



## Community Pharmacy Communication Update

Tuesday 4<sup>th</sup> June 2024



In this edition –

- **PERT – shortages**
- **Realistic Medicine - Community Pharmacy**
- **Amendment to Pharmacy First formulary**
- **NHS Pharmacy First Approved List - Update**
- **Progesterone Only Oral Contraception**
- **Nicorette QuickMist Mouthspray – Update**
- **Vaccines offer the best protection against whooping cough**
- **Changes to Sandyford's Young People Service: Updated Clinic Times**




ACTION	PERT - shortages
 Flow Chart Creon Prescribing V1.pdf   PERT - dietetic advice.pdf  Attached	<p>You are all aware that there are ongoing issues with the supply of Creon® and other Pancreatic Enzyme Replacement Therapy (PERT) medicines. Information about actions for Community Pharmacy has already been circulated via</p> <p>MSAN - <a href="https://www.publications.scot.nhs.uk/files/msan-2024-24.pdf">https://www.publications.scot.nhs.uk/files/msan-2024-24.pdf</a>            NPSA - <a href="https://www.publications.scot.nhs.uk/files/dc20240524pert.pdf">https://www.publications.scot.nhs.uk/files/dc20240524pert.pdf</a></p> <p>and most recently via SSP</p> <p><a href="#">pca2024-p-07.pdf (scot.nhs.uk)</a> (10000)  <a href="#">pca2024-p-08.pdf (scot.nhs.uk)</a> (25000)</p> <p>The attached information aims to help community pharmacies navigate all this guidance, and provides additional information about referral if no stock is available.</p> <p>Pamela Macintyre 04/06/2024</p>

ACTION	Realistic Medicine - Community Pharmacy
	<p><b>What is Realistic Medicine and why is it important?</b></p> <p><u>Realistic Medicine</u> centers on <u>personalised care</u> and <u>shared decision-making</u>, includes an understanding of <u>risk</u>, embraces approaches to <u>reducing waste and harm</u> and tackling <u>unwarranted variation</u> through <u>innovation and improvement</u>. By practicing Realistic Medicine, we deliver Value Based Health &amp; Care (VBH&amp;C) and support a more sustainable health and care system by providing care that matters to people and being mindful of available resources and impact on the environment.</p> <p>Through practicing Realistic Medicine, we will address many of the challenges we face as health and care professionals, now and in the future. Embedding Realistic Medicine at scale will help foster the culture of stewardship we are looking for. A culture where professionals have a clear vision enabled by tools, to embed the principles of Realistic Medicine, providing better value care – better value for patients and better value for the system. Our NHSGGC Realistic Medicine Newsletter aims to provide you an overview of, <u>Realistic Medicine</u> and training resources and toolkits can be located within the <u>Realistic Medicine SharePoint site</u>.</p>

	Ashley McLaren Realistic Medicine Project Manager 04/06/2024
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ACTION	Amendment to Pharmacy First formulary
	<p>The following items will be removed from the appliance section of the English Drug Tariff Section, effective 1st June, 2024:</p> <p>QV Bath Oil 250ml and 500ml QV Gentle Wash 250ml QV Skin Lotion 250ml</p> <p>The pre-existing business rule would be that we follow the English approach and would look to remove these lines from Part 3 of the Scottish Drug Tariff on the same date. However, the 250ml packs of these products are also listed in the Approved List of the NHS Scotland Pharmacy First Scheme, reflecting their presence in local Board formularies.</p> <p>As a result, following discussions with Scottish Government colleagues, these lines will be retained in Part 3 of the Scottish Drug Tariff for a further two months to facilitate patient review in primary care, changes in Board formularies (and subsequent local emollient choices for Pharmacy First) and allow dispensers an opportunity to run down stockholdings. These lines will cease to be reimbursable for both primary care prescriptions and under the Pharmacy First Scheme, effective <b>1st August, 2024</b>.</p> <p>Community Pharmacy Scotland has been informed of this decision. PMR systems will be advised of same by ATOS colleagues.</p> <p>We will be working with Dermatology colleagues to update our skin section within the approved list and will advise accordingly.</p> <p>Alan Harrison 04/06/2024</p>

ACTION	NHS Pharmacy First Approved List - Update
	<p>There have been several changes to the June update of the NHS Pharmacy First Approved List <a href="#">NHS Scotland - Publications</a></p> <p>Changes made in this Edition: Update to Section 10 Skin to remove Epimax original cream, all pack sizes, from NHS Grampian's list only.</p> <p>Update to Section 2.2 Cough to remove Simple linctus paediatric sugar free and Simple Linctus sugar free, all pack sizes. Simple linctus products can still be supplied, and claims will still be accepted and paid <b>until 31st of July</b> as the usual 2-month grace period will apply to allow for stocks to be run down in your community pharmacy.</p> <p>Pamela Macintyre 04/06/2024</p>

ACTION	Progesterone Only Oral Contraception
 Progesterone Oral Contraception.pdf  Progesterone Oral Contraception 2.pdf  PGD single Sign in Sheet.pdf Attached	<p>You will be aware that the supply of bridging contraception was added to the community pharmacy Public Health Service in November 2021.</p> <p>This allows for a supply of desogestrel to be made following on from an Emergency Hormonal Contraception (EHC) consultation, or where no EHC is required a supply can be made as a standalone temporary supply of contraception when an individual requests this.</p> <p>Although the service is supported by a national PGD, the associated local authorisation process expired recently and an updated PGD has now been authorised.</p> <p>The new PGD is attached and is available from the Community Pharmacy Development Team website <a href="#">here</a>.</p> <p>Please sign the authorisation sheet (attached as a separate document) and complete the <a href="#">electronic recording form</a>.</p> <p>Thank you for your continued co-operation.</p> <p>Janine Glen 04/06/2024</p>

ACTION	Nicorette QuickMist Mouthspray - Update
	<p>Since February 2023, Nicorette QuickMist Mouthspray has been trialled as an NRT option to smoking cessation clients from QYW specialist smoking cessation services e.g. Community, Acute and Pregnancy.</p> <p>An evaluation of this trial has found that</p> <ul style="list-style-type: none"> <li>- Quit attempts using QuickMist are no more successful than those using formulary NRT products.</li> <li>- Quit attempts using QuickMist are considerably more expensive. For a 12 week quit attempt with single product approximately £450 more expensive, and as dual NRT £300 more expensive.</li> </ul> <p><b><u>Therefore, Nicorette QuickMist should no longer routinely be offered for any new QYW quit attempts.</u></b></p> <p>Clients part way through a quit attempt can continue to receive QuickMist but <b>no new clients should be started</b> (except in exceptional circumstances).</p> <p><u>Formulary Reminder</u></p> <p>The current NRT formulary products should be used when possible. First line products in NHSGGC remain</p> <ul style="list-style-type: none"> <li>- Nicotinell patches</li> <li>- Nicotinell gum</li> <li>- Nicotinell lozenges</li> <li>- Niquitin mini lozenges</li> </ul> <p>Further information can be found at GGC Medicines: Drugs used in substance dependence under 'Nicotine dependence' (<a href="#">GGC Medicines: Drugs used in substance dependence</a>)</p> <p>For any queries, please don't hesitate to contact the QYW pharmacy team - Tel <b>0141 201 4945</b> or email <a href="mailto:pharmacyhit@ggc.scot.nhs.uk">pharmacyhit@ggc.scot.nhs.uk</a></p>

	Laura Davis 04/06/2024
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<b>ACTION</b>	<b>Vaccines offer the best protection against whooping cough</b>
 Whooping Cough.pdf Attachment	Please find attached a flyer about whooping cough - including where to signpost patients to for more information.  Pamela Macintyre 04/06/2024

<b>ACTION</b>	<b>Changes to Sandyford's Young People Service: Updated Clinic Times</b>
	<p>We are writing to let you know that we have updated the days and times of our Young People clinics to better support the pattern of clinic attendance.</p> <p>These new days and times can be found <a href="#">here</a> and take place from <b>3rd June</b>. Please note that our only current drop-in service is Sandyford Paisley.</p> <p><b>We would appreciate if you could share this updated information with any young people you work with, peers and any other relevant parties.</b></p> <p>For sharing externally, we have provided the social media post below, which you can share with the attached social media graphic or our Young People Services <a href="#">video</a>.</p> <p><i>Did you know Sandyford has a dedicated sexual health service for 13-17yr olds living in Greater Glasgow &amp; Clyde offering STI testing, contraception &amp; more? 📞</i></p> <p><i>Find out how to make an appointment 📞 <a href="http://www.ypsandyford.scot/clinic">www.ypsandyford.scot/clinic</a></i></p> <p><b>Key information about Sandyford's Young People Service:</b></p> <ul style="list-style-type: none"> <li>• Sandyford's Young People Service is a dedicated sexual health service for those aged 13-17 who live in the Greater Glasgow &amp; Clyde area.</li> <li>• We have clinics across a range of locations in the Greater Glasgow &amp; Clyde area</li> <li>• Appointments can be made online or by calling 0141 211 8130</li> </ul> <p>If you have any questions please contact: <a href="mailto:maria.gillen@ggc.scot.nhs.uk">maria.gillen@ggc.scot.nhs.uk</a></p> <p>Maria Gillen 04/06/2024</p>

### **Communication Update Index link**

[INDEX - Community Pharmacy Communications Updates](#)

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: [cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk)

## Community Pharmacy Communication Update

Thursday 6<sup>th</sup> June 2024






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<b>REMINDER</b>	<b>PCA(P)(2024)09 – Reactivation of Serious Shortage Protocols (SSPs) for Clarithromycin 125mg/5ml and 250mg/5ml oral suspension</b>
 PCA(P)(2024)09 – Reactivation of Seric  Attached	Please find attached <b>PCA(P)(2024)09 – Reactivation of Serious Shortage Protocols (SSPs) for Clarithromycin 125mg/5ml and 250mg/5ml oral suspension</b>  Alan Harrison 30/05/2024

<b>REMINDER</b>	<b>PCA(P)(2024)07 and PCA(P)(2024)08 - Serious Shortage Protocol (SSP) for Creon 10000 and 25000 gastro-resistant capsules</b>
	Please find links below to <b>PCA(P)(2024)07 and PCA(P)(2024)08 - Serious Shortage Protocol (SSP) for Creon 10000 and 25000 gastro-resistant capsules - 29 May 2024</b>  <a href="#">pca2024-p-07.pdf (scot.nhs.uk)</a> <a href="#">pca2024-p-08.pdf (scot.nhs.uk)</a>  Alan Harrison 30/05/2024

<b>REMINDER</b>	<b>PCA(P)(2024) 06 Pharmaceutical Services Amendments To The Drug Tariff Part 11 Discount Clawback Scale</b>
	Please find link below to <b>PCA(P)(2024) 06 Pharmaceutical Services Amendments To The Drug Tariff Part 11 Discount Clawback Scale</b>  <a href="http://www.publications.scot.nhs.uk/files/pca2024-p-06.pdf">www.publications.scot.nhs.uk/files/pca2024-p-06.pdf</a>  Alan Harrison 30/05/2024


<b>REMINDER</b>	<b>Guidance on removal of simple linctus from Pharmacy First for CP and GP</b>
	<u><a href="#">Update to NHS Pharmacy First Scotland Approved List</a></u>  Update to Section 2.2 Cough to remove Simple linctus paediatric sugar free and Simple Linctus sugar free, all pack sizes.  Simple linctus has been removed from the latest version of the NHS Pharmacy First Scotland Approved list following advice from Area Drugs and Therapeutics Committees Collaborative (ADTCC). Lack of clinical evidence of effectiveness means they cannot support the continued inclusion of these products as treatments available on the NHS, in line with prescribing guidance across the country.  Patients presenting with symptoms of a cough can obtain background information on coughs and their clinical management <u><a href="#">at NHS Inform here</a></u> If the patient subsequently requires further support, they can still access NHS Pharmacy First Scotland consultations for advice and/or referral where appropriate.  Elaine Muirhead 29/05/2024

REMINDER	RPS Survey on Digital Access for Community Pharmacy
	<p>The Royal Pharmaceutical Society are currently campaigning and lobbying for read/write access to digital patient records for community pharmacy within Scotland. To support our work in this area, we would be most grateful if you would be able to share below survey via your networks as widely as possible. The responses will help raise awareness of the current picture with regards to digital access, and vocalise the potential that growing this access may offer.</p> <p>We want to hear from pharmacists about your current experience of accessing digital records in your practice and help us to understand what you need to make this work for you.</p> <p>We want to better understand the barriers to accessing records and find out more about where it works well and what the benefits are for you and your patients.</p> <p>It should take 5-10 minutes to complete and closes on <b>Wednesday 12th June at 8pm</b>. This survey is open to members, and non-members of the RPS.</p> <p><a href="https://forms.office.com/Pages/ResponsePage.aspx?id=YTwZmY1ldkCVLwfDRaO-I_Db9NHwdy5Ogf0wWAolYANUQVdFTFYwWTFRQ0xPRIBCRjdJODhSNVRPNi4u">https://forms.office.com/Pages/ResponsePage.aspx?id=YTwZmY1ldkCVLwfDRaO-I_Db9NHwdy5Ogf0wWAolYANUQVdFTFYwWTFRQ0xPRIBCRjdJODhSNVRPNi4u</a></p> <p>Many thanks in advance for your support</p> <p>Cara Mackenzie 29/05/2024</p>

REMINDER	Urgent - Internal Alerts - Pharmacy/GP Practices/Out of Hours
 <p>Patient Accessing.pdf</p> <p>Attachment</p>	<p>We have been made aware of a patient circulating in the area who is attempting to obtain DHC by using aliases/false addresses. Some of you may well remember that this has happened before and we supplied information pertaining to the issue from Counter Fraud services.</p> <p>Counter Fraud Services have once again supplied us with relevant information and asked us to circulate (please see attached).</p> <p>Alan Harrison 28/05/2024</p>

REMINDER	CP Referrals to Flow Navigation Centre
	<p>As you will be aware all Community Pharmacists are able to directly refer suitable patients to GGC's Flow Navigation Centre (FNC) – see <a href="#">here</a> for more information.</p> <p>The number of patients being referred have been steadily increasing over time and using this pathway, in most cases, has resulted in the patient not needing to go to Minor Injuries (MIU) or the Emergency Department (ED).</p> <p>Below are just some examples of patients who have been referred and have been managed successfully through the FNC.</p> <p><u>Example 1</u>  Patient presented at community pharmacy at 10am with swollen infected elbow joint. The community pharmacist referred them to the FNC, and the patient was given a virtual appointment for 11am that morning. After the virtual consultation the patient was referred to the OPAT (Out-patient Antibiotic Therapy) Service and started i.v. antibiotic treatment that afternoon.</p> <p><u>Example 2</u>  21-year-old. Ear pain? bleeding, no injury. Assessed by FNC, reassurance given. The patient did not require to visit ED and was advised to speak to their GP if not settling.</p> <p><u>Example 3</u>  22-year-old chemical burn to scalp. They were given an appointment for MIU and managed there with no further review.</p> <p><u>Example 4</u>  9-year-old with burn to hand. Brought to Emergency Dept for assessment.</p> <p>So please consider a referral to the FNC if you have a suitable patient (e.g. minor injuries, bites, skin infections etc but not medically unwell) rather than referring to their GP or NHS 24.</p> <p>Pamela Macintyre  28/05/2024</p>

REMINDER	Smoking Cessation Training – Campanile Hotel - 18th June 2024
 QYW Training.pdf  Attached	<p>To become accredited to deliver the NHS GGC Quit Your Way Pharmacy Smoking Cessation service, pharmacists and pharmacy team members delivering the service should complete NHS GGC's Smoking Cessation Service training day.</p> <p>All pharmacy team members not having attended training in over 3 years (excluding pandemic dates) are eligible to attend, including locums.</p> <p>Training Details:  <b>Tuesday 18th June 2024, Campanile Hotel, 10 Tunnel Street, Glasgow. G3 8HL</b></p> <p>Upcoming Dates:</p> <ul style="list-style-type: none"> <li>• Tuesday 18th June 2024 - Campanile Hotel, Tunnel St, Glasgow, G3 8HL</li> <li>• Tuesday 27th August 2024 - Beresford Suite, Leverndale Hospital, 510 Crookston Road, G53 7TU</li> <li>• Further dates and details can be found at: NHS Community Pharmacy Website (scot.nhs.uk)</li> <li>• Training lasts approx. 9am- 4:00pm with lunch provided.</li> <li>• Places will be allocated on a first-come basis and will be confirmed in writing.</li> <li>• Please inform us if you do not require lunch or you have special dietary requirements.</li> <li>• Free parking is available on a first come basis.</li> <li>• Attendance costs are covered directly with contractors or with locums, as appropriate. NES FTY students do not need to claim as paid through NES.</li> </ul> <p>To book, contact us on T: 0141 201 4945 or E: <a href="mailto:pharmacyhit@ggc.scot.nhs.uk">pharmacyhit@ggc.scot.nhs.uk</a></p> <p>Annette Robb Public Health Pharmacy</p>

REMINDER	NATIONAL PATIENT SAFETY ALERT/2024/006/DHSC SHORTAGE OF ORENCIA® CLICKJECT™ (ABATACEPT) 125MG/ML SOLUTION FOR INJECTION PRE-FILLED PENS
 National Patient Safety Alert - Oren Attached	<p>Please see attached National Patient Safety Alert</p> <p>28/05/2024</p>

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## Community Pharmacy Communication Update

Tuesday 11<sup>th</sup> June 2024





In this edition –

- **RPS Survey on Digital Access for Community Pharmacy**
- **Pertussis Toolkit**
- **Update: Medication Incident Reporting Form**
- **Patient Accessing Controlled and Desirable Medication Alert**

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	<p>The Royal Pharmaceutical Society are currently campaigning and lobbying for read/write access to digital patient records for community pharmacy within Scotland. To support our work in this area, we would be most grateful if you would be able to share the below survey via your networks as widely as possible. The responses will help raise awareness of the current picture with regards to digital access, and vocalise the potential that growing this access may offer.</p> <p>We want to hear from pharmacists about your current experience of accessing digital records in your practice and help us to understand what you need to make this work for you.</p> <p>We want to better understand the barriers to accessing records and find out more about where it works well and what the benefits are for you and your patients.</p> <p>It should take 5-10 minutes to complete and closes on Wednesday 12th June at 8pm. This survey is open to members, and non-members of the RPS.</p> <p><a href="https://forms.office.com/Pages/ResponsePage.aspx?id=YTWZmY1ldkCVLwfDRaO-I_Db9NHwdy5Oqf0wWAolYANUQVdFTFYwWTFRQ0xPRIBCRjdJODhSNVRPNi4u">https://forms.office.com/Pages/ResponsePage.aspx?id=YTWZmY1ldkCVLwfDRaO-I_Db9NHwdy5Oqf0wWAolYANUQVdFTFYwWTFRQ0xPRIBCRjdJODhSNVRPNi4u</a></p> <p>Cara Mackenzie Scottish Clinical Leadership Fellow 07/06/2024</p>

ACTION	Pertussis Toolkit
<div data-bbox="181 1619 240 1682"></div> <p>A2 Landscape - Asset 2.png</p> <div data-bbox="389 1619 448 1682"></div> <p>A2 Landscape - Asset 3.png</p> <div data-bbox="181 1783 240 1845"></div> <p>A2 Portrait - Asset 2.png</p> <div data-bbox="389 1783 448 1845"></div> <p>A2 Portrait - Asset 3.png</p> <p>Attached</p>	<p>Please find attached some images suitable for digital screens. If possible, please consider displaying these within your pharmacy</p> <p>Pamela Macintyre 10/06/2024</p>

ACTION	Update: Medication Incident Reporting Form
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ACTION	Patient Accessing Controlled and Desirable Medication Alert
 01-2023-24 - Patient Accessing Control...  Attached	<p>We recently provided you with the attached information from Counter Fraud Services (CFS) relating to a patient attempting to obtain Dihydrocodeine by deception.</p> <p>We have been made aware today by CFS that the same patient has recently made an attempt to gain access to a supply within a pharmacy in the East end of Glasgow. Please re-brief your staff and be extra vigilant at this time regarding this issue. In the event of a presentation then please ensure you contact CFS using the information provided in the briefing with the relevant information.</p> <p>If you have any information on attempts to obtain or you have in fact supplied then please contact ourselves and CFS immediately with details.</p> <p>Alan Harrison 11/06/2024</p>

### **Communication Update Index link**

[INDEX - Community Pharmacy Communications Updates](#)





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## Community Pharmacy Communication Update

Thursday 13<sup>th</sup> June 2024





REMINDER	Pertussis Toolkit
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	<p>If you have any information on attempts to obtain or you have in fact supplied then please contact ourselves and CFS immediately with details.</p> <p>Alan Harrison 11/06/2024</p>
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REMINDER	PERT - shortages
 Flow Chart Creon Prescribing V1.pdf   PERT - dietetic advice.pdf  Attached	<p>You are all aware that there are ongoing issues with the supply of Creon® and other Pancreatic Enzyme Replacement Therapy (PERT) medicines. Information about actions for Community Pharmacy has already been circulated via</p> <p>MSAN - <a href="https://www.publications.scot.nhs.uk/files/msan-2024-24.pdf">https://www.publications.scot.nhs.uk/files/msan-2024-24.pdf</a>  NPSA - <a href="https://www.publications.scot.nhs.uk/files/dc20240524pert.pdf">https://www.publications.scot.nhs.uk/files/dc20240524pert.pdf</a></p> <p>and most recently via SSP</p> <p><a href="#">pca2024-p-07.pdf (scot.nhs.uk)</a> (10000)  <a href="#">pca2024-p-08.pdf (scot.nhs.uk)</a> (25000)</p> <p>The attached information aims to help community pharmacies navigate all this guidance, and provides additional information about referral if no stock is available.</p> <p>Pamela Macintyre 04/06/2024</p>

REMINDER	Realistic Medicine - Community Pharmacy
	<p><b>What is Realistic Medicine and why is it important?</b></p> <p><u>Realistic Medicine</u> centers on <u>personalised care</u> and <u>shared decision-making</u>, includes an understanding of <u>risk</u>, embraces approaches to <u>reducing waste and harm</u> and tackling <u>unwarranted variation</u> through <u>innovation and improvement</u>. By practicing Realistic Medicine, we deliver Value Based Health &amp; Care (VBH&amp;C) and support a more sustainable health and care system by providing care that matters to people and being mindful of available resources and impact on the environment.</p> <p>Through practicing Realistic Medicine, we will address many of the challenges we face as health and care professionals, now and in the future. Embedding Realistic Medicine at scale will help foster the culture of stewardship we are looking for. A culture where professionals have a clear vision enabled by tools, to embed the principles of Realistic Medicine, providing better value care – better value for patients and better value for the system. Our NHSGGC Realistic Medicine Newsletter aims to provide you an overview of, <u>Realistic Medicine</u> and training resources and toolkits can be located within the <u>Realistic Medicine SharePoint site</u>.</p> <p>Ashley McLaren Realistic Medicine Project Manager 04/06/2024</p>

REMINDER	Amendment to Pharmacy First formulary
	<p>The following items will be removed from the appliance section of the English Drug Tariff Section, effective 1st June, 2024:</p> <p>QV Bath Oil 250ml and 500ml</p>

	<p>QV Gentle Wash 250ml QV Skin Lotion 250ml</p> <p>The pre-existing business rule would be that we follow the English approach and would look to remove these lines from Part 3 of the Scottish Drug Tariff on the same date. However, the 250ml packs of these products are also listed in the Approved List of the NHS Scotland Pharmacy First Scheme, reflecting their presence in local Board formularies.</p> <p>As a result, following discussions with Scottish Government colleagues, these lines will be retained in Part 3 of the Scottish Drug Tariff for a further two months to facilitate patient review in primary care, changes in Board formularies (and subsequent local emollient choices for Pharmacy First) and allow dispensers an opportunity to run down stockholdings. These lines will cease to be reimbursable for both primary care prescriptions and under the Pharmacy First Scheme, effective <b>1st August, 2024</b>.</p> <p>Community Pharmacy Scotland has been informed of this decision. PMR systems will be advised of same by ATOS colleagues.</p> <p>We will be working with Dermatology colleagues to update our skin section within the approved list and will advise accordingly.</p> <p>Alan Harrison 04/06/2024</p>
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REMINDER	NHS Pharmacy First Approved List - Update
	<p>There have been several changes to the June update of the NHS Pharmacy First Approved List <a href="#">NHS Scotland - Publications</a></p> <p>Changes made in this Edition: Update to Section 10 Skin to remove Epimax original cream, all pack sizes, from NHS Grampian's list only.</p> <p>Update to Section 2.2 Cough to remove Simple linctus paediatric sugar free and Simple Linctus sugar free, all pack sizes. Simple linctus products can still be supplied, and claims will still be accepted and paid <b>until 31st of July</b> as the usual 2-month grace period will apply to allow for stocks to be run down in your community pharmacy.</p> <p>Pamela Macintyre 04/06/2024</p>

REMINDER	Progesterone Only Oral Contraception
 Progesterone Oral Contraception.pdf   Progesterone Oral Contraception 2.pdf	<p>You will be aware that the supply of bridging contraception was added to the community pharmacy Public Health Service in November 2021.</p> <p>This allows for a supply of desogestrel to be made following on from an Emergency Hormonal Contraception (EHC) consultation, or where no EHC is required a supply can be made as a standalone temporary supply of contraception when an individual requests this.</p> <p>Although the service is supported by a national PGD, the associated local authorisation process expired recently and an updated PGD has now been authorised.</p>



PGD single Sign in  
Sheet.pdf

Attached


The new PGD is attached and is available from the Community Pharmacy Development Team website [here](#).

Please sign the authorisation sheet (attached as a separate document) and complete the [electronic recording form](#).

Thank you for your continued co-operation.

Janine Glen  
04/06/2024

REMINDER	Nicorette QuickMist Mouthspray - Update
	<p>Since February 2023, Nicorette QuickMist Mouthspray has been trialled as an NRT option to smoking cessation clients from QYW specialist smoking cessation services e.g. Community, Acute and Pregnancy.</p> <p>An evaluation of this trial has found that</p> <ul style="list-style-type: none"><li>- Quit attempts using QuickMist are no more successful than those using formulary NRT products.</li><li>- Quit attempts using QuickMist are considerably more expensive. For a 12 week quit attempt with single product approximately £450 more expensive, and as dual NRT £300 more expensive.</li></ul> <p><b><u>Therefore, Nicorette QuickMist should no longer routinely be offered for any new QYW quit attempts.</u></b></p> <p>Clients part way through a quit attempt can continue to receive QuickMist but <b>no new clients should be started</b> (except in exceptional circumstances).</p> <p><u>Formulary Reminder</u></p> <p>The current NRT formulary products should be used when possible. First line products in NHSGGC remain</p> <ul style="list-style-type: none"><li>- Nicotinell patches</li><li>- Nicotinell gum</li><li>- Nicotinell lozenges</li><li>- Niquitin mini lozenges</li></ul> <p>Further information can be found at GGC Medicines: Drugs used in substance dependence under 'Nicotine dependence' (<a href="#">GGC Medicines: Drugs used in substance dependence</a>)</p> <p>For any queries, please don't hesitate to contact the QYW pharmacy team - Tel <b>0141 201 4945</b> or email <a href="mailto:pharmacyhit@ggc.scot.nhs.uk"><b>pharmacyhit@ggc.scot.nhs.uk</b></a></p> <p>Laura Davis 04/06/2024</p>

REMINDER	Vaccines offer the best protection against whooping cough
 Whooping Cough.pdf  Attached	Please find attached a flyer about whooping cough - including where to signpost patients to for more information.  Pamela Macintyre 04/06/2024

REMINDER	Changes to Sandyford's Young People Service: Updated Clinic Times
	<p>We are writing to let you know that we have updated the days and times of our Young People clinics to better support the pattern of clinic attendance.</p> <p>These new days and times can be found <b>here</b> and take place from <b>3rd June</b>. Please note that our only current drop-in service is Sandyford Paisley.</p> <p><b>We would appreciate if you could share this updated information with any young people you work with, peers and any other relevant parties.</b></p> <p>For sharing externally, we have provided the social media post below, which you can share with the attached social media graphic or our Young People Services <b>video</b>.</p> <p><i>Did you know Sandyford has a dedicated sexual health service for 13-17yr olds living in Greater Glasgow &amp; Clyde offering STI testing, contraception &amp; more? 🦋🦋</i></p> <p><i>Find out how to make an appointment 📞 <a href="http://www.ypsandyford.scot/clinic">www.ypsandyford.scot/clinic</a></i></p> <p><b>Key information about Sandyford's Young People Service:</b></p> <ul style="list-style-type: none"> <li>• Sandyford's Young People Service is a dedicated sexual health service for those aged 13-17 who live in the Greater Glasgow &amp; Clyde area.</li> <li>• We have clinics across a range of locations in the Greater Glasgow &amp; Clyde area</li> <li>• Appointments can be made online or by calling 0141 211 8130</li> </ul> <p>If you have any questions please contact: <a href="mailto:maria.gillen@ggc.scot.nhs.uk">maria.gillen@ggc.scot.nhs.uk</a></p> <p>Maria Gillen  04/06/2024</p>

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## Community Pharmacy Communication Update

Tuesday 18<sup>th</sup> June 2024



In this edition –

- Register for the Women's Health Champion Lunchtime Seminar : Professor Martha Hickey - Empowering women to manage menopause
- Circular PCA(P)(2024)10 – Community Pharmacy Public Health Service Poster Campaigns

ACTION	<b>Register for the Women's Health Champion Lunchtime Seminar : Professor Martha Hickey - Empowering women to manage menopause</b>
	<p>Scotland's Women's Health Champion Professor Anna Glasier invites world-renowned menopause researcher Professor Martha Hickey to discuss '<i>Empowering women to manage menopause.</i>' Reflecting on her recent <a href="#">Lancet series on menopause</a> Professor Hickey outlines a new approach to menopause that goes beyond the treatment of specific symptoms and instead creates an active process of gaining knowledge, confidence, and self-determination to self-manage health and make informed decisions about care.</p> <p>Professor Martha Hickey is a world-renowned menopause researcher and current clinical expert for the NICE guidelines on Menopause. She is also Professor of Obstetrics and Gynaecology at the University of Melbourne and Consultant in Gynaecology and Head of Menopause Services at the Royal Women's Hospital in Melbourne, Australia. Professor Hickey takes a feminist perspective on menopause, which includes normalising this life transition and challenging the prevalent idea that it marks a period of physical and mental decline. "<i>Menopause challenges us to consider the role and social value of older women and the narrative that women's behaviour and physical and mental health is powerfully regulated by their hormones</i>"</p> <p><b>When and where:</b> The webinar will be held on <b>26 June 2024 at 12.00 – 1.00 pm</b> and will be hosted by the Scottish Government on MS Teams.</p> <p><b>Register here:</b> <a href="https://events.teams.microsoft.com/event/9f6ae761-8b21-410b-a9c9-2b540629dd85@0ef77447-1083-4dec-b89f-27c765076840">https://events.teams.microsoft.com/event/9f6ae761-8b21-410b-a9c9-2b540629dd85@0ef77447-1083-4dec-b89f-27c765076840</a></p> <p>Please ensure that you register, and join the meeting, using your professional email address for example an NHS, local government or third sector email address.</p> <p>We hope to make a recording of the seminar available online afterwards for those unable to attend in person.</p> <p>Sarah Dillon 18/06/2024</p>

ACTION	<b>Circular PCA(P)(2024)10 – Community Pharmacy Public Health Service Poster Campaigns</b>
	<p>Please find link below to PCA (P) (2024) 10 Community Pharmacy Public Health Service Poster Campaigns</p> <p><a href="#">pca2024-p-10.pdf (scot.nhs.uk)</a></p> <p>18/06/2024</p>

## Community Pharmacy Communication Update





Thursday 20th June 2024





REMINDER	Register for the Women's Health Champion Lunchtime Seminar : Professor Martha Hickey - Empowering women to manage menopause
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In this edition –

- **SARCSN Disclosure Guidance Document for Healthcare Professionals**
- **Topiramate - MHRA Guidance**
- **PCA (P) (2024) - Extension To Serious Shortage Protocols (Ssps) For Clarithromycin 125mg/5ml And 250mg/5ml Oral Suspension**

ACTION	SARCSN Disclosure Guidance Document for Healthcare Professionals
	<p>Dear Colleagues,</p> <p>The Sexual Assault Response Coordination Services (SARCS) Network is delighted to share with you the updated and digitised <a href="#">Disclosure of rape or sexual assault (SARCS)   Right Decisions (scot.nhs.uk)</a></p> <p>This guidance has been co-produced with a wide range of professionals working in many settings across the NHS. This guidance goes to the heart of the SARCS Network's vision to ensure that people have access to coordinated, holistic, person-centred, trauma-informed healthcare and forensic medical services following a rape or sexual assault regardless of where they disclose.</p> <p>We would be very grateful for your help in ensuring this guidance is disseminated as widely as possible.</p> <p><b>Who is this guidance for?</b></p> <ul style="list-style-type: none"> <li>• This guidance is for any healthcare professionals working across NHS Scotland who may receive a disclosure of sexual assault or rape. This may include, but is not exclusive to, GP's, sexual health healthcare professionals, pharmacists, emergency department healthcare professionals, gender based violence groups and other primary care settings.</li> <li>• This document supersedes the previous guidance hosted on the Scottish Government website – which will be archived with accompanying text to redirect people to the updated guidance.</li> </ul> <p><b>How can I access the guidance?</b></p> <p><b>Via this QR code:</b></p> 

Or via this link: [Disclosure of rape or sexual assault \(SARCS\) | Right Decisions \(scot.nhs.uk\)](https://scot.nhs.uk)

The Right Decisions site will serve as a “one stop shop” for this guidance to ensure that any subsequent changes can be made in real time and ensure that it is always up to date.

- There is a pdf version of the guidance via the link above for people to use or print if they so wish. **NB.** If you decide to print, please ensure you check back regularly for any updates.
- You can also download the ‘Right Decisions: Health & Care’ app via your mobile app store. Once in the app, simply search ‘SARCS’ and the toolkit will appear.

#### What is included in the guidance?

- As you will see, there are three components to the toolkit:
  - **Pathway** - determining the steps that each healthcare professional should take following a disclosure of rape or sexual assault, and the referral options available. Each step in the pathway contains hyperlinks to their corresponding section in the main document, should the healthcare professional wish to find out more information
  - **Responding to disclosure** – further text and advice for each step of the pathway as well as links to further support
  - **Checklist** – a resource for healthcare professionals to check over and confirm that all necessary steps have been taken when discussing the disclosure with the person

#### Next Steps

- As a valued stakeholder, we would be extremely grateful if you could assist us in ensuring that this guidance reaches as far and wide as possible in your internal and external Networks. This may include:
  - Updating any webpages or documentation that currently direct to the Scottish Government webpage
  - Updating any internal comms or websites that your organisations use
  - Sharing the guidance with any colleagues or services that you liaise with
- We have a stock of leaflets, pens and business cards with the QR code and link to the guidance. If you wish for some of these to be sent to your organisation for distribution, please get in touch: [nss.sarcsn@nhs.scot](mailto:nss.sarcsn@nhs.scot)

**We would like to thank the SLWG volunteers for their time, effort and collaboration in producing this guidance.**

Kind Regards

**SARCS Network Programme Team**

National Services Directorate (NSD) | NHS National Services Scotland

ACTION	Topiramate - MHRA Guidance
	<p>As you will be aware there has been a recent MHRA drug safety update outlining the introduction of new safety measures for women of child-bearing potential being prescribed topiramate.</p> <p><a href="https://www.gov.uk/drug-safety-update/topiramate-topamax-introduction-of-new-safety-measures-including-a-pregnancy-prevention-programme#dispensers">https://www.gov.uk/drug-safety-update/topiramate-topamax-introduction-of-new-safety-measures-including-a-pregnancy-prevention-programme#dispensers</a></p> <p>For ease, the information for dispensers has been reproduced below:</p> <ul style="list-style-type: none"> <li>• a visual warning symbol will be added to the pack of topiramate. This symbol will show a pregnant woman in a red circle with a line through it, with warning text about the risks and information about the new measures</li> <li>• until warning symbols are present on packs, stickers will be available to print locally on <a href="#">eMC</a></li> <li>• pharmacists should dispense in whole packs whenever possible. This will ensure that patients always see the warning symbol and receive the statutory information</li> <li>• pharmacists should give the patient card to female patients when dispensing topiramate</li> <li>• ask women or girls of childbearing potential if they are taking highly effective contraception, if they are not, pharmacists should advise them to contact their GP for a follow-up appointment</li> </ul> <p>Pamela Macintyre 25/06/2024</p>

ACTION	PCA (P) (2024) - EXTENSION TO SERIOUS SHORTAGE PROTOCOLS (SSPS) FOR CLARITHROMYCIN 125MG/5ML AND 250MG/5ML ORAL SUSPENSION
	<p>Please find link below to PCA (P) (2024) EXTENSION TO SERIOUS SHORTAGE PROTOCOLS (SSPS) FOR CLARITHROMYCIN 125MG/5ML AND 250MG/5ML ORAL SUSPENSION</p> <p><a href="http://www.publications.scot.nhs.uk/files/pca2024-p-11.pdf">www.publications.scot.nhs.uk/files/pca2024-p-11.pdf</a></p> <p>25/06/2024</p>

### **Communication Update Index link**

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We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: [cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk)

## Community Pharmacy Communication Update

Thursday 27th June 2024




### In this addition:

- **UPDATE: Electronic Claiming Workbook (ECW)**
- **Advanced Notification – Q1 Customer Complaints / Whistleblowing**

IMPORTANT INFORMATION	UPDATE: Electronic Claiming Workbook (ECW)						
	<p>Recently the Team have noticed that an unacceptable amount of Electronic Claiming Workbooks (ECW) are being submitted without the inclusion of a signature.</p> <p>Please note: the pharmacy details once entered into the grey area to the top right of the Cover Sheet will automatically populate all of the individual claim forms.</p> <table border="1" data-bbox="376 846 1538 963"> <tr> <td><b>Name of person submitting workbook</b></td><td></td></tr> <tr> <td><b>Designation of person submitting workbook</b></td><td></td></tr> <tr> <td><b>Contractor Code</b></td><td></td></tr> </table> <p>The Board can only make payments on receipt of an active claim. Including a signature ensures that the claim fulfils this criteria. It also provides confirmation that someone in the pharmacy has taken responsibility for the Counter Fraud Declaration.</p> <p>Further - all workbooks submitted without this information will be returned to the Contractor unprocessed.</p> <p>You can find a copy of the ECW user guide <a href="#">here</a>.</p> <p>Carolanne Coll 27/06/2024</p>	<b>Name of person submitting workbook</b>		<b>Designation of person submitting workbook</b>		<b>Contractor Code</b>	
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<b>Contractor Code</b>							

ACTION	Advanced Notification – Q1 Customer Complaints / Whistleblowing
	<p>Q1 Customer Complaints / Whistleblowing for the collection of information relating to the Patient Rights (Scotland) Act 2011 will be sent week commencing Monday 1st July 2024.</p> <p>It should be noted that submission of this information is a contractual requirement and as such, you should complete the Webropol survey within the timescale which will appear in the covering message.</p> <p>Thank you for your continued co-operation.</p> <p>Michelle Cooper – Contracts Supervisor 27/06/2024</p>

REMINDER	SARCSN Disclosure Guidance Document for Healthcare Professionals
	<p data-bbox="375 226 603 255">Dear Colleagues,</p> <p data-bbox="375 293 1508 396">The Sexual Assault Response Co-ordination Services (SARCS) Network (SARCSN) is delighted to share with you the updated and digitised <a data-bbox="1070 327 1469 396" href="https://www.scot.nhs.uk/rightdecisions/sarcsn/disclosure-of-sexual-assault-sarcsn-right-decisions">Disclosure of rape or sexual assault (SARCS)   Right Decisions (scot.nhs.uk)</a></p> <p data-bbox="375 434 1540 600">This guidance has been co-produced with a wide range of professionals working in many settings across the NHS. This guidance goes to the heart of the SARCS Network's vision to ensure that people have access to coordinated, holistic, person-centred, trauma-informed healthcare and forensic medical services following a rape or sexual assault regardless of where they disclose.</p> <p data-bbox="375 638 1476 705">We would be very grateful for your help in ensuring this guidance is disseminated as widely as possible.</p> <p data-bbox="375 743 703 772"><b>Who is this guidance for?</b></p> <ul data-bbox="424 810 1517 1077" style="list-style-type: none"> <li>• This guidance is for any healthcare professionals working across NHS Scotland who may receive a disclosure of sexual assault or rape. This may include, but is not exclusive to, GP's, sexual health healthcare professionals, pharmacists, emergency department healthcare professionals, gender based violence groups and other primary care settings.</li> <li>• This document supersedes the previous guidance hosted on the Scottish Government website – which will be archived with accompanying text to redirect people to the updated guidance.</li> </ul> <p data-bbox="375 1115 788 1144"><b>How can I access the guidance?</b></p> <p data-bbox="375 1182 619 1211"><b>Via this QR code:</b></p> <div data-bbox="419 1285 628 1491">  </div> <p data-bbox="375 1576 1481 1644"><b>Or via this link:</b> <a data-bbox="596 1576 1481 1644" href="https://www.scot.nhs.uk/rightdecisions/sarcsn/disclosure-of-sexual-assault-sarcsn-right-decisions">Disclosure of rape or sexual assault (SARCS)   Right Decisions (scot.nhs.uk)</a></p> <p data-bbox="375 1682 1517 1778">The Right Decisions site will serve as a “one stop shop” for this guidance to ensure that any subsequent changes can be made in real time and ensure that it is always up to date.</p> <ul data-bbox="424 1816 1533 1989" style="list-style-type: none"> <li>• There is a pdf version of the guidance via the link above for people to use or print if they so wish. <b>NB.</b> If you decide to print, please ensure you check back regularly for any updates.</li> <li>• You can also download the ‘Right Decisions: Health &amp; Care’ app via your mobile app store. Once in the app, simply search ‘SARCS’ and the toolkit will appear.</li> </ul>

### What is included in the guidance?

- As you will see, there are three components to the toolkit:
  - **Pathway** - determining the steps that each healthcare professional should take following a disclosure of rape or sexual assault, and the referral options available. Each step in the pathway contains hyperlinks to their corresponding section in the main document, should the healthcare professional wish to find out more information
  - **Responding to disclosure** – further text and advice for each step of the pathway as well as links to further support
  - **Checklist** – a resource for healthcare professionals to check over and confirm that all necessary steps have been taken when discussing the disclosure with the person

### Next Steps

- As a valued stakeholder, we would be extremely grateful if you could assist us in ensuring that this guidance reaches as far and wide as possible in your internal and external Networks. This may include:
  - Updating any webpages or documentation that currently direct to the Scottish Government webpage
  - Updating any internal comms or websites that your organisations use
  - Sharing the guidance with any colleagues or services that you liaise with
- We have a stock of leaflets, pens and business cards with the QR code and link to the guidance. If you wish for some of these to be sent to your organisation for distribution, please get in touch: [nss.sarcsn@nhs.scot](mailto:nss.sarcsn@nhs.scot)

**We would like thank the SLWG volunteers for their time, effort and collaboration in producing this guidance.**

Kind Regards

SARCS Network Programme Team  
National Services Directorate (NSD) | NHS National Services Scotland

REMINDER	Topiramate - MHRA Guidance
	<p>As you will be aware there has been a recent MHRA drug safety update outlining the introduction of new safety measures for women of child-bearing potential being prescribed topiramate.</p> <p><a href="https://www.gov.uk/drug-safety-update/topiramate-topamax-introduction-of-new-safety-measures-including-a-pregnancy-prevention-programme#dispensers">https://www.gov.uk/drug-safety-update/topiramate-topamax-introduction-of-new-safety-measures-including-a-pregnancy-prevention-programme#dispensers</a></p> <p>For ease, the information for dispensers has been reproduced below:</p> <ul style="list-style-type: none"><li>• a visual warning symbol will be added to the pack of topiramate. This symbol will show a pregnant woman in a red circle with a line through it, with warning text about the risks and information about the new measures</li><li>• until warning symbols are present on packs, stickers will be available to print locally on <a href="#">eMC</a></li><li>• pharmacists should dispense in whole packs whenever possible. This will ensure that patients always see the warning symbol and receive the statutory information</li></ul>



	<ul style="list-style-type: none"> <li>• pharmacists should give the patient card to female patients when dispensing topiramate</li> <li>• ask women or girls of childbearing potential if they are taking highly effective contraception, if they are not, pharmacists should advise them to contact their GP for a follow-up appointment</li> </ul> <p>Pamela Macintyre 25/06/2024</p>
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REMINDER	<b>PCA (P) (2024) - EXTENSION TO SERIOUS SHORTAGE PROTOCOLS (SSPS) FOR CLARITHROMYCIN 125MG/5ML AND 250MG/5ML ORAL SUSPENSION</b>
	<p>Please find link below to PCA (P) (2024) EXTENSION TO SERIOUS SHORTAGE PROTOCOLS (SSPS) FOR CLARITHROMYCIN 125MG/5ML AND 250MG/5ML ORAL SUSPENSION</p> <p><a href="http://www.publications.scot.nhs.uk/files/pca2024-p-11.pdf">www.publications.scot.nhs.uk/files/pca2024-p-11.pdf</a></p> <p>25/06/2024</p>

REMINDER	<b>Register for the Women's Health Champion Lunchtime Seminar : Professor Martha Hickey - Empowering women to manage menopause</b>
	<p>Scotland's Women's Health Champion Professor Anna Glasier invites world-renowned menopause researcher Professor Martha Hickey to discuss '<i>Empowering women to manage menopause.</i>' Reflecting on her recent <a href="#">Lancet series on menopause</a> Professor Hickey outlines a new approach to menopause that goes beyond the treatment of specific symptoms and instead creates an active process of gaining knowledge, confidence, and self-determination to self-manage health and make informed decisions about care.</p> <p>Professor Martha Hickey is a world-renowned menopause researcher and current clinical expert for the NICE guidelines on Menopause. She is also Professor of Obstetrics and Gynaecology at the University of Melbourne and Consultant in Gynaecology and Head of Menopause Services at the Royal Women's Hospital in Melbourne, Australia. Professor Hickey takes a feminist perspective on menopause, which includes normalising this life transition and challenging the prevalent idea that it marks a period of physical and mental decline. "<i>Menopause challenges us to consider the role and social value of older women and the narrative that women's behaviour and physical and mental health is powerfully regulated by their hormones</i>"</p> <p><b>When and where:</b> The webinar will be held on <b>26 June 2024 at 12.00 – 1.00 pm</b> and will be hosted by the Scottish Government on MS Teams.</p> <p><b>Register here:</b> <a href="https://events.teams.microsoft.com/event/9f6ae761-8b21-410b-a9c9-2b540629dd85@0ef77447-1083-4dec-b89f-27c765076840">https://events.teams.microsoft.com/event/9f6ae761-8b21-410b-a9c9-2b540629dd85@0ef77447-1083-4dec-b89f-27c765076840</a></p> <p>Please ensure that you register, and join the meeting, using your professional email address for example an NHS, local government or third sector email address.</p> <p>We hope to make a recording of the seminar available online afterwards for those unable to attend in person.</p> <p>Sarah Dillon 18/06/2024</p>



<b>REMINDER</b>	<b>Circular PCA(P)(2024)10 – Community Pharmacy Public Health Service Poster Campaigns</b>
	<p>Please find link below to PCA (P) (2024) 10 Community Pharmacy Public Health Service Poster Campaigns</p> <p><a href="#">pca2024-p-10.pdf (scot.nhs.uk)</a></p> <p>18/06/2024</p>

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