







Community Pharmacy Communication Update


Thursday 2nd May 2024



REMINDER	Freestyle Libre 3 prescribing information for Primary care
 Freestyle Libre 3 Prescribing April 2024 Attached	<p>Please see attached information regarding the introduction of Freestyle Libre 3 in GGC</p> <p>The key messages are:</p> <ul style="list-style-type: none"> • Freestyle Libre 3 is a form of real-time continuous glucose monitoring with additional functionality that enables it to communicate directly with certain types of insulin pump. The trio of pump, installed software, and Freestyle Libre 3 is known as a hybrid closed loop (HCL) which provides semi-automated insulin delivery for people with type 1 diabetes. • Freestyle Libre 3 is a novel device and is not interchangeable with Freestyle Libre2 • Freestyle Libre 3 has been added to Part 3 of Scottish drug tariff from January 2024 <p>Helen Castle Advanced Pharmacist (Primary Care) 25/04/2024</p>

REMINDER	Spring Booster Toolkit
 Spring vaccine billboard_1764x255_1  Spring vaccine billboard_1764x255_1  Spring vaccine_billboards_10  Spring vaccine_billboards_10  Spring vaccine_billboards_15	<p>Please find attached images that should be suitable for sharing on any electronic screens you may have in your pharmacy.</p> <p>We would appreciate your support in encouraging this important booster programme</p> <p>Pamela Macintyre Lead Pharmacist 25/04/2024</p>

REMINDER	Smoking Cessation Training - Wednesday 22nd May 2024 - Eastbank Training Centre						
	In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy, it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff – 9am- 3:30pm (approx)						
	We presently have some places available for the event on Wednesday 22nd May 2024 .						
	The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (as pre-reg students are paid through NES, no need to claim).						
	Please contact us ASAP by phone on 0141 201 4945, by e-mail on: pharmacyhit@ggc.scot.nhs.uk						
	Places will be allocated on a first-come basis and will be confirmed in writing.						
	Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements.						
Parking is available on a first come basis.							
	Wednesday 22 nd May 2024	9:00	15:00	30	Eastbank Training Centre	0141 201 4945 <a href="mailto:pharmacyhit@ggc.sco
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	Tuesday 18 th June 2024	9:00	15:00	30	Campanile Hotel Tunnel St, Glasgow	0141 201 4945 <a href="mailto:pharmacyhit@ggc.sco
t.nhs.uk">pharmacyhit@ggc.sco t.nhs.uk	QYW Training
Annette Robb Public Health Pharmacy 30/04/2024							

IMPORTANT INFORMATION	Joiner/Leaver Form
 Joiner form.pdf Attached	<p>You will be aware that the Community Pharmacy Development Team (CPDT) developed a resource for community pharmacists which sets out actions that should be taken when a pharmacist begins employment within GGC, moves between pharmacies in GGC, or leaves employment in GGC.</p> <p>The aim of the resource is to reduce risk in areas such as information, financial and clinical governance.</p> <p>The resource serves as an aide memoire for managers setting out tasks that should be undertaken for an effective on-boarding/off-boarding process and can be found here.</p> <p><i>We have recently undertaken our annual review and now attach Version 5.</i></p> <p>If you have any questions about the Joiner/Leaver form in general please contact: cpdt@ggc.scot.nhs.uk.</p> <p>Janine Glen , Contracts Manager 23/04/2024</p>

IMPORTANT INFORMATION	Positive Feedback - Smoking Cessation
	<p>Well done to M & D Green Pharmacy, 12 John Wood Street, Port Glasgow.</p> <p>We recently received great feedback from a client who was making a smoking cessation attempt with this pharmacy. The client loved the fact that he had not smoked for 6 weeks and could not thank the staff enough for making him feel at ease and supported during his quit journey. Well done everyone involved.</p> <p>I'm sure every pharmacy has clients who feel confident and positive once they stop smoking, and appreciate the support they receive from the pharmacy team. If you have any good news stories that you would like to share please contact us at:- Pharmacy Health Improvement Team email pharmacyhit@ggc.scot.nhs.uk or call us on 0141 201 4945</p> <p>Annette Robb 23/04/2024</p>

IMPORTANT INFORMATION	Scottish Pharmacist Awards
	<p>Many congratulations to our own Alasdair Macintyre (Merrylee Pharmacy) who was presented with the Outstanding Contribution to Pharmacy Practice at this year's Scottish Pharmacist Awards.</p> <p>Alasdair is a "well kent" face in community pharmacy, and well deserves recognition for his considerable contribution to the advancement of the profession, both locally in Glasgow & Lanarkshire and nationally.</p> <p>Congratulations Alasdair.</p>

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We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk


Community Pharmacy Communication Update


Tuesday 7th May 2024



In this edition –


- Updated version of the Electronic Claiming Workbook (ECW)
- Seasonal Influenza: Prescribing of Antivirals 2023-24
- 'It's OK to Ask' Campaign
- ECS - Essential Firewall Upgrade
- Guide Prices for Commonly Requested Unlicensed Medicines
- Smoking Cessation Training

ACTION	Updated version of the Electronic Claiming Workbook (ECW)
 ECW V2.1.xlsx Attached	<p>All pharmacies are now using the Electronic Claiming Workbook (ECW) for claims relating to locally negotiated pharmacy services.</p> <p>Please see attached the updated version of the ECW. Version 2.1 contains minor updates to the MCA Claim Form. Please ensure that you are using the most up-to-date version before submitting your workbook. Claims submitted on previous versions may be returned unpaid.</p> <p>A 'User Guide' can also be found here for your information. We hope this is helpful and as always, if you have any issues please do let us know.</p> <p>Lianne Hatch 07/05/2024</p>

ACTION	Seasonal Influenza: Prescribing of Antivirals 2023-24
 Seasonal Influenza.pdf Attached	<p>Please find attached SGHD/CMO(2024)5</p>

ACTION	'It's OK to Ask' Campaign
	<p>The 'It's OK to Ask' campaign is now live and activity will now take place in the next few weeks. This information has been shared with relevant partners and stakeholders, however below are the links that might be helpful to share with your own contacts and networks if you wish:</p> <ul style="list-style-type: none"> • NHS inform campaign page: https://www.nhsinform.scot/its-ok-to-ask Learn more about the 'It's OK to Ask' campaign and access resources for patients and healthcare professionals. • Social media toolkit: https://gloo.to/F6qh Information on how to promote the campaign on your own social media channels. • Media release: https://gloo.to/F6qu <p>If you have media boards within your practice then please give consideration to sharing this important message</p> <p>Alan Harrison 07/05/2024</p>

ACTION	ECS - Essential Firewall Upgrade
	<p>Who is affected?</p> <p>All ECS Users</p> <p>What locations are affected?</p> <p>All Health Boards / Organisations</p> <p>When? <u>Disaster Recovery Pre-Test Window</u></p> <p>Wednesday 8th May 2024, 07:00 – 09:00 (incl outage of 15 mins) fail-over to Pulsant site. Thursday 9th May 2024, 07:00 – 09:00 (incl outage of 15 mins) fail-back to Livingston site.</p> <p><u>Firewall Disaster Recovery Fail-over Window</u> <i>(Done prior to and after the upgrade)</i></p> <p>Friday 17th May 13:00 – 15:00 (incl outage of 15 mins) fail-over to Pulsant site. Monday 20th May 10:00 – 12:00 (incl outage of 15 mins) fail-back to Livingston site.</p> <p><u>Actual Firewall Upgrade</u></p> <p>Saturday 18th May 2024 Change window: 08:00 – 16:00 Outage window: 08:30 – 10:30 (2 hours)</p> <p>Why?</p> <p>Atos have advised us that an ESSENTIAL upgrade to the NHSS network infrastructure is being performed at the Livingston data center that will replace the internal firewalls with updated hardware.</p> <p>Although the NHSS environment will be fully operational, there will be no traffic coming into and out of the Data Centre during the two hour change window on the 18th May.</p> <p>However, to minimise the impact to ECS, Atos will be using a DR (Disaster Recovery) fail-over to a backup site to allow the ECS service to be maintained – Note though that due to the two hour outage, there may be a delay in updates to ECS as the system clears backlogs of files waiting to upload once reconnected.</p> <p>DR as a tool is only used rarely and mainly for emergencies, and hasn't been tested yet on the recently tech-refreshed equipment, so there will also be a <u>pre-test</u> done between 8th and 9th May, as noted above.</p> <p>On 8th and 9th May there will each be a 15 minute window during which the DR process fails over (switches) between sites to allow ECS to maintain functionality. During this 15 minutes ECS may drop connection but a refresh of the browser or a log-off and back in again should resolve any connection issues. This will be the same for the DR fail-overs on the 17th and 20th May as well.</p> <p>There is no impact to Atos being able to support the environment during this period.</p> <p>Please make sure you have any operational contingencies in place for this period if required.</p> <p>Chris Allan 07/05/2024</p>

ACTION	Guide Prices for Commonly Requested Unlicensed Medicines
 Unlicensed Medicines.pdf Attached	Please find attached the new pre-approved price list Alison McAuley 07/05/2024

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	<p>In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff – 9am- 4:00pm (approx)</p> <p>We presently have some places available for the event on the Wednesday 22nd May, 2024. Eastbank Training Centre, 22 Academy Street, Shettleston G32 9AA</p> <p>The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (as pre-reg students are paid through NES, no need to claim).</p> <p>Please contact us ASAP by phone on <u>0141 201 4945</u>, or by e-mail pharmacyhit@ggc.scot.nhs.uk</p> <p>Places will be allocated on a first-come basis and will be confirmed in writing.</p> <p>Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements.</p> <p>Parking is available on a first come basis.</p> <table><tr><th>Date</th><th>2024</th><th>Start time</th><th>Finish time</th><th>Nos</th><th>Meeting Place</th><th>Contact</th><th>Event</th></tr><tr><td>Wednesday</td><td>22nd May 2024</td><td>9:00</td><td>16:00</td><td>30</td><td>Eastbank Training Centre</td><td>0141 201 4945 pharmacyhit@ggc.scot.nhs.uk</td><td>QYW Training</td></tr><tr><td>Tuesday</td><td>18th June 2024</td><td>9:00</td><td>16:00</td><td>30</td><td>Campanile Hotel Tunnel St, Glasgow</td><td>0141 201 4945 pharmacyhit@ggc.scot.nhs.uk</td><td>QYW Training</td></tr></table> <p>Annette Robb Public Health Pharmacy 07/05/2024</p>	Date	2024	Start time	Finish time	Nos	Meeting Place	Contact	Event	Wednesday	22 nd May 2024	9:00	16:00	30	Eastbank Training Centre	0141 201 4945 pharmacyhit@ggc.scot.nhs.uk	QYW Training	Tuesday	18 th June 2024	9:00	16:00	30	Campanile Hotel Tunnel St, Glasgow	0141 201 4945 pharmacyhit@ggc.scot.nhs.uk	QYW Training
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Communication Update Index link

[INDEX - Community Pharmacy Communications Updates](#)

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Community Pharmacy Communication Update


Thursday 9th May 2024




In this edition –

- Availability of Creon Capsules

ACTION	Availability of Creon Capsules
	<p>For those community pharmacies who have patients on Creon you will be aware of the extremely sporadic nature of stock availability at the present moment. There is no SSP or MSAN in place at the moment which outlines what pharmacy teams should be doing in light of this, as "technically" there is stock available.</p> <p>However, to help and support the supply of what is an extremely important medicine for our cystic fibrosis and pancreatic cancer patients, we are asking you to be considerate to the quantity of medicine that is supplied to each patient when a prescription is presented in order to try and spread the availability across many rather than a fulfilled quantity to fewer patients.</p> <p>Community Pharmacies are working tirelessly to establish stock availability across the wholesaling network and our colleagues in acute are working behind the scenes on guidance to support when Creon is totally unavailable. We will look to furnish the network with this advice when we have it.</p> <p>Thanks for your support in this matter</p> <p>Alan Harrison 09/05/2024</p>


REMINDER	Updated version of the Electronic Claiming Workbook (ECW)
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Community Pharmacy Communication Update

Tuesday 14th May 2024




In this edition –

- **Circular PCA(P)(2024)05 - Extension to Serious Shortage Protocol (SSP) for isosorbide mononitrate (Monomil XL) 60mg modified release tablet**
- **Medicine Supply Alert Notice - MSAN (2024)21 and MSAN(2024)22 - Daktacort (hydrocortisone 1% / miconazole 2%) cream and Sulfadiazine silver (Flamazine) 1% cream - 10 May 2024**
- **Medicine Supply Alert Notice - MSAN (2024)23 and MSAN(2024)24 - Humalog (insulin lispro) solution for injection 10ml vials and Pancreatic enzyme replacement therapy (PERT) - 13 May 2024**
- **NES Pharmacy: Scottish Pharmacy Clinical Leadership Fellows Recruitment**
- **GGC CPIP Newsletter, Spring 2024**

<p>ACTION</p> <p> PCA(P)(2024) 05.pdf Attached</p>	<p>Circular PCA(P)(2024)05 - Extension to Serious Shortage Protocol (SSP) for isosorbide mononitrate (Monomil XL) 60mg modified release tablet</p> <p>Please find attached PCA(P)(2024)05 - Extension to Serious Shortage Protocol (SSP) for isosorbide mononitrate (Monomil XL) 60mg modified release tablet</p>
<p>ACTION</p> <p> Medicine Short Supply Notice - Daktacort</p> <p> Medicine Short Supply Notice - Sulfadiazine silver</p> <p>Attached</p>	<p>Medicine Supply Alert Notice - MSAN (2024)21 and MSAN(2024)22 - Daktacort (hydrocortisone 1% / miconazole 2%) cream and Sulfadiazine silver (Flamazine) 1% cream - 10 May 2024</p> <p>Please find attached two level 2 MSANs advising that Daktacort® (hydrocortisone 1% / miconazole 2%) cream (30g, POM) has been discontinued, and that several Sulfadiazine silver (Flamazine®) 1% cream products are out of stock until early August 2024.</p> <p>Andreas Tzineris 14/05/2024</p>
<p>ACTION</p> <p> Humalog Solution.pdf</p> <p> Pancreatic Enzymes.pdf</p> <p>Attached</p>	<p>Medicine Supply Alert Notice - MSAN (2024)23 and MSAN(2024)24 - Humalog (insulin lispro) solution for injection 10ml vials and Pancreatic enzyme replacement therapy (PERT) - 13 May 2024</p> <p>Please find attached two level 2 MSANs advising that Humalog® (insulin lispro) 100units/ml solution for injection 10ml vials is out of stock until late May 2024, and an update on the availability of several Pancreatic enzyme replacement therapy (PERT) products</p> <ul style="list-style-type: none"> • MSAN(2024)23 - Humalog® (insulin lispro) 100units/ml solution for injection 10ml vials • MSAN(2024)24 - Pancreatic enzyme replacement therapy (PERT) <p>Andreas Tzineris 14/05/2024</p>

ACTION	NES Pharmacy: Scottish Pharmacy Clinical Leadership Fellows Recruitment
	<p>We have launched recruitment for the 2024 Scottish Pharmacy Clinical Leadership Fellows (SPCLF).</p> <p>We are looking to recruit up to 5 fellows, with applications being sought for the fellow positions during the windows below. Projects will be finalised and allocated upon appointment of the successful applicants.</p> <p>The two adverts can be found at:</p> <p>Pharmacists (application window - 2nd - 22nd May) Pharmacy Technician (application window - 9th - 2nd June)</p> <p>If anyone has any questions, please feel free to direct them to pharmacy@nes.scot.nhs.uk</p> <p>Peter Hamilton 14/05/2024</p>

ACTION	GGC CPIP Newsletter, Spring 2024
 <p>GGC CPIP Newsletter.pdf</p> <p>Attached</p>	<p>In the attached GGC CPIP Newsletter, Spring 2024 you will find information relating to Hay fever, including PGDs, general skin cancer awareness, and brief savings information.</p> <p>Lorna Brown 14/05/2024</p>

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Community Pharmacy Communication Update

Thursday 16th May 2024




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 <p>GGC CPIP Newsletter2.pdf Attachment</p>	<p>In the attached GGC CPIP Newsletter, Spring 2024 you will find information relating to Hay fever, including PGDs, general skin cancer awareness, and brief savings information.</p> <p>Lorna Brown 14/05/2024</p>

REMINDER	Availability of Creon Capsules
	<p>For those community pharmacies who have patients on Creon you will be aware of the extremely sporadic nature of stock availability at the present moment. There is no SSP or MSAN in place at the moment which outlines what pharmacy teams should be doing in light of this, as "technically" there is stock available.</p> <p>However, to help and support the supply of what is an extremely important medicine for our cystic fibrosis and pancreatic cancer patients, we are asking you to be considerate to the quantity of medicine that is supplied to each patient when a prescription is presented in order to try and spread the availability across many rather than a fulfilled quantity to fewer patients.</p> <p>Community Pharmacies are working tirelessly to establish stock availability across the wholesaling network and our colleagues in acute are working behind the scenes on guidance to support when Creon is totally unavailable. We will look to furnish the network with this advice when we have it.</p> <p>Thanks for your support in this matter</p> <p>Alan Harrison 09/05/2024</p>

REMINDER	Updated version of the Electronic Claiming Workbook (ECW)
	<p>All pharmacies are now using the Electronic Claiming Workbook (ECW) for claims relating to locally negotiated pharmacy services.</p>

 ECW V2.1.xlsx Attached	<p>Please see attached the updated version of the ECW. Version 2.1 contains minor updates to the MCA Claim Form. Please ensure that you are using the most up-to-date version before submitting your workbook. Claims submitted on previous versions may be returned unpaid.</p> <p>A 'User Guide' can also be found here for your information. We hope this is helpful and as always, if you have any issues please do let us know.</p> <p>Lianne Hatch 07/05/2024</p>
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REMINDER	Seasonal Influenza: Prescribing of Antivirals 2023-24
 Seasonal Influenza.pdf Attached	<p>Please find attached SGHD/CMO(2024)5</p>

REMINDER	'It's OK to Ask' Campaign
	<p>The 'It's OK to Ask' campaign is now live and activity will now take place in the next few weeks. This information has been shared with relevant partners and stakeholders, however below are the links that might be helpful to share with your own contacts and networks if you wish:</p> <ul style="list-style-type: none"> NHS inform campaign page: https://www.nhsinform.scot/its-ok-to-ask Learn more about the 'It's OK to Ask' campaign and access resources for patients and healthcare professionals. Social media toolkit: https://gloo.to/F6qh Information on how to promote the campaign on your own social media channels. Media release: https://gloo.to/F6qu <p>If you have media boards within your practice then please give consideration to sharing this important message</p> <p>Alan Harrison 07/05/2024</p>

REMINDER	ECS - Essential Firewall Upgrade
	Who is affected?

All ECS Users

What locations are affected?

All Health Boards / Organisations

When?

Disaster Recovery Pre-Test Window

Wednesday 8th May 2024, 07:00 – 09:00 (incl outage of 15 mins) fail-over to Pulsant site.
Thursday 9th May 2024, 07:00 – 09:00 (incl outage of 15 mins) fail-back to Livingston site.

Firewall Disaster Recovery Fail-over Window

(Done prior to and after the upgrade)

Friday 17th May 13:00 – 15:00 (incl outage of 15 mins) fail-over to Pulsant site.
Monday 20th May 10:00 – 12:00 (incl outage of 15 mins) fail-back to Livingston site.

Actual Firewall Upgrade

Saturday 18th May 2024
Change window: 08:00 – 16:00
Outage window: 08:30 – 10:30 (2 hours)

Why?

Atos have advised us that an ESSENTIAL upgrade to the NHSS network infrastructure is being performed at the Livingston data center that will replace the internal firewalls with updated hardware.

Although the NHSS environment will be fully operational, there will be no traffic coming into and out of the Data Centre during the two hour change window on the 18th May.

However, to minimise the impact to ECS, Atos will be using a DR (Disaster Recovery) fail-over to a backup site to allow the ECS service to be maintained – Note though that due to the two hour outage, there may be a delay in updates to ECS as the system clears backlogs of files waiting to upload once reconnected.

DR as a tool is only used rarely and mainly for emergencies, and hasn't been tested yet on the recently tech-refreshed equipment, so there will also be a **pre-test** done between **8th and 9th May**, as noted above.

On 8th and 9th May there will each be a 15 minute window during which the DR process fails over (switches) between sites to allow ECS to maintain functionality. During this 15 minutes ***ECS may drop connection*** but a refresh of the browser or a log-off and back in again should resolve any connection issues. This will be the same for the DR fail-overs on the 17th and 20th May as well.

There is no impact to Atos being able to support the environment during this period.

Please make sure you have any operational contingencies in place for this period if required.

Chris Allan
07/05/2024

REMINDER

Guide Prices for Commonly Requested Unlicensed Medicines

Please find attached the new pre-approved price list



Unlicensed
Medicines.pdf

Attached

Alison McAuley
07/05/2024

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk

Community Pharmacy Communication Update

Tuesday 21st May 2024




In this edition –

- **Notification Of Changes Of Information**
- **Pancreatic Enzyme Replacement Therapy (PERT) supply issues**
- **GP OOH/FNC Prescription Requests – International Travellers**
- **Community Pharmacy Skin Cancer Awareness Webinar**

ACTION	NOTIFICATION OF CHANGES OF INFORMATION
	<p>Over the last couple of weeks, we have indirectly been made aware of changes to information for several community pharmacies i.e. telephone numbers.</p> <p>This information has been passed to us not from the community pharmacies themselves, but from Board employees who have become aware of the changes by a variety of means.</p> <p>Can I take this opportunity to remind community pharmacy contractors that they must inform the Community Pharmacy Development Team (CPDT) of changes to any information held by the Board on its Pharmaceutical List.</p> <p>It would be helpful if you could check your pharmacy's entry on NHS Inform - . If any changes are needed, you can do this by e-mailing ggc.cpdevteam@nhs.scot.</p> <p>Michelle Cooper 21/05/2024</p>

ACTION	Pancreatic Enzyme Replacement Therapy (PERT) supply issues
	<p>As you will be aware, there are ongoing supply issues with Pancreatic Enzyme Replacement Therapy.</p> <p>A Medicine Supply Alert Notice has been published which includes information on sourcing unlicensed imports. If sourcing an unlicensed import, please refer to the MHRA guidance which includes information on demonstrating that there is a 'special need' for the unlicensed medicinal product.</p> <p>Evidence of special need can take the form of a prescriber's letter detailing why there is a clinical need to supply an unlicensed medicinal product over an equivalent licensed medicinal product."</p> <p>Iona Paterson 21/05/2024</p>

ACTION	GP OOH/FNC Prescription Requests – international travellers
	<p>As we approach the Summer holiday period it is likely that an increased number of travellers from outside Scotland will be seen by these services. As you will be aware prescriptions for many of these travellers will not be available on the NHS and therefore should be dispensed as a private prescription.</p> <p>Unfortunately, at present there is no way of annotating the email communication you receive to indicate that it is a Private Prescription, as this message is generated automatically by the system that they use. However, if there is no CHI No, registered GP or patient address present then this should be a prompt to check with the patient to confirm eligibility.</p> <p>Pamela Macintyre 21/05/2024</p>

ACTION	Community Pharmacy Skin Cancer Awareness Webinar
 <p>Skin Cancer awareness webinar Pdf</p> <p>Attached</p>	<p>Dear Colleagues</p> <p>The Common Clinical Conditions (CCC) Advisory group would like to invite you to the Webinar on Skin Cancer Awareness and the role of the community pharmacist.</p> <p>To join this meeting on Wednesday 12th June 2024 @ 7:00pm, please click the link below:</p> <p>Microsoft Teams Join the meeting now</p> <p>If you have any problems accessing this meeting, please contact: Pamela Macintyre on 07876137154 or pamela.macintyre@ggc.scot.nhs.uk or Lorna Brown lorna.brown8@nhs.scot</p> <p>Lorna Brown 21/05/2024</p>

Communication Update Index link

[INDEX - Community Pharmacy Communications Updates](#)

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Community Pharmacy Communication Update


Thursday 23rd May 2024






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REMINDER	Circular PCA(P)(2024)05 - Extension to Serious Shortage Protocol (SSP) for isosorbide mononitrate (Monomil XL) 60mg modified release tablet
 <p>PCA(P)(2024) 05.pdf</p> <p>Attached</p>	<p>Please find attached PCA(P)(2024)05 - Extension to Serious Shortage Protocol (SSP) for isosorbide mononitrate (Monomil XL) 60mg modified release tablet</p>

REMINDER	Medicine Supply Alert Notice - MSAN (2024)21 and MSAN(2024)22 - Daktacort (hydrocortisone 1% / miconazole 2%) cream and Sulfadiazine silver (Flamazine) 1% cream - 10 May 2024
 Medicine Short Supply Notice - Daktacort.pdf  Medicine Short Supply Notice - Sulfadiazine.pdf Attached	<p>Please find attached two level 2 MSANs advising that Daktacort® (hydrocortisone 1% / miconazole 2%) cream (30g, POM) has been discontinued, and that several Sulfadiazine silver (Flamazine®) 1% cream products are out of stock until early August 2024.</p> <p>Andreas Tzineris 14/05/2024</p>

REMINDER	Medicine Supply Alert Notice - MSAN (2024)23 and MSAN(2024)24 - Humalog (insulin lispro) solution for injection 10ml vials and Pancreatic enzyme replacement therapy (PERT) - 13 May 2024
 Humalog Solution.pdf  Pancreatic Enzymes.pdf Attached	<p>Please find attached two level 2 MSANs advising that Humalog® (insulin lispro) 100units/ml solution for injection 10ml vials is out of stock until late May 2024, and an update on the availability of several Pancreatic enzyme replacement therapy (PERT) products</p> <ul style="list-style-type: none"> • MSAN(2024)23 - Humalog® (insulin lispro) 100units/ml solution for injection 10ml vials • MSAN(2024)24 - Pancreatic enzyme replacement therapy (PERT) <p>Andreas Tzineris 14/05/2024</p>

REMINDER	NES Pharmacy: Scottish Pharmacy Clinical Leadership Fellows Recruitment
	<p>We have launched recruitment for the 2024 Scottish Pharmacy Clinical Leadership Fellows (SPCLF).</p> <p>We are looking to recruit up to 5 fellows, with applications being sought for the fellow positions during the windows below. Projects will be finalised and allocated upon appointment of the successful applicants.</p> <p>The two adverts can be found at:</p> <p>Pharmacists (application window - 2nd - 22nd May) Pharmacy Technician (application window - 9th - 2nd June)</p> <p>If anyone has any questions, please feel free to direct them to pharmacy@nes.scot.nhs.uk</p> <p>Peter Hamilton 14/05/2024</p>

REMINDER	GGC CPIP Newsletter, Spring 2024
 <p>GGC CPIP Newsletter2.pdf Attachment</p>	<p>In the attached GGC CPIP Newsletter, Spring 2024 you will find information relating to Hay fever, including PGDs, general skin cancer awareness, and brief savings information.</p> <p>Lorna Brown 14/05/2024</p>

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Community Pharmacy Communication Update


Tuesday 28th May 2024



In this edition –

- **Urgent - Internal Alerts - Pharmacy/GP Practices/Out of Hours**
- **Early Warning System – May 2024 Report**
- **CP Referrals to Flow Navigation Centre**
- **Smoking Cessation Training – Campanile Hotel - 18th June 2024**
- **National Patient Safety Alert/2024/006/Dhsc Shortage Of Orencia® Clickjecttm (Abatacept) 125mg/MI Solution For Injection Pre-Filled Pens**
- **National Patient Safety Alert/2024/007/Dhsc Shortage Of Pancreatic Enzyme Replacement Therapy (Pert)**

ACTION	Urgent - Internal Alerts - Pharmacy/GP Practices/Out of Hours
 Patient Accessing.pdf Attachment	<p>We have been made aware of a patient circulating in the area who is attempting to obtain DHC by using aliases/false addresses. Some of you may well remember that this has happened before and we supplied information pertaining to the issue from Counter Fraud services.</p> <p>Counter Fraud Services have once again supplied us with relevant information and asked us to circulate (please see attached).</p> <p>Alan Harrison 28/05/2024</p>

ACTION	Early Warning System - May 2024 Report
 EWS - All HSCPS - May 2024.pdf	<p>Please find attached an updated report which contains the Early Warning Systems (EWS) for each of the Board's HSCP's.</p> <p>Please note: There have been changes to a number of pharmacies telephone numbers and positions within the Early Warning System since the last report in February 2024.</p> <p>I would be grateful if you could identify your pharmacy and print off the relevant cascade.</p> <p>I would like to reiterate the importance of all pharmacy staff, including Locums, knowing and understanding the cascade process and what they will need to do in response to a message. It may therefore be helpful to site this document close to your main telephone.</p> <p>As a reminder, this cascade system can be started by either a Board Officer or any Community Pharmacist. Anyone initiating the system should telephone the 'Master Station' clearly relaying the message that is required for circulation. The 'Master Station' will start the cascade of calls by telephoning the next pharmacy on the list, who will in turn, telephone the next pharmacy and so forth until the last pharmacy calls the 'Master Station'. When the 'Master Station' receives the call from the last pharmacy in the cascade, it should contact the person who initiated the cascade thus completing the cycle.</p>



EWS - All HSCPS -
May 2024.pdf

It is essential that pharmacies follow this cascade in the specified order to ensure that all pharmacies receive the message and that the communication is successfully exchanged throughout each HSCP System. Closed pharmacies should be by-passed however; it would be helpful to telephone them with the message once they re-open. In these instances, please advise us that you have already passed on the message to the pharmacy they were expected to contact, which will stop unnecessary calls.

If there is anything in this cascade process which is unclear or you would like to discuss further, please telephone Michelle Cooper on 0141-201-6041

Michelle Cooper
28/05/2024

ACTION

CP Referrals to Flow Navigation Centre

As you will be aware all Community Pharmacists are able to directly refer suitable patients to GGC's Flow Navigation Centre (FNC) – see [here](#) for more information.

The number of patients being referred have been steadily increasing over time and using this pathway, in most cases, has resulted in the patient not needing to go to Minor Injuries (MIU) or the Emergency Department (ED).

Below are just some examples of patients who have been referred and have been managed successfully through the FNC.

Example 1

Patient presented at community pharmacy at 10am with swollen infected elbow joint. The community pharmacist referred them to the FNC, and the patient was given a virtual appointment for 11am that morning. After the virtual consultation the patient was referred to the OPAT (Out-patient Antibiotic Therapy) Service and started i.v. antibiotic treatment that afternoon.

Example 2

21-year-old. Ear pain? bleeding, no injury. Assessed by FNC, reassurance given. The patient did not require to visit ED and was advised to speak to their GP if not settling.

Example 3


22-year-old chemical burn to scalp. They were given an appointment for MIU and managed there with no further review.


Example 4


9-year-old with burn to hand. Brought to Emergency Dept for assessment.

So please consider a referral to the FNC if you have a suitable patient (e.g. minor injuries, bites, skin infections etc but not medically unwell) rather than referring to their GP or NHS 24.

Pamela Macintyre
28/05/2024

ACTION	Smoking Cessation Training – Campanile Hotel - 18th June 2024
 QYW Training.pdf Attached	<p>To become accredited to deliver the NHS GGC Quit Your Way Pharmacy Smoking Cessation service, pharmacists and pharmacy team members delivering the service should complete NHS GGC's Smoking Cessation Service training day.</p> <p>All pharmacy team members not having attended training in over 3 years (excluding pandemic dates) are eligible to attend, including locums.</p> <p>Training Details: Tuesday 18th June 2024, Campanile Hotel, 10 Tunnel Street, Glasgow. G3 8HL</p> <p>Upcoming Dates:</p> <ul style="list-style-type: none"> • Tuesday 18th June 2024 - Campanile Hotel, Tunnel St, Glasgow, G3 8HL • Tuesday 27th August 2024 - Beresford Suite, Leverndale Hospital, 510 Crookston Road, G53 7TU • Further dates and details can be found at: NHS Community Pharmacy Website (scot.nhs.uk) • Training lasts approx. 9am- 4:00pm with lunch provided. • Places will be allocated on a first-come basis and will be confirmed in writing. • Please inform us if you do not require lunch or you have special dietary requirements. • Free parking is available on a first come basis. • Attendance costs are covered directly with contractors or with locums, as appropriate. NES FTY students do not need to claim as paid through NES. <p>To book, contact us on T: 0141 201 4945 or E: pharmacyhit@ggc.scot.nhs.uk</p> <p>Annette Robb Public Health Pharmacy</p>

ACTION	NATIONAL PATIENT SAFETY ALERT/2024/006/DHSC SHORTAGE OF ORENCIA® CLICKJECT™ (ABATACEPT) 125MG/ML SOLUTION FOR INJECTION PRE-FILLED PENS
 National Patient Safety Alert - Oren Attached	<p>Please see attached National Patient Safety Alert</p> <p>28/05/2024</p>

ACTION	NATIONAL PATIENT SAFETY ALERT/2024/007/DHSC SHORTAGE OF PANCREATIC ENZYME REPLACEMENT THERAPY (PERT)
 National Safety Alert (PERT) 2.pdf Attached	<p>Please find attached NATIONAL PATIENT SAFETY ALERT/2024/007/DHSC SHORTAGE OF PANCREATIC ENZYME REPLACEMENT THERAPY (PERT)</p>

Communication Update Index link

[INDEX - Community Pharmacy Communications Updates](#)

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Community Pharmacy Communication Update

Thursday 30th May 2024




In this addition –

- PCA(P)(2024)09 – Reactivation of Serious Shortage Protocols (SSPs) for Clarithromycin 125mg/5ml and 250mg/5ml oral suspension
- PCA(P)(2024)07 and PCA(P)(2024)08 - Serious Shortage Protocol (SSP) for Creon 10000 and 25000 gastro-resistant capsules - 29 May 2024
- PCA(P)(2024) 06 Pharmaceutical Services Amendments To The Drug Tariff Part 11 Discount Clawback Scale
- Guidance on removal of simple linctus from Pharmacy First for CP and GP
- RPS Survey on Digital Access for Community Pharmacy

URGENT ACTION	PCA(P)(2024)09 – Reactivation of Serious Shortage Protocols (SSPs) for Clarithromycin 125mg/5ml and 250mg/5ml oral suspension
 PCA(P)(2024)09 – Reactivation of Seric Attached	Please find attached PCA(P)(2024)09 – Reactivation of Serious Shortage Protocols (SSPs) for Clarithromycin 125mg/5ml and 250mg/5ml oral suspension Alan Harrison 30/05/2024
URGENT ACTION	PCA(P)(2024)07 and PCA(P)(2024)08 - Serious Shortage Protocol (SSP) for Creon 10000 and 25000 gastro-resistant capsules
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ACTION	PCA(P)(2024) 06 Pharmaceutical Services Amendments To The Drug Tariff Part 11 Discount Clawback Scale
	Please find link below to PCA(P)(2024) 06 Pharmaceutical Services Amendments To The Drug Tariff Part 11 Discount Clawback Scale www.publications.scot.nhs.uk/files/pca2024-p-06.pdf Alan Harrison 30/05/2024


ACTION	Guidance on removal of simple linctus from Pharmacy First for CP and GP
	<p><u>Update to NHS Pharmacy First Scotland Approved List</u></p> <p>Update to Section 2.2 Cough to remove Simple linctus paediatric sugar free and Simple Linctus sugar free, all pack sizes.</p> <p>Simple linctus has been removed from the latest version of the NHS Pharmacy First Scotland Approved list following advice from Area Drugs and Therapeutics Committees Collaborative (ADTCC). Lack of clinical evidence of effectiveness means they cannot support the continued inclusion of these products as treatments available on the NHS, in line with prescribing guidance across the country.</p> <p>Patients presenting with symptoms of a cough can obtain background information on coughs and their clinical management <u>at NHS Inform here</u> If the patient subsequently requires further support, they can still access NHS Pharmacy First Scotland consultations for advice and/or referral where appropriate.</p> <p>Elaine Muirhead 29/05/2024</p>


ACTION	RPS Survey on Digital Access for Community Pharmacy
	<p>The Royal Pharmaceutical Society are currently campaigning and lobbying for read/write access to digital patient records for community pharmacy within Scotland. To support our work in this area, we would be most grateful if you would be able to share below survey via your networks as widely as possible. The responses will help raise awareness of the current picture with regards to digital access, and vocalise the potential that growing this access may offer.</p> <p>We want to hear from pharmacists about your current experience of accessing digital records in your practice and help us to understand what you need to make this work for you.</p> <p>We want to better understand the barriers to accessing records and find out more about where it works well and what the benefits are for you and your patients.</p> <p>It should take 5-10 minutes to complete and closes on Wednesday 12th June at 8pm. This survey is open to members, and non-members of the RPS.</p> <p>https://forms.office.com/Pages/ResponsePage.aspx?id=YTWZmY1ldkCVLwfDRaO-I_Db9NHwdy5Ogf0wWAolYANUQVdFTFYwWTFRQ0xPRIBCRjdJODhSNVRPNi4u</p> <p>Many thanks in advance for your support</p> <p>Cara Mackenzie 29/05/2024</p>

REMINDER	Urgent - Internal Alerts - Pharmacy/GP Practices/Out of Hours
 <p>Patient Accessing.pdf</p> <p>Attachment</p>	<p>We have been made aware of a patient circulating in the area who is attempting to obtain DHC by using aliases/false addresses. Some of you may well remember that this has happened before and we supplied information pertaining to the issue from Counter Fraud services.</p> <p>Counter Fraud Services have once again supplied us with relevant information and asked us to circulate (please see attached).</p> <p>Alan Harrison 28/05/2024</p>

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REMINDER	Smoking Cessation Training – Campanile Hotel - 18th June 2024
 QYW Training.pdf Attached	<p>To become accredited to deliver the NHS GGC Quit Your Way Pharmacy Smoking Cessation service, pharmacists and pharmacy team members delivering the service should complete NHS GGC's Smoking Cessation Service training day.</p> <p>All pharmacy team members not having attended training in over 3 years (excluding pandemic dates) are eligible to attend, including locums.</p> <p>Training Details: Tuesday 18th June 2024, Campanile Hotel, 10 Tunnel Street, Glasgow. G3 8HL</p> <p>Upcoming Dates:</p> <ul style="list-style-type: none"> • Tuesday 18th June 2024 - Campanile Hotel, Tunnel St, Glasgow, G3 8HL • Tuesday 27th August 2024 - Beresford Suite, Leverndale Hospital, 510 Crookston Road, G53 7TU • Further dates and details can be found at: NHS Community Pharmacy Website (scot.nhs.uk) • Training lasts approx. 9am- 4:00pm with lunch provided. • Places will be allocated on a first-come basis and will be confirmed in writing. • Please inform us if you do not require lunch or you have special dietary requirements. • Free parking is available on a first come basis. • Attendance costs are covered directly with contractors or with locums, as appropriate. NES FTY students do not need to claim as paid through NES. <p>To book, contact us on T: 0141 201 4945 or E: pharmacyhit@ggc.scot.nhs.uk</p> <p>Annette Robb Public Health Pharmacy</p>


REMINDER	NATIONAL PATIENT SAFETY ALERT/2024/006/DHSC SHORTAGE OF ORENCIA® CLICKJECT™ (ABATACEPT) 125MG/ML SOLUTION FOR INJECTION PRE-FILLED PENS
 National Patient Safety Alert - Orence Attached	<p>Please see attached National Patient Safety Alert</p> <p>28/05/2024</p>

REMINDER	NATIONAL PATIENT SAFETY ALERT/2024/007/DHSC SHORTAGE OF PANCREATIC ENZYME REPLACEMENT THERAPY (PERT)
 National Safety Alert (PERT) 2.pdf Attached	<p>Please find attached NATIONAL PATIENT SAFETY ALERT/2024/007/DHSC SHORTAGE OF PANCREATIC ENZYME REPLACEMENT THERAPY (PERT)</p>

REMINDER	NOTIFICATION OF CHANGES OF INFORMATION
	<p>Over the last couple of weeks, we have indirectly been made aware of changes to information for several community pharmacies i.e. telephone numbers.</p> <p>This information has been passed to us not from the community pharmacies themselves, but from Board employees who have become aware of the changes by a variety of means.</p> <p>Can I take this opportunity to remind community pharmacy contractors that they must inform the Community Pharmacy Development Team (CPDT) of changes to any information held by the Board on its Pharmaceutical List.</p> <p>It would be helpful if you could check your pharmacy's entry on NHS Inform - . If any changes are needed, you can do this by e-mailing ggc.cpdevteam@nhs.scot.</p> <p>Michelle Cooper 21/05/2024</p>

REMINDER	Pancreatic Enzyme Replacement Therapy (PERT) supply issues
	<p>As you will be aware, there are ongoing supply issues with Pancreatic Enzyme Replacement Therapy.</p> <p>A Medicine Supply Alert Notice has been published which includes information on sourcing unlicensed imports. If sourcing an unlicensed import, please refer to the MHRA guidance which includes information on demonstrating that there is a 'special need' for the unlicensed medicinal product.</p> <p>Evidence of special need can take the form of a prescriber's letter detailing why there is a clinical need to supply an unlicensed medicinal product over an equivalent licensed medicinal product."</p> <p>Iona Paterson 21/05/2024</p>

REMINDER	GP OOH/FNC Prescription Requests – international travellers
	<p>As we approach the Summer holiday period it is likely that an increased number of travellers from outside Scotland will be seen by these services. As you will be aware prescriptions for many of these travellers will not be available on the NHS and therefore should be dispensed as a private prescription.</p> <p>Unfortunately, at present there is no way of annotating the email communication you receive to indicate that it is a Private Prescription, as this message is generated automatically by the system that they use. However, if there is no CHI No, registered GP or patient address present then this should be a prompt to check with the patient to confirm eligibility.</p> <p>Pamela Macintyre 21/05/2024</p>

REMINDER	Community Pharmacy Skin Cancer Awareness Webinar
 <p>Skin Cancer awareness webinar Pdf</p> <p>Attached</p>	<p>Dear Colleagues</p> <p>The Common Clinical Conditions (CCC) Advisory group would like to invite you to the Webinar on Skin Cancer Awareness and the role of the community pharmacist.</p> <p>To join this meeting on Wednesday 12th June 2024 @ 7:00pm, please click the link below:</p> <p>Microsoft Teams Join the meeting now</p> <p>If you have any problems accessing this meeting, please contact: Pamela Macintyre on 07876137154 or pamela.macintyre@ggc.scot.nhs.uk or Lorna Brown lorna.brown8@nhs.scot</p> <p>Lorna Brown 21/05/2024</p>

REMINDER	NES Pharmacy: Scottish Pharmacy Clinical Leadership Fellows Recruitment
	<p>We have launched recruitment for the 2024 Scottish Pharmacy Clinical Leadership Fellows (SPCLF).</p> <p>We are looking to recruit up to 5 fellows, with applications being sought for the fellow positions during the windows below. Projects will be finalised and allocated upon appointment of the successful applicants.</p> <p>The two adverts can be found at:</p> <p>Pharmacists (application window - 2nd - 22nd May) Pharmacy Technician (application window - 9th - 2nd June)</p> <p>If anyone has any questions, please feel free to direct them to pharmacy@nes.scot.nhs.uk</p> <p>Peter Hamilton 14/05/2024</p>

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk