please share this information with your clinical teams and encourage them to sign up. Please get in contact with me if you have any further questions.

Esther Pullen

esther.pullen@chss.org.uk

09/05/2025

[INDEX - Community Pharmacy Communications Updates](#)

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: ggc.newpharmacy.applications@nhs.scot