



Community Pharmacy Communication Update

Tuesday 13th October 2026

New items in this edition-

- **Outstanding Community Pharmacy Workforce Survey Completion - Greater Glasgow and Clyde**
- **Mobile Van Locations Week Beginning 12th October 2026**
- **Important Information – Character Limit on eForms (Central Prescribing Team)**
- **PCA(P)(2026)18: Extension To Serious Shortage Protocols For Estradot® Patches And Creon® Gastroresistant Capsules**

ACTION	Outstanding Community Pharmacy Workforce Survey Completion - Greater Glasgow and Clyde
	Following the recent CPAG meeting, we have been making progress with the workforce survey. As discussed during the meeting, the leads were keen to know the pharmacies within their region that have yet to complete the survey. They agreed to assist by prompting these pharmacies to participate. We have sent multiple reminders to all community pharmacies to complete the online survey. To ensure the data's accuracy, we aim for nearly 100% completion. The deadline for submission was Friday, 9th October 2026. Each pharmacy has received their unique survey link via their clinical mailbox. If they haven't received it, please ask them to contact pharmacy@nes.scot.nhs.uk. Thank you for your help. Peter Hamilton 13/10/2026

ACTION	Mobile Van Locations Week Beginning 12th October 2026
	Hello and welcome to the weekly roundup from the Mobile Harm Reduction Service. We've had a great week providing WAND and support to people out in the community and would like to give you a wee update on areas we'll be visiting this week.

	We have 3 vans, meaning we can provide WAND interventions at several places at once, and respond more quickly to requests over the phone. Wednesday 14th October 2026 Van 1 09:45 - 16:00 - Trongate Pharmacy (City Centre) Van 2 09.45 – 12.30 Easterhouse & Craigend 13:00 - 16:00 – Parkhead & Carntyne Thursday 15th October 2026 Van 1 09:45 - 16:00 - Trongate Pharmacy (City Centre) Van 2 09:45 - 12:30 – Chara Centre & Rodney Street 13:00 - 16:00 - Bob McTaggart & Dalhousie Van 3 09.45 - 12.30 Maryhill & Aspire Garscube Road 13.00 – 16.00 Springburn & Lenziegate Friday 16th October 2026 Van 1 10:30 - 15:45 - Trongate Pharmacy (City Centre) If you know anyone who would benefit from our service you can call the office on 0141 280 3834 to arrange a suitable day and time. For more service info or an electronic copy of our fliers please email: mhrsinfo@turningpointscotland.com. Turning Point Scotland 13/10/2026
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ACTION	Important Information – Character Limit on eForms (Central Prescribing Team)
	We would like to make Community Pharmacy Teams aware that a 255-character limit applies to free-text fields within the eForms. Due to a technical restriction, text exceeding this limit may not be captured in full, potentially resulting in the loss of important information. When completing eForms, please: • Keep free-text responses brief and concise. • Avoid entering lengthy paragraphs.

	Ensure all essential information is included while remaining within the character limit. Please be mindful of this restriction when submitting eForms to help ensure that requests are received and processed accurately. Thank you for your cooperation. Central Prescribing Team 13/10/2026
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ACTION	PCA(P)(2026)18: Extension To Serious Shortage Protocols for Estradot® Patches and Creon® Gastroresistant Capsules
	Please see link below NHS Circular PCA(P)(2026)18 - Extension To Serious Shortage Protocols for Estradot® Patches and Creon® Gastroresistant Capsules www.publications.scot.nhs.uk/files/pca2026-p-18.pdf 13/10/2026

Items from previous editions –

IMPORTANT INFORMATION	GGC Medicines Update for inclusion in Community Pharmacy Communications
	GGC Medicines Update is a series of blogs with important medicines related messages relevant to all healthcare professionals across GGC. Please see below for new blogs and relevant updates. New blogs Click on the following links to access the recently published Medicines Update blogs. Good Prescribing Practice for Inpatients - Exploring Good Prescribing Practice in the NHSGGC Adult Therapeutics Handbook The Guide to Guidelines: What Every User and Author Needs to Know about GGC Clinical Guidelines In addition to the blog above, GGC staff interested in learning more about clinical guidelines can also access a new Clinical Guidelines Resource Hub [NHSGGC network access required]. The Hub brings together webinar recordings, supporting materials and useful links in one place, providing a central source of information to support colleagues involved in clinical guideline work.

Updated blogs

Click on the following links to access the recently updated Medicines Update blogs.

- [Pain management in patients with dementia during hospital admission](#)

Updates

- [Formulary Update August 2026 \(non-SMC\)](#)
- [Guideline News August 2026](#)
- [MHRA Safety Roundup September 2026](#)

Medicines Update blogs are correct at the time of publication. Click [here](#) for further information on Medicines Update.

If you would like to contribute to Medicines Update, please click [here](#) for a guide to blog writing.

Medicines Update blogs are hosted on the [GGC Medicines website](#) and app. The search function on the website can be used to find specific blogs.

Anyone can join our mailing list by contacting us at ggc.medicines.update@nhs.scot

If you find these blogs useful, please share them with your colleagues.

06/10/2026

IMPORTANT INFORMATION



Communication for
GPs etc re ONS and

Attached

Important Info re ONS Changes for Patients also Requiring Thickened Fluids

At the Nutrition Sub Committee meeting on 15th September 2026, concerns were raised regarding the IDDSI classification of some oral nutritional supplements (ONS) which, although independently tested by the companies, are not ACBS approved for a particular IDDSI level for oral pharyngeal dysphagia. We are aware that some previously used ONS have dysphagia as a standard ACBS indication however on consultation with the company representative these appear to be left historically and are being reviewed. As we gain more knowledge around this, we will feedback.

We have attached a communication that gives details of what actions are being taken by each staff group and the new products we will be recommending for the patients.

Please can the people below cascade this communication.

Susan Donnelly - to all GPs

Caroline Tunnock - to all NMPs

Susan Galbraith - to all HSCP pharmacy staff

	Community Pharmacy Development team - to all community pharmacies. Any concerns please email back to this inbox. Prescribing Support Dietitians 06/10/2026
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IMPORTANT INFORMATION	Business Continuity Planning - Reminder
	THIS IS ONLY RELEVANT FOR INDEPENDENT COMMUNITY PHARMACIES AND ANY MULTIPLE/SMALL MULTIPLE CHAINS WHO DO NOT OPERATE UNDER A CORPORATE BUSINESS CONTINUITY PLANNING PROCESS As you will be aware contingency planning for a range of risks is a key business activity to ensure essential services continue to be provided and maintained in an emergency such as a snow, flood, or for example recently – the fire at Glasgow Central station. The recent incident provides a timely opportunity to remind community pharmacies that they should have an up-to-date Business Continuity Plan (BCP). As part of business continuity planning, we have previously asked you to consider a buddy system. This buddy system would involve discussing with a fellow contractor in the proximity of your pharmacy and within your local community to identify where you could help and support each other in times of difficulty. Based on what we have seen over the years, it is even more important that a relationship like this is in place to ensure that the continuity of patient care within communities can be maintained wherever possible. Therefore, we kindly ask that a "buddy" pharmacy is written into each of your business continuity plans when preparing for winter this year. In the unlikely event that you have not already established a Plan using the most up to date template, you will find it here. Rachel Bruce 06/10/2026

IMPORTANT INFORMATION	Training Opportunities for Community Pharmacy Staff
	The Glasgow Alcohol and Drug Recovery Service is offering two training sessions designed to enhance knowledge, confidence and skills when supporting people who use drugs. This would be

	particularly useful for those who work in a pharmacy that provides injecting equipment provision. Reducing Harm for People who use Cocaine Date: Thursday 22nd October Venue: North East ADRS – Parkhead Hub Time: 09:30 - 6:30 Safer Injecting Date: Wednesday 11th November Venue: Glasgow Alcohol and Drug Crisis Service Time: 09:30 - 16:30 Places are limited and will be allocated on a first come, first served basis. For further information, please contact Liz.Donaghy@nhs.scot To reserve a place, please contact Margaret.Bailey2@nhs.scot Amanda Laird 25/09/2026
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IMPORTANT INFORMATION	FAO Flu Participants
	Dear Colleagues, Further to recent communications regarding the cold chain module for flu programme participants, we have been advised that the link previously circulated has been updated. The module can now be access via Promoting Effective Immunisation Practice (PEIP) on Turas and scrolling down to module 8 Scorm Player - PEIP : storage and handling of vaccines Apologies for any confusion caused, we were unaware that the link to the module had been updated. Kind regards Lorna Brown 29/09/2026

IMPORTANT INFORMATION	Advanced Notification – Q2 Customer Complaints and Whistleblowing Survey
	Please be advised that the Q2 Customer Complaints and Whistleblowing Survey, relating to the Patient Rights (Scotland) Act 2011, will be issued via Webropol during the week

	commencing Monday 28th September 2026. The survey will close on Friday 23rd October 2026. Completion of this survey is a contractual requirement, and we kindly request that all submissions are completed within the specified timeframe. Full details and the survey link will be provided in the accompanying email. Thank you for your continued cooperation. Michelle Cooper 22/09/2026
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IMPORTANT INFORMATION	UK Burns Survey
	The below information initially appeared in the Communications Update in June 2026. Unfortunately there has been limited response and the organisers have asked us to resend to the community pharmacy network and encourage them to respond. Community pharmacists are invited to participate in a new UK research study exploring confidence, experience and referral practice when managing burn injuries in children. Community pharmacies are often a first point of contact for families when a child has a burn injury, yet there is limited evidence describing current pharmacy practice in paediatric burn care. This study aims to help address this gap and inform future education and support. ◆ 10-minute online survey ◆ Anonymous and ethically reviewed ◆ Open to all UK community pharmacists The research is led by the University of Manchester in collaboration with NHS burns specialists and pharmacy partners. Findings will help shape future training resources and improve care pathways for children with burn injuries. Further information can be found in the Participant Information Sheet (PIS). Please support this project by completing the survey and sharing it with your pharmacy colleagues via e-mail and social media. (social media content) Survey QR code



Survey Link:

https://www.qualtrics.manchester.ac.uk/jfe/form/SV_7376fVxC1BFR7gi?Q_CHL=qr

Thank you for supporting this important piece of work

Professor Mamta Shah
Consultant Burns and Plastic Surgeon
Royal Manchester Childrens Hospital and University of Manchester

09/06/2026

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Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot . We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: ggc.newpharmacy.applications@nhs.scot