



Community Pharmacy Communication Update

Tuesday 1st September 2026

New items in this edition –

- **Mobile Van Locations Week Beginning 31st August 2026**
- **Winter Flu Webinar Rescheduled for Tuesday 8th September 2026 (7:00pm to 8:00pm)**
- **Breastfeeding Friendly Scotland Pharmacy**
- **Urgent Time-Limited Meningococcal Group B (Menb) Vaccination Programme In 2026**
- **Medicines Update Bulletin**
- **PCA(P)(2026)13 - Prescription Stationery For Non-Medical Prescribers Working In GP Practices And Other Community Settings – Transition To Gp10(Ss) Forms And Associated System And Governance Arrangements**

ACTION	Mobile Van Locations Week Beginning 31st August 2026
	Hello and welcome to the weekly roundup from the Mobile Harm Reduction Service. We've had a great week providing WAND and support to people out in the community and would like to give you a wee update on areas we'll be visiting this week. We now have 3 vans, meaning we can provide WAND interventions at several places at once, and respond more quickly to requests over the phone. Wednesday 2nd September 2026 Van 1 09:45 - 16:00 - Trongate Pharmacy (City Centre) Van 2 09:45 - 12:30 - Westend Hotels/Aspire Q.M.D 13:00 - 16:00 - Chara/Rodney Street (Possilpark) Thursday 3rd September 2026 Van 1 09:45 - 16:00 - Trongate Pharmacy (City Centre) Van 2 09:45 - 12:30 - Queens Park Hotel 13:00 - 16:00 - Aspire P.R.W

Friday 4th September 2026

Assertive Outreach

If you know anyone who would benefit from our service you can call the office on 0141 280 3834 to arrange a suitable day and time. For more service info or an electronic copy of our fliers please email: mhrsinfo@turningpointscotland.com.

Turning Point Scotland
01/09/2026

ACTION

Winter Flu Webinar Rescheduled for Tuesday 8th September 2026 (7:00pm to 8:00pm)

As many of you may be aware, the Flu Webinar scheduled for Tuesday 25th August 2026 did not take place due to a number of technical difficulties. We apologise for any inconvenience caused and are pleased to confirm that the session has now been rescheduled.

The Flu Webinar will provide staff with a comprehensive overview of the forthcoming Winter Flu Vaccination Programme. The session will outline key aspects of campaign delivery, including vaccine distribution arrangements, eligibility criteria, and important programme timelines. In addition, the webinar will cover current flu vaccination guidance, training requirements for vaccinators, vaccine ordering processes, and the recording and reporting of vaccinations. Attendees will also have the opportunity to raise questions and seek clarification on any aspect of the programme, supporting effective local planning, preparation and delivery of the winter flu campaign.

Please join us on [Microsoft Teams](#) from 7:00pm to 8:00pm on 8th September 2026.

We look forward to welcoming you to the session.
Shona MacLeod
01/09/2026

ACTION

Breastfeeding Friendly Scotland Pharmacy



BFS Corporate
letter signed Aug 20

Attached

Become a Breastfeeding Friendly Scotland Pharmacy

Breastfeeding plays an important role in giving babies the best start in life, and community pharmacies are well placed to provide a welcoming and supportive environment for breastfeeding families.

The **Breastfeeding Friendly Scotland (BFS) Scheme** is a national initiative supported by the Scottish Government and delivered locally

by NHS Boards. The scheme aims to create supportive environments where breastfeeding mothers feel comfortable, respected and welcome when feeding their baby outside the home. Organisations that join the scheme demonstrate their commitment to supporting breastfeeding by displaying a Breastfeeding Friendly Scotland window sticker, ensuring staff are aware of the laws protecting breastfeeding in public, and promoting positive attitudes towards breastfeeding. The scheme supports wider efforts to normalise breastfeeding and contribute to a breastfeeding-friendly culture across Scotland.

We would be delighted to welcome community pharmacies to the growing network of Breastfeeding Friendly Scotland venues. By signing up, your pharmacy can visibly show its support for local families and help ensure that breastfeeding mothers feel confident and comfortable accessing your services.

To find out more about the scheme and how to register, please see the attached letter.

Elaine Paton
01/09/2026

ACTION

Urgent Time-Limited Meningococcal Group B (Menb) Vaccination Programme in 2026



CPLetterMenBProgramme26.docFINAL.d

Attached

Please see attached letter.

Jane A. Beresford
01/09/2026

ACTION

Medicines Update Bulletin

GGC Medicines Update is a series of blogs with important medicines related messages relevant to all healthcare professionals across GGC. Please see below for new blogs and relevant updates.

New blogs

Click on the following links to access the recently published Medicines Update blogs.

- [West of Scotland Regional Formulary - Progress Update August 2026](#)

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Updated blogs

Click on the following links to access the recently updated Medicines Update blogs.

- [Vitamin D: Prevention & Treatment of Deficiency in Adults](#)

	• Vitamin D Supplements Scheme in NHSGGC • Vitamin D/Calcium and Vitamin D Supplements: A Seasonal Reminder • Colecalciferol Product of Choice Updates • Formulary Update - West of Scotland Formulary (July 2026) • MHRA Safety Roundup July 2026 • Guideline News July 2026 • Formulary Update August 2026 • MHRA Safety Roundup August 2026 Sheila McKay 01/09/2026
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ACTION	PCA(P)(2026)13 - Prescription Stationery for Non-Medical Prescribers Working in GP Practices and Other Community Settings – Transition To GP10(Ss) Forms and Associated System and Governance Arrangements
	Please See Link Below NHS Circular PCA(P)(2026)13 - Prescription Stationery For Non-Medical Prescribers Working In GP Practices And Other Community Settings – Transition To Gp10(Ss) Forms And Associated System And Governance Arrangements. www.publications.scot.nhs.uk/files/pca-m-2026-06-pca-p-2026-13.pdf 01/09/2026

Items from previous editions –

IMPORTANT INFORMATION	Virtual Wards Service
	NHSGGC is pleased to launch the Virtual Wards Service, which enables participating Community Pharmacies to supply medicines to patients being managed within a Virtual Ward setting. The service will commence on Monday 14th September 2026. Details will be sent to individual pharmacies for action and to our usual multiple distribution lists to complete the central sign-up process. We ask all Community Pharmacies wishing to participate in the service to complete the appropriate sign-up process and return the required documentation by Friday 11th September 2026. A Community Pharmacy and Interface Collaboration webinar will be held on Tuesday 1st September 2026 at 7:00pm to provide an

	overview of the service, discuss the launch arrangements and answer any questions. Microsoft Teams meeting - Join Here Please Note: - Supporting documentation, including the Virtual Wards PGD, Unscheduled Care PGD and Medicines A-Z Look-up List, is available on the CPDT website. - Claims should be submitted through the Electronic Claim Workbook (ECW). - This SLA will be subject to all current and future uplifts from April 2024, as per the email dated 30th April 2026. If you require any further information, please contact ggc.cpdevteam@nhs.scot. Thank you for your support in helping improve access to medicines for patients receiving care through Virtual Wards. Rachel Bruce 25/08/26
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IMPORTANT INFORMATION	Upcoming Webinar - The Thrush Myth: What Really Causes Breastfeeding Pain
 _WCYPF Infant Feeding Lunch & Lear Attached	Please see the attached poster re a webinar which may be of interest to CP colleagues. Kaye Greig 18/08/2026

IMPORTANT INFORMATION	CD Governance PPCD Memo July 2026 - UPDATE
 CD Governance PPCD Memo July 2026 Attached	Please see attached memo from CD Governance. Community pharmacy teams are reminded that there is a legal requirement to submit all private prescriptions for Schedule 2 and 3 CDs to Practitioner Services following completion of dispensing. All original PPCD(1) forms must be accompanied by a CD34 submission form. CD 34 forms can be obtained from the Practitioner Services Business Support Team by emailing nss.pcfs-businesssupport@nhs.scot (Keep a copy of the PPCD(1) form in the pharmacy for your records). Further information is available in the memo. Mantej Chahal 18/08/2026

IMPORTANT INFORMATION	Guide to Accessing Health Services
 Know Who To Turn To poster.pdf Attached	Glasgow City Community Pharmacies only: Please find attached and below some useful resources for use to support patient journeys which may include self referrals/referrals to other Health Care Professionals including GPs. When signposting patients to other services, it is important to manage patient expectations on how quickly they would be seen. In most cases, stating that the profession being 'referred to' would assess the urgency of the presenting complaint and provide an appointment on that basis. If the referrer felt the situation was urgent a courtesy phone call to the other professional would be advisable. Hopefully you will find the resources useful for your patients. 1. The attached 'Know Who To Turn To' signposting poster which can be printed and displayed in public areas 2. Links below to GCHSCP & NHSGGC public webpages: • <u>Guide to accessing Health Services</u> This webpage is available on Glasgow City HSCP website. It provides information to help people find and access NHS services in Glasgow, all in one place. It is particularly for people who are new to the city or unsure where to go for healthcare support. • <u>Primary Care - NHSGGC</u> If you scroll down, this webpage provides patient information about what Primary Care services can do for you and how to access them. • <u>Accident & Emergency - NHSGGC</u> This webpage provides information for patients on the Right Care, Right Place new model for emergency care to ensure patients access the most appropriate care quickly and safely. Lorna Brown 18/08/2026

IMPORTANT INFORMATION	COPD Service – Updated Service Level Agreement
	Following a successful pilot in 2021 the NHSGGC COPD service continues to allow easy access to 'rescue medicines' such as antibiotics & prednisolone, for vulnerable COPD patients via community pharmacies.

	The three PGDs that underpin the service have been recently updated in line with current guidance and are available to view here and the Respiratory MCN has recently resent information to all GP practices, along with a further supply of patient eligibility cards for use in practices. The purpose of this email is to formally re-launch the service with an updated SLA in the new national format. We ask all Community Pharmacies to either re-commit to the service, or sign up to participate for the first time. Details will be sent to individual pharmacies for action and to our usual multiple distribution lists to complete the central sign up process. Please Note: • A Commencement Fee will only be paid to Contractors who are signing up to participate for the first time (either because they have not previously participated, or because they have recently taken ownership of a pharmacy). • This SLA will be subject to all current and future uplifts from April 2024 as per the email dated 30/04/2026. You will find all you need to support your delivery of this important service here. I hope this is helpful, however if you require anything further please contact ggc.cpdevteam@nhs.scot. I look forward to your continued engagement and ongoing support in the development of patient care for those COPD patients who will utilise the service going forward. Rachel Bruce 18/08/2026
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IMPORTANT INFORMATION	Virtual Wards - Community Pharmacy and Interface Collaboration Webinar
	Join us on Microsoft Teams at 7:00pm on Tuesday 1st September 2026 to find out more about this innovative new service, understand the community pharmacy role and have the opportunity to make connections and ask any questions you have about this service. Lorna Brown 11/08/2026

IMPORTANT INFORMATION	FAST Education – New Dates
 FAST Education Poster.pdf Attached	Please see attached offer of further training dates run by Chest Heart and Stroke Scotland on the FAST tool for identifying a stroke. Thank you for your support with this, we have had 2,000+ attendees so far. This training is funded by the Scottish Government, and it is strongly recommended that clinical and non-clinical staff working with stroke patients in emergency departments, primary care, and the Scottish Ambulance Service attend one of the sessions. Each session will be no longer than 30 minutes, and will include a short presentation and time for discussion / questions via Microsoft Teams. This training is for patient-facing clinical and non-clinical staff working in only emergency departments, primary care, and the Scottish Ambulance Service (i.e. reception staff included), throughout Scotland. A CPD certificate will be available for staff upon completion. Dates and times are as follows: <u>FAST Education Dates</u> Thursday 10th September 15:00 Wednesday 23rd September 12:00 Please can all attendees sign up via this Microsoft Forms link, and a Microsoft Teams invite will be sent out for the session nearer the date. SIGN UP: https://forms.office.com/e/YiFrAbRwtv Please share this information with your clinical teams and encourage them to sign up. Please get in contact with me if you have any further questions. Esther Pullen 30/06/2026

[INDEX - Community Pharmacy Communications Updates](#)

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot. We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: ggc.newpharmacy.applications@nhs.scot



Community Pharmacy Communication Update

Tuesday 8th September 2026

New items in this edition –

- **Winter Flu Webinar Rescheduled for Tuesday 8th September 2026 (7:00pm to 8:00pm)**
- **Mobile Van Locations Week Beginning 7th September 2026**
- **Virtual Wards Service: Clarification on Medicines Collection and Delivery**
- **FOR INFORMATION: PLEASE READ - ONCOLOGY SLA**
- **Electronic Claiming Workbook (ECW) - Version 4.1**
- **Inactivated Repeat Prescriptions Incorrectly Displaying on Emergency Care Summary (ECS) as Active**
- **Great opportunity to join our Team**

ACTION	Winter Flu Webinar Rescheduled for Tuesday 8th September 2026 (7:00pm to 8:00pm)
	As many of you may be aware, the Flu Webinar scheduled for Tuesday 25th August 2026 did not take place due to a number of technical difficulties. We apologise for any inconvenience caused and are pleased to confirm that the session has now been rescheduled. The Flu Webinar will provide staff with a comprehensive overview of the forthcoming Winter Flu Vaccination Programme. The session will outline key aspects of campaign delivery, including vaccine distribution arrangements, eligibility criteria, and important programme timelines. In addition, the webinar will cover current flu vaccination guidance, training requirements for vaccinators, vaccine ordering processes, and the recording and reporting of vaccinations. Attendees will also have the opportunity to raise questions and seek clarification on any aspect of the programme, supporting effective local planning, preparation and delivery of the winter flu campaign. Please join us on Microsoft Teams from 7:00pm to 8:00pm on 8th September 2026. We look forward to welcoming you to the session. Shona MacLeod 08/09/2026

ACTION	Mobile Van Locations Week Beginning 7th September 2026
	Hello and welcome to the weekly roundup from the Mobile Harm Reduction Service. We've had a great week providing WAND and support to people out in the community and would like to give you a wee update on areas we'll be visiting this week. We now have 3 vans, meaning we can provide WAND interventions at several places at once, and respond more quickly to requests over the phone. Wednesday 9th September 2026 Van 1 09:45 - 16:00 - Trongate Pharmacy (City Centre) Van 2 09:45 - 12:30 - Chez Nous Hotel (Hillhead) 13:00 - 16:00 – Knightswood Thursday 10th September 2026 Van 1 09:45 - 16:00 - Trongate Pharmacy (City Centre) Van 2 09:45 - 12:30 - Tartan Lodge Hotel (Alexander Parade) 13:00 - 16:00 – Fordneuk (Bridgeton) Friday 11th September 2026 Assertive Outreach If you know anyone who would benefit from our service you can call the office on 0141 280 3834 to arrange a suitable day and time. For more service info or an electronic copy of our fliers please email: mhrsinfo@turningpointscotland.com. Turning Point Scotland 08/09/2026

ACTION	Virtual Wards Service: Clarification on Medicines Collection and Delivery
	As preparations continue for the launch of the Virtual Wards Service, we would like to provide some clarification regarding the supply and delivery of medicines which may have been omitted from the original SLA sent out recently.

- In the first instance, pharmacies should follow their usual arrangements for medicines collection, with patients encouraged to collect their medication from the pharmacy wherever possible. Collection by a family member or carer may also be appropriate where required.
- Where collection is not possible, pharmacies should utilise their existing delivery arrangements as part of normal service provision. A £20.00 transport payment may be claimed via the Electronic Claim Workbook (ECW) in appropriate circumstances.
- In exceptional circumstances where neither collection nor usual delivery arrangements are appropriate, alternative arrangements may be required. In these circumstances, a Board funded arrangement will be available and details of how these will be managed and monitored will be communicated separately to participating pharmacies before the service starts.

I hope this provides sufficient clarification to contractors and would encourage anyone who has still to lodge their intention to participate to do so before the cut-off date, **Friday 11th September 2026**.

Michelle Cooper
08/09/2026

ACTION	FOR INFORMATION: PLEASE READ - ONCOLOGY SLA
	It has come to our attention that the Service Level Agreement (SLA) issued in mid-2024 to support the supply of Enzalutamide for patients receiving medicines supervised by secondary care did not include a termination date. This omission occurred because the SLA was based on a nationally developed template, from which the termination date was inadvertently excluded. To provide clarity, I can confirm that the SLA commenced on 24 June 2024 and remains in effect until and including 31 May 2027. Please note that this notification is provided solely to clarify the duration of the existing agreement. There have been no changes to the terms or conditions of the SLA, and therefore contractors are not required to re-sign or recommit to the agreement previously accepted.

I hope this clarification is helpful. We apologise for this oversight and for any inconvenience or confusion this may have caused

Janine Glen
08/09/2026

ACTION	Electronic Claiming Workbook (ECW) - Version 4.1
 ECW V4.1.xlsx Attached	Please see attached the updated Electronic Claiming Workbook (ECW) Version 4.1. This version includes updates to the Virtual Wards Service claiming tab. Please note that Microsoft Excel 2013 or later must be used when completing the workbook, as this is required for the drop-down selection functions to operate correctly. Please ensure that you are using the most up-to-date version of the workbook before submission. Claims submitted using previous versions may be returned unpaid. Thank you for your cooperation. CPDT 08/09/2026

ACTION	Inactivated Repeat Prescriptions Incorrectly Displaying on Emergency Care Summary (ECS) as Active
	OneAdvanced have been made aware of an issue affecting the Emergency Care Summary (ECS) that is principally used in out-of-hours (OOH) care settings across NHS Scotland, where inactivated repeat prescriptions that have had an issue created within the last one year are incorrectly displaying on the ECS as active repeats. This presents a potential clinical risk with implications for patient treatment and care because where a drug incorrectly shows on a patient's ECS as still being active, this could prevent a drug that is known to interact with it from being prescribed when it could have been. The consequences of this include delayed prescribing and incomplete patient management. An example would be where a viewer of a patient's ECS wishes to prescribe Ciprofloxacin antibiotic to the patient to treat their COPD and asthma but does not as the patient has a repeat prescription of theophylline incorrectly included in their ECS as active when it is actually inactive. These two drugs should not be co-prescribed in view

of their known, life threatening interaction that increases risk of seizures and arrhythmias.

This issue also impacts other downstream consumers of ECS data, including the OOH Electronic Patient Record (EPR) system Adastra and NHS 24. The Vision GP record is unaffected by this issue and correctly displays the status of patient repeat prescriptions (i.e. whether active or inactive).

We are currently in the process of establishing a fix that will permanently resolve this problem. In the meantime, we are going to roll back to a previous version that does not cause this issue. However, this will result in the re-introduction of a previous known issue with ECS displaying an excessive number of historical medication items (including therapies and repeat medications). We would ask that GP practices are aware and mindful of both of these issues in the event that they are contacted by users of the ECS or other services that consume ECS data (e.g. Adastra, NHS 24).

Many thanks for your co-operation with this matter.

Richard Ellis-Gibson
08/09/26

ACTION	Great opportunity to Join our team.
	Great opportunity to join our team. NHS Scotland Jobs Search here for your perfect career - Job Information Apply for Senior Pharmacist - Community Care Pharmacy Services - B7 Please contact Lorna Brown lorna.brown8@nhs.scot or Rachel Bruce rachel.bruce8@nhs.scot if you want to discuss the role. Rachel Bruce 08/09/2026

Items from previous editions –

IMPORTANT INFORMATION	PCA(P)(2026)13 - Prescription Stationery for Non-Medical Prescribers Working in GP Practices and Other Community
	Please See Link Below NHS Circular PCA(P)(2026)13 - Prescription Stationery For Non-Medical Prescribers Working In GP Practices And Other Community Settings – Transition To Gp10(Ss) Forms And Associated System And Governance Arrangements. www.publications.scot.nhs.uk/files/pca-m-2026-06-pca-p-2026-13.pdf 01/09/2026

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IMPORTANT INFORMATION	Urgent Time-Limited Meningococcal Group B (Menb) Vaccination Programme in 2026
 CPLetterMenBProgramme26.docFINAL.d Attached	Please see attached letter. Jane A. Beresford 01/09/2026

IMPORTANT INFORMATION	Breastfeeding Friendly Scotland Pharmacy
 BFS Corporate letter signed Aug 2026 Attached	Become a Breastfeeding Friendly Scotland Pharmacy Breastfeeding plays an important role in giving babies the best start in life, and community pharmacies are well placed to provide a welcoming and supportive environment for breastfeeding families. The Breastfeeding Friendly Scotland (BFS) Scheme is a national initiative supported by the Scottish Government and delivered locally by NHS Boards. The scheme aims to create supportive environments where breastfeeding mothers feel comfortable, respected and welcome when feeding their baby outside the home. Organisations that join the scheme demonstrate their commitment to supporting breastfeeding by displaying a Breastfeeding Friendly Scotland window sticker, ensuring staff are aware of the laws protecting breastfeeding in public, and promoting positive attitudes towards breastfeeding. The scheme supports wider efforts to normalise breastfeeding and contribute to a breastfeeding-friendly culture across Scotland. We would be delighted to welcome community pharmacies to the growing network of Breastfeeding Friendly Scotland venues. By signing up, your pharmacy can visibly show its support for local families and help ensure that breastfeeding mothers feel confident and comfortable accessing your services. To find out more about the scheme and how to register, please see the attached letter. Elaine Paton 01/09/2026

IMPORTANT INFORMATION	Virtual Wards Service
	NHSGGC is pleased to launch the Virtual Wards Service, which enables participating Community Pharmacies to supply medicines to

patients being managed within a Virtual Ward setting. The service will commence on **Monday 14th September 2026**.

Details will be sent to individual pharmacies for action and to our usual multiple distribution lists to complete the central sign-up process. We ask all Community Pharmacies wishing to participate in the service to complete the appropriate sign-up process and return the required documentation by **Friday 11th September 2026**.

A Community Pharmacy and Interface Collaboration webinar will be held on **Tuesday 1st September 2026 at 7:00pm** to provide an overview of the service, discuss the launch arrangements and answer any questions. Microsoft Teams meeting - [Join Here](#)

Please Note:

- Supporting documentation, including the Virtual Wards PGD, Unscheduled Care PGD and Medicines A-Z Look-up List, is available on the CPDT [website](#).
- Claims should be submitted through the Electronic Claim Workbook ([ECW](#)).
- This SLA will be subject to all current and future uplifts from April 2024, as per the email dated 30th April 2026.

If you require any further information, please contact **ggc.cpdevteam@nhs.scot**.

Thank you for your support in helping improve access to medicines for patients receiving care through Virtual Wards.

Rachel Bruce
25/08/26

IMPORTANT INFORMATION	FAST Education – New Dates
 FAST Education Poster.pdf Attached	Please see attached offer of further training dates run by Chest Heart and Stroke Scotland on the FAST tool for identifying a stroke. Thank you for your support with this, we have had 2,000+ attendees so far. This training is funded by the Scottish Government, and it is strongly recommended that clinical and non-clinical staff working with stroke patients in emergency departments, primary care, and the Scottish Ambulance Service attend one of the sessions.

Each session will be no longer than 30 minutes, and will include a short presentation and time for discussion / questions via Microsoft Teams. This training is for **patient-facing** clinical and non-clinical staff working in **only emergency departments, primary care, and the Scottish Ambulance Service** (i.e. reception staff included), throughout Scotland.

A CPD certificate will be available for staff upon completion. Dates and times are as follows:

FAST Education Dates

Thursday 10th September 15:00

Wednesday 23rd September 12:00

Please can all attendees sign up via this Microsoft Forms link, and a Microsoft Teams invite will be sent out for the session nearer the date.

SIGN UP:

<https://forms.office.com/e/YiFrAbRwtv>

Please share this information with your clinical teams and encourage them to sign up. Please get in contact with me if you have any further questions.

Esther Pullen
30/06/2026

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Community Pharmacy Communication Update

Tuesday 15th September 2026

New items in this edition –

- **Advanced Notification – Q2 Customer Complaints / Whistleblowing & Annual Survey**
- **Mobile Van Locations Week Beginning 14th September 2026**
- **PCA(P)(2026)14 - Serious Shortage Protocol: Lansoprazole 15mg Orodispersible Tablets**
- **PCA(P)(2026)15 - Serious Shortage Protocol: Lansoprazole 30mg Orodispersible Tablets**

ACTION	Advanced Notification – Q2 Customer Complaints / Whistleblowing & Annual Survey
	Please be advised that the Q2 Customer Complaints / Whistleblowing and Annual Data Collection Survey, relating to the Patient Rights (Scotland) Act 2011, will be issued via Webropol during the week commencing Monday 28th September 2026. The survey will close on Friday 23rd October 2026. Completion of this survey is a contractual requirement, and we kindly request that all submissions are completed within the specified timeframe. Full details and the survey link will be provided in the email from Webropol. Thank you for your continued cooperation. Michelle Cooper 15/09/2026

ACTION	Mobile Van Locations Week Beginning 14th September 2026
	Hello and welcome to the weekly roundup from the Mobile Harm Reduction Service. We've had a great week providing WAND and support to people out in the community and would like to give you a wee update on areas we'll be visiting this week.

	We have 3 vans, meaning we can provide WAND interventions at several places at once, and respond more quickly to requests over the phone. Wednesday 16th September 2026 Van 1 09:45 - 16:00 - Trongate Pharmacy (City Centre) Van 2 09:45 - 12:30 - Possilpark (Chara Centre & Rodney Street) 13:00 - 16:00 – 13.00 - 16.00 - Springburn Thursday 17th September 2026 Van 1 09:45 - 16:00 - Trongate Pharmacy (City Centre) Van 2 09:45 - 12:30 - Queenspark Hotel & Queen Mary Avenue 13:00 - 16:00 – Gorbals ADRS & Belleisle Friday 18th September 2026 11.00 - 16.00 - Trongate Pharmacy (City Centre) If you know anyone who would benefit from our service you can call the office on 0141 280 3834 to arrange a suitable day and time. For more service info or an electronic copy of our fliers please email: mhrsinfo@turningpointscotland.com. Turning Point Scotland 15/09/2026
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ACTION	PCA(P)(2026)14 - Serious Shortage Protocol: Lansoprazole 15mg Orodispersible Tablets
	Please See Link Below NHS Circular PCA(P)(2026)14 - Serious Shortage Protocol: Lansoprazole 15mg Orodispersible Tablets www.publications.scot.nhs.uk/files/pca2026-p-14.pdf 15/09/2026

ACTION	PCA(P)(2026)15 - Serious Shortage Protocol: Lansoprazole 30mg Orodispersible Tablets
	Please See Link Below NHS Circular PCA(P)(2026)15 - Serious Shortage Protocol: Lansoprazole 30mg Orodispersible Tablets www.publications.scot.nhs.uk/files/pca2026-p-15.pdf 15/09/2026

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IMPORTANT INFORMATION	FOR INFORMATION: PLEASE READ - ONCOLOGY SLA
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IMPORTANT INFORMATION	Electronic Claiming Workbook (ECW) - Version 4.1
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IMPORTANT INFORMATION	Inactivated Repeat Prescriptions Incorrectly Displaying on Emergency Care Summary (ECS) as Active
	OneAdvanced have been made aware of an issue affecting the Emergency Care Summary (ECS) that is principally used in out-of-hours (OOH) care settings across NHS Scotland, where inactivated repeat prescriptions that have had an issue created within the last one year are incorrectly displaying on the ECS as active repeats. This presents a potential clinical risk with implications for patient treatment and care because where a drug incorrectly shows on a patient's ECS as still being active, this could prevent a drug that is known to interact with it from being prescribed when it could have been. The consequences of this include delayed prescribing and incomplete patient management. An example would be where a viewer of a patient's ECS wishes to prescribe Ciprofloxacin antibiotic to the patient to treat their COPD and asthma but does not as the patient has a repeat prescription of theophylline incorrectly included in their ECS as active when it is actually inactive. These two drugs should not be co-prescribed in view of their known, life threatening interaction that increases risk of seizures and arrhythmias. This issue also impacts other downstream consumers of ECS data, including the OOH Electronic Patient Record (EPR) system Adastra and NHS 24. The Vision GP record is unaffected by this issue and correctly displays the status of patient repeat prescriptions (i.e. whether active or inactive). We are currently in the process of establishing a fix that will permanently resolve this problem. In the meantime, we are going to roll back to a previous version that does not cause this issue. However, this will result in the re-introduction of a previous known issue with ECS displaying an excessive number of historical medication items (including therapies and repeat medications). We would ask that GP practices are aware and mindful of both of these issues in the event that they are contacted by users of the ECS or other services that consume ECS data (e.g. Adastra, NHS 24). Many thanks for your co-operation with this matter. Richard Ellis-Gibson 08/09/26

IMPORTANT INFORMATION	Great opportunity to Join our team.
	Great opportunity to join our team.

	NHS Scotland Jobs Search here for your perfect career - Job Information Apply for Senior Pharmacist - Community Care Pharmacy Services - B7 Please contact Lorna Brown lorna.brown8@nhs.scot or Rachel Bruce rachel.bruce8@nhs.scot if you want to discuss the role. Rachel Bruce 08/09/2026
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IMPORTANT INFORMATION	PCA(P)(2026)13 - Prescription Stationery for Non-Medical Prescribers Working in GP Practices and Other Community Please See Link Below NHS Circular PCA(P)(2026)13 - Prescription Stationery For Non-Medical Prescribers Working In GP Practices And Other Community Settings – Transition To Gp10(Ss) Forms And Associated System And Governance Arrangements. www.publications.scot.nhs.uk/files/pca-m-2026-06-pca-p-2026-13.pdf 01/09/2026
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IMPORTANT INFORMATION	Medicines Update Bulletin GGC Medicines Update is a series of blogs with important medicines related messages relevant to all healthcare professionals across GGC. Please see below for new blogs and relevant updates. New blogs Click on the following links to access the recently published Medicines Update blogs. • West of Scotland Regional Formulary - Progress Update August 2026 • Updated blogs Click on the following links to access the recently updated Medicines Update blogs. • Vitamin D: Prevention & Treatment of Deficiency in Adults • Vitamin D Supplements Scheme in NHSGGC • Vitamin D/Calcium and Vitamin D Supplements: A Seasonal Reminder • Colecalciferol Product of Choice Updates • Formulary Update - West of Scotland Formulary (July 2026) • MHRA Safety Roundup July 2026
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- [Guideline News July 2026](#)
- [Formulary Update August 2026](#)
- [MHRA Safety Roundup August 2026](#)

Sheila McKay
01/09/2026

IMPORTANT INFORMATION



CPLetterMenBProgramme26.docFINAL.d

Attached

Urgent Time-Limited Meningococcal Group B (Menb) Vaccination Programme in 2026

Please see attached letter.

Jane A. Beresford
01/09/2026

IMPORTANT INFORMATION



BFS Corporate letter signed Aug 20

Attached

Breastfeeding Friendly Scotland Pharmacy

Become a Breastfeeding Friendly Scotland Pharmacy

Breastfeeding plays an important role in giving babies the best start in life, and community pharmacies are well placed to provide a welcoming and supportive environment for breastfeeding families.

The **Breastfeeding Friendly Scotland (BFS) Scheme** is a national initiative supported by the Scottish Government and delivered locally by NHS Boards. The scheme aims to create supportive environments where breastfeeding mothers feel comfortable, respected and welcome when feeding their baby outside the home. Organisations that join the scheme demonstrate their commitment to supporting breastfeeding by displaying a Breastfeeding Friendly Scotland window sticker, ensuring staff are aware of the laws protecting breastfeeding in public, and promoting positive attitudes towards breastfeeding. The scheme supports wider efforts to normalise breastfeeding and contribute to a breastfeeding-friendly culture across Scotland.

We would be delighted to welcome community pharmacies to the growing network of Breastfeeding Friendly Scotland venues. By signing up, your pharmacy can visibly show its support for local families and help ensure that breastfeeding mothers feel confident and comfortable accessing your services.

To find out more about the scheme and how to register, please see the attached letter.

Elaine Paton
01/09/2026

IMPORTANT INFORMATION	FAST Education – New Dates
 FAST Education Poster.pdf Attached	Please see attached offer of further training dates run by Chest Heart and Stroke Scotland on the FAST tool for identifying a stroke. Thank you for your support with this, we have had 2,000+ attendees so far. This training is funded by the Scottish Government, and it is strongly recommended that clinical and non-clinical staff working with stroke patients in emergency departments, primary care, and the Scottish Ambulance Service attend one of the sessions. Each session will be no longer than 30 minutes, and will include a short presentation and time for discussion / questions via Microsoft Teams. This training is for patient-facing clinical and non-clinical staff working in only emergency departments, primary care, and the Scottish Ambulance Service (i.e. reception staff included), throughout Scotland. A CPD certificate will be available for staff upon completion. Dates and times are as follows: <u>FAST Education Dates</u> Wednesday 23rd September 12:00 Please can all attendees sign up via this Microsoft Forms link, and a Microsoft Teams invite will be sent out for the session nearer the date. SIGN UP: https://forms.office.com/e/YiFrAbRwtv Please share this information with your clinical teams and encourage them to sign up. Please get in contact with me if you have any further questions. Esther Pullen 30/06/2026

[INDEX - Community Pharmacy Communications Updates](#)

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot . We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: ggc.newpharmacy.applications@nhs.scot



Community Pharmacy Communication Update

Tuesday 22nd September 2026

New items in this edition –

- **Advanced Notification – Q2 Customer Complaints and Whistleblowing Survey**
- **Mobile Van Locations Week Beginning 21st September 2026**
- **National discontinuation of Levemir® (insulin detemir), with supplies expected to cease by the end of 2026.**
- **UK Burns Survey**
- **PCA(P)(2026)16 Launch of Video Remote Interpreting (VRI) pilot: community pharmacy**

ACTION	Advanced Notification – Q2 Customer Complaints and Whistleblowing Survey
	Please be advised that the Q2 Customer Complaints and Whistleblowing Survey, relating to the Patient Rights (Scotland) Act 2011, will be issued via Webropol during the week commencing Monday 28th September 2026. The survey will close on Friday 23rd October 2026. Completion of this survey is a contractual requirement, and we kindly request that all submissions are completed within the specified timeframe. Full details and the survey link will be provided in the accompanying email. Thank you for your continued cooperation. Michelle Cooper 22/09/2026

ACTION	Mobile Van Locations Week Beginning 21st September 2026
	Hello and welcome to the weekly roundup from the Mobile Harm Reduction Service. We've had a great week providing WAND and support to people out in the community and would like to give you a wee update on areas we'll be visiting this week.

	We have 3 vans, meaning we can provide WAND interventions at several places at once, and respond more quickly to requests over the phone. Wednesday 23rd September 2026 Van 1 09:45 - 16:00 - Trongate Pharmacy (City Centre) Van 2 09:45 - 12:30 - Fordneuk(Bridgeton) & Kirkhaven Project(Dalmarnock) Thursday 24th September 2026 Van 1 09:45 - 16:00 - Trongate Pharmacy (City Centre) Van 2 09:45 - 12:30 - Queen Margaret Drive & Garscube Project (Maryhill) 13:00 - 16:00 – Parkhead (incl. The Hub & Pharmacy) Van 3 09-45 - 12.30 - Shawlands & Queens Park Hotel 13.00 - 16.00 - Govanhill & Gorbals If you know anyone who would benefit from our service you can call the office on 0141 280 3834 to arrange a suitable day and time. For more service info or an electronic copy of our fliers please email: mhrsinfo@turningpointscotland.com. Turning Point Scotland 22/09/2026
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ACTION	National discontinuation of Levemir® (insulin detemir), with supplies expected to cease by the end of 2026.
	Dear Colleague, You will be aware of the national discontinuation of Levemir® (insulin detemir), with supplies expected to cease by the end of 2026. To support a safe and coordinated transition to alternative basal insulins, patients who are currently under the care of secondary care diabetes services will be reviewed and managed through those services. The diabetes teams are actively identifying affected patients and implementing appropriate switches in line with national and local guidance. We would therefore ask that, when dispensing any Levemir® insulin device, your team advises patients or their representatives that the product is being discontinued and that supplies will cease by the end

of 2026. Please advise patients contact their diabetes teams prior to their next prescription.

Thank you for your support in ensuring a safe transition for patients affected by the withdrawal of Levemir®.

Yours sincerely,

Jennifer Allardyce
17/09/2026



ACTION	UK Burns Survey
	The below information initially appeared in the Communications Update in June 2026. Unfortunately there has been limited response and the organisers have asked us to resend to the community pharmacy network and encourage them to respond. Community pharmacists are invited to participate in a new UK research study exploring confidence, experience and referral practice when managing burn injuries in children. Community pharmacies are often a first point of contact for families when a child has a burn injury, yet there is limited evidence describing current pharmacy practice in paediatric burn care. This study aims to help address this gap and inform future education and support. ◆ 10-minute online survey ◆ Anonymous and ethically reviewed ◆ Open to all UK community pharmacists The research is led by the University of Manchester in collaboration with NHS burns specialists and pharmacy partners. Findings will help shape future training resources and improve care pathways for children with burn injuries. Further information can be found in the Participant Information Sheet (PIS).

Please support this project by completing the survey and sharing it with your pharmacy colleagues via e-mail and social media. ([social media content](#))

Survey QR code



Survey Link:

https://www.qualtrics.manchester.ac.uk/jfe/form/SV_7376fVxC1BFR7gi?Q_CHL=qr

Thank you for supporting this important piece of work

Professor Mamta Shah
Consultant Burns and Plastic Surgeon
Royal Manchester Childrens Hospital and University of Manchester

09/06/2026

ACTION	PCA(P)(2026)16 Launch of Video Remote Interpreting (VRI) pilot: community pharmacy
	Please see link before PCA(P)(2026)16 Launch of Video Remote Interpreting (VRI) pilot: community pharmacy https://www.publications.scot.nhs.uk/files/pca2026-p-16.pdf 21/09/2026

Items from previous editions –

IMPORTANT INFORMATION	Advanced Notification – Q2 Customer Complaints / Whistleblowing & Annual Survey
	Please be advised that the Q2 Customer Complaints / Whistleblowing and Annual Data Collection Survey, relating to the Patient Rights

	(Scotland) Act 2011, will be issued via Webropol during the week commencing Monday 28th September 2026. The survey will close on Friday 23rd October 2026. Completion of this survey is a contractual requirement, and we kindly request that all submissions are completed within the specified timeframe. Full details and the survey link will be provided in the email from Webropol. Thank you for your continued cooperation. Michelle Cooper 15/09/2026
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IMPORTANT INFORMATION	PCA(P)(2026)14 - Serious Shortage Protocol: Lansoprazole 15mg Orodispersible Tablets
	Please See Link Below NHS Circular PCA(P)(2026)14 - Serious Shortage Protocol: Lansoprazole 15mg Orodispersible Tablets www.publications.scot.nhs.uk/files/pca2026-p-14.pdf 15/09/2026

IMPORTANT INFORMATION	PCA(P)(2026)15 - Serious Shortage Protocol: Lansoprazole 30mg Orodispersible Tablets
	Please See Link Below NHS Circular PCA(P)(2026)15 - Serious Shortage Protocol: Lansoprazole 30mg Orodispersible Tablets www.publications.scot.nhs.uk/files/pca2026-p-15.pdf 15/09/2026

IMPORTANT INFORMATION	FOR INFORMATION: PLEASE READ - ONCOLOGY SLA
	It has come to our attention that the Service Level Agreement (SLA) issued in mid-2024 to support the supply of Enzalutamide for patients receiving medicines supervised by secondary care did not include a termination date. This omission occurred because the SLA was based on a nationally developed template, from which the termination date was inadvertently excluded. To provide clarity, I can confirm that the SLA commenced on 24 June 2024 and remains in effect until and including 31 May 2027.

Please note that this notification is provided solely to clarify the duration of the existing agreement. There have been **no changes to the terms or conditions of the SLA**, and therefore contractors are **not required to re-sign or recommit to the agreement** previous accepted.

I hope this clarification is helpful. We apologise for this oversight and for any inconvenience or confusion this may have caused

Rachel Bruce
08/09/2026

IMPORTANT INFORMATION



ECW V4.1.xlsx

Attached

Electronic Claiming Workbook (ECW) - Version 4.1

Please see attached the updated Electronic Claiming Workbook (ECW) Version 4.1.

This version includes updates to the Virtual Wards Service claiming tab.

Please note that Microsoft Excel 2013 or later must be used when completing the workbook, as this is required for the drop-down selection functions to operate correctly.

Please ensure that you are using the most up-to-date version of the workbook before submission. Claims submitted using previous versions may be returned unpaid.

Thank you for your cooperation.

CPDT
08/09/2026

IMPORTANT INFORMATION

Inactivated Repeat Prescriptions Incorrectly Displaying on Emergency Care Summary (ECS) as Active

OneAdvanced have been made aware of an issue affecting the Emergency Care Summary (ECS) that is principally used in out-of-hours (OOH) care settings across NHS Scotland, where inactivated repeat prescriptions that have had an issue created within the last one year are incorrectly displaying on the ECS as active repeats. This presents a potential clinical risk with implications for patient treatment and care because where a drug incorrectly shows on a patient's ECS as still being active, this could prevent a drug that is known to interact with it from being prescribed when it could have been. The consequences of this include delayed prescribing and incomplete patient management.

	An example would be where a viewer of a patient's ECS wishes to prescribe Ciprofloxacin antibiotic to the patient to treat their COPD and asthma but does not as the patient has a repeat prescription of theophylline incorrectly included in their ECS as active when it is actually inactive. These two drugs should not be co-prescribed in view of their known, life threatening interaction that increases risk of seizures and arrhythmias. This issue also impacts other downstream consumers of ECS data, including the OOH Electronic Patient Record (EPR) system Adastra and NHS 24. The Vision GP record is unaffected by this issue and correctly displays the status of patient repeat prescriptions (i.e. whether active or inactive). We are currently in the process of establishing a fix that will permanently resolve this problem. In the meantime, we are going to roll back to a previous version that does not cause this issue. However, this will result in the re-introduction of a previous known issue with ECS displaying an excessive number of historical medication items (including therapies and repeat medications). We would ask that GP practices are aware and mindful of both of these issues in the event that they are contacted by users of the ECS or other services that consume ECS data (e.g. Adastra, NHS 24). Many thanks for your co-operation with this matter. Richard Ellis-Gibson 08/09/26
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IMPORTANT INFORMATION	Great opportunity to Join our team.
	Great opportunity to join our team. NHS Scotland Jobs Search here for your perfect career - Job Information Apply for Senior Pharmacist - Community Care Pharmacy Services - B7 Please contact Lorna Brown lorna.brown8@nhs.scot or Rachel Bruce rachel.bruce8@nhs.scot if you want to discuss the role. Rachel Bruce 08/09/2026

IMPORTANT INFORMATION	Medicines Update Bulletin
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GGC Medicines Update is a series of blogs with important medicines related messages relevant to all healthcare professionals across

IMPORTANT INFORMATION	FAST Education – New Dates
 FAST Education Poster.pdf Attached	Please see attached offer of further training dates run by Chest Heart and Stroke Scotland on the FAST tool for identifying a stroke. Thank you for your support with this, we have had 2,000+ attendees so far. This training is funded by the Scottish Government, and it is strongly recommended that clinical and non-clinical staff working with stroke patients in emergency departments, primary care, and the Scottish Ambulance Service attend one of the sessions. Each session will be no longer than 30 minutes, and will include a short presentation and time for discussion / questions via Microsoft Teams. This training is for patient-facing clinical and non-clinical staff working in only emergency departments, primary care, and the Scottish Ambulance Service (i.e. reception staff included), throughout Scotland. A CPD certificate will be available for staff upon completion. Dates and times are as follows: <u>FAST Education Dates</u> Wednesday 23rd September 12:00 Please can all attendees sign up via this Microsoft Forms link, and a Microsoft Teams invite will be sent out for the session nearer the date. SIGN UP: https://forms.office.com/e/YiFrAbRwtv Please share this information with your clinical teams and encourage them to sign up. Please get in contact with me if you have any further questions. Esther Pullen 30/06/2026

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Community Pharmacy Communication Update

Tuesday 29th September 2026

New items in this edition-

- Training Opportunities for Community Pharmacy Staff
- Mobile Van Locations Week Beginning 28th September 2026
- PCA(P)(2026)17 :Pharmaceutical services: amendments in respect of community pharmacy remuneration arrangements from 1 April 2026
- FAO Flu Participants

ACTION	Training Opportunities for Community Pharmacy Staff
	The Glasgow Alcohol and Drug Recovery Service is offering two training sessions designed to enhance knowledge, confidence and skills when supporting people who use drugs. This would be particularly useful for those who work in a pharmacy that provides injecting equipment provision. Reducing Harm for People who use Cocaine Date: Thursday 22 October Venue: North East ADRS – Parkhead Hub Time: 09:30–16:30 Safer Injecting Date: Wednesday 11 November Venue: Glasgow Alcohol and Drug Crisis Service Time: 09:30–16:30 Places are limited and will be allocated on a first come, first served basis. For further information, please contact Liz.Donaghy@nhs.scot To reserve a place, please contact Margaret.Bailey2@nhs.scot Amanda Laird 25/09/2026

ACTION	Mobile Van Locations Week Beginning 28th September 2026
	Hello and welcome to the weekly roundup from the Mobile Harm Reduction Service. We've had a great week providing WAND and support to people out in the community and would like to give you a wee update on areas we'll be visiting this week. We have 3 vans, meaning we can provide WAND interventions at several places at once, and respond more quickly to requests over the phone. Wednesday 30th September 2026 Van 1 09:45 - 16:00 - Trongate Pharmacy (City Centre) Van 2 09:45 - 12:30 – Springburn 13:00 – 16:00 – Milton/Possilpark Thursday 1st October 2026 Van 1 09:45 - 16:00 - Trongate Pharmacy (City Centre) Van 2 09:45 - 12:30 – Drumchapel/Yoker 13:00 - 16:00 – Knightswood Van 3 09-45 - 12.30 - Queens Park Hotel 13.00 - 16.00 – Gorbals A.D.R.S/ Scotland St Friday 2nd October 2026 Van 1 10:30 – 15:45 Trongate Pharmacy(City Centre) If you know anyone who would benefit from our service you can call the office on 0141 280 3834 to arrange a suitable day and time. For more service info or an electronic copy of our fliers please email: mhrsinfo@turningpointscotland.com. Turning Point Scotland 22/09/2026

ACTION	PCA(P)(2026)17 :Pharmaceutical services: amendments in respect of community pharmacy remuneration arrangements from 1 April 2026
	Please see link below for: PCA(P)(2026)17 Pharmaceutical services: amendments in respect of community pharmacy remuneration arrangements from 1 April 2026 https://www.publications.scot.nhs.uk/files/pca2026-p-17.pdf 25/09/2026

ACTION	FAO Flu Participants
	Dear Colleagues, Further to recent communications regarding the cold chain module for flu programme participants, we have been advised that the link previously circulated has been updated. The module can now be access via Promoting Effective Immunisation Practice (PEIP) on Turas and scrolling down to module 8 Scorm Player - PEIP : storage and handling of vaccines Apologies for any confusion caused, we were unaware that the link to the module had been updated. Kind regards Lorna Brown 29/09/2026

Items from previous editions –

IMPORTANT INFORMATION	Advanced Notification – Q2 Customer Complaints and Whistleblowing Survey
	Please be advised that the Q2 Customer Complaints and Whistleblowing Survey, relating to the Patient Rights (Scotland) Act 2011, will be issued via Webropol during the week commencing Monday 28th September 2026. The survey will close on Friday 23rd October 2026. Completion of this survey is a contractual requirement, and we kindly request that all submissions are completed within the specified timeframe. Full details and the survey link will be provided in the accompanying email.

	Thank you for your continued cooperation. Michelle Cooper 22/09/2026
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IMPORTANT INFORMATION	National discontinuation of Levemir® (insulin detemir), with supplies expected to cease by the end of 2026.
	Dear Colleague, You will be aware of the national discontinuation of Levemir® (insulin detemir), with supplies expected to cease by the end of 2026. To support a safe and coordinated transition to alternative basal insulins, patients who are currently under the care of secondary care diabetes services will be reviewed and managed through those services. The diabetes teams are actively identifying affected patients and implementing appropriate switches in line with national and local guidance. We would therefore ask that, when dispensing any Levemir® insulin device, your team advises patients or their representatives that the product is being discontinued and that supplies will cease by the end of 2026. Please advise patients contact their diabetes teams prior to their next prescription. Thank you for your support in ensuring a safe transition for patients affected by the withdrawal of Levemir®. Yours sincerely, Jennifer Allardyce 17/09/2026

IMPORTANT INFORMATION	UK Burns Survey
	The below information initially appeared in the Communications Update in June 2026. Unfortunately there has been limited response and the organisers have asked us to resend to the community pharmacy network and encourage them to respond. Community pharmacists are invited to participate in a new UK research study exploring confidence, experience and referral practice when managing burn injuries in children.

Community pharmacies are often a first point of contact for families when a child has a burn injury, yet there is limited evidence describing current pharmacy practice in paediatric burn care. This study aims to help address this gap and inform future education and support.

- ◆ **10-minute online survey**
- ◆ **Anonymous and ethically reviewed**
- ◆ **Open to all UK community pharmacists**

The research is led by the University of Manchester in collaboration with NHS burns specialists and pharmacy partners. Findings will help shape future training resources and improve care pathways for children with burn injuries.

Further information can be found in the [Participant Information Sheet \(PIS\)](#).

Please support this project by completing the survey and sharing it with your pharmacy colleagues via e-mail and social media. ([social media content](#))

Survey QR code



Survey Link:

https://www.qualtrics.manchester.ac.uk/jfe/form/SV_7376fVxC1BFR7gi?Q_CHL=qr

Thank you for supporting this important piece of work

Professor Mamta Shah
Consultant Burns and Plastic Surgeon
Royal Manchester Childrens Hospital and University of Manchester

09/06/2026

IMPORTANT INFORMATION	PCA(P)(2026)16 Launch of Video Remote Interpreting (VRI) pilot: community pharmacy
	Please see link before PCA(P)(2026)16 Launch of Video Remote Interpreting (VRI) pilot: community pharmacy https://www.publications.scot.nhs.uk/files/pca2026-p-16.pdf 21/09/2026

IMPORTANT INFORMATION	PCA(P)(2026)15 - Serious Shortage Protocol: Lansoprazole 30mg Orodispersible Tablets
	Please See Link Below NHS Circular PCA(P)(2026)15 - Serious Shortage Protocol: Lansoprazole 30mg Orodispersible Tablets www.publications.scot.nhs.uk/files/pca2026-p-15.pdf 15/09/2026

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