

## Community Pharmacy Communication Update

Tuesday 4<sup>th</sup> March 2025




In this edition –

- Electronic Claiming Workbook (ECW)
- Let's Chat Vac - Pneumococcal
- Medicine Supply Alert Notice – MSAN(2025)09
- NHS Circular: PCA(P)(2025) 02 - Extension To Serious Shortage Protocols (Ssps) For Estradot® (Estradiol) Patches
- Continuous Glucose Monitoring Learning Sessions
- Backpayments for Disallowed Items Dispensed Under Pharmacy First
- Changes to the Provision of Travel Health
- Women's Health Event for Primary Care
- Smoking Cessation Training - Tuesday 18th March 2025
- FSS Alert TriOn Pharma Recalls Aactive D3 2000iu/ml Supplements

ACTION	Electronic Claiming Workbook (ECW)
	<p>Thank you to those contractors who have submitted their monthly claims for local services using the updated version of the ECW (V3).</p> <p>From feedback received we would ask you to note the following:</p> <p><b><u>MCA:</u></b> - We are aware that the rates appearing on the ECW are different from the current rates for Venalink and Omnicell products – <b>Please do not change these rates on the spreadsheet</b> – the rates that appear on the spreadsheet are the agreed rates for this service. These cannot be changed without negotiation between NHSGGC and CPGGC.</p> <p><b><u>Drop Down Lists:</u></b> We have been made aware that a few contractors are unable to see the drop down lists on the spreadsheet. While drop down lists have been a feature in Excel since Version 2 if you cannot see these you may need to consider upgrading your Microsoft package.</p> <p><b><u>Cover Sheet:</u></b> It is imperative that all fields coloured grey on the cover sheet are completed. The CPD Team will return claims unprocessed where a claim is submitted with key information missing i.e. date of submission, name of person submitting</p>


	<p>workbook. This information is a requirement under the Board's Standing Financial Instructions.</p> <p>The CPD Team are grateful for the network's co-operation with this major change to the claiming process for some services. Please get in touch if you have any questions.</p> <p>Janine Glen 04/03/2025</p>
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<b>ACTION</b>	<b>Let's Chat Vac - Pneumococcal</b>
	<p>Please see link below to the <b>Pneumococcal Social Media Toolkit</b>. <a href="#">Pneumococcal Social Media Toolkit - February 2024   Public Health Scotland News</a></p> <p><b><u>What can you do to support?</u></b></p> <p><b>Using the enclosed toolkit promotion is key:</b></p> <ul style="list-style-type: none"> <li>• Use hashtag #PneumococcalVaccineScot. in any communication cascades/display</li> <li>• Display Social Media Captions on twitter using the enclosed <a href="#">Pneumococcal Vaccine (Asset 2) - February 2024   Public Health Scotland News</a></li> <li>• Display Video Assets on twitter, digital screens, websites/pages <a href="#">Pneumococcal Vaccine (Asset 3) - February 2024   Public Health Scotland News</a></li> <li>• Display static assets on digital billboards, facebook or any of social media platforms. <a href="#">Pneumococcal Vaccine (Asset 1) - February 2024   Public Health Scotland News</a></li> <li>• Accessible materials in formats including <a href="#">BSL</a>, <a href="#">audio</a>, <a href="#">easy read</a> and other <a href="#">languages</a> can be found by clicking each 'linked word'.</li> </ul> <p>Pauline Atkinson Primary care Transformation Manager 04/03/2025</p>




<b>ACTION</b>	<b>Medicine Supply Alert Notice – MSAN(2025)09</b>
 <p>MSAN (2025) 09 - Triptorelin 3.75mg P Attached</p>	<p>Please find attached an MSAN for Triptorelin acetate (Gonapeptyl® Depot) 3.75mg powder and solvent for suspension for injection pre-filled syringes which is published on the NHS Scotland Publications <a href="#">website</a>.</p> <p>04/03/2025</p>

<b>ACTION</b>	<b>NHS Circular: PCA(P)(2025) 02 - Extension To Serious Shortage Protocols (Ssps) For Estradot® (Estradiol) Patches</b>
	<p>Please see link below for NHS Circular PCA(P)(2025) 02</p> <p><a href="http://www.publications.scot.nhs.uk/files/pca2025-p-02.pdf">www.publications.scot.nhs.uk/files/pca2025-p-02.pdf</a></p> <p>04/03/2025</p>

<b>ACTION</b>	<b>Continuous Glucose Monitoring Learning Sessions</b>
	<p>Abbott are providing some free sessions to help support pharmacy teams to advise and deal with patient queries.</p> <p>These 30 min sessions are also open to community pharmacists. Session invites:</p> <p>Tuesday 11<sup>th</sup> March – 14.30 – 15:00 <a href="#">Click here to join the meeting</a></p> <p>Wednesday 12<sup>th</sup> March – 9.30 – 10:00 <a href="#">Click here to join the meeting</a></p> <p>Thursday 13<sup>th</sup> March – 12.30 – 13:00 <a href="#">Click here to join the meeting</a></p> <p>If you are unable to attend, within the FreeStyle Libre Hub, there are several resources including seven bite sized modules – link and module titles below that may support pharmacy teams to advise and deal with patient queries. <b>CPs need to register in the hub before accessing the tutorial videos.</b></p> <p><a href="#">Tutorial Videos - On-demand videos helping you and your patients understand the FreeStyle Libre systems</a></p> <ul style="list-style-type: none"> <li>• <u>7 x 1-3min bite sized videos</u> <ul style="list-style-type: none"> <li>◦ <b><i>How to set up LibreLink app and start the sensor</i></b></li> <li>◦ <b><i>How to prepare your skin before sensor application</i></b></li> <li>◦ <b><i>How to apply Libre 2 Sensor</i></b></li> <li>◦ <b><i>How to view your glucose on the LibreLink app</i></b></li> <li>◦ <b><i>How to use alarms with the LibreLink app</i></b></li> <li>◦ <b><i>How to Download LibreLink in the UK on iPhone</i></b></li> <li>◦ <b><i>How to Download LibreLink in the UK on Android</i></b></li> </ul> </li> </ul> <p>Please also see link to <a href="#">request a free of charge Libre 2 Plus sensor kit to familiarise yourself with the system</a></p> <p>Kathryn Chisholm Pharmacy Technician - Team Lead 27/02/25</p>

ACTION	<b>Backpayments for Disallowed Items Dispensed Under Pharmacy First</b>
 <p>2025-02-27 CPO LETTER - BACKPAYMI</p> <p><b>Attached</b></p>	<p>Please see attached a letter from the Chief Pharmaceutical Officer, Professor Alison Strath, regarding backpayments for disallowed items dispensed under Pharmacy First and underpayment adjustments for catheters and generic appliances.</p> <p>James Fox Pharmacy Policy and Funding Manager 27/02/25</p>

ACTION	<b>Changes to the Provision of Travel Health</b>
 <p>Pharmacy letter updatedtravel_Mar2</p> <p><b>Attached</b></p>	<p>Please find attached a letter regarding changes to the delivery of travel health services from 1<sup>st</sup> April 2025 and a change of location.</p> <p>Jane A Beresford Public Health Programme Manager – Immunisations 27/02/25</p>

ACTION	<b>Women's Health Event for Primary Care</b>
 <p>women's health event (1).jpg</p>  <p>women's health event services flyer.ji</p>  <p>women's health event Speaker.jpg</p> <p><b>Attached</b></p>	<p>Please find attached information for the upcoming <b>Women's Health Event on Friday 7<sup>th</sup> March at the Beacon Arts Centre 10am – 2pm</b></p> <p>Nicola Coe Improvement Support office – Primary care 26/02/25</p>

ACTION	<b>Smoking Cessation Training - Tuesday 18th March 2025</b>
	<p>In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy, it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff.</p> <p>The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (as pre-reg students are paid through NES, no need to claim).</p>

We presently have some places available for the event on Tuesday 18<sup>th</sup> March, places will be allocated on a first-come basis and will be confirmed in writing.

<u>Date</u>	<u>Duration</u>	<u>Venue</u>
<u>Tuesday 18th March 2025</u>	<u>9:00 – 16:00 (approx)</u>	<u>Glynhill Hotel Renfrew</u>

Please contact us ASAP by phone on 0141 201 4945, or by e-mail [ggc.pharmacyhit@nhs.scot](mailto:ggc.pharmacyhit@nhs.scot)

Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements.

Parking is available on a first come basis.

**Future Dates:**

<u>Date</u>	<u>Duration</u>	<u>Venue</u>
<u>Tuesday 20th May 2025</u>	<u>9:00 – 16:00</u>	<u>Beresford Suite Leverndale Hospital</u>

Places will be allocated on a first-come basis and will be confirmed in writing. Please contact us ASAP by phone on 0141 201 4945, or by e-mail [ggc.pharmacyhit@nhs.scot](mailto:ggc.pharmacyhit@nhs.scot) to confirm a place.

Anette Robb  
Public Health Pharmacy  
26/02/2025

**ACTION**

**FSS Alert TriOn Pharma Recalls Aactive D3 2000iu/ml Supplements**



FSS-PRIN-001-2025  
TriOn Pharma recalls

**Attached**

Please find attached an FSS alert regarding the recall by TriOn Pharma of Aactive D3 2000iu/ml supplements because of excess levels of Vitamin D3.

Irene Fazakerley  
Medicines Policy Team  
25/02/25

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Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: [cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk)

## Community Pharmacy Communication Update

Tuesday 11<sup>th</sup> March 2025



### In this edition –

- Electronic Claiming Workbook (ECW)
- Importance of Checking Injections
- Endometriosis Awareness Month! Awareness Raising Resources, E-learning and Educational Event for Health Care Professionals
- Vitamin D3 supplement product recall
- Public Protection Learning & Education
- Medication Incidents
- Continuous Glucose Monitoring Learning Sessions
- Smoking Cessation Training - Tuesday 18th March 2025

ACTION	Electronic Claiming Workbook (ECW)
	<p>Thank you to those contractors who have submitted their monthly claims for local services using the updated version of the ECW (V3).</p> <p>From feedback received we would ask you to note the following:</p> <p><b><u>MCA:</u></b> - We are aware that the rates appearing on the ECW are different from the current rates for Venalink and Omnicell products – <b>Please do not change these rates on the spreadsheet</b> – the rates that appear on the spreadsheet are the agreed rates for this service. These cannot be changed without negotiation between NHSGGC and CPGGC.</p> <p><b><u>Drop Down Lists:</u></b> We have been made aware that a few contractors are unable to see the drop down lists on the spreadsheet. While drop down lists have been a feature in Excel since Version 2 if you cannot see these you may need to consider upgrading your Microsoft package.</p> <p><b><u>Cover Sheet:</u></b> It is imperative that all fields coloured grey on the cover sheet are completed. The CPD Team will return claims unprocessed where a claim is submitted with key information missing i.e. date of submission, name of person submitting workbook. This information is a requirement under the Board's Standing Financial Instructions.</p>

	<p>The CPD Team are grateful for the network's co-operation with this major change to the claiming process for some services. Please get in touch if you have any questions.</p> <p>Janine Glen 04/03/2025</p>
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<b>ACTION</b>	<b>Importance of Checking Injections</b>
	<p>We have been made aware of a medicines incident where a patient attended a nurse's clinic with their supplied B12 injection for administration only to discover that it was hydrocortisone injections that had been supplied from the community pharmacy.</p> <p>This has happened and been recorded on more than one occasion recently. Can you please ensure that this issue is highlighted to your teams to minimise the risk of this happening again</p> <p>Alan Harrison 11/03/2025</p>

<b>ACTION</b>	<b>Endometriosis Awareness Month! Awareness Raising Resources, E-learning and Educational Event for Health Care Professionals</b>
	<p><b>Do your bit this Endometriosis Awareness Month!</b></p> <p>March marks Endometriosis Awareness Month, an annual initiative to raise awareness about Endometriosis, a long-term condition affecting around 1 in 10 women or those assigned female at birth, with symptoms that can have a significant impact on women's physical and mental wellbeing.</p> <p>This year we have put together a package of <b>awareness raising resources, eLearning materials and an educational event</b> to help you do your bit to raise awareness about the condition and support women to be able to live well with endometriosis.</p> <p><b><u>Endometriosis awareness month - March – Stakeholder Toolkit resources</u></b></p> <p>Endometriosis awareness month provides an opportunity to help increase public understanding of the condition and the treatment options available, and to seek help and support. Social media assets and a poster have been produced which can be used throughout the awareness month.</p> <p>We would be very grateful for your support in using these assets across your platforms.</p> <p>You can access the toolkit on PR Gloo here: <a href="#">Campaign Assets   Scottish Government Marketing News</a></p>

**Women's Health Champion Lunchtime Seminar - 24 March 2025 at 12.00 – 1.00 pm: Endometriosis in 2025: novel new approaches to diagnosis and management - Professor Andrew Horne and Dr Lucy Whitaker**

Scotland's Women's Health Champion Professor Anna Glasier invites world-renowned endometriosis researchers Professor Andrew Horne and Dr Lucy Whitaker to present on 'Endometriosis in 2025: novel new approaches to diagnosis and management'

Please note that this educational session is designed for healthcare professionals. Please ensure that you register, and join the meeting, using your professional email address for example an NHS email address. We hope to make a recording of the seminar available online afterwards for those unable to attend in person.

**Find more information and Register**

**here:** <https://events.teams.microsoft.com/event/6ebd06c9-52bd-4468-b8b6-7c2d269ad130@0ef77447-1083-4dec-b89f-27c765076840>

**NHS Education for Scotland - eLearning Module on Menstrual Health**

NHS Education for Scotland have developed an eLearning module on Menstrual Health, including Endometriosis, which aims to help practitioners in supporting their patients throughout their journey from symptom management to diagnosis and referral for those requiring specialist help. This module is FREE, open to all practitioners in Scotland and **available now on Turas**

**Learn:** [Menstrual Health Module](#)

All you need is a Turas Learn account which can be set up [here](#) if you don't already have one.

**Royal College of General Practitioners (RCGP) - New FREE educational module and supporting podcast on Endometriosis**


The Royal College of General Practitioners (RCGP) have launched a new FREE educational module and supporting podcast on Endometriosis. Through interactive case studies of women at different stages of their life who are living with this painful, chronic condition the module explores which tests should be offered, what treatments can be started and when an onward referral is appropriate or alternatively not necessary. This module will support the skills that all GPs need when considering endometriosis as a differential diagnosis.

**You can find the module**

**here:** <https://elearning.rcgp.org.uk/endometriosisconsultation>

	<p>The module is FREE to all practitioners however a user log-in is required. Click the <a href="#">Log in</a> button to create a free access account with an email and password.</p> <p><b><u>NHS Inform – Information for women and girls</u></b></p> <p><a href="#">The Women's Health Platform on NHS Inform</a> includes an <a href="#">endometriosis page</a> with consistent, reliable and accessible information, including a short lived experience film, empowering women to make informed decisions about their health.</p> <p>Young Scot also have a range of endometriosis resources designed for young people which can be found here <a href="#">Let's Talk Endometriosis – Young Scot</a></p> <p>We hope this is helpful and are very grateful for your support in raising awareness during endometriosis awareness week.</p> <p>Women's Health Plan Team 11/03/2025</p>
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<b>ACTION</b>	<b>Vitamin D3 Supplement Product Recall</b>
	<p>Our colleagues across NHS Scotland have asked us to highlight the recall below.</p> <p>As it is technically a food product, you may not have come across the recall through the normal channels that medicines recalls reach you.</p> <p>There have been some clinical incidents as a result of higher than expected levels of Vit D3 being in the product. <a href="https://www.food.gov.uk/news-alerts/alert/fsa-prin-01-2025">https://www.food.gov.uk/news-alerts/alert/fsa-prin-01-2025</a></p> <p>Susan Kafka 07/03/2025</p>

<b>ACTION</b>	<b>Public Protection Learning &amp; Education</b>
 Public Protection.doc  Attached	<p>Please find attached a flyer with future dates of public protection training sessions.</p> <p>Sharon Blaney 07/03/2025</p>

<b>ACTION</b>	<b>Medication Incidents</b>
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Learning from  
Medication Incidents -

Attached

Please find attached information on learning from Medication Incidents

Pamela Macintyre  
07/03/2025

## IMPORTANT INFORMATION

### Continuous Glucose Monitoring Learning Sessions

Abbott are providing some free sessions to help support pharmacy teams to advise and deal with patient queries.

These 30 min sessions are also open to community pharmacists.  
Session invites:

Wednesday 12<sup>th</sup> March – 9.30 – 10:00 [Click here to join the meeting](#)

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[Tutorial Videos - On-demand videos helping you and your patients understand the FreeStyle Libre systems](#)

- 7 x 1-3min bite sized videos
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  - ***How to prepare your skin before sensor application***
  - ***How to apply Libre 2 Sensor***
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  - ***How to use alarms with the LibreLink app***
  - ***How to Download LibreLink in the UK on iPhone***
  - ***How to Download LibreLink in the UK on Android***

Please also see link to [request a free of charge Libre 2 Plus sensor kit to familiarise yourself with the system](#)

Kathryn Chisholm  
Pharmacy Technician - Team Lead  
27/02/25

## IMPORTANT INFORMATION

### Smoking Cessation Training - Tuesday 18th March 2025

In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy, it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff.

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Anette Robb  
Public Health Pharmacy  
26/02/2025

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## Community Pharmacy Communication Update

Tuesday 18<sup>th</sup> March 2025




### In this edition –

- Electronic Claiming Workbook (ECW)
- Drug Harms Briefing: Rapid Onset Overdose
- Continuous Glucose Monitoring Sensors
- Use of Unlicensed Omeprazole 20mg/5ml Oral Solution (Aclomep) in Neonates and Pediatrics
- Pre-registration Trainee Pharmacy Technician (PTPT) Technical Apprenticeship - Community Pharmacy
- Advanced Notification – Q4 Customer Complaints / Whistleblowing & Annual Survey
- Be the Early Bird - DCE Campaign - Stakeholder Toolkit

IMPORTANT INFORMATION	Electronic Claiming Workbook (ECW)
	<p>Thank you to those contractors who have submitted their monthly claims for local services using the updated version of the ECW (V3).</p> <p>From feedback received we would ask you to note the following:</p> <p><b><u>MCA:</u></b> - We are aware that the rates appearing on the ECW are different from the current rates for Venalink and Omnicell products – <b>Please do not change these rates on the spreadsheet</b> – the rates that appear on the spreadsheet are the agreed rates for this service. These cannot be changed without negotiation between NHSGGC and CPGGC.</p> <p><b><u>Drop Down Lists:</u></b> We have been made aware that a few contractors are unable to see the drop down lists on the spreadsheet. While drop down lists have been a feature in Excel since Version 2 if you cannot see these you may need to consider upgrading your Microsoft package.</p> <p><b><u>Cover Sheet:</u></b> It is imperative that all fields coloured grey on the cover sheet are completed. The CPD Team will return claims unprocessed where a claim is submitted with key information missing i.e. date of submission, name of person submitting workbook. This information is a requirement under the Board's Standing Financial Instructions.</p>

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<b>ACTION</b>	<b>Drug Harms Briefing: Rapid onset overdose</b>
 <p>Drug harms briefing - Update 14</p> <p><b>Attachment</b></p>	<p>Please see attached regarding drug harms briefing for distribution amongst acute and community pharmacy teams for awareness.</p> <p>There have been recent reports from within NHSGGC and elsewhere across Scotland and elsewhere in UK of very rapid overdoses following injection of drugs. This is thought to be heroin. In some instances these overdoses have occurred almost immediately and some have been described as requiring multiple doses of naloxone to treat.</p> <p>As yet, there are no definitive toxicology or drug testing results to demonstrate the cause of the rapid onset overdoses. However testing of equipment used to prepare street heroin for injection in Glasgow city centre (including at least one sample associated with a rapid onset overdose) indicates the presence of a nitazene (highly potent synthetic opioid) in the drug supply.</p> <p>There is a possibility that we may see an increase in overdose presentations and presentations requiring multiple doses of naloxone either within our emergency departments or even in community. This may result in increase in requests for naloxone supplies.</p> <p>If any of the pharmacy teams experience presentation of patients with what looks like an unusually rapid onset overdose, or with increased number of presentation of overdose or with increased requests for naloxone, please let me know and I can feed this into the Public Health Protection Unit surveillance for this.</p> <p>Elaine Paton 18/03/25</p>

<b>ACTION</b>	<b>Continuous Glucose Monitoring Sensors</b>
	<p>We have received several queries regarding the contents of the sensor kits for FreeStyle Libre One/FreeStyle Libre One Plus and Dexcom ONE/Dexcom ONE+. To provide clarity:</p> <p><b><u>FreeStyle Libre 2 Sensor</u></b> 1 kit = 1 sensor &amp; 1 applicator (14 days wear)</p>

### **FreeStyle Libre 2 Plus Sensor**

1 kit = 1 sensor & applicator (15 days wear)

### **Dexcom One Sensor**

1 kit = 1 sensor (10 days)

3 kits = 3 sensors (30 days)

Transmitter separate (3 months)

(1 transmitter and 3 x 3 kits for 3 months stock)

### **Dexcom One+ Sensor**

1 kit = 1 sensor with transmitter attached (no need to separate/attach and both sensor and transmitter last 10 days)

### **Dexcom ONE+ Receiver**

Patients that have been switched to Dexcom ONE+ sensor and use the receiver instead of the app, will need to obtain a new receiver from the company. **This is free of charge.**

The Dexcom representative for Scotland, Kerry Douglas (kerry.douglas@dexcom.com), has offered to deliver receivers to GP surgeries, community pharmacies, or directly to patients by post or, the patient can order directly from the company via Dexcom® customer services tel: 0800 031 5761.

Similarly, if patients request additional sensors due to faulty ones, they should contact the respective companies directly for replacement.

### **FreeStyle Libre**

Abbott customer service: 0800 170 1177

(Mon-Fri 08:00 – 20:00, Sat 09:00 – 17:00 excl. bank holidays)

Kathryn Chisholm

18/03/2025


## **ACTION**

### **Use of Unlicensed Omeprazole 20mg/5ml Oral Solution (Aclomep) in Neonates and Pediatrics**



As per the [Proton Pump Inhibitor Guideline for Neonates and Paediatrics](#), unlicensed omeprazole 20mg/5ml oral solution is the first-line choice in the management of neonates and pediatric patients requiring proton pump inhibitor (PPI) therapy. Although it is an unlicensed formulation, there are clinical scenarios where using an unlicensed medication may be more appropriate than a licensed alternative, particularly when no licensed product is suitable for the patient's needs.

In these cases, the clinical decision to use an unlicensed product, such as omeprazole oral solution, is based on the best available evidence and the specific needs the patient group.

	<p>Please ensure that you follow the latest guidelines when dispensing this medication, and consult with prescribers if there are any uncertainties or concerns.</p> <p>Kathryn Chisholm 18/03/2025</p>
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<b>ACTION</b>	<b>Pre-registration Trainee Pharmacy Technician (PTPT) Technical Apprenticeship - Community Pharmacy</b>
 <p>PTPT Technical Apprenticeship.pdf Attached</p>	<p>Please see the attached document that gives details on how Community Pharmacy staff could access a Pre-Registration Pharmacy Technician (PTPT) technical apprenticeship, working in conjunction with the GP Pharmacy Teams.</p> <p>Pamela Macintyre 18/03/2025</p>

<b>ACTION</b>	<b>Advanced Notification – Q4 Customer Complaints / Whistleblowing &amp; Annual Survey</b>
	<p>Q4 Customer Complaints / Whistleblowing &amp; Annual survey, for the collection of information relating to the Patient Rights (Scotland) Act 2011 will be sent week commencing Monday 24<sup>th</sup> March 2025.</p> <p>You should note that submission of this information is a contractual requirement and as such you should complete the Webropol survey within the timescale which will appear in the covering message.</p> <p>Michelle Cooper 18/03/2025</p>

<b>ACTION</b>	<b>Be the Early Bird - DCE Campaign - Stakeholder Toolkit</b>
 <p>Dectect Cancer Early.pdf</p>  <p>Dectect Cancer Early - Part 2.pdf</p> <p>Attached</p>	<p>Our “Be the Early Bird” campaign has been revised ahead of its’ latest phase running throughout March 2025. With a new focus on head and neck cancer symptoms, the campaign was officially launched by Cabinet Secretary last week and will include out of home, digital, PR and media partnerships. Field activity targeted in areas of deprivation will also take place from 13<sup>th</sup> – 30<sup>th</sup> March, attached are confirmed dates when our field teams will be in Asda supermarkets – please note the final location is still TBC.</p> <p>I’ve attached a copy of the stakeholder toolkit which contains more detail and links to new campaign assets, we would be grateful if you could share among your networks to encourage awareness and sharing of the assets.</p> <p>Karen Roberts 18/03/2025</p>

## Community Pharmacy Communication Update


Tuesday 25<sup>th</sup> March 2025



### In this edition –


- Electronic Claiming Workbook (ECW)
- Recirculation: Pharmacy Frailty Referral Pathway
- GP OOH Controlled drug requests
- CPIP Newsletter
- Public Health Poster
- Hydrocortisone Sodium Phosphate Shortage

IMPORTANT INFORMATION	Electronic Claiming Workbook (ECW)
	<p>Thank you to those contractors who have submitted their monthly claims for local services using the updated version of the ECW (V3).</p> <p>From feedback received we would ask you to note the following:  <b><u>MCA:</u></b> - We are aware that the rates appearing on the ECW are different from the current rates for Venalink and Omnicell products – <b>Please do not change these rates on the spreadsheet</b> – the rates that appear on the spreadsheet are the agreed rates for this service. These cannot be changed without negotiation between NHSGGC and CPGGC.</p> <p><b><u>Drop Down Lists:</u></b> We have been made aware that a few contractors are unable to see the drop down lists on the spreadsheet. While drop down lists have been a feature in Excel since Version 2 if you cannot see these you may need to consider upgrading your Microsoft package.</p> <p><b><u>Cover Sheet:</u></b> It is imperative that all fields coloured grey on the cover sheet are completed. The CPD Team will return claims unprocessed where a claim is submitted with key information missing i.e. date of submission, name of person submitting workbook. This information is a requirement under the Board's Standing Financial Instructions.  The CPD Team are grateful for the network's co-operation with this major change to the claiming process for some services. Please get in touch if you have any questions.</p> <p>Janine Glen - 04/03/2025</p>

UPDATE	Pharmacy Frailty Referral Pathway
 <p>Frailty Pathway Pharmacy Referral Pathway</p> <p>Attached</p>	<p><b><i>This communication is a recirculation from the original which was circulated on the 12<sup>th</sup> November 2024</i></b></p> <p>Community Pharmacy now has the opportunity to directly refer frail patients for a polypharmacy review.</p> <p><b>Aim</b> We have developed a pathway for those living with frailty for referral for polypharmacy review. This will help to reduce medicines related harm in those living with frailty.</p> <p><b>Pathway</b> An MS form has been developed and teams in community and acute can use this to refer patients who fit the criteria. The MS form is automatically directed to the pharmacy hub in the HSCP linked to the patients GP practice.</p> <p><b>Polypharmacy Review</b> A 7 step polypharmacy review is carried out by the practice pharmacist within 4 weeks. The referrer will receive feedback once the review has been completed</p> <p><b>How to refer</b> Please consider referring patients you think would benefit from a polypharmacy review, the MS form only take a minute or two to complete (link in the attached poster) <b>.It is important you enter the correct CHI number and GP practice code when making the referral.</b></p> <p>If you think that this is something that would benefit your patient, then please obtain their consent before making the referral using the MS Form (link/ in the attached poster).</p> <p>Leanne Black 12/11/2024</p>

ACTION	GP OOH Controlled drug requests
	<p>We have been made aware of a situation where a patient has presented a GP OOH prescription for controlled drugs (Dexamphatamine and Lisdexamphatamine) at one of our community pharmacies. This prescription is from GP OOH in Lanarkshire.</p> <p>We have been advised that the prescription has been tampered with, and quantities have been changed.</p>

	<p>Please be extra vigilant regarding controlled drug prescriptions (ensuring that all controlled drug legal checks are completed) especially those from the OOH service remembering that our own NHS GGC OOH service will never supply controlled drugs in this way.</p> <p>If anyone has concerns regarding the validity of a controlled drugs prescription then contact the prescriber in the first instance for clarification and then contact the CD accountable officers team</p> <p>Alan Harrison 25/03/2025</p>
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ACTION	CPIP Newsletter
 CPIP Newsletter.pdf  Attached	<p>Please find attached CPIP newsletter</p> <p>Lorna Brown 25/03/2025</p>

ACTION	Public Health Poster
	<p>Over the past week we have received a high volume of queries requesting copies of the “Be the Early Bird” poster. We have been informed that community pharmacies are not part of this campaign this month, therefore copies of this print are not available.</p> <p>The current active campaign that should be displayed in all community pharmacies is the “Mind to Mind” mental health poster campaign.</p> <p>Alan Harrison 21/03/2025</p>

ACTION	Hydrocortisone Sodium Phosphate Shortage
	<p>Department of Health and Social Care (DHSC) has issued a medicine supply notification for Hydrocortisone sodium phosphate <b>100mg/1ml solution for injection</b> ampoules.</p> <p>For further information and advice, please refer to: <a href="#">Shortage of Hydrocortisone sodium phosphate 100mg/1ml solution for injection ampoules – SPS - Specialist Pharmacy Service – The first stop for professional medicines advice</a></p> <p>Mairi- Anne McLean 20/03/2025</p>