



Community Pharmacy Communication Update

Tuesday 3rd March 2026

New Items in this edition –

- Behavioural Change in Healthcare Webinar
- Community Pharmacy Workforce Report
- Mobile Van Locations Week Beginning 02/03/2026
- NHSGGC GLP1 Statement

ACTION	Behavioural Change in Healthcare Webinar
	<p>This webinar will explore how behaviour-change approaches can strengthen pharmacy practice across Scotland. With the growing emphasis on person-centred care, pharmacy teams are increasingly supporting patients to make meaningful lifestyle changes that improve health and wellbeing. This session introduces the NES MAP of Behaviour Change model and key Behaviour Change Techniques (BCTs), helping pharmacy professionals recognise opportunities for behaviour-change conversations and embed practical, evidence-based strategies into everyday consultations.</p> <p>Join us for an engaging and practical webinar on Wednesday 18th March from 7pm to 8.30pm and book your place using the following link: Behavioural Change in Healthcare Webinar</p> <p>Rachel Bruce 03/03/2026</p>

ACTION	Community Pharmacy Workforce Report
	<p>Please see link below for Annual Community Workforce Survey.</p> <p>https://turasdata.nes.nhs.scot/data-and-reports/other-workforce-statistics/dental-and-pharmacy-workforce-reports/all-other-publications/community-pharmacy-survey-2025/report</p> <p>03/03/2026</p>

ACTION	Mobile Van Locations Week Beginning 02/03/2026
	<p>Hello and welcome to the weekly roundup from the Mobile Harm Reduction Service.</p> <p>We've had a great week providing WAND and support to people out in the community and would like to give you an update on areas we'll be visiting next week.</p> <p>We now have 3 vans, meaning we can provide WAND interventions at several places at once and respond more quickly to requests over the phone.</p> <p>Wednesday 4th March Staff attending conference in Edinburgh</p> <p>Thursday 5th March Van 1 09.30 - 16.00 - Trongate Pharmacy (City Centre)</p> <p>Van 2 09.30 - 12.30 - Queens Park Hotel 13.00 - 16.00 - Southside (Pharmacies)</p> <p>Van 3 9.30 - 12.30 - Chez Nouz (North Kelvinside) 13.00 - 16.00 - Heritage Hotel</p> <p>Friday 6th March Van 1 13.00 - 15.30 - Trongate Pharmacy (City Centre)</p> <p>If you know anyone who would benefit from our service you can call the office on 0141 280 3834 to arrange a suitable day and time. For more service info or an electronic copy of our fliers please email: mhrsinfo@turningpointscotland.com</p> <p>Turning Point Scotland 03/03/2026</p>

ACTION	NHSGGC GLP1 Statement
<u>NHSGGC GLP1 Statement</u> Attached	<p>To coincide with World Obesity day on Wednesday 4th March, NHSGGC have released the attached statement regarding injectable weight loss medicines and to launch the newly updated weight management pages on the website. This includes a new page relating to patient safety when using these injections and was in response to feedback from GP Practices and recent MHRA publications.</p> <p>The attached statement provides some further information and links to the updated web pages for information.</p> <p>Elaine Paton 03/03/2026</p>

Items from previous editions –

IMPORTANT INFORMATION	Smoking Cessation Training - Monday 23rd March 2026 - Beresford Suite, Leverndale Hospital
	<p style="text-align: center;"><u>Smoking Cessation Training</u></p> <p style="text-align: center;"><u>Monday 23rd March 2026</u></p> <p style="text-align: center;"><u>Leverndale Hospital</u></p> <p style="text-align: center;"><u>Beresford Suite, 510 Crookston Road, Glasgow G53 7TU</u></p> <p>In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff – 9am- 4:00pm (approx)</p> <p>We presently have some places available for the event on the 23rd March, 2026.</p> <p>The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff.</p> <p>Please contact us ASAP by phone on 0141 201 4945, or by e-mail ggcpharmacyhit@nhs.scot</p>

	<p>Places will be allocated on a first-come basis and will be confirmed in writing.</p> <p>Lunch will be provided. Please inform us if you do not require lunch</p> <p>Parking is available on a first come basis.</p> <p>Annette Robb 24/02/2026</p>
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IMPORTANT INFORMATION	SVIP2483 Publication of Inclusive Vaccination Practice Resource – for Awareness and Dissemination
	<p>I am pleased to inform you that the “Inclusive Vaccination Practice: Addressing Health Inequalities in Scotland” learning resource has now been published and is live on Turas. This resource is designed to support vaccinators and the wider healthcare workforce in delivering equitable, accessible and person-centred vaccination services and forms part of our ongoing commitment to quality, safety, and reducing health inequalities within vaccination delivery. It provides practical guidance, examples and evidence-aligned approaches that can be used to strengthen practice across services.</p> <p>We would welcome your support in sharing this resource across your networks. Ensuring wide access will help embed consistent, high-quality practice across teams. If you have any reflections or feedback on the MS Sway format - particularly around accessibility and usability - this would be helpful as we continue to refine and strengthen our educational materials.</p> <p>Thank you for your continued support and oversight. Please feel free to get in touch if you have any questions or feedback.</p> <p>Public Health 17/02/2026</p>

IMPORTANT INFORMATION	Important Reminder – CPNSS Prescription Accuracy and Required Actions
	<p>It has been brought to our attention by our Dietetic colleagues that a number of issues have recently occurred with CPNSS prescriptions. As there has been a recent formulary change and an updated communication has already been shared, we would like to provide a brief reminder to support safe and accurate prescribing. Below are examples of issues identified:</p>

Incorrect ONS Products Supplied

Several patients have received the wrong product, resulting in inappropriate nutritional intake:

- **Altraplen Compact Daily (250ml) x2/day** supplied instead of **Altraplen Energy (200ml) x2/day**
→ This resulted in the patient receiving **double the intended calories and protein**, causing tolerance issues.
 - **Altraplen Compact (125ml) x1/day** supplied instead of **Altraplen Compact Daily (250ml) x1/day**
→ This provided only **half of the prescribed volume**, preventing the patient from meeting the nutritional goals agreed with the Dietitian.
→ Please also note: **Altraplen Compact (125ml)** is **non-formulary** within NHSGGC.
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GP10 Issued When CPNSS Was Active

If a patient is known to be on CPNSS and a GP10 request is received, please **do not issue** the GP10 without first contacting the Dietetic Team who originally submitted the CPNSS paperwork. This prevents duplication, incorrect product supply, and confusion for the patient.

Mailbox Monitoring

Please ensure clinical mailboxes are **checked daily** for CPNSS ONS request forms. Once received, these requests should be **actioned as soon as possible** so that patients receive the correct product in a timely manner.

Thank you for your cooperation and continued support in ensuring safe and effective patient care. If you have any questions, please do not hesitate to contact the Prescribing Support Dietetic Team on 0141-201-6012 or email ggc.prescribingsupportdieticians@nhs.scot

Wendy McGaughie
17/02/2026

IMPORTANT INFORMATION

FAST Education – Further Dates

Please see attached offer of further training dates run by Chest Heart and Stroke Scotland on the FAST tool for identifying a stroke.



FAST Education
Poster.pdf

Attached

The dates and information are noted below and a poster is attached which can be displayed in staff areas.

This training is funded by the Scottish Government, and it is strongly recommended that clinical and non-clinical staff working with patients in **Emergency Departments, Primary Care (including community pharmacies), and the Scottish Ambulance Service** attend one of the sessions.

Each session will be no longer than 30 minutes, and will include a short presentation and time for discussion / questions via Microsoft Teams. This training is for **patient-facing** clinical and non-clinical staff working in **only Emergency Departments, Primary Care, and the Scottish Ambulance Service** (i.e. reception staff included), throughout Scotland.

A CPD certificate will be available for staff upon completion. Dates and times are as follows:

FAST Education Dates

Friday 6th March 10:00

Wednesday 18th March 13:00

Please can all attendees sign up via the following Microsoft Forms link. A Microsoft Teams invite will be sent out for the session nearer the date.

SIGN UP: <https://forms.office.com/e/YiFrAbRwtv>

Please share this information with your clinical teams and encourage them to sign up. Please get in contact with me if you have any further questions.

Esther Pullen
06/01/2026

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Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: ggc.newpharmacy.applications@nhs.scot