



Community Pharmacy Communication Update

Tuesday 5th May 2026

New Items in this edition –

- **Important: Please Read – Locally Negotiated Service Fees – From April 2024**
- **Clinical Mail Box**
- **Lets Chat Vac- MVU Posters**
- **Realistic Medicine for Staff Comms - Training by End of May 2026**
- **Mobile Van Locations Week Beginning 04/05/2026**
- **Share Your Opinions About The Public Health Role of The Community Pharmacy Workforce in the UK**

ACTION	Important: Please Read – Locally Negotiated Service Fees – From April 2024
<div data-bbox="172 1099 233 1167"></div> <div data-bbox="118 1167 288 1218">Service Grid and Fees - Final.xlsx</div> <div data-bbox="193 1236 253 1303"></div> <div data-bbox="153 1303 300 1328">ECW V3.6.xlsx</div> <p data-bbox="113 1368 264 1406">Attached</p>	<p data-bbox="363 1061 1528 1234">Further to discussions with Community Pharmacy GG&C, I am writing to inform you that the Board has been successful in negotiating an uplift of 6% in fees associated with the following service provisions within NHSGGC:</p> <ul data-bbox="512 1285 1394 1576" style="list-style-type: none"> • Advice to Care Homes • HIV • Palliative Care • Rota Services (including Christmas and New Year provision) • Out of Hours Call Out • Exacerbation of COPD <p data-bbox="363 1630 1501 1803">This increase will be applied to services delivered from April 2024. The attached list provides details for fees relating to local community pharmacy services currently operating in NHSGGC (with the exception of those relating to pilot schemes).</p> <p data-bbox="363 1854 1449 1982">In May 2026 a back payment will be made through the Regional Services payment via PSD, to adjust the claims already made for services provided since April 2024.</p>

Details of this payment will appear on the local remittance generated by CPDT. Thereafter, the new fees will be applied directly to claims as they are made.

Contractors should note that the above agreement applies only to the services listed and does not cover all locally negotiated services, including those associated with ADRS.

CPGGC and the CPDT are currently working with ADRS colleagues to agree the arrangements for these services. Once an agreement has been reached, the outcome will be communicated to the network.

Please see attached an updated Electronic Claiming Workbook (ECW) reflecting the new rates. This will also be updated on our website.

I would like to thank all Contractors for their ongoing work in delivering these services and to CP GGC for their supportive discussions on this issue.

Rachel Bruce
05/05/2026

ACTION

Clinical Mail Box

All pharmacies are asked to ensure that, at all times, there is a member of staff on duty with access to the clinical mailbox.

This requirement applies during periods where temporary staff are in place, as all official communications are issued via this channel.

Carolanne Coll
05/05/2026

ACTION

Lets Chat Vac- MVU Posters



06052026_Tweedie
Hall.docx

Attached

On behalf of the GGC Vaccination Communication Group

LET'S CHAT VAC

Hi all, please find enclosed

- MVU Posters for upcoming date.

What can you do to support?

- If relevant to your area, if you could share these resources with your networks, HSCP/Council communication colleagues and workforce this would be appreciated.

Nicola Coe
05/05/2026

ACTION

Realistic Medicine - Training by End of May 2026



Internal Comms_It's
OK to Ask series_Art

Attached

NHSGGC wants everyone using its services to feel confident asking questions about their health and care, and that starts with creating an environment for open conversations.

Whether someone is seeing a GP, nurse, pharmacist, physiotherapist, dentist, screening nurse or another healthcare professional, creating opportunities for questions helps people feel informed, heard and involved in decisions about their care. The message NHSGGC wants patients to hear is simple: It's OK to Ask."

Please find attached resources to support conversations around Realistic Medicine.

Rachel Bruce
05/05/2026

ACTION

Mobile Van Locations Week Beginning 04/05/2026

Hello and welcome to the weekly roundup from the Mobile Harm Reduction Service.

We've had a great week providing WAND and support to people out in the community and would like to give you a wee update on areas we'll be visiting next week.

We now have 3 vans, meaning we can provide WAND interventions at several places at once, and respond more quickly to requests over the phone.

Wednesday 6th May
Van 1

09.30 -16.00 - Trongate Pharmacy (City Centre)
Van 2
 09.30 -16.00 – Kingston Halls & Portman Street (Kinning Park)

Thursday 7th May 2026
Van 1
 09.30 to 16.00 - Trongate Pharmacy (City Centre)
Van 2
 09.30 – 12.30 Queens Park Hotel (Shawlands)
 13.00-16.00 – Tartan Lodge (Alexandra Parade)

Friday 8th May
Van 1
 11.00 to 15.30 - Trongate Pharmacy (City Centre)

If you know anyone who would benefit from our service you can call the office on 0141 280 3834 to arrange a suitable day and time. For more service info or an electronic copy of our fliers please email: mhrsinfo@turningpointscotland.com

Turning Point Scotland
 05/05/2026

ACTION	Share Your Opinions About The Public Health Role of The Community Pharmacy Workforce in the UK
	<p>I am undertaking a full-time PhD to explore the public health role of the community pharmacy workforce in the UK. This includes understanding the true educational needs of the community pharmacy workforce, to enable them to confidently and competently deliver public health services.</p> <p>In the next stage of my research, I am conducting an online anonymous survey and would be delighted if you agreed to participate. Please click on the following link if you are interested.</p> <p>https://hud.eu.qualtrics.com/jfe/form/SV_a9kl6E5106i2whE</p> <p>This will take you to the start of the survey. There is a participant information sheet for you to read, and a consent form, all built into the beginning of the survey. If you give your consent to participate, you will be taken to the survey questions.</p> <p>Alison Hemsworth 05/05/2026</p>

Items from previous editions –

IMPORTANT INFORMATION	PCA(P)(2026)07 - Serious Shortage Protocol: Ramipril 1.25mg Capsules
	Please see link below for NHS Circular PCA(P)(2026)07 - Serious Shortage Protocol: Ramipril 1.25mg Capsules www.publications.scot.nhs.uk/files/pca2026-p-07.pdf 28/04/2026

IMPORTANT INFORMATION	Dietetics Update Webinar
	The Common Clinical Conditions (CCC) Advisory Group would like to invite you to a Dietetics Update webinar , presented by Wendy McGaughie, Advanced Dietitian. This session will take place on Wednesday 20 May 2026 , from 7:00 pm to 8:00 pm . Join: Microsoft Teams We hope to see you all there. 28/04/2026

IMPORTANT INFORMATION	Scottish Vaccination and Immunisation Programme (SVIP) National Conference
	We invite you to join us for the second Scottish Vaccination and Immunisation Programme (SVIP) National Conference on Thurs 11th June 09:30-15:45. The event will bring together colleagues from across the programme, workforce and partners in Scotland to build on current achievements, hear the latest developments, and to focus on priorities within Scotland's 5-year Vaccination and Immunisation framework .

Professor Aisha Holloway, Chief Nursing Officer for Scotland, will deliver the keynote address, followed by a Q&A.

Dr Claire Cameron, Consultant in Health Protection at Public Health Scotland will chair a panel discussion, bringing together voices from primary care, secondary care, pharmacy and a representative on behalf of the Directors of Public Health to discuss how we can turn everyday interactions into opportunities to build confidence, share best practice and make vaccination truly everyone's business.

Register here:

<https://www.eventbrite.co.uk/e/scottish-vaccination-and-immunisation-programme-svip-national-conference-tickets-1985380654984?aff=oddtcreator>

Rachel Bruce
28/04/2026

IMPORTANT INFORMATION	Altraplen Compact Daily and Altraplen Energy are Medical Nutrition Products Provided by Nualtra
	<p>All Nualtra products can be ordered by pharmacies exclusively via Alliance Healthcare. There are no minimum order quantities, and all ordering pharmacy, ordering systems can place orders.</p> <p>There are no supply chain or stock issues with any Nualtra brands. Should a pharmacy ordering system suggest that a product is out of stock, it is most likely an error.</p> <p>If this happens, please attempt to order the products directly from Alliance Healthcare over the phone before raising an issue with the prescription.</p> <p>Gaile Weston 28/04/2026</p>

IMPORTANT INFORMATION	Change of Name for Pro Health Vitamin D Drops and Tablets
	<p>The free Vitamin D drops and tablets supplied to breastfeeding women and children up to 3 years in GGC Vitamin D scheme are changing brand name. The brand name is transitioning from Pro Health to Ivvion.</p>

See manufactures statement below.
 “As part of our branding strategy, please note that we are currently transitioning the brand name of our vitamin supplement products from **Pro Health** to **IVVION**. This will take effect as soon as the current stock is shipped to the NHS, which is expected in the next 1-2 weeks.

The change is strictly a **brand name change only**. There are **no changes whatsoever** to the product formulation, composition, manufacturing process, specifications, packaging format, labelling content (other than the brand name), supplier, or regulatory status.

This transition will be implemented in a controlled and phased manner to ensure continuity of supply and full compliance with all NHS contractual and regulatory requirements”

Please continue to supply Vitamin D and use the Ivvion products when the Pro Health stock is exhausted.

Please prescribe as Vitamin D3 10mcg per drop or Vitamin D3 tablets 10mcg



Product	Strength	Pack size	Alliance Code
Vitamin D3 Oral Drops	10mcg per drop	2.4ml	8033185
Vitamin D3 Tablets	10mcg	120	8033193

N.B. If you have difficulty obtaining Ivvion Vitamin D stock via online ordering with Alliance, please **telephone** Alliance and place the order using the PIP codes above.

Annette Robb
 21/04/2026

IMPORTANT INFORMATION

Hydrocortisone PGD V1



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 Hydrocortisone asses:



PGD NHS PFS
 Hydrocortisone PGD \

Attached

Please find attached the **updated Hydrocortisone Patient Group Direction (PGD)**.

As part of this update, we would like to draw your attention to the following important requirements:

- The updated Hydrocortisone PGD must still be individually signed by the pharmacist before it can be used, however please note, it is no longer a requirement to complete our Microsoft Form.
- A signed copy of the PGD must be kept within the pharmacy at all times for audit and governance purposes.
- It remains the responsibility of each pharmacist to ensure they have reviewed, signed, and retained their own copy of the PGD.

Thank you for your cooperation in maintaining clinical governance and compliance with PGD requirements.

Lianne Hatch
21/04/2026

IMPORTANT INFORMATION

Medicines Update

GGC Medicines Update is a series of blogs with important medicines related messages relevant to all healthcare professionals across GGC. Please see below for new blogs and relevant updates.

New blogs

Click on the following links to access these recently published Medicines Update blogs.

- [West of Scotland Regional Formulary - Launch of First Chapters](#)
- [Advice for Prescribers - Paracetamol to prevent and treat fever after Meningitis B \(MenB\) vaccination in babies aged 2-4 months](#)

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Updated blogs

Click on the following link to access this recently updated Medicines Update blog.

- [Safe Use of Lithium](#)

Updates

- [MHRA Safety Roundup March 2026](#)
- [Guideline News March 2026](#)
- [Formulary Update March 2026](#)

Did you know that April 11th was [World Parkinson's Day](#)? Why not check out our three recently updated Parkinson's disease blogs:

- [Parkinson's Disease in Acute Care](#)
- [Parkinson's Disease and Palliative Care](#)
- [Parkinson's Disease and Elective Surgery](#)

21/04/2026

IMPORTANT INFORMATION

PCA(P)(2026)06 - Extension to Serious Shortage Protocols for Estradot Patches and Creon Gastro-Resistant Capsules - 16 April 2026

Please see link below for NHS Circular PCA(P)(2026)06 - Extension to Serious Shortage Protocols for Estradot Patches and Creon Gastro-Resistant Capsules - 16 April 2026

www.publications.scot.nhs.uk/files/pca-p-2026-06.pdf

21/04/2026

IMPORTANT INFORMATION

FAST Education - new dates


Fast Education
Dates.pdf

Attached

Please see attached offer of further training dates run by Chest Heart and Stroke Scotland on the FAST tool for identifying a stroke.

The dates and information are noted below and a poster is attached which can be displayed in staff areas.

This training is funded by the Scottish Government, and it is strongly recommended that clinical and non-clinical staff working with patients in **Emergency Departments, Primary Care (including community pharmacies), and the Scottish Ambulance Service** attend one of the sessions.

Each session will be no longer than 30 minutes, and will include a short presentation and time for discussion / questions via Microsoft Teams. This training is for **patient-facing** clinical and non-clinical staff working in **only Emergency Departments, Primary Care, and the Scottish Ambulance Service** (i.e. reception staff included), throughout Scotland.

A CPD certificate will be available for staff upon completion. Dates and times are as follows:

FAST Education Dates
Wednesday 6th May 15:00
Tuesday 19th May 9:00
Wednesday 3rd June 15:00
Thursday 25th June 10:00

Please can all attendees sign up via the following Microsoft Forms link. A Microsoft Teams invite will be sent out for the session nearer the date.

SIGN UP: <https://forms.office.com/e/YiFrAbRwtv>

Please share this information with your clinical teams and encourage them to sign up. Please get in contact with me if you have any further questions.

Esther Pullen
10/03/2026

[INDEX - Community Pharmacy Communications Updates](#)

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot . We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: ggc.newpharmacy.applications@nhs.scot