



Tuesday 1st October 2024

In this edition -

- Ranitidine Recovery
- NHSGG&C Medicines Waste Campaign
- Pharmacy Smoking Cessation Training
- PCA(P)(2024)24 to PCA(P)(2024)27 Serious Shortage Protocols (SSPs) for isosorbide mononitrate modified-release tablets and capsules
- PHS Alert: 2024/28 Update: Outbreak of Clade I mpox in the African Region
- Webinar for World Menopause Day hosted by Alliance and Scottish Government
- Nicorette Quickmist briefing October 24
- Early Warning Cascade
- Sexual Assault Response Coordination Service (SARCS) Poster Campaign
- Contacts Sheet Version 2

ACTION	Ranitidine Recovery
	Contractors will recall an exercise that was completed in March 2023 to look at payments for ranitidine prescriptions after a product recall and subsequent shortage before being withdrawn from the market. Contractors worked with the Health Board to identify prescriptions that had been paid incorrectly and this information was passed to NHS Services Scotland Adjustment Team to action once the local exercise was complete.
	Due to circumstances outside of the Board's control, these reclaims are only being actioned by NSS now. From experience, it is likely to be completed in batches. NSS have been asked to use the reclaim/recovery code of HB RANIT to aid contractors in identifying the reasons for the adjustment on your payment information.
	CPS are aware of the delay in the adjustments being actioned.
	Timescales for the recovery are unknown and may take several months to complete as each item must be manually adjusted for each contractor.
	Elaine Paton 06/08/2024

ACTION	NHSGG&C Medicines Waste Campaign
	Medicines waste costs NHSGGC £100,000 every day – we need your help to tackle the currently estimated 10% overprescribing.
	NHS GGC have launched a campaign to reduce medicines waste – for the good of people's health, to support NHS services and to help the environment.
	A recent public survey of 1200+ residents indicated the importance of receiving messages directly from their Community Pharmacy.
	Please click <u>here</u> for further details/resources, and links to interactive quizzes for Staff and Patients to provide feedback:
	This campaign will continue to be developed, and we will share further materials as they become available. Please use the Feedback Form to indicate anything else of use to you in this campaign
	Anne Thomson Lead Pharmacist, Clinical Services 10/09/2024

ACTION	Pharmacy Smoking Cessation Training						
	Date for the	Date for the Diary!!!					
	Inverclyde – New Smoking Cessation Training Venue: Craigend Centre, McLeod Street, Greenock - Wednesday 9th October						
	To become accredited to deliver the NHS GGC Quit Your Way Pharmacy Smoking Cessation service, pharmacists and pharmacy team members delivering the service should complete NHS GGC's Smoking Cessation Service training day.						
	All pharmacy team members not having attended training in over 3 years are eligible to attend, including locums.						
	Date	Time	No	Meeting	Contact	Event	
			S	Place			
	Wed 9 th	9:00~	30	Craigend	0141 201	QYW	
	October	16:00		Resource	4945	Training	
	24			Centre	pharmacyhit		

				@ggc.scot.nh s.uk	
Wed 20 th Nov 24	9:00~ 16:00	30	Eastbank Training Centre	0141 201 4945 pharmacyhit @ggc.scot.nh s.uk	QYW Training

- Further dates and details can be found at: NHS Community Pharmacy Website (scot.nhs.uk)
- · Training lasts approx. 9am- 4:00pm with lunch provided.
- · Places will be confirmed in writing.
- Please inform us if you do not require lunch or you have special dietary requirements.
- · Free parking is available on a first come basis.

Attendance costs are covered directly with contractors or with locums, as appropriate. NES FTY students do not need to claim as paid through NES.

Tel 0141 201 4945 or email pharmacyhit@ggc.scot.nhs.uk

Laura Davis
Public Health Improvement Pharmacy Technician
17/09/2024

PCA(P)(2024)24 to PCA(P)(2024)27 - Serious Shortage Protocols (SSPs) for isosorbide mononitrate modified-release ACTION tablets and capsules Please find attached four NHS circulars advising of Serious Shortage Protocols (SSPs) that are in place for several brands of PCA(P)(2024) 24 isosorbide mononitrate modified-release tablets and capsules. Isosorbide - Chemyc The table below lists the noted SSPs along with their relevant PCA(P) circulars. PCA(P)(2024) 25 PCA(P) **Serious Shortage Protocol** Isosorbide - Monom Circular PCA(P)(2024)24 SSP073 - Isosorbide mononitrate (Chemydur® 60XL) modified release tablet PCA(P)(2024) 26 SSP074 - isosorbide mononitrate PCA(P)(2024)25 Isosorbide - Monom (Monomax® 60XL) modified-release tablet PCA(P)(2024)26 SSP075 - Isosorbide mononitrate (Monomil® XL 60mg) modified-release tablet PCA(P)(2024) 27 <mark>Isosorbide - Nyzama</mark>

A 1	PCA(P)(2024)27 SSP076 - Isosorbide mononitrate (Nyzamac® SR 60mg) modified-release capsule
Attached	The circulars will be published on the NHS Scotland
	Publications website.
	Andrea Tzineris
	26/09/2024

ACTION	PHS Alert: 2024/28 - Update: Outbreak of Clade I mpox in the African Region
	Please find attached an updated PHS alert regards mpox. This has been issued following changes to the international epidemiology, as documented in the background of the note.
Public Health Alert 2024-28.pdf	Additionally, Clade 1 mpox testing is now available at the West of Scotland Specialist Virology Centre.
Attached	Finally, though teams should be alert to possible mpox cases, it is important to consider other, often more common, causes of illness in the returning traveller.
	Iain Kennedy 01/10/2024

ACTION	Webinar for World Menopause Day hosted by Alliance and Scottish Government
	To mark World Menopause Day, the Scottish Government and the Health and Social Care Alliance Scotland will be hosting a free webinar on empowering women through the menopause on Thursday 17th October, 13:00 – 14:00.
	This session is aimed at women or patients, and for this information session our first guest speaker Dr Kay McAllister, Consultant Gynaecologist from NHS Greater Glasgow and Clyde, will talk about menopause signs, symptoms and treatment options, and our second guest speaker Dr Sigi Joseph, GP Partner from NHS Lothian, will discuss tips on talking about the menopause with your GP.
	Health professionals are welcome to join, although this is an information session for women and therefore the discussion will not focus on diagnosis or managing menopausal concerns from a professional perspective.
	More information about the webinar and how to sign-up can be found here: https://www.alliance-scotland.org.uk/blog/events/world-menopause-day-2024-webinar/ .""

L	Louise Carroll
(01/10/2024

ACTION	Nicorette Quickmist briefing October 24
	Please see attached bulletin
Nicorette Quickmist briefing October 20	Annette Robb 01/10/2024
Attached	

ACTION	Early Warning Cascade
	This is just a gentle reminder that it's not only the Community Pharmay Development Team (CPDT) that can instigate the Early Warning Cascade, any pharmacist can start the cascade by telephoning the master station with the message to be circulated.
	If you're a pharmacy starting the cascade, please ensure you provide your contact details to the master station in order that they can confirm to you the cascade was successful.
	The master station will commence the chain of calls by telephoning the next pharmacy in the list who in turn, will telephone the next pharmacy as so forth until the last pharmacy calls the Mater Station thus completing the cycle. Pharmacies, which are closed, should be by-passed. If you by-pass a closed pharmacy it would be helpful if you could telephone them as soon as they are open.
	Lianne Hatch 01/10/2024

ACTION	Sexual Assault Response Coordination Service (SARCS) Poster Campaign
	Please note that the next poster Campagin is a re-run of the Sexual Assault Response Coordination Service (SARCS) Poster Campaign and will run from 30th September 2024 for 4 weeks.
	Posters, leaflets and cards should by now have reached all pharmacies. We ask that all pharmacies keep the poster up until notified of the next topic.
	You can find all static images, posters, leaflets and further information here: Sexual Assault Response Coordination Services (SARCS) Campaign Scottish Government Marketing News (prgloo.com)

Elaine Muirhead
01/10/2024

ACTION	Useful Contacts Sheet Version 2
	Board Transport has made the CPD Team aware of an issue with the delivery of the Useful Contacts Sheets. We are unable to confirm which pharmacies have received a copy, therefore it is our intention to reprint and redistribute these as soon as possible. We will notify the network once the Contacts Sheets are out for distribution.
	Apologies for any inconvenience this has caused.
	In the meantime, please note that you can find a copy of the Useful Contacts sheet on our webpage here: Useful-Contacts-v2-Jun-24.pdf (SECURED) (scot.nhs.uk)
	Mani Narwan 01/10/2024

Any queries should be directed to the contact provided. Where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Comms Update. Please submit your comments/suggestions to: cpdt@gqc.scot.nhs.uk





Thursday 3rd October 2024

In this edition -

• Ranitidine Reclaims

ACTION	Ranitidine Reclaims
	Following a meeting between the Board and CPGGC, I have instructed NSS to pause all efforts to reclaim monies from ranitidine prescriptions pending further work as of 1 st October.
	I have asked for a list of contractors who have had money recovered and will be writing separately to them once this information is made available to me.
	Other contractors may also receive separate communication from me; so please keep an eye on your emails!
	Both communications may be a few weeks depending on how quickly NSS can provide me with the information
	Elaine Paton 03/10/2024

REMINDER	NHSGG&C Medicines Waste Campaign
	Medicines waste costs NHSGGC £100,000 every day – we need your help to tackle the currently estimated 10% overprescribing.
	NHS GGC have launched a campaign to reduce medicines waste – for the good of people's health, to support NHS services and to help the environment.
	A recent public survey of 1200+ residents indicated the importance of receiving messages directly from their Community Pharmacy.

Please click <u>here</u> for further details/resources, and links to interactive quizzes for Staff and Patients to provide feedback:

This campaign will continue to be developed, and we will share further materials as they become available. Please use the <u>Feedback</u> <u>Form</u> to indicate anything else of use to you in this campaign

Anne Thomson Lead Pharmacist, Clinical Services 10/09/2024

REMINDER

Pharmacy Smoking Cessation Training

Date for the Diary!!!

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To become accredited to deliver the NHS GGC Quit Your Way Pharmacy Smoking Cessation service, pharmacists and pharmacy team members delivering the service should complete NHS GGC's Smoking Cessation Service training day.

All pharmacy team members **not** having attended training in over 3 years are eligible to attend, including locums.

Date	Time	No s	Meeting Place	Contact	Event
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Please inform us if you do not require lunch or you have special dietary requirements.
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Tel 0141 201 4945 or email pharmacyhit@ggc.scot.nhs.uk
Laura Davis Public Health Improvement Pharmacy Technician 17/09/2024

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	Mani Narwan 01/10/2024

REMINDER	Pre-approved price list (Unlicensed Medicines)
	Please see attached updated pre-approved price list for commonly requested unlicensed medicines.
Pre-approved price list.pdf	For futher information, please see link below:
	www.communitypharmacy.scot.nhs.uk/nhs-ggc/pages/specials/
Attached	NAI-leade NA - sintems
	Michelle Macintyre
	24/09/2024

REMINDER	Community Pharmacy Team Members: Survey Participation Opportunity
	The research subcommittee would like to share with you a message from Jackie Lewis, Pharmacy Director at Lewis Pharmacy.
	I am excited to launch a new international survey with colleagues of mine from Australia and Canada. We are looking at cancer training requirements in the community pharmacy workforce to inform us of new training required.
	See this link.
	Alan Harrison 24/09/2024

REMINDER	Medicine Supply Alert Notice – MSAN(2024)55 And MSAN(2024)56 - Nicorandil 10mg Tablets And Lanreotide Solution For Injection Pre-Filled Syringes – 24 September 2024
Lanroetide.pdf	Please find attached two level 2 MSANs advising that there are limited supplies of nicorandil 10mg tablets until 4th October 2024, and that several strengths of Advanz Pharma's lanreotide solution for injection pre-filled syringes are unavailable until at least end of November 2024.
Nicorandil.pdf	 MSAN(2024)55 - Nicorandil 10mg tablets MSAN(2024)56 - Lanreotide 60mg/0.5ml, 90mg/0.5ml and 120mg/0.5ml solution for injection pre-filled syringes
Attached	The MSANs will be published on the NHS Scotland Publications website.
	Andreas Tzineris 24/09/2024

REMINDER	PCA(M)(2024)02 - Revised Directions as to the drugs, medicines and other substances to be ordered by contractors in the provision of primary medical services under a general medical services contract
Directions on Prescribing Controls	Please see attached for NHS Circular PCA(M)(2024)02. This circular introduces revised Directions as to the drugs, medicines and other substances to be ordered by contractors in the provision of primary medical services under a general medical services contract
PCA(M)(2024)02.pdf Attached	Scottish Government 20/09/2024

REMINDER	Communication to care homes RE: Medication Changes
SFEH ALERT MEDICINES CHANGE	The attached information will be supplied to care homes across NHS GGC. If you currently service a Care Home, then please familiarise yourself with the content of the alert.
Attached	Alan Harrison 20/09/2024

REMINDER	Older Adult Webinar Series - What skin issues not to miss in the older adult
	SAVE THE DATE: TUESDAY 8TH OCTOBER
	The next online seminar is coming up in our Older Adult Webinar Series. This again has been arranged after requests on the feedback form from yourselves. Dr Sarah McCusker, an ST6 in Dermatology in NHSGGC, is going to present on 'What skin issues not to miss in older adults'.
	This event is on <u>Tuesday the 8th of October at 7.30pm</u> and you can book in the link below.
	Link to book
	If you have questions for us, please email judith.marshall@nhs.scot . As always, the webinar will be recorded. We understand the huge pressures that everyone is under, and we want these webinars to be as accessible as possible for all. The link to the recording will be shared with anyone who registers shortly after the event is finished.
	Please be in touch with any feedback or suggestions meanwhile and we look forward to seeing you next month.
	Dr Lesley Anderton Consultant Physician in Medicine for the Elderly, QEUH 20/09/2024

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk







Tuesday 8th October 2024

In this edition -

- Ranitidine Reclaims
- Pharmacies and delivery of Sexual and Reproductive Health (SRH) in Scotland
- Specials Authorisation Requests New Submission eForm
- Specials Alternatives A-Z Database
- Pharmacy Technician Study Participation
- PCA (P) (2024) 28 PHARMACEUTICAL SERVICES: AMENDMENTS TO THE DRUG TARIFF IN RESPECT OF REMUNERATION ARRANGEMENTS AND PART 7 DISCOUNT CLAWBACK ARRANGEMENTS FROM 1 APRIL 2024
- PCA (P) (2024) 29 PRESCRIPTION STATIONERY CP4/3 PRESCRIPTION FORM PAPER TYPE CHANGE
- Medicine Supply Alert Notice MSAN(2024)57 Isosorbide Mononitrate 60mg Modified-Release Tablets And Capsules - UPDATE – 4 October 2024
- NPTGS \West Region Terms Of Reference And Promotional Flyer
- Workforce Survey 2024

ACTION	Ranitidine Reclaims
	Following a meeting between the Board and CPGGC, I have instructed NSS to pause all efforts to reclaim monies from ranitidine prescriptions pending further work as of 1st October.
	I have asked for a list of contractors who have had money recovered and will be writing separately to them once this information is made available to me.
	Other contractors may also receive separate communication from me; so please keep an eye on your emails!
	Both communications may be a few weeks depending on how quickly NSS can provide me with the information
	Elaine Paton 03/10/2024

Pharmacies and delivery of Sexual and Reproductive Health ACTION (SRH) in Scotland My name is Kirsten Kernaghan, and I am a sexual health nurse with over 25 years' experience working in NHS Lothian and a current PhD Delivery of SRH services.pdf student at the University of Glasgow. My PhD project explores how Attached we can use community pharmacies to deliver Sexual and Reproductive Health care in Scotland. I am emailing you as I am now at the point of my PhD project of recruiting participants but have struggled to recruit to my 'lived experience workshops'. I am looking to recruit women to participate in 2 online workshops in 2 key groups: These groups are: 19–24-year-olds and People affected by rurality (any age over 18 years) I am wondering if you know of any youth groups that would be willing to participate in the online workshops, such as a rural based youth group or a transition group which covers 19 - 24-year-olds. The workshops will take place online, and run for approximately one hour on each occasion. Participants will be reimbursed for their time (£25 Love2Shop voucher per workshop). The workshops will be participatory, which will involve discussing with other participants your thoughts, perspectives and opinions around the topic as well as participating in some planned activities to create discussion and explore each other's perspectives. The focus of the research is to explore opinions around SRH service delivery, no personal experiences will be gathered. The workshops will be approximately 3-4 months apart, so one in October and one early in 2025. I have attached an advert in PDF version as well as a picture format for more information. Further project information can be found at: University of Glasgow - Schools - School of Health & Wellbeing -Research - MRC/CSO Social and Public Health Sciences Unit -Research - Relationships and health - Intimate and family relationships - COMPASS (COMmunity Pharmacies And Scotland's Sexual health)

If anyone would be interested in participating or would like more information, then please email me at: 2808231k@student.gla.ac.uk

Kirsten Kernaghan
PhD research student
MRC/CSO Social and Public Health Sciences Unit
08/10/2024

ACTION	Specials Authorisation Requests – New Submission eForm
	A new eForm for specials requests has been created.
	The eForm has been piloted and we have received very positive feedback. It will eliminate any instances of GDPR breaches and speed up the process for all involved.
	The new eForm will go live from Monday 21st October 2024 , and is available for use on the website. From this date onwards, this will be the only way of submitting a specials request.
	The link on the pharmacy specials page has been replaced with the link to the new <u>eForm</u> .
	Thank you to all the contractors that piloted the eForm to ensure it was fit for purpose.
	Kathryn Chisholm Pharmacy Technician - Team Lead 08/10/2024

ACTION	Specials Alternatives A-Z Database
prescQIPP.pdf Attached	The A-Z alternative to specials database that was previously maintained by NHS GGC is now no longer in use and has been replaced with a database maintained by NHS England via PrescQIPP (updated monthly and includes reference to Scottish Drug Tariff pricing).
	PrescQIPP is an NHS funded Community Interest Company, who operate on a not-for-profit basis for the benefit of NHS patients and organisations.
	NHS GGC are subscribers to this resource and this includes free access to all Community Pharmacies in Greater Glasgow and Clyde.
	To access this resource, you need to <u>register with PrescQIPP</u> and select ' GGC ' under organisation in order to gain free access. You will need to sign up using an NHS email address.

Once registered, you will have full access to the A-Z alternative to specials database by clicking on this link
This link is also on the community pharmacy website in the 'specials' section.
Please see attached flyer to find out what else PrescQIPP have to offer.
For any help with PrescQIPP, please check Help centre PrescQIPP or contact the GGC PrescQIPP champion at Kathryn.chisholm2@nhs.scot
Kathryn Chisholm Pharmacy Technician - Team Lead 08/10/2024

ACTION	Pharmacy Technician Study Participation
	Please see below information regarding a study being undertaken by Melanie Boughen, doctoral researcher at the University of East Anglia (m.boughen@uea.ac.uk).
	This study has been approved by the University of East Anglia Research and Ethics Committee: ETH2324- 2333.
	Aim of the study: The aim of the study is to explore pharmacy professionals' views of pharmacy technician education and its effects on professionalisation and autonomy of the role to do their job within the multidisciplinary healthcare environment.
	Findings will be used to: Provide a greater understanding of relationships between the education and professionalisation of pharmacy technicians to inform and support future changes to pharmacy technician education.
	Who can take part: If you are a <i>pharmacist</i> or <i>pharmacy technician</i> currently registered with the General Pharmaceutical Council in any healthcare setting and would like to know more about the study and what taking part would involve, please use the following link that will take you to the participant information leaflet. Pharmacy Technician Study Participation Information.pdf
	Please note that our organisation is not part of or involved in this study in any way.

If you have any questions regarding this study that is not included in the Participation Information, please contact Melanie Boughen directly at m.boughen@uea.ac.uk
Melanie Boughen 08/10/2024

ACTION	PCA (P) (2024) 28 - PHARMACEUTICAL SERVICES: AMENDMENTS TO THE DRUG TARIFF IN RESPECT OF REMUNERATION ARRANGEMENTS AND PART 7 DISCOUNT CLAWBACK ARRANGEMENTS FROM 1 APRIL 2024
	Please see link below for NHS Circular PCA(P) (2024) 28
	www.publications.scot.nhs.uk/files/pca2024-p-28.pdf
	08/10/2024

ACTION	PCA (P) (2024) 29 - PRESCRIPTION STATIONERY – CP4/3 PRESCRIPTION FORM PAPER TYPE CHANGE
	Please see link below for NHS Circular PCA(P) (2024) 29
	www.publications.scot.nhs.uk/files/pca2024-p-29.pdf
	08/10/2024

ACTION	Medicine Supply Alert Notice – MSAN(2024)57 - Isosorbide mononitrate 60mg modified-release tablets and capsules - UPDATE – 4 October 2024
MSAN (2024) 57 - Isosorbide.pdf Attached	Please find attached a level 2 MSAN providing an update on the supply issue with isosorbide mononitrate 60mg modified-release tablets and capsules, and advising of the several Serious Shortage Protocols (SSPs) that are in place to alleviate this supply issue.
	The MSAN will be published on the NHS Scotland Publications website.
	Andres Tzineris 08/10/2024

ACTION	NPTGS\West Region Terms of Reference and promotional flyer
NPTGS West Flyer draft.docx	Please find attached the terms of reference and promotional flyer for National Pharmacy Technician Group Scotland.



Any pharmacy technicians or pharmacy support workers looking to get involved or who would like more information, are asked to contact: Annemarie or Aileen (details below) in addition to their talks with their line manager.

Attached

Annmarie Crowe: annmarie.crowe@aapct.scot.nhs.uk, or Aileen Begley: aileen.begley@nhs.scot

In addition I am happy to speak with anyone intrested about how they can contribute to the NPTGS who are unable to attend the meetings.

Along with the other NPTGS regional groups, we are keen to enhance the diversity and skill mix of the West Region group membership.

Lack of experience in meeting participation should not be seen as a barrier to getting involved. Interested people who might be nervous about taking part are welcome to attend meetings to help build confidence.

Aileen Begley 08/10/2024

Alan Harrison 08/10/2024

ACTION	Workforce survey 2024
	As you should be aware NES Pharmacy is currently collating data for the annual workforce survey. At the moment, they have a 63% completion rate from smaller independent pharmacies.
	They have sent numerous prompts to all community pharmacies to complete the online survey as part of the survey. To ensure that the data is as accurate as possible, they would like to get as close to 100% completion as possible.
	The deadline that has been set for completion is Friday 11th October. We would be grateful for all those who have still to complete do so as soon as possible by following instructions received in their email from NES
	If you cannot locate the e-mail from NES please contact Peter Hamilton (contact details below):
	Peter Hamilton peter.hamilton@nhs.scot Tel - 0141 488 2759





Thursday 10th October 2024

REMINDER	NHSGG&C Medicines Waste Campaign
	Medicines waste costs NHSGGC £100,000 every day – we need your help to tackle the currently estimated 10% overprescribing.
	NHS GGC have launched a campaign to reduce medicines waste – for the good of people's health, to support NHS services and to help the environment.
	A recent public survey of 1200+ residents indicated the importance of receiving messages directly from their Community Pharmacy.
	Please click <u>here</u> for further details/resources, and links to interactive quizzes for Staff and Patients to provide feedback:
	This campaign will continue to be developed, and we will share further materials as they become available. Please use the Feedback to indicate anything else of use to you in this campaign
	Anne Thomson Lead Pharmacist, Clinical Services 10/09/2024

REMINDER	Ranitidine Reclaims
	Following a meeting between the Board and CPGGC, I have instructed NSS to pause all efforts to reclaim monies from ranitidine prescriptions pending further work as of 1 st October.
	I have asked for a list of contractors who have had money recovered and will be writing separately to them once this information is made available to me.
	Other contractors may also receive separate communication from me; so please keep an eye on your emails!

Both communications may be a few weeks depending on how quickl NSS can provide me with the information	
Elaine Paton	

REMINDER

Pharmacies and delivery of Sexual and Reproductive Health (SRH) in Scotland

Delivery of SRH services.pdf Attached My name is Kirsten Kernaghan, and I am a sexual health nurse with over 25 years' experience working in NHS Lothian and a current PhD student at the University of Glasgow. My PhD project explores how we can use community pharmacies to deliver Sexual and Reproductive Health care in Scotland.

I am emailing you as I am now at the point of my PhD project of recruiting participants but have struggled to recruit to my 'lived experience workshops'. I am looking to recruit women to participate in 2 online workshops in 2 key groups:

These groups are:

03/10/2024

- 19–24-year-olds and
- People affected by rurality (any age over 18 years)

I am wondering if you know of any youth groups that would be willing to participate in the online workshops, such as a rural based youth group or a transition group which covers 19 - 24-year-olds.

The workshops will take place online, and run for approximately one hour on each occasion. Participants will be reimbursed for their time (£25 Love2Shop voucher per workshop). The workshops will be participatory, which will involve discussing with other participants your thoughts, perspectives and opinions around the topic as well as participating in some planned activities to create discussion and explore each other's perspectives.

The focus of the research is to explore opinions around SRH service delivery, no personal experiences will be gathered. The workshops will be approximately 3-4 months apart, so one in October and one early in 2025.

I have attached an advert in PDF version as well as a picture format for more information. Further project information can be found at: <u>University of Glasgow - Schools - School of Health & Wellbeing - Research - MRC/CSO Social and Public Health Sciences Unit - Research - Relationships and health - Intimate and family relationships - COMPASS (COMmunity Pharmacies And Scotland's Sexual health)</u>

If anyone would be interested in participating or would like more information, then please email me at: 2808231k@student.gla.ac.uk
Kirsten Kernaghan PhD research student MRC/CSO Social and Public Health Sciences Unit 08/10/2024

REMINDER	Specials Authorisation Requests – New Submission eForm
	A new eForm for specials requests has been created.
	The eForm has been piloted and we have received very positive feedback. It will eliminate any instances of GDPR breaches and speed up the process for all involved.
	The new eForm will go live from Monday 21st October 2024 , and is available for use on the website. From this date onwards, this will be the only way of submitting a specials request.
	The link on the pharmacy specials page has been replaced with the link to the new eForm .
	Thank you to all the contractors that piloted the eForm to ensure it was fit for purpose.
	Kathryn Chisholm Pharmacy Technician - Team Lead 08/10/2024

REMINDER	Specials Alternatives A-Z Database
prescQIPP.pdf Attached	The A-Z alternative to specials database that was previously maintained by NHS GGC is now no longer in use and has been replaced with a database maintained by NHS England via PrescQIPP (updated monthly and includes reference to Scottish Drug Tariff pricing).
	PrescQIPP is an NHS funded Community Interest Company, who operate on a not-for-profit basis for the benefit of NHS patients and organisations.
	NHS GGC are subscribers to this resource and this includes free access to all Community Pharmacies in Greater Glasgow and Clyde.
	To access this resource, you need to <u>register with PrescQIPP</u> and select ' GGC ' under organisation in order to gain free access. You will need to sign up using an NHS email address.

Once registered, you will have full access to the A-Z alternative to specials database by <u>clicking on this link</u>

This link is also on the <u>community pharmacy website</u> in the 'specials' section.

Please see attached flyer to find out what else PrescQIPP have to offer.

For any help with PrescQIPP, please check <u>Help centre PrescQIPP</u> or contact the GGC PrescQIPP champion at Kathryn.chisholm2@nhs.scot

Kathryn Chisholm Pharmacy Technician - Team Lead 08/10/2024

REMINDER

Pharmacy Technician Study Participation

Please see below information regarding a study being undertaken by Melanie Boughen, doctoral researcher at the University of East Anglia (m.boughen@uea.ac.uk).

This study has been approved by the University of East Anglia Research and Ethics Committee: ETH2324- 2333.

Aim of the study: The aim of the study is to explore pharmacy professionals' views of pharmacy technician education and its effects on professionalisation and autonomy of the role to do their job within the multidisciplinary healthcare environment.

Findings will be used to: Provide a greater understanding of relationships between the education and professionalisation of pharmacy technicians to inform and support future changes to pharmacy technician education.

Who can take part: If you are a *pharmacist* or *pharmacy technician* currently registered with the General Pharmaceutical Council in any healthcare setting and would like to know more about the study and what taking part would involve, please use the following link that will take you to the participant information leaflet.

Pharmacy Technician Study Participation Information.pdf

Please note that our organisation is not part of or involved in this study in any way.

If you have any questions regarding this study that is not included in the Participation Information, please contact Melanie Boughen directly at m.boughen@uea.ac.uk

	08/10/2024
REMINDER	PCA (P) (2024) 28 - PHARMACEUTICAL SERVICES: AMENDMENTS TO THE DRUG TARIFF IN RESPECT OF REMUNERATION ARRANGEMENTS AND PART 7 DISCOUNT CLAWBACK ARRANGEMENTS FROM 1 APRIL 2024
	Please see link below for NHS Circular PCA(P) (2024) 28

www.publications.scot.nhs.uk/files/pca2024-p-28.pdf

Melanie Roughen

08/10/2024

PCA (P) (2024) 29 - PRESCRIPTION STATIONERY – CP4/3
PRESCRIPTION FORM PAPER TYPE CHANGE
Please see link below for NHS Circular PCA(P) (2024) 29

www.publications.scot.nhs.uk/files/pca2024-p-29.pdf

08/10/2024

REMINDER	Medicine Supply Alert Notice – MSAN(2024)57 - Isosorbide mononitrate 60mg modified-release tablets and capsules - UPDATE – 4 October 2024
MSAN (2024) 57 - Isosorbide.pdf	Please find attached a level 2 MSAN providing an update on the supply issue with isosorbide mononitrate 60mg modified-release tablets and capsules, and advising of the several Serious Shortage Protocols (SSPs) that are in place to alleviate this supply issue.
Attached	The MSAN will be published on the NHS Scotland Publications website. Andres Tzineris
	08/10/2024

REMINDER	NPTGS\West Region Terms of Reference and promotional flyer
	Please find attached the terms of reference and promotional flyer for National Pharmacy Technician Group Scotland.
NPTGS West Flyer draft.docx	Any pharmacy technicians or pharmacy support workers looking to get involved or who would like more information, are asked to contact: Annemarie or Aileen (details below) in addition to their talks with their line manager.
NPTGS West Regional Terms of R	Annmarie Crowe: annmarie.crowe@aapct.scot.nhs.uk , or Aileen Begley: aileen.begley@nhs.scot

Attached	In addition I am happy to speak with anyone intrested about how they can contribute to the NPTGS who are unable to attend the meetings.
	Along with the other NPTGS regional groups, we are keen to enhance the diversity and skill mix of the West Region group membership.
	Lack of experience in meeting participation should not be seen as a barrier to getting involved. Interested people who might be nervous about taking part are welcome to attend meetings to help build confidence.
	Aileen Begley 08/10/2024

REMINDER	Workforce survey 2024
	As you should be aware NES Pharmacy is currently collating data for the annual workforce survey. At the moment, they have a 63% completion rate from smaller independent pharmacies.
	They have sent numerous prompts to all community pharmacies to complete the online survey as part of the survey. To ensure that the data is as accurate as possible, they would like to get as close to 100% completion as possible.
	The deadline that has been set for completion is Friday 11th October. We would be grateful for all those who have still to complete do so as soon as possible by following instructions received in their email from NES
	If you cannot locate the e-mail from NES please contact Peter Hamilton (contact details below):
	Peter Hamilton peter.hamilton@nhs.scot Tel - 0141 488 2759
	Alan Harrison 08/10/2024

REMINDER	PCA(P)(2024)24 to PCA(P)(2024)27 – Serious Shortage Protocols (SSPs) for isosorbide mononitrate modified-release tablets and capsules
PCA(P)(2024) 24 Isosorbide - Chemyc	Please find attached four NHS circulars advising of Serious Shortage Protocols (SSPs) that are in place for several brands of isosorbide mononitrate modified-release tablets and capsules.

The table below lists the noted SSPs along with their relevant P circulars.		ists the noted SSPs along with their relevant PCA(P)
PCA(P)(2024) 26 Isosorbide - Monorr	PCA(P)	Serious Shortage Protocol
	Circular	
DCA(D)(2024) 26	PCA(P)(2024)24	SSP073 - Isosorbide mononitrate
PCA(P)(2024) 26 Isosorbide - Monorr	, , , ,	(Chemydur® 60XL) modified release tablet
	PCA(P)(2024)25	SSP074 - isosorbide mononitrate
		(Monomax® 60XL) modified-release tablet
DG 4 (T) (DG 24) 0.7	PCA(P)(2024)26	SSP075 - Isosorbide mononitrate (Monomil® XL
PCA(P)(2024) 27 Isosorbide - Nyzama		60mg) modified-release tablet
	PCA(P)(2024)27	SSP076 - Isosorbide mononitrate
Attached		(Nyzamac [®] SR 60mg) modified-release capsule
	The circulars will	be published on the NHS Scotland
	Publications webs	<u>site</u> .
	Andrea Tzineris	
	26/09/2024	

REMINDER	PHS Alert: 2024/28 - Update: Outbreak of Clade I mpox in the African Region
	Please find attached an updated PHS alert regards mpox. This has been issued following changes to the international epidemiology, as documented in the background of the note.
Public Health Alert 2024-28.pdf Attached	Additionally, Clade 1 mpox testing is now available at the West of Scotland Specialist Virology Centre.
	Finally, though teams should be alert to possible mpox cases, it is important to consider other, often more common, causes of illness in the returning traveller.
	lain Kennedy 01/10/2024

	01/10/2024
REMINDER	Webinar for World Menopause Day hosted by Alliance and Scottish Government
	To mark World Menopause Day, the Scottish Government and the Health and Social Care Alliance Scotland will be hosting a free webinar on empowering women through the menopause on Thursday 17th October, 13:00 – 14:00.
	This session is aimed at women or patients, and for this information session our first guest speaker Dr Kay McAllister, Consultant Gynaecologist from NHS Greater Glasgow and Clyde, will talk about menopause signs, symptoms and treatment options, and our second guest speaker Dr Sigi Joseph, GP Partner from NHS Lothian, will discuss tips on talking about the menopause with your GP.

Health professionals are welcome to join, although this is an information session for women and therefore the discussion will not focus on diagnosis or managing menopausal concerns from a professional perspective.

More information about the webinar and how to sign-up can be found here: https://www.alliance-scotland.org.uk/blog/events/world-menopause-day-2024-webinar/.""

Louise Carroll 01/10/2024

REMINDER	Nicorette Quickmist briefing October 24
W	Please see attached bulletin
Nicorette Quickmist briefing October 20	Annette Robb
Attached	01/10/2024

REMINDER	Early Warning Cascade
	This is just a gentle reminder that it's not only the Community Pharmay Development Team (CPDT) that can instigate the Early Warning Cascade, any pharmacist can start the cascade by telephoning the master station with the message to be circulated.
	If you're a pharmacy starting the cascade, please ensure you provide your contact details to the master station in order that they can confirm to you the cascade was successful.
	The master station will commence the chain of calls by telephoning the next pharmacy in the list who in turn, will telephone the next pharmacy as so forth until the last pharmacy calls the Mater Station thus completing the cycle. Pharmacies, which are closed, should be by-passed. If you by-pass a closed pharmacy it would be helpful if you could telephone them as soon as they are open.
	Lianne Hatch 01/10/2024

REMINDER	Sexual Assault Response Coordination Service (SARCS) Poster Campaign
	Please note that the next poster Campagin is a re-run of the Sexual Assault Response Coordination Service (SARCS) Poster Campaign and will run from 30th September 2024 for 4 weeks.
	Posters, leaflets and cards should by now have reached all pharmacies. We ask that all pharmacies keep the poster up until notified of the next topic.

You can find all static images, posters, leaflets and further information	
here: Sexual Assault Response Coordination Services (SARCS)	
Campaign Scottish Government Marketing News (prgloo.com)	
Elaine Muirhead	
01/10/2024	

REMINDER	Useful Contacts Sheet Version 2
	Board Transport has made the CPD Team aware of an issue with the delivery of the Useful Contacts Sheets. We are unable to confirm which pharmacies have received a copy, therefore it is our intention to reprint and redistribute these as soon as possible. We will notify the network once the Contacts Sheets are out for distribution.
	Apologies for any inconvenience this has caused.
	In the meantime, please note that you can find a copy of the Useful Contacts sheet on our webpage here: Useful-Contacts-v2-Jun-24.pdf (SECURED) (scot.nhs.uk)
	Mani Narwan 01/10/2024

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk





Tuesday 15th October 2024

In this edition -

- Georgina Anderson ePharmacy Helpdesk Manager
- Pharmacutical Waste Always Check ID
- PCS sector comms
- Pharmacy Technician of the year nominations open
- Quit Your Way Training Wed 20th November Eastbank Training Centre
- Community Pharmacy Flu programme PGD and Protocols

Georgina Anderson - ePharmacy Helpdesk Manager

Dear Colleagues,

Please see message below from Lee Neary, Director, Primary and Community Care – National Services Scotland.

"I know that over the years, you will have had occasion to contact our ePharmacy Helpdesk, and I hope that you will have been well supported by the helpdesk team and their lead, Georgina Anderson.

You may also know that Georgina has been in poor health for some time. I am very sad to advise you that Georgina was admitted to hospital and passed away on Sunday morning.

As you can imagine, this news has come as a huge shock to her team and to her many friends in NSS. Our immediate focus is on supporting them as we all come to terms with the news.

I know that when they contacted the helpdesk, many customers asked specifically to talk to Georgina, knowing that she would follow a problem through to resolution, in her trademark pragmatic and helpful manner.

I would be very grateful if you could share this news with your colleagues so that they are aware of the situation, especially when contacting the team.

Thank you for your help Lee Neary.

ACTION	Pharmacutical Waste – Always Check ID
	We have been made aware of an issue within another health board, where it would appear that Pharmaceutical Waste was uplifted from a pharmacy by deception.
	We think this is a useful time to remind all contractors to practise vigilance and ensure to follow the actions below:
	 ALWAYS ask the driver for identification; DO NOT allow anyone to uplift waste who cannot provide proof that they work for Tradebe; IF you have any concerns regarding authenticity of identification of the individual requesting the uplift, DO NOT surrender your pharmaceutical waste for disposal and contact the local Police.
	Thank you for your continued support.
	Community Pharmacy Development Team (CPDT) 15/10/2024

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- 1. **Optimising our workforce:** We are committed to developing and delivering a strategy focused on ensuring the sustainability of primary care in the medium to long term.
- Digitally enabled care: Improvements for both primary care professionals and patients, including the introduction of an electronic patient record accessible to all primary care clinicians.
- 3. **Integration and interfacing:** We aim to enhance patient journeys within primary care and with secondary care, ensuring timely and specialist advice through professional-to-professional interactions.

Areas for wider development:

- Communications and engagement: Strengthening our communication and engagement with both health professionals and patients.
- Improved access to care: Increasing efficiency and effectiveness to ensure better access to care.
- Strengthening prevention, early intervention, and wellness: Focusing on preventive measures and early interventions to promote wellness.
- Optimising our primary care estate: Ensuring our primary care facilities are optimised for the medium and long term.
- Improving equity and reducing inequality: Taking targeted action to address areas of greatest need and promote equity.
- Monitoring, evaluation, and intelligence: Enhancing the availability and use of intelligence in primary care to monitor the benefits of our actions for patients, workforce, and the system.

If you have any questions regarding the strategy or would like to get involved, please reach out to the primary care support team at ggc.primarycaresupport@ggc.scot.nhs.uk.

Suzanne Colville 15/10/2024

ACTION

Pharmacy Technician of the year nominations open



Please find attached application for Pharmacy Technician of the year nomination.

The event is on Wednesday 20th November 2024 in The Crowne Plaza, Glasgow.

Attached

Please note the *closing deadline for application is Wednesday* **23rd October 2024** and entries must be accompanied by a digital photograph of the team, at least 500KB for printing quality.

ACTION	Quit Your Way Training - Wed 20th November - Eastbank
	In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff – 9am- 4:00pm (approx)
	We presently have some places available for the event on Wednesday 20th November 2024.
	Event: Smoking Cessation Training Date: Wednesday 20th November 2024 Time: 9:00am - 4:00pm approx. Venue: Eastbank Training Centre, 22 Academy Street, Shettleston G32 9AA
	The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (as pre-reg students are paid through NES, no need to claim).
	Please contact us ASAP by phone on 0141 201 4945, or by e-mail ggc.pharmacyhit@nhs.scot
	Places will be allocated on a first-come basis and will be confirmed in writing. Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements. Parking is available on a first come basis.
	** Date for the diary - Further training dates available**
	Date: Tuesday 21 st January 2025 Time: 9:00am – 4:00pm Venue: Beresford Suite, Levendale Hospital
	Annette Robb 15/10/2024

ACTION	Community Pharmacy Flu programme – PGD and Protocols
	The agreed national seasonal influenza PGD and accompanying national protocol has now been circulated to the participating pharmacies. To help clarify who needs to sign what, please see below.
	The Pharmacist should sign the PGD <u>and</u> the national protocol: the PGD is to allow supply and administration by the individual pharmacist i.e. this covers their own practice. Signing the protocol provides the governance that allows the pharmacist individual to supervise and delegate to those working under the protocol.
	The pharmacy technician should sign the national protocol: we do not have the necessary governance arrangements in place to support pharmacy technicians to operate using a PGD and therefore should continue to work using the protocol.
	Delegation is not allowed under PGD legislation.
	I hope that this clarifies the situation.
	Elaine Paton 15/10/2024

Any queries should be directed to the contact provided. Where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Comms Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk





Thursday 17th October 2024

In this edition -

- Ongoing Creon Shortages
- Medicine Supply Alert Notice MSAN(2024)58 To MSAN(2024)60 Various Products (Torasemide 10mg Tablets, Artemether 20mg Lumefantrine 120mg (Riamet) Tablets, Labetalol (Trandate) 50mg Tablets)

Georgina Anderson - ePharmacy Helpdesk Manager

Dear Colleagues,

Please see message below from Lee Neary, Director, Primary and Community Care – National Services Scotland.

"I know that over the years, you will have had occasion to contact our ePharmacy Helpdesk, and I hope that you will have been well supported by the helpdesk team and their lead, Georgina Anderson.

You may also know that Georgina has been in poor health for some time. I am very sad to advise you that Georgina was admitted to hospital and passed away on Sunday morning.

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I know that when they contacted the helpdesk, many customers asked specifically to talk to Georgina, knowing that she would follow a problem through to resolution, in her trademark pragmatic and helpful manner.

I would be very grateful if you could share this news with your colleagues so that they are aware of the situation, especially when contacting the team.

Thank you for your help Lee Neary.

ACTION	Ongoing Creon Shortages
	As the shortage of Pancreatic Enzyme Replacement Therapy (PERT) medicines continues, can we ask that all avenues are explored to obtain stock before directing patients to their hospital clinic for supply. This includes obtaining unlicensed stock when UK licensed stock is unavailable. Information about the current shortages of PERT medicines including possible sources of supply can be found here.
	Pamela Macintyre 17/10/2024

ACTION	Medicine Supply Alert Notice – MSAN(2024)58 To MSAN(2024)60 – Various Products (Torasemide 10mg Tablets, Artemether 20mg Lumefantrine 120mg (Riamet) Tablets, Labetalol (Trandate) 50mg Tablets)
Trandate 50mg.pdf	Please find attached three level 2 MSANs advising of supply issues with torasemide 10mg tablets and artemether 20mg / lumefantrine 120mg (Riamet®) tablets and the discontinuation of labetalol (Trandate®) 50mg tablets.
Torasemide 10mg.pdf Artemether 20mg.pdf Attached	 MSAN(2024)58 - Torasemide 10mg tablets MSAN(2024)59 - Artemether 20mg / lumefantrine 120mg (Riamet®) tablets MSAN(2024)60 - Trandate® (labetalol) 50mg tablets The MSANs will be published on the NHS Scotland Publications website. Andreas Tzineris 17/10/2024

REMINDER	NHSGG&C Medicines Waste Campaign
	Medicines waste costs NHSGGC £100,000 every day – we need your help to tackle the currently estimated 10% overprescribing.

NHS GGC have launched a campaign to reduce medicines waste – for the good of people's health, to support NHS services and to help the environment.

A recent public survey of 1200+ residents indicated the importance of receiving messages directly from their Community Pharmacy.

Please click <u>here</u> for further details/resources, and links to interactive quizzes for Staff and Patients to provide feedback:

This campaign will continue to be developed, and we will share further materials as they become available. Please use the <u>Feedback</u> <u>Form</u> to indicate anything else of use to you in this campaign

Anne Thomson Lead Pharmacist, Clinical Services 10/09/2024

REMINDER	Ranitidine Reclaims
	Following a meeting between the Board and CPGGC, I have instructed NSS to pause all efforts to reclaim monies from ranitidine prescriptions pending further work as of 1st October.
	I have asked for a list of contractors who have had money recovered and will be writing separately to them once this information is made available to me.
	Other contractors may also receive separate communication from me; so please keep an eye on your emails!
	Both communications may be a few weeks depending on how quickly NSS can provide me with the information
	Elaine Paton 03/10/2024

REMI	INDER	Pharmacutical Waste – Always Check ID
		We have been made aware of an issue within another health board, where it would appear that Pharmaceutical Waste was uplifted from a pharmacy by deception.
		We think this is a useful time to remind all contractors to practise vigilance and ensure to follow the actions below:
		 ALWAYS ask the driver for identification; DO NOT allow anyone to uplift waste who cannot provide proof

that they work for Tradebe;

 IF you have any concerns regarding authenticity of identification of the individual requesting the uplift, DO NOT surrender your pharmaceutical waste for disposal and contact the local Police.
Thank you for your continued support.
Community Pharmacy Development Team (CPDT) 15/10/2024

REMINDER	PCS - sector comms
	Introducing the NHSGGC Primary Care Strategy 2024-2029
	We are pleased to share NHS Greater Glasgow and Clyde's first primary care strategy.
	This NHSGGC Primary Care Strategy 2024-2029 adopts a whole- system approach, developed through extensive collaboration with patients and staff across general practice, dental, pharmacy, and optometry settings.
	Please read the Executive Summary or full strategy here. We extend thanks to anyone who contributed to its creation and look forward to working with you to deliver.
	Please be assured that the engagement doesn't end here. From now until December 2024, there will be opportunities for you to hear more as the Director of Primary Care and Head of Primary Care Support attend various meetings and forums, including local GP forums, to update and engage on the work.
	For now, please see a summary of strategic priorities below.
	 Primary Care Strategy 2024-2029 priorities: Optimising our workforce: We are committed to developing and delivering a strategy focused on ensuring the sustainability of primary care in the medium to long term. Digitally enabled care: Improvements for both primary care professionals and patients, including the introduction of an electronic patient record accessible to all primary care clinicians. Integration and interfacing: We aim to enhance patient journeys within primary care and with secondary care, ensuring timely and specialist advice through professional-to-professional interactions.
	Areas for wider development:

 Communications and engagement: Strengthening our communication and engagement with both health professionals and patients. Improved access to care: Increasing efficiency and effectiveness to ensure better access to care. Strengthening prevention, early intervention, and wellness: Focusing on preventive measures and early interventions to promote wellness. Optimising our primary care estate: Ensuring our primary care facilities are optimised for the medium and long term. Improving equity and reducing inequality: Taking targeted action to address areas of greatest need and promote equity. Monitoring, evaluation, and intelligence: Enhancing the availability and use of intelligence in primary care to monitor the benefits of our actions for patients, workforce, and the system. If you have any questions regarding the strategy or would like to get involved, please reach out to the primary care support team
Suzanne Colville 15/10/2024

REMINDER	Pharmacy Technician of the year nominations open
	Please find attached application for Pharmacy Technician of the year nomination.
Scottish Health Care Awards 2024.p	The event is on Wednesday 20th November 2024 in The Crowne Plaza, Glasgow.
Attached	Please note the <i>closing deadline for application is Wednesday</i> 23rd October 2024 and entries must be accompanied by a digital photograph of the team, at least 500KB for printing quality.
	Laura McGuckin 15/10/2024

REMINDER	Smoking Cessation Training - Wednesday 20th November 2024 - Eastbank Training Centre
	In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff – 9am- 4:00pm (approx)
	We presently have some places available for the event on Wednesday 20th November 2024.

Event: Smoking Cessation Training

Date: Wednesday 20th November 2024

Time: 9:00am - 4:00pm approx.

Venue: Eastbank Training Centre, 22 Academy Street,

Shettleston G32 9AA

The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (as pre-reg students are paid through NES, no need to claim).

Please contact us ASAP by phone on 0141 201 4945, or by e-mail ggc.pharmacyhit@nhs.scot

Places will be allocated on a first-come basis and will be confirmed in writing.

Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements. Parking is available on a first come basis.

** Date for the diary - Further training dates available**

Date: Tuesday 21st January 2025

Time: 9:00am - 4:00pm

Venue: Beresford Suite, Levendale Hospital

Annette Robb 15/10/2024

REMINDER

Community Pharmacy Flu programme – PGD and Protocols

The agreed national seasonal influenza PGD and accompanying national protocol has now been circulated to the participating pharmacies. To help clarify who needs to sign what, please see below.

The Pharmacist should sign the PGD <u>and</u> the national protocol: the PGD is to allow supply and administration by the individual pharmacist i.e. this covers their own practice. Signing the protocol provides the governance that allows the pharmacist individual to supervise and delegate to those working under the protocol.

The pharmacy technician should sign the national protocol: we do not have the necessary governance arrangements in place to support pharmacy technicians to operate using a PGD and therefore should continue to work using the protocol.

Delegation is not allowed under PGD legislation.
I hope that this clarifies the situation.
Elaine Paton 15/10/2024

REMINDER	Pharmacies and delivery of Sexual and Reproductive Health (SRH) in Scotland
Delivery of SRH services.pdf	My name is Kirsten Kernaghan, and I am a sexual health nurse with over 25 years' experience working in NHS Lothian and a current PhD student at the University of Glasgow. My PhD project explores how we can use community pharmacies to deliver Sexual and Reproductive Health care in Scotland.
Attached	I am emailing you as I am now at the point of my PhD project of recruiting participants but have struggled to recruit to my 'lived experience workshops'. I am looking to recruit women to participate in 2 online workshops in 2 key groups:
	These groups are: • 19–24-year-olds and • People affected by rurality (any age over 18 years)
	I am wondering if you know of any youth groups that would be willing to participate in the online workshops, such as a rural based youth group or a transition group which covers 19 - 24-year-olds.
	The workshops will take place online, and run for approximately one hour on each occasion. Participants will be reimbursed for their time (£25 Love2Shop voucher per workshop). The workshops will be participatory, which will involve discussing with other participants your thoughts, perspectives and opinions around the topic as well as participating in some planned activities to create discussion and explore each other's perspectives.
	The focus of the research is to explore opinions around SRH service delivery, no personal experiences will be gathered. The workshops will be approximately 3-4 months apart, so one in October and one early in 2025.
	I have attached an advert in PDF version as well as a picture format for more information. Further project information can be found at:

relationships - COMPASS (COMmunity Pharmacies And Scotland's
Sexual health)
If anyone would be interested in participating or would like more
information, then please email me at: 2808231k@student.gla.ac.uk
Kirsten Kernaghan
PhD research student
MRC/CSO Social and Public Health Sciences Unit
08/10/2024

REMINDER	Specials Authorisation Requests – New Submission eForm
	A new eForm for specials requests has been created.
	The eForm has been piloted and we have received very positive feedback. It will eliminate any instances of GDPR breaches and speed up the process for all involved.
	The new eForm will go live from Monday 21st October 2024 , and is available for use on the website. From this date onwards, this will be the only way of submitting a specials request.
	The link on the pharmacy specials page has been replaced with the link to the new eForm.
	Thank you to all the contractors that piloted the eForm to ensure it was fit for purpose.
	Kathryn Chisholm Pharmacy Technician - Team Lead 08/10/2024

REMINDER	Specials Alternatives A-Z Database
prescQIPP.pdf Attached	The A-Z alternative to specials database that was previously maintained by NHS GGC is now no longer in use and has been replaced with a database maintained by NHS England via PrescQIPP (updated monthly and includes reference to Scottish Drug Tariff pricing).
	PrescQIPP is an NHS funded Community Interest Company, who operate on a not-for-profit basis for the benefit of NHS patients and organisations.
	NHS GGC are subscribers to this resource and this includes free access to all Community Pharmacies in Greater Glasgow and Clyde.

To access this resource, you need to <u>register with PrescQIPP</u> and select '**GGC**' under organisation in order to gain free access. You will **need to sign up using an NHS email address.**

Once registered, you will have full access to the A-Z alternative to specials database by <u>clicking on this link</u>

This link is also on the <u>community pharmacy website</u> in the 'specials' section.

Please see attached flyer to find out what else PrescQIPP have to offer.

For any help with PrescQIPP, please check <u>Help centre PrescQIPP</u> or contact the GGC PrescQIPP champion at Kathryn.chisholm2@nhs.scot

Kathryn Chisholm Pharmacy Technician - Team Lead 08/10/2024

REMINDER

Pharmacy Technician Study Participation

Please see below information regarding a study being undertaken by Melanie Boughen, doctoral researcher at the University of East Anglia (m.boughen@uea.ac.uk).

This study has been approved by the University of East Anglia Research and Ethics Committee: ETH2324- 2333.

Aim of the study: The aim of the study is to explore pharmacy professionals' views of pharmacy technician education and its effects on professionalisation and autonomy of the role to do their job within the multidisciplinary healthcare environment.

Findings will be used to: Provide a greater understanding of relationships between the education and professionalisation of pharmacy technicians to inform and support future changes to pharmacy technician education.

Who can take part: If you are a *pharmacist* or *pharmacy technician* currently registered with the General Pharmaceutical Council in any healthcare setting and would like to know more about the study and what taking part would involve, please use the following link that will take you to the participant information leaflet.

Pharmacy Technician Study Participation Information.pdf

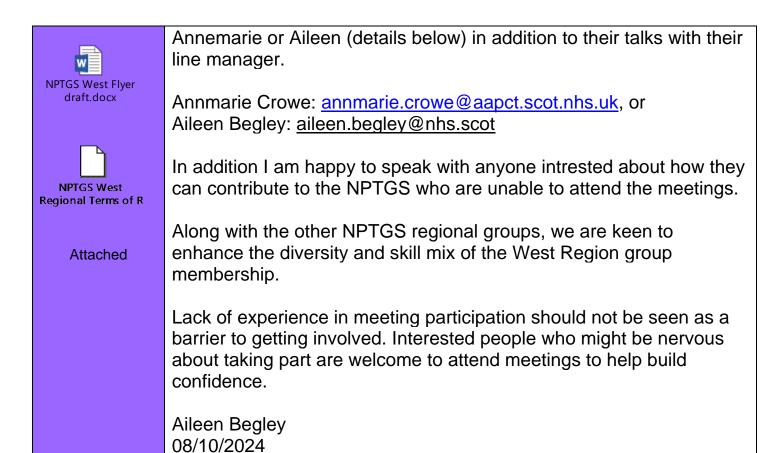
Please note that our organisation is not part of or involved in this study in any way.
If you have any questions regarding this study that is not included in the Participation Information, please contact Melanie Boughen directly at m.boughen@uea.ac.uk
Melanie Boughen 08/10/2024

REMINDER	PCA (P) (2024) 28 - PHARMACEUTICAL SERVICES: AMENDMENTS TO THE DRUG TARIFF IN RESPECT OF REMUNERATION ARRANGEMENTS AND PART 7 DISCOUNT CLAWBACK ARRANGEMENTS FROM 1 APRIL 2024
	Please see link below for NHS Circular PCA(P) (2024) 28
	www.publications.scot.nhs.uk/files/pca2024-p-28.pdf
	08/10/2024

REMINDER	PCA (P) (2024) 29 - PRESCRIPTION STATIONERY – CP4/3 PRESCRIPTION FORM PAPER TYPE CHANGE
	Please see link below for NHS Circular PCA(P) (2024) 29
	www.publications.scot.nhs.uk/files/pca2024-p-29.pdf
	08/10/2024

REMINDER	Medicine Supply Alert Notice – MSAN(2024)57 - Isosorbide mononitrate 60mg modified-release tablets and capsules - UPDATE – 4 October 2024
MSAN (2024) 57 - Isosorbide.pdf	Please find attached a level 2 MSAN providing an update on the supply issue with isosorbide mononitrate 60mg modified-release tablets and capsules, and advising of the several Serious Shortage Protocols (SSPs) that are in place to alleviate this supply issue.
Attached	The MSAN will be published on the NHS Scotland Publications website.
	Andres Tzineris 08/10/2024

REMINDE	R NPTGS\West Region Terms of Reference and promotional flyer
	Please find attached the terms of reference and promotional flyer for National Pharmacy Technician Group Scotland.
	Any pharmacy technicians or pharmacy support workers looking to get involved or who would like more information, are asked to contact:



REMINDER	Workforce survey 2024
	As you should be aware NES Pharmacy is currently collating data for the annual workforce survey. At the moment, they have a 63% completion rate from smaller independent pharmacies.
	They have sent numerous prompts to all community pharmacies to complete the online survey as part of the survey. To ensure that the data is as accurate as possible, they would like to get as close to 100% completion as possible.
	The deadline that has been set for completion is Friday 11th October. We would be grateful for all those who have still to complete do so as soon as possible by following instructions received in their email from NES
	If you cannot locate the e-mail from NES please contact Peter Hamilton (contact details below):
	Peter Hamilton peter.hamilton@nhs.scot Tel - 0141 488 2759
	Alan Harrison 08/10/2024





Tuesday 22nd October 2024

In this edition -

- Guide Prices for Commonly Requested Unlicensed Medicines
- Norovirus Trial poster
- Smoking Cessation Training Wed 20th November Eastbank Training Centre
- Ongoing Creon Shortages
- Medicine Supply Alert Notice MSAN(2024)58 To MSAN(2024)60 Various Products (Torasemide 10mg Tablets, Artemether 20mg Lumefantrine 120mg (Riamet) Tablets, Labetalol (Trandate) 50mg Tablets)

ACTION	Guide Prices for Commonly Requested Unlicensed Medicines
	Please find below a link to the interim pre-approved price list for October 2024.
	Specials – NHS Greater Glasgow & Clyde (scot.nhs.uk)
	The amendments to this edition are: • Addition of Creon 25,000iu capsules • Update to the prescribing inbox email address
	Michelle Macintyre 22/10/2024

ACTION	Norovirus Trial poster
Norovirus Trial Poster.pdf	NHS GGC are participating in various vaccine clinical trials as part of their extensive research portfolio.
Attached	We would be grateful if Community Pharmacy Colleagues would display the attached poster to raise awareness of a Norovirus vaccine trial planned to run in November 2024 and allow any of their customers/patients who are interested to make contact with our Clinical Research Facility to discuss further.
	Dr Samantha Carmichael MRPharmS 22/10/2024

Smoking Cessation Training - Wed 20th November - Eastbank ACTION **Training Centre** In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff – 9am- 4:00pm (approx) We presently have some places available for the event on Wednesday 20th November 2024. **Event: Smoking Cessation Training** Date: Wednesday 20th November 2024 Time: 9:00am - 4:00pm approx. Venue: Eastbank Training Centre, 22 Academy Street, **Shettleston G32 9AA** The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (as pre-reg students are paid through NES, no need to claim). Please contact us ASAP by phone on 0141 201 4945, or by e-mail ggc.pharmacyhit@nhs.scot Places will be allocated on a first-come basis and will be confirmed in writing. Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements. Parking is available on a first come basis. Date below amended as of 22/10/2024 ** Date for the diary - Further training dates available** Date: Thursday 23rd January 2025 Time: 9:00am - 4:00pm Venue: Beresford Suite, Levendale Hospital

Annette Robb 22/10/2024

ACTION	Ongoing Creon Shortages
	As the shortage of Pancreatic Enzyme Replacement Therapy (PERT) medicines continues, can we ask that all avenues are explored to obtain stock before directing patients to their hospital clinic for supply. This includes obtaining unlicensed stock when UK licensed stock is unavailable.
	Information about the current shortages of PERT medicines including possible sources of supply can be found here.
	Pamela Macintyre 17/10/2024

ACTION	Medicine Supply Alert Notice – MSAN(2024)58 To MSAN(2024)60 – Various Products (Torasemide 10mg Tablets, Artemether 20mg Lumefantrine 120mg (Riamet) Tablets, Labetalol (Trandate) 50mg Tablets)
Trandate 50mg.pdf	Please find attached three level 2 MSANs advising of supply issues with torasemide 10mg tablets and artemether 20mg / lumefantrine 120mg (Riamet®) tablets and the discontinuation of labetalol (Trandate®) 50mg tablets.
Torasemide 10mg.pdf	 MSAN(2024)58 - Torasemide 10mg tablets MSAN(2024)59 - Artemether 20mg / lumefantrine 120mg (Riamet[®]) tablets MSAN(2024)60 - Trandate[®] (labetalol) 50mg tablets
Artemether 20mg.pdf Attached	The MSANs will be published on the NHS Scotland Publications website.
	Andreas Tzineris 17/10/2024

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk





Thursday 24th October 2024

REMINDER	NHSGG&C Medicines Waste Campaign
	Medicines waste costs NHSGGC £100,000 every day – we need your help to tackle the currently estimated 10% overprescribing.
	NHS GGC have launched a campaign to reduce medicines waste – for the good of people's health, to support NHS services and to help the environment.
	A recent public survey of 1200+ residents indicated the importance of receiving messages directly from their Community Pharmacy.
	Please click <u>here</u> for further details/resources, and links to interactive quizzes for Staff and Patients to provide feedback:
	This campaign will continue to be developed, and we will share further materials as they become available. Please use the Feedback Form to indicate anything else of use to you in this campaign
	Anne Thomson Lead Pharmacist, Clinical Services 10/09/2024

REMINDER	Guide Prices for Commonly Requested Unlicensed Medicines
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	Specials – NHS Greater Glasgow & Clyde (scot.nhs.uk)
	The amendments to this edition are: • Addition of Creon 25,000iu capsules • Update to the prescribing inbox email address
	Michelle Macintyre
	22/10/2024

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Norovirus Trial Poster.pdf Attached	We would be grateful if Community Pharmacy Colleagues would display the attached poster to raise awareness of a Norovirus vaccine trial planned to run in November 2024 and allow any of their customers/patients who are interested to make contact with our Clinical Research Facility to discuss further.
	Dr Samantha Carmichael MRPharmS 22/10/2024

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	In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff – 9am- 4:00pm (approx)
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	The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (as pre-reg students are paid through NES, no need to claim).
	Please contact us ASAP by phone on 0141 201 4945, or by e-mail ggc.pharmacyhit@nhs.scot
	Places will be allocated on a first-come basis and will be confirmed in writing. Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements. Parking is available on a first come basis.
	Date below amended as of 22/10/2024

** Date for the diary - Further training dates available**
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Annette Robb 22/10/2024

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Artemether 20mg.pdf	The MSANs will be published on the NHS Scotland Publications website.
Attached	Andreas Tzineris 17/10/2024

REMINDER	Pharmacutical Waste – Always Check ID
	We have been made aware of an issue within another health board, where it would appear that Pharmaceutical Waste was uplifted from a pharmacy by deception.
	We think this is a useful time to remind all contractors to practise vigilance and ensure to follow the actions below:
	 ALWAYS ask the driver for identification; DO NOT allow anyone to uplift waste who cannot provide proof that they work for Tradebe; IF you have any concerns regarding authenticity of identification of the individual requesting the uplift, DO NOT surrender your pharmaceutical waste for disposal and contact the local Police.
	Thank you for your continued support.
	Community Pharmacy Development Team (CPDT) 15/10/2024

REMINDER	PCS - sector comms
	Introducing the NHSGGC Primary Care Strategy 2024-2029
	We are pleased to share NHS Greater Glasgow and Clyde's first primary care strategy.
	This NHSGGC Primary Care Strategy 2024-2029 adopts a whole- system approach, developed through extensive collaboration with patients and staff across general practice, dental, pharmacy, and optometry settings.
	Please read the Executive Summary or full strategy here. We extend thanks to anyone who contributed to its creation and look forward to working with you to deliver.
	Please be assured that the engagement doesn't end here. From now until December 2024, there will be opportunities for you to hear more as the Director of Primary Care and Head of Primary Care Support attend various meetings and forums, including local GP forums, to update and engage on the work.
	For now, please see a summary of strategic priorities below.
	Primary Care Strategy 2024-2029 priorities:

- 1. **Optimising our workforce:** We are committed to developing and delivering a strategy focused on ensuring the sustainability of primary care in the medium to long term.
- Digitally enabled care: Improvements for both primary care professionals and patients, including the introduction of an electronic patient record accessible to all primary care clinicians.
- Integration and interfacing: We aim to enhance patient journeys within primary care and with secondary care, ensuring timely and specialist advice through professional-toprofessional interactions.

Areas for wider development:

- Communications and engagement: Strengthening our communication and engagement with both health professionals and patients.
- **Improved access to care:** Increasing efficiency and effectiveness to ensure better access to care.
- Strengthening prevention, early intervention, and wellness: Focusing on preventive measures and early interventions to promote wellness.
- Optimising our primary care estate: Ensuring our primary care facilities are optimised for the medium and long term.
- Improving equity and reducing inequality: Taking targeted action to address areas of greatest need and promote equity.
- Monitoring, evaluation, and intelligence: Enhancing the availability and use of intelligence in primary care to monitor the benefits of our actions for patients, workforce, and the system.

If you have any questions regarding the strategy or would like to get involved, please reach out to the primary care support team at ggc.primarycaresupport@ggc.scot.nhs.uk.

Suzanne Colville 15/10/2024

REMINDER	Pharmacy Technician of the year nominations open
	Please find attached application for Pharmacy Technician of the year nomination.
Scottish Health Care Awards 2024.p	The event is on Wednesday 20th November 2024 in The Crowne Plaza, Glasgow.
Attached	Please note the <i>closing deadline for application is Wednesday</i> 23rd October 2024 and entries must be accompanied by a digital photograph of the team, at least 500KB for printing quality.
	Laura McGuckin 15/10/2024

REMINDER	Community Pharmacy Flu programme – PGD and Protocols
	The agreed national seasonal influenza PGD and accompanying national protocol has now been circulated to the participating pharmacies. To help clarify who needs to sign what, please see below.
	The Pharmacist should sign the PGD <u>and</u> the national protocol: the PGD is to allow supply and administration by the individual pharmacist i.e. this covers their own practice. Signing the protocol provides the governance that allows the pharmacist individual to supervise and delegate to those working under the protocol.
	The pharmacy technician should sign the national protocol: we do not have the necessary governance arrangements in place to support pharmacy technicians to operate using a PGD and therefore should continue to work using the protocol.
	Delegation is not allowed under PGD legislation.
	I hope that this clarifies the situation.
	Elaine Paton 15/10/2024

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk





Tuesday 29th October 2024

In this edition -

- Hospital @ Home Update
- PCA (P)(2024) 31 Extension To Serious Shortage Protocol (Ssp) For Isosorbide Mononitrate (Monomax® XI 60mg) Modified-Release Tablet
- Removal of Covid Palliative Care Protocols
- Norovirus Trial Poster

ACTION	Hospital @ Home Update
	Following the IJB decision to discontinue the current Hospital @ Home service I write to confirm that the service will be discontinued as of Friday 8th November 2024.
	The last admission to the service will be Thursday 31st October 2024.
	The IJB has agreed to the establishment of a successor service which is currently being planned with the aim of commencing in 2025. We will keep colleagues informed of our progress towards this.
	For clarity there will be no further admissions to the current H@H service after Thursday 31st October 2024.
	Caroline Tunnock 29/10/2024

ACTION	PCA (P)(2024) 31 - Extension To Serious Shortage Protocol (Ssp) For Isosorbide Mononitrate (Monomax® XI 60mg) Modified-Release Tablet
	Please find link below to NHS Circular PCA(P)(2024) 31:
	www.publications.scot.nhs.uk/files/pca2024-p-31.pdf
	29/10/2024

ACTION	Removal of Covid Palliative Care Protocols
Removal of Covid Palliative Care Proto	Please find attached information regarding the removal of <u>COVID-19 – NHSGGC PALLIATIVE CARE MEDICINES FOR CARE HOMES POLICY 2020.</u>
Removal of Covid Palliative Care Proto	During the Covid 19 Pandemic, there were concerns over maintaining the prompt supply of palliative medicines for residents suffering from covid.
Attached	Pharmacy Services developed a policy to allow care homes to keep stock of medicines to treat symptoms associated with covid.
	Now we are no longer in a pandemic, legally we can not keep a stock of unlabelled medicines in the care home, therefore NHSGGC have removed the covid palliative care policy from use.
	Any remaining stock of medicines supplied via stock order as part of this policy should be returned to the community pharmacy, or liaise with your primary care pharmacy team for support.
	Leanne Black 29/10/2024

ACTION	Norovirus Trial poster
Norovirus Trial Poster.pdf	NHS GGC are participating in various vaccine clinical trials as part of their extensive research portfolio.
Attached	We would be grateful if Community Pharmacy colleagues would display the attached poster to raise awareness of a Norovirus vaccine trial planned to run in November 2024 and allow any of their customers/patients who are interested to make contact with our Clinical Research Facility to discuss further.
	Dr Samantha Carmichael MRPharmS 22/10/2024

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We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk





Thursday 31st October 2024

New in this edition:

- Pharmacy First correct way of working
- First Mpox Clade Ib case detected in England

ACTION	Pharmacy First correct way of working
	As you will all be aware NHS Pharmacy First Scotland (PFS) allows community pharmacists to provide expert advice, treatment or referral to another healthcare professional, for conditions such as sore throats, ear ache and cold sores. In addition, for a limited range of common clinical conditions such as urinary tract infections (UTIs) and shingles via PGD.
	All NHS PFS consultations should be in response to symptoms , with a discussion between the patient and the pharmacy team member before any action is taken. What it is not, is a service where patients are supplied with a medication following their specific request.
	The service should be carried out and delivered in line with the guidance and flow chart that CPS have shared on their website. The information can be accessed via the following link:- NHS Pharmacy First Scotland Service Community Pharmacy Scotland (cps.scot)
	The NHS is under extreme financial pressures, so we have to ensure that all supplies of medicines are made under the appropriate conditions of service delivery to minimise any additional costs that would not normally be incurred i.e. where a patient would normally buy a medicinal product.
	We would be grateful for your support in this issue by reminding all staff of the process that must be followed to ensure consistency of delivery across all Community Pharmacies
	Alan Harrison 29/10/2024

ACTION	First Mpox Clade Ib case detected in England
PHS Health Protection Alert 202	This is a reminder of the need for staff, particularly those assessing rashes, to take a thorough travel history to enable assessment of mpox clade 1 testing.
Attached	Please see attached Public Health Scotland Health Protection alert issued 30 th October 2024 for further details.
	Nathan Burley Advanced Public Health/Sexual Health Services Pharmacist 31/10/2024

REMINDER	NHSGG&C Medicines Waste Campaign
	Medicines waste costs NHSGGC £100,000 every day – we need your help to tackle the currently estimated 10% overprescribing.
	NHS GGC have launched a campaign to reduce medicines waste – for the good of people's health, to support NHS services and to help the environment.
	A recent public survey of 1200+ residents indicated the importance of receiving messages directly from their Community Pharmacy.
	Please click <u>here</u> for further details/resources, and links to interactive quizzes for Staff and Patients to provide feedback:
	This campaign will continue to be developed, and we will share further materials as they become available. Please use the Feedback Form to indicate anything else of use to you in this campaign
	Anne Thomson Lead Pharmacist, Clinical Services 10/09/2024

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Update to the prescribing inbox email address
Michelle Macintyre 22/10/2024

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	Places will be allocated on a first-come basis and will be confirmed in writing.

Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements. Parking is available on a first come basis.
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** Date for the diary - Further training dates available**
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