


## Community Pharmacy Communication Update


Tuesday 10th February 2026




### New Items in this edition –

- **FSS-PRIN-005-2026 - Danone Recall of Several Aptamil and Cow & Gate First Infant Milk and Follow On Milk Formula Products Because of the Possible Presence of Cereulide (Toxin)**
- **NMP Newsletter - Feb 26**
- **Prescription Handling Article**
- **Sore Throat Pilot**







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|---|---|
| <b>ACTION</b>   | <b>FSS-PRIN-005-2026 - Danone Recall of Several Aptamil and Cow &amp; Gate First Infant Milk and Follow On Milk Formula Products Because of the Possible Presence of Cereulide (Toxin)</b>    |
| <br>Danone.pdf<br><br>Attached | Please see Danone (Aptamil and Cow & Gate) infant formula recall dated 6th February including batches and products as specified in the attached documents.<br><br>Public Health<br>10/02/2026 |


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| <b>ACTION</b>  | <b>NMP Newsletter - Feb 26</b>  |
| <br>Feb 26 NMP Newsletter.pdf<br><br>Attached | Please see attached newsletter from the NMP team.<br><br>Elaine Paton<br>10/02/2026 |



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| <b>ACTION</b>   | <b>Prescription Handling Article</b>  |
| <br>Prescription Handling Article.docx | Please see attached Prescription Handling Article.<br><br>Colette Byrne<br>10/02/2026 |

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| Attached |   |
| ACTION   | Sore Throat Pilot   |
|          | <p>Thank you for your interest in testing the Sore Throat Strep A POC pilot. We had an overwhelming response and it's so encouraging to see the engagement from community pharmacies to test and participate in new services. Unfortunately, as you know, there was only funding available to test in six sites. For transparency, site selection was made on the following criteria:</p> <p>Screening criteria from the checklist<br/>Digipharma vs non-Digipharma users<br/>Overall availability of a CPIP (to increase likelihood that 50 tests could be undertaken in the timeframe)<br/>Prescribing data<br/>Spread across HSCP areas</p> <p>This resulted in &gt;6 sites meeting criteria. To ensure fairness and equity, the sites were allocated a number and entered into a random number generator.</p> <p>The six successful sites have been informed.</p> <p>If you are interested in further learning for the management of Sore Throats please consider completing the Sore Throat Module on Turas</p> <p><a href="#">Community Pharmacy Learning Together : Sore throats   Turas   Learn</a></p> <p>Lorna Brown<br/>10/02/2026</p> |

## Items from previous editions –

| IMPORTANT INFORMATION  | Fraudulent Private Prescriptions for Codeine Linctus  |  |   |
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|  | <p>There have been recent reports in England of fraudulent private prescriptions being presented for Codeine Linctus. Please remain vigilant for suspected fraudulent private prescriptions for this and other medicines with abuse potential.</p> <p>We would be grateful if you could highlight to us if any prescriptions of this nature are presented to you.</p> <p>As with all private prescriptions (or any prescription for that matter) we would ask that all due diligence is given to ensuring the prescriber details and the authenticity of any prescription are checked before a professional and clinical decision is made as to whether supply is appropriate. This may include checking that a private prescriber is appropriately registered and consider contacting the issuing clinic directly to confirm that a prescription is genuine. Be aware that contact details printed on a fraudulent prescription, including telephone numbers, may also be false, so verify these independently using reliable sources.</p> <div data-bbox="376 1088 1444 1413"> <p><b>Community pharmacies</b></p> <table border="1"> <tr> <td> <p>To report a CD incident, please use the form <a href="#">HERE</a> or use the QR code below:</p>  </td> <td> <p>To request a CD destruction visit, please click <a href="#">HERE</a> or use the QR code below:</p>  </td> </tr> </table> </div> <p>Controlled Drugs Governance Team<br/>03/02/2026</p> | <p>To report a CD incident, please use the form <a href="#">HERE</a> or use the QR code below:</p>  | <p>To request a CD destruction visit, please click <a href="#">HERE</a> or use the QR code below:</p>  |
| <p>To report a CD incident, please use the form <a href="#">HERE</a> or use the QR code below:</p>  | <p>To request a CD destruction visit, please click <a href="#">HERE</a> or use the QR code below:</p>    |  |   |

| IMPORTANT INFORMATION  | ACTION REQUIRED: COPD PGD RENEWAL  |
|--|--|
|  <p>Amoxicillin.pdf</p> | <p>Please find attached new versions of the three PGDs which support the local service relating to the exacerbation of COPD.</p> <p>The previous versions of the PGDs expired at the end of January 2026.</p> <p>As previously, please sign and record your acceptance of the professional responsibilities associated with the PGDs here: <a href="#">PGDs - Greater Glasgow and Clyde (office.com)</a></p> |

|  |   |
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| <div data-bbox="154 105 213 174"></div> <div data-bbox="86 181 279 212">Prednisolone.pdf</div> <div data-bbox="154 259 213 329"></div> <div data-bbox="94 336 276 367">Doxycycline.pdf</div> <div data-bbox="111 452 274 490">Attached</div> | <p>The SLA which supports this service expires at the end of March 2026. This is currently being reviewed and an updated SLA will be distributed to the community pharmacy network before the expiry date.</p> <p>All information on the COPD service can be accessed <a href="#">here</a>.</p> <p>Community Pharmacy Development Team<br/>03/02/2026</p> |
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| <b>IMPORTANT INFORMATION</b> | <b>Prescribing Support Dieticians</b>  |
|------------------------------|--|
|                              | <p>Important Information- This week it is feeding tube feeding awareness week. #FeedingTubeAwarenessWeek</p> <p>Tube feeding is required when a patient is unable to meet their nutritional requirements orally therefore have had a tube inserted either via their nose, stomach or jejunum. Patients in NHSGGC who are fed via this method are registered with the contracted company Nutricia who then supply and deliver their feed and ancillaries directly to their door.</p> <p>Community pharmacies should never be requested to dispense tube feed products which generally come in 500,1000 or 1500ml containers. Some community pharmacies have dispensed these products in the past year which would have been done in good faith but should not be happening.</p> <p>Action required by community pharmacies.</p> <ul style="list-style-type: none"> <li>• If you receive a prescription for these products in the future please return this to the GP ASAP as it has probably been sent in error. These prescriptions require to be sent by the GP to Nutricia in England on a monthly basis to allow the timely delivery of the products required by the patients.</li> </ul> <p>For anymore information or queries please contact the prescribing support Dietitians by email <a href="mailto:ggc.prescribingsupportdieticians@nhs.scot">ggc.prescribingsupportdieticians@nhs.scot</a> or on 0141-201-6012.</p> <p>Hannah Duncan<br/>Wendy McGaugie<br/>03/02/2026</p> |

## IMPORTANT INFORMATION

### Pharmacy Opening Hours – Public Holiday 2026/2027

Public holidays for 2026/2027 have now been agreed by the NHS GGC Area Partnership Forum and CP GGC. The full list is available on our website:

<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/public-holidays/>

To support planning for pharmaceutical service provision across public holidays, we are collecting opening information from all contractors. This year, the process has been streamlined through a new Microsoft Form to simplify submissions and reduce duplication.

**Please complete the relevant form, even if you are closing:**

- **Independent pharmacies:** *Public Holiday Opening 2026/2027 – Independent Pharmacy NHS GGC* – [Public Holiday Opening 2026/2027 – Independent Pharmacy NHS GGC – Fill in form](#)
- **Multiples (Boots, Well, Rowlands, M&D Green, or others using central submission):** *Public Holiday Opening – Multiples Contractors (NHS GGC)* – [Public Holiday Opening – Multiples Contractors \(NHS GGC\) – Fill in form](#)

**Deadline: Friday 20 February 2026**



A draft list will be circulated before each holiday for contractors to review and request any changes.

For help or queries, please contact Lianne Hatch at the Community Pharmacy Development Team at [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot).

We welcome any feedback you may have as we introduce this new process. Your insights help us ensure the system works effectively for everyone and allows us to identify any areas that may need refinement. Please feel free to share any comments, suggestions, or concerns. Your input is invaluable in helping us continue to improve and provide the best possible support.

Thank you for your cooperation.

Lianne Hatch  
03/02/2026

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| <b>IMPORTANT INFORMATION</b>   | <b>PrescQIPP Resources Available to Community Pharmacy Teams</b>   |
| <div data-bbox="177 271 233 338"></div> <div data-bbox="129 342 272 367">PrescQIPP.pdf</div> <div data-bbox="118 405 272 441">Attached</div>                              | <p>Just a quick reminder that community pharmacy teams across NHSGGC have access to our <b>PrescQIPP subscription</b>, which provides a range of practical resources to support everyday practice.</p> <p>This includes:</p> <ul style="list-style-type: none"> <li>• bite-sized learning and CPD webinars</li> <li>• medicines safety and optimisation guidance</li> <li>• implementation tools and briefings</li> <li>• prescribing and cost-effective use information that supports conversations with GP practices</li> </ul> <p>We share this information periodically to help ensure new team members are aware of the access available.</p> <p>If you're not yet registered, details on how to sign up are included in the attached flyer.</p> <p>Kathryn Chisholm<br/>03/02/2026</p> |
| <b>IMPORTANT INFORMATION</b>   | <b>PCA (P) 2026 – 03 - Extension to Serious Shortage Protocols for Estradot® Patches and Creon® 10000 Gastro-Resistant Capsules</b>  |
|  | <p>Please see link below for PCA(P) 2026 – 03 - Extension To Serious Shortage Protocols For Estradot® Patches And Creon® 10000 Gastro-Resistant Capsules</p> <p><a href="http://www.publications.scot.nhs.uk/files/pca-p-2026-03.pdf">www.publications.scot.nhs.uk/files/pca-p-2026-03.pdf</a></p> <p>03/02/2026</p>   |
| <b>IMPORTANT INFORMATION</b>   | <b>MCR Registration Process</b>  |
| <div data-bbox="140 1899 196 1966"></div> <div data-bbox="65 1968 272 2018">MCR_Registration_Training_Guid.docx</div> <div data-bbox="106 2029 261 2065">Attached</div> | <p>I wanted to take a moment to thank everyone for your ongoing dedication and for reaching out with questions regarding the stage 1 medication reviews. Your commitment to delivering excellent service is greatly appreciated, and together we can ensure a smooth and consistent MCR registration process for our patients.</p> <p>To clarify the procedure and support you further, here are the essential steps for registering a patient for MCR and ensuring the review counts towards your payment from the MCR dispensing pool:</p>   |

- Any patient is eligible for a stage 1 medication review, but to be included in the MCR dispensing pool, the patient must be registered for MCR.
- Before registration, please always seek the patient's consent to participate in the service.
- Where possible, obtain the patient's signature on the registration form, as this helps prevent any anomalies being flagged at NSS.
- Register the patient in the PMR system following the attached guide, which outlines each step in detail.

For your reference, I have attached a guide that explains the MCR registration process, including helpful definitions for technical terms such as MCR (Medicines: Care and Review), SRx (Serial Prescription), and PMR (Patient Medication Record), which may be useful for newer team members.

If you require a password reset to associate on to the Pharmacy Care Record, please call 0131 275 6600. If you require support using the reports or creating a patient record in PCR, please log a call in service now and we are happy to help.

Catherine Scoular  
27/01/2026

## IMPORTANT INFORMATION

### GGC Medicines Update

GGC Medicines Update is a series of blogs with important medicines related messages relevant to all healthcare professionals across GGC. Please see below for new blogs and relevant updates.

#### New blogs

Click on the following links to access the recently published Medicines Update blogs.

- [Safe prescribing and supply of medicines in patients with a peanut or soya allergy](#)

#### Updates

- [MHRA Safety Roundup December 2025](#)
- [Guideline News December 2025](#)

#### Information for NHSGGC Staff - Subscribing to GGC Medicines Update

Due to the NHSGGC transition from @ggc.scot.nhs.uk to @nhs.scot email addresses, some people who were previously subscribed to these updates may have stopped receiving them. If this has



happened to you and you would still like to receive updates directly, please get in touch with us at [ggc.medicines.update@nhs.scot](mailto:ggc.medicines.update@nhs.scot).

**Medicines Update blogs are correct at the time of publication. Click [here](#) for further information on Medicines Update.**

**If you would like to contribute to Medicines Update, please click [here](#) for a guide to blog writing.**

**Medicines Update blogs are hosted on the [GGC Medicines website](#) and app. The search function on the website can be used to find specific blogs.**

**Anyone can join our mailing list by contacting us at [ggc.medicines.update@nhs.scot](mailto:ggc.medicines.update@nhs.scot)**

**If you find these blogs useful, please share them with your colleagues.**

27/01/2026

## IMPORTANT INFORMATION

### Public Holidays 2026/2027

Please find below a list of the public holidays which have been agreed between NHS GGC Pharmacy Services and CP GGC which will be observed by the community pharmacy network during 2026/2027.

| <b><u>2026</u></b> | <b>GREATER GLASGOW &amp; CLYDE</b> | <b>INVERCLYDE</b> | <b>RENFREWSHIRE</b> |
|--------------------|------------------------------------|-------------------|---------------------|
| Easter Monday      | 6th April                          | 6th April         | 6th April           |
| May Day Monday     | 4th May                            | 4th May           | 4th May             |
| May Monday         | 25th May                           | 25th May          | 25th May            |
| Fair Monday        | 20th July                          | 6th July          | 3rd August          |
| Autumn Monday      | 28th September                     | 28th September    | 28th September      |
| Christmas Day      | 25th December                      | 25th December     | 25th December       |
| Boxing Day         | 28th December                      | 28th December     | 28th December       |

| <b><u>2027</u></b> |             |             |             |
|--------------------|-------------|-------------|-------------|
| New Year           | 1st January | 1st January | 1st January |
| New Year           | 4th January | 4th January | 4th January |



**We are aware that First Minister John Swinney has proposed Monday 15th June as an additional public holiday for Scotland in 2026. As this has not yet been confirmed, any updates will be communicated in due course.**

As in previous years, the Community Pharmacy Development Team will undertake a scoping exercise to gauge likely coverage across the community pharmacy network. This exercise will commence at the end of January 2026. Your co-operation will be appreciated.

Lianne Hatch  
27/01/2026

## IMPORTANT INFORMATION

### Lets Chat Vac- Vaccines for Young People in 2026



Vaccination  
Communication Res  
Attached

**On behalf of the GGC Vaccination Communication Group**

#### LET'S CHAT VAC

Hi all, please find enclosed

- PHS Vaccines for Young People 2026 update.
- Updated Vaccination communication document.

#### What can you do to support?

- If you could share these resources with your networks, HSCP/Council communication colleagues and workforce this would be appreciated.

Nicola Coe  
27/01/2026

## IMPORTANT INFORMATION

### FSS-PRIN-003-2026 Danone Recalls Aptamil First Infant Formula because Cereulide (Toxin) has Been Found in this Batch



FSS-PRIN-003-2026  
Danone recalls Apta  
Attached

Please see attached copy of a consumer product recall for Danone Aptamil First Infant Formula because cereulide (toxin) has been found in this batch.

**\*\*Note this is a new alert concerning a Danone product and not an update on the previous Nestle infant formula recalls\*\*.**

All sites should check stockholding and action in accordance with the instructions within the alert.

Public Health  
27/01/2026

|                              |  |
|------------------------------|--|
| <b>IMPORTANT INFORMATION</b> | <b>Pre-Reg Pharmacy Technician</b>   |
|                              | <p>Due to the increasing workforce pressures, particularly the impact of the emerging GP Practice Pharmacotherapy Services, NHS GGC has plans to increase the number of pharmacy technicians working in GP practices and in order to do this we plan to recruit and train pre-registration pharmacy technicians that will be employed on a two year fixed contract by the HSCPs.</p> <p>Community pharmacy has a very key role to play in the delivery of pharmacotherapy services and we would like to strengthen the already established links between community pharmacies and their local GP practices.</p> <p>Within GGC we will be recruiting <b>three</b> pre-registration pharmacy technician who we expect, following a 2 year pre-registration training course, to be GPhC registered by 2028.</p> <p>We are keen that these pre-registration pharmacy technicians have experiential learning delivered in more than one sector of pharmacy, in-fact it is not possible to obtain the required competencies for GPhC registration wholly in primary care. Our model is that the pre-registration pharmacy technician works 2 days per week in a local community pharmacy and 2 days per week in a local GP practice/Hub setting. Day 5 is spent on undertaking college learning/assessments.</p> <p>At this stage we are aiming to establish any interest from community pharmacies who would be able to provide up to 24 months of experiential learning for a pre-registration pharmacy technician.</p> <p>In this April 2026 cohort we have a post within each of these HSCPs <b>Glasgow North West HSCP, Glasgow North East HSCP and Renfrewshire HSCPs</b></p> <p>If you feel that you would be able to support a pre-registration pharmacy student in this way could you please contact myself on 01389 828293 or by email to <b>Lynne.meldrum2@nhs.scot</b> by Friday 27th of February 2026. We anticipate the placement to commence in May 2026.</p> <p>Lynne Meldrum<br/>27/01/2026</p> |

|                              |   |
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| <b>IMPORTANT INFORMATION</b> | <b>PCA(P) 2026 – 02 Withdrawal of The Serious Shortage Protocols for Adipine® XI Modified-Release Tablets And Fixapost® Eye Drops</b> |
|------------------------------|---|

Please see link below PCA(P) 2026 – 02 Withdrawal of The Serious Shortage Protocols for Adipine® XI Modified-Release Tablets And Fixapost® Eye Drops

[www.publications.scot.nhs.uk/files/pca-p-2026-02.pdf](http://www.publications.scot.nhs.uk/files/pca-p-2026-02.pdf)

27/01/2026

**IMPORTANT  
INFORMATION**

**Smoking Cessation Training – Change of Date**

**Smoking Cessation Training**  
**New Date - Wednesday 11th February 2026**  
**Clydebank Health Centre**  
**Queens Quay, Main Avenue, Clydebank. G81**

Unfortunately, we have **cancelled** Quit your Way training due to be held **Wednesday 14th January**.

The **next** training date will be **Wednesday 11th February**. We presently have some places available for this.

In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy, it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff – 9am - 4:00pm (approx).


The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff.

Please contact us ASAP by phone on 0141 201 4945, or by e-mail [ggcpharmacyhit@nhs.scot](mailto:ggcpharmacyhit@nhs.scot)

Places will be allocated on a first-come basis and will be confirmed in writing. Lunch will be provided.

Please inform us if you do not require lunch. Parking is available on a first come basis.

Annette Robb  
06/01/2026

| <b>IMPORTANT INFORMATION</b>  | <b>FAST Education – Further Dates</b>   |
|---|---|
| <div data-bbox="175 313 223 369"></div> <div data-bbox="132 374 266 421">FAST Education<br/>Poster.pdf</div> <div data-bbox="127 430 282 465">Attached</div> | <p>Please see attached offer of further training dates run by Chest Heart and Stroke Scotland on the FAST tool for identifying a stroke.</p> <p>The dates and information are noted below and a poster is attached which can be displayed in staff areas.</p> <p>This training is funded by the Scottish Government, and it is strongly recommended that clinical and non-clinical staff working with patients in <b>Emergency Departments, Primary Care (including community pharmacies), and the Scottish Ambulance Service</b> attend one of the sessions.</p> <p>Each session will be no longer than 30 minutes, and will include a short presentation and time for discussion / questions via Microsoft Teams. This training is for <b>patient-facing</b> clinical and non-clinical staff working in <b>only Emergency Departments, Primary Care, and the Scottish Ambulance Service</b> (i.e. reception staff included), throughout Scotland.</p> <p>A CPD certificate will be available for staff upon completion. Dates and times are as follows:</p> <p><b><u>FAST Education Dates</u></b><br/> <b>Wednesday 18<sup>th</sup> February 15:00</b><br/> <b>Friday 6<sup>th</sup> March 10:00</b><br/> <b>Wednesday 18<sup>th</sup> March 13:00</b></p> <p>Please can all attendees sign up via the following Microsoft Forms link. A Microsoft Teams invite will be sent out for the session nearer the date.</p> <p><b>SIGN UP:</b> <a href="https://forms.office.com/e/YiFrAbRwtv">https://forms.office.com/e/YiFrAbRwtv</a></p> <p><b>Please share this information with your clinical teams and encourage them to sign up. Please get in contact with me if you have any further questions.</b></p> <p>Esther Pullen<br/>06/01/2026</p> |

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Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: [ggc.newpharmacy.applications@nhs.scot](mailto:ggc.newpharmacy.applications@nhs.scot)